



Government of South Australia
Department for Communities
and Social Inclusion

Department for Communities and Social Inclusion

ANNUAL REPORT 2015-16

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Feedback on the annual report can be provided via email to annualreport@dcsl.sa.gov.au.

The annual report was prepared by the Office of the Chief Executive, Department for Communities and Social Inclusion.

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Letter of Transmittal

Hon Zoe Bettison MP

Minister for Communities and Social Inclusion
Minister for Social Housing
Minister for the Status of Women
Minister for Multicultural Affairs
Minister for Youth
Minister for Volunteers

Hon Leesa Vlahos MP

Minister for Disabilities

Dear Ministers

I am pleased to submit the annual report of the Department for Communities and Social Inclusion for the year ended 30 June 2016.

This report highlights the many achievements of the department during the 2015-16 financial year, including our performance against the strategic priorities of the South Australian Government and progress towards the targets of *South Australia's Strategic Plan*.

The report has been prepared in accordance with the requirements of the *Public Sector Act 2009*, *Public Finance and Audit Act 1987*, and other legislation as required.

Yours sincerely



Tony Harrison
Chief Executive
Department for Communities and Social Inclusion

30 September 2016

Chief Executive's Report

During the past year, we have achieved many important outcomes for the people of South Australia.

The department played a pivotal role in the response to the Pinery fire in November 2015, immediately activating relief and recovery efforts to support the community, as well as launching the Pinery Fire Appeal. Three relief centres were established, and a comprehensive range of supports provided to the community immediately, and then to support long-term recovery. This work is ongoing.

The State Emergency Relief Fund Committee is overseeing the disbursement of the \$2.19 million donated to the Pinery Fire Appeal. As at 30 June 2016, \$1.94 million had been approved for disbursement, with further payments to be made in the 2016-17 financial year.

The National Disability Insurance Scheme (NDIS) is one of the greatest transformational social reforms in Australia's history, and will improve the lives of more than 32 000 South Australians with disability. On 11 December 2015, the South Australian Government signed the Bilateral Agreement with the Commonwealth Government for transition to the full NDIS. Underpinning the Bilateral Agreement is the Operational Plan, agreed to in April 2016, which sets out the implementation arrangements and key elements for managing the transition. The full implementation of the NDIS will result in more people receiving support, greater choice and control for people with disability and a substantial jobs boost for South Australia.

The final stage of the Strathmont Centre devolution involves moving 27 residents into the community. Fourteen people with a severe or profound disability moved into specially-designed supported accommodation in 2015-16, and, following detailed one-person-at-a-time planning, construction work was nearly finalised for housing for the remaining residents.

The successful passage of the Youth Justice Administration Bill through Parliament in March 2016 was a major milestone for youth justice in South Australia. The Bill will result in strengthened protections for young people in youth justice facilities and aligns with the objectives and guiding principles of the *Young Offenders Act 1993*, such as the promotion of community safety and the rehabilitation of young people. Also considered by Parliament during 2015-16 was the *Housing Improvement Bill 2016* which received Royal Assent on 4 August 2016. This replaces the *Housing Improvement Act 1940* and provides substantial improvements to the regulatory framework governing standards of housing across our community.

Housing SA continues to deliver outcomes under the National Partnership Agreement on Remote Indigenous Housing, with 15 new dwellings constructed and 34 dwellings refurbished in the past year. A new two year National Partnership Agreement on Remote Housing was also negotiated and commenced on 1 July 2016.

We have continued to support the government's Thriving Communities initiative, addressing entrenched disadvantage in northern and southern Adelaide and Peterborough. In the past year, the department worked with Together SA and local communities on the development of initiatives in northern and southern Adelaide, and also supported the Thriving Communities Leadership Group in Peterborough.

Significant improvements to the delivery of screening services during 2015-16 have made the process quicker and easier. On 28 July 2015, online application forms were introduced; as well, a continuous monitoring system for people who work or volunteer with children is now being developed. Turn-around times for screening improved significantly, with 98 per cent of applications finalised within 30 business days.

Released on 8 March 2016, *Investing in Women's Futures* is the government's blueprint for helping all women gain financial independence and economic empowerment. The blueprint was developed by the Office for Women, fulfilling a commitment under the South Australian Government's Women's Policy, *Achieving Women's Equality*. The Office for Women has also supported the Equal Opportunity Commission in the implementation of the South Australian Public Sector White Ribbon Workplace Accreditation Project, with 11 departments achieving accreditation in July 2016.

One of the highlights of the past year was the new grants program, Grants SA, which allows organisations to apply for a number of different types of grants through one application. Grants SA has simpler procedures, less restrictive guidelines and streamlined reporting requirements. This aligns with the government's commitment to reduce red tape, simplify grant processes and improve accessibility to grants for community groups. The new program has been widely welcomed by the sector.

Following the significant government investment in multicultural communities in the 2015-16 State Budget, the Multicultural SA Grants Program was reconfigured into three funding streams to support a broader range of activities and opportunities. This funding demonstrates the government's commitment to supporting a new era of multiculturalism, centred on valuing diversity and strengthening social cohesion.

On 19 February 2016, the Minister for Youth launched the 2016 *Connected to YOUth* strategy which includes financial literacy training for young people who are homeless or at risk of homelessness, through the Australian Securities and Investments Commission's *MoneySmart Rookie Program*. The annual youth strategy also continues the highly effective Successful Transitions program which supports vulnerable young South Australians into meaningful work and social participation.

We have also continued to deliver on the commitments made by the government during the 2014 state election. On 1 July 2015, the new Cost of Living Concession was introduced to assist low income households meet cost of living pressures and the Women's Domestic Violence Court Assistance Service became operational, providing legal support for women who may have difficulty applying for, or reporting a breach of, an intervention order.

The department completed the installation of 1000 solar hot waters systems in South Australian Housing Trust properties and, through a partnership with Good Shepherd Microfinance, supported the opening of the first Good Money store in South Australia and the trial of the Debt Deduct program that provides access to affordable and safe credit. The WeDo app was also developed and launched on 5 September 2016, enabling young people to volunteer and have their hours 'banked' through the app.

I wish to take this opportunity to acknowledge my predecessor, Joslene Mazel, for her leadership and contribution to the department since 2008, and also thank all staff for their hard work and dedication in achieving the department's objectives. Finally, I would like to thank Minister Bettison and Minister Vlahos for their support and leadership, as well as previous Ministers, Tony Piccolo and Gail Gago. I look forward to continue to working with departmental staff, Ministers and our many partners in the year ahead, to help build a safe, strong, fair and resilient South Australia.

Tony Harrison
Chief Executive
Department for Communities and Social Inclusion

About DCSI

Our Role

The Department for Communities and Social Inclusion (DCSI) brings together a range of services, funding and policy responsibilities which together support safety, equality, opportunity and justice across South Australia. The department has lead responsibility on behalf of the South Australian Government in the areas of disability policy, funding and services; social housing and homelessness; affordable living programs; youth justice; violence against women; problem gambling; screening services and disaster relief and recovery.

The department also provides a wide range of grants to community organisations; leads the government's agenda to build thriving communities and promote resilience; and provides services to help older people remain safe at home. DCSI has lead policy responsibility in relation to women; multicultural affairs; youth; volunteers and carers.

Our Objectives

The department defines its priorities with three strategic objectives:

- support independence and participation;
- make our communities stronger; and
- provide the best services.

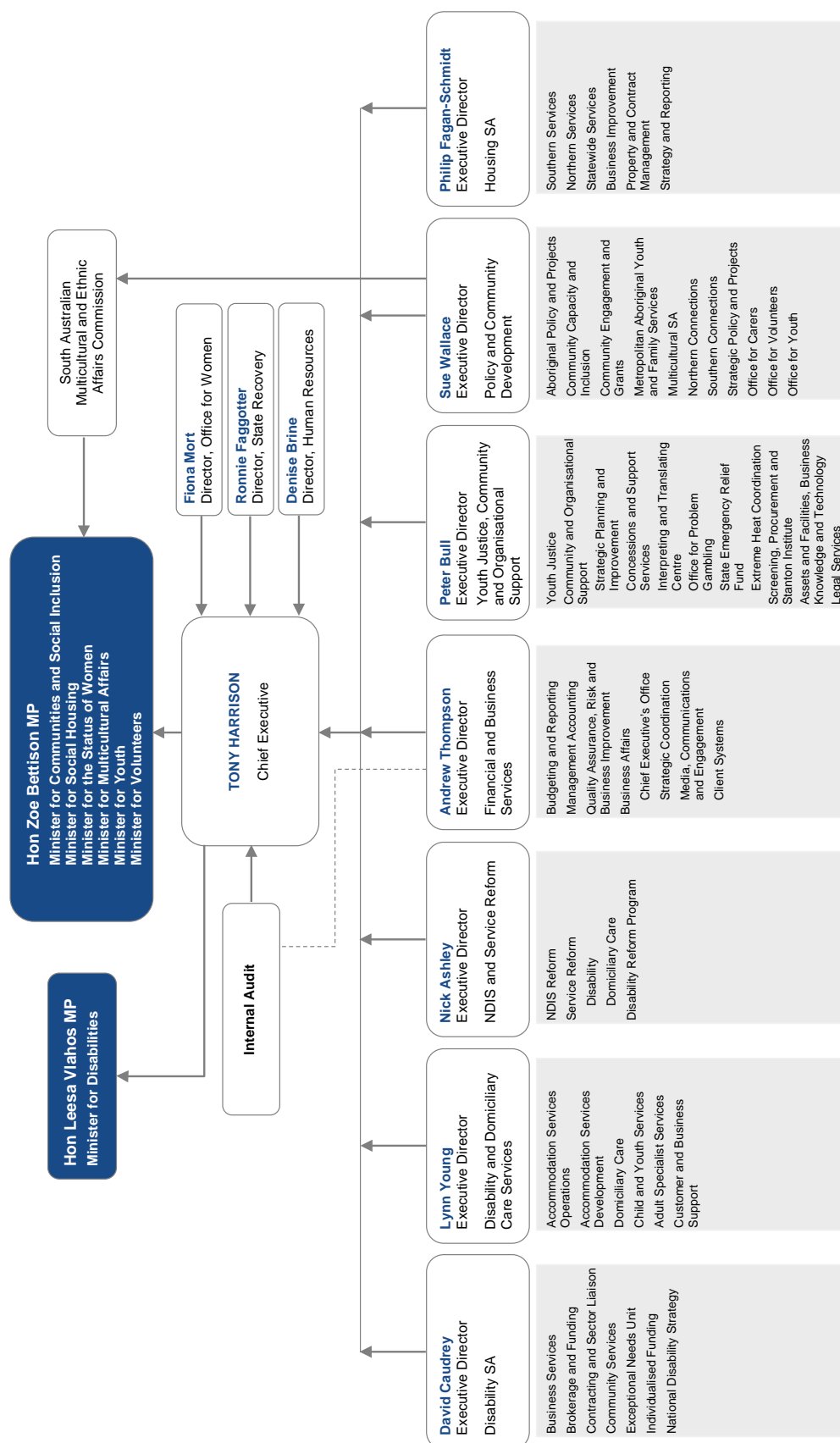
Organisational Structure

In June 2016, the Premier announced a number of leadership changes to government departments. This included the appointment of Mr Tony Harrison, previously Chief Executive of the Department for Education and Child Development, as the department's Chief Executive.

In November 2015, the NDIS and Service Reform division was established to lead the work related to the transition to, and implementation of, the National Disability Insurance Scheme (NDIS). There are two branches to the division:

- **NDIS Reform** has oversight of the key elements of the planning and implementation of the transition to the NDIS by 2018. This work is guided by the South Australian Operational Plan which identifies 20 key elements in a successful transition.
- **Service Reform** is leading work to consider the future of government service delivery for departmental disability and domiciliary care services in light of the NDIS and Commonwealth Aged Care reforms.

Organisational structure of the department as at 30 June 2016



DCSI Strategic Plan 2014-2018

Our vision: Communities for all, opportunities for everyone

Our objectives

Support independence and participation

We will:

- help people live independently in their own homes and communities
- focus our services on those in greatest need of support
- deliver high quality disability, domiciliary care, homelessness and housing programs
- provide housing options that are affordable
- improve our programs to reduce poverty and assist people in financial hardship
- increase people's choice and say about the services available to them
- improve access and inclusion for all people
- deliver early intervention and prevention services
- support children and young people to achieve their goals for themselves, their family and community.

