



**Government  
of South Australia**

**Minister for Human Services**

Level 12 South  
1 King William Street  
Adelaide SA 5000  
GPO Box 2832  
Adelaide SA 5001  
DX 115  
Tel 08 8463 6560  
Fax 08 8463 4480

Our ref: 20MCOR/0023  
Your ref: 8353841

Ms Nat Cook  
Member for Hurtle Vale  
PO Box 158  
WOODCROFT SA 5162

Sent by email: shadowhumanservices@parliament.sa.gov.au

Dear Ms Cook,

**Freedom of information application**

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 24 June 2020.

*All critical incident Emails from the Department of Human Services to the Minister for Human Services (as referred to in Parliament Question Time by the Minister for Human Services on 17 June 2020) from 17 March 2018 to 24 June 2020.*

I made contact with you via email on 3 July, 2020 to request a narrowing of the scope, which you agreed with on the 3 July 2020 that the request *related to the 2019/2020 financial year*.

Nine documents have been identified as falling within the scope of your application and I have determined to release nine documents in part.

Document 4-6 and 8-9 contains information currently being investigated by our Incident Management Unit and releasing details that are not in the public domain may prejudice that investigation and would on balance be against the public interest. I have therefore determined to exempt the documents in part pursuant to clause 4(2)(iii)(a) and (b) of the Act.

The documents 1-9 also contain personal information and I determine the disclosure of this information to be unreasonable having regard to the protecting personal welfare. The documents contain personal information of a staff member, and suggestions of improper conduct that have not yet been proven. I have therefore determined to exempt the document in part pursuant to clause 6(1) and 6(3a) of the Act.

Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Minister for Human Services as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at [amanda.hockings2@sa.gov.au](mailto:amanda.hockings2@sa.gov.au). If you are dissatisfied with the outcome of your FOI application, you have the right to complain to the Ombudsman SA. Please contact the Ombudsman directly on (08) 8226 8699.

Yours sincerely



**Amanda Hockings**  
ACCREDITED FOI OFFICER

3 / 8 / 2020

### SCHEDULE OF DOCUMENTS – 20MCOR/0023

Freedom of information application from the Nat Cook MP seeking access to All Critical incident Emails from the Department of Human Services to the Minister for Human Service (as referred to in Parliament Question Time by the Minister for Human Services on 17 June 2020) from 1 July 2019 to 30 June 2020.

No	Author	Addressee	Date	Description of document	Determination	Reason
1.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	20 February 2020	Email regarding Critical Client Incident - Adelaide Youth Training Centre - Assault on staff	Released in part	Exempt – Clause 6(1) and 6(3a)
2.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	26 November 2019	Email regarding Critical Client Incident - Adelaide Youth Training Centre - serious assault	Released in part	Exempt – Clause 6(1) and 6(3a)
3.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	20 November 2019	Email regarding Critical Client Incident - Adelaide Youth Training Centre - attempt self-harm.	Released in part	Exempt – Clause 6(1) and 6(3a)
4.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	11 June 2020	Email regarding Critical Client Incident - Alleged assault of Accommodation Services Disability Client	Released in part	Exempt – Clauses 4(2)(a)(iii) and (b), 6(1), 6(2), 6(3a) – Subject of a police investigation
5.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	15 June 2020	Email regarding Critical Client Incident - Alleged assault of two DHS staff by an Accommodation Services Disability client.	Released in part	Exempt – Clauses 4(2)(a)(iii) and (b), 6(1), 6(2), 6(3a) – Subject of a police investigation
6.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	19 June 2020	Email regarding Critical Client Incident - Alleged sexual assault of an Accommodation Services Disability Client	Released in part	Exempt – Clauses 4(2)(a)(iii) and (b), 6(1), 6(2), 6(3a) – Subject of a police investigation
7.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	1 October 2019	Email regarding Critical Client Incident - Department of Human Services Client - alleged sexual assault	Released in part	Exempt – Clause 6(1) and 6(3a)

