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Our ref: DHS/23/04831
Your ref: 17911199

Mr Andrew Hough
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Sent by email: [REDACTED]

Dear Mr Hough

I refer to your application under the *Freedom of Information Act 1991 (the Act)*, received by the Department of Human Services (**DHS**) on 13 June 2023, seeking access to:

Agendas and minutes of meetings of the "Safety and Wellbeing Taskforce". Documents relating to annual, status reports, or Ministerial briefing papers detailing about or from the taskforce.

After consultation, you have agreed to narrow the scope of your application to:

Minutes of all meetings of the "Safety and Wellbeing Taskforce" and agendas of those meetings that occurred in 2023. Documents relating to annual, status reports, or Ministerial briefing papers detailing about or from the taskforce.

I apologise that DHS did not make a determination within 30 days as required by the Act. However, DHS has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

Thirty-five documents were located that fit within the scope of your request and I have determined as follows:

- eleven documents are to be released in full
- twenty-three documents are to be released in part, and
- access is refused to one document.

Please find enclosed a copy of the documents released, and a document schedule containing a brief description of each document and determination in summary form.

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Released in full

Documents 2, 3, 5, 14, 17-19, 21, 23, 25 and 26 contain no exempt information and are being released to you in full.

Released in part

Clause 6(1) – Personal affairs

Documents 22, 24, and 30-32 contain information relating to the personal affairs of third parties including mobile phone numbers, addresses and personal details relating to the employment status of employees. I consider that it would be unreasonable to disclose this information, and determine the information exempt pursuant to clause 6(1) of Schedule 1 of the Act.

Clause 1(1)(e) – Deliberations/decisions of Cabinet

Documents 1, 4, 6-12, 15, 16, 20, 28-30 and 32 contain information that, if released, would disclose details concerning deliberations or decisions of Cabinet. I have therefore determined this information exempt pursuant to clause 1(1)(e) of Schedule 1 to the Act.

Information not in scope

You agreed that for this particular FOI application you were satisfied to consider the names of non-executive Commonwealth staff as not in scope and these have been removed from documents 22, 27 and 33-35 accordingly.

In accordance with section 20(4) of the Act, I consider that you would wish for access to the rest of the documents after exempt information is removed and am therefore releasing these documents to you in part.

Refused in full

Document 13 was a progress report specifically prepared for a committee of Cabinet and is exempt under clause 1(1)(a) of Schedule 1 of the Act.

Review rights

If you are dissatisfied with my determination, you can seek an internal review by writing to the Chief Executive, DHS, as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <https://www.dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars>

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If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely



Amanda Stone
ACCREDITED FREEDOM OF INFORMATION OFFICER

16/10/2023

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SCHEDULE OF DOCUMENTS – DHS/23/04831

Freedom of information application from Mr Andrew Hough, The Advertiser, seeking access to:

Minutes of all meetings of the "Safety and Wellbeing Taskforce" and agendas of those meetings that occurred in 2023. Documents relating to annual, status reports, or Ministerial briefing papers detailing about or from the taskforce.

No	Author	Date	Description of document	Determination	Exemption clause
1.	Safety and Wellbeing Taskforce	19/03/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
2.	Safety and Wellbeing Taskforce	6/04/2021	Minutes	Released in full	
3.	Safety and Wellbeing Taskforce	20/4/2021	Minutes	Released in full	
4.	Safety and Wellbeing Taskforce	4/05/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
5.	Safety and Wellbeing Taskforce	18/05/2021	Minutes	Released in full	
6.	Safety and Wellbeing Taskforce	25/05/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
7.	Safety and Wellbeing Taskforce	8/06/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
8.	Safety and Wellbeing Taskforce	15/06/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
9.	Safety and Wellbeing Taskforce	6/07/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
10.	Safety and Wellbeing Taskforce	3/08/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
11.	Safety and Wellbeing Taskforce	17/08/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
12.	Safety and Wellbeing Taskforce	31/08/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
13.	Safety and Wellbeing Taskforce	September 2021	Progress Report	Refused in full	Clause 1(1)(a) – Prepared for Cabinet
14.	Safety and Wellbeing Taskforce	14/09/2021	Minutes	Released in full	
15.	Safety and Wellbeing Taskforce	28/09/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
16.	Safety and Wellbeing Taskforce	12/10/2021	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet

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SCHEDULE OF DOCUMENTS – DHS/23/04831

17.	Safety and Wellbeing Taskforce	9/11/2021	Minutes	Released in full	
18.		7/02/2022	Agenda Item – Briefing – Remote Aboriginal Visitors and Escalating Anti-Social Behaviour	Released in full	
19.	Safety and Wellbeing Taskforce	8/02/2022	Minutes	Released in full	
20.	Safety and Wellbeing Taskforce	1/03/2022	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet
21.		3/06/2022	Briefing - Update on Taskforce Work and Port August	Released in full	
22.	Safety and Wellbeing Taskforce	6/06/2022	Minutes	Released in part	Clause 6(1) – Personal affairs Information out of scope
23.	Safety and Wellbeing Taskforce	1/08/2022	Minutes	Released in full	
24.	Chief Executive, DHS Chief Executive, DCP	29/08/2022	Ministerial briefing – Port Augusta City Safe Proposal	Released in part	Clause 6(1) – Personal affairs
25.			Attachment 1 – Overview of the Safety and Wellbeing Taskforce	Released in full	
26.			Attachment 2 – Overview of the Ceduna Collaboration	Released in full	
27.	Safety and Wellbeing Taskforce	24/10/2022	Minutes	Released in part	Information out of scope
28.	Safety and Wellbeing Taskforce	12/12/2022	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet Information out of scope
29.	Safety and Wellbeing Taskforce	22/02/2023	Agenda	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet Information out of scope
30.		20/02/2023	Agenda Item 3 – Briefing - Remote Visitor Response – Adelaide, Port Augusta, Ceduna, Coober Pedy	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet Clause 6(1) – Personal affairs
31.		20/02/2023	Agenda Item 6 – Briefing - Taskforce Summer Response 2022-23 Update	Released in part	Clause 6(1) – Personal affairs

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SCHEDULE OF DOCUMENTS – DHS/23/04831

32.	Safety and Wellbeing Taskforce	22/02/2023	Minutes	Released in part	Clause 1(1)(e) – Deliberations/decisions of Cabinet Clause 6(1) – Personal affairs Information out of scope
33.	Safety and Wellbeing Taskforce	4/04/2023	Agenda	Released in part	Information out of scope
34.	Safety and Wellbeing Taskforce	4/04/2023	Minutes	Released in part	Information out of scope
35.	Safety and Wellbeing Taskforce	6/06/2023	Agenda	Released in part	Information out of scope



Meeting:	Safety and Wellbeing Taskforce
Time/Date:	Friday 19 March 2021, 3:30-4:30pm
Location:	Riverside Centre, Level 8 Boardroom
Minutes taken by:	Rebecca Petrovic
Attendees:	Lois Boswell (DHS - Chair), Ann-Marie Hayes (DHS), Dale Agius (DHS), Bronwyn Dodd (Housing), Tanya McGregor (Health), Marina Bowshall (Health), Fiona Ward (DCP), Craig Macauley (DPC AAR), Nerida Saunders (DPC AAR), Kirsty Parker (DPC AAR), Dini Soulio (AGD), Scott Duval (SAPOL)
Apologies:	Cathy Taylor (DCP)

Items for discussion

No.	Discussion item	Action (who)	Date to be actioned
1.	<u>Welcome and apologies</u> Lois welcomed the group to the meeting and undertook an acknowledgement to Country.	Lois	
2.	<u>Meeting purpose</u> - Lois referred to the Clause 1(1)(e) and the letter from the Adelaide City Council Lord Mayor. - Clause 1(1)(e) - deliberations of Cabinet <u>Agency Updates</u> AAR - Nerida advised that we need to move out of a crisis response and develop long-term strategies once we identify the problem. - Kirsty reported that it is important for information to be provided to people in individual languages. - Craig discussed the 2003 approach regarding the Adelaide City Council dry area which included the same issues being experienced today.	Lois Craig	



Housing:

- Bronwyn noted that not all people require housing.
- Bronwyn advised that some people are at risk of losing their tenancy due to people gathering at their residence.

SAPOL:

- Scott discussed SAPOL attendances in Whitmore Square and growing incidents along North Terrace.
- There have been times where SAPOL have not reported any issues and times where excessive drinking has taken place and times when excessive drinking and violence has taken place.
- Scott also noted that some data currently being circulated has been collected between the hours of 9am-12noon which does not capture activities taking place outside of these times.

Health:

- Marina provided an update regarding different groups presenting.
- Not all have drug and alcohol issues, and some are here for drug and alcohol issues and some are with family.
- Some individuals are meeting in social settings to drink alcohol, some in excessive amounts, some while participating in anti-social behavior.
- Tanya advised that outreach services at the RAH are limited walk-in services to support the community are restricted.
- RAH are unable to capture data as they have in the past due to COVID restrictions.

DPC:

- Fiona updated that there have not been a lot of reports of children present in the groups.
- One male presented to DPC requesting that a young child be taken care of.

AGD:

- Dini reported that Ceduna have introduced restrictions on outlets selling alcohol.
- Northern Territory have implemented an alcohol register which is monitored by NT police and further restrictions.
- Dini also noted that introduction of restrictions in SA would have impact on alcohol retailers and the broader community with purchasing of alcohol.



	<p>DHS:</p> <ul style="list-style-type: none"> - Anne-Marie reported that DHS are involved in a community conversation at Port Augusta which focuses on local community issues including drinking and anti-social behavior. - Dale shared the recent experience with Kilburn Sports Club. 		
3.	<p><u>AAR proposals for short-term data gathering and planning</u></p> <ul style="list-style-type: none"> - Craig proposed a short-term response which could be led by AAR for services including: <ol style="list-style-type: none"> 1. Iwiri Aboriginal Corporation to work with Anangu who gather on North Terrace and gather information and facilitate return to country – cost of \$70,000 for 6 weeks. 2. Yuendumu to work with people who gather at Whitmore Square and Park 23 to provide outreach and persuade people to return home while gathering information – cost of \$18,000 for 5 support people for 1 week. - Kirsty noted that there are Kaurna Elders who are willing to assist and discuss local respect and Kaurna nation boundaries. 	Lois	
4.	<ul style="list-style-type: none"> - Define data questions - what do we want to know? - Lois noted that additional data is needed to make informed decisions. - Craig advised that data is available from the Operational Engagement Group which meets monthly. - The health related data from the Operational Engagement Group includes population, community numbers and current health issues. 	All	
5.	<p><u>Agreed Actions</u></p> <ol style="list-style-type: none"> 1. The Taskforce endorsed AARD engaging Iwiri Aboriginal Corporation and Yuendumu for an initial period of 4 week period to facilitate data collection and return to country, engagement will focus on: <ul style="list-style-type: none"> • Offering immediate assistance for return to community, and • Gathering information from the current visitors from remote communities on: <ul style="list-style-type: none"> ○ what has brought people to Adelaide ○ whether they came with others ○ what their health needs are 	Lois	



	<ul style="list-style-type: none"> ○ information about substance use ○ information about accommodation ○ intended length of stay ○ any barriers for returning home <ol style="list-style-type: none"> 2. Craig and Dale will work on the questions and research topics for intelligence collection. 3. The group endorsed the Operational Engagement Group continuing to meet and providing data and information to this. 4. Lois to contact Adelaide City Council and Port Adelaide Enfield Council to seek representatives on the Taskforce. 5. Working Group members were asked to send up to three years of data sets to DHS Executive Officer (rebecca.petrovic2@sa.gov.au). 6. DHS Executive Officer to coordinate fortnightly meetings. 		
6.	Meeting closed at 4:45pm		

Next meeting:

Tuesday 6 April, 4:00-5:00pm,
Riverside Centre, Level 8, Boardroom



Aboriginal Affairs and Reconciliation Proposals

To de-escalate the current situation of frequent violent incidents, advice was sought from two Aboriginal organisations on short-term strategies that could be introduced immediately.

Iwiri Aboriginal Corporation

Iwiri is an Adelaide-based organisation and is keen to assist government by working with Anangu who gather on North Terrace. Their focus would be on facilitating return to country for those who wish to do so. During these conversations, valuable information would be gathered about each person's situation in Adelaide, their family and their home community. Also, they would be asked about any additional support that would help keep them healthy and safe.

Yuendumu

The people who gather at Whitmore Square and sleep rough at Park 23 are mainly from communities in the Northern Territory. The community that is most highly represented is Yuendumu. The Yuendumu Mediation & Justice Centre is also keen to assist and have proposed a week-long visit to Adelaide during which they would undertake outreach and persuade people to return home. As with Iwiri, during these conversations, they would gather information about each person's situation and their needs.



MINUTES

Meeting:	Safety and Wellbeing Taskforce
Time/Date:	Tuesday 6 April, 4:00 – 5:00pm
Location:	Riverside Centre, Level 8, Boardroom
Minutes taken by:	Rebecca Petrovic (DHS)
Attendees:	Lois Boswell (DHS - Chair), Dale Agius (DHS), David Pearson (AAEH), Bronwyn Dodd (Housing), Marina Bowshall (Health), Craig Macauley (DPC AAR), Nerida Saunders (DPC AAR), Kirsty Parker (DPC AAR), Dini Soulio (AGD), Matthew Nairn (SAPOL), Bev O'Brien (City of Port Adelaide Enfield), Clare Mockler (City of Adelaide)
Apologies:	Cathy Taylor (DCP), Ann-Marie Hayes (DHS), Scott Duval (SAPOL), Tanya McGregor (Health), Fiona Ward (DCP)

Items for discussion

No.	Discussion item	Action (who)	Date to be actioned
1.	<p><u>Welcome and apologies</u></p> <p>Lois welcomed the group to the meeting and undertook an acknowledgement to Country.</p> <p>Lois welcomed Clare Mockler from City of Adelaide and Bev O'Brien from City of Port Adelaide Enfield to the group.</p>	Lois	
2.	<p><u>Aboriginal Mobility Data</u></p> <p>David delivered a presentation which included the Aboriginal Mobility Cultural Engagement Framework.</p> <p>The presentation was later emailed to the group.</p> <p>Claire advised that the City of Adelaide was seeking approval during week of 5 April to trial some of the recommendations included in the Final Report.</p>	David Pearson	



3.	<p><u>Minutes from last meeting</u> The minutes from the meeting held 19 March 2021 were accepted.</p>	All	
4.	<p><u>Update since last meeting</u> The TOR was accepted with no further changes.</p> <p>Draft Questions were supported with no further changes.</p> <p>Lois sought endorsement from the group on the Forward Agenda as an approach to having conversations without identifying immediate solutions. This was endorsed by the group.</p>	Lois	
5.	<p><u>Iwiri CBD Proposal</u> Craig discussed the proposal from Iwiri which was distributed to the group prior to the meeting.</p> <p>Craig advised that the service commenced on 6 April 2021 for a period of two weeks.</p> <p>Further information will be available the next meeting following review of the fortnight's data.</p>	Craig	
6.	<p><u>Members update</u> Lois advised that she was meeting with the CE of the NT Department for Families and Communities next week and asked the group if they had any topics they would like her to raise.</p> <p>Nerida asked if the drivers for mobility could be discussed and the potential to work together to provide early warning of mobile groups and discuss issues so that we can be better prepared to offer support.</p>	All	
7.	<p><u>Solution focus area</u></p>	Postpone to 20 April	
8.	<p><u>Next Steps</u> Tanya McGregor to present Health information at next meeting.</p> <p>Dale to speak to *** re Arts</p>	Lois	



Bev will provide information relating to unmet need in her area (access to food and health services, banking details) so that people can be helped quickly with limited support.

Lois asked the group to consider how we will measure success e.g. increasing positive health outcomes, decrease in the number of deaths, decrease in alcohol and anti-social behavior.

Rebecca to move meeting to half hour earlier in the day.

Rebecca to develop Issues Register for collation of key issues

9. Meeting closed at 5:00pm

Next meeting:

Tuesday 20 April, 3:30-4:30pm, Riverside Centre, Level 8, Boardroom



Meeting:	Safety and Wellbeing Taskforce
Time/Date:	Tuesday 20 April 2021 from 3:30-4:30pm
Location:	Riverside Centre, Level 8 Boardroom
Minutes taken by:	Rebecca Petrovic
Attendees:	Joe Young (DHS - Chair), Ann-Marie Hayes (DHS), Dale Agius (DHS), Bronwyn Dodd (Housing), Kirsty Parker (DPC AAR), Scott Duval (SAPOL), Mark Bandick (Health), Bev O'Brien (City of Port Adelaide Enfield), Lauren Grant (City of Adelaide)
Apologies:	Lois Boswell (DHS - Chair), Craig Macauley (DPC AAR), Marina Bowshall (Health), Fiona Ward (DCP), Tanya McGregor (Health), Dini Soulio (AGD), Clare Mockler (City of Adelaide), Nerida Saunders (DPC AAR)

Items for discussion

No.	Discussion item	Action (who)	Date to be actioned
1.	<u>Welcome and apologies</u> Joe welcomed the group to the meeting and undertook an acknowledgement to Country.	Joe	
2.	Minutes and actions from last meeting <ul style="list-style-type: none"> Minutes from the meeting held on 6 April 2021 were accepted. Actions were noted and updated, and completion dates agreed. 	Joe	
3.	<u>Iwiri CBD report</u> <ul style="list-style-type: none"> Lauren reported that the exercise has been valuable. Scott reported that some people wanted to go home but were too intoxicated but the time the bus was arranged. Also noted that there seems to be some use of methamphetamine use that has recently been observed. Kirsty summarised the draft report noting that Craig will provide an update at the next meeting. 	Kirsty	



4. Member Updates

DPC AAR – Kirsty

- Draft Iwiri report outlines key issues from the groups of individuals in the city. The report provides good detail on community dynamics.
- Some issues link back to significant issues relating to trauma and incidents back within communities.

DHS - Dale

- Report highlighted a cultural engagement framework tool – query re who would take the lead.
- Safe spaces being considered away from major roads.
- Reminded the group that Kurna Elder could be consulted when developing solutions.
- \$40k investment for Iwiri report was initial phase, the group will need to consider the next phase.
- The group can think of ways to working collaboratively with council during the next phase.

Port Adelaide Enfield – Bev

- Changes in weather have resulted in changes to groups.
- Reports of Aboriginal and African groups experiencing incidents of violence including women and children in the Enfield area and are working with SAPOL and Housing SA.
- Are working towards development of an Aboriginal Cultural Centre to enable healing in the Port Adelaide Enfield area.

SAPOL – Scott

- SAPOL have some concerns about activity during Anzac Day.
- Criminal activity is underreported when people are taken to hospital via SAAS.
- There is a lot of activity occurring on North Terrace still however as enforcement pressure is applied in an area there is displacement to another area.



Housing – Bronwyn

- Have metro programs, 2 indigenous staff working across 48 tenancies.
- Finding that people are not wanting to return to county.
- Experiencing a high rate of SACAT evictions which are initiated from broader community complaints. In some instances, resulting in homelessness or overcrowding.
- Some members have secure tenancy but are choosing to head into the park lands to socialize or meet up with relatives.
- Working constantly with stakeholders to implement wrap around services.

City of Adelaide – Lauren

- Recommendations from Aboriginal Mobility Data Project sent to council for approval – would like to partner with government agencies to implement outcomes.
- Priorities will be brought to the Taskforce for discussion including transitional accommodation and parklands amenities to keep people safe.

SA Health – Mark

- Aboriginal support program numbers have doubled with alcohol main concern.
- Would like to partner with people on the ground to deliver short and medium-term options.
- Finding that people are staying longer with increase in drug and alcohol use.
- Waiting times at rehab centers is not an issue.

DHS – Anne-Marie

- In negotiation with Baptist Care re additional support for women and children experiencing violence.
- Funding for additional workers who could assist return people to community
- Could consider partnering with providers in the West including Taundi, Kurruru and other Aboriginal Community Control Organisations.

DHS - Joe

- Leading up to Anzac Day have been reaching



	<p>out to services to understand outreach and any capacity issues for supporting people to return to country if they choose to.</p> <ul style="list-style-type: none"> Plan to continue for each service to present relevant information to the group. 		
5.	<p><u>Solution focus area</u></p> <ul style="list-style-type: none"> Deferred until next meeting. 	Tanya	4 May 2021
6.	<p><u>Next steps/Actions</u></p> <ul style="list-style-type: none"> Craig to provide final Iwiri report to Rebecca by Wednesday 28 April to distribute to the group. Craig to provide overview of final Iwiri report at next meeting. Anne-Marie and Dale to meet with relevant organisations. Ann-Maire and Bev to connect about services in the West to discuss partnership opportunities. Rebecca to update Forward Agenda and distribute with the next meeting papers. 	Joe	
7.	Meeting closed at 4:30pm		
Next meeting:		Tuesday 4 May from 3:30-4:30pm Riverside Centre, Level 8, Boardroom	



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 4 May 2021, 3:30pm – 4:30pm
Where:	Riverside Centre, Level 8 Boardroom
Minutes taken by:	Rebecca Petrovic
Attendees:	Lois Boswell (DHS - Chair), Ann-Marie Hayes (DHS), Dale Agius (DHS), Fiona Ward (DCP), Craig Maccauley (DPC AAR), Nerida Saunders (DPC AAR), Mark Bandick (DAASSA), Scott Duval (SAPOL), Bev O'Brien (City of Port Adelaide Enfield), Clare Mockler (City of Adelaide), Rebecca Petrovic (DHS - Minutes)
Apologies:	Marina Bowshall (DASSA), Tanya McGregor (Health), Dini Soulio (AGD), Bronwyn Dodd (Housing), Cathy Taylor (DCP)

Items for discussion

No.	Discussion item	Action (who)	Date to be actioned
1.	<u>Welcome and apologies</u> Lois undertook an acknowledgement to Country and welcomed the group to the meeting. Reminded group of importance of attendance and sending proxy	Lois	
2.	<u>Minutes and actions from last meeting</u> Minutes from the meeting held on 20 April 2021 were accepted. Actions were noted and updated.	All	
3.	<u>AAR</u> Iwiri CBD Report <ul style="list-style-type: none"> - Craig referred to the taskforce meeting held on 19 March 2021 where it was agreed to engage Iwiri to: collect information about the circumstances of people visiting Adelaide; and facilitate return to country (RTC). - The Iwiri report was tabled ('Report into remote area visitors rough sleeping and congregating in the CBD') and Craig provided an overview. - Craig said that the report provided valuable information about people's circumstances and that this, together with data being provided by agencies will enable the taskforce to make informed decisions. - Craig said fewer people accessed RTC than 	Craig	

Finding that some people are drinking in order to receive accommodation at Sobering Up Unit.

Adelaide City Council

Claire

Council agreed to allocate \$100k to pilot projects. Will partner with Craig and look at strategies proposed by Taskforce.

Council wants to ensure people are safe in the parklands – will trial temporary structure in parklands to see if safety concerns are alleviated.

Proposal is not yet available however Adelaide Parklands Authority (chaired by Lord Mayor) would provide advice to Council. Hoping Kurna traditional elders included in discussions.

Scott advised that SAPOL recognise cultural significance of Whitmore Square and are happy to discuss designated space in parklands and in support of cultural activities e.g. burning taking place on in Park 17 on 12th and 14th May.

Craig discussed a recent conversation with Skye, Manager of Art Centre Collective who are partnering with Orange Skye. Advised that Elders could come and speak to Taskforce about what the outcomes they think would be useful.

Lois advised that the group needs to have the same knowledge and include that we are speaking with the correct groups and will discuss further with Nerida.

Health

Mark

Working on data which is indicating that there are increases in hospital presentations generally with alcohol poisoning the main diagnosis.

The Aboriginal Connection Program in the Parklands has seen an increase in contacts since July and the Sobering Up Unit has seen a 70% increase since July.

Mark to find out which services people are being referred to from the Sobering Up Unit

Port Adelaide City Council

Bev

Bev stated that the findings from the Iwiri report confirms what

Lois/Nerida
to discuss
Aboriginal
consultation

18 May

Mark

25 May

	<p>is being seen on the ground.</p> <p>Increase over the last 2 weeks of people moving to suburban locations to drink, particularly around Addison Rd public transport.</p> <p>Lois asked if this could be specifically unpacked.</p> <p>Ann-Marie has organised a meeting on 19 May with Port Adelaide Enfield Council and key Aboriginal stakeholders to identify services in the western region and potential partnership opportunities.</p>	Ann-Marie	Update on meeting outcomes by 25 May
5.	<p>Solution focus area</p> <ul style="list-style-type: none"> - Access to Health Services 	Tanya	Deferred to 18 May
6.	<p>Next Steps</p> <ul style="list-style-type: none"> • Agency data sets • Solution focus area (Presentations) <ul style="list-style-type: none"> - Housing Tenancy and Homelessness - Access to Health Services 	All Bronwyn Tanya	ASAP 18 May 18 May

Next meeting:

Tuesday, 18 May from 3:30pm – 4:30pm

Note AMH as apology at next meeting – will be in Port Augusta



Meeting:	Safety and Wellbeing Taskforce	
When:	Tuesday 18 May 2021, 3:30pm – 5.00pm	
Where:	Riverside Centre, Level 8 Boardroom	
Attending:	<p>Lois Boswell (DHS – Chair), Ann-Marie Hayes (DHS), Dale Agius (DHS), Nancy Rogers (DHS), Erin Woodford (SAHA), Fiona Ward (DCP), Tanya McGregor (Health), Nerida Saunders (DPC AAR), Dini Soulio (AGD), Marina Bowshall (Health), Scott Duval (SAPOL), Lauren Grant (CityAdel) , Bev O'Brien (CityPAE), Catherine Kleinitz (DHS – Minutes/Project Support)</p> <p><i>Visiting APY Lands Executive- Bernard Singer , Rex Tjami, Richard King, Tanya King</i></p>	
Apologies	Bronwyn Dodd (SAHA), Craig Macauley (DPC AAR), Clare Mockler (CityAdel)	
Items for discussion		
No.	Discussion item	Action/Decision
1.	Welcome and apologies (Lois) - Agency data sets- still waiting on some agency data	
2.	Discussion with members of APY Lands Executive (Summary of key themes attached)	-Nerida to coordinate meeting/consultation with key Aboriginal Elders groups -Consideration for further consultation/meetings in APY Lands
3.	Minutes and actions from last meeting (Lois)	Nil feedback, approve
4.	Solution focus area (Presentations) 3.1 Housing Tenancy and Homelessness (deferred) 3.2 Access to Health Services (Tanya)	-Presentation provided by Tania and Brita (attachment) -Tanya to follow up on SAAS data on any increase in call outs on CBD -Useful to compare Health (RAH figures) to DASSA data at next week's meeting
5.	Aboriginal Housing Strategy Update (Erin Woodford)	Deferred next meeting
6.	Discussion: emerging high-level themes to inform recommendations	Deferred next meeting

7.	Approach to Aboriginal consultation (Nerida) Correspondence: <ul style="list-style-type: none"> - Correspondence from APY Art Centre Collective Re: opportunity to meet with Taskforce - Correspondence from Premier to Louise Miller-Frost Re: request to progress discussions on the Aboriginal Mobility Report 	Deferred to next meeting Nerida/Lois to meet with APY Art Collective in next week
8.	Taskforce process and timeframe (Lois)	-Meetings to be extended by half hour
9.	Members Update	-Differed next meeting
10.	Any other business	-Include City of PAE and City of Adel presentations in future meetings -DASSA, AGD and SAHA confirmed for next week's presentations.