Make our communities stronger

We will:

- lead social inclusion for the State Government
- strengthen our partnerships with the non-government sector and other government agencies
- contribute to capacity-building in the non-government sector
- lead the planning for recovery from disasters
- promote and support the important role of carers in our community
- develop programs that improve the lives and achievements of Aboriginal children, families and communities
- promote an inclusive, cohesive and equitable culturally diverse society
- support volunteers to help build stronger communities
- progress the full participation of women in the social and economic life of the state.

Provide the best services

We will:

- establish a regional planning framework to support integrated work at the local level
- improve our services and our responses to stakeholders' expectations
- promote staff learning and development to build skills and engagement
- provide a work environment that is supportive, inclusive and safe
- embed continuous improvement and innovation in our organisational culture
- manage our finances, assets and information resources performance
- lead in organisational practices that are environmentally and socially responsible.

Public sector values

- **Professionalism** - We strive for excellence
- **Service** - We proudly serve the community and State Government
- **Collaboration and Engagement** - We create solutions together
- **Sustainability** - We work to get the best results for current and future generations
- **Courage and Tenacity** - We never give up
- **Trust** - We have confidence in the ability of others
- **Respect** - We value every individual
- **Honesty and Integrity** - We act truthfully, consistently, and fairly.

Our strategic context

Key strategies and frameworks

The State Government's Seven Strategic Priorities

South Australia's Strategic Plan

South Australia's Economic Priorities

DCSI Business Plan

Our key strategies and actions to achieve our objectives

DCSI Scorecard

Our key performance indicators to measure success

A Right to Safety

The State Government's response to violence against women

Better Together

The State Government's principles for high quality community engagement across government

Northern Economic Plan

The State Government's blueprint for economic development and social transformation in northern Adelaide

Strong Voices

Disability blueprint to reform the provision of support to people with disabilities

Stronger Together

Partnership agreement with the Health and Community Services sector

Advancing the Community Together

Partnership between the volunteer community and the State Government

Achieving Women's Equality

The South Australian Government's Women's Policy

Connected to YOUTH

2016 Youth Strategy focusing on youth homelessness, training and employment and youth engagement

Volunteering Strategy for South Australia

Collaborative blueprint for action between the State Government, local government, volunteer-involving organisations and business

Housing SA Blueprint

Housing SA's five year strategy

DCSI Aboriginal Priorities Plan

DCSI's priorities relating to Aboriginal and Torres Strait Islander South Australians

National drivers

- National Disability Strategy
- National Disability Insurance Scheme
- National Affordable Housing Agreement
- National Partnership Agreement on Remote Housing
- National Partnership Agreement on Homelessness
- National Aged Care Reform - Living Longer. Living Better
- National Strategy for Disaster Resilience
- National Plan to Reduce Violence Against Women and their Children.

Government Priorities

Seven Strategic Priorities

The State Government's seven strategic priorities are areas of activity that it has chosen to focus on and are reflected in the government's budget, policy and legislative agenda. Of the seven strategic priorities, the department supports the achievement of: *Creating a vibrant city*; *Safe communities, healthy neighbourhoods*; *An affordable place to live*; and *Every chance for every child*.

Examples of the department's achievements against these priorities in 2015-16 include:

Creating a vibrant city	<p>Reconfiguring the Multicultural SA Grants Program to support a broader range of activities and opportunities for community organisations (refer page 19).</p> <p>Hosting the second South Australian Multicultural Festival in partnership with multicultural organisations and a wide range of community groups (refer page 19).</p>
Safe communities, healthy neighbourhoods	<p>Leading the implementation of the Ceduna Integrated Services model to improve the safety and wellbeing of Aboriginal people (refer page 15).</p> <p>Partnering with Commonwealth, state and territory governments to implement the <i>National Plan to Reduce Violence Against Women and their Children</i> (refer page 17).</p> <p>Establishing the Women's Domestic Violence Court Assistance Service (refer page 17).</p> <p>Launching the new South Australian Women's Policy, <i>Achieving Women's Equality</i>, to improve women's economic status, increase leadership and participation, and improve safety and wellbeing (refer page 18).</p>
An affordable place to live	<p>Implementing the new Cost of Living Concession (refer page 13).</p> <p>Opening the first Good Money store in South Australia (refer page 14).</p> <p>Commencing a trial of the Debt Deduct program to provide access to affordable and safe credit (refer page 14).</p> <p>Completing the construction of 15 new dwellings under the National Partnership Agreement on Remote Indigenous Housing (refer page 24).</p> <p>Completing the installation of 1000 solar hot water systems in South Australian Housing Trust properties (refer page 24).</p>
Every chance for every child	<p>Supporting the Thriving Communities initiative to address entrenched disadvantage in four South Australian communities through place-based initiatives (refer page 15).</p> <p>Finalising South Australia's Bilateral Agreement with the National Disability Insurance Agency and Commonwealth Government for transition to the full NDIS in South Australia (refer page 30).</p>

South Australia's Strategic Plan

The 100 targets of *South Australia's Strategic Plan* are categorised under the priority headings of: *Our Community*, *Our Prosperity*, *Our Environment*, *Our Health*, *Our Education*, and *Our Ideas*. The department is the lead agency responsible for the achievement of the following targets under the *Our Community* priority:

Goal	Target
We are proud of South Australia and celebrate our diverse culture and people	Target 5: Multiculturalism - Maintain the high rate of South Australians who believe cultural diversity is a positive influence in the community.
Everyone can afford to rent or buy a home	Target 8: Housing stress - South Australia leads the nation over the period to 2020 in the proportion of low income households not experiencing housing stress. Target 9: Aboriginal housing - Reduce overcrowding in Aboriginal households by ten per cent by 2014.
We reduce homelessness	Target 10: Homelessness - Halve the number of 'rough sleepers' in South Australia by 2013 and maintain thereafter.
We support people to stay in their homes if they choose	Target 11: Housing for people with disabilities - Increase the number of people with a disability in stable, supported community accommodation to 7000 by 2020.
We support families	Target 16: Economic disadvantage - By 2020, increase by two percentage points the share of total household income earned by low income South Australians.
We address the causes of crime	Target 18: Violence against women - A significant and sustained reduction in violence against women through to 2022.
People in our community support and care for each other, especially in times of need	Target 23: Social participation - Increase the proportion of South Australians participating in social, community and economic activities by 2020.
We value and support our volunteers and carers	Target 24: Volunteering - Maintain a high level of formal and informal volunteering in South Australia at 70 per cent participation rate or higher.
We advocate for everyone to reach their full potential	Target 25: Support for people with a disability - Triple the number of people with a disability able to access self-managed funding by 2016.
We actively participate in shaping the future of our state	Target 29: Elections - Increase the percentage of women nominating to stand in local, state and Federal Government elections in South Australia to 50 per cent by 2014. Target 30: Boards and committees - Increase the number of women on all State Government boards and committees to 50 per cent on average by 2014, and maintain thereafter by ensuring that 50 per cent of women are appointed, on average, each quarter. Target 31: Chairs of boards and committees - Increase the number of women chairing State Government boards and committees to 50 per cent by 2014.

The department also contributes to the following whole-of-government targets:

- Target 6: Aboriginal wellbeing;
- Target 32: Customer and client satisfaction with government services;
- Target 50: People with disability;
- Target 52: Women;
- Target 53: Aboriginal employees; and
- Target 61: Energy efficiency - government buildings.

Information regarding *South Australia's Strategic Plan*, including a summary of progress against all 100 targets, is available at www.saplan.org.au.

The following table outlines how the objectives and key strategies and actions of our *Strategic Plan 2014-2018* align to relevant targets in *South Australia's Strategic Plan*.

Objective	Key Strategies and Actions	South Australia's Strategic Plan Target
Support independence and participation	Help people live independently in their own homes and communities	Target 11: Housing for people with disabilities
	Provide housing options that are affordable	Target 8: Housing stress Target 9: Aboriginal housing Target 10: Homelessness
	Improve our programs to reduce poverty and assist people in financial hardship	Target 16: Economic disadvantage
	Increase people's choice and say about the services available to them	Target 25: Support for people with a disability
Make our communities stronger	Lead social inclusion for the State Government	Target 23: Social participation
	Develop programs that improve the lives and achievements of Aboriginal children, families and communities	Target 6: Aboriginal wellbeing
	Promote an inclusive, cohesive and equitable culturally diverse society	Target 5: Multiculturalism
	Support volunteers to help build stronger communities	Target 24: Volunteering
	Progress the full participation of women in the social and economic life of the state	Target 18: Violence against women Target 29: Elections Target 30: Boards and committees Target 31: Chairs of boards and committees
Provide the best services	Improve our services and our responses to stakeholders' expectations	Target 32: Customer and client satisfaction with government services
	Provide a work environment that is supportive, inclusive and safe	Target 50: People with disability Target 52: Women Target 53: Aboriginal employees
	Lead in organisational practices that are environmentally and socially responsible	Target 61: Energy efficiency - government buildings

Economic Priorities

The department supports a number of the government's economic priorities, which aim to transform the state's economy and create new employment opportunities for South Australians.

A globally recognised leader in health research, ageing and related services and products

Released on 16 June 2016 by the National Disability Insurance Agency (NDIA), the *South Australian Market Position Statement* projects that the current disability workforce in South Australia will need to increase from the current workforce of 5650 to 6900 full-time equivalent (FTE) employees to 10 250 to 12 550 when the NDIS is fully implemented. The northern, southern and western Adelaide regions will see the largest increase in jobs, with up to 2050 FTE jobs to be created in northern Adelaide, up to 1100 FTEs in southern Adelaide and up to 950 FTEs in western Adelaide.

To develop a sustainable and high-quality disability workforce which is critical to the success of the NDIS, the State Government has committed \$4.025 million under the *Northern Economic Plan* for a new Disability Workforce Hub to support people wanting to enter or transition to work in the disability sector (refer page 26). This initiative builds on the outcome of a two year investigation by the department into the feasibility of establishing a disability hub in Adelaide's northern suburbs. The department is also represented on the Industry Development Working Group, along with representatives from the Department of the Premier and Cabinet (DPC) and the Department of State Development, which was established to oversee industry and workforce development to support the implementation of the NDIS in South Australia.

The knowledge state - attracting a diverse student body and commercialising our research

The State Government is committed to attracting and retaining workers, particularly women, in careers relating to Science, Technology, Engineering and Mathematics (STEM). In February 2015, the Office for Women launched the *Edith Dornwell Internship for Women in STEM*, with one internship to be awarded each year for three years. The initiative provides three months full-time or six months part-time fully paid employment with an organisation whose focus is on STEM.

Best place to do business

During 2015-16, the department introduced initiatives to reduce red tape in the community sector such as Grants SA, which has simpler application procedures and improves accessibility to grants for community groups (refer page 15). In addition, the Human Services Partnership Forum collaborated on the reform of not-for-profit funding rules and guidelines to be implemented by all government departments (refer page 16).

Growth through innovation

The department is an active participant in the government's *Open Data* initiative with data available to all members of the community on the Data.SA website at www.data.sa.gov.au. This initiative has the potential to advance research and enable improved investment decisions in South Australia.

Portfolio Deliverables

The department has continued to progress the implementation of commitments made by the government during the 2014 state election and arising from His Excellency the Governor's speech to the opening of Parliament in 2015. As previously reported, in 2015-16 the department:

- established the Women's Domestic Violence Court Assistance Service;
- implemented the new Cost of Living Concession;
- opened the first Good Money store in South Australia;
- commenced a trial of the Debt Deduct program;
- introduced initiatives to reduce red tape in the community sector; and
- completed the installation of 1000 solar hot water systems in South Australian Housing Trust properties.