### SCHEDULE OF DOCUMENTS – 20MCOR/0023

No	Author	Addressee	Date	Description of document	Determination	Reason
8.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	12 June 2020	Email regarding Critical Client Incident - Injury to Accommodation Services Disability Client	Released in part	Exempt – Clauses 4(2)(a)(iii) and (b), 6(1), 6(2), 6(3a) – Subject of a police investigation
9.	Director, Incident Management Unit	Minister for Human Services, relevant DHS Staff	11 June 2020	Email regarding Critical Client Incident- Alleged assault of Accommodation Services Disability Client	Released in part	Exempt – Clauses 4(2)(a)(iii) and (b), 6(1), 6(2), 6(3a) – Subject of a police investigation

**From:** DHS:Critical Client Incidents  
**To:** Lensink, Michelle (DHS); Harrison, Tony (DHS); Boswell, Lois (DHS); Summers, Kim-Sherie (DHS); Hancock, Janette (DHS); Homden, Michael (DHS-YouthJustice)  
**Cc:** Hawkins, Katherine (DHS); Booth, Vikki (DHS); Baggio, Bianca (DHS); Crawford, Rohan (DHS); Cappella, Joe (DHS); Srpek, Michelle (DHS); DHS:Critical Client Incidents  
**Subject:** Critical Client Incident - Adelaide Youth Training Centre - Assault on staff  
**Date:** Thursday, 20 February 2020 10:47:54 AM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

The Department of Human Services (DHS), Incident Management Unit (IMU) has been advised that a resident of the Adelaide Youth Training Centre (Goldsborough) has assaulted two staff members on 16 February 2020 by using a sharpened toothbrush. One staff member received an injury to his back and the other staff member received a graze to the forearm. This has been deemed a critical client incident.

### Background

Clause 6(3a) - Personal affairs

### Incident Details

- Date of incident occurred: 16 February 2020
- Date of incident reported to IMU: 17 February 2020
- Location of incident: Adelaide Youth Training Centre (Goldsborough), Goldsborough Road Cavan

### Incident Summary

At about 7.05p.m. on Sunday 16 February 2020 two Goldsborough residents, CI 6(3a) and CI 6(3a) were on the Centre oval with two staff members, Clause 6(1) and Clause 6(1). At about 7.08p.m. CI 6(3a) positioned himself behind staff member CI 6(1). CI 6(3a) has then removed a sharpened toothbrush from his pants and then stabbed CI 6(1). CI 6(3a) then ran to the visitors area playground and staff member CI 6(1) pursued him. At the playground CI 6(3a) attempted to climb the fence but was unsuccessful. CI 6(1), along with two other staff members, attempted to speak with CI 6(3a). CI 6(3a) then charged at CI 6(1) and hit him in the left forearm with the sharpened toothbrush. CI 6(3a) was then restrained and taken to the ground. Hand cuffs were applied and CI 6(3a) was taken to a safe room. Staff subsequently spoke to resident CI 6(3a) who also produced a sharpened toothbrush from his clothing. CI 6(3a) had not used the sharpened toothbrush.

SAPOL were contacted and attended the Centre. CI 6(3a) was subsequently arrested and removed from the Centre by SAPOL.

As a result of the incident, staff members Clause and Clause attended hospital for treatment. CI 6(1) was diagnosed with a superficial injury to the chest and CI 6(1) with superficial abrasions and soft tissue injury to the knee. Two other staff members received superficial abrasions as a result of the restraint of CI 6(3a) and were treated with First Aid.

**Current Safety issues**

There are no further safety concerns at this time.

**Coordination requirements**

IMU will liaise with SAPOL and the Training Centre regarding the criminal investigation.

**Critical Incident Manager**

Director Katheryn Hawkins

**Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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**From:** DHS:Critical Client Incidents  
**To:** Lensink, Michelle (DHS); Harrison, Tony (DHS); Boswell, Lois (DHS); Summers, Kim-Sherie (DHS); Hancock, Janette (DHS); Homden, Michael (DHS-YouthJustice)  
**Cc:** Bennett, Rohan (DHS-YouthJustice); Booth, Vikki (DHS); Baggio, Bianca (DHS); Crawford, Rohan (DHS); Cappella, Joe (DHS); Srpek, Michelle (DHS); DHS:Critical Client Incidents  
**Subject:** Critical Client Incident - Adelaide Youth Training Centre - **CI 6(3a)** - serious assault  
**Date:** Tuesday, 26 November 2019 1:08:06 PM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

The Department of Human Services (DHS), Incident Management Unit (IMU) has been advised that a resident of the Adelaide Youth Training Centre (Goldsborough) has been assaulted by another resident on 25 November 2019 resulting in a fractured jaw. The resident was admitted to hospital. Two staff members were also injured. This has been deemed a critical client incident.

