



**Government  
of South Australia**

**Minister for Human Services**

Level 12 South  
1 King William Street  
Adelaide SA 5000  
GPO Box 2832  
Adelaide SA 5001  
DX 115  
Tel 08 8463 6560  
Fax 08 8463 4480

**Our ref:** 19MCOR/0043/0044  
**Your ref:** 7281611/7281613

Ms Nat Cook  
Member for Hurtle Vale  
PO Box 158  
WOODCROFT SA 5162

Sent by email: [Tristan.rust@parliament.sa.gov.au](mailto:Tristan.rust@parliament.sa.gov.au)

Dear Ms Cook,

**Freedom of information application**

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 16 February 2019 seeking access to:

*Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letter, emails, diary entries and any other correspondence) to the Member for Hammond, Adrian Pederick MP.*

*Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letter, emails, diary entries and any other correspondence) from the Member for Hammond, Adrian Pederick MP.*

After consultation with your office on the 8 March 2019, it was agreed to combine two of the freedom of information requests as referenced above, into one response.

Unfortunately, a determination was unable to be made within the 30 days, therefore it is considered to be a 'deemed refusal' under section 19(2)(b) of the Act. However, our office has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

Six documents have been identified as falling within the scope of your application and I have determined to release four documents in part and release two documents in full.

Documents 1-2 and 5-6 contain personal information in relation to a third party and I consider that the release of this information would be an unreasonable disclosure of

information related to the third party's personal affairs and have determined it to be exempt pursuant to clause 6(1) of Schedule 1 of the Act.

Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Minister for Human Services as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at [amanda.hockings2@sa.gov.au](mailto:amanda.hockings2@sa.gov.au). If you are dissatisfied with the outcome of your FOI application, you have the right to complain to the Ombudsman SA. Please contact the Ombudsman directly on (08) 8226 8699.

Yours sincerely



**Amanda Hockings**  
ACCREDITED FOI OFFICER

21 / 5 / 2019

### SCHEDULE OF DOCUMENTS – 19MCOR/0043

Freedom of information application from the Ms Nat Cook MP seeking access to *Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letters, emails, diary entries and any other correspondence) to the Member for Hammond, Adrian Pederick MP.*

No	Author	Addressee	Date	Description of document	Determination	Reason
1.	Adrian Pederick MP – Member for Hammond	Minister for Human Services	07/05/2018	Letter on behalf of a constituent regarding concerns with the National Disability Insurance Scheme (NDIS)	Released in Part	Exempt – Clause 6(1) – personal affairs
2.	Minister for Human Services	Adrian Pederick MP – Member for Hammond	27/06/2018	Minister Signed Response – constituent concerns about the National Disability Insurance Scheme (NDIS)	Released in Part	Exempt – Clause 6(1) – personal affairs
3.	Adrian Pederick MP – Member for Hammond	Minister for Human Services	12/09/2018	Letter on behalf of the Murray Bridge Safe Taskforce regarding Domestic Violence (DV) Roundtable meetings	Released in Full	
4.	Minister for Human Services	Adrian Pederick MP – Member for Hammond	17/10/2018	Minister Signed Response - Murray Bridge Safe Taskforce query regarding Domestic Violence (DV) Roundtable meetings	Released in Full	
5.	Adrian Pederick MP – Member for Hammond	Minister for Human Services	07/05/2018	Letter on behalf of a constituent regarding their concerns with the waiting list for Housing SA properties	Released in Part	Exempt – Clause 6(1) – personal affairs
6.	Minister for Human Services	Adrian Pederick MP – Member for Hammond	28/09/2018	Minister Signed Response – constituent concern regarding waiting times for SA Housing Authority properties	Released in Part	Exempt – Clause 6(1) – personal affairs



# ADRIAN PEDERICK MP

Member for Hammond



REF: 6473770MW

Please quote REF No

Hon. Michelle Lensink MLC  
Minister for Disabilities  
Government of South Australia  
GPO Box 292  
Adelaide SA 5001

*Michelle*  
Dear Minister,

I write to you on behalf of [REDACTED] who has raised her concerns with the National Disability Insurance Scheme (NDIS).