Meeting closed at

Next meeting Tuesday, 25 May 2021 3.30-5.00pm

Summary of discussion with APY Lands Executive

(Please feel free to edit/amend/add if I haven't captured everything)

Reasons/causes for Anangu people coming to Adelaide and remaining

- Accessing medical/ health services (Dialysis etc)
- Key member of the family comes to Adelaide, others follow
- Changes to liquor restrictions in both NT and WA
- Housing shortages and overcrowding on Lands
- Problems in home communities (conflict, violence, safety issues)
- Visiting family
- Attraction of the city
- Cost of living in the Lands e.g. food
- Lack of opportunities on Lands
- People get then get "stuck" in Adelaide – eg if lose their Centrelink benefits, receive fines, lose ID, get involved in heavy drinking or drugs

Potential strategies to reduce mobility, reduce intoxication

- Support to Aboriginal tenants which help them maintain accommodation and address overcrowding, safety and disruptive behaviour when visitors arrive. For example:
 - 'No alcohol' signs on doors
 - Declaring houses dry (approach being used in Alice Springs)
 - Small security business/patrols (Aboriginal enterprises)
 - Cultural tenancy support officers
- Transitional accommodation (with appropriate services)
- Extension of cashless debit card
- Alcohol regulatory changes e.g.

- ID to buy
- Limits on purchasing
- Registers of banned drinkers
- Return to Country services
 - Requires a service model which enables people to be safe, detox, get support
- Not supportive of cultural safe spaces in the Parklands – will attract people and alcohol/violence
- ‘Dry’ locations/activities in Adelaide where Anangu can connect

Consultation

- Bring together Elders for dialogue/consultation. Need people who have the cultural authority to go and have the conversations.
- Potentially Umuwa as basis for a meeting; or bringing all the different communities together to have the conversations
- Are there government to government conversations required as well? i.e. with NT, WA.

DRAFT



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 25 May 2021, 3:30pm – 5.00pm
Where:	Riverside Centre, Level 8 Boardroom
Attending:	Lois Boswell (DHS – Chair), Ann-Marie Hayes (DHS), Dale Agius (DHS), Nancy Rogers (DHS), Bronwyn Dodd (SAHA), Erin Woodford (SAHA), Marina Bowshall (Health), Nerida Saunders (DPC AAR), Dini Soulio (AGD), Scott Duval (SAPOL), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Fiona Ward (DCP), Catherine Kleinitz (DHS – Minutes/Project Support)
Apologies	Craig Macauley (DPC AAR), Clare Mockler (CityAdel), Ann-Marie Hayes (DHS), Tanya McGregor (Health)

Items for discussion

No.	Discussion item	Action/Decision
1.	Welcome and apologies (Lois)	Proxy to be requested from Health
2.	Minutes and actions from last meeting (Lois)	Approved
3.	Solution focus area (Presentations) <ul style="list-style-type: none"> Aboriginal Housing Strategy /Housing Tenancy and Homelessness (Bronwyn/Erin) Alcohol Access and Restrictions (Dini) Drug and Alcohol (Marina) 	-Presentations to be sent to Taskforce - SAHA to provide additional info (Community Housing, CBD Homelessness service model, Return to Country, Clause 1(1)(e) - deliberations of Cabinet [Redacted] and review of Transitional Accommodation) -Conversation to be scheduled Tracey Westermann re review of Transitional Accommodation. -NR/CK to schedule follow up meetings with each agency to gather further data/info
4.	Members Update <ul style="list-style-type: none"> SAPOL data on latest operation in CBD (Scott) Update on Western Adelaide meeting (Dale) 	-Scott to provide additional info/figures at next meeting (SAPOL presentation) Deferred next meeting
5.	Aboriginal engagement and consultation (Nerida) <ul style="list-style-type: none"> Proposal to engage key Aboriginal Elder groups APY Art Centre Collective consultation Engaging Aboriginal service providers Regional/interstate engagement 	Deferred next meeting Note: Lois/Nerida met with APY Arts Collective. CK to liaise with Craig Macauley on getting S&W Taskforce project on Kurna Yerta Aboriginal Corporation's (KYAC) next meeting agenda.
6.	Discussion: emerging high-level themes to inform	Deferred next meeting

	recommendations <ul style="list-style-type: none">- Identifying short, medium and long term strategies- Governance/mechanism for implementation	
7.	Any other business	Next week presentations: <ul style="list-style-type: none">-Behaviour and Violence (Scott Duval, SAPOL)-Children's Safety (Cathy Taylor/Fiona Ward, DCP)-Pt Augusta Consultation and options (Ann-Marie Hayes, DHS)

Meeting closed at:

Next meeting: Tuesday, 1 June from 3:30pm – 5.00pm

DRAFT

Actions

Meeting Date	Action	Responsible	Status
25-5-21	Proxy to be requested from Health	NR	Proxy has been requested
25-5-21	SAHA to provide additional information (Community Housing; Transitional Housing; inner city homelessness services; Return to Country)	Bronwyn Dodd Erin Woolford	NR emailed SAHA. Erin providing presentation 8 June
25-5-21	Schedule discussion with Tracey Westermann re Transitional Housing (later in June)	SAHA/CK	
25-5-21	Follow-up meetings with individual agencies	NR/CK	Underway
25-5-21	Consultation with Aboriginal Elders: Catherine to liaise with AAR	CK/Craig Macauley	Scheduled meeting with KYAC, 7 June
25-5-21	Meeting with Graham Brown and Louise Miller Frost to discuss the Aboriginal Mobility Report	Lois/Nerida	Scheduled 24 June
25-5-21	Schedule second Western Adelaide meeting and meet with two key Aboriginal community members	Dale	Completed 3 June
-	Meeting with Remote Area Operation Group	CK, NR	Scheduled 10 June

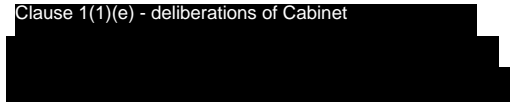


Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 8 June 2021, 3:30pm – 5.00pm
Where:	Riverside Centre, Level 8 Boardroom
Attending:	Nerida Saunders, A/Chair (DPC AAR), Katherine Hawkins DHS) Dale Agius (DHS), Nancy Rogers (DHS), Erin Woodford (SAHA), Tanya McGregor (Health), Marina Bowshall (Health), Craig Macauley (DPC AAR), Dini Soulio (AGD), Scott Duval (SAPOL), Fiona Ward (DCP), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Catherine Kleinitz (DHS – Minutes/Project Support) <i>Baptist Care SA Guests: Kate McGarry, Debra Francis, Rochelle Watson,</i>
Apologies:	Bronwyn Dodd (SAHA), Ann-Marie Hayes (DHS), Lois Boswell (DHS)

Acknowledgement

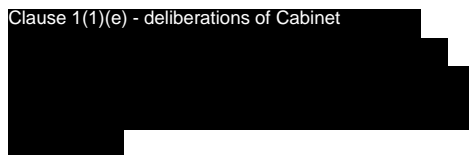
“We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.”

Items

No.	Item	Action/Decision
1.	Welcome and apologies (Nerida)	
2.	Minutes and actions from last meeting (Nerida)	Endorsed
3.	Solution focus area (Presentations) <ul style="list-style-type: none"> • Parklands Project: Responses for Aboriginal Women and their Children, Baptist Care (Baptist Care SA) • Behaviour and Violence (Scott Duval, SAPOL) • Housing, Tenancy, Transitional accommodation, Return to Country and Homelessness services, (Erin Woolford, SAHA) 	-Members were provided hard copy of Baptist Care Respite Facility Report (in confidence: not to be circulated electronically) -Nancy to follow up with Ian Cox (SAHA) on Homelessness reform and transition arrangements to new Alliance -Taskforce to consider engaging Sudanese community re women’s safety in Parklands -Taskforce to consider the issue of bail conditions for people on APY Lands and other jurisdictions i.e. NT Clause 1(1)(e) - deliberations of Cabinet 

		<p>██████████</p> <p>-Marina to provide further information on the statistics for MAP service</p>
4.	<p>Members Update</p> <ul style="list-style-type: none"> Update on Western Adelaide meeting (Dale, DHS) 	<p>-Catherine to schedule meeting with Ann-Marie, Tauondi & Iwiri to discuss further supports/services for Anangu in Port Adelaide.</p>
5.	<p>Aboriginal engagement and consultation (Nerida)</p> <ul style="list-style-type: none"> Update following meeting with Kurna Yerta Aboriginal Corporation (KYAC) Board 	<p>-KYAC invited to present at next meeting (confirming 2-3 members)</p>
6.	<p>Current state and planning for half day workshop, including agency contributions/proposals (Nancy)</p>	<p>-Each agency to consider potential proposals/strategies/funding to be discussed further at workshop.</p> <p>-Taskforce members can bring an additional staff member to workshop</p>
7.	<p>Any other business</p> <p>DCP provided summary of their involvement with target group</p> <p>Confirm next week presentations:</p> <ul style="list-style-type: none"> City of Adelaide, (Clare Mockler/Lauren Grant) City of Port Adelaide (Bev O'Brien) 	<p>- DCP provided a verbal update on the very small number of CP reports received.</p> <p>Action: The role of intensive family support and DV services will be discussed at the upcoming workshop.</p>
<p>Next meeting: Tuesday, 15 June from 3:30pm – 5.00pm</p>		

Actions

Meeting Date	Action	Responsible	Status
25-5-21	Proxy to be requested from Health	NR	Complete
25-5-21	SAHA to provide additional information (Community Housing; Transitional Housing; inner city homelessness services; Return to Country)	Bronwyn Dodd Erin Woolford	Complete
25-5-21	Schedule discussion with Tracey Westermann re Transitional Housing (later in June)	SAHA/CK	End of June
25-5-21	Follow-up meetings with individual agencies	NR/CK	Underway
25-5-21	Consultation with Aboriginal Elders: Catherine to liaise with AAR	CK/Craig Macauley	Complete. Invited to Taskforce meeting 15 June
25-5-21	Meeting with Graham Brown and Louise Miller Frost to discuss the Aboriginal Mobility Report	Lois/Nerida	Scheduled 24 June
25-5-21	Schedule second Western Adelaide meeting and meet with two key Aboriginal community members	Dale	Completed 3 June
---	Meeting with Remote Area Operation Group	CK, NR	Completed. Will join weekly meetings
8-6-21	Nancy to follow up with Ian Cox (SAHA) on Homelessness reform and transition arrangements to new Alliance	NR	Underway
8-6-21	Clause 1(1)(e) - deliberations of Cabinet 	Bronwyn, Erin	
8-6-21	Schedule meeting with Ann-Marie, Tauondi & Iwiri to discuss further supports/services for Anangu in Port Adelaide.	CK	Scheduled 17 June
8--6-21	Agencies to consider potential proposals/ strategies/ funding for discussion at workshop.	All	By workshop
8-6-21	Marina to provide further information on the statistics for MAP service	Marina	By workshop



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 15 June 2021, 3:30pm – 5.00pm
Where:	Riverside Centre, Level 8 Boardroom
Attending:	Lois Boswell, Chair (DHS), Nerida Saunders, (DPC AAR), Kirstie Parker (DPC AAR), Dale Agius (DHS), Nancy Rogers (DHS), Fiona Curnow DHS- proxy), Fiona Ward (DCP), Tanya McGregor (Health), Marina Bowshall (DASSA), Dini Soulio (AGD), Scott Duval (SAPOL), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Catherine Kleinitz (DHS – Minutes/Project Support) <i>Guests: Madge Wanganeen and Tania Taylor, Kurna Yerta Aboriginal Corporation (KYAC) Board</i>
Apologies:	Ann-Marie Hayes (DHS), Craig Macauley (DPC AAR), Bronwyn Dodd (SAHA), Erin Woodford (SAHA)

Acknowledgement

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Items

No.	Item	Action/Decision
1.	Welcome and apologies (Lois)	-Lois advised that the Chief Executive Council are interested in the progress/proposals of the S&W Taskforce and will be expecting update in coming weeks.
2.	Minutes and actions from last meeting (Lois)	-Fiona Ward requested change to 8 June minutes. Catherine to follow up and amend.
3.	Solution focus area (Presentations) <ul style="list-style-type: none"> • Kurna Yerta Aboriginal Corporation (KYAC) • City of Adelaide, (Lauren Grant) • City of Port Adelaide (Bev O'Brien) 	-AAR to follow up with KYAC on progressing cultural conversations/forums between Kurna and Anangu Elders within next month. -Nerida advised she would update the South Australian Aboriginal Advisory Council (SAAAC) on the role/progress of the S&W Taskforce

4.	Members Update	<i>Deferred</i>
5.	Workshop planning discussions, including agency contributions/proposals (Nancy)	Clause 1(1)(e) - deliberations of Cabinet [Redacted]
6.	Any other business	-To advise on attendance and invite additional colleague (if appropriate). -Future meeting schedule to be confirmed following workshop.
Next meeting:		Half day workshop, 22 June, 12.30-4.30pm Meeting Room C, Plaza Level Riverside Centre, North Terrace, Adelaide



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 6 July 2021, 3:30pm – 5.00pm
Where:	Riverside Centre, Level 8 Boardroom
Attending:	Lois Boswell, Chair (DHS), Nerida Saunders, (DPC AAR), Ann-Marie Hayes (DHS), Craig Macauley (DPC AAR), Dale Agius (DHS), Nancy Rogers (DHS), Bronwyn Dodd (SAHA), Tanya McGregor (Health), Marina Bowshall (DASSA), Dini Soulio (LLC), Scott Duval (SAPOL), Lauren Grant (CityAdel), Sue Macdonald (Proxy, DCP), Jacky Costanzo (DHS), Catherine Kleinitz (DHS – Minutes/Project Support)
Apologies:	Fiona Ward (DCP), Erin Woodford (SAHA), David Holmes (SAHA), Bev O'Brien (CityPAE)

Acknowledgement

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Items

No.	Item	Action/Decision
1.	Welcome and apologies (Lois) <ul style="list-style-type: none"> Additional Taskforce members 	- Jacky Costanzo and David Holmes as additional members
2.	Actions update (Lois)	-SAHA anticipating review into transitional accommodation by Tracey Westerman will be completed in next week and will update Taskforce at next meeting -Bronwyn to follow up with Erin on Clause 1(1)(e) - deliberations of Cabinet
3.	Members Update: Scott provided update on police interactions in CBD. Emailed he provided on 14 July included the following summary: <ul style="list-style-type: none"> <i>Numbers around North Terrace area fluctuate between 10 and 20 people. Whitmore Square has a group of about 20 people camping. There is a group in the West Terrace parklands that varies up to 10, weather dependent. There is a further small group of about 4-5 in the South Terrace parklands. In addition to the CBD there are groups (approx. 30 people) camping and drinking within the Port Adelaide Enfield Council.</i> 	- Craig to confirm dates for Warlpiri mediators and undertake ground work with Yuendumu people in Whitmore Square (using interpreters). - Craig/Nerida to finalise representatives from APY Executive and KYAC. -Ann-Marie to discuss with Dini recent progress on Port Augusta collaboration.

4.	<p>Review Interim Report and recommendations (Nancy)</p> <ul style="list-style-type: none"> • Further feedback and contributions to Report and recommendations • Confirm lead agencies for each recommendation • Discuss steps for progressing recommendations with approx. timeframes 	<p>Clause 1(1)(e) - deliberations of Cabinet</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>-Catherine to meet with Lauren, David and Jacky to further clarify existing multi-agency responses i.e. Remote Visitor Operation Group, Adelaide Zero Project, Homeless Alliance structures, Ceduna VPF etc</p> <p>-Catherine to follow up with SAHA on Alliance structure and contacts</p>
5.	<p>Discussion: <i>Are there priority/concerning issues that require immediate action?</i> (Lois)</p>	<p>Deferred until next meeting</p>
6.	<p>Any other business</p> <ul style="list-style-type: none"> • Other stakeholders to engage/information to source 	<p>Lois to meet with Dept. for Corrections, Courts Admin Authority and potentially ALRM</p>
<p>Next meeting:</p>		<p>Tuesday 20th July, 3.30-5.00pm</p>



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 3 August 2021, 3:30pm – 5.00pm
Where:	Microsoft Teams
Attending:	Lois Boswell, Chair (DHS), Nerida Saunders, (DPC AAR), Dale Agius (DHS), Nancy Rogers (DHS), Fiona Curnow DHS), Alex Reid (DHS) Bronwyn Dodd (SAHA), Erin Woodford (SAHA), David Homes (SAHA); Tanya McGregor (Health), Marina Bowshall (DASSA), Dini Soulio (AGD), Scott Duval (SAPOL), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Craig Macauley (DPC AAR), Fiona Ward (DCP); Scharlene Lamont (DCS); Penny Croser (CAA) Melania Virgo (CAA), Catherine Kleinitz (DHS – Minutes/Project Support)
Apologies:	

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Items

No.	Item	Action/Decision
1.	Welcome and apologies (Lois) <ul style="list-style-type: none"> Welcome to new members, Penny Croser (CAA), Scharlene Lamont (DCS), Alex Reid (DHS) 	
2.	Minutes and actions from last meeting (Lois)	Nil comments, approved.
3.	COVID 19 Lockdown responses: (A more through assessment/summary will be compiled for the formal Debrief) <u>General reflections/observations:</u> Impressive flexibility to quickly implement a new service model; strong good will amongst partners, with considerable achievements (particularly Port Adelaide). Learnings on what works/is important: <ul style="list-style-type: none"> health services – many complex health issues amongst group including impacts of rough sleeping courts/corrections interface: most had pending matters preventing RTC 	-Catherine/Alex to schedule a formal debrief of lockdown service responses with key stakeholders. -Catherine/Fiona to coordinate/write up project summaries for both lockdown responses to inform formal debrief session. -Taskforce (DHS lead) to consider platforms/processes

	<ul style="list-style-type: none"> • cultural response – note impact of lwiri team and SAHA Anangu staff at PA • role of SAPOL – in reviewing pending matters, but also given the limited capacity and authority of private security companies • flexibility in model • services working together and sharing information • knowing people as individuals and working from relationship and in language • activities on site (eg music, involving people in cooking) and both inside and outside spaces • services coming on-site • consider a disaster recovery model (with assigned functional responsibilities) to support future emergency/lockdown responses <p>Issues highlighted:</p> <ul style="list-style-type: none"> • Individuals had had limited connections with services • Barriers to Return to Country - included pending court matters; addictions and ability to travel; and capacity of local health services in home communities to meet complex needs. These need to be considered if RTC is to be successful • Homelessness usually not the issue: group is transient, not homeless, and service responses need to be directed/defined/targeted accordingly • Not successful in engaging the Walpari group in CBD • Issues noted in coordination/support by Southern (CBD) Alliance, including about a week to come into the Sobering Up Unit to do assessments • Liaison with State Control Centre needs to be addressed 	<p>to safely keep and share client information (including with NGOs), along with exemptions as required from Information Privacy Principles.</p>
4.	<p>Immediate response to anti-social behaviour particularly in Whitmore Square (Lois)</p> <ul style="list-style-type: none"> • Resident meeting occurring 4 August • Immediate issue with charities distributing goods in Whitmore Square – services as an attractant 	<p>- Update to be provided at next meeting /</p>
5.	<p>Interface with Courts and Corrections</p>	<p>-Defer until next meeting</p>
6.	<p>Next steps for Taskforce (including advancing agreed priorities, <small>Clause 1(1)(e)</small> and Interim Report (Nancy)</p> <p><i>Acknowledgment that lockdown responses provided much learning about the service systems and cohort, and</i> <small>Clause 1(1)(e) - deliberations of Cabinet</small></p>	<p>- <small>Clause 1(1)(e) - deliberations of Cabinet</small> formal debrief of lockdown responses and discussions between KYAC and APY Executive.</p>

7. Any other business

Dale and Craig will be facilitating a formal meeting in Adelaide between APY Exec and Kaurna Yerta Aboriginal Corporation (KYAC) on Thursday 12 August

-Dale/Craig to provide outcome of APY/KYAC discussion and next steps in developing cultural framework/governance
-Meeting to be scheduled with Iwiri to reflect on learnings from Port Adelaide response

Next meeting:

17 August, 3.30 – 5pm, Level 8 Riverside Building or MS Teams



, Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 17 August 2021, 3:30pm – 5.00pm
Where:	Microsoft Teams
Attending:	Lois Boswell, Chair (DHS), David Homes (SAHA); Tanya McGregor (Health), Scott Duval (SAPOL), Lauren Grant (City Adel), Bev O'Brien (City PAE), Craig Macauley (DPC AAR), Vickie Dodd (SAHA), Heidi Roche (CAA), Dale Agius (DHS), Nancy Rogers (DHS), Fiona Curnow (DHS), Alex Reid (DHS), Jacqueline Costanzo (DHS) Arne Breuer (DHS proxy Minutes/Project Support) <i>Guests: Anna- Kate Chervatin (SAHA), Shelaye Boothey (DHS)</i>
Apologies:	Erin Woolford (SAHA), Bronwyn Dodd (SAHA), Catherine Kleinitz (DHS), Fiona Ward (DCP), Sue Macdonald (DCP), Marina Bowshall (DASSA)

Acknowledgement

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Items

No.	Item	Action/Decision
1.	Welcome and apologies (Lois)	
2.	Minutes and actions from last meeting (Lois)	Nil comments, approved
3.	Whitmore Square residents’ meeting <ul style="list-style-type: none"> Generally positive experience; residents receptive to partners’ commitment to positive outcomes. Council commenced construction work around Whitmore Square today. Some residents view this work as counterproductive. While occurring, the construction work may displace some people and services Residents concerned mainly about safety and potential for further escalation in warmer months. 	Taskforce has committed to holding more residents’ meetings as this work progresses

	<p>and following lock-down experience (Anna-Kate Chervatin, SAHA)</p> <p><i>Discuss opportunities to refine and improve statewide responses to Aboriginal mobility through the new Alliance system steering committee.</i></p> <ul style="list-style-type: none"> • Expectations around Return to Country have been amended. In the past, people were referred to Uniting Country which caused some disconnect. Alliances are now expected to deliver wrap-around support through brokerage and case management. • Alliances are intent on moving towards an integrated state-wide model. • DHS is interested in supporting SAHA's work on a longer-term state-wide approach to Return to Country. • There are issues around people not being eligible for homelessness assistance if they are not looking for housing; they are transient not homeless. • The current hotel/motel and boarding house model is not meeting their needs. Agencies need to question existing paradigms and jurisdictional boundaries develop better options. 	<p>abreast of any developments re Return to Country.</p>
5.	<p>Transitional Accommodation options – Review and Business Case (Bronwyn/Erin)</p>	<p>Deferred until next meeting</p>
6.	<p>Next steps for Taskforce</p> <ul style="list-style-type: none"> • Formal debrief of lockdown responses is scheduled for Thursday 19 August, 1-2pm, DHS Boardroom and Teams • Discussions on interface with Courts/Corrections flagged for next meeting <p>Resourcing/funding</p> <ul style="list-style-type: none"> • Suitable locations need to be found for the initiative – a working space for co-located staff, and safe camps for remote visitors currently congregating around the CBD; will need separate camps for different cultural groups. 	
7.	<p>Any other business</p> <ul style="list-style-type: none"> • Due to the Taskforce moving to operational matters, Alex Reid will be taking over Acting Chairing from the next meeting forward. <p>Meeting closed 4:45pm</p>	
<p>Next meeting:</p>	<p>31 August, 3.30 – 5pm, DHS Boardroom L8 Riverside Building & Teams</p>	



MEETING MINUTES

Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 31 August 2021, 3:30pm – 5.00pm
Where:	Boardroom, Level 8 Riverside Building, Microsoft Teams
Attending:	Lois Boswell, (DHS), Dale Agius (DHS), Alex Reid (DHS), Fiona Curnow (DHS), David Homes (SAHA); Marina Bowshall (DASSA), Scott Duval (SAPOL), Lauren Grant (City Adel), Scharlene Lamont (DCS). Catherine Kleinitz/Arne Breuer (DHS Minutes/Project Support) <i>Guest/proxy:</i> Kerri Reilly (DH), Phil Saunders (DH) Glen Michels (SAHA), Karen Ballintyne (DPC) Melana Virgo (CAA)
Apologies:	Nerida Saunders (DPC- AAR) Craig Macauley (DPC-AAR), Erin Woodford (SAHA), Bronwyn Dodd (SAHA), Tanya McGregor (Health), Bev O'Brien (City PAE), Penny Croser (CAA), Fiona Ward (DCP)

Acknowledgement

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Items

No.	Item	Decisions/Actions
1.	Welcome and apologies (Lois)	
2.	Minutes and actions from last meeting	Accepted
3.	Members Updates (All) <ul style="list-style-type: none"> Kerri – there is an increasing number of regional Coronavirus exposure sites. 	
4.	Draft Remote Visitor/Rough Sleeper COVID-19 Activation Plan (Fiona/Alex) <ul style="list-style-type: none"> The draft plan is in response to last week’s Debrief and aims to improve governance around future responses. It could form a cohort-specific addendum to the SAHA Activation Plan. Once finalised, this plan can be added to State Control 	DHS will collate feedback to the draft – due tomorrow if possible. Fiona to progress COVID Activation Plan outside of Taskforce meetings

	<p>Centre planning.</p> <ul style="list-style-type: none"> • Need to explore ways to manage risk around having alcohol onsite, especially if lockdowns last longer. • Need to consider how a location-specific governance mechanism, as put forward in the draft plan, could be adapted to at other sites • Our current metro-based model relies on the availability of services, many of which are not available in regional areas. • Could consider aligning the draft plan with three-tier system: (1) Exposure, (2) Outbreak, (3) Lockdown. • The last lockdown responses did not include a Return to County option. This could be considered in future responses, for example, by allowing lockdown entry and exit windows. However, some issues would need to be worked through, for example where to house people who have been mandated to quarantine. 	<p>Alex/Lois to follow up with Renewal SA on various sites to be used for emergency accommodation</p> <p>Phil will forward information about COVID Aboriginal Health Response Plan.</p>
5.	<p>Planning for intensive CBD response (Fiona/Alex)</p> <ul style="list-style-type: none"> • Lois discussed with the Premier yesterday. • Clause 1(1)(e) - deliberations of Cabinet [REDACTED] • There are disaster relief models we can draw on. 	<p>Lois to send email to CE's confirming Taskforce membership and identify 2 staff per agency that could be mobilised for taskforce initiatives.</p>
6.	<p>Aboriginal cultural governance</p> <ul style="list-style-type: none"> • Kurna and Anangu Executives have asked for support putting in place an MoU and ToR; DHS and DPC AAR are assisting with this. • Kurna and Anangu Executives have expressed they would favour a focus on Return to Country. Our service response should reflect this. • Dale has spoken with the General Manager Yuendumu re how Yuendumu could join this conversation. • Kurna have developed a list of cross-nation protocols. • Iwiri has provided a proposal for getting involved in future lockdown responses. They would be able to also engage Warlpiri if required. The proposal is over 12 months. • Since Kurna would get involved in a similar capacity, they should be offered comparable resourcing. 	<p>Dale and Craig will continue liaising with Kurna and Anangu Executives to work out further detail. Clause 1(1)(e) - deliberations [REDACTED]</p> <p>Catherine/Jacky to progress Iwiri proposal and Clause 1(1)(e) - deliberations of Cabinet [REDACTED]</p>
7.	<p>Transitional Accommodation options – Review and Business Case (Glen Michels)</p> <ul style="list-style-type: none"> • Presentation – SAHA Transitional Accommodation Centre Review (Glen Michels). • Clause 1(1)(e) - deliberations of Cabinet [REDACTED] 	<p>Slides to be sent out with minutes.</p> <p>Catherine will liaise with SAHA re a Clause 1(1)(e) - deliberati [REDACTED]</p>
8.	<p>Any other business</p> <ul style="list-style-type: none"> • APY Arts Collective have written to State Government seeking update on Taskforce 	<p>DHS/AAR to develop response to APY Arts</p>

- Conversation with CAA needs to be progressed.
- Issue around services shutting their doors when there are cases and/or exposure sites declared and leaving it to SAPOL and SA Ambulance to respond. SAPOL is working to address this.