### Background

**CI 6(3a)** is on remand at the Training Centre until **CI 6(3a)**. **CI 6(3a)** is on remand at the Training Centre until **CI 6(3a)**.

### Incident Details

- Date of incident occurred: 25 November 2019
- Date of incident reported to IMU: 25 November 2019
- Location of incident: Adelaide Youth Training Centre (Goldsborough), Goldsborough Road Cavan

### Incident Summary

At about 10.09 a.m. on Monday 25 November 2019, two Goldsborough residents, **CI 6(3a)** and **CI 6(3a)** were in the common area of the Frangipani accommodation block. **CI** was seated with his back to a wall and **CI** was standing nearby. **CI** then moved towards **CI** and kicked **CI** in the face/chin area. **CI** fell to the ground and **CI** proceeded to punch **CI** multiple times and kick him in the leg. Two staff members, **CI 6(1)** and **CI 6(1)**, responded to the incident and gained control of **CI 6(3a)** arms and placed on the floor into the supine position. During this process **CI** punched and elbowed the two staff members a number of times. Once **CI** was controlled, he was removed to his bedroom. A reason for the assault has not been established.

**CI** was conveyed to the Woman's and Children's Hospital by ambulance later in the day and was diagnosed with a fracture to each side of his jaw. The two staff members were examined at the Wakefield hospital. **CI 6(1)** received bruising and pronounced swelling to the head and will require further scans. **CI** sustained soft tissue damage.

SAPOL were contacted but as yet have not attended the centre. The primary carers/guardians for both residents were advised shortly after the incident occurred.

### Current Safety issues

There are no further safety concerns at this time.

**Coordination requirements**

IMU will liaise with SAPOL and the Training Centre regarding the criminal investigation.

**Critical Incident Manager**

Director Rohan Bennett.

**Stewart Dodd**

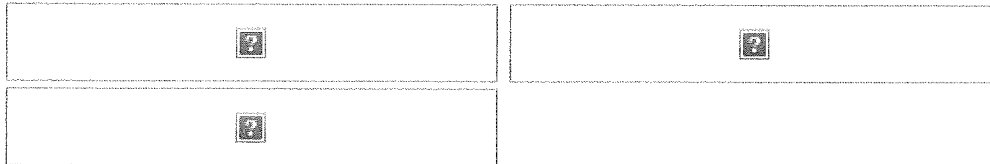
Director | Incident Management Unit

Department of Human Services

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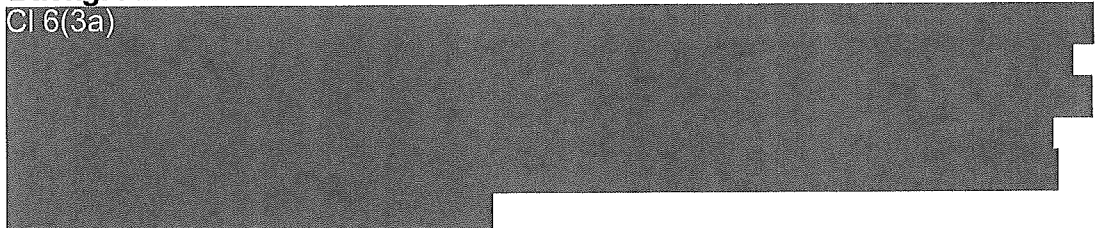


**From:** DHS:Critical Client Incidents  
**To:** Lensink, Michelle (DHS); Hancock, Janette (DHS); Harrison, Tony (DHS); Boswell, Lois (DHS); Summers, Kim-Sherie (DHS); Homden, Michael (DHS-YouthJustice)  
**Cc:** Pratt, James (DHS); Mitra, Gerrie (DHS); Vicino, Steve (DHS); Maddeford, Selena (DHS); Bennett, Rohan (DHS-YouthJustice)  
**Subject:** Critical Client Incident - Adelaide Youth Training Centre **CI 6(3a)** - attempt self-harm.  
**Date:** Wednesday, 20 November 2019 3:47:32 PM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

The Department of Human Services (DHS), Incident Management Unit (IMU) has been advised that a resident of the Adelaide Youth Training Centre (Goldsborough) has attempted self-harm by taking an overdose of pills yesterday, 19 November 2019. The resident was admitted to hospital but is due to be discharged today. This has been deemed a critical client incident.

