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Our ref: DHS/21/10118

Your ref: 11523775

Ms Alison Sandy
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Sent by email: asandy@seven.com.au

Dear Ms Sandy

I refer to your application under the *Freedom of Information Act 1991* (the FOI Act), received by the Department of Human Services (DHS) on 4 November 2021 seeking access to:

Documents, such as audits, ministerial/executive briefings and attachments, reports, executive meeting minutes, and reviews relating to one or more of the following: 1. Working With Children breaches. 2. Working With Children clearances that have been revoked and why. 3. Working with Children system faults/fraud/errors. Timeframe: Since 1 January, 2019 to the date of this application.

I apologise that DHS did not make a determination within 30 days as required by the FOI Act. However, DHS has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the FOI Act.

Nine documents were located that fit within the scope of your request and I have determined to release six of these to you in part and three in full.

Please find enclosed a copy of the documents released, and a document schedule containing a brief description of each document and determination in summary form.

Documents 4, 8 and 9 contain information relating to the personal affairs of third parties. I consider that it would be unreasonable to disclose this personal information and have determined the information to be exempt pursuant to clause 6(1) of Schedule 1 of the Act. In accordance with section 20(4) of the Act, I consider that you would wish for access to the rest of the documents after exempt information is removed and am therefore releasing these documents to you in part.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Chief Executive, DHS, as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

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In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <https://www.dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely



Kelly Biggins
ACCREDITED FREEDOM OF INFORMATION OFFICER

11/07/2022

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SCHEDULE OF DOCUMENTS – DHS/21/10118

Freedom of information application from Alison Sandy, Seven News, seeking access to documents, such as audits, ministerial/executive briefings and attachments, reports, executive meeting minutes, and reviews relating to one or more of the following: 1. Working With Children breaches. 2. Working With Children clearances that have been revoked and why. 3. Working with Children system faults/fraud/errors. Timeframe: Since 1 January, 2019 to the date of this application [4 November 2021].

No	Author	Date	Description of document	Determination	Exemption clause
1.	Screening Unit	1/07/2019 – 30/06/2019	Working with Children Check revocations	Released in full	
2.	Screening Unit	1/07/2020 – 30/6/2020	Working with Children Check revocations	Released in full	
3.	Screening Unit	1/07/2021 – 4/11/2021	Working with Children Check revocations	Released in full	
4.	Trevor Lovegrove Director Screening Unit	20/06/2019	Briefing – Data Breach – iApply Form – Screening Checks	Released in part	Clause 6(1) – personal affairs
5.	Tony Harrison Chief Executive	20/06/2019	Letter to Privacy Committee – Data Breach – iApply Form	Released in full	
6.	Alison Baum Project Manager Strategy and Governance Screening Unit	30/08/2019	Briefing – iApply Platform Privacy Breach	Released in full	
7.	Lois Boswell A/Chief Executive	30/8/2019	Letter to Privacy Committee – iApply Platform Privacy Breach	Released in full	
8.	Mia Toscano General Manager Strategy and Governance Screening Unit	6/02/2020	Briefing – Screening Application	Released in part	Clause 6(1) – personal affairs
9.	Minister for Human Services	20/02/2020	Letter – Screening Application	Released in part	Clause 6(1) – personal affairs

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Screening Type	Notification
Child Related Employment	Unlawful sexual intercourse (6) Sentenced 2 years 3 months imprisonment Non parole period 1 year 3 months Suspended sentence bond \$500 2 years
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT Pending
Child Related Employment	Indecent Assault 1977 sentence to a Good Behaviour Bond 2 years with cash surety of \$200
Child Related Employment	Indecent assault 2. Indecent assault 1. Convicted Discharged without penalty 2. Convicted 12 months imprisonment Suspended sentence bond \$2000 2 years
Child Related Employment	Possess child exploitation material (aggravated offence) Produce child exploitation material (aggravated offence) Disseminate child exploitation material (aggravated offence) (2)
Child Related Employment	PERSISTENT SEXUAL EXPLOITATION OF A CHILD INCITE AN INDECENT ACT BY A CHILD (AGGRAVATED OFFENCE) GROSS INDECENCY
Child Related Employment	Extensive Criminal History and Child protection information
Child Related Employment	Attempted Murder
Child Related Employment	Attempted Murder
Child Related Employment	Ill treat animal to cause death or serious harm
Child Related Employment	Engage in sexual intercourse with a person without consent (2)
Child Related Employment	Communicate to make a child amenable to sexual activity - basic Sentenced Good behaviour bond 1 year
Child Related Employment	Unlawful sexual intercourse Convicted 3 months imprisonment concurrent
Child Related Employment	CARNAL KNOWLEDGE (BY WARRANT) H 71614859: RISING OF THE COURT :
Child Related Employment	Traffic in large commercial quantity of controlled drug Pending Traffic (type unknown) in a controlled drug
Child Related Employment	Traffic in large commercial quantity of controlled drug Traffic (type unknown) in a controlled drug (2)
Child Related Employment	Traffic (Type unknown) in a Controlled Drug - Basic
Child Related Employment	Traffic in large commercial quantity of controlled drug
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (2) Pending
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (2)
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (3)
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (3) Sentenced 22 months imprisonment
Child Related Employment	Engage in sexual intercourse with a person without consent Pending
Child Related Employment	Traffic in a controlled drug - basic
Child Related Employment	Indecently assault a person - basic offence (2)
Child Related Employment	Indecently assault a person - basic offence
Child Related Employment	Traffic (type unknown) in a controlled drug - basic
Child Related Employment	Indecently Assault A Person - Basic Offence(3)
Child Related Employment	Traffic (Unknown) Controlled Drug In Prescribed Area - Basic
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Trafficking in a controlled drug
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Unlawful Sexual Intercourse with Person Under 17 (6)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic(2)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (2)
Child Related Employment	Traffic In Large Commercial Quantity of Controlled Drug
Child Related Employment	Persistent sexual exploitation of a child
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Traffic (Unknown) Controlled Drug in Prescribed Area - Basic
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Prohibited in QLD - prohibited in another jurisdiction
Child Related Employment	Commit Assault Aggravated Other By Use of Offensive Weapon the victim is identified as highly vulnerable, being a child with disability.
Child Related Employment	Unlawful sexual intercourse - Convicted 12 months imprisonment Suspended sentence bond \$600 12 months 26/04/1994 Unlawful sexual intercourse - Convicted
Child Related Employment	Convicted of Indecent assault (17) on 22/01/1988 and the applicant confirmed in writing that the victim was 9 years of age.
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent(2)
Working With Children Check	Persistent Sexual Exploitation Of A Child
Child Related Employment	Indecent Assault (2) fined \$80 on each count
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Child protection history, including as a parent and periods as a carer, spans some 24 years and includes numerous allegations of neglect, physical abuse and a lack of protectiveness against potential sexual abuse.
Child Related Employment	Communicate To Make Child Amenable To Sexual Activity-Basic (2)
Child Related Employment	Indecently Assault A Person - Basic Offence
Child Related Employment	Traffic In Large Commercial Quantity Of Controlled Drug; Traffic (Type Unknown) In A Controlled Drug - Basic; Traffic In Commercial Quantity Of Controlled Drug - Basic.
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Murder
Working With Children Check	CAUSE DEATH BY DANGEROUS DRIVING - BASIC OFFENCE
Working With Children Check	Murder attempted/ Traffic (type unknown) in a controlled drug - basic
Working With Children Check	Sell Controlled Drug - Basic Offence
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (4)
Child Related Employment	Indecently Assault A Person - Basic Offence
Child Related Employment	Child protection history spanning 30 years that encompasses 30 child protection notifications, 14 care concerns, 6 substantiated child protection matters that included allegations of physical abuse, emotional abuse and neglect. substantiated allegations that the applicant provided children in their care with cannabis and prescription medications
Child Related Employment	Murder (Adult)
Child Related Employment	Indecently Assault A Person - Aggravated (2)
Working With Children Check	Extensive DCO and CP information - Registrar Decision
Working With Children Check	Traffic In Large Commercial Quantity Of Controlled Drug
Child Related Employment	Persistent sexual exploitation of child - retrospective law Indecent assault Procuring an act of gross indecency
Child Related Employment	Aggravated Assault (no weapon) against child or spouse. The victim is identified as his 12 year old son who has an acquired brain injury
Child Related Employment	Engage in sexual intercourse with a person without consent
Child Related Employment	Ill treat an animal
Child Related Employment	Indecently assault a person - basic offence
Child Related Employment	Trafficking in a Controlled Drug
Child Related Employment	Murder
Child Related Employment	Indecently Assault A Person- Aggravated Offence
Child Related Employment	Communicate to make child amenable to sexual activity - basic(3)
Child Related Employment	Ill treat an animal (2)
Child Related Employment	Persistent Sexual Exploitation Of A Child / Indecently Assault A person - Aggravated Offence (2)
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (2)
Child Related Employment	Indecently assault a person - basic offence
Child Related Employment	Engage in sexual intercourse with a person without consent (2)
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	Indecently assault a person - basic offence
Child Related Employment	Possess child exploitation material (aggravated offence) Possess child exploitation material (basic offence)
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent & Basic Offence-Compel Person To Sexually Manipulate Offender
Child Related Employment	Use Service to Procure Under 16 for Sexual Act Produce Child Abuse Material; under investigation by Victoria Police
Child Related Employment	Indecently assault a person - aggravated offence
Child Related Employment	pending child sex related criminal investigation and an associated child protection concern.
Child Related Employment	Possess Child Exploitation Material (Basic Offence) (2)
Child Related Employment	CAUSE SERIOUS HARM BY DANGEROUS DRIVING - BASIC OFFENCE, INTENTIONALLY CAUSE HARM - BASIC OFFENCE BEAVE ACCIDENT SCENE AFTER CAUSING HARM
Child Related Employment	HAVE SEX WITH PERSON UNDER 18 YEARS
Child Related Employment	Traffic (type unknown) in a controlled drug - basic Unlawful possession
Child Related Employment	Unlawful possession, Possess prescribed equipment to manufacture controlled drug, Commit an offence against 32(3) (summary offence) traffic (type unknown) in a controlled drug

