



**Government  
of South Australia**

**Minister for Human Services**

Level 12 South  
1 King William Street  
Adelaide SA 5000  
GPO Box 2832  
Adelaide SA 5001  
DX 115  
Tel 08 8463 6560  
Fax 08 8463 4480

**Our ref:** 19MCOR/00269/0030  
**Your ref:** 7265255/7265277

Ms Nat Cook  
Member for Hurtle Vale  
PO Box 158  
WOODCROFT SA 5162

Sent by email: [Tristan.rust@parliament.sa.gov.au](mailto:Tristan.rust@parliament.sa.gov.au)

Dear Ms Cook,

### **Freedom of information application**

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 6 February 2019 seeking access to:

*Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letter, emails, diary entries and any other correspondence) to the Member for Newland, Richard Harvey MP.*

*Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letter, emails, diary entries and any other correspondence) from the Member for Newland, Richard Harvey MP.*

After consultation with your office on the 8 March 2019, it was agreed to combine two of the freedom of information requests as referenced above, into one response.

Unfortunately, a determination was unable to be made within the 30 days, therefore it is considered to be a 'deemed refusal' under section 19(2)(b) of the Act. However, our office has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

Six documents have been identified as falling within the scope of your application and I have determined to release these documents in part.

Documents 1-6 contain personal information in relation to a third party and I consider that the release of this information would be an unreasonable disclosure of information related to the third party's personal affairs and have determined it to be exempt pursuant to clause 6(1) of Schedule 1 of the Act.

Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Minister for Human Services as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at [amanda.hockings2@sa.gov.au](mailto:amanda.hockings2@sa.gov.au). If you are dissatisfied with the outcome of your FOI application, you have the right to complain to the Ombudsman SA. Please contact the Ombudsman directly on (08) 8226 8699.

Yours sincerely



**Amanda Hockings**  
ACCREDITED FOI OFFICER

24 / 6 / 2019

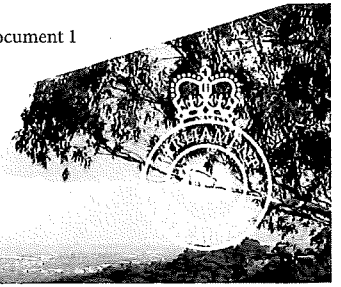
### SCHEDULE OF DOCUMENTS – 19MCOR/0029/0030

Freedom of information application from the Ms Nat Cook seeking access to *Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letters, emails, diary entries and any other correspondence) from the Member for Newland, Richard Harvey MP.*

No	Author	Addressee	Date	Description of document	Determination	Reason
1.	Dr Richard Harvey MP – Member for Newland	Minister for Human Services	23/07/2018	Letter on behalf of a constituent regarding a proposal to empower those with intellectual disabilities to participate in home ownership	Released in Part	Exempt – Clause 6(1) – personal affairs
2.	Dr Richard Harvey MP – Member for Newland	Minister for Human Services	27/07/2018	Letter on behalf of a constituent regarding an ongoing dispute with their neighbour	Released in Part	Exempt – Clause 6(1) – personal affairs
3.	Minister for Human Services	Dr Richard Harvey MP – Member for Newland	18/10/2018	Minister Signed Response – constituent concerns regarding an ongoing dispute with their neighbour	Released in Part	Exempt – Clause 6(1) – personal affairs
4.	Dr Richard Harvey MP – Member for Newland	Minister for Human Services	23/01/2019	Letter on behalf of a constituent regarding the South Australian Transport Subsidy Scheme (SATSS)	Released in Part	Exempt – Clause 6(1) – personal affairs
5.	Dr Richard Harvey MP – Member for Newland	Minister for Human Services	20/11/2018	Letter on behalf of a constituent regarding ongoing problems they are experiencing with a disruptive and verbally abusive neighbour	Released in Part	Exempt – Clause 6(1) – personal affairs
6.	Minister for Human Services	Dr Richard Harvey MP – Member for Newland	07/01/2019	Minister Signed Response – constituent concerns regarding their concerns about the behaviour of a Housing SA tenant	Released in Pat	Exempt – Clause 6(1) – personal affairs



**RICHARD HARVEY MP**  
MEMBER FOR NEWLAND



Hon Michelle Lensink MLC  
Minister for Human Services  
dhsministerforhumanservices@sa.gov.au

*Michelle*  
Dear Minister,

I write on behalf of my constituent, [REDACTED] whom I recently met with to discuss his proposal to empower those with intellectual disabilities to participate in home ownership.

