



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

Our ref: 21MCOR/0010
Your ref: 11421093

Ms Nat Cook
Member for Hurtle Vale
185-191 Bains Road
MORPHETT VALE SA 5162

Sent by email: shadowhumanservices@parliament.sa.gov.au

Dear Ms Cook,

Freedom of information application

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 11 October 2021 seeking access to:

All notifications regarding the critical incident register for Kurlana Tapa Youth Training Centre received by Minister Lensink.

Unfortunately, a determination was unable to be made within the 30 days, therefore it is considered to be a 'deemed refusal' under section 19(2)(b) of the Act. However, our office has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

Three documents have been identified as falling within the scope of your application and I have determined to release one document in part and two documents in full.

Documents 1-3 contain information relating to the personal affairs of young people and staff members (mobile phone numbers) that is exempt under clause 6(1) of the Act. Additionally, the name of a staff member who is the subject of allegations to be exempt under clause 6(2) of Schedule 1 of the Act.

Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Minister for Human Services as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at amanda.hockings2@sa.gov.au. If you are dissatisfied with the outcome of your FOI application, you have the right to complain to the Ombudsman SA. Please contact the Ombudsman directly on (08) 8226 8699.

Yours sincerely



Amanda Hockings
ACCREDITED FOI OFFICER

23 / 11 / 2021

SCHEDULE OF DOCUMENTS – 21MCOR/0010

Freedom of information application from the Nat Cook MP seeking access to *All notifications regarding the critical incident register for Kurlana Tapa youth Training Centre received by Minister Lensink.*

No	Author	Addressee	Date	Description of document	Determination	Reason
1.	DHS	Minister for Human Services	5/02/2021	Email	Released in Part	Clause 6(1) – Personal Affairs Clause 6(2) – Personal Affairs
2.	DHS	Minister for Human Services	16/06/2021	Email	Released in Part	Clause 6(1) – Personal Affairs Clause 6(2) – Personal Affairs
3.	DHS	Minister for Human Services	17/08/2021	Email	Released in Part	Clause 6(1) – Personal Affairs Clause 6(2) – Personal Affairs

Hancock, Janette (DHS)

From: Dodd, Stewart (DHS)
Sent: Friday, 5 February 2021 1:08 PM
To: Lensink, Michelle (DHS); Hancock, Janette (DHS); Boswell, Lois (DHS); Hawkins, Katherine (DHS); Charlton, Sue-Ann (DHS)
Cc: Booth, Vikki (DHS); Baggio, Bianca (DHS); Crawford, Rohan (DHS); Cappella, Joe (DHS); De Matta, Monica (DHS); Srpek, Michelle (DHS); Ledger, Samuel (DHS-YouthJustice)
Subject: Critical Client Incident - Alleged care concern of a Kurlana Tapa resident [REDACTED]

The Department for Human Services (DHS), Incident Management Unit (IMU) has been advised of an [REDACTED] of a Kurlana Tapa Youth Training Centre resident – [REDACTED]. The incident is now being declared a Critical Client Incident.

Background

Resident:

[REDACTED]

DHS Staff:

Clause 6(1) [REDACTED] - Youth Worker

Incident Details

- Date of incident occurred: 30 January 2021 (one incident happened at around 10:40am, the other at 9:21pm)
- Date of incident reported to IMU: 4 February 2021
- Location of incident: Kurlana Tapa at Goldsborough Road Cavan

Incident Summary

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Current Safety issues

There are no further safety issues at this time.

Coordination requirements

[REDACTED] guardian and the Office of the Guardian for Children and Young People have been advised of the incidents.

IMU will liaise with Youth Justice Service regarding the ongoing investigation.

Critical Incident Manager

Sam Ledger

Stewart Dodd

Director | Incident Management Unit

Department of Human Services

Mobile [REDACTED]

E: stewart.dodd2@sa.gov.au

www.dhs.sa.gov.au



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Hancock, Janette (DHS)

From: Dodd, Stewart (DHS)
Sent: Wednesday, 16 June 2021 5:06 PM
To: Lensink, Michelle (DHS); Hancock, Janette (DHS); Boswell, Lois (DHS); Charlton, Sue-Ann (DHS); Curnow, Fiona (DHS); Clarke, Melissa (DHS)
Cc: Crawford, Rohan (DHS); Blandamer, Sarah (DHS); Ledger, Samuel (DHS-YouthJustice); Booth, Vikki (DHS); Baggio, Bianca (DHS); Srpek, Michelle (DHS)
Subject: Critical Client Incident - Self Harm by Kurlana Tapa Youth Training Centre resident - [REDACTED]

OFFICIAL: Sensitive

The Department for Human Services (DHS), Incident Management Unit (IMU), has commenced an investigation into an incident [REDACTED] by a Kurlana Tapa Youth Training Centre resident, [REDACTED]. The incident is now being declared a Critical Client Incident.

Background

[REDACTED]

Incident Details

- Date of incident occurred: 6 June 2021
- Date of incident reported to IMU: 10 June 2021
- Location of incident: Kurlana Tapa Youth Training Centre, Goldsborough Drive Cavan

Incident Summary

[REDACTED]

[REDACTED]



Current Safety issues




Coordination requirements

IMU will liaise with KTYTC regarding an IMU investigation into the incident.

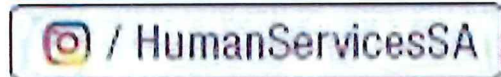
Critical Incident Manager

Melissa Clark

Stewart Dodd

Director | Incident Management Unit
Department of Human Services
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Hancock, Janette (DHS)

From: Dodd, Stewart (DHS)
Sent: Tuesday, 17 August 2021 11:10 AM
To: Lensink, Michelle (DHS); Hancock, Janette (DHS); Boswell, Lois (DHS); Charlton, Sue-Ann (DHS); Reid, Alex (DHS)
Cc: Cappella, Joe (DHS); Crawford, Rohan (DHS); Srpek, Michelle (DHS); Curnow, Fiona (DHS); Baggio, Bianca (DHS); Booth, Vikki (DHS)
Subject: Critical Client Incident- Damage to Kurlana Tapa Youth Training Centre by residents- [REDACTED] (resent due to typing error in initial email)

The Department for Human Services (DHS), Incident Management Unit (IMU), is reviewing an incident at Kurlana Tapa Youth Training Centre during which residents [REDACTED]. The incident is now being declared a Critical Client Incident.

Background

- **Residents involved**

[REDACTED]

Incident Details

- Date of incident occurred: 23 July 2021
- Date of incident reported to IMU: 12 August 2021
- Location of incident: Kurlana Tapa Youth Training Centre, Goldsborough Drive Cavan

Incident Summary

[REDACTED]

Current Safety issues

There are no other safety concerns at this time.

Coordination requirements

This matter has been declared a Critical Client Incident as Police were notified of the incident and attended the scene.

IMU will liaise with Youth Justice Services in terms of finalising the review of the incident.

Critical Incident Manager

Fiona Curnow

Stewart Dodd

Director | Incident Management Unit

Department of Human Services

Mobile [REDACTED]

E: stewart.dodd2@sa.gov.au

www.dhs.sa.gov.au



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