Child Related Employment	Assault With Intent To Commit Offence/Engage In Sexual Intercourse With A Person Without Consent(2)/Indecently Assault A Person - Basic Offence
Working With Children Check	Engage in sexual intercourse with a person without consent (2)
Child Related Employment	Extensive Criminal history recent and CP information and intervention order
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Multiple violent offending, Intervention orders, stalking
Child Related Employment	Ill Treat an Animal
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent (4)
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	Communicate To Make Child Amenable To Sexual Activity-Basic / Indecently Assault A Person - Basic (2)
Child Related Employment	Persistent Sexual Exploitation Of A Child
Child Related Employment	Use Carriage Service To Access Child Pornography(12) Cause A Child To Engage In Sexual Activity Outside Australia(2) Use Carriage Service For Child Pornography Etc (Aggravated) Produce, Obtain Child Pornography Material Outside of Australia (4) Use Carriage Service to Access Child Abuse Material (5)
Child Related Employment	Traffic (Type Unknown) In Controlled Drug - Basic
Working With Children Check	TI 10 Decision - COMMUNICATE TO MAKE CHILD AMENABLE FOR SEXUAL ACTIVITY
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Traffic in large commercial quantity of controlled drug
Working With Children Check	Charge of Indecent Assault withdraw / found guilty of Indecent Behaviour.
Child Related Employment	Sell Controlled Drug - Basic Offence
Child Related Employment	Engage in Sexual Intercourse with a Person without Consent (2)
Child Related Employment	
Working With Children Check	
Working With Children Check	Have sexual intercourse with a person under 14 years (3)
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent (8) / Indecently Assault A Person - Basic Offence
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG
Child Related Employment	Unlawful Sexual Intercourse
Working With Children Check	Traffic in a commercial quantity of a controlled drug
Number Revoked 19/20	114