In addition, during the past year the department:

- supported the Equal Opportunity Commission in an initiative to ensure government departments achieve accreditation as a White Ribbon workplace (refer page 18);
- undertook comprehensive consultations with stakeholders to inform the development of key directions for the *South Australian Multicultural Action Plan 2017-2018* (refer page 19);
- developed the WeDo app to increase the participation of young people in volunteering (refer page 21);
- launched the Homes for Homes scheme in South Australia (refer page 24);
- completed Stage 2 of the feasibility study on the development of a disability hub for the north (refer page 26); and
- completed a tender process for the construction of a multi-use housing apartment complex in the Adelaide CBD incorporating a disability respite accommodation facility (refer page 27).

Digital by Default Declaration

In November 2014, the Premier announced the *Digital by Default Declaration*, which commits the government to transforming its services through the use of digital technology. The *Digital DCSI Strategy* and *Digital DCSI Implementation Plan* demonstrate how the department will meet this commitment and the government's broader agenda of opening, innovating and modernising the public sector. The strategy and implementation plan are publicly available from www.dcsi.sa.gov.au/about-us/key-strategies-and-plans.

The department has commenced implementing the 'Anytime, Anywhere, Any Device' principle of the *Digital DCSI Strategy* which aims to improve service delivery by allowing staff to work flexibly and make it easier to access secure information from anywhere, anytime on any device. This involves embracing the opportunities provided by mobile technologies and cloud computing.

Our Performance

Program 1: Thriving Communities

Sub-program 1.1: Community Connections and Support

Community Connections and Support promotes opportunity and affordability for vulnerable and disadvantaged South Australians through a range of State Government concessions aimed at easing cost of living pressures, as well as the Emergency Electricity Payment Scheme, Personal Alert Systems Rebate Scheme, Spectacles Scheme, Funerals Assistance Program, and the Companion Card program. It also includes the administration of the Gamblers Rehabilitation Fund and the State Emergency Relief Fund; interpreting and translating services; disaster recovery; and the provision of employment-related screening services, as well as high-level policy and advice.

Cost of Living Concession

From 1 July 2015, the department implemented the State Government's Cost of Living Concession to help fixed and low-income South Australians manage their household expenses. During 2015-16, the concession was paid to over 182 000 eligible South Australian households, who can apply the money towards their greatest needs.

Eligible homeowner-occupier households who previously received the council rates concession now receive up to \$200 per year under the Cost of Living Concession. Eligibility for the concession has been expanded to include pensioners and low-income earner tenant households who may apply to receive \$100 per year.

Screening Checks

A number of process and technology improvements were introduced to improve the delivery of screening services, with further improvements being developed. On 28 July 2015, the Screening Unit launched an online application form with 19 987 online applications received in 2015-16, approximately 15 per cent of all applications. Over 3700 organisations have registered to submit their applications online.

In the 2016-17 State Budget, the government provided funding for the development and implementation of continuous monitoring of screening clearances of people who work or volunteer with children in South Australia. The Screening Unit is working with the South Australia Police and the Department for Education and Child Development to build and implement the system and processes, which will regularly monitor changes to relevant offences and history and alert organisations that the status of a clearance has changed. The government has provided \$5.3 million in investing expenditure over two years for this initiative, which is anticipated to go live in mid-2017.

Gambling Intervention Program

The Gambling Intervention Program pilot commenced on 1 July 2015, directing offenders to therapeutic sentencing options when problem gambling is related to criminal behaviour. The voluntary program provides a non-custodial sentencing option where problem gambling has been a factor in offending. During 2015-16, eight participants were engaged in the pilot, which concludes on 31 December 2016.

Pinery Fire

As part of the immediate response to the Pinery fire in November 2015, the department activated relief and recovery efforts, with three relief centres established at Gawler, Balaklava and Clare. As needs changed, the relief centres were replaced by the Recovery Centre at Gawler TAFE, which provides a range of services. The State Recovery Office activated the recovery website and hotline on 25 November. The department also implemented a wide-ranging communication strategy to provide information to the public.

The recovery effort is focused on both individual health and wellbeing and that of the community as a whole. Housing SA leads the Emergency Relief Functional Service, which provides practical assistance and support, including case management, from the Recovery Centre, via mobile services and through home visits. The State Recovery Office coordinates whole-of-government recovery operations and supports recovery operations at a local level. Numerous community forums and events have been held to disseminate information, assist people affected by the fire to access services and foster community connections and social recovery.

State Emergency Relief Fund

The State Emergency Relief Fund (SERF) was activated on 26 November 2015 in response to the Pinery fire. The independent SERF Committee administers the fund and ensures that all donated money is gifted fairly and appropriately.

Donations to the Pinery Fire Appeal closed on 30 June 2016 with \$2.19 million donated, including a State Government donation of \$1 million and interest. Money donated to the appeal is paid into the SERF, and 100 per cent of the donations are gifted to people affected by the fire. As at 30 June 2016, \$1.94 million had been approved for disbursement.

Culturally and Linguistically Diverse Gambling Help Action Plan

On 1 October 2015, the *Culturally and Linguistically Diverse Gambling Help Action Plan 2015* was launched to address problem gambling across multicultural communities. The Action Plan was developed by the PEACE Multicultural Gambling Service, with funding from the Gamblers Rehabilitation Fund.

The Action Plan included the development of a Community Ambassadors Program to build community capacity to address problem gambling. Community Ambassadors are nominated from at-risk communities and trained in relation to gambling addiction and stigma, as well as help services. Twenty Community Ambassadors have been recruited to the program.

Sub-program 1.2: Policy and Community Development

This program supports policy development, funding and partnerships which build opportunities and inclusion for all South Australians, including Aboriginal people and communities, carers, low income households, young people, culturally diverse communities and Lesbian, Gay, Bisexual, Transgender, Intersex and Queer people. The program includes policy and corporate support to Multicultural SA, as well as the Offices of Volunteers and Youth. The program also builds and advances the capacity of the community services sector through partnership with the not-for-profit sector, including support to the Human Services Partnership Forum.

Microfinance Products

The South Australian Government has established a partnership with Good Shepherd Microfinance to expand the availability of microfinance products to people on low incomes. This has involved the establishment of the Good Money store and the development and implementation of the Debt Deduct interest-free debt consolidation loan program.

The Good Money store, South Australia's first alternative ethical finance provider, opened in Salisbury on 14 August 2015. Good Money stores offer a one-stop-shop for a range of community finance products, financial counselling and referrals. As at 30 June 2016, the store had issued 232 loans and held 2095 confidential financial conversations. For many people on a low income, these financial conversations are the first opportunity to have their personal financial affairs attended to and receive specialist advice.

During 2015-16, a trial of the Debt Deduct program commenced, providing access to affordable and safe credit for people who are in need of debt management to break the cycle of unaffordable credit. As at 30 June 2016, seven loans had been approved and an evaluation of the trial completed. The current target is 100 Debt Deduct loans by 31 December 2017.

Ceduna Integrated Services

The department continued to lead the implementation of the Ceduna Integrated Services model in collaboration with state, local and Commonwealth Government agencies, and non-government and community organisations. The model aims to address concerns about the safety and wellbeing of transient Aboriginal people in and around Ceduna who are affected by drug and alcohol use, with local approaches that bring the community and government together in a coordinated response.

Initiatives implemented during the year include the introduction of the Street Beat program, with workers from a range of services 'out and about' to actively engage with people. Other outcomes during the year include:

- establishing a service centre to support multi-agency collaboration;
- developing the Supporting Youth in Community (In SYNC) framework, a multi-agency response for high risk young people; and
- a Youth Leadership Program involving young people from Ceduna, Yalata, Koonibba, Oak Valley and Scotdesco.

Thriving Communities

The Thriving Communities initiative uses a collective, community-led approach to assist disadvantaged communities identify priority issues and work together to achieve a positive vision for the future. In the past year, the department:

- worked with Together SA in developing Together in the North initiatives focussed on children in the City of Playford;
- worked with community leaders in southern Adelaide, including Together SA, to develop the Together in the South initiative, focussing on disadvantaged children aged from birth to eight years;
- led the development of a Thriving Communities Leadership Group in Peterborough, which has developed a draft Population Action Plan; and
- commenced discussions regarding Thriving Communities approaches in the APY Lands.

Grants SA

Commencing on 1 June 2016, Grants SA brings together existing one-off grant programs and targets the following four priority groups:

- disadvantaged individuals and communities;
- culturally and linguistically diverse groups and communities;
- young people experiencing disadvantage; and
- volunteers.

This major reform enables organisations to apply for any funding stream with just one application. During 2015-16, an online grants management system, Smarty Grants, was trialled for the grant process in its entirety, from application, to assessment, acquittal and reporting. The system is now being used to support Grants SA.

Automotive Transformation Taskforce

During 2015-16, the department's Northern Connections office, through the Beyond Auto service, worked with the Automotive Transformation Taskforce and local services to support automotive workers and their families impacted by automotive industry closures. Beyond Auto provides a 'one-stop shop' for automotive workers, their families and other affected community members from the Northern Connections office at Philip Highway, Elizabeth.

Since opening in October 2014, Beyond Auto has supported 117 individuals and families. It has also established an outreach program that is working closely with Holden and various supply-chain companies.

Reduce Red Tape in the Community Sector

During 2015-16, the government and non-government representatives of the Human Services Partnership Forum collaborated on the reform of not-for-profit funding rules and guidelines to be adopted by all government departments. Principles for the funding rules and guidelines were approved by Cabinet, and work has commenced to develop draft rules and guidelines reflecting the endorsed principles. The *South Australian Not-for-profit Funding Rules and Guidelines* will contribute to the government's commitment to reduce red tape, unnecessary overlap or duplication of effort.

Working in collaboration with the Human Services Partnership Forum, the department introduced further initiatives to support the community sector. The Sustainable Community Organisations through Partnership and Engagement (SCOPE) Program assists non-government organisations strengthen their governance and business systems. The STARservice Development Program is used by small non-government organisations that want to attract grant funding and improve their governance. STARservice is a free online program. Launched in December 2015, the program assisted 53 organisations in 2015-16.

Results Based Accountability

Results Based Accountability™ (RBA) is an outcomes-based quality improvement framework which enables services to capture the outcomes they are achieving. During 2015-16, the RBA outcomes framework was implemented across the Community Services Support Program. RBA training was provided for both government and not-for-profit staff, new reporting tools were developed, and new templates created for contracts. Between 1 July 2015 and 30 June 2016, a total of 307 participants completed RBA training.

Sub-program 1.3: Youth Justice

Youth Justice ensures that children and young people who have offended are at a reduced risk of re-offending, facilitates the restitution to victims and communities as appropriate and provides secure youth training facilities for young people who are detained.

Youth Justice Administration Act 2016

On 17 March 2016, his Excellency the Governor assented to the *Youth Justice Administration Act 2016* which is due to commence in December 2016. The Act, which was developed following an extensive consultation process, allows for the establishment of the powers relevant to the functions undertaken by the department's Youth Justice directorate, particularly the administration of training centres and community supervision services.

Importantly, the Act aligns with the objectives and guiding principles of the *Young Offenders Act 1993*, such as the promotion of individual responsibility, restitution to victims, community safety and the rehabilitation of young people, and provides a consistent legislative framework for the management of young people in the justice system.

The development of the Act was also an opportunity to update powers to reflect contemporary approaches in Youth Justice administration, including relating to safety and security within the Adelaide Youth Training Centre. The needs of young people were properly considered in the drafting of the Act, their vulnerability and developmental differences recognised and their rights protected. This includes a provision requiring a Charter of Rights for children and young people in youth justice facilities.

Home Detention Monitoring

The Home Detention Program, which uses 24-hour Global Positioning System (GPS) enabled electronic surveillance, allows young people to maintain important connections with their family, community, education and training. In 2015-16, GPS enabled home detention monitoring was expanded to most regional locations, including Port Lincoln, Port Augusta, Whyalla, Port Pirie, Mount Gambier and the Riverland.

The *Youth Justice Administration Act 2016* includes consequential amendments to the *Young Offenders Act 1993*, to provide for the expanded use of home detention as a sentencing and early release option. These reforms support the principle that detention in a training centre should be a last resort for children and young people and form part of the State Government's Transforming Criminal Justice agenda.

Sub-program 1.4: Status of Women

The Office for Women promotes the full and equal participation of women in the social and economic life of South Australia. It provides innovative and balanced public policy advice to government, as well as high quality statewide information and referral services through the Women's Information Service and executive support to the Premier's Council for Women. Priorities of the Office for Women include addressing violence against women, improving women's participation in leadership and decision-making and women's economic empowerment.