9. • Meeting closed 5:10pm

Next meeting: 14 September 3.30 – 5pm, Level 8 Riverside Building & Microsoft Teams

Actions

Action	Responsible	Status
Update Thriving Council Chief Exec meeting	Lois	Ongoing
Confirm Taskforce membership and identify agency staff that could be mobilised for taskforce initiatives.	Lois	Request sent 7/9 to CE's. SAPOL & DHW have responded.
SAHA to present on Transitional Accommodation, Review and Business Case. Clause 1(1)(e) - deliberations of Cabinet	Catherine/Glen Michels	Underway
Engage KYAC and APY Executive on progressing MoU, development of cultural protocols and costing of governance	Dale/Craig	Underway
Progress procurement for Iwiri proposal. Clause 1(1)(e) - deliberations of Cabinet	Jacky/Catherine	Underway
Finalise COVID Activation Plan and lodge addendum to the SAHA Homelessness COVID 19 Plan for State Control Centre (take planning discussion offline)	Fiona	Underway
Finalise reports into both Lockdown Emergency Accommodation Responses following debrief session	Fiona / Marina	Near completion. To send to Taskforce for noting?
Respond to APY Arts Collective letter re update on Taskforce	Alex, Craig	Underway- scheduling meeting with Sky O'Meara
Identify suitable locations for service hub and sites for safe camps. Meetings with SAHA and Renewal SA	Lois/Alex	Underway
Consult/present to Homelessness Alliance System Steering Committee to improve RTC services and statewide responses to Aboriginal mobility.	Jacky/Catherine, SAHA	Meeting with Homelessness 17/9 to discuss further



MEETING MINUTES

Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 14 September 2021, 3:30pm – 5.00pm
Where:	Boardroom, Level 8 Riverside Building, Microsoft Teams
Attending:	Lois Boswell (DHS), Alex Reid (DHS), Dale Agius (DHS), Fiona Curnow (DHS), Jacky Costanzo (DHS), Craig Macauley (DPC AAR), David Homes (SAHA), Marina Bowshall (DASSA), Dini Soulio (AGD), Scott Duval (SAPOL), Melana Virgo (CAA), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Catherine Kleinitz/Arne Breuer (DHS Minutes/Project Support) <i>Guest: Shelaye Boothey (DHS)</i>
Apologies:	Bronwyn Dodd (SAHA), Nerida Saunders (DPC AAR), Fiona Ward (DCP), Tanya McGregor (Health)

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.”

Items

No.	Item	Decisions/ Actions
1.	Welcome and apologies (Lois)	
2.	Minutes and actions from last meeting (Lois) <ul style="list-style-type: none"> Accepted, no changes. 	
3.	Members Updates (All) <ul style="list-style-type: none"> There will be a Question on Notice re parklands dry zone from a City of Adelaide Councillor. While the decision to extend the dry zone was not a Taskforce matter, the discussion around dry zones is relevant to our work. Tiraapendi Wodli (Port Adelaide) have reported an increased number of Anangu, incl women and children, in the area. PAE Council have not heard of any significant issues/concerns associated with this, however, will follow up with relevant stakeholders. 	

Confirming key strategies/recommendations: (All)

- Two documents – Taskforce Draft Key Strategies and Draft Outreach and Service Model, were circulated at short notice. People are asked to take them away and consider; DHS will seek feedback and endorsement.
- Lois has received feedback from most CEs contacted by letter.

DHS will make agreed changes to the two documents.

Embed Cultural Leadership and Authority

- DCP AAR happy to lead on this.
- DHS proposes going ahead procuring Iwiri. Need to list in document that Anangu Exec has endorsed this.
- Need to also make clear that their role differs from Kurna & APY Executive; it is operational, and they do not have to be the only provider.
- Need to consider resourcing for Kurna also. Dale is progressing this.
- DHS is meeting with Iwiri next Monday. Catherine will inform TF of outcome by Tuesday next week. Iwiri has provided proposal as basis for that discussion.
- There are however some capacity concerns with Iwiri; need to be clear with them as to what is expected and what their capacity is.

CBD Remote Aboriginal Visitor Outreach and Service Model

- See separate discussion below.

Safe Places to Stay and Transitional Accommodation Options

- \$200k SAHA Business Case into expansion of transitional accommodation options in Adelaide.
- SAHA is also happy to look into short term / temporary options.

Culturally Appropriate & Evidence Informed AOD responses

- Marina has spoken with key agencies re scoping the possible new service. This would be followed by business case.
- MAP has indicated they are happy to consider trialing new approaches in the meantime.
- TF agrees for DASSA to use data shared at TF meetings for business cases and/or submission.
- Concerns people are getting drunk to get access to accommodation at SUU. Need to investigate this further.
- Issues around defining the point of intervention, i.e. limited capacity to intervene if people are deliberately self-harming, because treatment services are voluntary. Detox needs to be culturally appropriate, so people choose to take it up.
- Dini –. Most options attempting to restrict alcohol purchasing would be too complicated logistically. However, have agreed to meet with Woolworths, Coles and other stakeholders to develop workable

options. One might be limiting sales before say 11am for say 3 months; this provides window to intervene. But this would be contingent to that intervention being ready to go and effective in a short period of time.

- Need to invite Public Health Research representative to ensure whatever instrument is discussed can be backed by evidence.

Improving Pathways to Successfully Return to Country

- One barrier to returning to country is people being required to await court matters.
- CAA comments that while there are opportunities to move hearings to the APY Lands, any such decision rests with Magistrates who will consider a range of factors, e.g., where the alleged crime occurred and where the complainant resides.
- There is reluctance to move hearings to the APY Lands as demand already outstrips the number of visits. Currently there are between 2 and 6 visits per year for different communities.
- Hearings via video conferencing have been trialed; however, there have been barriers, for example finding appropriate facilities in the respective communities, defendants struggling to follow proceedings via video or failing to understand that a hearing via video is still a “real” hearing. A comprehensive education/training strategy would be needed before this can be pursued further.
- CAA is happy to discuss further out-of-session.
- SAHA has return to country programs, however, they are relatively small and won’t be utilised by people obligated to stay in Adelaide.
- There are also concerns about return to country programs potentially enticing people to come down in the first place.

Improving Amenities and Developing Culturally Safe Places to Connect

- Emerging discussion with KYAC re increasing their presence in the city. City of Adelaide has committed \$100k for this and has commenced discussions to generate ideas. City of Adelaide will liaise with Dale as this progresses.

General discussion

- Taskforce Draft Key Strategies document – Strategies 3 and 4 have very little content. Need to explain why, i.e., them being longer term strategies.

4.

Immediate planning for CBD Remote Aboriginal Visitor Outreach and Service Model (Alex)

Discussion re proposed model:

- Deliberate multiagency response delivered in partnership with Kurna and Anangu. Format of the response is envisaged to be a CBD-based Outreach Hub.
- The 4–6-week timeframe for the Hub was based on:
 - resourcing considerations

TF endorses proposed Outreach Hub model to be progressed.

	<ul style="list-style-type: none"> ▪ typical timeframes for these types of pilots ▪ avoiding the risk of a longer-term hub encouraging people to come down. <ul style="list-style-type: none"> • It is acknowledged that springtime is not the ideal time of year for this; however, the issue is too critical to hold off. • Discussion around target groups and capacity of the Hub. There are currently max 60-80 people in the CBD on any one day (fewer at night). Need a phased/rolling model to engage them all. • SAPOL would also like to see a response in country. • Discussion around merit of adding transitional accommodation to the model at a later stage, i.e., the best trigger point for adding it, locations (would need several) and where to transition people to upon their exit and/or the closing of the Hub. • Could look at Ceduna Hub active outreach model before considering transitional accommodation. <p>Discussion re staffing:</p> <ul style="list-style-type: none"> • Need agencies to contribute project as well as service provision staff. • Need to risk-assess around staffed vs unstaffed hours. 	
5.	<p>Next steps for Taskforce (Alex)</p> <p>Confirmation of Taskforce membership</p> <ul style="list-style-type: none"> • DHS to gather feedback on documents and amend accordingly. • DHS to email agencies re skills sets required from the staff they have been asked to contribute. • DHS to meet with Iwiri and inform TF or the outcome. • Stand up Outreach Hub: <ul style="list-style-type: none"> ▪ Exact location TBD (Western Parklands or CBD near Whitmore Square). ▪ Services offered will include outreach/case management, diversionary activities and advocacy. ▪ Will be complemented by at least one alcohol management / detox trial. ▪ Need to specify staffing requirements, i.e. numbers, hours, skills/competencies. 	
6.	Data presentation: Key measures /indicators (Jacky)	Held over
7.	<p>Any other business</p> <ul style="list-style-type: none"> • Communication with APY Arts Collective. 	Held over
<p>Meeting closed: 17:10</p>		
<p>Next meeting: Tuesday 28th September, 3.30 – 5pm, Level 8 Riverside Building & MS Teams</p>		



MINUTES

Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 28 September 2021, 3:30pm – 5.00pm
Where:	Boardroom, Level 8 Riverside Building, Microsoft Teams
Attending:	Alex Reid (DHS, Chair), Dale Agius (DHS), Fiona Curnow (DHS), Jacky Costanzo (DHS), Craig Macauley (DPC AAR), David Homes (SAHA), Kathy McKenna (DASSA – proxy for Marina), Dini Soulio (AGD), Lauren Grant (CityAdel), Vickie Dodd (DCS – proxy for Scharlene Lamont), Heidi Roche (CAA), Kurt Towers (Health), Mark Tutton (NIAA), Matthew Nairn (SAPOL, proxy for Scott), Bernadette George-Bitar (DHS) Arne Breuer (DHS Minutes/Project Support)
Apologies:	Catherine Kleinitz (DHS), Scott Duval (SAPOL – proxy Matthew Nairn), Marina Bowshall (DASSA – proxy Kathy McKenna), Tanya McGregor (Health), Scharlene Lamont (DCS – proxy Vickie Dodd), Linda South (CAA) Lois Boswell (DHS)

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.”

Items

No	Item	Action/Decision
1.	Welcome and apologies (A) New to Taskforce: Shane Dexter and Mark Tutton (NIAA), Kurt Towers (Health)	
2.	Minutes	Accepted, no changes.
3.	Actions from last meeting - Feedback to Draft Key Strategies document received, predominantly asking for further detail in some areas.	DHS will resolve feedback and send out an updated version DHS will send Kurt drat COVID activation plan and lockdown papers

4.	<p>Members Updates (All)</p> <ul style="list-style-type: none"> - There were violent incidents and arrests in Whitmore Square last night (SAPOL). - Kurt – familiar with the issues and looking forward to working with TF: <ul style="list-style-type: none"> - There has been an increase in presentations to acute care / ED. - People are increasingly getting stranded outside of their communities. - Kanggawodli – transitional accommodation facility in Dudley Park focused on hospital avoidance. Caters for ages 16+; however, can be flexible, especially in lockdown scenarios. - Keen to plan a return to country response for potential future lockdowns. - Health is preparing for a potential lockdown before Christmas. TF's cure business is general remote visitor response; however, TF members are preparing potential lockdown responses separately. - Mark Tutton – While NIAA does not have a frontline role, there's a commitment to support the TF's work wherever possible. 	
4.	<p>Update on establishing temporary Remote Aboriginal Visitor Outreach and Service Model (Alex)</p> <ul style="list-style-type: none"> - Several TF members and Iwiri visited possible locations yesterday – Park 23 (West Parklands behind cemetery) and Park 21 (South Parklands off Sir Lewis Cohen Drive). Park 21 is the preferred site due to better location and having sewerage connection. - Remote Visitor Outreach and Service Response workshop was held last Tuesday. At the workshop, operational groups were formed to progress service model and staffing. - Staffing working group met this morning. Discussions included: <ul style="list-style-type: none"> - Using existing outreach services/workers, in addition to staff at the Hub - Focus on case management, with specialist services drawn in on specific days/times - Need to get services, both government and non-government, to work together better. - DASSA has APY-based workers who rotate to Adelaide every two weeks. They could join the Hub while in Adelaide. - SAHA is happy to investigate a similar arrangement for APY Lands based staff. - Discussion re culturally appropriate detox and the merits of group-based models. Iwiri is keen to work with DASSA on this. - Discussion around the Hub being 24/7 from the get-go: <ul style="list-style-type: none"> - It is suggested the Hub commence 7am-7pm and scale up to 24/7 over time. However, it is strongly suggested that only a 24/7 approach will work. - Would need departments and services commit more resources to set up 24/7. - 24/7 transitional accommodation is under consideration as a 	<p>DHS will share updates from the staff and service e development working groups with TF.</p>

	<p>longer-term strategy; the Hub is a short-term response.</p> <ul style="list-style-type: none"> - It is suggested to reconsider Wayville Showgrounds for 24/7 model; however, TF has investigated it and determined we would probably not get a permit. Also the location could pose a barrier. - Alex – currently moving through various approvals: <ul style="list-style-type: none"> - Clause 1(1)(e) - deliberations of Cabinet [redacted] ng - SAHA has done likewise for business case. - Lois has written to Council requesting a permit to set up the Hub in the parklands. - Chief Executive Council has been briefed and Clause 1(1)(e) - deliberations of Cabinet [redacted] - Council – needs a firm date because this needs to be public report. Alex will follow this up with Lois and Minister Lensink. - We need a communication strategy ahead of the Hub being set up. 	
5.	<p>Data presentation: Key measures /indicators (Jacky)</p> <p>Jacky</p> <ul style="list-style-type: none"> - Got some data available but gaps elsewhere. Will ask TF members to connect us with relevant staff in the respective agencies who could help fill those gaps. <p>Penny</p> <ul style="list-style-type: none"> - Ceduna Services Collaboration partners use an app for gathering and sharing data. It could be adopted for the Hub. <p>Discussion</p> <ul style="list-style-type: none"> - Bev – could utilise the app for Port Adelaide too, to measure movement between there and CBD. - Kurt – this app could be very useful to track COVID vaccinations. - David – the “Stay Strong” case management app could also be useful for the Hub. 	<p>DHS will circulate data presentation and ask for data contacts.</p> <p>DHS will organize workshop with Penny re the app, so Penny can start the design.</p>
8.	<p>Any other business</p> <ul style="list-style-type: none"> - Craig posts question asking when Iwiri will start. Will be answered out of session. - Alex attended first meeting established in Port Augusta yesterday – establishing a similar TF on remote visitors <p>Meeting closed 5:15pm</p>	<p>DHS to update TF on Iwiri progress</p>
<p>Next meeting: Tuesday 12th October 3.30 – 5pm, DHS Riverside Level 8 & MS Teams</p>		

Actions

Action	Responsible	Status
Update Thriving Council Chief Exec meeting	Lois	Ongoing
Confirm Taskforce membership and identify agency staff that could be mobilised for taskforce initiatives.	Lois	Membership confirmed Staffing yet to be identified
Progress KYAC and APY Executive MoU, service agreement, cultural protocols	Dale/Craig	Underway
Progress procurement for Iwiri proposal.	Jacky/Catherine	Nearly finalised
Finalise COVID Activation Plan and lodge addendum to the SAHA Homelessness COVID 19 Plan for State Control Centre	Fiona	Complete
Finalise reports and circulate Lockdown Accommodation Responses (CBD & Flour Shed)	Fiona / Marina	Complete
Identify location for service hub sites	Lois/Alex/Lauren	Complete
Consult/present to Homelessness Alliance System Steering Committee to improve RTC services and statewide responses to Aboriginal mobility.	Catherine, SAHA	Yet to confirm date
Consolidate feedback on Key Strategies and send updated version to Taskforce	Arne/Catherine	By 26 Oct
Circulate data presentation and identify agency data contacts.	Jacky	Complete
Schedule data workshop (with relevant data reps) to modify App	Jacky	Underway
Update on Hub planning discussions re service model, staffing, resources etc	Jacky, Catherine	12 October



MINUTES

Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 12 October 2021, 3:30pm – 5.00pm
Where:	Boardroom, Level 8 Riverside Building / MS Teams
Attending:	Lois Boswell (DHS, Chair), Dale Agius (DHS), Fiona Curnow (DHS), Jacky Costanzo (DHS), Craig Macauley (DPC AAR), David Homes (SAHA), Scott Duval (SAPOL), Tanya McGregor (Health) Marina Bowshall (Health-DASSA), Dini Soulio (AGD), Lauren Grant (CityAdel), Bev O'Brien (CityPAE), Penny Crosser (CAA), Kurt Towers (Health-NALHN), Shane Dexter (NIAA), Shelaye Boothey (DHS), Catherine Kleinitz & Arne Breuer (DHS Minutes/Project Support)
Apologies:	Nerida Saunders (DPC AAR), Scharlene Lamont (DCS)

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.”

Items

No.	Item	Action/Decision
1.	Welcome and apologies (Lois)	
2.	Minutes from last meeting (Lois)	Minutes accepted
3.	<p>Actions and Members Updates (All)</p> <p>Clause 1(1)(e) - deliberations of Cabinet [REDACTED], other updates re Minister meetings, Chief Executive Council/Thriving SA Committee (Lois)</p> <ul style="list-style-type: none"> Meeting with Mayor occurred last week to seek permission to set up Hub in Southern Parklands. Next, DHS and SAPOL will present to a Council meeting on 19th October. Clause 1(1)(e) - deliberations of Cabinet [REDACTED] Discussion around having alcohol onsite: <ul style="list-style-type: none"> One option to get around the dry zone issue is enacting an excise. Another is managing it through 	<p>Clause 1(1)(e) - deliberations of Cabinet [REDACTED] and prepare presentation for Council meeting.</p> <p>DHS will facilitate a discussion out-of-session with</p>

	<p>SAPOL discretion under a harm minimisation model.</p> <ul style="list-style-type: none"> ○ SAPOL – using discretion without that being backed up by a policy position risks the approach being challenged, for example by members of the public or the media. ○ Another option could be making alcohol consumption conditional to registering with the Hub. ○ The agreed approach needs to be communicated well, including the rationale for not making the Hub a dry site. <p>SAPOL update- on anti-social behaviour around Courts, other CBD locations</p> <ul style="list-style-type: none"> ● Victoria Square seems to have become a new focal point for remote visitors. The number of visitors on North Terrace, Whitmore Square and in Park 21 fluctuates. <p>Update on APY Lands and Kurna Yerta Aboriginal Corporation discussions, MoU progress, KYAC service proposal</p> <ul style="list-style-type: none"> ● KYAC/Anangu meeting was held last week. Good outcomes included a positive Advertiser story last Saturday (9 Oct). ● DHS is still working through Iwiri and KYAC acquisition processes; they are close to complete. ● There are concerns about engagement of other nation groups. Iwiri are unlikely to have sufficient capacity for this and AAR’s efforts to engage with other nation groups directly have been affected by delays. ● Larrakia Nation in NT are working to a model we may look at. NIAA/Shane has connections. DHS/Catherine will connect with Shane re this. 	<p>AGD, SAPOL and City of Adelaide to draft key messages for inclusion on Communications Strategy.</p> <p>DHS to finalise Iwiri and KYAC acquisition.</p> <p>Craig (AAR) and Shane (NIAA) to make connect with relevant NT Aboriginal communities and govt agencies regarding various remote visitors rough sleeping/drinking in Adelaide</p>
<p>4.</p>	<p>Immediate Implementation: Establishing temporary Remote Aboriginal Visitor Outreach and Service Hub</p> <ul style="list-style-type: none"> ● Puti on Kurna Yerta has been endorsed by Aboriginal leaders as the preferred name for the Hub. ● Start date is 21 October (next week Thursday). ● Setup includes ATCO cabins for staff and kitchen, mobile bathrooms and toilets, marquees, tents, sleeping bags, fire pits, stage, and microphone for cultural activities. ● Water and sewerage connections are available onsite. Electricity TBD but may require generators. ● Coordinated outreach response will utilise existing services including senior staff. ● Mornings: Specialist services dropping in, e.g., primary health, financial counselling. Until 3pm: Cultural activities. After 3pm: Focus on safety. ● Staffing pressures – need to request more staffing resources. EOI to go out in DHS shortly. SAPOL is 	<p>EOI to DHS staff to be circulated shortly. DHS will share draft with TF member agencies who may consider doing likewise.</p>

	<p>committing an additional FTE for coordination based at the Hub. DASSA and SAHA also happy to request additional staff, however, express concerns about finding staff who are willing.</p> <ul style="list-style-type: none"> • Food – provision of food is an essential part of harm minimisation, however, must be coupled with messaging that prevents reliance. • The onsite coordinator needs to ensure there is clarity as to who does what onsite. • Concerns around where to move people after 6–8-week period. Need to progress longer term strategies asap to minimise the potential gap. • Concerns about children onsite due to alcohol being present – it is agreed that families with children will be offered alternative accommodation. <p>Feedback to flyers:</p> <ul style="list-style-type: none"> • It is agreed that the design and content are generally good; however, some changes to the timeline will be made. 	<p>DHS to seek further feedback from Iwiri and KYAC on requirement of food provision at Hub.</p> <p>DHS to update flyers as discussed for 19 Oct Council meeting.</p>
<p>5.</p>	<p>Progressing remaining strategies (All)</p> <ul style="list-style-type: none"> • Cultural Leadership and Authority <ul style="list-style-type: none"> • <i>Underway via APY Exec and KYAC engagement.</i> • Improving Pathways to Successfully Return to Country <ul style="list-style-type: none"> • <i>Discussions between SAHA and Alliance are underway.</i> • A Safe Places to Stay & Transitional/Visitor Accommodation Options • Culturally Appropriate AOD Responses • Trialing Liquor Restrictions 	<p>Strategies held over to be included in next meeting agenda.</p>
<p>6.</p>	<p>DHS COVID 19 Response for Remote Visitor/Rough Sleeper Activation Plan.</p> <ul style="list-style-type: none"> • Some uncertainty about the location for the CBD response. • Page 7- should read “co-managed by DASSA” not “managed by DASSA” • Statements to be provided by Kurt re NAPHN response • DHS to send final version to State Control Centre and SAHA since it will form an addendum to SAHA’s Activation Plan. 	<p>Lois to contact Renewal SA regarding alternative sites for a lockdown response.</p> <p>DHS to gather relevant info and update Plan.</p> <p>TF endorses for the plan to be submitted with State Control Centre once updated as agreed.</p>

7.	<p>Any other business</p> <ul style="list-style-type: none">• Bev – Aboriginal Advisory Panel – Elders of Nunga Court want to be included in this –• Port Adelaide data collection – need to share positive outcomes with Council.• TF subgroup to check in daily briefly while Hub operational. Catherine to ask Xenia to set that up.	Fiona to get the contact details of the Nunga Court member, Pat, from Bev.
8.	<p>Next Steps</p> <ul style="list-style-type: none">• DHS to coordinate establishment of the Hub by next week Thursday (21 Oct)• Meeting with Council and Note to SACC to progress as discussed. <p>Meeting closed at 5:10pm</p>	TF endorses the current approach to be taken forward.
<p>Next meeting: Tuesday 26th October 3.30 – 5pm, Level 8 Riverside Building or Hub site (tbc)</p>		



AGENDA

Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 9 November 3:30pm – 5.00pm
Where:	MS Teams
Attending:	Lois Boswell (DHS, Chair), Alex Reid (DHS), Dale Agius (DHS), Fiona Curnow (DHS), Jacky Costanzo (DHS), Craig Macauley (DPC AAR), David Homes (SAHA), Scott Duval (SAPOL), Marina Bowshall (Health-DASSA), Tanya McGregor (Health), Dini Soulio (AGD), Lauren Grant (CityAdel), Bev O'Brien (City PAE), Melana Virgo (CAA), Anna-Kate Chervatin (SAHA), Shelaye Boothey (DHS), Belinda Hammond, (Health NAHLN), Mark Tutton (NIAA), Aaron Ken (SAHA), Catherine Kleinitz (DHS Minutes/Project Support)
Apologies:	Bronwyn Dodd (SAHA), Nerida Saunders (DPC AAR) Shane Dexter (NIAA), Kurt Towers (Health-NALHN) Scharlene Lamont (DCS)

Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today."

Items

No.	Item	Actions
1.	Welcome and apologies (Lois) <ul style="list-style-type: none"> Acknowledgement of agency work/contributions to Puti on Kurna Yerta Hub operations Cultural Gathering 4 November Other comms/media updates 	Significant effort by many individuals, agencies, NGOs to establish and operate Hub the past 2 weeks. Cultural Gathering was very successful Comms/Media- A small number of residents have made complaints i.e. rubbish, smoke, traffic, gathering around trams. Council and DHS managing responses.
2.	Operation update - Puti on Kurna Yerta Hub <ul style="list-style-type: none"> On site Aboriginal Leadership Group; daily meetings; progress achieved; key themes (Dale) Current numbers (data app); outcomes achieved to date; 	This issue is more complex and larger than anticipated. 130 people captured in App. To date 31 people safely returned to country. Approx. 50 campers every night. Health are providing significant support at the Hub. Staffing remains an issue, mostly staffed by DHS and DIT staff.