Application Type	Court/ Cat 3 info
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug Basic (2)
Child Related Employment	Engage in sexual intercourse with a person without consent (3)
Child Related Employment	Indecently Assault A Person - Aggravated Offence
	Traffic in large commercial quantity of controlled drug
Working With Children Check	Multiple Criminal Offences
	Traffic (type unknown) in controlled drug basic
Working With Children Check	Child protection information - Mutiple Criminal Offences
Working With Children Check	Criminal History, Domestic violence, Child protection information
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (7)
Child Related Employment	Possessing Controlled Drug for Sale - Basic Offence
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug Basic Offence and a Traffic In Commercial Quantity Of Controlled Drug-Aggravated Offence
Working With Children Check	Criminal History including unproven sexual offences against a child, CP, DV
Child Related Employment	Unlawful Sexual Intercourse With Person Under 17 Years; Indecently Assault A Person - Aggravated Offence
Child Related Employment	Adult, Maintain Unlawful Sexual Relationship With Child/Engage In Sexual Intercourse With A Person Without Consent/Indecently Assault A Person - Basic Offence
Working With Children Check	District Court of SA 27/11/2001 Unlawful sexual intercourse Sentenced 12 months imprisonment Non parole period 6 monthsSuspended sentence bond \$1000 2 years
Child Related Employment	Adult, Maintain Unlawful Sexual Relationship with Child
Child Related Employment	Possess/Control Child Abuse Material Using Carriage Service, Use Carriage Service To Access Child Abuse Material
Child Related Employment	Indecently Assault a Person - Aggravated Offence, Indecently Assault a Person - Basic Offence
Child Related Employment	Traffic In Large Commercial Quantity Of Controlled Drug
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (2)
Working With Children Check	Assault, Domestic violence, trespass
Working With Children Check	Aggravated Assault, Domestic violence
Working With Children Check	Traffic (type unknown) in a controlled drug - basic
Working With Children Check	Substantial Criminal History including indecent assault
Child Related Employment	Traffic (type unknown) in a Controlled Drug - Basic
Working With Children Check	Substantial Criminal History, Aggravated Assault, DV, Weapons offences
Working With Children Check	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT (2)
Working With Children Check	Unlawful sexual intercourse with person under 17 years
Working With Children Check	Child protection information guardianship orders
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Child Related Employment	Traffic (type unknown) in a Controlled Drug - Basic
Child Related Employment	Traffic In Large Commercial Quantity Of Controlled Drug
Working With Children Check	CONTRAVENE TERM OF INTERVENTION ORDER, CP info
Child Related Employment	Criminal Neglect
Child Related Employment	Indecently Assault A Person - Basic Offence (x1 count); Engage In Sexual Intercourse With A Person Without Consent - Basic (x1 count); and Compel Person To Sexually Manipulate Offender (x1 count)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (2x counts)
Child Related Employment	UNLAWFUL SEXUAL INTERCOURSE WITH A PERSON UNDER 12, PRODUCE CHILD PORNOGRAPHY, PERSISTENT SEXUAL EXPLOITATION OF CHILD - RETROSPECTIVE LAW, ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	Traffic in Large Commercial Quantity Of Controlled Drug
Child Related Employment	Maintain sexual relationship with young person
Child Related Employment	Indecently assault a person - aggravated offence (3 counts)
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	OBTAIN ACCESS TO CHILD EXPLOITATION MATERIAL (BASIC OFFENCE)
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic (2)
Working With Children Check	TRAFFIC IN A CONTROLLED DRUG
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	Indecently Assault A Person - Aggravated Offence
Child Related Employment	POSSESS CHILD EXPLOITATION MATERIAL (AGGRAVATED OFFENCE)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic(2)
Child Related Employment	Indecently Assault A Person - Basic Offence
Child Related Employment	Ill Treat an Animal (4)
Working With Children Check	Possess / Control Child Abuse Material using a carriage service / Possess Child Exploitation Material (Aggravated Offence)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	INDECENTLY ASSAULT A PERSON - AGGRAVATED OFFENCE
Child Related Employment	Possessing Cannabis Producing Cannabis Possessing Cannabis for sale
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC

Child Related Employment	Possess commercial quantity of controlled drug for sale - basic
Child Related Employment	Indecently Assault a Person - Aggravated Offence; Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	Possess Child Exploitation Material - Basic Offence (3)
Child Related Employment	Traffic In Large Commercial Quantity Of Controlled Drug (2)
Child Related Employment	Communicate to Make Child Amenable to Sexual Activity - basic, Make Child Amenable to Sexual Activity - Aggravated
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic (2 counts)
Child Related Employment	Traffic In A Controlled Drug - Basic
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Adult, maintain unlawful sexual relationship with a child', 'Produce child exploitation material (aggravated offence)' and 'Possess child exploitation material (aggravated offence)'. '
Working With Children Check	Engage in Sexual Intercourse with a Person without consent and Have Sexual Intercourse with a Person under 14 years in relation to these allegations.
Working With Children Check	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Working With Children Check	Produce Child Exploitation Material (Aggravated Offence) Produce Child Exploitation Material (Basic Offence) Possess Child Exploitation Material (Aggravated Offence) Possess Child Exploitation Material
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	Care concerns
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	Criminal history, Child protection information
Child Related Employment	Traffic in Commercial Quantity Of Controlled Drug – Basic Traffic (Type Unknown) In A Controlled Drug - Basic (3)
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent (3)
Working With Children Check	Persistent Sexual Exploitation Of Child – Retrospective Law / Unlawful Sexual Intercourse (2)
Working With Children Check	Multiple Offences
Child Related Employment	Traffic In Commercial Quantity Of Controlled Drug - Basic
Child Related Employment	Engage In Sexual Intercourse With A Person Without Consent (2)
Working With Children Check	Traffic (type unknown) in a controlled drug 930
Child Related Employment	Indecently Assault A Person - Basic Offence (2)
Child Related Employment	Traffic (type unknown) in a Controlled Drug - Basic
Working With Children Check	Traffic in Large Commercial Quantity of Controlled Drug
Working With Children Check	Traffic In Large Commercial Quantity Of Controlled Drug
Child Related Employment	Persistent Sexual Exploitation Of Child - Retrospective Law
Child Related Employment	Criminal history
Working With Children Check	Criminal history
Working With Children Check	Criminal history
Child Related Employment	Criminal history
Child Related Employment	Traffic in a Large Commercial Quantity of a Controlled Drug' and 'Traffic (Type Unknown) in a Controlled Drug - Basic'
Child Related Employment	Possess Child Exploitation Material (Aggravated Offence); Disseminate Child Exploitation Material (Aggravated Offence)
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	Multiple drug trafficking offences
Working With Children Check	Traffic (type unknown) in a controlled drug - basic
Child Related Employment	Possess child pornography (basic offence)
Child Related Employment	Criminal neglect charge GOM
Child Related Employment	Indecently Assault A Person - Basic Offence
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT (3 COUNTS)
Working With Children Check	OBTAIN ACCESS TO CHILD PRONOGRAPHY (AGGRAVATED OFFENCE) OBTAIN ACCESS TO CHILD PORNOGRAPHY (BASIC OFFENCE)
Working With Children Check	TRAFFIC IN LARGE COMMERCIAL QUANTITY OF CONTROLLED DRUG
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	Indecently Assault A Person - Basic Offence (2)
Child Related Employment	Traffic in commercial quantity of controlled drug - basic / Traffic (type unknown) in a controlled drug - basic (5)
Working With Children Check	Indecently assault a person - basic offence
Working With Children Check	MAKE CHILD AMENABLE TO SEXUAL ACTIVITY-AGGRAVATED
Child Related Employment	COMMIT ASSAULT CAUSING HARM - AGGRAVATED OTHER-WEAPON USED
Working With Children Check	Commit Assault
Child Related Employment	Persistent Sexual Exploitation Of A Child (2) Adult Maintain Unlawful Sexual Relationship with Child
Child Related Employment	Procuring An Act Of Gross Indecency Persistent Sexual Exploitation Of Child - Retrospective Law
Working With Children Check	Indecently Assault A Person - Aggravated Offence
Working With Children Check	sexual misconduct against a disability client in their car
Child Related Employment	AGG-COMMIT ASSAULT-OTHER CIRCUMSTANCE-NO WEAPON