National Plan to Reduce Violence Against Women and their Children

Released in February 2011, the *National Plan to Reduce Violence Against Women and their Children 2010-2022* provides a clear framework for collaborative and focussed intervention by the Commonwealth, state and territory governments. Initiatives supported by the South Australian Government under the National Plan include:

- Australia's National Research Organisation for Women's Safety (ANROWS);
- 1800 RESPECT, a 24/7 national sexual assault, domestic and family violence counselling service;
- The Line, a national social marketing campaign about respectful relationships targeted at young people;
- Change the Story, a national primary prevention framework; and
- the Daisy app for women experiencing domestic violence and sexual assault.

In April 2016, the National Campaign to Reduce Violence Against Women and their Children was released, which includes a commercial (screened on television and in cinemas) and a suite of resources available via the national campaign website at www.respect.gov.au. The \$30 million campaign is an initiative of the Council of Australian Governments and is jointly funded by the Commonwealth, state and territory governments.

Women's Domestic Violence Court Assistance Service

Commencing on 1 July 2015, the Women's Domestic Violence Court Assistance Service provides support for victims to help them deal successfully with the legal system. During 2015-16, the service assisted 450 women.

The Women's Domestic Violence Court Assistance Service was one of three programs developed under *Taking a Stand: Responding to Domestic Violence*, to support and protect victims of domestic violence. The Victim Support Service operates the free and confidential service which is funded by the Victims of Crime fund.

Achieving Women's Equality

On 30 July 2015, the South Australian Government launched its Women's Policy, *Achieving Women's Equality*, supporting women's participation in all aspects of life. The policy acknowledges that economic status, participation and safety issues must be addressed before equality can truly be achieved, and sets out action in three key areas:

- improving women's economic status;
- increasing women's leadership and participation in decision making; and
- improving women's safety and wellbeing.

Achieving Women's Equality provides a strategic, integrated framework through which State Government agencies can foster and achieve gender equality, in both their own work and in the partnerships they forge with business and community. It also ensures that the unique backgrounds, experiences and situations of all women are considered in the development of strategies that promote gender equality and increase resilience.

Investing in Women's Futures

On 8 March 2016, International Women's Day, the Premier and the Minister for the Status of Women launched *Investing in Women's Futures*, the South Australian women's economic empowerment blueprint. The blueprint, a commitment under *Achieving Women's Equality*, outlines initiatives and actions to support women's economic wellbeing across their lifetime.

Actions implemented or commenced under the blueprint during 2015-16 include:

- introducing legislation to provide superannuation for public servants on paid parental leave;
- supporting the Women in Resources SA Awards;
- commencing a gender pay gap audit of the state public sector;
- commencing research into the specific causes of the gender pay gap in South Australia;
- promoting financial literacy information and resources, particularly through the Women's Information Service; and
- hosting an event at the Women's Information Service on World Elder Abuse Day, 15 June 2016, to raise awareness of the financial abuse of older women.

White Ribbon Accreditation

In *Taking a Stand: Responding to Domestic Violence*, the Premier announced that all South Australian Government departments will obtain White Ribbon Workplace Accreditation. In March 2015, 11 departments commenced the accreditation process and all have received accreditation. In November 2015, a further nine departments commenced, with agencies to be advised of their accreditation status by 28 February 2017.

The South Australian Public Sector White Ribbon Workplace Accreditation Project is led by the Equal Opportunity Commission, in conjunction with the Office for Women.

Premier's Women's Directory

The Premier's Women's Directory is an online resource that assists the State Government to increase the number of women on boards and committees and achieve targets 30 and 31 of *South Australia's Strategic Plan*. The Office for Women promotes the use of the Directory to both government and non-government organisations.

During 2015-16, the Office for Women targeted specific groups of women to register for the Directory, including women with sporting backgrounds and with skills highly sought after by boards such as accounting and finance. As a result, the number of CVs in the Directory increased from 545 as at 30 June 2015 to 626 as at 30 June 2016, including 20 Aboriginal and Torres Strait Islander women; 18 women living with disability; 89 women from culturally and linguistically diverse backgrounds; and 116 women living in rural and regional South Australia.

Sub-program 1.5: Multicultural Services

Multicultural SA supports South Australia's ethnic communities and promotes community capacity and harmony. It administers grant programs to community organisations that provide services to help families and individuals improve their quality of life and strengthen the wellbeing of culturally and linguistically diverse communities, as well as support for multicultural events and initiatives.

Multicultural SA Grants Program

In 2015-16, the South Australian Government tripled its investment in multicultural communities, with the State Budget including an additional \$8 million over four years. This funding is in addition to the existing \$1 million already provided through the Multicultural SA Grants Program, bringing the total provided to \$12 million over four years.

This significant increase enabled the Multicultural SA Grants Program to be reconfigured into three funding streams:

- Celebrating Diversity Program, to support a range of activities for culturally diverse communities, including cultural festivals and events;
- Multicultural Infrastructure Grants, for the construction of minor infrastructure projects, or the upgrade, extension or enhancement of existing infrastructure; and
- Stronger Families, Stronger Communities Grants, to address priority needs and issues within culturally diverse communities.

During the past year, 258 community organisations received funding through the program.

South Australian Multicultural Action Plan

During 2015-16, Multicultural SA undertook comprehensive consultations with the South Australian Multicultural and Ethnic Affairs Commission and other stakeholders to inform the development of the *South Australian Multicultural Action Plan 2017-2018*, to be released in late 2016. The Action Plan will enable us to respond to the increasingly diverse needs of our multicultural communities and provide a two-year plan based on three key pillars: build, strengthen and celebrate. A key focus will be working with new and emerging communities to respond to their specific needs and issues.

Multicultural Festival

A highlight of the 2015-16 multicultural events calendar was the 2015 Multicultural Festival, coordinated by the department, and attracting around 80 000 people. Held in Rundle Mall on 1 November 2015, the festival program included dance/music performances, demonstrations, activities, and stalls featuring cultural displays, arts and crafts and food.

Sub-program 1.6: Youth Services

The Office for Youth supports South Australian young people through grant programs and services, including initiatives designed to implement the 2016 youth strategy, Connected to YOUTh.

Connected to YOUTh

On 19 February 2016, the Minister for Youth launched the 2016 *Connected to YOUTh* strategy, which continues the government's commitment to combatting youth homelessness, supporting our most vulnerable young people to transition to training and employment and encouraging youth entrepreneurialism.

Successful Transitions

Successful Transitions offers vulnerable, unemployed young people intensive mentoring to support them to engage in education, training and employment. The program is available to young people aged 17 to 24 years, and is delivered in five regions, including the northern and southern metropolitan areas, the Limestone Coast, the Murray Bridge/Mount Barker region and the Mid North area (the communities of Port Pirie, Port Augusta and Peterborough). In April 2016, the program in the Mid North was extended to include Whyalla.

During 2015-16, 255 young people were referred to the program, with 177 young people engaged with an individual transition plan. Data from the first year of operation shows that approximately 62 per cent of participants reported they had minimised barriers to education, employment or training.

MoneySmart Rookie Program

Connected to YOUTh committed \$100 000 to enable 200 young people who are homeless or at risk of homelessness to access financial literacy skills through the Australian Securities and Investments Commission's *MoneySmart Rookie* program. This program helps participants gain skills in budgeting and developing financial goals, an understanding of the pitfalls of credit cards and an awareness of online scams.

Grant applications opened on 23 March 2016, with community organisations invited to apply for grants of between \$5000 and \$10 000 to work with small groups of young people. Twelve organisations were awarded grants and commenced the delivery of the program in June 2016.

Youth Forums

The South Australian Government is committed to ongoing discussions with young people. During 2015-16, a number of youth forums were held across South Australia and young people were also engaged online through YourSAy.

The Minister for Youth attended a number of forums to talk directly with young people:

- 14 September 2015 in the City of Marion;
- 12 October 2015 in the City of Charles Sturt;
- 19 October 2015 in the Barossa region alongside Country Cabinet;
- 9 November 2015 in the City of Playford;
- 24 November 2015 in the City of Mount Gambier alongside Country Cabinet ; and
- 2 March 2016 in Leigh Creek, also alongside Country Cabinet.

Young people raised a range of topics they were passionate about, including leadership, service provision, employment opportunities, homelessness and making a difference in their communities.

Sub-program 1.7: Volunteer Services

The Office for Volunteers supports the implementation of the Volunteering Strategy for South Australia and the Advancing the Community Together partnership through grant programs designed to build community capacity, support civil society and increase volunteering.

Volunteering Recognition Scheme

In 2015, Volunteering SA&NT successfully piloted the new Volunteering Recognition Scheme. The pilot project, which aimed to increase the participation of young people in volunteering and create pathways to employment, included extensive community consultation and the preliminary development of the WeDo app, which enables young people to register as volunteers and have their hours 'banked'. Hours volunteered are verified by the organisation, with the app providing a platform to collate the number of hours banked and to achieve progressive levels of volunteering recognition status.

Following the completion of the trial in December 2015, full implementation, management and reporting for the program was transferred to Volunteering SA&NT. Under the management of Volunteering SA&NT, stage one of full implementation commenced in April 2016 and is scheduled to be completed in March 2017. Key deliverables include further development of the functionality of the WeDo app, which was launched at the Royal Adelaide Show on 5 September 2016.

Volunteering Strategy for South Australia

The *Volunteering Strategy for South Australia 2014-2020* aims to improve the experience of volunteers, enhance outcomes for volunteer-involving organisations and support Target 24 of *South Australia's Strategic Plan*, to maintain a volunteer participation rate of 70 per cent or higher. The strategy is a collaborative blueprint for action between the State Government, local government, volunteer-involving organisations and business, with four project teams charged with implementing the strategy.

Achievements during 2015-16 include:

- contributing to the revision of the National Volunteering Standards;
- developing a strategy to promote and inform perceptions and misconceptions of volunteering and make it easier to engage and recruit new volunteers;
- developing a resource relating to criminal history and screening checks for volunteers; and
- successfully securing a \$20 000 research grant, through the Local Government Research and Development Scheme, to produce a handbook and web resource to assist councils encourage volunteering under the Commonwealth Government's Work for the Dole Scheme.

Corporate Volunteering Program

The corporate volunteering program assists businesses and community organisations connect up. The program matches the skills and expertise of corporate volunteers with requests for assistance from community organisations who may not be able to afford professional services.

In 2015-16, responsibility and funding for the corporate volunteering program was transferred to Volunteering SA&NT. Over the year, Volunteering SA&NT received approximately 50 requests for assistance from corporate clients, mostly requests for assistance to identify volunteering opportunities. More than 400 corporate staff participated in, or received support in finding, corporate volunteering activities.

Program 2: Domiciliary and Community Care Services

Sub-program 2.1: Domiciliary Care Services

Domiciliary Care provides community care services which increase people's ability to live independently and safely in their own homes. These services include personal care, domestic assistance, respite care, falls prevention and intervention, specialist dementia support, short-term restorative care, palliative care, allied health assessment and therapy. Domiciliary Care is a registered provider under the Commonwealth Home Support Programme, with funding provided from the Commonwealth Department of Health and Ageing for services to people aged over 65 years and Indigenous people over 50 years.

Commonwealth Home Support Programme

On 31 October 2015, following a four-month transition period, Domiciliary Care commenced as a service provider under the Commonwealth Home Support Programme (CHSP). To comply with the new arrangements of the CHSP, Domiciliary Care has continued to reorientate its services by:

- accepting new referrals through *My Aged Care* and Regional Assessment Services;
- delivering services within the CHSP Guidelines; and
- transitioning existing clients to the most appropriate form of care, which may include to other Domiciliary Care services, into residential care or to a Home Care Package.

Active Minds and Wellbeing

The Active Minds and Wellbeing Program provides people with dementia with social support and cognitive stimulation therapy in a client-centred, centre-based day service. The program focuses on cognitive stimulation techniques that maximise people's potential for independence. Clients participate in a wide range of activities, including physical exercise, gardening, music, cooking, outings and specific interest activities for men and women.