	<p>individual planning meetings; site kit; security/safety challenges; cultural/diversionary activities; evaluation planning (Jacky)</p>	<p>ACTION- All member agencies to consider how they can support staffing the Hub operation. Contact Jacky Costanzo</p> <p>ACTION: Provide Dini any intel on where people camping at Hub are accessing alcohol and what type.</p> <p>ACTION: Jacky to email Taskforce requesting key sets relevant for Hub evaluation</p> <p>ACTION: Dale to follow up with KWY to see if they can provide on-site conflict resolution support in cases of DV.</p> <p>ACTION: Dale to convene meeting with Anna-Kate and Deb Buckskin to explore various DV supports/accommodation options for women at Hub. Consider including Lauren Creman DV Alliance Manager.</p>
3.	<p>Puti on Kurna Yerta Hub Risk Register (Fiona)</p> <ul style="list-style-type: none"> • Discussion on key risks and mitigation strategies. Needs further input and Taskforce ownership, before final approval. 	<p>ACTION: Send Risk Register to Taskforce for final input.</p>
4.	<p>COVID Plan for Hub (Alex)</p> <ul style="list-style-type: none"> • Developing Plan to manage COVID at Hub on event there is a case/outbreak (following borders opening 23 November) 	<p>ACTION: Alex to convene meeting with Kurt Towers, Nick Cowling, Tanya McGregor, Ian Bos etc to develop a strategy for managing Covid cases at Hub</p>
6.	<p>Progressing remaining strategies</p> <p>Alex/ Catherine scheduling meetings with each Taskforce member over the next 2 weeks to discuss strategies that require immediate progress:</p> <ul style="list-style-type: none"> • Safe Places to Stay & Transitional/Visitor Accommodation Options (SAHA Lead) • Culturally Appropriate AOD Responses (DASSA Lead) • Improving Pathways to Successfully Return to Country (SAHA Homelessness Lead) • Improving Amenities and 	<p>ACTION: Alex/Catherine to schedule individual meetings with Taskforce members (on site at Hub) in the next week to discuss priority strategies.</p> <p>DASSA have selected Zed Consulting to develop plan/business case for a culturally appropriate AOD service model in the inner city (in scope MAPS, Sobering Up Unit etc). Taskforce agencies may be asked by Zed Consulting to provide data/information to inform project.</p> <p>Lauren stated that Council are keen to progress strategy 'Improving Amenities and Developing Culturally Safe Places to Connect'</p>

	Developing Culturally Safe Places to Connect (Adelaide City Council)	ACTION: Lauren to email Catherine to coordinate a site visit with Council staff to explore options further.
7.	Any other busines <ul style="list-style-type: none">• Conflict of Interest protocol for Taskforce• Hub evaluation	ACTION: Taskforce members to review paper and provide feedback to Alex by 12 Nov. Once updated, it will be circulated for Taskforce endorsement. Suggestion that each meeting include this item at commencement. ACTION- Marina and Jacky to meet and discuss two proposed evaluation options.
Next meeting:		Tuesday 23 rd November 3.30 – 5pm, Level 8 Riverside Building (Or Hub) TBC

OFFICIAL**Government of South Australia**

Department of Human Services

**TO SAFETY AND WELLBEING
TASKFORCE**

**RE: REMOTE ABORIGINAL VISITORS AND ESCALATING ANTI SOCIAL
BEHAVIOUR**

Recommendation	Response
1.Note and discuss the information and suggested actions outlined below.	Noted

PURPOSE

To update the Safety and Wellbeing Taskforce (the Taskforce) on increasing numbers of remote Aboriginal visitors in the Adelaide CBD and suburbs as a result of COVID 19 and adverse weather impacts and provide recommendations to support and encourage return to country or other measures as appropriate.

KEY POINTS

- SAPOL, Adelaide City Council, DHS, SAHA and other agencies report a significant increase in remote Aboriginal visitors frequenting the CBD and suburbs with a commensurate increase in anti-social behaviour primarily because of alcohol and other substance abuse.
- Additional visitors have arrived in Adelaide for a variety of reasons. These include COVID 19 medical transfers to the city for quarantine or isolation where return to country has not been possible at the end of the directed period, or routine travel to Adelaide for the Christmas/New Year period and an inability to return home because of COVID 19 or adverse weather impacts.
- Remote visitors who routinely sleep rough in the Adelaide CBD or suburban tenancies are also unable to return home for the above reasons.
- Anti-social behaviour is currently most evident at Victoria Square with some increase along North Terrace and the Hindley/Bank Street area.
- Without assertive, coordinated engagement across agencies there is little or no likelihood the behaviour will abate or that a sustained return to country or other measures will be successful.

RISKS/SENSITIVITIES

Responses to COVID 19 in remote communities have seen many people transferred to Adelaide to undertake quarantine or isolation. In some cases, it has been challenging to return these visitors to country and many have been discharged to reside at already overcrowded tenancies or rough sleeping.

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The March festival and events season will increase pressure on agencies to provide assertive outreach and in some way, alleviate the effects of any anti-social behaviour.

DISCUSSION

Officers from DHS, SAPOL, SA Health, SAHA (including cultural advisors), Adelaide City Council (ACC) and NGO representatives have shared information regarding the current situation and discussed key actions and recommendations for the consideration of the Taskforce.

Officers agree that at the present time, up to 100 remote Aboriginal visitors are regularly attending Victoria Square in groups of up to 30 – 60 at a time. The North Terrace precinct and Whitmore Square are starting to see increased gathering following the cessation of this behaviour during and after Puti on Kurna Yerta (PKY) and assertive outreach over the Christmas/New Year period.

SAPOL and DHS have noted the presence of children and young people in increasing numbers and have agreed a case management approach to attempt to reduce risk.

Activity surrounding the toilet block on the eastern side of Victoria Square is particularly concerning with a co-ordinated response already underway between SAPOL and ACC to address rubbish, risk to ACC staff and patrons and antisocial behaviour.

The DHS/Baptist Care residential and support facility at 198 Wright Street continues to host up to 10 women and these women are making significant progress towards independent living albeit this will need to be sustained over an extended period.

Remote visitors who have been rough sleeping for some time and who continue to engage with services post PKY have established a relatively stable campsite in Park 21 (opposite the former PKY site) and whilst contributing to the anti-social behaviour are not as concerning.

The former DHS / SAPOL/ SA Health / NGO assertive outreach team is now fully occupied managing the PKY Isolation Hub at Park 23 and the Wright Street facility.

Kurna and APY cultural leaders have expressed concern and distress at the increase in anti-social behaviour and the risks to remote visitors, children and the broad community.

Officers noted the following in respect of potential actions:

- It is unlikely that changes to liquor licencing will resolve these issues without significant negative impact across the city
- It is not possible to police the matter to a resolution without significant negative impact on remote visitors.

Given the above information and consistent with previous Taskforce consideration, officers recommend the following actions be discussed:

- Funded multi agency assertive outreach team operating extended hours, 7 days a week.
 - Assertive outreach such as that present during PKY and beyond, is essential if remote visitors are to engage with services and be supported to return home.

- Coordination of assertive outreach will be necessary, and it is recommended that in the first instance this commence from the Wright Street property with additional resourcing and staff made available for this purpose.
- Additional funding to support the Return to Country program and parameters for those who have exited isolation or quarantine without returning home or have visited Adelaide for holidays or other business.
 - A funded Return to Country program can operate successfully within the assertive outreach team with the support of relevant NGOs.
 - Parameters to return home from the CBD or overcrowded tenancies will need to be agreed with SA Health and authorities such as APY and Maralinga Tjaratja.
- A safe gathering place such as a site-specific community centre in the CBD to provide services and focus return to country efforts, or parklands camp with associated assertive services and alcohol management plan.
 - It is likely that activity located at Victoria Square and other key sites will persist if there isn't an alternative, safe gathering place where remote visitors can engage with assertive outreach and be supported to return home or make alternative choices regarding behaviour.
 - Options include a site-specific community hub in the CBD which doesn't operate overnight but does provide all relevant services and the assertive outreach team or a parklands site agreed by cultural leaders and the ACC.
 - The current PKY Isolation Hub could be utilised for such a purpose but would require additional DHS, SAPOL, SA Health and NGO resourcing and staffing given the cohort and inherent challenges.
 - An alternative site away from the Adelaide CBD was also considered however officers note challenges with police presence and access to health services.

BUDGET

Current resources will not sustain increased assertive outreach, return to country activity or the support required for a safe gathering space for remote visitors.

Division	Family and Community Services
Executive Director	Alexandra Reid
	7/0/2022



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 8 February 2022, 3:30pm – 5.00pm
Where:	Microsoft Teams
Attending:	Lois Boswell (DHS, Chair), Alex Reid (DHS), Dale Agius (DHS), Fiona Curnow (DHS) Jacky Costanzo (DHS), Craig Macauley (DPC AAR), Bronwyn Dodd (SAHA), David Homes (SAHA), Scott Duval (SAPOL), Tanya McGregor (Health-CALHN), Bev O'Brien (City PAE), Lauren Grant (CityAdel), Scharlene Lamont (DCS) Shelaye Boothe (DHS), Catherine Kleinitz (DHS Minutes/Project Support), Penny Baldock (DHS- guest), Robb Smart (SAHA- proxy)
Apologies	Nerida Saunders (DPC AAR), Dini Soulio (AGD), Marina Bowshall (Health-DASSA), Melano Vergo (CAA), Anna-Kate Chervatin (SAHA) Kurt Towers (Health-NALHN), Shane Dexter (NIAA), Shaun Wales (SAAS)

Items for discussion

No.	Discussion item	Action/Decision
1.	Welcome and apologies (Lois)	
2.	<p>Escalation of anti-social behaviour by remote visitors in Victoria Square and other locations</p> <ul style="list-style-type: none"> • Current issues/concerns • Discussion on immediate actions, including assertive outreach opportunities, streamlining Return To Country and safe gathering places/spaces 	<p>-Taskforce noted the briefing regarding increasing numbers of remote Aboriginal visitors and anti-social behaviour in the Adelaide CBD/Victoria Square</p> <p>-Alex/Lois to take paper with proposed actions to key Chief Executive Councils to gain support/resourcing for immediate actions</p>
3.	<p>Evaluation of Puti on Kurna Yerta (PKY)</p> <ul style="list-style-type: none"> • Update on formal Evaluation Plan being conducted between the Department of Human Services Early Intervention Research Directorate (EIRD) and Flinders University. • Scheduling roundtable/s to inform system improvements and remaining Taskforce strategies <p>Discussion and endorsement by Taskforce</p>	<p>- Taskforce endorsed formal Evaluation Plan of PKY</p> <p>-Individual stakeholder interviews to inform evaluation currently underway</p> <p>-Roundtable to be scheduled in coming weeks.</p> <p>- Evaluation report with recommendations to be completed by end of March</p>
4.	Any other business	none

Meeting closed at 4:55pm, Tuesday 8 February 2022

Summary of discussion re: Escalation of anti-social behaviour by remote visitors in Victoria Square and other locations

Current issues/concerns

- Significant recent increase in Victoria Square population, particularly since Covid restrictions came in.
- There has been a commensurate increase in anti-social behaviour in the area, with numerous complaints being received from the Courts, hotels and the City markets.
- The major driver is alcohol, which has extended to drug use as well.
- Most people are from the APY Lands, however there are a significant number of recently arrived people from other areas, including the West Coast/Ceduna region, Port Augusta and Coober Pedy.
- Many people have transferred to Adelaide to undertake quarantine or isolation and now cannot, or are choosing not to, return home.

Discussion on immediate actions, including assertive outreach opportunities, streamlining Return to Country and safe gathering places/spaces

- Funded multi-agency assertive outreach team operating over extended hours (like Puti)
 - Relies on many agencies and some NGOs
 - Is resource intensive
- Additional funding to support the Return to Country program
 - Can operate very effectively within the assertive outreach team
- A safe gathering place/space
 - A site-specific community centre in the Adelaide CBD to provide services and focus on return to country efforts
 - A parklands camp
 - An alternative site away from the CBD (challenges include police presence and access to health services).
- Current challenges to any immediate action include:
 - Little to no funding
 - Caretaker period
 - Festival season
- Need to act soon, a long-term, sustainable model.
- A paper outlining the current issues, together with suggested immediate actions, will be circulated to key Chief Executives for support, as well as look for ways to resource with funding and people at this time.



Meeting:	Safety and Wellbeing Taskforce	
When:	Tuesday 1 March 2022, 3:30pm – 4.30pm	
Where:	Microsoft Teams	
Attending:	Lois Boswell (DHS, Chair), Alex Reid (DHS), Dale Agius (DHS), Craig Macauley (DPC AAR), Bronwyn Dodd (SAHA), David Homes (SAHA), Scott Duval (SAPOL), Tanya McGregor (Health-CALHN), Belinda Hammond (Proxy: Health-NALHN), Bev O'Brien (City PAE), Lauren Grant (CityAdel), Shane Dexter (NIAA), Scharlene Lamont (DCS) Shelaye Boothey (DHS, Nerida Saunders (DPC AAR), Dini Soulio (AGD), Marina Bowshall (Health-DASSA), Melana Virgo (CAA), Anna-Kate Chervatin (SAHA), Daniel Craker (DHS–Minutes)	
Apologies	Fiona Curnow (DHS) Jacky Costanzo (DHS), Catherine Kleinitz (DHS Minutes/Project Support)	
Items for discussion		
No.	Discussion item	Action/Decision
1.	Welcome and apologies (Lois)	
2.	<p>Members Update (All)</p> <ul style="list-style-type: none"> Lois- update on Taskforce paper (escalation of anti-social behaviour CBD) presented to Chief Executives Council and possible short-term funding/resourcing. Alex update on Park 23 Hub, Return to Country services etc. Dini- liquor restrictions i.e. Port Augusta, Adelaide tbc 	<ul style="list-style-type: none"> There was general support from CEs, despite caretaker period, and acknowledgement of the urgent need to find ways to return people to their homes. Correspondence to CE, DTF seeking funding from the Covid Support fund was sent 1 March 2022. Six buses have returned 160 people to their homes, with further buses planned for Thursday 3 March to APY Lands and the West Coast. All agencies are reporting positive outcomes from imposed liquor restrictions in Pt Augusta. Decision has been taken to extend for another four weeks. In the CBD, Commissioner has spoken to affected businesses as part of some work on what restrictions would look like in

		Adelaide CBD. - Dale to speak with cultural leaders re media issues if CBD restrictions are put in place.
3.	<p>Taskforce membership, governance, and scope (Alex)</p> <p>Consider and discuss proposed governance model. Consider the best governance arrangements to progress Taskforce strategies.</p> <ol style="list-style-type: none"> 1. CBD Remote Aboriginal Visitor Outreach and Service Model 2. Safe Places to Stay and Transitional Accommodation Options 3. Culturally Appropriate & Evidence Informed AOD responses 4. Improving Pathways to Successfully Return to Country 5. Improving Amenities and Developing Culturally Safe Places to Connect <p>Cultural Leadership and Oversight</p>	<p>- Proposal adopted.</p> <p>- Potential next role of Taskforce – Clause 1(1)(e) - deliberations of Cabinet [REDACTED]</p>
4.	Any other business	none

Meeting closed at 4:40pm, Tuesday 1 March 2022
Next meeting TBC

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TO REMOTE AND REGIONAL SAFETY AND WELLBEING TASKFORCE

RE: UPDATE ON TASKFORCE WORK AND PORT AUGUSTA

1. PURPOSE

1.1. To provide the Taskforce with an update on the work of the Taskforce from December 2021 to May 2022, and on a proposal to expand the work of the Taskforce into Port Augusta..

2. DISCUSSION

2.1. Following on from the success of Puti on Kurna Yerta (PKY1), the following short-term strategies have been implemented by the Assertive Outreach Team (Adelaide and Metropolitan):

- COVID-19 Isolation Hub (PKY 2) - established at the request of SA Health, an isolation hub for COVID-19 positive remote visitors (based on PKY 1 model). Supported 56 people to complete isolation in a culturally appropriate campsite.
- Return to Country (Adelaide & Port Augusta) – run by DHS at the request of SA Health. RTC for Anangu stuck in Adelaide and Port Augusta post isolation or quarantine. Over a three-week period in each site:
- Adelaide - 197 people returned home (70% were in Adelaide due to COVID).
- Port Augusta – 114 returned home (31% were in Port Augusta due to COVID).
- Supported Accommodation
 - Following PKY1, 10 women identified as long-term homeless and at significant risk.
 - Trauma, loss, grief, child protection and drug and alcohol issues in almost all cases.
 - Temporary 24hr supported accommodation in Wright St Adelaide provided as a safe place to stay.
 - Women are actively case managed through the Taskforce's outreach model as more permanent accommodation is sourced.
 - Since January 2021, 4 of the 10 women have transitioned to longer-term accommodation.
 - An increase in the number of women accessing services, decrease in drug and alcohol abuse, and significant reduction in RAH Emergency presentations has been observed since the program commenced.
- Many positive trends have been observed since the supported accommodation service for remote Aboriginal Women in Wright Street was established by the in December 2021. This includes an increase in the number of women accessing

services, a decrease in drug and alcohol abuse, an increase in attendance at medical appointments including dialysis, and a significant reduction in presentations to the RAH Emergency Department.

2.2. Early data analysis indicates the following outcomes and hospital avoidance for the 15 women who have been accommodated at Wright Street from December 2021 to May 2022:

	ED Presentations	Inpatient Admissions
01/12/20 - 31/05/21*	124	49
01/12/21 - 12/05/22	75	35
% change	↓-39.5%	↓-28.6%

*Note: 2 of the 15 women were not in Adelaide in 01/12/20 - 31/05/21 so these numbers are likely to be understated

2.3. The former Treasurer approved funding to DHS for the Taskforce from April to September 2022 (\$1.136 million for the remainder of 2021-22, and \$489k from July to September 2022). A longer-term funding response is not yet secured.

Type of Support	2021-22 (\$'000)	2022-23 (\$'000)
Multi-agency outreach team (9 FTEs for 6 months)	336	339
Return to Country Program	150	150
Safe places to stay and gather	650	
Total	1136	489

*Note: a carryover request for any unallocated funds at the end of 2021-22 will be submitted through the budget process

2.4. The Remote Visitor Outreach Hub and Team, based at the Wright Street accommodation, commenced operations on 11 April 2022. The team is led by Nick Cowling, Aboriginal Nurse Consultant, RAH ED and Jacky Costanzo, General Manager Community and Services Development DHS who have a combined 40 years' experience in remote community health, education and service delivery. The team (9 FTEs, including clinicians from CALHN):

- Works with remote visitors in the parklands in the CBD and suburbs to provide daily supports including access to services and return to Country
- Works with tenants of SAHA and other community housing providers to improve the likelihood of securing long term accommodation and housing
- Identifies causes of overcrowding
- Addresses the barriers of people returning to Country.

2.5. In the first month of this phase of operation the team has achieved the following outcomes:

- 71 people returned to country (15 separate communities) including 25 children in consultation with DCP
- Identified a further 51 people who want to return to Country
- 55 SAPOL clearances requested
- Prevented 8 people returning to Country before SAPOL matters resolved
- 16 health interventions including 4 high risk/critical matters
- 4 women transitioned to longer term accommodation
- 22 SAHA tenancies visited to identify issues and connect people to services
- Sustained engagement with 9 tenancies in partnership with SAHA

Port Augusta

- 2.6. Port Augusta is experiencing an increase of remote visitors leading to an escalation of anti-social behaviour. Temporary return to Country measures were mobilised by the Adelaide-based outreach team in early 2022 as part of the COVID-19 response to help the community.
- 2.7. It is now recommended that a dedicated, locally based response, based on the lessons from recent strategies and programs implemented by the Taskforce, be established and resourced to address ongoing challenges in the Port Augusta region.
- 2.8. In September 2021, the State Government and Port Augusta City Council established the Port Augusta Responsible Communities Committee (PARCC) to respond to the chronic rough sleeping and associated anti-social behaviour being experienced by Aboriginal remote visitors in and around Port Augusta. The Committee consists of State and Local Government agencies and the business sector.
- 2.9. PARCC acts locally to provide high-level strategic direction to government and non-government agencies to better coordinate and deliver funded and commissioned services designed for Aboriginal people visiting and transitioning through Port Augusta and surrounds.
- 2.10. PARCC has considered the work of the Taskforce in Adelaide and Port Augusta, along with the long-term and highly successful Ceduna Vulnerable Persons Framework and is supportive of adopting an assertive outreach approach with local cultural leadership to support better outcomes for remote visitors and residents in their area.
- 2.11. Whilst PARCC provides high-level strategic direction, there is currently a low level of local operational coordination and an absence of services provided to the cohort outside of normal business hours and during high volume seasons such as summer. Services are sometimes disconnected and not available to remote visitors at times when anti-social behaviour is most prevalent (ie at night or when highly intoxicated). As was evident in Adelaide prior to the establishment of the

- 2.12. Outreach Hub and Team, the responsibility for working with remote visitors primarily falls to SAPOL, paramedics and the emergency department of the Port Augusta Hospital as a result.
- 2.13. Port Augusta is fortunate to have many local community services, including quality Council services such as the day centre and Aboriginal and general health services. These services would benefit considerably from the introduction of a local service coordination function that would assist providers to work together to improve circumstances for remote visitors and residents.
- 2.14. A dedicated Port Augusta Assertive Outreach Team is recommended to provide short, medium and long term, culturally safe responses for remote Aboriginal visitors who are sleeping rough in Port Augusta. It is recommended that this response be modelled on the metropolitan outreach response and the Ceduna Services Reform initiative, tailored specifically to the region.
- 2.15. The aim is to:
- Provide on-site support and services to address immediate and short-term needs
 - Improve the safety and wellbeing of at-risk visitors (and those around them)
 - Facilitate return to Country for those that wish to go, and
 - Reduce anti-social behaviour by visitors around Port Augusta.
- 2.16. This would be achieved by coordinating active outreach services through established and existing providers in the region to deliver programs relating to return to Country, alternative housing and shelter opportunities, better primary and acute health outcomes and an agreed, whole of services and community response.
- 2.17. The following actions are recommended for consideration under the guidance of the Taskforce and the PARCC:
- Appoint a dedicated Service Coordinator (ASO7/8 equivalent, based in Port Augusta) to design and establish the Port Augusta Service Reform and Assertive Outreach Team and to oversee service coordination of the ongoing response to remote visitors. **Additional funding required.**
 - Engage local cultural leaders and interpreters to support the community and the Service Coordinator to ensure strong and connected cultural leadership is at the heart of the place-based approach. **Additional funding required.**
 - Establish a local base for the Port Augusta Service Reform and Assertive Outreach Team. **Additional funding required.**
 - Establish a return to Country program for Port Augusta and surrounding areas modelled on and coordinated with the Adelaide approach. **Additional funding required.**
- 2.18. In addition to State Government, potential funding partners include the Australian Government through the National Indigenous Australians Agency (NIAA) and the Port Augusta City Council. Over time, the Port Augusta Service Coordinator would work with partners to embed a sustainable model for ongoing service coordination,

similar to other successful place-based service coordination such as those in Ceduna and the Far West Coast.

- 2.19. A commitment from all relevant agencies to work collaboratively to progress the objectives outlined above is also essential, in particular from DHS, SA Health, SAPOL and SA

3. RECOMMENDATION

It is recommended that the Taskforce:

- 3.1. Note this briefing.

Lois Boswell
CHAIR

03/ 06 / 2022

APPROVED BY

Alex Reid, Executive Director, Community & Family Services

Minutes

Meeting:	Remote and Regional Safety and Wellbeing Taskforce
When:	Monday 6 June, 9:00 – 11:00am
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams
Attending:	<p>Lois Boswell (DHS, Chair)</p> <p>Alex Reid (DHS)</p> <p>Dale Agius (DHS)</p> <p>Fiona Curnow (DHS) - Teams</p> <p>Shelaye Boothe (DHS) - Teams</p> <p>Lyn Metcalf (DHS)</p> <p>Craig Macauley (DPC AAR) - Teams</p> <p>Scott Duval (SAPOL) – Teams</p> <p>Paul Ralphs (SAPOL) - Teams</p> <p>Bronwyn Dodd (SAHA) - Teams</p> <p>Dini Soulio (AGD) - Teams</p> <p>Melana Vergo (CAA) - Teams</p> <p>Marina Bowshall (Health-DASSA)</p> <p>Jeanette Routley (Health – DASSA)</p> <p>Shaun Whales (SAAS) - Teams</p> <p>Tanya McGregor (Health-CALHN) - Teams</p> <p>Kurt Towers (Health-NALHN)</p> <p>Hayley Mills (DCS) – via Teams</p> <p>Scharlene Lamont (DCS)</p> <p>Ilia Houridis (ACC)</p> <p>Bev O’Brien (City PAE),</p> <p>Donna Robb (NIAA) – via Teams</p> <p>Out of scope [REDACTED] (DSS)</p> <p>Julie Marron (Eyre and Far North LHN) – via Teams</p> <p>Elly Grimmett (DHS) - minutes</p>

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.”