Working With Children Check	offence of Traffic (type unknown) in a controlled drug - basic
Working With Children Check	Produce Child Exploitation Material (Basic Offence)
Child Related Employment	Have Possession of Extremist Material
Working With Children Check	Indecently Assault A Person - Aggravated Offence (2)
Working With Children Check	Violent Offences,DV, and CP info
Child Related Employment	Indecently Assault A Person - Aggravated Offence (3) Unlawful Sexual Intercourse With Person Under 17 Years Gross Indecency
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Traffic In Commercial Quantity Of Controlled Drug - Basic
Working With Children Check	POSSESS CHILD EXPLOITATION MATERIAL (BASIC OFFENCE)POSSESSION OF A CHILD-LIKE SEX DOLL (3 COUNTS)
Working With Children Check	PERSISTENT SEXUAL EXPLOITATION OF A CHILD
Working With Children Check	Aggravated Assaults, CP
Working With Children Check	UNLAWFUL SEXUAL INTERCOURSE WITH A PERSON UNDER 17 YEARS (5 COUNTS)
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Use carriage service to access child abuse material (2)
Working With Children Check	MAKE CHILD AMENABLE TO SEXUAL ACTIVITY-AGGRAVATED/ COMMUNICATE TO MAKE CHILD AMENABLE FOR SEXUAL ACTIVITY
Child Related Employment	Domestic violence, serious criminal trespass, drug offences
Child Related Employment	Indecently assault a person - aggravated offence (2)
Working With Children Check	Indecently Assault A Person - Aggravated Offence
Child Related Employment	Traffic (Type Unknown) in a controlled drug - Basic
Working With Children Check	Traffic (type unknown) in a controlled drug - basic (2) Traffic in commercial quantity of controlled drug - basic
Working With Children Check	Criminal history
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic (2)
Working With Children Check	Traffic in Large Commercial Quantity of Controlled Drug (4)
Working With Children Check	Traffic in a large commercial quantity of a controlled drug
Working With Children Check	Traffic in a controlled drug - basic
Working With Children Check	Engage in sexual intercourse with a person without consent
Child Related Employment	Engage in sexual intercourse with a person without consent
Working With Children Check	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Working With Children Check	POSSESS CONTROLLED DRUG FOR SALE - BASIC OFFENCE
Child Related Employment	Indecently Assault A Person - Basic Offence (2 counts)
Working With Children Check	Indecently assault a person - basic offence Engage in sexual intercourse with a person without consent
Working With Children Check	Supply Or Administer Controlled Drug To Child Indecently Assault A Person - Basic Offence Engage In Sexual Intercourse With A Person Without Consent (2)
Working With Children Check	INCITE AN INDECENT ACT BY A CHILD
Working With Children Check	Communicate To Make Child Amenable To Sexual Activity-Basic Adult, Maintain Unlawful Sexual Relationship With Child
Working With Children Check	Grooming
Working With Children Check	INDECENT ASSAULT - 6yr old
Child Related Employment	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent (2)
Working With Children Check	Drug offences
Working With Children Check	Violent offending Domestic violence Child protection information
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent
Working With Children Check	Traffic In Large Commercial Quantity Of Controlled Drug
Working With Children Check	Unlawful Sexual Intercourse With Person Under 17 Years
Working With Children Check	Criminal History, including DV and IO in place
Working With Children Check	Indecently assault a person - basic offence
Working With Children Check	Disseminate child exploitation material (aggravated) Produce child exploitation material (aggravated) (2) Produce child exploitation material (basic offence)
Working With Children Check	PERSISTENT SEXUAL EXPLOITATION OF CHILD - RETROSPECTIVE LAW
Working With Children Check	Indecently Assault A Person - Aggravated Offence (2)
Child Related Employment	Disseminate Child Exploitation Material (Basic Offence) (2) Possess Child Exploitation Material (Basic Offence) Possess Child Exploitation Material (Aggravated Offence) Procure Child For Sexual Activity
Child Related Employment	Traffic In Commercial Quantity Of Controlled Drug - Basic
Working With Children Check	Indecently Assault A Person - Aggravated Offence (2)
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE AFTER CONSENT WITHDRAWN
Working With Children Check	Engage in sexual intercourse with a persons without consent (2)Traffic (type unknown) in a controlled drug - basic
Child Related Employment	Inappropriate relationship
Working With Children Check	Engage in sexual intercourse with a person without consent (4)
Child Related Employment	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD

Child Related Employment	POSSESS CHILD EXPLOITATION MATERIAL (AGGRAVATED OFFENCE) KNOWINGLY BE IN POSSESSION OF CHILD EXPLOITATION MATERIAL
Child Related Employment	Ill Treat an Animal (10)
Child Related Employment	Indecently Assault A Person - Basic Offence (3)
Child Related Employment	Indecent Act with child under 16 Rape (10) Incest (10)
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE AFTER CONSENT WITHDRAWN
Working With Children Check	Produce child exploitation material (aggravated offence)
Child Related Employment	Persistent Sexual Exploitation of a Child, Have Sexual Intercourse with a Person Under 14 Years - Person in authority (2), Have Sexual Intercourse with a Person Under 18 Years - Person in authority
Working With Children Check	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Child Related Employment	ACT TO CAUSE SERIOUS HARM - AGGRAVATED OFFENCE
Child Related Employment	Supply or administer controlled drug to child (2)
Working With Children Check	Ill Treat an Animal (2)
Working With Children Check	Indecently assault a person - Basic offence
Working With Children Check	Children under Guardianship
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	Ill Treat An Animal (7)
Working With Children Check	Traffic in a Controlled Drug – Basic
Working With Children Check	Possess Child Exploitation Material (Basic Offence)
Working With Children Check	Agg Assault against child/spouse - CP TBA - accessing porn
Child Related Employment	Traffic (type unknown) in a controlled drug - basic (4)
Child Related Employment	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	TRAFFIC IN LARGE COMMERCIAL QUANTITY OF CONTROLLED DRUG
Working With Children Check	Sell Controlled Drug - Basic Offence
Working With Children Check	Traffic In Large Commercial Quantity Of Controlled Drug
Working With Children Check	Engage in sexual intercourse with a person without consent
Number Revoked 20/21	194