During the past year the program was reorientated to focus on early intervention for people in the early stages of dementia and cognitive impairment.

Adults with Chronic Conditions

The Adults with Chronic Conditions Program supports people under 65 years of age (under 50 years of age for Aboriginal and Torres Strait Islander people) who are experiencing limitations from chronic health conditions but are not eligible for disability services. The consolidation of several state-funded programs has resulted in streamlined referrals, increased responsiveness, and greater access to services.

Clients receive prompt access to equipment and allied health therapy services, reducing the need for hospitalisation or residential care. Intensive therapy can be offered over a number of weeks to help people maintain and improve their functional skills to perform daily living tasks.

Sub-program 2.2: Community Care

Community Care comprises South Australian Home and Community Care services and assistance to people in Supported Residential Facilities.

Supported Residential Facilities

Supported Residential Facilities provide an accommodation and support option for people experiencing high levels of complexity, risk and vulnerability linked to homelessness and disability. During 2015-16, 820 residents were assisted to achieve an improved quality of life and sustain their tenure through the provision of the State Government's board and care subsidies and supplementary payments, including 300 residents who received additional support in relation to their high and complex needs.

South Australian Home and Community Care Program

The South Australian Home and Community Care (SA HACC) program funds low-level support services for people with disability under the age of 65 (Aboriginal people under 50 years) and their carers. Services provided support independence and community inclusion and include personal care, domestic assistance, delivery of meals, home maintenance and modifications, respite care, social support and transport. During 2015-16, the SA HACC program assisted approximately 22 000 service recipients.

Program 3: Social Housing

Housing SA develops, implements and provides housing service responses for people who are at risk or in high need and works with government and non-government agencies to improve the standard of existing affordable social housing across the state. This encompasses the management of grants for housing services to low income households; support to people who are at risk or in high need, including specialist homelessness and domestic violence services; the management of public housing; metropolitan, rural and remote Aboriginal housing; the regulation of community housing; and emergency relief and recovery services.

National Partnership Agreement on Remote Indigenous Housing

Housing SA has delivered significant capital works on the APY Lands, the Far West Coast and in the Far North of South Australia under the National Partnership Agreement on Remote Indigenous Housing. From 2009-10 to 2015-16, Housing SA constructed 206 new dwellings and refurbished 252 existing homes in remote Aboriginal communities.

In 2015-16, 15 new dwellings and 34 refurbished dwellings were delivered in the APY Lands communities of Indulkana and Pukatja. The Employment Related Accommodation program also acquired ten new employment related accommodation properties to assist people moving from remote Aboriginal communities.

A new National Partnership Agreement on Remote Housing was negotiated to operate from 1 July 2016 to 30 June 2018, providing \$26.8 million over two years to improve the lives of Aboriginal people in remote communities.

Homelessness

The South Australian Specialist Homelessness and Domestic Violence Services sector comprises 40 government and non-government organisations providing 72 programs over 93 outlets across the state. Funding for the sector is provided through the National Partnership Agreement on Homelessness and the National Affordable Housing Agreement.

Responding to, and preventing, homelessness has a positive impact on the wellbeing of individuals, families and the community, as well as social and economic participation. In the past year, the sector assisted over 22 000 people with a range of services including accommodation, meals, counselling and intensive case management to support transition to independent living and sustainable housing outcomes.

Solar Hot Water Systems

Housing SA has delivered on the State Government's election commitment to install 1000 new solar hot water systems in South Australian Housing Trust properties. Solar systems generally reduce total household electricity use by approximately 30 per cent. The installation of the systems will also have a positive effect on the environment, with a reduction in greenhouse gas emissions.

Homes for Homes

The Big Issue officially launched the Homes for Homes initiative in South Australia on 25 September 2015. Through this State Government-supported initiative, property owners who agree to participate will donate a tax deductible percentage (0.1 per cent) of the value of their property when sold to Homes for Homes. Capital raised will go towards new affordable and social housing in areas of greatest housing need. Homes for Homes has obtained seed funding commitments from charitable trusts, the corporate sector, the Commonwealth Government and the South Australian Government.

Service Delivery Model

Housing SA has finalised the statewide implementation of a new service delivery model to transform its business and better support the changing needs of its customers. The new model improves Housing SA's capacity to respond to the increased risk and vulnerability of customers and allows staff to invest more intensively at the beginning of a customer's tenancy, assessing need, providing information and delivering appropriate products and services.

Targeted specialist services are provided through an integrated multi-disciplinary approach, with customers connected to support services in their local community. The new model also encourages proactive identification of at-risk tenants, including where children may be at risk.

Property Ownership Review Team

In July 2015, Housing SA established the Property Ownership Review Team to identify and investigate cases where tenants were suspected to own residential property. As a result, 34 households vacated public housing due to property ownership, and 55 households were required to pay full market rent.

Program 4: Disability SA

Sub-program 4.1: Non-Government and Individualised Funding

This sub-program includes individualised funding and the funding of services by non-government organisations to people with disability and their carers.

Individualised Funding

Individualised funding is part of the government's commitment to improve the lives of people with disability, and aligns South Australia's disability support framework with that of the NDIS. The South Australian Government adopted a three-staged implementation process to individualised funding, with stage three completed by 30 June 2016. This stage included group home and shared accommodation services and provided notional personal budgets in readiness for the transition to NDIS. This approach recognises the potential impact of individualised funding on a service provider's ability to maintain effective services to others who are part of the shared arrangement.

Individualised funding allows individuals to choose one of the following four options:

- Option 1: directly receiving and managing their funding;
- Option 2: having someone help them manage their funding;
- Option 3: using a host agency to arrange services and manage their personal budget; or
- Option 4: continuing to have government manage their personal budget and broker services on their behalf.

As at 30 June 2016, there were 8344 individuals with a personal budget or national allocation, including 313 people who have chosen to self-manage their individual budget.

Sub-program 4.2: Disability Support

This program includes a range of strategies, funding and services, including policy and planning; intake, assessment and resource allocation; funds management; an emergency after hours service; administration of individualised funding; strategic projects and business services; and community services for people with disability, their families and carers.

Disability Workforce Hub

The 2014-15 State Budget provided \$400 000 over two years to investigate the feasibility of establishing a disability hub in Adelaide's northern suburbs. The feasibility study was completed in 2015-16, identifying that the highest priority is training the workforce needed to meet additional demand under the NDIS. This is being progressed under the umbrella of the *Northern Economic Plan*.

Under the *Northern Economic Plan*, the government committed \$4.025 million for a new Disability Workforce Hub to support people wanting to enter or transition to work in the disability sector. The Hub will facilitate activities to build a sufficient and diverse supply of workers for the disability sector. This includes upskilling existing workers, encouraging allied health graduates to work in the disability sector, providing job seekers with specialist career advice and connections to employers, and employing local people in the northern suburbs.

The Hub will be located in the Northern Futures Career and Workforce Development Centre at the Elizabeth Shopping Centre and will also be accessible through the department's Northern Futures' Salisbury site. The Department of State Development is leading this initiative.

City Disability Respite Facility

The South Australian Government has committed to invest \$7.44 million, in partnership with the private sector, to deliver an 18 room disability respite facility in the Adelaide CBD. Following a tender process, Uniting Communities was selected as the successful proponent and will construct a multi-use building on the Maughan Church site, bringing together Uniting Communities' services and incorporating a specialist disability long-term rental and disability respite accommodation facility.

The Development Assessment Commission approved the plans for the redevelopment in June 2016. The development is expected to be completed by late 2018 and will help reduce the waiting list for centre-based respite and relieve pressure on existing respite facilities. It will also provide a flexible accommodation option for people living with disability and their families, which can be tailored to individual requirements.

Disability Engagement Register

The Disability Engagement Register supports engagement between government and people living with disability, their carers and families, to help inform the development of government policy, programs and service delivery. It is primarily used for consultation on disability specific issues; however, it can also be used by mainstream agencies to connect with people with disability on projects and proposals that impact on everyone.

During 2015-16, the department undertook a review and upgrade of the Register. In June 2016, a more robust management system was implemented to enable members to join online and ensure effective ongoing management and expansion. As at 30 June 2016, there were 104 members with membership predicted to reach 300 by 30 June 2017.

Program 5: Disability Services

Sub-program 5.1: Government Disability Services

Government Disability Services is responsible for providing services across the state, incorporating supported accommodation, specialist services (allied health, therapy and community nursing), and services for children and young people, including the early childhood program, the school age and youth program and child and youth specialist services.

Smart Support Technologies

The Smart Living Project initially delivered innovative support through state-of-the-art technology and concierge support at the Boulevard Apartments, Woodville West, opened in 2013. In early 2016, Jackson Care Technologies was appointed to design, install and commission various smart support technologies, including hardware and software for people living with disability in six transition units and five long-term dwellings at Lightsview.

Undertaken in partnership with Renewal SA, the new dwellings at Lightsview include specific smart support cabling that enable the installation of state-of-the-art technology systems and devices which allow people to exercise greater control over their lives.

Strathmont Centre

People living in the Strathmont Centre have been progressively moving into supported accommodation in the community, with the third and final stage of the Strathmont Centre devolution nearing completion. The final stage involves moving 27 people into community living, in a mix of newly constructed and purchased properties.

During 2015-16, 14 residents moved to accommodation in the community. The building program for 12 of the remaining residents is nearing completion, with residents to be relocated by late 2016.

Child and Youth Services

Child and Youth Services (CYS) provides state-funded services to clients yet to transition to the NDIS and is a registered service provider under the Scheme, providing services on a full cost recovery, fee for service basis. As at 30 June 2016, CYS was providing services to 433 NDIS clients and 1871 clients yet to transition.

Under the NDIS, families are able to choose CYS as their preferred service provider or change to another agency. Approximately 66 per cent of clients previously receiving an active service have made the choice to continue with CYS as their NDIS service provider.

Responding to the NDIS has required significant service development to enable CYS to deliver services under NDIS arrangements. In the past 12 months, a customer website and 1300 number were established, while customer liaison staff and new service options have been implemented.

Sub-program 5.2: Equipment Services

Equipment services include the SA Artificial Limb Scheme and a statewide equipment and home modification service to clients of Disability and Domiciliary Care Services, Novita Children's Services, Minda Incorporated and NDIS participants. The Domiciliary Equipment Service manages the supply, refurbishment and maintenance of all equipment and home modifications.

Equipment Program

The department provides equipment and home modification services to clients of Disability SA, Disability and Domiciliary Care Services, Novita Children's Services and Minda Incorporated. Services are also provided to NDIS participants. Assessment and prescription is undertaken within the specialist areas of these services.

The table below summarises the equipment services provided in 2015-16 compared to 2014-15 (excluding services funded by the NDIS).

Equipment services provided in 2014-15 and 2015-16

Service	Children (0-18)		Adults (<65)		Ageing (>65)	
	2014-15	2015-16	2014-15	2015-16	2014-15	2015-16
Stock equipment items (new and refurbished)	609	434	4 457	4 580	13 242	7 649
Customised equipment items (new and refurbished)	333	189	1 228	1 034	243	179
Consumables (single-use items)	1 291	380	3 895	3 430	4 933	2 578
Basic home modifications (such as rails and steps)	54	33	418	370	1 899	1 918
Major home modifications (such as bathrooms and large ramps)	19	9	151	112	103	56
Equipment modifications	211	169	1 256	846	114	38
Equipment repairs	499	375	7 428	7 879	780	648
Total	3 016	1 589	18 833	18 251	21 314	13 066

In 2015-16, the supply of loan equipment, consumable items and home modifications for children have reduced by 34 per cent, 71 per cent and 42 per cent respectively, when compared with 2014-15. This is primarily attributable to children transitioning to the NDIS and the introduction of measures to manage demand for those remaining in the Equipment Program.

The significant reduction in services provided for ageing clients is attributable to the Commonwealth's aged care reforms and the requirements of the CHSP.

Program 6: NDIS and Service Reform

NDIS and Service Reform is responsible for the coordination and implementation of the NDIS across DCSI and the South Australian Government. It works closely with the NDIA and the Commonwealth Government to deliver an agreed program of work to manage the transition to the NDIS and the implementation of Commonwealth aged care reforms. This includes the provision of strategic advice and developing and finalising national policy settings, as well as planning and oversight in the transition of DCSI disability and domiciliary care services to the NDIS and under Commonwealth aged care reforms.