### Background

**CI 6(3a)**



### Incident Details

- Date of incident occurred: 19 November 2019
- Date of incident reported to IMU: 19 November 2019
- Location of incident: Adelaide Youth Training Centre (Goldsborough), Goldsborough Road Cavan

### Incident Summary

Shortly before 1.14pm on Tuesday 19 November 2019, staff at the Goldsborough Training Centre advised **CI 6(3a)** that she was unable to attend the afternoon school session due to an administrative issue. **CI 6(3a)** became upset and returned to her bedroom. Staff attended at **CI 6(3a)** bedroom and attempted to talk with her. **CI 6(3a)** refused to speak to the staff and asked to be left alone. As staff exited the bedroom, **CI 6(3a)** produced a cup with several pills in it. Staff attempted to negotiate the cup away from **CI 6(3a)** but she refused to hand over the pills. **CI 6(3a)** was also being monitored via CCTV when she was seen to take several of the pills. Staff then activated a duress alarm. Staff then re-entered the bedroom to provide assistance to **CI 6(3a)**. **CI 6(3a)** then produced a small plastic sachet from her clothing and took a further 7 pills. An ambulance was then called. **CI 6(3a)** remained conscious and engaging with staff whilst waiting for the ambulance. **CI 6(3a)** was conveyed to the Woman's and Children's Hospital, admitted and treated. **CI 6(3a)** is due to be discharged today and returned to the Training Centre with no further medical issues.

It has since been established that **CI 6(3a)** took a total of 23 Pericyazine tablets which she admits to smuggling into the Training Centre. Pericyazine is a sedative used in the treatment of anxiety through to mental health disorders. **CI 6(3a)** was prescribed this medication morning and night whilst in the Training

Centre.

CI 6(3a) is under the guardianship of the Minister. The guardian was advised on the day of the incident.

### **Current Safety issues**

CI 6(3a) will be placed on an Assessment Care and Teamwork Plan on her return to the Training Centre. She will be deemed to be high risk and be the subject of observations at no more than 5 minute intervals. CI 6(3a) is also a client of the Child and Adolescent Mental Health Service (CAMHS) who will also be stakeholder in ongoing safety risk assessments.

### **Coordination requirements**

IMU will commence an investigation in liaison with the Training Centre.

### **Critical Incident Manager**

Director Rohan Bennett.

### **Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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**From:** [Dodd, Stewart \(DHS\)](#)  
**To:** [Lensink, Michelle \(DHS\)](#); [Hancock, Janette \(DHS\)](#); [Boswell, Lois \(DHS\)](#); [Summers, Kim-Sherie \(DHS\)](#); [Maddeford, Selena \(DHS\)](#); [Young, Joe \(DHS\)](#); [Kirkby, Muriel \(DHS\)](#)  
**Cc:** [Cappella, Joe \(DHS\)](#); [Crawford, Rohan \(DHS\)](#); [Srpek, Michelle \(DHS\)](#)  
**Subject:** Critical Client Incident - Alleged assault of Accommodation Services Disability Client-[REDACTED]  
**Date:** Thursday, 11 June 2020 3:46:43 PM  
**Attachments:** [image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)

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The Department for Human Services (DHS), Incident Management Unit (IMU) was advised on 20 February 2020 that on [REDACTED]

[REDACTED] as such the incident is now being declared a critical client incident.

### Background

[REDACTED]

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 20 February 2020
- Location of incident: [REDACTED]

### Incident Summary

[REDACTED]

[REDACTED]

On 5 June 2020 SAPOL advised that [REDACTED] had been reported for Aggravated Assault. Being "reported" means that the SAPOL investigator has prepared a file and it has been submitted to the relevant police prosecution unit, in

this case Adelaide Prosecution, for assessment of the evidence. If the prosecution unit deem there is sufficient evidence to indicate a reasonable prospect of conviction, charges will be laid with the court and [REDACTED] will be summoned to appear in court at a later date. This process can take an extended period.