This issue came to [REDACTED] attention when he and his family were seeking to purchase a home for their [REDACTED] who has an intellectual disability.

[REDACTED] believes that the establishment of a 'Flexible Disability Trust' would provide those with intellectual disabilities who do not qualify for the Special Disability Trust with greater access to home ownership.

I have enclosed a copy of [REDACTED] proposal which details his vision of a 'Flexible Disability Trust'.

I would appreciate your advice as to whether such a trust is possible, and what measures the Marshall Liberal Government is able to take to ensure that those with intellectual disabilities are empowered to the fullest extent.

I appreciate your attention to this matter and look forward to your response.

Yours sincerely,

A handwritten signature in cursive script that reads "Richard Harvey".

**Dr Richard Harvey MP**  
Member for Newland

23/7/18

CP



**RICHARD HARVEY MP**  
MEMBER FOR NEWLAND



Hon Michelle Lensink MLC  
Minister for Human Services  
dhsministerforhumanservices@sa.gov.au

*Michelle*  
Dear Minister,

I write to you on behalf of my constituent, [REDACTED]  
regarding an ongoing dispute with her neighbour, [REDACTED]  
[REDACTED] are Housing SA tenants.

[REDACTED] has outlined some of her main concerns regarding [REDACTED]

- Verbal abuse of all neighbours
- Throwing of stones and dog faeces
- Theft of property and money
- Slashing of tyres

[REDACTED] alleges that most of these behaviours are caused by constant use of drugs and is concerned about the welfare of [REDACTED]

SAPOL have been contacted on three occasions and both parties went to mediation, however there was no resolution. [REDACTED] is hopeful that your office may be able to intervene and resolve the dispute.

I would appreciate your advice as to the measures that Housing SA are able to take to ensure that [REDACTED] and all other tenants can live in a safe and peaceful environment.

I appreciate your attention to this matter and look forward to your response.

Yours sincerely,

**Dr Richard Harvey MP**  
Member for Newland

27/7/18

CP



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**Minister for Human Services**

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18MHA/0083

Dr Richard Harvey MP  
Member for Newland  
Office 4, 1257 North East Road  
RIDGEHAVEN SA 5097

Dear Dr Harvey

Thank you for your letter on behalf of [REDACTED]  
Hope Valley regarding her concerns about the behaviour of her neighbour  
[REDACTED]

Housing SA (HSA) takes reports of disruption and anti-social behaviour seriously and investigates all complaints in accordance with its Disruptive Behaviour Policy. I am advised both tenancies have been referred to the Modbury Regional Response Team for support and intervention regarding the complaints. In addition, both parties have accepted a referral to a regional Tenancy Practitioner for support with their tenancies. It is hoped this will see a reduction in the conflict between the tenancies.

I am advised both [REDACTED] and her neighbour have been offered a referral to Mediation services. Should [REDACTED] wish to pursue this option, I would encourage her to contact the HSA Operations Manager on the number below.

I hope this information will assist you to respond to [REDACTED] If you have further queries, please contact Sue Pyke, Operations Manager on 8208 6150.

Yours sincerely

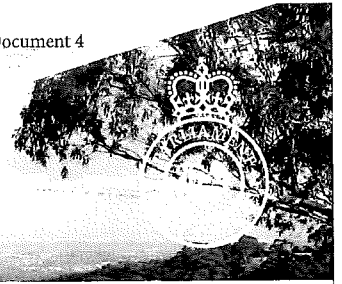
A handwritten signature in cursive script that reads 'Michelle Lensink'.

**Hon Michelle Lensink MLC**  
**MINISTER FOR HUMAN SERVICES**

18 / 10 / 2018



**RICHARD HARVEY MP**  
MEMBER FOR NEWLAND



Hon Michelle Lensink MLC  
Minister for Human Services  
[DHSMinisterforHumanServices@sa.gov.au](mailto:DHSMinisterforHumanServices@sa.gov.au)

Dear Minister,

I write on behalf of my constituent, [REDACTED] regarding the South Australian Taxi Subsidy Scheme (SATSS).