Agenda Items		
No.	Discussion item	Action
1.	<p>Apologies</p> <ul style="list-style-type: none"> • Clare Mockler ACC (proxy Ilia Houridis) • Verity Paterson – Eyre and Far North <i>LHN</i> (proxy Julie Marron) • [Out of scope] – DSS (proxy [Out of scope]) • Shane Dexter – NIAA (proxy Donna Robb) • Cathy Taylor (DCP) • Nerida Saunders (DPC-AARD) (proxy) Craig Macauley • Ian Parrott - SAPOL (proxy Paul Ralphs) 	
2.	<p>Minutes from last meeting</p> <p>ACCEPTED</p>	
3.	<p>Update from the Chair</p> <ul style="list-style-type: none"> • <u>Terms of Reference</u> The revised Terms of Reference for the Taskforce were ACCEPTED with minor changes. <p><i>Issues raised</i></p> <p><i>CALHN is noted as a member in the ToR, however should also note NALHN– Lois suggested that it should say Aboriginal Health</i></p> <p><i>Subgroups – The operation group is yet to convene. Formal request to come after the meeting to seek membership to the operational subgroup. This subgroup sits directly below this task force, but above the place-based initiatives.</i></p> <p><i>Clarification on which regions the Taskforce currently includes Adelaide, Port Augusta, Ceduna and Coober Pedy</i></p> <p><i>Lois raised the issues around the ‘remote and regional’ inclusion in the taskforce name and the possible exclusion of the metropolitan area. Proposed that we set aside the ‘remote and regional’ in the name – Endorsed</i></p> <ul style="list-style-type: none"> • <u>Update on Taskforce work December 20221 to May 2022</u> The Taskforce NOTED the briefing from the Chair. Please refer to item 5, below, for a summary of discussion. 	<p>Executive Officer to update to reflect NALHN’s membership on the Taskforce.</p> <p>Alex Reid – to prepare a formal request to Taskforce members seeking membership nominations for the System Reform Committee.</p> <p>Executive Officer – update ToR and other associated documents to revert the name of the Taskforce to the Safety and Wellbeing Taskforce.</p>

<p>4.</p>	<p>Aboriginal Leadership & Governance Executive – establishment</p> <ul style="list-style-type: none"> The Taskforce NOTED the update from Dale Agius (DHS) on the establishment of the Aboriginal Leadership & Governance Executive. <p><i>Dale will contact APY and Kurna Yerta leadership regarding the establishment of the Aboriginal Leadership and Governance Executive. He would like to allow space for Aboriginal business conversations first and then have executive join to ensure it is a community approach.</i></p> <p><u>Comments:</u></p> <p><i>Tanya – asked if the Executive will include Walpiri representative</i></p> <p><i>Dale – APY and Walpiri will be involved as a partnership</i></p> <p><i>Will need to have further conversations with NIAA about reach into regional communities</i></p> <p><i>Dale will arrange a meeting with taskforce leaders and the ministers, once the Aboriginal Leadership and Governance group meet and discuss what their role will be and then advise other agencies about how they can support</i></p> <p><i>Clause 6(1) - personal affairs [REDACTED] and when they are back Dale will arrange a meeting with APY Executive, Kurna Yerta Aboriginal Corporation and Walpiri. He will advise the Taskforce once they have met</i></p>	<p>Dale Agius – progress discussions with APY and Kurna cultural leadership and continue to keep the Taskforce briefed on the establishment of the Aboriginal Leadership & Governance Executive.</p>
<p>5.</p>	<p>Adelaide Update</p> <ul style="list-style-type: none"> The Taskforce NOTED the update from Alex Reid (DHS) <p><i>Alex happy to share presentation with the taskforce.</i></p> <p><i>RAH ED notes almost no remote visitors admitting to the ED in the past month</i></p> <p><i>Longer term funding for the outreach team is not yet secured.</i></p> <p><i>Alex to send updated RTC numbers 11 April – 3 June (112 return to country, 17 separate communities).</i></p> <p><i>If anyone would like to visit the Adelaide Outreach Hub at Wright Street they are welcome.</i></p> <p><u>Comments:</u></p> <p><i>Marina - DASSA Glenside had 70 people come through their camp during COVID-19. A consumer experience briefing came through last week and was distributed to Taskforce members on 3 June.</i></p>	<p>Executive Officer – forward a copy of the PowerPoint presentation to the Taskforce with the minutes.</p> <p>Executive Officer – send updated date, including RTC, to the Taskforce out of session)</p>

	<p><i>It is clear from this report that, whilst the pathway into the service is ‘clunk’y, the pathway out and into accommodation is not ideal and greater consideration needs to be given to this.</i></p> <p><i>Marina recommended that data and evaluations from DASSA and DHS should be considered together to form a more comprehensive report on the situation. A meeting between DASSA and DHS will be convened.</i></p> <p><i>Tanya noted that innovations during COVID can become a legacy piece, in particular how quickly we were able to move and set up initiatives</i></p> <ul style="list-style-type: none"> • <u>Port Augusta update and discussion</u> The Taskforce NOTED the briefing from the Chair. <p><i>Alex noted the significant number of services and providers working in the community, however there are low levels of coordination across these services.</i></p> <p><u>Comments:</u> <i>Bev noted that Port Augusta council has just 2.6 FTE (1.0 FTE run art centre) including their drug and alcohol response.</i></p> <p><i>Alex advised that DHS is making recommendations to Ministers on the coordination of services and resources required.</i></p> <p><i>Marina noted that the cashless debt card changes at a federal level may change the context at Ceduna/Port Augusta and queried where the funding for this now defunct program would be allocated. NIAA to come back to the Taskforce on what it looks like in Ceduna following cancellation of the program.</i></p>	<p>Executive Officer – follow up with Alex Reid’s EA to organise a meeting with Marina and Bev to discuss data (Marina has offered to host at DASSA)</p> <p>NIAA – provide an update to the Taskforce out of session regarding the Commonwealth funding that was associated with the Ceduna Cashless Debit Card now that the scheme has been cancelled by the Minister for Social Services.</p>
6.	<p>Ceduna Update</p> <p>The Taskforce NOTED the meeting paper and update from Alex Reid (DHS) on Ceduna and Far West Coast</p>	
7.	<p>PKY1 Evaluation Report</p> <ul style="list-style-type: none"> • The Taskforce NOTED the paper and update • The Taskforce ACCEPTED the Evaluation Report for Puti on Kurna Yerta prepared by Flinders University and DHS • The Taskforce NOTED the Recommendations for Noting from the Evaluation Report as outlines in the paper • The Taskforce NOTED the Recommendations for Approval from the Evaluation Report as outlines in the paper • The Taskforce AGREED to reconvene in early July to consider and resolve the Recommendations for Approval <p><u>Questions/comments on the report:</u> none</p> <p><i>Special meeting to discuss the recommendations in July: Endorsed</i></p>	<p>Executive Officer – schedule an extraordinary meeting of the Taskforce in early July to consider and resolve the Recommendations for Approval.</p>

<p>8.</p>	<p>Model of Practice and Systems Update</p> <ul style="list-style-type: none"> The Taskforce NOTED the updated from Alex Reid, DHS <i>Alex will provide the evaluation methodology at the next meeting of the Taskforce.</i> <p><i>The Adelaide Assertive Outreach Team now has an app that collects information in real time to show where volumes of people are at any time during the week. It is de-identified and will help the outreach team find people and respond. This is currently only in use for Adelaide but could be adapted for Port Augusta or other locations. Alex agreed to present the app to the Taskforce at its next meeting.</i></p>	<p>Executive Officer – schedule an agenda item and App demonstration for the next regular meeting of the Taskforce.</p>
<p>9.</p>	<p>Safe Place to Gather</p> <ul style="list-style-type: none"> The Taskforce NOTED the paper and update from Ilia Houridis, Adelaide City Council <p><u>Comments:</u></p> <p><i>Bev noted that many of the listed places in the report would not replace the current gathering places. They are formal cultural places and would not be a solution to what is happening in Port Canal Gardens. There is still a gap to identify safe places to drink and sleep if they want.</i></p> <p><i>Lois questioned what the definition of a safe place to gather is.</i></p> <p><i>Ilia noted that they are seeking further input to make this approach safe and culturally appropriate. The list of cultural places is not reflected as the definition of a ‘safe place to gather’.</i></p> <p><i>Lois noted that learnings from PKY1 and Port Augusta show that an outdoor space is important for people to use to gather.</i></p> <p><i>Kaurna Yerta Aboriginal Corporation involvement is imperative.</i></p> <p><i>Ilia confirmed this is a work in progress and this will be further addressed at the next meeting of the Taskfoce.</i></p>	<p>All – provide Ilia with suggestions for appropriate consultants to undertake a cultural audit to the City of Adelaide.</p> <p>Executive Officer – scheduled an agenda item on Safe Place to Gather at the next regular meeting of the Taskforce.</p>
<p>10.</p>	<p>ZED Management Consulting Review of Service Model</p> <ul style="list-style-type: none"> The Taskforce NOTED the paper and presentation from Jeanette Routley, DASSA <p><i>The review weaves a number of data sets together to reach an appropriate solution.</i></p> <p><i>This is not a long-term approach.</i></p> <p><i>Some key takeaways:- 60% of the people using the Sobering Up Unit are Aboriginal</i></p> <p><i>- Need for complementary funding to establish the new model</i></p>	

<p><i>-DASSA is able to build something important, but there are risks and sacrifices to current services being utilised</i></p> <p><u>Questions/comments</u></p> <p><i>What would be a mechanism to have an integrated service?</i></p> <p><i>What would the best service look like and then who needs to be involved?</i></p> <p><i>Lois noted that we currently don't have a good understanding of what the clear drivers of behaviour for people to access services are. There is a need to step into the shoes of the users of services to consider what is motivating them. Whilst we have more data than ever, we need to compile and expand that data set and look at this in conjunction with the reporting.</i></p> <p><i>Alex advised that some of the women accommodated at Wright Street may want to be involved in this.</i></p> <p><u>ACTIONS:</u></p> <p><i>The Taskforce's operational group to consider client journey and behaviours. This could involve a mapping exercise to better understand where clients are moving and what services they are interacting with.</i></p> <p><i>SAPOL, Sobering Up, MAP and DHS to put together data on what is driving people</i></p> <ul style="list-style-type: none"> <i>- Map the current state</i> <i>- Ask what the ideal services is</i> <p><i>Potentially bring in a clinician to codesign what the next phase will look like</i></p> <p><i>Alex and Marina to consider DASSA and DHS data and review all data sets to think about what an integrated model would look like.</i></p>	<p>Executive Officer – as per Agenda Item 5, follow up with Alex Reid's EA to organise a meeting with Marina and Bev to discuss data (Marina has offered to host at DASSA). Meeting to include discussion on mapping client journey.</p>
<p>11. SAHA Adelaide Transitional Accommodation Review</p> <ul style="list-style-type: none"> • The Taskforce NOTED the update from Dominic Jacob, SAHA <p><u>Questions/Comments:</u></p> <p><i>Lois asked whether the tender process considered the Taskforce recommendations</i></p>	<p>Dominic Jacob – ensure that Taskforce recommendations are embedded in the TAC review process.</p> <p>Bronwyn Dodd – convene a meeting with Lois Bowell to</p>

	<p><i>Domonic agreed to take this on notice and take into consideration the recommendations.</i></p> <p><i>It was noted that the Minister had been asking about the TAC at Port Augusta</i></p> <p><i>Bronwyn noted that the TAC review is for Ceduna and Port Augusta, not Metro Adelaide. It was agreed that Lois and Bronwyn would take this discussion offline</i></p> <p><i>The Taskforce noted that ideally there is flexibility during the period of procurement for the TAC that the evolving needs/innovations of the Taskforce will be taken into consideration</i></p> <p><i>Alex asked how does SAHA wants to engage with DHS on the Metro TAC?</i></p> <p><i>Bronwyn advised that she would come back to the Taskforce on what the engagement looks like once additional team members join the Aboriginal Housing Team.</i></p>	<p>further discuss the TAC Review.</p> <p>Bronwyn Dodd – come back to the Taskforce for a further update on what engagement looks like when additional team members join.</p>
12.	<p>Sustainable Return to Country Update</p> <ul style="list-style-type: none"> The Taskforce NOTED the update from Alex Reid, DHS 	
13.	<p>Other business / other member updates by exception</p> <p><i>SAPOL noted that issues in the city continue. A liquor outlet will close soon in the city, however this is unlikely to affect supply considerably.</i></p> <p><i>It was agreed that liquor supply would be an important discussion at the next Taskforce meeting</i></p> <p><i>SAPOL noted that 47-year-old woman (not a remote visitor)) passed away in her tent in the parklands but was not found for a week. Concerns about the tents and the assertive outreach approaches to visiting tents.</i></p> <p><i>City safe program Port Augusta – concerns about the Canine Squad/Dog Squad. A representative from the Taskforce will be involved in discussions</i></p> <p><i>Marina requested that Aboriginal Workforce be placed on the agenda for the next Taskforce meeting.</i></p>	<p>Executive Officer – schedule an agenda item on liquor supply for the next regular meeting of the Taskforce.</p> <p>Executive Officer – schedule an agenda item on Aboriginal workforce for the next regular meeting of the Taskforce.</p>

Next meeting

Date and time Monday, 1 August 2022 (TBC)

Where DHS - Level 8, Riverside Centre, North Tce, Adelaide | MS Teams

Minutes

Meeting:	Remote and Regional Safety and Wellbeing Taskforce
When:	Monday 1 August, 9:00 – 11:00am
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams
Attending:	<p>Lois Boswell (DHS, Chair)</p> <p>Alex Reid (DHS)</p> <p>Fiona Curnow (DHS) - Teams</p> <p>Shelaye Boothey (DHS) - Teams</p> <p>Lyn Metcalf (DHS)</p> <p>Penny Baldock (DHS)</p> <p>Lucienne O’Grady (DHS)</p> <p>Celina Valente (DHS)</p> <p>David Holmes (SAHA)</p> <p>Cheryl Axleby (SAHA)</p> <p>Craig Macauley (DPC AAR) – Teams</p> <p>Kurt Towers (Health-NALHN) - Teams</p> <p>Dini Soulio (AGD) - Teams</p> <p>Marina Bowshall (Health-DASSA) - Teams</p> <p>Scott Duval (SAPOL) – Teams</p> <p>Iliia Houridis (ACC) - Teams</p> <p>Bev O'Brien (City of Port Adelaide and Enfield) - Teams</p> <p>Melana Virgo (CAA) - Teams</p> <p>Tanya McGregor (Health-CALHN) - Teams</p> <p>Scharlene Lamont (DCS) - Teams</p> <p>Verity Paterson (Health) - Teams</p> <p>Shane Dexter (NIAA) - Teams</p> <p>Katrina Hall (DHS) – minutes</p>

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.”

Agenda Items

No.	Discussion item	Action
1.	<p>Apologies</p> <ul style="list-style-type: none"> • Clare Mockler ACC (proxy Iliia Houridis) • Nerida Saunders (DPC-AARD) (proxy Craig Macauley) • Fiona Ward (DCP) • Cathy Taylor (DCP) • Bronwyn Dodd SAHA (proxy David Holmes) • Dale Agius has left DHS for his new role as Commissioner (TBA on replacement) 	
2.	<p>Minutes from last meeting</p> <p>ACCEPTED</p> <p>Ceduna Cashless Debit Card</p> <ul style="list-style-type: none"> • The Department for Social Services is the lead Commonwealth Agency for the Cashless Debit Card. • The Australian Government has committed to abolish the Cashless Debit Card (CDC) and reform Income Management (IM), including consideration of options for a voluntary IM model. It has committed to work with local communities on local solutions including appropriate wrap-around support. • Minister Rishworth held a range of initial discussions with Ceduna based stakeholders, including the Far West Aboriginal Community Leaders Group on 23 June 2022. • NIAA understand a commitment was made to continue the complementary funding for support services. This funding supports a range of projects including; <ul style="list-style-type: none"> - Women’s Engagement and Men’s Perpetrator programs, Children and Parenting support, youth diversionary programs and pre-employment support. • NIAA understands Minister Rishworth has committed to continuing to work with communities to identify suitable alternatives. • NIAA has also funded a range of CDC-related support for a range of services, with new funding agreements offered to a range of services recently adjusted to reflect the Government’s priorities. Funded services were offered either two- or three-year funding agreements, which were supported through the Far West 	<p>NIAA – liaise with DSS to provide a further update to the Taskforce, including indicative timeframes and what monitoring will occur during the transition to voluntary income management.</p> <p><i>Tanya McGregor – Request a full briefing of the movement of people coming into the warmer months</i></p>

	<p>Empowered Communities Joint Decision Making Process.</p> <ul style="list-style-type: none"> Far West Aboriginal Community Leaders Group have indicated an intention to submit a data request to both the Commonwealth and South Australian Governments, seeking visibility of a range of social indicators so that they can monitor the impact of the transition to voluntary income management. <p>Other items</p> <ul style="list-style-type: none"> Liquor supply to be considered at next meeting Aboriginal workforce to be considered at the Committee level initially 	<p>Executive Officer – add Liquor Supply to the next Taskforce Agenda, and Aboriginal workforce to the Taskforce’s sub-committee meeting.</p>
<p>3.</p>	<p>Aboriginal Leadership & Governance Executive – Update</p> <p>Alex and Dale met with APY and Kurna Yerta prior to Dale leaving DHS to discuss actions, relationship building, MOU and service level agreements. Core principles remain surrounding mutual respect. Following Dale’s departure and until the recruitment process to backfill is completed, Alex will continue to work with Parry Agius during these engagements.</p> <p><u>Questions and Comments:</u></p> <p>Jacky Costanzo – Will the MOU cover all nations?</p> <p>Alex Reid – The plan is to have agreements with various nations and Kurna Yerta. Currently there is an agreement with APY (Iwiri) and Kurna Yerta, this will set the bar for future agreements. We currently have an agreement with Iwiri for services attached to Wright St and this sits under the APY Executive Board. Also noted that 50% of visitors to Adelaide are from the Northern Territory. Engagement with Yuendumu community will need to occur.</p>	
<p>4.</p>	<p>Integrated Service Model to Support People Frequenting Inner City with AOD Issues</p> <ul style="list-style-type: none"> Taskforce APPROVED the paper and update provided by Marina Bowshall <p>Request to have a sub-group endorsed and culturally lead.</p> <p>Trial assertive outreach and have services in one location.</p> <p>Assess how MAP and SUU work and look at what a more integrated service looks like.</p> <p>Considering the best location for an integrated service.</p>	<p>All – Provide cultural nominations to Marina for working groups</p>

Questions and Comments:

Ilia Houridis – Happy to assist in anyway.
Jacky Costanzo – How do we co-design something for people who are not ATSI? How do we make it culturally inclusive?
Marina Bowshall – Ideally, 2 locations would be best, however an Aboriginal service would not exclude non-Aboriginal clients.
Shane Dexter – NIAA will ensure they bring both a regional and policy lens to the committee.
Scharlene Lamont – Community Corrections would welcome being on the sub-group.
Penny Baldock – Happy to assist and be involved with evaluation.
Alex Reid – Need for a culturally appropriate space where people feel safe.

5. **Remote Visitors Evaluation Plan**

- The Taskforce **NOTED** the paper

Three methodology approaches capturing administrative, qualitative and quantitative data. This approach captures any nuances and creates a better picture.

At the moment there are limitations associated with consent.

Current limitation associated with administrative data. This requires a system and process evaluation.

There is a need and want to capture live stories.

Deliverables being info graphs, complete findings in report format and the app in itself.

Questions and Comments:

Scott Duval – There are barriers surrounding consent and people not understanding. More discussion surrounding this is required.

Alex Reid – DHS recently signed off on the MOU for the by name list (BNL). Currently the process for the BNL is long and complicated and many of our clients are not on the BNL.

Lois Boswell – Concerned that the process for the BNL is complicated and needs to be fixed.

Marina Bowshall – Concerns with data and the interpretation. High numbers could indicate a larger problem or more engagement. Is there another way to record measurables? Would be good to capture client experience interviews from service outcomes.

App Demonstration

- The Taskforce **NOTED** the app demonstration

EIRD DHS – Add NAHLN to be a user of the app

	<p>The app was developed in collaboration with the Toward Home Homelessness Alliance and has been live since June 2022.</p> <p>The app doesn't contain identifying data and can be used in real time or backdated. Very simple format which forces consistent collection of data. The app is linked to a dashboard that displays data in real time and all users have access to this which creates better data sharing.</p> <p>The benefit of the app is that managers can best direct services on a daily basis. For example: If it's been identified that there is an entry where children are present, that manager can direct staff to the location within the hour.</p> <p><u>Questions and Comments:</u></p> <p>Jacky Costanzo – The uptake in use of the app has been slow and further work needs to occur getting other agencies onboard.</p> <p>Marina Bowshall – Is there a way to record challenging or violent behaviour?</p> <p>Cheryl Axleby – Concerns with data sharing. What is being gathered? Who has access to it? We need to be able to capture service gaps.</p> <p>Tanya McGregor – Is there an opportunity to share this app with Protective Security?</p>	<p>EIRD DHS – Add a function to the app to record a wellbeing function</p>
<p>6.</p>	<p>Safe Place to Gather</p> <ul style="list-style-type: none"> • The Taskforce NOTED the paper 	
<p>7.</p>	<p>Budget Update</p> <p>Out of session budget update will be required to the Taskforce.</p> <p>DHS Finance is working through figures to carry over current funds past September, into December 2022 and we are confident this can occur. This would allow the service to continue to 31 December 2022.</p> <p>DHS is currently considering future budget proposals, which could include a co-contribution model amongst other options.</p> <p>Accommodation at Wright Street is the most expensive component currently. Currently, the whole program is costing approx. \$2.5 million per year.</p> <p>There will also be a staffing model review.</p>	<p>Alex Reid and Executive Officer – Provide paper to the Taskforce regarding budget update</p>
<p>8.</p>	<p>Port Augusta</p> <ul style="list-style-type: none"> • The Taskforce NOTED the update from Alex Reid (DHS) 	<p>Alex Reid – provide a copy of the draft briefing to the Taskforce for information</p>

	<p>The meeting in Port Augusta of Ministers, service providers and community members occurred in late June.</p> <p>The Government has committed 300k per year over 4-years to the Port Augusta City Safe initiative through the 2022-23 State Budget.</p> <p>DHS has developed a proposal for the funding to be allocated to DHS to develop a City Safe response under the governance of the Taskforce. The model would be based on the Ceduna model. A co-design period would be led by Jacky Costanzo over a 6-month period. During this co-design period it is also proposed that assertive outreach and associated return to Country service occur.</p> <p><u>Questions and Comments:</u></p> <p>Dini Soulio noted that a report will be provided surrounding new liquor restrictions, yet to be implemented. There will be a new ID tracking system which will be implemented by DPC and will be applied to specific locations and not Statewide, with Coober Pedy being first, followed by Port Augusta.</p>	
<p>9.</p>	<p>Transitional Accommodation</p> <p>Current requirement for a transitional accommodation model in Ceduna and Port Augusta.</p> <p>David Holmes noted that there are no funds to provide services for transitional accommodation.</p> <p><u>Questions and Comments:</u></p> <p>Jacky Costanzo – Are there other options for service models?</p> <p>Bev Obrien – Is there an ability to repurpose existing housing in the Osborne and Port Adelaide area? (SAHA – this also comes at a cost)</p> <p>Marina Bowshall – Concerns surrounding the possibility of people becoming log jammed due to not passing through the system with supported transitioning, if there is no housing at the end of the process.</p>	<p>David Holmes – Attend Port Augusta meetings with Alex and Jacky</p>
<p>10.</p>	<p>Adelaide Assertive Outreach Update</p> <ul style="list-style-type: none"> The Taskforce NOTED the update from Alex Reid (DHS) <p>The assertive outreach team is working with tenancies and facilitating return to Country requests. It’s noted that there has been support provided to younger tenants and tenants that require dialysis or are elderly.</p> <p>Return to Country numbers are dropping – likely to be seasonal.</p> <p>Significant number of people are presenting at Wright St seeking services.</p>	<p>EIRD DHS – keep across impacts of dry zone legislation ending in the Northern Territory and whether we are seeing impacts in our services as a result.</p>

	<p>A room as been set aside in the Aboriginal Women’s Accommodation for people who are COVID-19 positive and need to isolate.</p> <p>Ideally, Wright St would be stabilisation accommodation for six weeks where people would then transition to Carrington Cottages and then a pathway to housing.</p> <p><u>Questions and Comments:</u></p> <p>Marina Bowshall – Noted there is a high number of people returning to the Northern Territory.</p> <p>Shane Dexter – Some communities have opted in to remain a dry zone. Is there a need for a briefing, looking at location and dry community?</p>	
11.	<p>Other Business</p> <p>Dini undertook to provide an updating on changes to the Alcohol Ban Register and requirements at the next meeting.</p>	<p>Executive Officer – add Alcohol Ban Register and requirements to the next Taskforce meeting agenda.</p>

Next meeting

Date and time	Monday, 10 October 2022 (TBC)
Where	DHS - Level 8, Riverside Centre, North Tce, Adelaide MS Teams

OFFICIAL: Sensitive

22TDHS/785

**TO MINISTER FOR LOCAL GOVERNMENT****RE: PORT AUGUSTA CITY SAFE PROPOSAL**

DISCUSSION

The Department of Human Services (DHS) and the cross-government Safety and Wellbeing Taskforce have developed a proposal for an extension of the Taskforce's service coordination and assertive outreach response to Port Augusta.

A dedicated DHS Port Augusta City Safe Response is recommended to provide culturally safe responses for remote Aboriginal visitors who are sleeping rough in Port Augusta. The response would commence immediately with locally based co-design including a targeted, assertive response to coordinate and improve outreach services and return to Country during summer 2022-23.

Funding for this response would be via the City Safe allocation to the Attorney-General's Department (AGD) identified in the 2022-23 State Budget, with funding to be transferred to DHS (\$300,000 per annum).

The Safety and Wellbeing Taskforce was established in 2021 to develop strategies to address issues related to visitors from remote Aboriginal communities, and increased reports of associated antisocial behaviour. AGD is represented on the Taskforce by the Liquor Licensing Commissioner and the Executive Director, Aboriginal Affairs and Reconciliation. A summary of the role, responsibilities, governance arrangements and place-based responses implemented to date can be found in Attachment 1.

Many positive trends have been observed since a coordinated response has been prioritised in Adelaide, including an increase in the number of women accessing services, a decrease in drug and alcohol abuse, an increase in attendance at medical appointments including dialysis, and a significant reduction in presentations to the RAH Emergency Department.

Statewide approach and proposed Port Augusta response

The Taskforce has expanded its focus Statewide, recognising that challenges and impacts of remote visitors are not limited to Adelaide and metropolitan areas.

Place-based responses, including assertive outreach programs, are being undertaken in Adelaide (through the DHS-led Assertive Outreach Team) and Ceduna (via the Far West Coast Partnership), and based on DHS's experience and expertise in this area it is proposed to extend this response to Port Augusta and the APY Lands.

OFFICIAL: Sensitive

As you would be aware, Port Augusta also experiences an increase of remote visitors leading to an escalation of anti-social behaviour. Temporary return to Country measures were mobilised by the Taskforce's Adelaide Team in early 2022 as part of the COVID-19 response and the response was well received by community and providers.

A dedicated, locally based response is recommended in Port Augusta, based on the lessons from recent strategies and programs implemented by the Taskforce. This will be co-designed, established and resourced to address ongoing challenges in the Port Augusta region.

Background and current challenges

Port Augusta is an important regional centre for Aboriginal people and for many years remote people have visited the town, especially during the summer months. Visitors come to Port Augusta for many different reasons, including: access to schooling or to fulfil responsibilities for raising children; visiting family and/or to fulfil cultural obligations; access to medical services; attending court; and access to alcohol and other drugs. Many of these people who have multiple chronic health issues end up sleeping rough for long periods and consume alcohol at dangerous levels.

There is currently a low level of local operational coordination and an absence of services provided to the cohort outside of normal business hours and during high volume seasons such as summer. Services are sometimes disconnected and not available to remote visitors at times when anti-social behaviour is most prevalent (particularly at night).

As was evident in Adelaide prior to the establishment of the Outreach Hub and Team, the responsibility for working with remote visitors in Port Augusta primarily falls to SAPOL, paramedics and the emergency department of the Port Augusta Hospital as a result.

Port Augusta is fortunate to have many local community services, including quality Council and NGO services such as the day centre and Aboriginal and general health services. As evidenced by the Ceduna Services Collaboration (Attachment 2), these services can be enhanced by local service coordination that would assist providers to work together to improve circumstances for remote visitors and residents.

Recommended response for consideration

Following the Ministerial visit to Port Augusta on 28 and 29 June 2022 and engagement with local Aboriginal leaders, the Port Augusta Responsible Communities Committee (PARCC) and community service providers, DHS and the Safety and Wellbeing Taskforce have developed a proposal to extend the Taskforce's service coordination and assertive outreach response to Port Augusta.



The transfer of City Safe funding to DHS will ensure the appropriate model of care and response is developed and implemented for the Port Augusta community.

A dedicated DHS Port Augusta City Safe Response will provide culturally safe responses for remote Aboriginal visitors who are sleeping rough in Port Augusta. It is recommended that this response be based on the model of care of the Ceduna Services Collaboration (Attachment 2), tailored specifically to the region.