Screening Type	Notification(s)
Child Related Employment	Engage in sexual intercourse with a persons without consent
Working With Children Check	Traffic (Type Unknown) in a controlled drug - basic
Working With Children Check	Disseminate child exploitation material. Possess child exploitation material - basic offence. Possess child exploitation material - aggravated offence
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent
Child Related Employment	
Child Related Employment	
Working With Children Check	
Working With Children Check	
Working With Children Check	GROSSLY INDECENT ACT INDECENT BEHAVIOUR
Working With Children Check	Aggravated Assault againts own son
Working With Children Check	Aggravated Assault againts own son
Working With Children Check	INDECENTLY ASSAULT A PERSON - AGGRAVATED OFFENCE ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Working With Children Check	Possess Child Exploitation Material (Aggravated Offence)
Child Related Employment	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Working With Children Check	INDECENT ASSAULT
Working With Children Check	Substantial Criminal History
Working With Children Check	Criminal history, Child protection, child abuse
Child Related Employment	MAKE CHILD AMENABLE TO SEXUAL ACTIVITY-AGGRAVATED
Working With Children Check	Commit assault against NDIS participant
Working With Children Check	Care Concern - Sexual abuse of child under the guardianship
Working With Children Check	Traffic (type unknown) in a controlled drug - basic
Child Related Employment	Sexual abuse perprtrated against multiple children in care
Working With Children Check	UNLAWFUL SEXUAL INTERCOURSE WITH PERSON UNDER 17 YEARS
Working With Children Check	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Child Related Employment	Traffic in controlled drug
Working With Children Check	Engage in Sexual Intercourse with a Person without Consent
Working With Children Check	AGG-COMMIT ASSAULT-AGAINST OWN CHILD/SPOUSE-NO WEAPON against child and adult
Working With Children Check	Violent related offending, including domestic violence and as an accessory after the fact to murder
Working With Children Check	NRS negative notice from TAS - prohibited in another jurisdiction
Child Related Employment	Persistent Sexual Exploitation of a Child
Working With Children Check	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Working With Children Check	Child protrection information, domestic violence, assault
Working With Children Check	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Working With Children Check	INDECENTLY ASSAULT A PERSON - AGGRAVATED OFFENCE
Working With Children Check	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	Traffic (Type Unknown) In A Controlled Drug - Basic
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent
Working With Children Check	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC (3 COUNTS)
Working With Children Check	Adult, Maintain Unlawful Sexual Relationship With Child
Child Related Employment	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Child Related Employment	ENGAGE IN INDECENT FILMING - PERSON OVER 17 YEARS MINOR
Child Related Employment	AGG-CAUSE HARM (WITH INTENT)-OTHER CIRCUMSTANCE
Working With Children Check	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	Indecent Assault
Working With Children Check	Possess Child Exploitation Material (Aggravated Offence)(2)
Working With Children Check	Unlawful Sexual Intercourse With Person Under 17 Years
Child Related Employment	KNOWINGLY BE IN POSSESSION OF CHILD EXPLOITATION MATERIAL
Working With Children Check	Violence, domestic violence, drug offences
Working With Children Check	Traffic In Large Commercial Quantity Of Controlled Drug (2) Traffic In Commercial Quantity Of Controlled Drug - Basic
Working With Children Check	INDECENT ASSAULT
Child Related Employment	CAUSE DEATH BY DANGEROUS DRIVING - AGGRAVATED OFFENCE
Working With Children Check	Adult, Maintain Unlawful Sexual Relationship With Child
Working With Children Check	Indecently Assault A Person - Aggravated Offence
Working With Children Check	AGAINST DIRECTION, COMMUNICATE WITH SPECIFIED YOUNG PERSON, used a written direction not to communicate, or attempt to communicate, or to harbour and conceal, or attempt to harbour and conceal, or assist any other person to harbour or conceal, a specified 14-year-old girl under the Guardianship of the Chief Executive of DCP
Working With Children Check	Child protection information, guardianship orders - neglect
Child Related Employment	Indecently Assault A Person - Basic Offence (3)Communicate To Make Child Amenable To Sexual Activity-BasicPending
Working With Children Check	Ill Treat an Animal (55)
Working With Children Check	INDECENT BEHAVIOUR
Working With Children Check	Indecently Assault A Person – Basic Offence

Working With Children Check	Possess a Controlled Drug for Sale - Basic Offence
Child Related Employment	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Working With Children Check	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	AGG-COMMIT ASSAULT-AGAINST OWN CHILD/SPOUSE-NO WEAPON
Working With Children Check	Adult, Maintain Unlawful Sexual Relationship With Child
Working With Children Check	Make Child Amenable To Sexual Activity-Aggravated
Working With Children Check	Indecently Assault A Person - Basic Offence
Working With Children Check	historical child sexual abuse during his role as a priest received from Catholic Archdiocese
Working With Children Check	INDECENTLY ASSAULT A PERSON - BASIC OFFENCE
Working With Children Check	GROSSLY INDECENT ACT
Child Related Employment	Produce Child Exploitation Material (Aggravated Offence) (2 counts);
Working With Children Check	POSSESS CHILD EXPLOITATION MATERIAL (AGGRAVATED OFFENCE)
Working With Children Check	TRAFFIC (TYPE UNKNOWN) IN A CONTROLLED DRUG - BASIC
Working With Children Check	Possess Controlled Drug For Sale - Basic Offence
Working With Children Check	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT
Child Related Employment	Possess Controlled Drug For Sale - Basic Offence
Child Related Employment	ENGAGE IN SEXUAL INTERCOURSE WITH A PERSON WITHOUT CONSENT AGGRAVATED ASSAULT (NO WEAPON) AGAINST CHILD OR SPOUSE
Working With Children Check	PROCURE CHILD FOR SEXUAL ACTIVITY KNOWINGLY BE IN POSSESSION OF CHILD EXPLOITATION MATERIAL
Working With Children Check	Traffic (Type Unknown) In A Controlled Drug - Basic
Child Related Employment	AGG-COMMIT ASSAULT-AGAINST OWN CHILD/SPOUSE-NO WEAPON ASSAULT-WORKER POLICE
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent
Working With Children Check	Engage In Sexual Intercourse With A Person Without Consent
Working With Children Check	
Working With Children Check	
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Child Related Employment	Choke, suffocate or strangle a person in a domestic setting Aggravated – Commit assault – against own child/spouse – no weapon Aggravated – Assault that causes harm – own child/spouse – no weapon
Working With Children Check	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Working With Children Check	ADULT, MAINTAIN UNLAWFUL SEXUAL RELATIONSHIP WITH CHILD
Working With Children Check	Choke Suffocate or Strangle a Person in a Domestic Setting' the charge relates to the assault of child
Working With Children Check	Sell a Commercial Quantity of a Controlled Drug - basic offence
Working With Children Check	Traffic (type unknown) in a Controlled Drug - basic offence
Number Revoked 21/22	113




TO CHIEF EXECUTIVE

RE: DATA BREACH – iAPPLY FORM – SCREENING CHECKS

Decision/action required by:...../...../.....

Reason:.....

Recommendation	Response
1. You note the contents of this briefing.	Approved / Not Approved / <u>Noted</u>
2. You approve and sign the attached letter to the Privacy Committee of South Australia.	<u>Approved</u> / Not Approved / Noted

<p>Comments:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <hr style="border-top: 1px dashed black;"/> <p>Tony Harrison Chief Executive 20 / 6 / 2019</p>
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PURPOSE

To provide an update on the management of the data breach of applicant's personal details while accessing the iApply form to undertake a screening check.

KEY POINTS

- On 28 May 2019, in anticipation for enabling applicant initiated screening applications, Screening Unit ("SU") implemented the new iApply form for a pilot of 9 student applicants from Flinders University.
- On 3 June 2019 SU initiated another 26 applications for Flinders University and 38 applications for Uni SA. A total of 73 applications.
- On 4 June 2019, the SU were advised that a student applicant had advised her university (UniSA) that she was able to see other student's applications.
- On 4 June 2019 at approximately 4.30pm the SU investigated and closed down access to the iApply site.
- A full audit of the system has been undertaken to identify what personal data was visible or accessible to other students. It identified that 43 students had been impacted.
- The SU has contacted all 43 affected students via telephone and/or email. Eleven (11) students have not responded to that communication despite repeated attempts to contact them.