[REDACTED] is concerned that, when many of those who are currently receiving SATSS vouchers take up NDIS plans, the travel allowance which replaces the SATSS vouchers as part of their NDIS plan will not be of an equivalent value.

I have enclosed a copy of [REDACTED] to me for your information.

I would appreciate your advice as to the measures that are in place to ensure that those who need NDIS support are able to maintain their independence and mobility.

I appreciate your attention to this matter and look forward to your response.

Yours sincerely,

A handwritten signature in cursive script, appearing to read 'Richard Harvey'.

**Dr Richard Harvey MP**  
Member for Newland

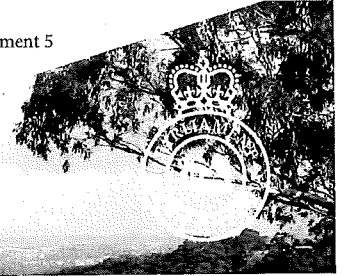
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**RICHARD HARVEY MP**  
MEMBER FOR NEWLAND



Hon Michelle Lensink MLC  
Minister for Human Services  
[DHSMinisterforHumanServices@sa.gov.au](mailto:DHSMinisterforHumanServices@sa.gov.au)

*Michelle*  
Dear Minister,

I write to you on behalf of my constituents [REDACTED]  
[REDACTED] regarding ongoing problems they are  
experiencing with a disruptive and verbally abusive neighbour.

Both [REDACTED] live in properties next to  
[REDACTED] a Housing SA tenant living at [REDACTED]  
[REDACTED] behaviour has been noted as disruptive, violent and  
aggressive towards her neighbours, visitors at her property and her 2 dogs.

[REDACTED] has provided many examples of [REDACTED] behaviour dating back to 2016,  
however it has become significantly more violent and disruptive in the last two  
months. On many occasions she has contacted Housing SA, the Health SA Mental  
Health Crisis Team and the police. [REDACTED]  
are not satisfied with the responses and continue to fear for their safety.

[REDACTED] is unfit to live  
alone and presents a risk to herself and the surrounding community.

I have attached copies of the letters sent to me detailing [REDACTED] behaviour and  
circumstances for your information.

I would appreciate your advice as to what can be done to ensure the safety of this  
community.

I appreciate your attention to this matter and look forward to your response.

Yours sincerely,

**Dr Richard Harvey MP**  
Member for Newland

20/11/18  
CP





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18MHA/0316

Dr Richard Harvey MP  
Office 4, 1257 North East Road  
RIDGEHAVEN SA 5097

Dear Dr Harvey

Thank you for your letter on behalf of your constituents [REDACTED] regarding their concerns about the behaviour of Housing SA (HSA) tenant, [REDACTED]

HSA takes reports of disruption very seriously and investigates all complaints in line with the Disruptive Behaviour Policy. I am informed that the tenant has been made aware that further substantiated complaints or other breaches of her conditions of tenancy may place her tenancy at risk. However, neighbours who have been affected may wish to explore other options available to them through the South Australian Civil and Administrative Tribunal (SACAT), who can be contacted on 1800 723 767, or through their website [www.sacat.sa.gov.au](http://www.sacat.sa.gov.au).

I understand that HSA have assessed [REDACTED] tenancy and support needs and allocated a Tenancy Practitioner to assist her to resolve neighbour concerns about her behaviour. HSA continue to actively monitor [REDACTED] tenancy and are also working with medical and other supports for her.

I ask that you encourage your constituents to report further concerns or anti-social behaviour to HSA by calling 131 299. This will enable prompt and appropriate action to be taken. If they feel unsafe, your constituents can call South Australia Police on 131 444 for assistance or 000 in an emergency.

Should you or your constituents have any further queries about this matter, please contact Mr Mauro Maio, Operations Manager on 8208 6150.

I trust this information is of assistance in response to your constituents.

Yours sincerely

**Hon Michelle Lensink MLC**  
MINISTER FOR HUMAN SERVICES

7/1/2019