In line with feedback DHS has received from local leadership and the PARCC, the aim of the Port Augusta City Safe Response would be to:

- Increase the safety and wellbeing for residents and visitors in Port Augusta.
- Reduce anti-social behaviour both in public spaces and in houses (tenancies).
- Increase the collaboration between services to provide a flexible, coordinated and culturally appropriate service response.
- Work with Aboriginal community members and leaders to ensure the response is appropriate.
- Create a partnership between Commonwealth, State, Local Government and non-government service providers

As an immediate and first step, an assertive outreach team will be coordinated to provide an active after hours and weekends response. This team will be proactive in engaging with people who are involved in anti-social behaviour. DHS will provide the coordination initially, however a suitable person will be recruited as soon as identified. This team would be operational from November 2022 through until March 2023 and will be involved in:

- Providing a regular daily presence in known areas of concern (eg, the foreshore, Gladstone square etc).
- Working with SA Housing Authority to visit houses that have reported complaints, working with the head tenant on reducing overcrowding and disruptive behaviour.
- A proactive approach to Return to Country program, working with people to support them to go back to their home community, if appropriate.
- Working with the Department of Corrections to support transition from prison to home when people are released.
- Working with SA Health to ensure individuals and their families who come from remote communities to Port Augusta for medical appointments are supported to return when their treatment is finished.

At the same time, a process will be undertaken to develop a sustainable model for an integrated flexible service system. DHS will facilitate a co-design process for service providers, the community and Local Government to develop a sustainable response to anti-social behaviour in Port Augusta. This work will commence in October 2022, and a new service model will be ready to be implemented by the end of March 2022.



Program milestones and timeframes are summarised in the following table:

Milestones	Timeframe
City Safe Budget Allocated to DHS	September 2022
Port Augusta rapid response and assertive outreach program (including return to Country) - Summer 2022-23	November 2022 – March 2023
DHS leads program co-design, local consultation and immediate planning for summer in Port Augusta	October 2022 – March 2022
Establish ongoing Port Augusta City Safe Response governance / staffing	From March 2023
Port Augusta City Safe Response ongoing	March 2022

While the engagement, consultation and co-design process will define the detail and structure of the Port Augusta City Safe Response, an estimated budget for the program is detailed below:

	2022-23 \$	2023-24 \$	2024-25 \$	2025-26 \$
Staffing of co-design process and Port Augusta City Safe Response (from Aug 22)	132,000	146,000	150,000	153,000
Return to Country *with additional contributions to come from other service providers	50,000	51,250	52,531	53,844
Cultural Connections (Aboriginal leadership)	70,000	71,750	73,543	75,382
Goods & Services	9,000	9,225	9,455	9,692
Data collection (licensing)	9,000	9,225	9,455	9,692
Total	270,000	287,450	294,984	301,610

The work in Port Augusta will be undertaken under the strategic, whole-of-government guidance of the Safety and Wellbeing Taskforce, alongside the assertive outreach that is occurring in Adelaide and Ceduna, with involvement of the PARCC at a local level.

22TDHS/785



RECOMMENDATION

We recommend you endorse the proposed DHS Port Augusta City Safe Response program for the immediate implementation of a new response model to improve safety and wellbeing for remote Aboriginal visitors and the Port Augusta community.

We also invite you to visit the DHS Adelaide Assertive Outreach Hub at Wright Street Adelaide to see an example of the assertive outreach work undertaken.

Handwritten signature of Lois Boswell in blue ink.

Lois Boswell
CHIEF EXECUTIVE

25/08/2022

Handwritten signature of Caroline Mealor in blue ink.

Caroline Mealor
CHIEF EXECUTIVE

29/08/2022

ATTACHMENTS

- 1. Overview of the Safety & Wellbeing Taskforce
- 2. Overview of the Ceduna Collaboration

Contact Officer	Alex Reid, Executive Director Community and Family Services Clause 6(1) / Alex.Reid@sa.gov.au
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Safety & Wellbeing Taskforce

Governance and Purpose

- Established in 2021 following a request from Adelaide City Council to respond to issues associated with an increase in anti-social behaviour associated with visitors from remote Aboriginal communities.
- Oversees the development of strategies and sustainable, place-based responses – through a multi-agency approach - that ensure the safety and wellbeing of remote Aboriginal visitors, and of the communities and residents impacted.
- Statewide scope, with place-based approaches in Adelaide and metropolitan areas, Port Augusta, the Far West Coast and APY Lands.
- Target group - people from remote Aboriginal communities experiencing multiple issues including drug and alcohol addictions, chronic and complex health needs, poor mental health, violence (including family and inter-group violence), disability, housing (nowhere to stay in the city, or staying in unstable/unsafe arrangements) poverty and limited access to food and basic resources.
- Cultural leadership and authority for the work of the Taskforce is informed by the Cultural Leadership and Governance Executive which comprises Aboriginal leaders representing Adelaide and metropolitan areas, Port Augusta, the Far West Coast and APY Lands.
- Place-based outreach programs that deliver on short, medium and long-term priorities and strategies of the Taskforce are delivered locally by Assertive Outreach Teams, led by DHS-appointed service coordinators.

Membership

Membership of the Taskforce includes Chief Executive or delegate representation from the following organisations:

- Chief Executive, Department of Human Services (Chair)
- Department of Human Services representatives
- Department of the Premier and Cabinet (Aboriginal Affairs and Reconciliation)
- South Australian Housing Authority
- Department for Correctional Services
- Department for Child Protection
- SA Police
- SA Health – Drug and Alcohol Services SA
- SA Health – Aboriginal Health
- SA Health – NALHN and Eyre & Far North LHN

- Attorney-General's Department - Liquor Licencing Commissioner
- Courts Administration Authority
- National Indigenous Australians Agency
- City of Adelaide
- City of Port Adelaide and Enfield
- Australian Government Department of Social Services

Short-term strategies implemented

March 2021 to March 2022

- Port Adelaide Remote Visitor COVID Lockdown July 2021 (Flour Mill) - supported 26 people throughout lockdown.
- Puti on Kurna Yerta (PKY1) - integrated service hub in Adelaide's parklands (Oct - Dec 2021). Engaged 211 remote visitors and connected with services to either return to Country (82) or find safe and stable accommodation in Adelaide (19).
- COVID-19 Isolation Hub (PKY 2) - established at the request of SA Health, an isolation hub for COVID-19 positive remote visitors (based on PKY 1 model). Supported 56 people to complete isolation in a culturally appropriate campsite.
- Return to Country (Adelaide & Port Augusta) – run by DHS at the request of SA Health. RTC for Anangu stuck in Adelaide and Port Augusta post isolation or quarantine. Over a three-week period in each site:
 - Adelaide - 197 people returned home (70% were in Adelaide due to COVID).
 - Port Augusta – 114 returned home (31% were in Port Augusta due to COVID).
- Supported Accommodation
 - Following PKY1, 10 women identified as long-term homeless and at significant risk.
 - Trauma, loss, grief, child protection and drug and alcohol issues in almost all cases.
 - Temporary 24hr supported accommodation in Wright St Adelaide provided as a safe place to stay.
 - Women are actively case managed through the Taskforce's outreach model as more permanent accommodation is sourced.
 - Since January 2021, 4 of the 10 women have transitioned to longer-term accommodation.
 - An increase in the number of women accessing services, decrease in drug and alcohol abuse, and significant reduction in RAH Emergency presentations has been observed since the program commenced.

July 2022

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Attachment 2

CEDUNA SERVICE COLLABORATION AND FAR WEST COAST PARTNERSHIP

1. BACKGROUND

- 1.1. Commencing in 2014, Ceduna Service Collaboration is a co-design initiative aimed at improving the safety and well-being of Aboriginal community members who are transient and affected by alcohol and drug use in the Ceduna township and surrounds.
- 1.2. It is a locally driven, pro-active, and culturally safe response that involves the coordination of a number of services including Aboriginal organisations who work together to find local, culturally appropriate solutions, with the support of the three levels of government.
- 1.3. Initially known as the Ceduna Services Reform, the group expanded its role in the community and undertook further development under two Commonwealth Government initiatives, 'Stronger Places, Stronger People' and Empowered Communities. The State Government is now part of this partnership which is called the Far West Coast Partnership (FWCP).
- 1.4. Currently costs are shared with nine other state government departments including DHS, Department of Education, Department for Environment and Water, Department for Innovation and Skills, Department for Health and Wellbeing, Attorney-General's Department, Department of Primary Industries and Regions, Department for Infrastructure and Transport, SAPOL.

2. DISCUSSION

Achievements for 2020-21 include:

- 2.1. The Far West Communities Partnership (FWCP) is dedicated to empowering Far West Coast Indigenous people by addressing intergenerational social and economic disadvantage, enabling the cultural recognition and determination of the Aboriginal Communities of the Far West Region: Ceduna, Koonibba, Scotdesco, Yalata and Oak Valley (Maralinga).
- 2.2. DHS has continued to work with Department for Social Services and National Indigenous Australian Agency (Commonwealth) to sponsor the FWCP in its development to take on a leadership role in local, community led initiatives.
- 2.3. There has been continuous reporting and analysis on the successes and barriers of the collaborative approach, and this has led to the development of a preliminary framework to deliver Aboriginal led, restorative practices in communities where safety and well-being are at risk, including a self-assessment tool for organisations.

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- 2.4. The partnership has now trained over 400 agency staff, community members, parents and students/young people in restorative practices.
- 2.5. DHS provided funding in September 2021 for an independent Reflective Report, to assist with further alignment of services in Ceduna under the banner of the FWCP. The Report's recommendations provided for the potential role out of the framework to other regional areas within South Australia.
- 2.6. The report highlighted the strong partnerships and collaboration which are now seen as business as usual in the Far West Coast. Feedback from respondents suggested the backbone role provided by SA Government through DHS coordination has been invaluable.
- 2.7. DHS continues to provide support in funding one locally placed FTE (within the FWCP) to coordinate services and assist in the support and growth of community led initiatives under the partnership.

Agenda



Meeting:	Remote and Regional Safety and Wellbeing Taskforce	
When:	Monday 24 October, 3:00pm – 5:00pm	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	Lois Boswell (DHS, Chair) Alex Reid (DHS) Jacky Costanzo (DHS) Catherine Kleinitz (DHS) Craig Macauley (AGD AAR) Ian Parrott (SAPOL) Scott Duval (SAPOL) Cheryl Axleby (SAHA) Melana Vergo (CAA) Fiona Curnow (SAHA) Darian Shephard-Bayly (DCS)	Marina Bowshall (Health-DASSA) Tanya McGregor (Health-CALHN) Cathy Taylor (DCP) Bev O'Brien (City PAE) Donna Robb (NIAA) Shane Dexter (NIAA) Verity Paterson (Health-Eyre and Far North LHN) Out of scope (DSS) Tara Liddy (DCS) Sarah Gilmour (ACC)
Guests (presenting)	Dr Chris Hercus (Co-Director, RAH Emergency Department), Skye Donoghue (Clinical Nurse RAH) Nicholas Cowling (Assertive Outreach Clinical Lead)	
Apologies	Ilia Houridis (ACC), Kurt Towers (Health-NALHN), Dini Soulio (AGD), Penny Croser (CAA), Nerida Saunders (AGD AAR) Scharlene Lamont (DCS) Hayley Mills (DCS) Shelaye Boothey (DHS) Shaun Whales (SAAS)	

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kurna people and we respect their spiritual relationship with their country. We also acknowledge the Kurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kurna people today.”

Items for discussion

No.	Discussion item	Action
1.	Welcome and apologies: Lois	
2.	Previous Minutes ACCEPTED	
3.	Update on the Safety and Wellbeing Taskforce Cultural Authority: Alex – DHS	Alex: Update on Cultural Authority discussions at next meeting.

4.	<p>System Reform Committee Meeting Update (Paper): Jacky</p> <ul style="list-style-type: none"> • Two working groups have been formed to address the challenges and establish a response service for Safe Prisoner Release and Return to Country. • The working groups will meet on the 1 November 2022 and report any decisions and progress to the next system reform committee meeting (29 Nov) and Taskforce meeting 	<p>Bev: Facilitate discussion across Adelaide LGA's to identify shared concerns/locations of anti-social behaviour</p> <p>Jacky/ Alex: Update on Prisoner Release and Return to Country at next Taskforce meeting.</p>
5.	<p>Port Augusta Update (Paper): Alex – DHS</p> <ul style="list-style-type: none"> • The Port Augusta Community Outreach will commence on 7 November 2022 to address two cohort groups (remote visitors and young people). • Significant work led by DHS in past month to progress and stand-up a summer outreach response. 	
7.	<p>Remote Visitor Outreach Update (Paper): Alex – DHS</p> <ul style="list-style-type: none"> • The accommodation at Wright Street will not continue in the new year. There is approximately 10 – 12 women where transition plans are in place. • The success of these women from January until now demonstrates improvement, and that support is as important as the accommodation. • There will be a meeting on the 25 October to plan for a summer response with specific focus groups. 	<p>Ilia : Update Taskforce on summer response and safe place to gather.</p> <p>Scott Duval: Update Taskforce on any trends/ concerns on anti-social behaviour related to remote Aboriginal visitors in CBD.</p>
8.	<p>Alcohol Ban Register, Requirements and Liquor Supply: Dini, AGD .</p>	<p>Adjourned: Dini to update Taskforce at next meeting</p>
9.	<p>Royal Adelaide Hospital Emergency Department presentation (12-month outcomes) and new approach to Aboriginal Service Delivery: Chris Hercus and Skye O'Donnell – RAH ED</p> <ul style="list-style-type: none"> • Presentation provided to Taskforce of a new flexi clinic to be implemented in the RAH ED. Updates will be provided as the model progress. 	<p>Tanya: Connect with Lesley Dwyer (CEO CALHN) with regards to changes to model of care to ensure consistency with Urgent Care strategy planning for the State.</p>
11.	<p>New approach to AOD services for remote Aboriginal people: Marina Bowshall - Health-DASSA</p> <ul style="list-style-type: none"> • Overview of model of care for integrated AOD SALHN (Noarlunga) trial for 6 months (Jan – Jun 2023). 	<p>Marina: Update Taskforce on progress of AOD project</p>
12.	<p>Ceduna Cashless Debit Card (CDC) and Transition to Voluntary Income Management Update: Jody-Ann Brockelbank, Shane Dexter – NIAA</p> <p>Limited data on impact of changes to CDC. At time of meeting 68% of participants had chosen to no longer be on CDC.</p>	<p>Jody-Ann: Contact Cathy Taylor (DCP) to discuss if any impact from the withdrawal of CDC in Ceduna on DCP.</p>

		Jody-Ann/ SAPOL: Update Taskforce on any emerging impacts of CDC withdrawal in Ceduna.
13	Other Business: (To be included on Agenda for next meeting) <ul style="list-style-type: none"> • SAPOL update on CBD anti-social behaviour data • CBD Summer response update • Transitional Accommodation Centre update from SAHA 	
	Close Meeting	

Next meeting

Date and time 12 December 2022

Where DHS - Level 8, Riverside Centre, North Tce, Adelaide | MS Teams

Actions Register

Date	Action Item	Responsibility	Due Date	Status
24.10.2022	Update on Cultural Authority	Alex Raid	Dec	
24.10.2022	All agencies to advise DASSA asap of their capability to contribute to the pilot AOD integrated response program at Noarlunga (in reach/co-locate/financial contribution/enact discharge plans/etc)	All	Dec	
24.10.2022	Facilitate discussion across Adelaide LGA's regarding remote visitor numbers/emerging issues	Bev O'Brien	Dec	
24.10.2022	Update on Prison Release and Return to Country Working Groups	Alex Reid/ Jacky Costanzo	Dec	
24.10.2022	Update on summer response and safe place to gather	Ilia	Dec	
24.10.2022	Update on trends/ concerns on anti-social behaviour related to remote Aboriginal visitors in CBD	Scott Duval	Dec	
24.10.2022	Connect with Lesley Dwyer (CEO CALHN) re changes to model of care to ensure consistency with Urgent Care strategy planning for the State.	Tanya McGregor	Dec	
24.10.2022	Contact Cathy Taylor (DCP) to discuss if any impact from the withdrawal of CDC in Ceduna on DCP.	Jody-Ann Brocklebank	Dec	
24.10.2022	Update on any emerging impacts of CDC withdrawal in Ceduna.	Jody-Ann Brocklebank/ SAPOL	Dec	

Agenda



Meeting:	Safety and Wellbeing Taskforce	
When:	Monday 12 December, 9.00am – 11.00am	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	Sandy Pitcher (DHS, Chair) Alex Reid (DHS) Jacky Costanzo (DHS) Samantha Webster (DHS) Scott Duval (SAPOL) Ian Parrott (SAPOL) Dini Soulio (AGD) Iliia Houridis (CoA) Tracey Meeke (NIAA) (proxy for Shane Dexter)	Tanya McGregor (Health-CALHN) Hayley Mills (DCS) Scharlene Lamont (DCS) Fiona Curnow (SAHA) Cheryl Axleby (SAHA) Marina Bowshall (Health-DASSA) Melana Virgo (CAA) Wade Allen NALHN (proxy for Kurt Towers) Catherine Kleinitz (DHS) Malinda Watson (EFNLHN) (Verity Paterson)
Guests (presenting)	Jessie Sleep (CE, Far West Community Partnerships)	
Apologies	Nerida Saunders (AGD AAR), Cathy Taylor (DCP), Shelaye Boothey (DHS), Craig Macauley (AAR), Ian Cox (SAHA), Jeanette Routley (SALHN), Shaun Whales (SAAS, DHW), Bev O'Brien (City PAE), Out of scope (DSS), Out of scope (DSS)	


Acknowledgement

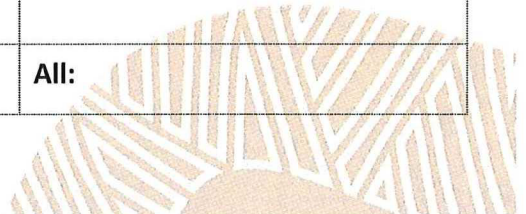
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Items for discussion

No.	Discussion item	Action/Decision:
1.	Welcome and apologies	
2.	Actions from previous minutes: - Refer to next page Actions Register	
3.	Safety and Wellbeing Taskforce Cultural Authority update Alex Reid: - Welcomed Sam Webster, Director First Nations Practice and Partnerships, DHS.	Sam Webster: Provide an update at the next Taskforce meeting on progress of partnership discussions.

	<ul style="list-style-type: none"> - Provided an update on progressing culture framework/partnership opportunities with the Taskforce. - Highlighted role of South Australian Aboriginal Community Controlled Organisation Network (SAACCON) on the National Agreement on Closing the Gap. 	
4.	<p>Far West Community Partnerships (FWCP) update (Diagram)</p> <p>Jessie Sleep:</p> <ul style="list-style-type: none"> - Provided a comprehensive overview of FWCP and the FWCP Governance Diagram (attached). - Service system and community are coming together with the cessation of the Cashless Debit Card. - Changing the language of the community/region from deficit/vulnerability model to one of hope and aspiration: Happy, Health and Wealthy <p>Jacky Costanzo:</p> <ul style="list-style-type: none"> - The success of Ceduna is so much about relationship building with communities and gaining their trust - The service system needs a genuine community voice. Change the power to community led. <p>Tanya McGregor:</p> <ul style="list-style-type: none"> - Long-term commitment and building the trust in community is key for success. <p>Alex Reid:</p> <ul style="list-style-type: none"> - We often reference the Ceduna model when working with other communities. - In Port Augusta, it is very early stages of a collaborative response with the focus mostly on service delivery <p>Ian Parrott:</p> <ul style="list-style-type: none"> - Beneficial to share lessons from FWCP to other community leaders to demonstrate value and success of this partnership model to influence other regions. 	<p>Jacky Costanzo:</p> <p>Initiate discussions with Jessie Sleep FWCP on a framework to share Ceduna's learnings and journey with other regions. Explore partnership agreement/MoU between FWCP and Taskforce</p>
5.	<p>Commissioner for Consumer Affairs, Liquor and Gambling update</p> <p>Dini:</p> <ul style="list-style-type: none"> - Provided an update on liquor restrictions, welfare barring and ID Scan in Ceduna, Pt Augusta, Pt Pirie, Whyalla, Marla, Smoky Bay, Penong and Coober Pedy. 	<p>Marina Bowshall:</p> <p>To develop a factsheet on welfare barring for endorsement by the Taskforce out of session.</p> <p>Marina Bowshall, Hayley Mills, Ian Parrot and Zoe Thomas:</p> <p>Discuss diversionary options for people with health and addiction complexities to avoid the justice system.</p>
6.	<p>2022-23 Mid-year Budget Review</p> <p>Alex Reid:</p> <ul style="list-style-type: none"> - Clause 1(1)(e) - deliberations of Cabinet 	

	<p>Clause 1(1)(e) - deliberations of Cabinet</p> 	
7.	<p>Taskforce Summer Response 2022-23 update (Paper)</p> <p>Ilia Houridis:</p> <ul style="list-style-type: none"> - Discussed the Taskforce Summer Response 2022-23 Paper that includes a preferred gathering place at Park 23. - Councillors will be briefed on the response on Tuesday 13/12/22. <p>Alex Reid:</p> <ul style="list-style-type: none"> - Reinforced this is not a camp nor a replica PKY – it is a preferred gathering space with limited physical services. Anangu have been gathering in and around this location for some time. 	<p>Decision: Taskforce supported Paper</p> <p>Jacky Costanzo Provide direction to Marina Bowshall on preference for the Mobile Assistance Patrol for the summer response.</p>
8.	<p>SAPOL Update</p> <ul style="list-style-type: none"> - Trends on remote visitors to the CBD - Offending - Operation Paragon <p>Ian Parrott:</p> <ul style="list-style-type: none"> - There can be up to 50 people in West Terrace area at any given time. Approx. 60% NT and 40% APY. - There has been an increase in alcohol theft in the CBD by people who do not want to show ID. - Operation Paragon will focus on the CBD and vulnerable persons including remote visitors. The team have had Aboriginal Cultural Awareness Training and it will be the same police/team engaging with the same services. - The APY Lands team members who fly in/ fly out are making the most of their relationships formed on the lands with visitors to Adelaide. <p>Alex Reid:</p> <ul style="list-style-type: none"> - We are providing significant resourcing and service delivery to NT people. The Taskforce needs to engage with the NT Government. 	<p>Jacky Costanzo: Invite Alex Reid to the next Tri-State meeting chaired by the National indigenous Australians Agency.</p>
9.	<p>AOD Treatment Pathways Pilot</p>	<p>All:</p>



	<p>Marina Bowshall:</p> <ul style="list-style-type: none"> - Received an award for the Covid Quarantine Facility. - <small>Clause 1(1)(e) - deliberations of Cabinet</small> - [REDACTED] - The AOD Program has four themes: <ul style="list-style-type: none"> - Model of Care - Intake - Family Services (intergenerational issues), and - Services for 10–18-year-old. - DASSA have not been successful in securing the Noarlunga facility from SALHN. Actively looking for appropriate site/facility. 	<p>Provide Marina Bowshall with potential sites where the AOD Program could be located. Must be able to accommodate at least 15 people, bathrooms, large kitchen and gathering area indoor and outdoor, quiet space, metro for transport.</p>
10.	<p>Port Augusta Update (Paper)</p> <p>Jacky Costanzo:</p> <ul style="list-style-type: none"> - Discussed the Port Augusta paper (attached). - Most calls received on new Outreach phone number are about young people harassing community members. - Pt Augusta has four years funding, with initial focus on coordinating a summer response. - DHS has provided short-term funding to organisations to extend their services over the next three months to support the busy summer period. - The assertive Return to Country response has resulted in 94 people returning to their home communities from Port Augusta, over a four-week period. - 	<p>Decision:</p> <p>In principle endorsement from Taskforce for the DHS Data Team to work with delegates from their agencies to provide relevant data to evaluate impact of reform activities in Pt Augusta</p> <p>DHS:</p> <p>Provide Ian Parrott with the preliminary data and success measures for Pt Augusta outreach activities</p>
11.	<p>Transitional Accommodation Centres</p> <ul style="list-style-type: none"> - Insufficient time to discuss the Port Augusta (Lakeview) Ceduna TACs. Limited information due to probity and current tender process. 	<p>Fiona Curnow:</p> <p>To provide an update on TACs out of session (via email)</p>
12.	<p>System Reform Committee Meeting Update:</p> <ul style="list-style-type: none"> - Return to Country (RTC) - Prisoner release - Priority place-based responses- Coober Pedy being a location of high priority for future TF work. <p>Jacky Costanzo:</p> <ul style="list-style-type: none"> - RTC being developed with SAHA, in early stages - Prisoner Release – will be progressed out of session. 	<p>DHS:</p> <p>Provide an update at the next Taskforce meeting on RTC and safe prisoner release.</p>
13.	<p>Other Business</p> <ul style="list-style-type: none"> - Regional and Remote Visitors Response Evaluation Report 	<p>DHS to send Evaluation Report out of session and seek TF member endorsement</p>

Close Meeting

11:00am

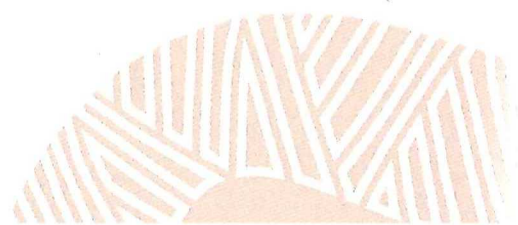
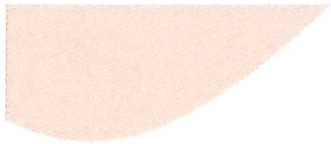
Next meeting

Date and time

TBC- likely early /mid-February 2023

Where

DHS - Level 8, Riverside Centre, North Tce, Adelaide | MS Teams



Agenda



Meeting:	Safety and Wellbeing Taskforce	
When:	Wednesday 22 February, 12.00pm – 2.00pm	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	<p>Sandy Pitcher (DHS, Chair)</p> <p>Fiona Curnow (SAHA)</p> <p>Cheryl Axleby (SAHA)</p> <p>Dini Soulio (AGD)</p> <p>Graham Goodwin (SAPOL)</p> <p>Paul Roberts (SAPOL)</p> <p>Kirstie Parker (AGD-AAR)</p> <p>Kurt Towers (Health-NALHN)</p> <p>Ilia Houridis (City Adel)</p> <p>Shane Dexter (NIAA)</p> <p>Bev O'Brien (City PAE)</p> <p>Jeanette Routley (Health-DASSA)</p>	<p>Hayley Mills (DCS)</p> <p>Kerri Reilly (Health-CALHN)</p> <p>Out of scope (DSS)</p> <p>Craig Packard (Health-FUNLHN)</p> <p>Alex Reid (DHS)</p> <p>Samantha Webster (DHS)</p> <p>Jacky Costanzo (DHS)</p> <p>Cathy Taylor (DCP)</p> <p>Melana Virgo (CAA)</p> <p>Shelays Boothey (DHS)</p> <p>Glen Michels (SAHA)</p> <p>Tara Liddy (DCS)</p>
Guests (presenting)	n/a	
Apologies	<p>Nerida Saunders (AGD-AAR) – proxy Kirstie Parker</p> <p>Scott Duval (SAPOL) – proxy Graham Goodwin</p> <p>Ian Parrott (SAPOL) – proxy Paul Roberts</p> <p>Tanya McGregor (Health-Aboriginal) – proxy Kerri Reilly</p> <p>Marina Bowshall (Health-DASSA) – proxy Jeanette Routley</p> <p>Out of scope (DSS) – proxy Out of scope</p> <p>Scharlene Lamont (DCS) – proxy Tara Liddy</p> <p>Ian Cox (SAHA) – proxy Glen Michels</p> <p>Shaun Wales (SA Ambulance)</p> <p>Verity Paterson (Health-Eyre and Far North LHN) – proxy Craig Packard</p>	

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.”