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- Both Uni SA and Flinders University have been contacted and apprised of the breach and the steps taken by the SU.
- A draft letter to the Privacy Committee of South Australia is attached.
- All applications relating to the pilot have either been cleared or now transferred to the SAMS system and are being progressed with the applicants.

DISCUSSION

To assist the department to meet the obligations for the Child Safety (Prohibited Persons) Act 2016 (SA) the department is moving its screening application form from the salesforce platform to the government preferred iApply platform.

This will enable applicant initiated screening applications to be processed into the SU.

On 28 May 2019 the SU implemented the new iApply form for a pilot of 9 student applicants from Flinders University.

On 3 June 2019 the SU then initiated another 26 applications for Flinders University students and 38 applications for Uni SA students. A total of 73 applications.

On 4 June 2019, the SU were advised that a student applicant had advised her university (UniSA) that she was able to see other student's applications.

On 4 June 2019 at approximately 4.30pm the SU investigated and closed down access to the iApply site.

The general public did not have access to iApply.

When an application was initiated by the University, the applicant was sent an email with a link to iApply. The applicant was required to click on the link to activate their account. The system would then send the applicant another email with a link to set their password. Once the applicant set their password, they could then login and begin their application. It is at this point that the link to the applications became exposed to other applicants who had also logged into iApply. The link to the application was exposed to other applicants until the application was completed and submitted. Once submitted the application was no longer visible.

An audit of iApply has identified the following:

- No applicant saved any changes to another applicants application form and no applicant viewed any passport or drivers licence information that may have been entered by an applicant. (Two (2) applicants had entered both their passport number and driver's licence number with another 2 applicants having entered only their passport number.)
- Of the 73 applications, 30 applications were deleted on 4 June 2019 as the applicants had not activated their iApply account and subsequently logged into iApply. As a result at no time were these 30 applications, nor the name of the applicant, exposed to other applicants.
- The remaining 43 applicants logged into iApply, therefore their applications were exposed to other applicants, at some point during the 8 day period.

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The following information (in *italics* below) sets out the potential applicant information that may have been viewed but is not necessarily the actual information that was viewed.

- *Name, iApply ID, application created date, application modified date* was potentially visible to all 43 applicants.
- *Name, date of birth, uni reference number, email address, screening type* was potentially visible to 15 other applicants.
- *Current residential and postal address and phone number* was potentially visible to 9 other applicants
- *Previous residential address/es* were potentially visible to 5 other applicants.
- *Previous names* were potentially visible to 1 other applicant.

For applicants to view information *Name, iApply ID, application created date, application modified date*, depending on the screen size of device they were using, they needed to scroll down to see the complete list of viewable applications.

For applicants to view information *Name, dob, uni reference number, email address, screening types*, the applicant was required to click on the application link and scroll down the screen.

For applicants to view information *Current residential and postal address and phone number; Previous residential address/es; and Previous names* the applicant was required to click on the application link and scroll down the screen, and click the "next" button to open further pages.

From the audit logs it was ascertained that 15 applications were viewed by 11 other applicants.

The SU has contacted all 43 affected students via telephone and/or email. Eleven (11) students have not responded to that communication despite repeated attempts to contact them. All students that have been spoken to have had the breach explained to them, what personal information was potentially visible to other applicants, have been apologised to and been advised that they can make a complaint to the department and/or the Privacy Committee of South Australia, with contact details provided for both. None of the students contacted have raised any concerns about the breach or any concerns about their safety as a result of the breach. The SU have also contact both of the coordinators from the Universities that they were working with as part of the pilot program to advise them of the breach and the actions that had been taken.

This issue was caused because the security profile that had been applied to the form in the production and test environments was not altered when the form went live as part of the pilot. The security profiles were set by the product vendor and not checked by SU once in pilot mode. SU staff have meet with the DWS (the iApply vendor) and Department for the Premier and Cabinet (the iApply contract holder) to walk through the form and seek agreement that the form is now suitable to publish. iApply will be fully tested prior to going back live. As the issue that caused the problem is known and understood it is believed that this error will not reoccur in the future and the iApply platform is secure.

Of the 43 applications, 15 applications were submitted successfully and are progressing through the screening unit assessment process. The remaining 28 applications are being

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reinitiated using the existing Salesforce application form with SU staff assisting the applicants to process their applications to ensure their applicants move through as quickly as possible without any unnecessary delays.

BUDGET


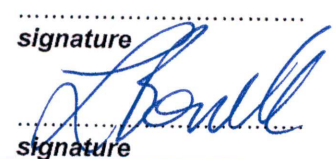
Are there financial implications No

Is there a budget impact No

	2018-2019 \$000	2019-2020 \$000	2020-2021 \$000	2021-2022 & ongoing \$000
Operating Expenses				
Operating Revenue				
Net Operating Cost				
Capital Expenditure				

Is there an FTE impact No

Chief Financial Officer noted:.....

Division :	Community and Support Services		
Director Screening Unit	Trevor Lovegrove		17.6.19
		signature	
Chief Information Officer	Rowan Dollard
		signature	
Deputy Chief Executive	Lois Boswell		19.6.19
		signature	

ATTACHMENTS

1. Letter to the Privacy Committee of South Australia

Contact Officer: Trevor Lovegrove, Director, Screening Unit
 Clause 6(1) trevor.lovegrove3@sa.gov.au]

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Ref: 19TDHS/800

Privacy Committee of South Australia
Information Governance
State Records of South Australia
GPO Box 464
ADELAIDE SA 5001

Office of the Chief Executive
Deputy Chief Executive

Level 8 North
Riverside Building
North Terrace
Adelaide SA 5000

GPO Box 292
Adelaide SA 5001

DX115

Tel: 08 8413 9050

Fax: 08 8413 9002

ABN 11 525 031 744

Dear Mr Simon Froude

I write to advise you of a data breach of applicant's personal details while accessing the iApply form to undertake a screening check and of the action taken by the Department of Human Services ("the department").

To assist the department to meet the obligations for the Child Safety (Prohibited Persons) Act 2016 the department is moving its screening application form from the salesforce platform to the government-preferred iApply platform.

This will enable applicant-initiated screening applications to be processed into the Screening Unit ("SU") of the department.

On 28 May 2019 the SU implemented the new iApply form for a pilot of 9 student applicants from Flinders University.

On 3 June 2019 the SU then initiated another 26 applications for Flinders University students and 38 applications for Uni SA students: a total of 73 applications.

On 4 June 2019, the SU were advised that a student applicant had advised her university (UniSA) that she was able to see other students' applications.

On 4 June 2019 at approximately 4.30pm the SU investigated and closed down access to the iApply site.

The general public did not have access to iApply.