Bilateral Agreement

The Bilateral Agreement between the Commonwealth and South Australian Governments for transition to the full NDIS was signed on 11 December 2015. The Agreement sets out the detailed arrangements for transition, covering roles and responsibilities across the Commonwealth and State Governments.

Existing clients of the South Australian specialist disability services system, aged from birth to 14 years, and others in this age group with urgent circumstances, were prioritised to enter the Scheme from 1 February 2016. All remaining participants aged from birth to 14 years will transition to the NDIS from 1 July 2016. From 1 January 2017, 15 to 17 year olds will transition, and from July 2017 South Australian adults aged 18 to 64 years will enter by geographical area.

The 2016-17 State Budget includes an additional \$50.2 million over two years to enable transition to the NDIS by 2018-19. This additional funding will mean around 9000 new clients, who have not previously received support through the South Australian Government specialist disability services, are able to have earlier access to services under the NDIS.

The South Australian Bilateral Steering Committee, which includes senior officials from the Commonwealth and South Australian Governments and the NDIA, oversees the implementation of the Bilateral Agreement. This is supplemented by the Executive Steering Committee, responsible for overseeing the roll-out of the NDIS, and the South Australian Transition Implementation Group to ensure transition planning and implementation is managed effectively.

Operational Plan

Underpinning the Bilateral Agreement is the Operational Plan, which sets out the implementation arrangements and key elements for managing the transition. The Operational Plan, which was agreed between the NDIA and the South Australian and Commonwealth Governments on 8 April 2016, outlines key deliverables to support the full roll out of the NDIS in South Australia, as well as actions required of the State Government to support effective transition to the Scheme for existing clients in the specialist disability service system.

The Operational Plan includes 20 agreed elements for managing the transition to the NDIS including quality and safeguards, participants with complex needs, phasing, pre-intake preparation, provider and participant readiness, market readiness, mainstream interfaces, data exchange and legislation. Each element has joint activities and milestones that need to be achieved prior to the transition of each cohort.

DCSI Scorecard

The DCSI Scorecard provides a statistical overview of the department's progress against the objectives in the *Strategic Plan 2014-2018* and select targets of *South Australia's Strategic Plan (SASP)*. The following table summarises our key performance indicators as at 30 June 2016.

Strategic Plan Scorecard	2011-12	2012-13	2013-14	2014-15	2015-16
Objective 1: Support independence and participation					
Number of people accessing community care through Access2HomeCare ¹	17 178	20 338	19 761	23 173	N/A
Number of people accessing the Independent Living Centre	22 806	22 857	21 954	21 803	20 074
Number of restorative services delivered (service hours) through Domiciliary Care ²	N/A	3 222	3 117	8 118	16 592
Number of people with disability in stable, supported community accommodation (SASP Target 11) ³	4 626	4 765	5 207	5 114	N/A
Percentage of allocations to Category 1 public and Aboriginal housing applicants	85.5%	85.8%	86.8%	84.1%	88.5%
Percentage of tenable social housing dwellings as a proportion of all South Australian dwellings	6.85%	6.94%	6.82%	6.62%	6.60%
Number of people with disability working towards individualised funding (SASP Target 25)	71	118	208	242	313
Objective 2: Make our communities stronger					
Number and percentage of non-government organisations engaged in DCSI Australian Service Excellence Standards ⁴	233	229	232	232	251
	77%	77%	93%	93%	95%
Percentage of South Australians who strongly agree/agree that it is a good thing for a society to be made up of people from different cultures (SASP Target 5) ⁵	N/A	N/A	N/A	82%	N/A
Percentage of volunteer participation (SASP Target 24) ⁶	71%	N/A	68%	N/A	68%
Percentage of women on government boards and committees (SASP Target 30)	45.6%	46.3%	48.1%	47.1%	47.6%
Objective 3: Provide the best services					
Number of national qualifications issued to DCSI staff through the Stanton Institute ⁷	775	619	473	362	519
Percentage of employees with a performance review in the past 12 months ⁸	34.3%	36.2%	40.3%	46.9%	51.8%
Energy efficiency of DCSI buildings (SASP Target 61) ⁹	28.9%	22.1%	41.9%	38.7%	39.5%

¹ Number of inquiries and contacts received. Access2Home Care ceased operation on 30 June 2015, as Commonwealth funding for this service was redirected to support the development of My Aged Care.

² The significant increase in the number of restorative service hours from 2014-15 to 2015-16 reflects a greater emphasis on short-term care, as restorative interventions are a priority for Domiciliary Care services.

³ In 2011-12 and 2012-13 anomalies in reporting were identified which resulted in a number of clients not being reported. Data for 2015-16 will not be available until early 2017.

⁴ The significant increase in the percentage of non-government organisations engaged in DCSI Australian Service Excellence Standards from 2013-14 is reflective of new departmental funding requirements.

⁵ Progress in the achievement of SASP Target 5 was previously measured through the SASP Household Survey conducted by DPC. This survey is no longer undertaken. The Australian Bureau of Statistics General Social Survey is now used as the data source to measure progress against Target 5. This survey is conducted every four years with the last survey conducted in 2014.

⁶ On behalf of the Office for Volunteers, Harrison Research has undertaken surveys on volunteering levels in the community every two years since 2006.

⁷ From 2012-13 the date that the qualification was completed was used for measurement, not the date of graduation. Results prior to 2013-14 include staff from Families SA. Data for 2015-16 is sourced from the Janison and Worldlearn learner management systems. Due to implementation of the new learner management systems, not all completion data has been loaded into Worldlearn.

⁸ Human Resources data is drawn from the Workforce Information Collection quarterly data and is based on all paid employees (including casuals) and excludes employees on short or long-term unpaid leave. Workforce Information Collection Performance Partnership Plan data is based on employees that commenced a plan in this period.

⁹ There has been a slight improvement in energy efficiency between 2014-15 and 2015-16. The department is above the energy efficiency target of a 30 per cent reduction by 2020.

Governance Arrangements

Ministerial Accountability

Ministers are accountable to the community for the delivery of efficient and effective services that respond to the needs of the community.

	Programs	Sub-programs
Hon Zoe Bettison MP Minister for Communities and Social Inclusion Minister for Social Housing Minister for the Status of Women Minister for Multicultural Affairs Minister for Youth Minister for Volunteers	1 Thriving Communities	1.1 Community Connections and Support 1.2 Policy and Community Development 1.3 Youth Justice 1.4 Status of Women 1.5 Multicultural Services 1.6 Youth Services 1.7 Volunteer Services
	2 Domiciliary and Community Care Services	2.1 Domiciliary Care Services 2.2 Community Care
	3 Social Housing	Nil
Hon Leesa Vlahos MP Minister for Disabilities	4 Disability SA	4.1 Non-Government and Individualised Funding 4.2 Disability Support
	5 Disability Services	5.1 Government Disability Services 5.2 Equipment Services
	6 NDIS and Service Reform	Nil

Boards and Committees

As at 30 June 2016, the department was responsible for the provision of administrative support to the following portfolio boards and committees:

Communities and Social Inclusion	Gambling Advisory Committee State Emergency Relief Fund Committee
Status of Women	Premier's Council for Women
Multicultural Affairs	South Australian Multicultural and Ethnic Affairs Commission

Sixty one per cent of the members of these boards and committees were women, with 50 per cent chaired by women.

Legislation

As at 30 June 2016, the department had administrative responsibility for the following Acts and Regulations as committed to portfolio Ministers:

Communities and Social Inclusion	<i>Carers Recognition Act 2005</i> <i>Cost of Living Concessions Act 1986</i> <i>Cost of Living Concessions Regulations 2009</i> <i>Not-for-Profit Sector Freedom to Advocate Act 2013</i> <i>Supported Residential Facilities Act 1992</i> <i>Supported Residential Facilities Regulations 2009</i>
Social Housing	<i>Housing Agreement Act 1991</i>
Multicultural Affairs	<i>South Australian Multicultural and Ethnic Affairs Commission Act 1980</i>
Volunteers	<i>Volunteers Protection Act 2001</i> <i>Volunteers Protection Regulations 2004</i>
Disabilities	<i>Disability Services Act 1993</i> <i>Disability Services (Assessment of Relevant History) Regulations 2014</i> <i>Disability Services (Community Visitor Scheme) Regulations 2013</i> <i>Julia Farr Services (Trusts) Act 2007</i>

In addition to the above, the department is responsible for performing functions under a number of other Acts and Regulations as delegated by Ministers. The department does not administer any Acts or Regulations under the Youth and Status of Women portfolios.

Internal Governance Bodies

Executive Leadership Team

The Executive Leadership Team (ELT) includes the Chief Executive and Executive Directors of each division, along with the Director of Human Resources, Director of the Office for Women and the Director of Business Affairs. ELT is responsible for leading the implementation of the *Strategic Plan 2014-2018*, streamlining key decision-making processes and ensuring that the department has an integrated planning and reporting regime.

Strategic Procurement and Grants Committee

The Strategic Procurement and Grants Committee (SPGC) considers all procurement and grant funding strategies and recommendations with a value more than \$500 000 (GST exclusive). As well as procurement and grant funding strategies and recommendations, the SPGC:

- ensures that procurement and grant funding activities are driven by business needs;
- ensures probity, accountability and transparency;
- provides for ethical and fair treatment of participants;
- implements effective risk management; and
- maintains an appropriate procurement authority from the State Procurement Board.

The SPGC meets weekly with executive support from the Procurement and Grants Unit.

DCSI Peak Health and Safety Committee

The DCSI Peak Health and Safety Committee meets at least once every three months, unless a special or extraordinary meeting is called to address legislative compliance, consultative mechanisms, the strategic oversight of our Health and Safety and Injury Management performance, and implementation of the department's *Health and Safety Program Plan 2015-2017* and related systems.

Information and Communication Technology Council

The Information and Communication Technology (ICT) Council promotes collaboration and the sharing of solutions, skills and experience to improve the efficient and effective use of ICT across the department. The terms of reference of the Council include to:

- develop a business/ICT strategy and give advice on ICT investment priorities to the Chief Executive;
- establish and maintain ICT technical governance covering information, applications, infrastructure, standards and practices;
- identify opportunities for sharing resources and creating appropriate strategic responses, via collaborative working groups on matters of common interest;
- monitor, review and comment as necessary on stakeholder, supplier and government ICT performance, plans, policies and standards; and
- provide advice to the Chief Executive on changes required in whole-of-government ICT plans and priorities.

Protective Security Committee

The Protective Security Committee meets on a quarterly basis and provides a forum for the department to monitor its protective security arrangements, compliance and performance at a whole-of-department level. The committee includes the Agency Security Advisor and the Information Technology Security Advisor.

Industrial Liaison Committee

The Industrial Liaison Committee meets quarterly to address industrial issues with department-wide impact and issues that have not been able to be resolved at the Divisional Industrial Liaison Forums.

DCSI Risk Management and Audit Committee

The DCSI Risk Management and Audit Committee meets six to seven times a year to:

- oversee the risk management function and operations;
- determine the internal audit program; and
- review internal audit and Auditor-General reports.

Freedom of Information

The *Freedom of Information Act 1991* provides members of the public with a legally enforceable right to access information held by government departments, subject to certain privacy and other specific exemptions. Under Section 9 of the Act, State Government agencies are required to publish an up-to-date information statement every 12 months. The department's information statement is available on our website at www.dcsi.sa.gov.au/about-us/freedom-of-information-open-government-and-privacy.

Corporate Reporting

Reconciliation

The department's *Reconciliation Statement of Commitment* recognises Aboriginal and Torres Strait Islander people as the first Australians with unique cultures, languages and spiritual relationships to the land and seas. The department plays an important role in addressing the disadvantage experienced by Aboriginal and Torres Strait Islander people and communities in South Australia and is dedicated to improving their cultural and spiritual wellbeing to build strong, safe and resilient communities.