[REDACTED] has a mild intellectual disability which prompted [REDACTED] to apply for the NDIS. [REDACTED] has raised concerns in relation to her experience with the NDIS and I felt it was necessary to bring them to your attention as the Minister.

It must be highlighted that [REDACTED] also contacted her Federal Member of Parliament and through their involvement, her [REDACTED] received an amended plan in which they are happy with. However, it is concerning that it requires the involvement of a Member of Parliament to guide a satisfactory result for a plan with the NDIS.

[REDACTED] has also advised that local service providers comment on the fact they frequently have clients who do not have sufficient NDIS plans.

Whilst [REDACTED] is pleased with her outcome after the involvement of a Federal Member, she felt it was necessary to still raise these concerns with you as the State Minister for Disabilities.

Yours sincerely,

ADRIAN PEDERICK MP JP  
Member for Hammond  
Government Whip in the House of Assembly

715118

[REDACTED]

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18MDIS/0429

Mr Adrian Pederick MP  
Member for Hammond  
20 Mannum Road  
MURRAY BRIDGE SA 5253

Dear Mr Pederick *Adrian,*

Thank you for your letter, dated 7 May 2018, regarding concerns about the National Disability Insurance Scheme (NDIS) raised by your constituent, [REDACTED]

I was disappointed to read [REDACTED] experiences with the NDIS have not been positive.

On 15 May 2018, the Commonwealth Ombudsman released a report into the National Disability Insurance Agency's (NDIA) handling of reviews of decisions under the *National Disability Insurance Scheme Act 2013*. The Report discusses systemic issues highlighted by complaints and stakeholder feedback including significant backlogs, delays in decision-making and poor communication practices.

The Report makes 20 recommendations aimed at improving the NDIA's administration of reviews, all of which, I am advised were accepted by the NDIA. The Ombudsman's Office will continue to monitor the implementation of the recommendations in the Report, which can be accessed via website; [http://www.ombudsman.gov.au/data/assets/pdf\\_file/0029/83981/Report-on-NDIA-administration-of-reviews-under-the-Act\\_1.pdf](http://www.ombudsman.gov.au/data/assets/pdf_file/0029/83981/Report-on-NDIA-administration-of-reviews-under-the-Act_1.pdf)

The NDIA has acknowledged the need to continuously improve its services and has announced a new participant pathway focused on face-to-face engagement for the development of all NDIS plans and is designed to improve the experience and engagement participants and providers have with the scheme. I anticipate the NDIA will continue to engage with stakeholders on testing and implementation of the new pathway.

I am pleased that [REDACTED] is now benefiting from the support services she receives and she is enjoying the [REDACTED]

While the NDIS is the responsibility of the Federal Government, my office is able to make enquiries on behalf of South Australian participants. Requests for reviews of NDIS decisions should be made to the Federal Government as I am unable to direct the NDIA. I would encourage [REDACTED] to contact the NDIA directly by telephoning 1800 800 110 or emailing [feedback@ndis.gov.au](mailto:feedback@ndis.gov.au) to discuss any concerns she may have in the future.

I trust this information will assist you to respond to your constituent.

Yours sincerely



**Hon Michelle Lensink MLC**  
MINISTER FOR HUMAN SERVICES

27/6 /2018



**ADRIAN PEDERICK MP**

Member for Hammond



REF: 7276547CW

Please quote REF No



Hon Michelle Lensink MLC  
Minister for Human Resources  
Government of South Australia  
GPO Box 2832  
Adelaide SA 5001

*Michelle,*  
Dear Minister,

I write to you on behalf of the Murray Bridge Safe Taskforce in relation to the Domestic Violence (DV) Roundtable meetings. I understand DV Roundtable meetings are being conducted in other regional centres and feel it is important that Murray Bridge be considered for a DV Roundtable meeting.

The Murray Bridge Safe Taskforce has indicated the interest and will of local stakeholders to have a DV Roundtable meeting conducted in Murray Bridge.

DV Roundtable meetings are vitally important and beneficial for our regions. I encourage and support a meeting being held in Murray Bridge and feel it would attract strong stakeholder and community support.