When an application was initiated by the University, the applicant was sent an email with a link to iApply. The applicant was required to click on the link to activate their account. The system would then send the applicant another email with a link to set their password. Once the applicant set their password, they could then login and begin their application. It is at this point that the link to the applications became exposed to other applicants who had also logged into iApply. The link to the application was exposed to other applicants until the application was completed and submitted. Once submitted the application was no longer visible.

An audit of iApply has identified the following:

- No applicant saved any changes to another applicants application form and no applicant viewed any passport or drivers licence information that may have been entered by an applicant. (Two (2) applicants had entered both their passport number and driver's licence number with another 2 applicants having entered only their passport number.)
- Of the 73 applications, 30 applications were deleted on 4 June 2019 as the applicants had not activated their iApply account and subsequently logged into iApply. As a result at no time were these 30 applications, nor the name of the applicant, exposed to other applicants.
- The remaining 43 applicants logged into iApply, therefore their applications were exposed to other applicants, at some point during the 8 day period.

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- *Name, date of birth, uni reference number, email address, screening type* was potentially visible to 15 other applicants.
- *Current residential and postal address and phone number* was potentially visible to 9 other applicants
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- *Previous names* were potentially visible to 1 other applicant.
- For applicants to view information *Name, iApply ID, application created date, application modified date*, depending on the screen size of device they were using, they needed to scroll down to see the complete list of viewable applications.
- For applicants to view information *Name, dob, uni reference number, email address, screening types*, the applicant was required to click on the application link and scroll down the screen.
- For applicants to view information *Current residential and postal address and phone number; Previous residential address/es; and Previous names* the applicant was required to click on the application link and scroll down the screen, and click the "next" button to open further pages.

From the audit logs it was ascertained that 15 applications were viewed by 11 other applicants.

The SU has contacted all 43 affected students via telephone and/or email. Eleven students have not responded to that communication despite repeated attempts to contact them. All students who have been spoken to have had the breach explained to them, what personal information was potentially visible to other applicants, have been

apologised to and been advised that they can make a complaint to the department and/or the Privacy Committee of South Australia, with contact details provided for both. None of the students contacted have raised any concerns about the breach or any concerns about their safety as a result of the breach. The SU have also contacted both of the coordinators from the Universities that they were working with as part of the pilot program to advise them of the breach and the actions that had been taken.

This issue was caused because the security profile that had been applied to the form in the production and test environments was not altered when the form went live as part of the pilot. The security profiles were set by the product vendor and not checked by SU once in pilot mode. SU staff have meet with the DWS (the iApply vendor) and Department for the Premier and Cabinet (the iApply contract holder) to walk through the form and seek agreement that the form is now suitable to publish. iApply will be fully tested prior to going back live. As the issue that caused the problem is known and understood it is believed that this error will not reoccur in the future and the iApply platform is secure.

Of the 43 applications, 15 applications were submitted successfully and are progressing through the screening unit assessment process. The remaining 28 applications are being reinitiated using the existing Salesforce application form with SU staff assisting the applicants to process their applications to ensure their applications move through as quickly as possible without any unnecessary delays.

Yours sincerely



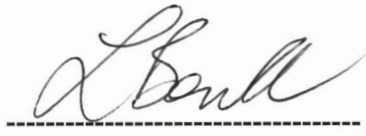
Tony Harrison
CHIEF EXECUTIVE

20 / 6 / 2019



TO ACTING CHIEF EXECUTIVE
RE: iAPPLY PLATFORM PRIVACY BREACH

Recommendation	Response
1. That you note the contents of this briefing.	Approved / Not Approved <u>Noted</u>
2. That you approve the response to the Privacy Committee.	<u>Approved</u> / Not Approved / Noted

<p>Comments:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 <hr style="width: 20%; margin: auto;"/> <p>Lois Boswell A/Chief Executive 30/8/2019</p>
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PURPOSE

To provide you with a proposed response to correspondence received by the Privacy Committee in relation to the iApply platform privacy breach and advise that the Screening Unit had addressed the additional actions requested by the Privacy Committee prior to receiving the correspondence.

KEY POINTS

- The Privacy Committee has requested that the Department specifically inform the 15 applicants whose personal information was known by the Screening Unit to be viewed by other students that this information was accessed as a result of the privacy breach (if the Screening Unit had not already undertaken this action).
- The Screening Unit has informed 7 of applicants that their personal information was visible to other students and has made the attempts to notify the remaining 8 students.
- The Privacy Committee has asked what actions will be taken by DHS to reduce the likelihood of a future privacy breach.
- A future data breach of this nature is highly improbable since the correct restricted access security profiles are set in the live environment accessed by the public and will remain permanently at this security setting.

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DISCUSSION

The Privacy Committee has written to you requesting that the Department of Human Services inform the 15 applicants, whose information was confirmed to have been accessed by other students, that it is known to the department that their information was at least viewed by someone other than themselves.

On 7 June 2019, the Screening Unit Director personally attempted to telephone the 15 applicants whose information the Screening Unit determined had been viewed by other students and left messages for those applicants he could not reach to call the Screening Unit back.

The Screening Unit was able to make telephone contact with 7 of these students to advise that their personal data was visible to other students and explain the specific personal information related to that applicant that was able to be viewed. Screening Unit staff utilised a call script to assist them clearly explain to the affected applicant the impact of the breach in relation to their personal information.

The Screening Unit Director and other Screening Unit Customer and Business Services staff who attempted to make follow up calls were unable to reach 8 of the 15 students by telephone despite multiple attempts. The Screening Unit left voices messages and emailed the students asking them to make contact.

The Screening Unit piloted the iApply application form with this small group of university students to identify any issues before the form was deployed for public use on 1 July 2019 to coincide with the introduction of the working with children check. The purpose of the pilot was to trial the form with this small cohort of applicants so that any issues could be identified in a controlled environment.

The privacy breach was a significant issue that emerged from the pilot. However, the cause of the breach is known and well understood by DHS, DPC, and the DWS (the iApply product vendor). The application form went live for public use on 1 July 2019 with the correct security profile. The Screening Unit advises that a future data breach of this nature is highly improbable since the correct restricted access security profiles are set in the live environment accessed by the public and will remain permanently at this security setting.

The Screening Unit contacted the Privacy Committee and advised that the response to their correspondence will be received after the requested date. The delay being due to the quantum of information related to the breach requiring review in order to respond to the Privacy Committee. In future, the Screening Unit will seek an extension if there is a delay.

