




## Can I apply?

You can apply for a Companion Card if you can demonstrate **ALL** of the following:

- you live in South Australia
- you have a significant and permanent disability, and
- due to the impact of your disability you are unable to participate at most venues and activities without lifelong attendant care support with mobility, communication, self-care and planning.



## How do I apply?

-  Download the application form at [www.sa.gov.au/CompanionCard](http://www.sa.gov.au/CompanionCard)
-  Call **1800 667 110** to have the application form posted to you
-  Provide two identical passport quality/sized colour photographs with your application.

**Return your completed application to:**  
SA Companion Card  
Reply Paid 292, Adelaide SA 5001

## More information

To apply as an affiliate business or to find out more about the Companion Card in South Australia visit our website or call SA Companion Card.

-  [www.sa.gov.au/CompanionCard](http://www.sa.gov.au/CompanionCard)
-  1800 667 110 (free call)
-  [DHSCompanionCard@sa.gov.au](mailto:DHSCompanionCard@sa.gov.au)

## Alternative formats

The information in this publication can be provided in an alternative format or another language on request by calling 1800 667 110.

The SA Companion Card program is an initiative of the South Australian Department of Human Services.

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**Easy and Fair**  
ticketing for people  
with a disability who  
require a companion

## What is the Companion Card?

The Companion Card is a credit-card sized card issued to eligible people with disabilities. The card shows a photograph of the cardholder and identifies that person as someone who requires attendant care support from a companion.

You can present the Companion Card at participating venues and activities to gain free entry for your companion or carer, when booking or purchasing a ticket.

## Why have a Companion Card?

The Companion Card promotes the existing right of people with a disability to fair ticketing.

Participating organisations and businesses will recognise the Companion Card and issue the cardholder with a second ticket for their companion at no extra charge.

It is not a discount, concession or benefit scheme, and is an easy way for organisations and businesses to comply with some of their obligations under disability anti-discrimination legislation.

## How do I use the Companion Card?

When you book or buy tickets:

- **in person**, simply show your card
- **over the phone**, tell the operator you have a Companion Card before you pay. You might be asked for your card number and the expiry date
- **online**, look for information about the Companion Card or 'accessibility' on the venue's website

Take your card with you when you go to an event with your companion. You may be asked to show your card while at the venue.

We recommend when you book, you check whether the venue meets your accessibility requirements and whether participation fees apply.

## Who can be my companion?

A companion can be a paid or unpaid support worker or carer. They could be a responsible family member, friend or partner. A companion does not have to be the same person each time.

A companion must provide you with significant attendant care.

Attendant care support includes significant assistance with tasks of mobility, communication, self care, learning, and planning where the use of aids or alternative strategies do not enable you to carry out these tasks independently.

## Where can I use the Companion Card?

You can use your Companion Card at affiliate venues and activities, such as sporting venues, cinemas, and many others.

Visit [www.sa.gov.au/CompanionCard](http://www.sa.gov.au/CompanionCard) for a list of participating South Australian businesses.

The Companion Card is also recognised interstate.

Make sure you:

- ask about the Companion Card when booking any ticket
- look for the Companion Card logo at venues or activities and online.

## What is an Affiliate?

Affiliate is the term used to describe an organisation, business or venue that has registered with the Companion Card program and is obligated to accept the Companion Card.