A review is being undertaken of the department's *Reconciliation Action Plan 2014-2016* and will be finalised in November 2016. As part of the review, the department will seek to build on its current 'Innovate' Reconciliation Action Plan to achieve a 'Stretch' Reconciliation Action Plan. The *Aboriginal Employment Strategy 2014-2016* is also currently being reviewed and updated. This document guides the strategies deployed by the department to increase the number of Aboriginal and Torres Strait Islander employees.

As part of National Reconciliation Week in May 2016, a number of activities were held across the department, including morning and afternoon teas in both central and regional locations, and a joint workshop with DSD exploring the importance of Aboriginal stories. During NAIDOC Week in July 2016, the Chief Executive's Award for Aboriginal and Torres Strait Islander Employee of the Year was presented to Tahlia Lloyd of Housing SA, for being instrumental in enabling the Murray Hills office to provide culturally appropriate and respectful services to the community.

Carers Recognition Act 2005

As a State Government agency that provides services relevant to carers and the person they care for, the department is required to report on actions taken to comply with Section 6 of the *Carers Recognition Act 2005*. The following information summarises the actions undertaken by the department during the 2015-16 financial year.

All officers, staff and agents have an awareness and understanding of the Carers Charter

- Responsibilities under the Carers Charter were regularly discussed at carers' network meetings, community forums and during departmental training and development sessions.
- The carers' information on the State Government website (www.sa.gov.au) and the department's website was reviewed and updated.
- The department supported government agencies with obligations under the *Carers Recognition Act 2005*, to develop and distribute information and resources to employees and their contracted agents.

The principles of the Carers Charter are reflected in agency practices

- The department's Policy and Community Development division reviewed the reporting process for applicable agencies under the *Carers Recognition Act 2005*, and the actions arising from the *We Care Action Plan*, shifting the emphasis from corporate to good practice reporting. The division also funded the Caring in the Aboriginal Community Training project undertaken by Carer Support and Respite Centre Inc.
- Carers' leave for employees with primary care responsibilities, who have exhausted their entitlement to Family Carers Leave, was made available and promoted across the department.

- Domiciliary Care included carer impact and sustainability as an eligibility criteria in the Personal Support Guidelines, which are used to allocate in-home respite to clients and provide carers with a break from caring responsibilities. Young carers are a priority on the acceptance of a client referral and will be referred to a young carer program where available.
- Youth Justice commenced updating systems to record details about clients with carer responsibilities. Caring roles of young offenders are also considered during assessment and inform case planning, with this information provided to courts to consider in bail considerations.
- Statewide carer support organisations were funded under SA HACC to provide a range of carer services, including information, referral, counselling, support groups, respite and carer retreats.

Appropriate consultation with carers, or persons or bodies that represent carers

- Carer Services Roundtable meetings were held with representatives from the State Government, Commonwealth Government and statewide carer support organisations. These meetings generated policy advice and discussion regarding issues affecting carers, the carer support sector and government.
- Representatives from the Policy and Community Development division attended monthly meetings with statewide carer support organisations to provide support at a time of significant reform to the sector.
- In June 2016, Policy and Community Development facilitated a forum for support services to identify carer services delivered under SA HACC funding. This will enable Disability SA to identify funding that can be transferred to the NDIS via a participant's package and which services (with a statewide application) align with Information, Linkages and Capacity Building Framework or might fit under Commonwealth Department for Social Services' carer funding.

Disability Access and Inclusion Plans

The *Disability Access and Inclusion Plan 2014-2018* reflects the department's commitment to making improvements for customers and employees with disability. The plan aims to ensure that services, programs and infrastructure are responsive to the individual requirements of people with disability and assists in meeting the requirements of the *Disability Discrimination Act 1992* (Commonwealth) and aligns with the principles underpinning the *United Nations Convention on the Rights of Persons with Disability* and the *National Disability Strategy 2010-2020*.

The following summarises key outcomes achieved against the department's *Disability Access and Inclusion Plan 2014-2018* during the past financial year.

Outcome 1: Inclusive and accessible communities

Through Disability SA, the department continued to lead the introduction of Disability Access and Inclusion Plans (DAIPs) with the initiative expanded beyond State Government departments. Thirty-eight statutory authorities attended information sessions conducted by Disability SA and have committed to developing DAIPs. Disability SA is also working closely with local government to raise the profile of the National Disability Strategy and encourage councils to develop DAIPs using the same approach.

The DAIPs Steering Committee has been strengthened with statutory authorities invited to join the committee. A new consumer engagement process will also be implemented in 2016-17 to allow a broader range of people with disability to contribute their ideas for improving access and inclusion.

Members of the Disability Engagement Register provide independent advice on issues that are important to people with disability with their views helping to inform government policy, programs and service delivery. In June 2016, following a review of the Register by Disability SA, a new management system was implemented to enable members to join online and support the expansion of the Register.

Housing SA continued to improve and modify existing public and Aboriginal housing stock to ensure that householders are provided with accessible properties. During 2015-16, there were 3428 major and minor disability modifications undertaken on 2499 properties at a total cost of \$4.74 million.

In December 2015, the South Australian Government announced the *1000 Homes in 1000 Days* initiative which includes 100 homes for people with disability to be delivered over three years. Housing SA, on behalf of the South Australian Housing Trust, was successful in securing \$1 million from the Commonwealth's Specialised Disability Accommodation Initiative to implement assisted technology in up to 50 of the 100 homes.

Disability SA launched the Aboriginal Cultural Advisor Referral Pathway to ensure a more efficient and responsive system for staff engaging Aboriginal Cultural Advisors. The electronic referral system captures key indicators including the rate, frequency and the nature of support (i.e. crisis driven or early intervention), complex and high needs service requests, and client risk and vulnerability.

The BlueBays app was developed to help people with disability parking permits locate accessible car parks. The free app can be used on mobile phones or tablets and uses a crowd sourcing platform, relying on users to input information and share their knowledge. It can be used anywhere in the world where accessible parking is provided and can be downloaded at 'BlueBays on Google Play' or 'BlueBays on iTunes'. In August 2016, the Spatial Industry Business Association awarded the BlueBays app first place in the People and Community category at the South Australian Spatial Excellence Awards.

Implementation of the *South Australian Strategy for the Inclusion of Lesbian, Gay, Bisexual, Transgender, Intersex and Queer People 2014-2016* continued, with the needs of people with disability also being considered. Policy and procedural requirements regarding Lesbian, Gay, Bisexual, Transgender, Intersex and Queer people were also added to the DCSI Australian Service Excellence Standards for funded community organisations.

Outcome 2: Economic security and employment

The department continued to implement the *Disability Employment Strategy 2014-2016* with a key initiative in 2015-16 being the development of a *Workplace Job Redesign Guideline* to support managers and employees with disability. Recruitment and performance policies and practices were also reviewed.

The Individualised Funding program has been implemented through a three-stage process to improve the lives of people with disability, with stage three completed in 2015-16.

Outcome 3: Rights protection, justice and legislation

The Office of the Senior Practitioner in Disability SA commenced drafting documents to support the suite of safeguarding policies launched in 2013-14. These include a Code of Practice for eliminating the use of restrictive practices in South Australia; a guideline for recording and reporting restrictive practices; a guideline for assessing, planning, authorisation and consent of restrictive practices for adults; and a set of definitions, reference documents and links to relevant resources. Disability SA also continued to work with the Attorney-General's Department on the implementation of the *Disability Justice Plan 2014-2017*.

Outcome 4: Personal and community support

On 11 December 2015, the South Australian Government signed the Bilateral Agreement with the Commonwealth Government for transition to the full NDIS.

The State Recovery Office is developing a state framework to address the resilience and safety needs of people at greater risk in the event of an emergency, including people with disability. The framework, implementation plan and associated communications plan are scheduled to be signed off by the State Emergency Management Committee by December 2016.

The department is committed to ensuring that people with disability living on the APY Lands are provided with opportunities to enhance their life experiences and community connections. In the past year, 33 people with disability were supported to attend social gatherings, including barbeques and special events such as school celebrations.

Outcome 6: Health and wellbeing

The *We Care: Our Plan for South Australian Carers* continues to be implemented across applicable State Government departments to ensure that the public sector is aware of, and responsive to, the needs of carers. This includes carers who interact with government services and carers who are government employees.

Julia Farr Services (Trusts) Act 2007

The department is required under Section 9 of the *Julia Farr Services (Trusts) Act 2007* to report certain information annually (as at 30 March of the financial year) regarding the number of residents at the Fullarton campus, now known as Highgate Park, and the relocation of any residents to community housing. As at 30 March 2016, 73 people with disability were living at Highgate Park. Those who have moved out have returned to the community, to family homes or supported accommodation. This includes four to five person group homes, clusters of units, and houses accommodating up to six residents. These purpose-built and modified dwellings provide 24 hour, seven day a week accommodation support in community settings.

All people living at Highgate Park have participated in a Person-Centred Planning process. Where individuals express a desire to return to the wider community, the planning process also assists people to identify locations and suitable types of supported community accommodation. The outcomes of this planning are progressively being implemented as resources permit and/or suitable vacancies become available through the Accommodation Placement Panel. No people returned to Highgate Park during the preceding 12 months.

Consumer Advocacy and Research Fund

The Consumer Advocacy and Research Fund was established in 2012 under the *Water Industry Act 2012*, to support research or advocacy in relation to water usage that promotes the interest of consumers with disability, low-income consumers, or consumers who are located within a regional area of the state. A number of projects have been awarded funding since the establishment of the Fund, which receives \$250 000 per annum, primarily from water retail licence fees.

During 2015-16, the department worked with relevant peak organisations and other key stakeholders to establish a framework for identifying future priority projects to ensure funding is achieving results within the community. In March 2016, the department engaged SACOSS to lead activities under the Fund, including identifying future priorities, advocacy and research. The first round of recommended projects was received in late June 2016 and it is anticipated that a number of these projects will be implemented in the first half of 2016-17.

Whistleblowers Protection Act 1993

The department has appointed four responsible officers for the purposes of the *Whistleblowers Protection Act 1993* pursuant to Section 7 of the *Public Sector Act 2009*. There was one disclosure under the *Whistleblowers Protection Act 1993* during the 2015-16 financial year.

Public Complaints

The department's Client Feedback System supports the consistent recording and management of client feedback and complaints to support continuous service improvement. During 2015-16, there was a decrease in the number of comments and suggestions, staff compliments and complaints received. In the past 12 months, the department recorded 49 comments and suggestions, 217 staff compliments and 561 complaints. The main methods used for providing feedback were the feedback form (33 per cent) and telephone (29 per cent).

Feedback received from 2013-14 to 2015-16

Type of Feedback	2013-14	2014-15	2015-16
Comments and Suggestions	77	123	49
Staff Compliments	636	500	217
Complaints	900	865	561

The key performance indicators to measure the effectiveness of the Client Feedback System are that:

- 75 per cent of client complaints are acknowledged within five working days; and
- 80 per cent of complaints received are closed within 30 working days.

In the past year, 70 per cent of complaints were acknowledged within five working days while 63 per cent of complaints were closed within 30 working days.

The Client Feedback System contributes to Target 32 of *South Australia's Strategic Plan*, which seeks to increase the satisfaction of South Australians with government services by ten per cent by 2014, maintaining or exceeding that level of satisfaction thereafter. The system also ensures that the department complies with DPC Circular 039, *Complaint Management in the South Australian Public Sector* which requires agencies to handle complaints in a manner consistent with the principles in the Australian/New Zealand Standard *Guidelines for Complaint Management in Organisations* (AS/NZ 10002:2014).

Sustainability Reporting

Energy Efficiency

All departments are required to provide information to DSD on actions taken to implement the *Government Buildings Energy Strategy*. These actions are reported in the South Australian Government Annual Energy Efficiency Report, which is published on the DSD website at:
www.statedevelopment.sa.gov.au/resources/energy-management-within-government-buildings

Target 61 of *South Australia's Strategic Plan*, Energy efficiency - government buildings, aims to improve the energy efficiency of government buildings by 30 per cent by 2020. During 2015-16, the department achieved a 39.5 per cent improvement from the baseline year of 2000-01.

The department is a lead agency in implementing the *Government Building Energy Efficiency Investment Program* which aims to improve energy efficiency of existing government buildings. A project plan was submitted and approved by DSD and will be implemented during 2016-17. In the past year, a project was also implemented in Disability Services' client accommodation to convert lighting to efficient LED lighting, saving on energy consumption and maintenance.