Items for discussion

No.	Discussion item	Who	Time
1.	Welcome and apologies	Sandy (DHS)	12:00pm 5 mins
2.	Actions from previous minutes:	Sandy (DHS)	12:05pm 10 mins
3.	Remote Visitor Response update (Paper): <ul style="list-style-type: none"> - Adelaide - Port Augusta - Ceduna - Coober Pedy 	Alex (DHS)	12:15pm 20 minutes
4.	SAPOL Update: <ul style="list-style-type: none"> - Trends on remote visitors to the CBD - Offending - Operation Paragon 	Graham (SAPOL)	12:35pm 10 minutes
5.	Alcohol Management/ Liquor restrictions	Dini (AGD)	12:45pm 20 minutes
6.	Adelaide Summer Response 2022-23 update (Paper)	Ilia (CoA)	1:05pm 10 minutes
7.	AOD Integrated Pathways Pilot	Jeanette (Health – DASSA)	1:15pm 10 minutes
8.	Transitional Accommodation Centres	Fiona (SAHA)	1:25pm 5 mins
9.	Clause 1(1)(e) - deliberations of Cabinet <ul style="list-style-type: none"> - Clause 1(1)(e) - deliberations of Cabinet 	Alex (DHS) Fiona (SAHA) All	1:30pm 10 minutes
10.	System Reform Committee Meeting Update <ul style="list-style-type: none"> • Return to Country • Safe Prisoner Release 	Jacky (DHS)	1:40pm 10 minutes
11.	Other Business <ul style="list-style-type: none"> - Future regional visit and Taskforce meetings 	All	1:50pm 10 minutes
	Close Meeting		2:00pm

Next meeting

Date, time, and where

TBC

Actions Register

Date	Action Item	Responsibility	Due Date	Status
12.12.2022	Update on partnership discussions with SAACCON and Closing the Gap	Sam Webster	Feb	In progress
12.12.2022	Facilitate discussion with Jessie Sleep FWCP on framework to share Ceduna's learnings/ journey with other regions. Explore partnership agreement/MOU between Taskforce and FWCP	Jacky Costanzo	Feb	In progress
12.12.2022	Develop a factsheet on welfare barring for endorsement by Taskforce	Marina Bowshall	Feb	TBC
12.12.2022	Update on diversionary options for people with health and addition complexities to avoid the justice system	Marina Bowshall/ Hayley Mills/ Ian Parrot/ Zoe Thomas	Feb	TBC
12.12.2022	Discussions on Mobile Assistance Patrol (MAPS) for summer months	Marina Bowshall/ Jacky Costanzo	Feb	TBC
12.12.2022	Invite Alex to the NIAA's Tri-State Meeting	Jacky Costanzo	Feb	Completed
12.12.2022	Provide Marina Bowshall with possible sites for AOD Program location	All	Feb	Completed
12.12.2022	Provide Ian Parrott with the preliminary data and success measures for Pt Augusta outreach activities	Jacky Costanzo	Feb	Completed
12.12.2022	Provide an update on the Transitional Accommodation Centres (TAC's) out of session	Fiona Curnow	Feb	Completed
12.12.2022	Provide an update on Return to Country and Safe Prisoner Release	Jacky Costanzo	Feb	Completed
12.12.2022	Disseminate Remote and Regional Visitor Response Assertive Outreach Evaluation Report out of session for Taskforce endorsement	Alex Reid	Feb	Completed

TO: SAFETY AND WELLBEING TASKFORCE

RE: Remote Visitor Response- Adelaide, Port Augusta, Ceduna, Coober Pedy

1. PURPOSE

- 1.1 To provide the Taskforce with an update on Remote Visitor Responses.

2. DISCUSSION

Adelaide:

- 2.1 The Adelaide based Remote Visitor Response program provides the backbone, core infrastructure and program delivery for cross agency coordination across the state for the highly transient and vulnerable remote visitors who visit Port Augusta, Ceduna, and Coober Pedy.

- 2.2 Clause 1(1)(e) - deliberations of Cabinet

- 2.3 Between 11 April 2022 and 16 February 2023, the DHS Assertive Outreach Team has been supporting Aboriginal visitors in Adelaide from remote or regional communities. **1,633** individual services provided by the Assertive Outreach Team have been recorded. **28.1%** (459) of those services related to return to country support and **12.4%** (203) were to support medical interventions and appointments.

- 2.4 Between 11 April 2022 and 16 February 2023, the DHS Assertive Outreach Team supported **709** people to return to Country or community, with **225** of these being minors (Figure 2). There were **30** remote visitors that were funded twice.

- 2.5 Of the **95** different tenancies the DHS Assertive Outreach Team engaged with, **55** were SA Housing Authority (SAHA) properties (Figure 8). The DHS Assertive Outreach team meet fortnightly with SAHA's Wali Wiru team to help support the success of remote visitor tenancies.

- 2.6 Clause 1(1)(e) - deliberations of Cabinet

Port Augusta:

- 2.7 Between 18 October 2022 and 16 February 2023, the Port Augusta Community Outreach Team supported **259** people to Return to Country, with **48** of these being minors. Most people returned to the APY Lands.

- 2.8 DHS works collaboratively with SAHA's Wali Wiru Team to provide Intensive Tenancy Support in Port Augusta. Between 19 October 2022 and 17 February 2023, **17** different tenancies were engaged to manage overcrowding, squalor and Return to Country or

community. The Department for Correctional Services' (DCS) Lemongrass Program provides tenancy support for maintenance, rubbish, and gardening on an at needs basis.

- 2.9 The development of an Intensive Youth Response is being progressed to support a small cohort of vulnerable high- risk young people regularly engaging with SAPOL and youth justice. Data-sharing agreements with SAPOL, DHS, DoE, and DCP, will guide the response to comprehensively assess a person's complexity and needs, and create shared assessment and subsequent support and engagement plans to improve safety and wellbeing.
- 2.10 The Port Augusta Community Outreach Governance Group will facilitate a workshop in March 2023 to evaluate the short-term responses trialled over the summer months and commence development of a longer-term strategic plan.
- 2.11 DHS has committed approximately \$128,000 in grant funding to organisations in Port Augusta to support the expansion of front-line services, including:
- Increasing MAP Bus operations by an additional 2 hours (now a 12-hour shift from 2pm to 2am) starting late November to February 2023.
 - Increasing the Port Augusta Outreach service to now operate on Saturdays and Sundays, starting late November to February 2023
 - Opening the Port Augusta Day Centre (Stepping Stones) for an additional day on Saturdays 7:30am to 3:30 pm, starting early December to February 2023
 - Increasing Healthy Dreaming's monthly 'community feeds' to weekly, starting early December through to February 2023
 - Increasing the Youth Centre to open an additional three nights per week for 5 weeks over the Christmas school holidays
 - Extending the Youth Bus to start three hours earlier each night it operates (every night during school holidays and Friday and Saturday nights during school term).

Ceduna:

- 2.12 Anecdotally the removal of the Cashless Debit Card (CDC) appears to have increased anti-social behaviour in Ceduna
- 2.13 Trends associated with anti-social behaviour are being monitored to inform future responses including any funding allocation from the Australian Government's support package to respond to the removal of CDC.
- 2.14 The Far West Coast is leading negotiations with the Australian Government.
- 2.15 .In December 2022, there was an influx of remote Aboriginal visitors for cultural business. This significantly contributed to the number of people drinking and anti-social behaviour at this time

- 2.16 DHS and NALHN contributed to the emergency response by providing a nurse practitioner, an Aboriginal Health Worker and two DHS officers between Xmas and New Year.
- 2.17 From January 2023, the number of remote Aboriginal visitors declined.
- 2.18 DHS are providing financial support to FWCP for a Service and Partnership Lead position to broker service collaboration and leadership.

Coober Pedy:

- 2.19 Senior management from DHS, SAPOL, DASSA and NIAA visited Coober Pedy on 6 to 8 February 2023 to consult with Aboriginal leaders, key stakeholders and service providers to better understand the issues associated with alcohol management and anti-social behaviour amongst remote visitors within the community. Discussions provided a valuable opportunity to identify service gaps and explore practical short- and longer-term strategies to improve community safety.
- 2.20 A summary report on the consultation will be prepared and progressed to the Safety and Wellbeing Taskforce
- 2.21 It was clear that services and organisations are working hard to ensure safety and wellbeing, however there was an acknowledgment that there are key areas where further consideration is warranted. Broadly, the key matters were as follows:
 - Liquor Licencing – hours of operation, restrictions on the individual number of sales in each day and on selling of alcohol were raised as areas for further discussion
 - Return to Country/Community - support to help visitors leave Coober Pedy and return to community when appropriate and safe was strongly supported
 - A review of current services to identify gaps/operating hours was supported
 - A continued need for local leadership and collaboration between services and organisations was identified and supported
 - A need for improved collaboration across services for intensive case management was identified and supported
 - It was acknowledged that local services can be overwhelmed by remote visitors and at times local people may be missing out on services as a result of these pressures
 - A safe place for visitors to gather and receive services prior to return to community was identified and broadly supported
 - It was noted that accommodation for those experiencing domestic violence and temporary or emergency accommodation was in short supply in the community and that this placed pressure on services and agencies to source alternative options.

RECOMMENDATION

It is recommended that the Taskforce note this briefing

Executive Officer

20/02/2023

APPROVED BY

Alex Reid, Executive Director, Community & Family Services



Government of
South Australia



human
services

Safety and Wellbeing

Remote and Regional Visitor Response

Assertive Outreach

Data Summary:

11 April 2022 – 16 February 2

1. Who are we supporting?

Between 11 April 31 December 2022, the DHS Assertive Outreach Team has supported **519** remote or regional Aboriginal visitors in Adelaide¹. Of these supported remote visitors, **63.4%** (329 people) were female, **34.7%** (180 people) were male and **1.9%** (10 people) did not state their gender.

1.1. Age

Of the **519** remote Aboriginal visitors supported by the Assertive Outreach Team, **22.9%** (119 people) were aged between 35 and 44, and **18.7%** (97 people) were minors (Figure 1).

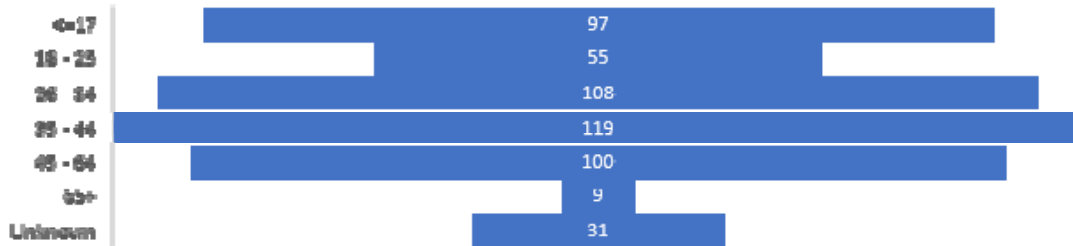


Figure 1: Age Range of Supported Remote Aboriginal Visitors

Family Communities

Table 1: Number of Remote Aboriginal Visitors by Home Communities

Family Communities	Number of Clients	Percentage
APY:	251	48.4%
<i>Pukatja (Ernabella)</i>	101	19.5%
<i>Amata</i>	51	9.8%
<i>Mimili</i>	51	9.8%
<i>Pipalyatjara (Mount Davies)</i>	18	3.5%
<i>Indulkana</i>	18	3.5%
<i>Kaltjiti (Fregon)</i>	11	2.1%
<i>Nyapari</i>	1	0.2%
Northern Territory	180	34.7%
Far West Coast	49	9.4%
<i>Ceduna</i>	26	5.0%
<i>Yalata</i>	22	4.2%
<i>Maralinga (Oak Valley)</i>	1	0.2%
Port Augusta	10	1.9%
Cooper Pedy	6	1.2%
Adelaide	4	0.8%
Other²	11	2.1%
Not Stated	8	1.5%
Total	519	100%

¹ People are all connected with remote or regional Indigenous communities.

² Other communities include: WA (5), Whyalla (2), Oodnadatta (3) & NSW (1).

2. Return to Country

2.1. Who Returned to Country?

Between 11 April 2022 and 16 February 2023, **709** people the DHS Assertive Outreach Team supported, returned to Country, with **225** of these being minors (Figure 2). There were **30** remote visitors that were funded twice.

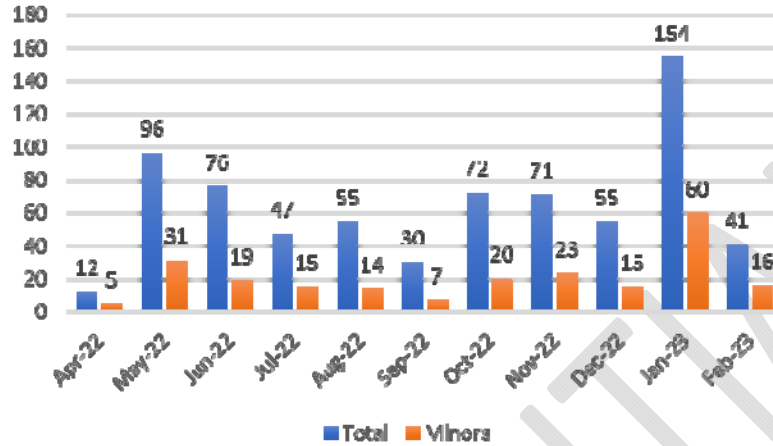


Figure 2: Remote Aboriginal Visitors Returning to Country Each Month

2.2. Where did people go?

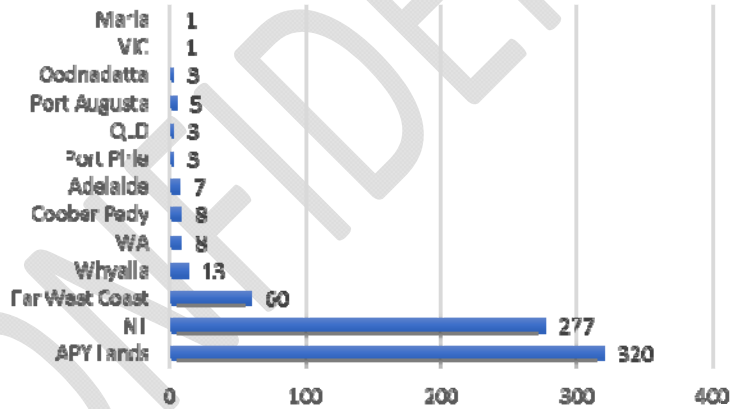


Figure 3: Destination of Return to Country

2.3. Mode of Return to Country

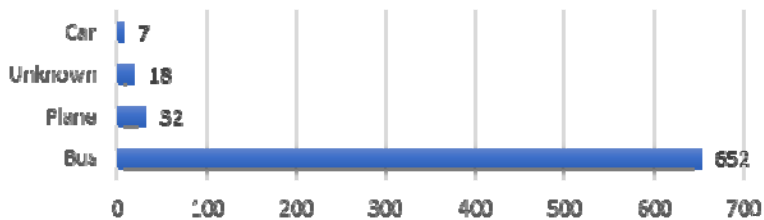


Figure 4: Mode of Return to Country

2.4. People wanting to Return to Country but cannot for other reasons

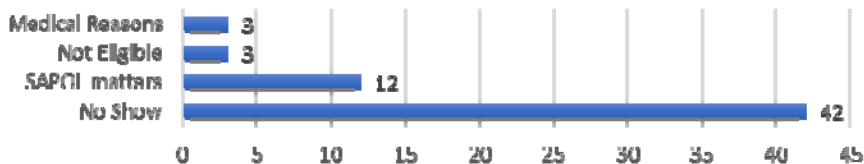


Figure 5: Reasons Remote or Regional Visitors Have Not Travelled

2.5. Eligible for other services

Baptist Care SA offers a Return to Country program, *Marni-Padni – Pukulpay anama – Journey safe, Safe Journey* (Safe Journey) for vulnerable Aboriginal women and their children. **47** Remote Visitors were eligible for Safe Journey and **8** of those returned to country with the service and the remaining **39** were funded by the DHS Assertive Outreach Team (Figure 6).

2.6. Funding of Return to Country

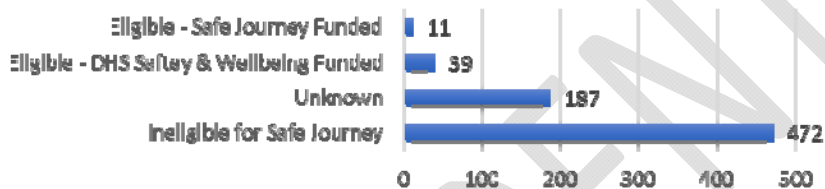


Figure 6: Remote or Regional Visitors Returning to Country Eligible for Safe Journey

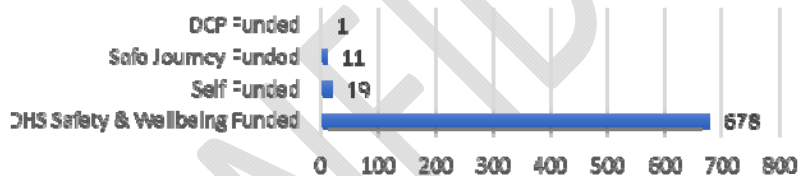


Figure 7: Funding Source for Remote or Regional Visitors Returning to Country

2.7. Return to Country from Tenancies

13 tenancies have been regularly supported through the facilitating return to country of visitors to prevent overcrowding (Table 5).

Table 2: Tenancies we have supported 10 or more Return to Countries from

Address	Visitors	Minors
Clause 6(1)	27	8
Clause 6(1)	25	14
Clause 6(1)	22	4
Clause 6(1)	21	8
Clause 6(1)	19	9
Clause 6(1)	13	5
Clause 6(1)	13	2
Clause 6(1)	11	4
Clause 6(1)	11	4
Clause 6(1)	10	4
Clause 6(1)	10	4
Clause 6(1)	10	3
Clause 6(1)	10	3
Total	202	72

3. Tenancies

The DHS Assertive Outreach Team engaged with 95 different tenancies, 24 of those are visited regularly.

3.1. Tenancy Organisations

Of the 95 different tenancies the DHS Assertive Outreach Team engaged with, 55 were SA Housing Authority (SAHA) properties (Figure 8). The DHS Assertive Outreach team meet fortnightly with SAHA's Wali Wiru team to help support the success of remote visitor tenancies.

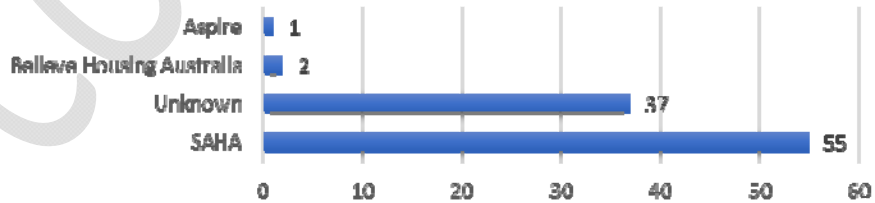


Figure 8: Organisation Providing Housing

4. Assertive Outreach Team

4.1. Services

Between 11 April 2022 and 16 February 2023, the DHS Assertive Outreach Team has been supporting Aboriginal visitors in Adelaide from remote or regional communities. **1,633** individual services provided by the Assertive Outreach Team have been recorded. **28.1%** (459) of those services related to return to country support and **12.4%** (203) were to support medical interventions and appointments (Figure 10).

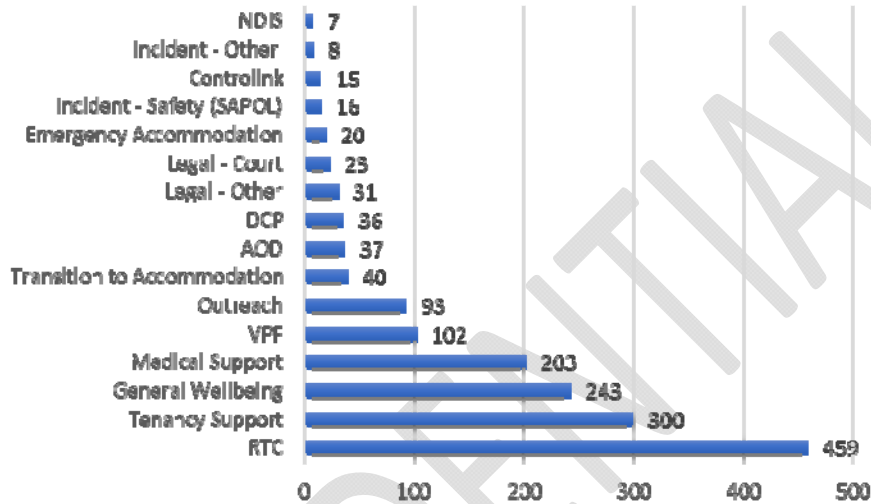


Figure 9: Support by the DHS Assertive Outreach Team

4.2. Medical Services

Of the **203** services relating to medical services, **19.7%** (38 services) related to renal (dialysis) appointments (Figure 11).

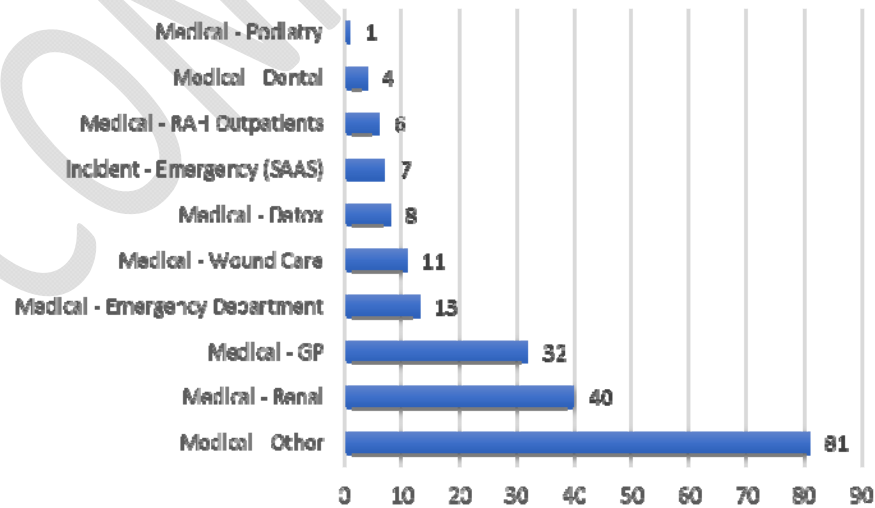


Figure 10: Medical Services Supported by the DHS Assertive Outreach Team

**TO SAFETY AND WELLBEING TASKFORCE****RE: Taskforce Summer Response 2022-23 Update**

1. PURPOSE

1.1 To provide the Safety and Wellbeing Taskforce with an update on the coordinated response to remote and regional visitors in the city (Summer Response) during the summer period (December 2022 to March 2023) as endorsed by the Taskforce at the December 2022 meeting.

2. DISCUSSION

2.1 The Safety and Wellbeing Taskforce Plan outlines a range of actions for members of Taskforce agencies to lead, that supports the travel and gathering of Aboriginal people from remote communities across South Australia. The City of Adelaide has taken the lead in the strategy *Safe Places to Gather in the Park Lands*.

2.2 While considerations are still being made as to how this might be implemented in the long term, an immediate need was raised by members of Taskforce agencies to better support the expected increase of visitors over summer while managing the public space and impacts on the general community.

2.3 In December 2023, the Taskforce approved a Summer Response that included a working group consisting of City of Adelaide, Department of Human Services Outreach team, Toward Home Alliance, South Australia Police and Drug and Alcohol Services South Australia. The working group are coordinating support for people from remote communities who are vulnerable and sleeping in public spaces within the City of Adelaide.

2.4 The Summer Response includes the activation of an identified site in Wirrarninthe /Park 23 to encourage the gathering of groups of people and targeted outreach service that supports a more coordinated response and limits the conflict that may occur with city users and residents. The intention of the site is to provide easy access to toilets, power and a small marquee for outreach services to engage with visitors at the site.

3. SUMMER RESPONSE CURRENT STATUS

3.1 Services, police, and Council have identified that large groups of visitors from remote communities are gathering regularly in Park 23, off West Terrace and along North Terrace. There is a regular response to these groups and ongoing issues associated

with intoxication and conflict within the group. Over the last week, there has been a noticeable decrease in the number of people at these sites.

3.2 Operation Paragon (SAPOL) continue to attend sites with a specific focus on North terrace at this time.

3.3 While some of the issues exist, the coordination group are continually monitoring for impacts to public space and other users of the spaces and how to encourage people towards the site that is south of the cemetery. To support utilisation of the site, the City of Adelaide has:

3.4 the site that is south of the cemetery. To support utilisation of the site, the City of Adelaide has:

3.4.1 Increased maintenance and monitoring of the site.

3.4.2 Erected a small marquee on site to support services engaging with visitors at the site. The Marquee has been in place since 1 February 2023.

3.4.3 Worked with SA power Networks deliver a standalone switchboard with LED lighting and phone charging capabilities at the location which has been operational from 14 February 2023.

3.4.4 Installed an external water tap to the public toilet block to provide access to drinking water outside of the toilet facility.

3.4.1 Awarded a small grant to Wardli-ana to host a series of fortnightly BBQ's for the visiting groups. The first BBQ was held on Friday 17 February north of cemetery in the section of Park 23 off West Terrace where gathering is currently happening. 15-20 people attended the first BBQ. Wardli-ana will consider the impact of the BBQ's and move to the identified site south of the cemetery to encourage its use.

4. NEXT STEPS

4.1 The coordination group continue to meet weekly to discuss each agencies efforts and adjust responses as necessary.

4.2 The Summer Response was initially proposed to run from December 2022 to March 2023, but the coordination group will monitor and continue the approach as necessary. As there are no significant additional resources toward the response, this should be manageable.

RECOMMENDATION

That the Safety and Wellbeing Taskforce note this update.