The DHS misconduct process with [REDACTED] is still continuing.

### **Current Safety issues**

There are no current safety issues.

### **Coordination requirements**

IMU will continue to coordinate the internal misconduct process and liaison with SAPOL.

### **Critical Incident Manager**

Stewart Dodd

### **Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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**To:** [Lensink, Michelle \(DHS\)](#); [Hancock, Janette \(DHS\)](#); [Maddeford, Selena \(DHS\)](#); [Boswell, Lois \(DHS\)](#); [Summers, Kim-Sherie \(DHS\)](#); [Young, Joe \(DHS\)](#)  
**Cc:** [Crawford, Rohan \(DHS\)](#); [Cappella, Joe \(DHS\)](#); [Rogers, Nancy \(DHS\)](#)  
**Subject:** Critical Client Incident - Alleged assault of two DHS staff by an Accommodation Services Disability client.  
**Date:** Monday, 15 June 2020 5:21:48 PM  
**Attachments:** [image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)

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The Department for Human Services (DHS), Incident Management Unit (IMU) has been advised today, [REDACTED]

[REDACTED] The incident is now being declared a critical client incident.

### Background

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 15 June 2020
- Location of incident: [REDACTED]

### Incident Summary

[REDACTED]

[REDACTED]

[REDACTED]

### Current Safety issues

A review of [REDACTED] behaviour support plan will be undertaken. There no further safety issues at this time.

### Coordination requirements

IMU will liaise with Accommodation Services and SAPOL to provide any assistance needed.

**Critical Incident Manager**  
Muriel Kirkby

**Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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**From:** Dodd, Stewart (DHS)  
**To:** Lensink, Michelle (DHS); Boswell, Lois (DHS); Hancock, Janette (DHS); Summers, Kim-Sherie (DHS); Young, Joe (DHS); Maddeford, Selena (DHS)  
**Cc:** Crawford, Rohan (DHS); Cappella, Joe (DHS); Kirkby, Muriel (DHS); Cunningham, Wayne (DHS)  
**Subject:** Critical Client Incident - Alleged sexual assault of an Accommodation Services Disability Client [REDACTED]  
**Date:** Friday, 19 June 2020 5:04:56 PM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

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The Department for Human Services (DHS), Incident Management Unit (IMU) has been advised today, [REDACTED]

The incident is now being declared a critical client incident.

### Background

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 19 June 2020
- Location of incident: Unknown

### Incident Summary

[REDACTED]

### Current Safety issues

[REDACTED] Additional DHS staff will be rostered in the home for the next 14 days. There no further safety issues at this time.

### Coordination requirements

IMU will liaise with Accommodation Services and SAPOL to provide any assistance needed.

### Critical Incident Manager

Muriel Kirkby

Stewart Dodd

Director | Incident Management Unit  
Department of Human Services  
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**To:** Lensink, Michelle (DHS); Harrison, Tony (DHS); Boswell, Lois (DHS); Summers, Kim-Sherie (DHS); Hancock, Janette (DHS); Young, Joe (DHS); Mitra, Gerrie (DHS)  
**Cc:** Pratt, James (DHS); Vicino, Steve (DHS); Kirkby, Muriel (DHS); DHS:Critical Client Incidents  
**Subject:** Critical Client Incident - Department of Human Services Client - [REDACTED]  
**Date:** Tuesday, 1 October 2019 12:13:02 PM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

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The Department of Human Services (DHS), Incident Management Unit (IMU) has been advised that a [REDACTED]  
[REDACTED] This has been deemed a critical client incident.

### Background

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 30 September 2019
- Location of incident: [REDACTED]  
[REDACTED]

### Incident Summary

On Monday 30 September 2019, [REDACTED] advised a Disability Accommodation Services staff member at the [REDACTED] unit that approximately 2 weeks ago, she felt a staff member [REDACTED] whilst she was on her side having her back washed. [REDACTED] advised she thought the staff member was an agency staff member known to her as [REDACTED]. [REDACTED] also advised that on the day of the incident she notified another staff member of what had occurred but told her she did not want to take it further.

SAPOL were advised and attended [REDACTED] at about 5.00 p.m. on Monday 30 September 2019 and spoke to [REDACTED]. Initial information suggests that the incident happened on or around Tuesday 17 September 2019.