Your consideration in responding to this request would be greatly appreciated.

Yours sincerely,

**ADRIAN PEDERICK MP JP**  
Member for Hammond  
Government Whip in the House of Assembly  
Presiding Member; Environment, Resources & Development Committee  
Chair, Regional Affairs Committee

12/9/18

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18MHS/0806  
Your reference: 7276547CW

Mr Adrian Pederick  
Member for Hammond  
20 Mannum Road  
MURRAY BRIDGE SA 5253

Dear Mr Pederick

Thank you for your letter on behalf of the Murray Bridge Safe Taskforce regarding Domestic Violence (DV) Roundtable meetings.

I am pleased to confirm that Murray Bridge has been identified as one of the locations for the future DV Roundtable meetings and the Office for Women are currently coordinating the scheduling of these for the remainder the year.

Once the scheduling and logistics have been finalised, further information will be provided to local stakeholders within the region. I will ensure that the Office for Women are advised that the Murray Bridge Safe Taskforce are interested in attending.

I look forward to working closely with you, as a strong advocate in the planning and delivering of the Murray Bridge DV Roundtable meeting.

Yours sincerely

A handwritten signature in dark ink, appearing to read "Michelle Lensink".

**Hon Michelle Lensink MLC**  
**MINISTER FOR HUMAN SERVICES**

17/10 / 2018







# ADRIAN PEDERICK MP

Member for Hammond



REF: 20965123MW

Please quote REF No

Hon. Michelle Lensink MLC  
Minister for Human Services  
Government of South Australia  
Parliament House Adelaide  
North Terrace  
ADELAIDE SA 5000

*Michelle*  
Dear Minister,

I write to you on behalf of [REDACTED] who has raised his concerns with the waiting list for Housing SA properties.

[REDACTED] currently has an active category 1 registration with Housing SA; however he has been advised that the estimated waiting period for a property is five (5) to seven (7) years.

To assist with addressing [REDACTED] concerns, could you please advise of the actions in which the State Government is taking to alleviate issues associated with the availability of public housing?

Yours sincerely,

ADRIAN PEDERICK MP JP  
Member for Hammond  
Government Whip in the House of Assembly

715118



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18MSHO/0379  
Your ref: 20965123MW

Mr Adrian Pederick MP  
Member for Hammond  
20 Mannum Road  
MURRAY BRIDGE SA 5253

Dear Mr Pederick

*Adrian,*  
Thank you for your letter on behalf of your constituent, [REDACTED]  
[REDACTED] regarding waiting times for SA Housing Authority (SAHA)  
properties.

I am advised that [REDACTED] Category 1 housing registration was reviewed recently and is now registered as Category 2. I understand [REDACTED] has been referred to a Private Rental Liaison Officer to assist him to secure an appropriate, alternative private rental property in his preferred areas should he wish to pursue this option.

Currently, the register for public housing is prioritised according to level of need. Those assessed with the most urgent needs (Category 1) are generally considered homeless or at risk of homelessness and are usually housed ahead of others on the register. However, waiting times for an offer of housing depend on several factors, including the number of people on the register, availability of housing stock as well as the applicant's preferred type of housing and location.

Regarding actions this government is taking to alleviate issues associated with the availability of public housing, the government's first step towards modernising the housing system was to establish the new South Australian Housing Authority which came into effect 1 July 2018.

The parameters of the new housing authority include a new governance structure, a new system-wide focus and a new business model, which will drive improved operational performance and customer outcomes. An important deliverable for the new authority will be the development of a new housing and homelessness strategy for South Australia.

Key to the success of the new authority will be the appointment of a skills-based board, which will work with industry, not-for-profit organisations and most importantly, communities, families and individuals to develop and drive much-needed reform.

I have attached a copy of a Ministerial Statement I delivered in Parliament on the new housing authority for your reference.

I hope this information will assist you to respond to [REDACTED] Should you have any further queries, please contact Wendy Gaborit, SAHA Operations Manager on telephone 8535 6123.

Yours sincerely



**Hon Michelle Lensink MLC**  
MINISTER FOR HUMAN SERVICES

28/9 /2018