Government of South Australia

human services

Personal Alert AssistanceSA

Choosing a personal alert system that's right for you.

System types

Personal alert systems can be either a base unit with a pendant, or a GPS system. Both types are available from our listed suppliers.

- **Base unit and pendant** - You can use these systems as you move around your home, if you are within range of your base unit.
- **GPS systems** - You can use GPS systems both around and away from your home as they do not need a base unit. A GPS device runs off battery power and requires regular charging, which means you can't wear it 24/7.

All systems offer falls detection.

Other options to consider

- Pendant, wristband or watch?
  Would you prefer to wear it around your neck or on your wrist?
- How heavy is it?
  Consider if the weight of the device will be comfortable for you, especially if you will wear it around your neck. GPS-equipped devices are typically heavier than non-GPS.
- How often do you need to charge it? (GPS systems only)

Further advice

Ask any of the listed suppliers for more information about their systems or to get help choosing a system that is best for you.

Only provide your purchase code to the supplier once you have made a selection.

Alternatively, contact us with any questions. Email **paasa@sa.gov.au** or phone **1300 700 169**. We have a team ready to support you.

Personal Alert AssistanceSA – Supplier List

Choose from one of the suppliers below to obtain your new PAASA system. You will need to give them your PAASA approval number, which is on your approval letter.

Only provide your purchase code to the supplier once you have made a selection.

Your chosen supplier will confirm delivery and installation arrangements.

Find out more about the systems
sa.gov.au/paasa

Supplier	System Name	
	Base Unit & Pendant	GPS
Active Watch 08 8261 0660	SmartLink Medi-Minder MKII	Go Anywhere
ADT 131 238	Home Assure	Safe-N-Go
Australasian Protective Services 1800 177 277	Medi Guardian MKII	Safe Life Pendant
		Safe Life Watch
CareAlert 1300 758 595	Smart Dialler CA-0417	Go Anywhere EV-04
Clarke Security 08 8352 3300	Chiptech SEVEN LiTE	-
MePACS Personal Alarm Service 1800 807 718	Home & Garden alarm with Falls Pendant	Solo Connect Watch – Samsung Galaxy 6
Rosie by VitalCare 1300 669 888	Rosie @ Home	Rosie Mobile
Tunstall Healthcare 1800 603 377	SmartLink Medi Guardian MKII	Gem 5
	Lifeline Digital with Vibby Fall Detector	
VitalCALL 1300 848 252	4G SEVEN	-

PLEASE NOTE SOME SUPPLIERS MAY CHARGE ADDITIONAL DELIVERY AND INSTALLATION COSTS, PLEASE DISCUSS WITH YOUR CHOSEN SUPPLIER