

Our Journey to Safety and Wellbeing

Families working with child and family support services



1. Worries are raised

Someone is worried about your family and your children's safety.

2. Referral is made

A referral is made to connect your family to the right support service to help keep your children safe at home.



3. Connected to child and family support service

A child and family support service is found to match your needs.

4. Start working with the child and family support service

We will talk with your family - including your children - about how we can help their safety and wellbeing. We will listen to your family's story, strengths, worries and hopes.



5. Safety planning

Together we will plan the actions that need to happen now to increase your children's safety and wellbeing.



6. Working together

We will meet regularly with your family - including your children - to create and work on your family's goals to make sure your children and family are safe and well. Your family's goals and actions can be updated as progress is made or when needs change.



7. Goals completed

At the end of our time together, we will reflect on the progress your family has made, and make sure your family is connected to any other helpful services or community supports to maintain these positive changes.