BUDGET

Are there financial implications	No
Is there a budget impact	No
Is there an FTE impact	No

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Division	Community Support Services		
Director Screening Unit	Trevor Lovegrove/...../.....
		signature	
Executive Director	Nick Ashley/...../.....
		signature	
Chief Information Officer	Rowan Dollar		28/8/19
		signature	
A/Deputy Chief Executive	Andrew Thompson		29/8/19
		signature	date

ATTACHMENTS

1. Letter to the Privacy Committee of South Australia.

Contact Officer:	Alison Baum, Project Manager Strategy & Governance 8303 2315 / Alison.baum@sa.gov.au
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Your ref: SRSA 19-00532
Our Ref: 19TDHS/800

Privacy Committee of South Australia
Information Governance
State Records of South Australia
GPO Box 464
ADELAIDE SA 5001

Office of the Chief Executive
Deputy Chief Executive

Level 8 North
Riverside Building
North Terrace
Adelaide SA 5000

GPO Box 292
Adelaide SA 5001

DX115

Tel: 08 8413 9050
Fax: 08 8413 9002

ABN 11 525 031 744

Dear Mr Froude

Thank you for your correspondence advising that the Privacy Committee of South Australia has met to consider the Screening Unit's data breach that occurred through the iApply platform during a pilot undertaken with the University of South Australia and Flinders University.

The Department apologises for the delay in responding to your letter. This was due to the time taken for all information related to applications impacted by this breach being reviewed and checked.

The Department acknowledges that the privacy breach was a significant issue that emerged during the pilot caused by an incorrect security profile while the application form was in pilot mode.

The Department resolved after the breach that it would only proceed with deployment of the screening application through the iApply platform for use by the general public once agreement was reached with Department for the Premier and Cabinet (DPC) and DWS (the iApply vendor) that the form was secure and suitable to be launched in the live environment.

The Department worked closely with DPC and DWS following the breach to satisfy itself that the iApply platform could safely be used for screening by the general public. The Department decided it would only launch the form once it had conducted the necessary due diligence and thorough testing. The application form was deployed for public use following this process on 1 July 2019.

The Department advises that a future data breach of this nature is highly improbable since the correct restricted access security profiles are set in the live environment accessed by the public and will remain permanently at this security setting.

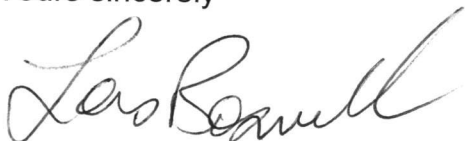
The Screening Unit had also taken steps to speak with the 15 students whose applications were viewed by 11 other students.

The Screening Unit Director personally attempted to telephone all 15 applicants on 7 June 2019 to tell these students that the Screening Unit had determined that their applications had been visible to the other students.

The Screening Unit has been successful in contacting 7 of these students by telephone. The Screening Unit has made repeated attempts to get in contact with the remaining 8 applicants but has been unsuccessful to date. The Screening Unit has invited these students by email to get in touch so the matter can be discussed over the phone and they can be informed that the personal data in their application form was able to be viewed by other students.

Thank you for this opportunity to respond to the Committee's concerns. If you need any further information, please contact the Director of the Screening Unit, Trevor Lovegrove on 8124 4055 or Trevor.Lovegrove3@sa.gov.au.

Yours sincerely

A handwritten signature in cursive script, appearing to read "Lois Boswell".

Lois Boswell
A/CHIEF EXECUTIVE

30/8/2019

20MHS/0010




Government of South Australia
Department of Human Services

TO MINISTER FOR HUMAN SERVICES

RE: 20MHS/0010 - [Redacted] - Screening Application

Decision/action required by:...../...../.....
Reason:.....

Recommendation	Response
1. That you note this briefing regarding [Redacted] email raising concerns about IT issues that may be causing delays in the processing of screening applications.	Approved / Not Approved // <u>Noted</u>
2. That you approve and sign the letter of response and email it to [Redacted]	<u>Approved</u> / Not Approved / Noted

<p>Comments:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	 Hon Michelle Lensink MLC 20 / 2 / 2020
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PURPOSE

To respond to an email of 6 January 2020 from [Redacted] who is concerned that technical issues within the DHS Screening Unit System may impact efficiency and cause delays.

KEY POINTS

- [Redacted] is a teacher who applied for a WWCC through the DHS Screening portal. [Redacted] experienced some difficulty verifying his identity on the online system and believed he had submitted his application to the Screening Unit on 29 November 2019.
- [Redacted] rang the Screening Unit on 23 December 2019 to check the status of his application and was informed that his application was not submitted to the Screening Unit.
- The Customer Service Officer (CSO) facilitated the submitting of the application to enable the application to be processed. [Redacted] application was finalised on 6 January 2020, which including a check to eliminate matches in Government databases. This was completed in 7 working days, noting that this was over the Christmas and New Year period where many government agencies, including Australian Criminal Intelligence Commission (ACIC), were operating on skeleton staff.

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RISKS/SENSITIVITIES

N/A

DISCUSSION

Clause 6(1) initiated an application for a Working with Children Check (WWCC) on 29 November 2019 and had difficulty verifying his identity online. Clause 6(1) telephoned the Screening Unit and a CSO assisted him with his verification. The audit trail shows that the CSO reset the verification method, at Clause 6(1) request, which allows the applicant to re login and choose a different verification method if needed. Clause 6(1) remained in the application where he had verified his identity and paid the application fee via BPoint.

However, the application was not submitted as the CSO reset the verification part of the application and this was not reselected. If the CSO did not make the change, Clause 6(1) application would have been submitted. The CSO should have made it clear to Clause 6(1) the impact of resetting the verification method and provided clear advice on what steps would have to be taken to complete the application.

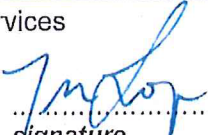
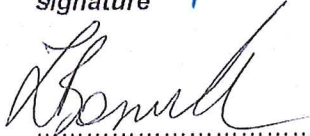
Upon Clause 6(1) return from holiday, he telephoned the Screening Unit on 23 December 2019 to enquire about the status of his application and was informed by a CSO that the application was not submitted. The CSO then facilitated submission of the application.

It is acknowledged that in this circumstance, the system should have showed an error message that the application was not complete and should have prevented Clause 6(1) from proceeding to the payment stage.

The Screening Unit is investigating possible system improvements that can be implemented to prevent this issue from reoccurring.

BUDGET

Are there financial implications	No
Is there a budget impact	No
Is there an FTE impact	No

Division	Community Support Services		
Director Screening	Trevor Lovegrove	 signature	5.12.20
Deputy Chief Executive	Lois Boswell	 signature	6.2.20

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ATTACHMENTS

1. Draft response to Clause 6(1)

Contact Officer:	Mia Toscano, General Manager, Strategy and Governance 8303 2315 / mia.toscano@sa.gov.au
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20MHS/0010

Clause 6(1)

Dear Clause 6(1)

Thank you for your email regarding your concerns about technical issues within the Department of Human Services Working with Children Check (WWCC) Screening Unit online portal.

I apologise for the frustration and inconvenience that this has caused you.

The Screening Unit has investigated your particular case and acknowledges that an internal administrative error led to the delay in the processing of your WWCC. As a result, the Screening Unit will implement system improvements to prevent this issue from reoccurring.

I thank you again for bringing this matter to my attention and I am pleased that your WWCC has been finalised, allowing you to apply for your Teachers Registration.

Yours sincerely

A handwritten signature in blue ink that reads 'Michelle Lensink'.

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

20 / 2 / 2020