



AUSTRALIAN SERVICE EXCELLENCE STANDARDS (ASES)

REGISTRATION FORM

Who can use the Australian Service Excellence Standards (ASES)?

The information you provide will enable us to support you with resources, information and updates to standards. We will also note your organisation's registration on our database which will then link to [Map IQ](#)

The Australian Service Excellence Standards have been developed with and for community services. Any organisation can use them.

How will you be supported through the process?

Ongoing support and advice is available through the ASES Team, and /or ASES external assessors. Training is available and additional guiding resources can be found on the ASES website.

By completing this registration form this will give you access to: Workbooks, Information Sessions, Evidence Guide and One on One Support where necessary.

Please fill in this form and submit.

(Select the first form field and enter your information. To move to the next field – select the Tab key).

Organisational Details

Organisation Name:			
Address:			
ABN:			
Website address: (if you have one)			
Number of Full Time Employees (FTE's):			
Number of sites that you operate from:			
Name of Head of organisation:			
Position Title:			
Telephone:		Mobile:	
Email:			

Details of your organisation's nominated contact person

Please nominate the person who will be the ASES key contact. Please ensure that the selected person has been endorsed by management within your organisation.

Name:			
Position:			
Postal Address:			
Location Address: (if different from above)			
Telephone:		Mobile:	
Email:			
Would you like to receive regular email information and updates? Yes <input type="checkbox"/> No <input type="checkbox"/>			

Quality Systems

By gathering information about the range of quality programs used across the community and health services sector we can tailor our approach and support to your quality-related needs.

What standards does your organisation currently have requirements to meet?	
-----------------------------------------------------------------------------------	--

How did you hear about Australian Service Excellence Standards?

Please select a box:

Internet	Word of mouth
Hard copy flyer	ASES Team
Contract liaison officer	Other (please specify)

ASES Workbooks

Certificate Level must be attained and retained in order to go for an Award Level.

Which Level of ASES electronic workbooks would you like to receive?	Certificate Level <input type="checkbox"/> Award Level <input type="checkbox"/> Both <input type="checkbox"/>
----------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------

For further information visit our website: <https://dhs.sa.gov.au/services/community-services/ases>

PLEASE NOTE:

Payment of an ASES assessment is negotiated through the Service Agreement process.

Disclaimer:

The uptake of the ASES quality program covers key management systems such as governance, risk management, complaints mechanisms and consumer involvement. Accreditation does not replace the need for contract performance management, the two processes are complementary.

For further information please contact the ASES Team on (08) 8413 9036

or e-mail serviceexcellence@sa.gov.au