[REDACTED]  
[REDACTED] On Tuesday 1 October 2019, the Director of the Incident Management Unit has contacted [REDACTED] and provided an update and contact details. [REDACTED] advised that he had also had discussions with SAPOL. A Department of Human Services (DHS) Integrated Incident Reporting System (RiskMan) incident / injury report was made, Report Number 438173 refers.

### Current Safety issues

DHS Accommodation Services are currently reviewing all staff and agency rosters to identify the alleged suspect. Once identified, strategies will be put in place to

prevent any contact with any further DHS clients. There are no further safety issues at this time.

### **Coordination requirements**

IMU will liaise with Disability Accommodation Services and SAPOL regarding the ongoing investigation. IMU will also commence an investigation regarding any breaches of the Public Sector Code of Conduct. A notification has been made to the Aged Care Mandatory reporting hotline.

### **Critical Incident Manager**

Muriel Kirkby

### **Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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**Cc:** Cappella, Joe (DHS); Crawford, Rohan (DHS); Srpek, Michelle (DHS)  
**Subject:** Critical Client Incident - Injury to Accommodation Services Disability Client - [REDACTED]  
**Date:** Friday, 12 June 2020 3:33:07 PM  
**Attachments:** image001.jpg  
image002.jpg  
image003.jpg

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The Department for Human Services (DHS), Incident Management Unit (IMU) was advised on [REDACTED]

[REDACTED] As a result of the initial investigation into the incident it is now being declared a critical client incident.

### Background

[REDACTED]

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 7 May 2020
- Location of incident: [REDACTED]

### Incident Summary

[REDACTED]

[REDACTED]

On 7 May IMU determined that the incident required investigation. On Saturday 9 May 2020, Ms Pearce passed away due to pneumonia whilst in palliative care in the Lyll McEwin hospital.

[REDACTED]

[REDACTED]. However this investigation is still continuing. As such the incident is now being declared a critical client incident.

### **Current Safety issues**

[REDACTED] There are no other current safety issues.

### **Coordination requirements**

IMU will continue with the investigation.

### **Critical Incident Manager**

Stewart Dodd

### **Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

Mobile [REDACTED]

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**From:** [Dodd, Stewart \(DHS\)](#)  
**To:** [Lensink, Michelle \(DHS\)](#); [Hancock, Janette \(DHS\)](#); [Boswell, Lois \(DHS\)](#); [Summers, Kim-Sherie \(DHS\)](#); [Maddeford, Selena \(DHS\)](#); [Young, Joe \(DHS\)](#); [Kirkby, Muriel \(DHS\)](#)  
**Cc:** [Cappella, Joe \(DHS\)](#); [Crawford, Rohan \(DHS\)](#); [Srpek, Michelle \(DHS\)](#)  
**Subject:** Critical Client Incident- Alleged assault of Accommodation Services Disability Client  
**Date:** Thursday, 11 June 2020 11:44:06 AM  
**Attachments:** [image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)

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The Department for Human Services (DHS), Incident Management Unit (IMU) was advised on [REDACTED]

[REDACTED] as such the incident is now being declared a critical client incident.

### Background

[REDACTED]

[REDACTED]

[REDACTED]

### Incident Details

- Date of incident occurred: [REDACTED]
- Date of incident reported to IMU: 2 January 2020
- Location of incident: [REDACTED]

### Incident Summary

[REDACTED] an

[REDACTED]

On 1 June 2020 SAPOL advised that [REDACTED] had been reported for Aggravated

Assault. Being “reported” means that the SAPOL investigator has prepared a file and it has been submitted to the relevant police prosecution unit, in this case [REDACTED] for assessment of the evidence. If the prosecution unit deem there is sufficient evidence to indicate a reasonable prospect of conviction, charges will be laid with the court and [REDACTED] will be summoned to appear in court at a later date. This process can take an extended period.

The DHS misconduct process with [REDACTED] is still continuing.

### **Current Safety issues**

There are no current safety issues.

### **Coordination requirements**

IMU will continue to coordinate the internal misconduct process and liaison with SAPOL.

### **Critical Incident Manager**

Stewart Dodd

### **Stewart Dodd**

Director | Incident Management Unit

Department of Human Services

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