Ilia Houridis
Director, City Shaping
City of Adelaide
20/02/2023

Minutes

Meeting:	Remote and Regional Safety and Wellbeing Taskforce	
When:	Wednesday 22 February 2023, 12:00 – 2:00pm	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	<p>Sandy Pitcher (DHS, Chair)</p> <p>Fiona Curnow (SAHA)</p> <p>Dini Soulio (AGD) - Teams</p> <p>Graham Goodwin (SAPOL) - Teams</p> <p>Craig Macauley (AGD-AAR) - Teams</p> <p>Kurt Towers (Health-NALHN) - Teams</p> <p>Ilia Houridis (City Adel) - Teams</p> <p>Bev O'Brien (City PAE) - Teams</p> <p>Jeanette Routley (Health-DASSA) - Teams</p> <p>Hayley Mills (DCS) – Teams</p> <p>Donna Robb (NIAA)- Teams</p> <p>Kerri Reilly (Health-CALHN) - Teams</p>	<p>Out of scope (DSS)</p> <p>Craig Packard (Health-FUNLHN) - Teams</p> <p>Alex Reid (DHS)</p> <p>Samantha Webster (DHS)</p> <p>Jacky Costanzo (DHS) - Teams</p> <p>Cathy Taylor (DCP) - Teams</p> <p>Melana Virgo (CAA) - Teams</p> <p>Shelaye Boothe (DHS)</p> <p>Glen Michels (SAHA)</p> <p>Tara Liddy (DCS) - Teams</p> <p>Catherine Kleinitz (DHS) – Teams</p> <p>Tiffany Davies (DHS)</p>
Apologies	<p>Nerida Saunders (AGD-AAR) – proxy Craig Macauley</p> <p>Scott Duval (SAPOL) – proxy Graham Goodwin</p> <p>Ian Parrott (SAPOL) – proxy Paul Roberts</p> <p>Tanya McGregor (Health-Aboriginal) – proxy Kerri Reilly</p> <p>Marina Bowshall (Health-DASSA) – proxy Jeanette Routley</p>	<p>Out of scope (DSS) – proxy Out of scope</p> <p>Out of scope</p> <p>Scharlene Lamont (DCS) – proxy Tara Liddy</p> <p>Cheryl Axleby (SAHA) - proxy Glen Michels</p> <p>Verity Paterson (Health-Eyre and Far North LHN) – proxy Craig Packard</p> <p>Shaun Wales (SA Ambulance)</p> <p>Shane Dexter (NIAA)- Proxy Donna Robb</p> <p>Paul Roberts (SAPOL) (unable to connect to meeting)</p>

Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Agenda Items		
No.	Discussion item	Action
1.	Apologies	
2.	Minutes and Actions from last meeting <ul style="list-style-type: none"> • ACCEPTED 	
3.	Remote Visitor Response Update (Paper) – Update <i>Alex Reid:</i> <ul style="list-style-type: none"> • The Taskforce NOTED the paper - SAPOL has requested support in Whyalla from DHS Adelaide Assertive Outreach Team to support the increase of remote Aboriginal visitors. The team will spend one week visiting overcrowded tenancies to return people back to community where appropriate, safe and desired by the visitor. 	
4.	SAPOL Update <i>Graham Goodwin:</i> <ul style="list-style-type: none"> - Clause 6(1) [REDACTED] and Supt Narelle Kameniar has commenced as Officer in Charge of the Eastern District. - Between Jan 2023 and 22 Feb 2023, 68 people from the APY have been arrested for mainly domestic abuse and disorderly behaviour. - Park23 (south) is being regularly attended by SAPOL, although there is not a lot of use at this stage. 	
5.	Alcohol Management/ Liquor restrictions <i>Dini Soulio:</i> <ul style="list-style-type: none"> - Alcohol restrictions in combination with assertive outreach, particularly Return to Country, has reduced anti-social behaviour in Port Augusta and other communities. Both have been important strategies for the community. - Currently engaging with APY to negotiate with community on showing a licence for all alcohol purchases. - Messaging and communication around alcohol restrictions is important and DHS has facilitated meetings with concerned Anangu elders in Adelaide about their concerns for young people and young adults engaging in excessive alcohol consumption and anti-social behaviour. Several ideas were explored including videos in language about reminding people to make safe plans when they come to Adelaide, plus various community forums for Anangu living in Adelaide e.g.: school, education, housing, etc. 	Executive Officer: Progress actions from recent meeting with Anangu elders in Adelaide about facilitating community forums and developing culturally appropriate communications (i.e., in first language) to improve Anangu understanding of services.

6.	<p>Adelaide Summer Response 2022-23 update (Paper)</p> <p>Ilia Houridis:</p> <ul style="list-style-type: none"> The Taskforce NOTED the paper <p>Chair:</p> <ul style="list-style-type: none"> The City of Adelaide praised the work of the Assertive Outreach Team at the Council presentation on 14/2/23. 	
7.	<p>AOD Integrated Pathways Pilot</p> <p>Jeanette Routley:</p> <ul style="list-style-type: none"> Location not secured for the pilot. Clause 1(1)(e) - deliberations of Cabinet [REDACTED] 	
8.	<p>Transitional Accommodation Centre</p> <p>Fiona Curnow:</p> <ul style="list-style-type: none"> Continue to operate Lakeview at Pt Augusta that is supporting people to mobilise safely across community. Clause 1(1)(e) - deliberations of Cabinet [REDACTED] SAHA has contracted PwC to undertake a 'Supply and Demand Assessment – an action from the Aboriginal Housing Strategy and has identified the Taskforce as a key stakeholder for information and data. The project plan for the assessment is being developed and SAHA will provide an update to the Taskforce at the next meeting. 	<p>Glen Michels: Provide update at next Taskforce meeting on 'Supply and Demand Assessment' Project Plan facilitated by PwC.</p>
9.	<p>Clause 1(1)(e) - deliberations of Cabinet [REDACTED]</p> <p>Chair:</p> <ul style="list-style-type: none"> It is important that agencies work together to support each other, and not compete against one another. 	
10.	<p>System Reform Committee Meeting Update</p> <p>Alex Reid:</p> <ul style="list-style-type: none"> Return to Country (RTC) <ul style="list-style-type: none"> DHS will facilitate all RTC with interim part-time administration support from SAHA. Safe Prisoner Release: <ul style="list-style-type: none"> Held over to next meeting. 	<p>Executive Officer: Follow up Safe Prisoner Release with DCS out of session. Jacky - progress co-contribution model for RTC program in partnership with ADAC using Centrepay.</p>
11.	<p>Other Business</p> <p>Alex Reid:</p> <ul style="list-style-type: none"> A future Taskforce meeting to be held at a regional location, possibly Ceduna or Port Augusta given they are priority regions. 	<p>Alex Reid: Circulate Evaluation Report out of session for endorsement.</p>

- Amendments have been made to the 'Regional and Remote Visitors Response Evaluation Report', based on the feedback received from members. This will be circulated out of session for endorsement.

Chair:

Identify tentative dates and location for regional Taskforce meeting.

Executive Officer:

Schedule System Reform Committee meeting

Next meeting

Date and time 9am, Tuesday 4 April 2023 (TBC pending Regional meeting date)

Where DHS, Lvl 8 Boardroom, Riverside Building | MS Teams

Actions Register

Date	Action Item	Responsibility	Due Date	Status
12.12.2022	Update on partnership discussions with SAACCON and Closing the Gap	Sam Webster/ AGD-AAR	Feb	In progress
12.12.2022	Facilitate discussion with Jessie Sleep FWCP on framework to share Ceduna's learnings/ journey with other regions. Explore partnership agreement/MOU between Taskforce and FWCP	Jacky Costanzo	Feb	In progress
12.12.2022	Develop a factsheet on welfare barring for endorsement by Taskforce	Marina Bowshall	Feb	In progress
12.12.2022	Update on diversionary options for people with health and addition complexities to avoid the justice system	Marina Bowshall/ Hayley Mills/ Ian Parrot/ Zoe Thomas	Feb	In progress
12.12.2022	Discussions on Mobile Assistance Patrol (MAPS) for summer months	Marina Bowshall/ Jacky Costanzo	Feb	In progress
22.02.2023	Follow up Safe Prisoner Release with DCS out of session.	Executive Officer	April	
22.02.2023	Circulate Safety and Wellbeing Remove and Regional Visitor Response Assertive Outreach Evaluation Report out of session for endorsement.	Alex Reid	April	
22.02.2023	Provide update at next Taskforce meeting on 'Supply and Demand Assessment' Project Plan facilitated by PwC.	Glen Michels	April	
22.02.2023	Progress actions with Anangu elders in Adelaide about facilitating community forums and developing culturally appropriate communications (i.e., in first language) to improve Anangu understanding of services.	Executive Officer	April	
22.02.2023	Progress co-contribution model for RTC program in partnership with ADAC using Centrepay.	Jacky Costanzo	April	
22.02.2023	Schedule System Reform Committee meeting	Executive Officer	April	

Agenda



Meeting:	Safety and Wellbeing Taskforce	
When:	Tuesday 4 April, 9.00am – 11.00am	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	<p>Ruth Ambler (A/Chair/DHS) Nerida Saunders (AGD-AAR) Ian Parrott (SAPOL) Scott Duval (SAPOL) Dini Soulio (AGD) Alex Reid (DHS) Cheryl Axleby (SAHA) Ian Cox (SAHA) Melana Virgo (CAA) Marina Bowshall (Health-DASSA) Tanya McGregor (Health-Aboriginal) Iliia Houridis (City Adel) Bev O'Brien (City PAE) Shane Dexter (NIAA) Tara Liddy (DCS)</p>	<p>Cathy Taylor (DCP) Out of scope (DSS) Kurt Towers (Health-NALHN) Hayley Mills (DCS) Kerri Reilly (Health-CALHN) Verity Paterson (Health-EFNLHN) Samantha Webster (DHS) Jacky Costanzo (DHS) Tiffany Davies (Executive Officer/DHS) Shelaye Boothey (Communications and Engagement/DHS)</p>
Guests (presenting)	n/a	
Apologies	<p>Sandy Pitcher (DHS, Chair) – <i>proxy Ruth Ambler</i> Paul Roberts (SAPOL) Fiona Curnow (SAHA) – <i>proxy Ian Cox</i> Julie Marron (Health) Scharlene Lamont (DCS) – <i>proxy Tara Liddy</i></p>	

Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Items for discussion

No.	Discussion item	Who	Time
1.	Welcome and apologies	A/Chair (DHS)	9.00am 5 mins
2.	Actions from previous minutes:	A/Chair (DHS)	9.05am 10 mins
3.	<p>SAPOL Update:</p> <ul style="list-style-type: none"> - Ongoing community concerns re anti-social behaviour in the CBD. Seeking input from Taskforce members on how collectively agencies can address this issue. - Terms of Reference – review to ensure they reflect the future direction of Taskforce priorities, inclusive of: <ul style="list-style-type: none"> • Data sharing agreements to support shared impact • Updated funding allocation • Evolution from the Return to Country Initiative - addressing causation factors • Safe accommodation alternatives for those consuming alcohol • Preparation for next summer • Emerging issue in Whyalla with individuals and families moving there 	Ian Parrott (SAPOL)	9.15am 45 mins
4.	Alcohol Management/ Liquor restrictions	Dini Soulis (AGD)	10.00am 10 mins
4.	<p>Aboriginal Affairs and Reconciliation Update</p> <p>Broader cultural advice to the Taskforce relating to:</p> <ul style="list-style-type: none"> - Closing the Gap - Voice to Parliament - SAACCON Partnership 	Nerida Saunders (AGD-AAR)	10.10am 15 minutes
5.	Adelaide Summer Response 2022-23 update (Paper)	Ilia Houridis (CoA)	10.25am 10 minutes
6.	<p>Place-Based Response Update:</p> <ul style="list-style-type: none"> - Adelaide - Port Augusta - Coober Pedy (Consultation Summary Report) 	Jacky Costanzo (DHS)	10.35am 10 minutes
4.	<p>Other Business</p> <ul style="list-style-type: none"> - Any other items for discussion - Regional Visit Tuesday 6 June 2023, Port Augusta 	A/Chair (DHS)	10.45am 10 minutes
	Close Meeting		10.55am

Next meeting

Date and time Tuesday 6 June 2023

Where Port Augusta

Actions Register

Date	Action Item	Responsibility	Due Date	Status
12.12.2022	Update on partnership discussions with SAACCON and Closing the Gap	Sam Webster/ AGD-AAR	Feb	In progress
12.12.2022	Facilitate discussion with Jessie Sleep FWCP on framework to share Ceduna's learnings/ journey with other regions. Explore partnership agreement/MOU between Taskforce and FWCP	Jacky Costanzo	Feb	In progress
12.12.2022	Develop a factsheet on welfare barring for endorsement by Taskforce	Marina Bowshall	Feb	In progress
12.12.2022	Update on diversionary options for people with health and addition complexities to avoid the justice system	Marina Bowshall/ Hayley Mills/ Ian Parrot/ Zoe Thomas	Feb	In progress
12.12.2022	Discussions on Mobile Assistance Patrol (MAPS) for summer months	Marina Bowshall/ Jacky Costanzo	Feb	In progress
22.02.2023	Follow up Safe Prisoner Release with DCS out of session.	Executive Officer	April	
22.02.2023	Circulate Safety and Wellbeing Remote and Regional Visitor Response Assertive Outreach Evaluation Report out of session for endorsement.	Alex Reid	April	
22.02.2023	Provide update at next Taskforce meeting on 'Supply and Demand Assessment' Project Plan facilitated by PwC.	Glen Michels	April	
22.02.2023	Progress actions with Anangu elders in Adelaide about facilitating community forums and developing culturally appropriate communications (i.e., in first language) to improve Anangu understanding of services.	Executive Officer	April	
22.02.2023	Progress co-contribution model for RTC program in partnership with ADAC using Centrepay.	Jacky Costanzo	April	
22.02.2023	Schedule System Reform Committee meeting	Executive Officer	April	

Minutes



Meeting:	Safety and Wellbeing Taskforce	
When:	Tuesday 4 April, 9.00am – 11.00am	
Where:	DHS, Lvl 8 Boardroom, Riverside Building MS Teams	
Attending:	<p>Ruth Ambler (A/Chair/DHS)</p> <p>Nerida Saunders (AGD-AAR) - Teams</p> <p>Ian Parrott (SAPOL) - Teams</p> <p>Scott Duval (SAPOL) - Teams</p> <p>Dini Soulio (AGD) - Teams</p> <p>Out of scope (DSS)</p> <p>Alex Reid (DHS) - Teams</p> <p>Ian Cox (SAHA) - Teams</p> <p>Melana Virgo (CAA) - Teams</p> <p>Marina Bowshall (Health-DASSA)</p> <p>Tanya McGregor (Health-Aboriginal) - Teams</p> <p>Ilia Houridis (City Adel) - Teams</p>	<p>Bev O'Brien (City PAE) - Teams</p> <p>Donna Robb (NIAA) - Teams</p> <p>Kurt Towers (Health-NALHN) - Teams</p> <p>Samantha Webster (DHS)</p> <p>Jacky Costanzo (DHS) – Teams</p> <p>Nick Cowling (DHS) – Teams</p> <p>Catherine Kleinitz (DHS)</p> <p>Tiffany Davies (Executive Officer/DHS)</p> <p>Shelaye Boothey (Communications and Engagement/DHS) - Teams</p>
Guests (presenting)	n/a	
Apologies	<p>Sandy Pitcher (DHS, Chair) – proxy Ruth Ambler</p> <p>Fiona Curnow (SAHA) – proxy Ian Cox</p> <p>Shane Dexter (NIAA) – proxy Donna Robb</p> <p>Paul Roberts (SAPOL)</p> <p>Julie Marron (Health)</p> <p>Cathy Taylor (DCP)</p> <p>Cheryl Axleby (SAHA)</p> <p>Hayley Mills (DCS)</p> <p>Kerri Reilly (Health-CALHN)</p> <p>Verity Paterson (Health-EFNLHN)</p>	

Acknowledgement

“We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.”

Items for discussion

No.	Discussion item	Action
1.	Welcome and Apologies	
2.	Minutes and Actions from last meeting <ul style="list-style-type: none"> • ACCEPTED 	
3.	<p>Ongoing antisocial behaviour, including SAPOL update</p> <p>Discussion: Taskforce agencies contributions/commitment to address this issue.</p> <ul style="list-style-type: none"> • Evolution from the Return to Country Initiative - addressing causation factors • Safe accommodation alternatives for those consuming alcohol • Preparation for next summer • Antisocial behaviour by remote visitors and youth-at-risk <p>Scott Duval:</p> <ul style="list-style-type: none"> - Ongoing levels of public intoxication, violence, stealing alcohol, and anti-social behaviour by remote visitors in the CBD, particularly North Tce. - Arresting people isn't the solution to the issue. - Require commitment and ownership by the Taskforce on how to best respond to this. 	<p>A/Chair: As a priority, key agencies (SAPOL, DHS, AGD, DASSA, SAHA, Health, CoA) convene discussions in a sub-group on alternative responses to this issue.</p> <p>Dini Soulio Engage with bottle shop owners on issues with remote visitors and feed back to sub-group.</p> <p>Alex Reid: Contact Shaun Whales, Operations Manager SA Ambulance Service, to participate on Taskforce.</p> <p>Executive Officer/ Nerida Saunders Engage with Iwiri Aboriginal Corp (Anangu Women, Elders), Bernard Singer and other APY Land Board members, to come together to discuss their cultural authority in addressing Anangu anti-social behaviour.</p>
4.	<p>Terms of Reference (ToR) – review to ensure they reflect the future direction of Taskforce priorities, inclusive of:</p> <ul style="list-style-type: none"> • Data sharing agreements to support shared impact • Updated funding allocation <p>Ian Parrott:</p> <ul style="list-style-type: none"> - ToR are a good model to react and respond to issues as they arise. - The Taskforce requires an agreed multiagency long-term plan to recommend to government the causation factors of anti-social behaviour and crime, and how to respond to these with adequate resourcing. 	<p>Alex Reid: Plan a facilitated workshop for a long-term plan for the Taskforce based on scope of current ToR and Closing the Gap structure.</p>
5.	<p>Alcohol Management/ Liquor restrictions</p> <p>How are these making a difference in various locations? Are there opportunities to strengthen/modify?</p> <p>Dini Soulio: <u>Port Augusta</u></p> <ul style="list-style-type: none"> - Housing and overcrowded tenancies is an issue in Port Augusta that is putting tenancies at risk, especially for older female tenants. - Youth crime is an issue within the community. 	

	<ul style="list-style-type: none"> - Everyone who purchases alcohol in Port Augusta is required to provide ID. - Positive feedback from Port Augusta community on reduced level of intoxication/ anti-social behaviour of remote visitors. <p><u>Whyalla</u></p> <ul style="list-style-type: none"> - There are many people travelling to Whyalla to purchase alcohol because they can't purchase it in Port Augusta. - Whyalla alcohol restrictions will be reviewed to determine if they need tightening. <p><u>Coober Pedy</u></p> <ul style="list-style-type: none"> - Alcohol restrictions will not be strengthened without a coordinated response. Restrictions work, although they are blunt instruments, and they only work if there is service delivery behind it. 	
6.	<p>Adelaide Council led Summer Response (Paper)</p> <p>Effectiveness of Council led response, next steps to review and plans for next summer</p> <p><i>Ilia Houridis:</i></p> <ul style="list-style-type: none"> - The Taskforce NOTED the paper - Commended the work of the collaborative partners and reinforced the importance of a plan for next summer. - Discussions held on the mechanics of the census app that is used to capture information on remote visitors. 	<p>Jacky Costanzo:</p> <p>Arrange a meeting with Marina Bowshall to demonstrate the census app and how data is captured.</p>
7.	<p>Aboriginal Affairs and Reconciliation Update</p> <p>Broader cultural advice to the Taskforce relating to:</p> <ul style="list-style-type: none"> - Closing the Gap (CtG) - Voice to Parliament - SAACCON Partnership <p><i>Nerida Saunders:</i></p> <ul style="list-style-type: none"> - A State Implementation Plan on CtG has been endorsed that is specific for agencies to build a platform. This is in addition to the National Implementation Plan on CtG. - Dept of Treasury and Finance is undertaking an expenditure review. Key agencies will work together to reprioritise government funding focusing on Aboriginal service programs and broader mainstream funding that allocates funding to service provision. 	
8.	<p>Priority Place-Based Response Update:</p> <ul style="list-style-type: none"> - Whyalla- Emerging issues with individuals and families moving there - Coober Pedy (Consultation Summary Report) <p><i>Jacky Costanzo:</i></p> <p><u>Port Augusta</u></p> <ul style="list-style-type: none"> - The Adelaide-based Regional and Remote Visitors Response has been visiting Port Augusta weekly to coordinate the response. - Between 11 April 2022 and 17 March 2023, 760 people supported by the DHS Assertive Outreach Team returned to Country, with 258 of these being minors. 	

	<ul style="list-style-type: none"> - Due to the escalation in youth crime in the area, a multi-agency youth response continues to be a high priority to provide intensive supports to children and young people. - Minister Cook was in Port Augusta on 4 April for a range of youth announcements including new youth outreach response. Facilitated workshops with Dana Shen will be held in May 2023 to inform a longer-term strategy. Taskforce agencies should be included. Important that this has a whole of Taskforce response. <p>Alex Reid: <u>Cooper Pedy – Consultation Summary Report</u></p> <ul style="list-style-type: none"> - The Taskforce NOTED the report 	<p>Alex: Distribute Cooper Pedy Consultation Report with consulted stakeholders</p>
9.	<p>Other Business</p> <ul style="list-style-type: none"> - Update on items from System Reform Committee meeting (including Safe Prisoner Release issue continued to be raised across state) - Taskforce Regional Visit, Tuesday 6 June in Port Augusta - Any other items for discussion <p>Jacky Costanzo: <u>Safe Prisoner Release</u></p> <ul style="list-style-type: none"> - Planning two 90-day projects in Port Augusta with Dept for Correctional Service. The projects will focus on Port Augusta and will involve ensuring all custodial releases have identification , and secondly, transport plans are to be in place prior to release. Hayley Mills DCS will sponsor the two projects, DGS will provide secretarial support <p>A/Chair: It is expected that all Taskforce members will be available to attend the next meeting in Port Augusta.</p>	<p>Hayley Mills: Provide an update to the Taskforce on the status of this project at the next meeting.</p>
	Close Meeting	10.55am

Next meeting

Date and time	Tuesday 6 June 2023
Where	Port Augusta

Actions Register

Date	Action Item	Responsibility	Due Date	Status
22.02.2023	Provide update at next Taskforce meeting on 'Supply and Demand Assessment' Project Plan facilitated by PwC.	Glen Michels	June	In progress
22.02.2023	Progress co-contribution model for RTC program in partnership with ADAC using Centrepay.	Jacky Costanzo	April	In progress
04.04.2023	As a priority, key agencies (SAPOL, DHS, AGD, DASSA, SAHA, Health, CoA) convene discussions in a sub-group on alternative responses to anti-social behaviour in the CBD, particularly North Tce.	A/Chair	April	
04.04.2023	Engage with bottle shop owners on issues with remote visitors and feed back to CBD anti-social behaviour sub-group.	Dini Soulis	April	
04.04.2023	Contact Shaun Whales, Operations Manager SA Ambulance Service, to participate on Taskforce.	Alex Reid	April	
04.04.2023	Engage with Iwiri Aboriginal Corp (Anangu Women, Elders), Bernard Singer and other APY Land Board members, to come together to discuss their cultural authority in addressing Anangu anti-social behaviour.	Executive Officer/ Nerida Saunders	June	
04.04.2023	Plan a facilitated workshop for a long-term plan for the Taskforce based on scope of current ToR and Closing the Gap structure.	Alex Reid	June	
04.04.2023	Arrange a meeting with Marina Bowshall to demonstrate the census app and how data is captured.	Jacky Costanzo	June	
04.04.2023	Provide an update to the Taskforce on the Safe Prisoner Release two 90-day projects in Port Augusta.	Hayley Mills	June	

Agenda



Meeting:	Safety and Wellbeing Taskforce
When:	Tuesday 6 June, 11.00am – 3.15pm
Where:	Bungala Aboriginal Corporation, 1-3 Young St, Port Augusta SA 5700

Port Augusta Itinerary		
Time/ Venue	Event	Who
9.30am – 10.30am Pika Wiya Health Service 40 – 46 Dartmouth St	Optional Site Visit: Pika Wiya Health Service <i>Inc</i> Morning Tea	Lorraine Merrick
11.00am – 12.00pm Bungala Aboriginal Corp. 1 – 3 Young St	Local Stakeholder Session with Taskforce <ul style="list-style-type: none"> - Welcome to Country - Port Augusta City Council - Introduction and overview of Taskforce - Port Augusta Safety and Wellbeing Workshops- key themes for longer term community safety plan - Q & A 	CEO, John Banks Chair, Sandy Pitcher Alex Reid All
12.00pm – 1.00pm Stepping Stones ADAC 12 Young St	Site visit - Stepping Stones Day Centre (ADAC) <i>Inc</i> BBQ Lunch Local stakeholders with Taskforce members	Alinda Hogg
1.00pm – 2.55pm	Bus Tour, Site Visits <i>Port Augusta Secondary School</i> <ul style="list-style-type: none"> - Intensive Youth Response - Youth Outreach - Excluded students/wellbeing program <i>Gladstone Square</i> <ul style="list-style-type: none"> - SAPOL Update (Metro & Port Augusta) <i>Foreshore / Skatepark</i> <ul style="list-style-type: none"> - NIAA – funded programs overview <i>South Australian Housing Authority</i> <ul style="list-style-type: none"> - Wali Wiru - Homelessness Alliance - TAC <i>Port Augusta Prison</i> <ul style="list-style-type: none"> - DCS Programs and initiatives e.g.: Lemongrass, Backpacks, Service Reform Projects <i>Port Augusta Sobering Up Unit</i> <ul style="list-style-type: none"> - Mobile Assistance Program (MAPS) <i>Port Augusta Youth Centre</i> Site Visit	DfE/ SAPOL/ DHS Ilan Parrott/SAPOL Troy Grover/NIAA Fiona Curnow/SAHA staff Hayley Mills/DCS Theressa Hines/PACC David Hickman
2.55- 3.15pm Bungala Aboriginal Corp. 1 – 3 Young St	Closing comments / Questions Afternoon tea	Chair

Taskforce members or proxies attending:

Sandy Pitcher (DHS, Chair)
Ian Parrott (SAPOL)
Jackie Bray (DCP)
Hayley Mills (DCS)
Scharlene Lamont (DCS)
Alex Reid (DHS)
Fiona Curnow (SAHA)
Cheryl Axleby (SAHA)
Out of scope (DSS)
Shane Dexter (NIAA)

Rob Tolson (Health-SAAS)
Jacky Costanzo (DHS)
Bev O'Brien (City PAE)
Samantha Webster (DHS)
Angela McLachlan (Health-CHSALHN)-
proxy Verity Paterson
Craig Macauley (AAR)- proxy for
Nerida Saunders
Mark Thompson (DASSA)- proxy
Marina Bowshall

Apologies

Scott Duval (SAPOL)
Dini Soulio (AGD)
Penny Crosser (CAA)
Marina Bowshall (DASSA)
Nerida Saunders (AAR)
Clare Mockler (City Adel)

Rob Elliott (Health-SAAS)
Tanya McGregor (Health-CALHN)
Verity Paterson (Health-EFNLHN)
Kurt Towers (Health-NALHN)
Eugene Warrior (Health-FUNLHN)