Waste Management

The department's three-bin waste management system has evolved over a number of years and is now in every major office and site across the department. The system diverts 95 to 100 per cent of the department's waste away from landfill and is a carbon neutral program.

Fleet Management

The department has continued to focus on strategies to decrease the average vehicle emissions per kilometre by ten per cent (based on 2009-10 levels), in line with the whole-of-government fleet environmental and cost saving targets. This has resulted in the number of small four cylinder passenger vehicles increasing to 98 per cent of the total fleet. These vehicles provide both cost and environmental savings over the previous fleet mix. The department continues to use Hybrid passenger vehicles.

Print Consolidation Program

The print consolidation program continues to deliver sustainability savings and benefits across all offices and sites. Prior to the program's implementation, the department had approximately 800 print devices. This has now reduced to approximately 150, with an overall staff ratio of approximately one to 33, far exceeding world's best practice. The number of print devices in the Riverside Centre has reduced from 312 in 2007 to 38 at 30 June 2016, an 88 per cent reduction. Further reductions will occur following the introduction of 'Follow You Printing', which enables staff to print from any device anywhere in the building using their employee identification card.

Sustainable and Social Procurement

In accordance with the department's *Sustainable and Social Procurement Guideline*, the Procurement and Grants Unit integrates sustainability and social procurement features and objectives into the procurement process for goods and services. As part of their commitment to sustainability, Staples, the department's mandated stationery provider, has developed the EarthSaver classification to assist customers in identifying sustainable products. This ensures the ethical sourcing of products and offers customers environmentally preferable products. During 2015-16, the department spent \$370 515 on EarthSaver items, which is approximately 27.8 per cent of the department's total expenditure with Staples.

In establishing the initial contract with Staples, the Procurement and Grants Unit negotiated an annual \$30 000 grant for socially responsible initiatives within the department. The following projects received funding in 2015-16:

- \$12 000 for Dementia Day Programs (Domiciliary Care);
- \$2 850 for the Community Service Order Program (Youth Justice);
- \$11 500 for Start-up education kits (Housing SA); and
- \$3 500 for the Supported Residential Facility Program (Disability SA).

Our People

Workplace Statistics

The following data is provided from the South Australian Public Sector Workforce Information Collection, Department for Communities and Social Inclusion Annual Report 2015-16. The data, extracted from the Complete Human Resource and Information System and uploaded onto the Workforce Analysis and Comparison Application website, is based on all employees (including casuals) who were paid on the system as at 30 June 2016. Data does not include unpaid casuals and employees on short or long-term unpaid leave.

Further human resources information is available from the Office for the Public Sector website at www.publicsector.sa.gov.au.

Number of Employees by Age Bracket by Gender

Age Bracket	Male	Female	Other	Total	Percentage of Total	2014 Workforce Benchmark *
15 - 19	1	4	0	5	0.1%	5.5%
20 - 24	26	81	0	107	2.2%	9.7%
25 - 29	112	247	0	359	7.3%	11.2%
30 - 34	145	311	0	456	9.2%	10.7%
35 - 39	223	372	0	595	12.0%	9.6%
40 - 44	226	410	0	636	12.8%	11.4%
45 - 49	199	412	0	611	12.3%	11.1%
50 - 54	229	487	0	716	14.5%	11.4%
55 - 59	227	491	0	718	14.5%	9.1%
60 - 64	190	333	0	523	10.6%	6.7%
65 +	78	144	0	222	4.5%	3.6%
Total	1656	3292	0	4948	100%	100%

* Source: Australian Bureau of Statistics Australian Demographic Statistics, 6291.0.55.001 Labour Force Status (ST LM8) by sex, age, state, marital status - employed - total from Feb78 Supertable, South Australia at November 2013.

Note: Since implementing CHRIS21, employees transferring in or out of Housing SA are now receiving two employee numbers. There are approximately nine employees appearing in the 2015-16 data with two employee numbers.

Total Number of Employees with Disabilities *

Male	Female	Other	Total	Percentage of Agency
78	158	0	236	4.8%

* According to the Commonwealth Disability Discrimination Act 1992 definition.

Types of Disability (where specified)

Disability	Male	Female	Other	Total	Percentage of Agency
Disability requiring workplace adaptation	78	158	0	236	4.8%
Physical	19	65	0	84	1.7%
Intellectual	2	4	0	6	0.1%
Sensory	18	22	0	40	0.8%
Psychological / psychiatric	10	14	0	24	0.5%

Executives by Gender, Classification and Status

Classification	Ongoing			Term Tenured			Term Untenured			Other (Casual)			Total							
	M	F	X	M	F	X	M	F	X	M	F	X	M	%	F	%	X	%		
SAES1	0	1	0	1	1	0	8	18	0	0	0	0	9	25.0	20	55.5	0	0		
SAES2	0	0	0	0	0	0	6	1	0	0	0	0	6	16.7	1	2.8	0	0		
Total	0	1	0	1	1	0	14	19	0	0	0	0	15	41.7	21	58.3	0	0		

Average Days Leave per FTE Employee

Leave Type	2011-12	2012-13	2013-14	2014-15	2015-16
Sick Leave (paid and unpaid)	12.4	11.0	11.7	11.9	13.7
Family Carer's Leave	0.4	0.3	0.3	0.5	0.6
Miscellaneous Special Leave	1.8	1.7	1.9	1.9	3.4

Leadership and Management Training Expenditure

Training and Development	Total Cost ¹	Percentage of Total Salary Expenditure ²
Total training and development expenditure	\$3 735 602	0.93%
Total leadership and management development expenditure	\$383 139	0.10%

¹ Based on expenditure through the Stanton Institute.

² Based on total employee benefits expenses of \$402 075 000.

Documented Review of Individual Performance Management

Percentage of Total Workforce	
Employees with a review within the past 12 months	51.8%
Employees with a review older than 12 months	29.7%
Employees with no review	18.5%

Employment Opportunity Programs

Aboriginal Employment Strategy

The *Aboriginal Employment Strategy 2014-2016* is being updated for 2017 to 2019 to ensure that the strategies deployed continue to increase the number of Aboriginal and Torres Strait Islander employees. As at 30 June 2016, three per cent of the department's workforce identified as being of Aboriginal and Torres Strait Islander background.

The Aboriginal Employment Pool continues to be a key pathway for recruiting Aboriginal and Torres Strait Islander people into the department. In the past 12 months, 28 applicants from the pool were successful in securing positions across the department. A further 19 secured extensions in their current role or gained a new contract elsewhere in the department.

Disability Employment Strategy

Strategies from the *Disability Employment Strategy 2014-2016* continue to be actioned across the department. This includes the Disability Employment Community of Practice forum, which meets quarterly to work on strategies which improve the work environment for new and existing employees with disability. The Community of Practice is open to employees with disability and their managers.

Work has commenced on developing the *Disability Employment Strategy 2017-2019* with a diversity employment survey due for release in the latter half of 2016.

Graduate Program

The recruitment process for the annual Graduate Program begins in July, with the selected graduates commencing work in late January/early February of the following year. Successful applicants are employed on a 12 month contract with 16 graduates appointed as part of the 2016 Graduate Program.

The Stanton Institute provides graduates with accredited training with participants in the 2016 program undertaking a Diploma of Government. In addition, Human Resources deliver structured development and networking sessions. Graduates are supported in their transition to the public sector and in finding further employment in the department beyond their graduate year.

Traineeships through *Jobs4Youth*

Jobs4Youth is a government initiative to provide employment opportunities for trainees or graduates across the South Australian public sector. The department offers Administrative Traineeships for 12 months and thereafter, subject to satisfactory performance and program completion, trainees may be placed ongoing in an entry-level public sector role. In the past 12 months, the department did not recruit trainees as ten graduates from the Graduate Program met the age eligibility criteria for *Jobs4Youth* and fulfilled the department's annual program allocation.

Work Health and Safety and Injury Management

The department has implemented an integrated risk management framework supported by workplace Risk Assessment Facilitators. All risks are registered in the Enterprise Risk Assessor database and reviewed quarterly with reports provided to ELT or relevant nominated risk owner.

Health Safety and Injury Management Performance Reports are provided quarterly to ELT, executives, the Peak and Divisional Health and Safety Committees and posted to the Workforce Health and Safety Unit intranet site. The reports highlight improvements/changes to the department's health and safety and workers compensation performance, organisational or workplace risk profile, and new or emerging trends.

Early intervention strategies are implemented through the early reporting of incidents, accidents and workers compensation claims. Departmental Return to Work Consultants implement early intervention actions with the support of workplace managers and the affected workers.

The department has established consultative arrangements that comply with the requirements of the *Work Health and Safety Act 2012* and Work Health and Safety Regulations 2012, including those associated with other duty holders, elected health and safety representatives and health and safety committees.

The department has incorporated the priority areas of the *Building Safety Excellence in the Public Sector 2015-2020* strategy into the *Health and Safety Program Plan 2015-2017* for consultation, endorsement and implementation across the department. The priority areas are safety leadership, wellbeing and engagement, risk management and performance measurement.

In February 2015, Deloitte Touche Tohmatsu, the appointed Audit and Verification System auditor, undertook an audit of the department's Health and Safety and Injury Management Systems. The Injury Management System received a rating of 'STRONG' with the department achieving a rating of 'GOOD' overall.

Fourteen agreed actions to be addressed within specified timelines were identified with nine actions still in progress. Of these:

- two relate to contractor responsibility and joint duty holders that are dependent on other government agencies;
- two relate to training requirements dependent upon an e-learning solution; and
- one relates to a long-term proposal to review/replace an existing mainframe system and the current administrative processes around managing workplace notations.

Quarterly reports are submitted to the Office for the Public Sector and to the department's Peak Health and Safety Committee to monitor progress against the actions and timelines.

Table 1: Work Health and Safety Prosecutions, Notices and Corrective Action Taken

Number of notifiable incidents pursuant to the <i>Work Health and Safety Act 2012</i> (WHS Act) Part 3	9
Number of notices served pursuant to WHS Act Section 90, Section 191 and Section 195 (Provisional improvement, improvement and prohibition notices)	4
Number of prosecutions pursuant to WHS Act Part 2 Division 5	0
Number of enforceable undertakings pursuant to WHS Act Part 11	0

Table 2: Work Health and Safety Performance (Building Safety Excellence Targets)

Total new workplace injury claims	287
Significant injuries - where lost time exceeds one working week (frequency rate per 1000 FTE)	35.08
Significant musculoskeletal injuries - where lost time exceeds one working week (frequency rate per 1000 FTE)	20.87
Significant psychological injuries - where lost time exceeds one working week (frequency rate per 1000 FTE)	10.44

Significant injuries in 2015-16 include 67 per cent of 'mental stress' claims, 46 per cent of 'vehicle incidents', 46 per cent of 'body stressing' and 20 per cent of 'heat, electricity and other environmental factors'. Claims were all classed as significant injuries.

Early notification and the triaging of claims and incidents, together with early intervention responses, will help to achieve sustained return to work outcomes, reduce overall claim costs, prevent recurrence and reduce the number of significant injuries.

Table 3: Agency gross workers compensation expenditure for 2015-16 compared with 2014-15 ¹

Expenditure	2014-15	2015-16	Variation	Percentage Change
Hospital	\$182 046	\$176 729	-\$5 317	-2.9%
Income Maintenance	\$4 235 856	\$4 742 277	\$506 421	12.0%
Investigations ²	\$98 957	\$156 381	\$57 424	58.0%
Legal Expenses ³	\$352 747	\$719 015	\$366 268	103.8%
Lump Sum ⁴	\$2 658 608	\$5 586 089	\$2 927 481	110.1%
Other ⁵	\$602 455	\$305 746	-\$296 709	-49.2%
Registered Medical	\$1 723 762	\$1 753 862	\$30 100	1.7%
Rehabilitation	\$85 093	\$96 943	\$11 850	13.9%
Travel	\$71 583	\$66 440	-\$5 143	-7.2%
Total Claim Expenditure	\$10 011 107	\$13 603 482	\$3 592 375	35.9%

¹ Before third party recovery.

² The increase in Investigation costs was primarily due to the increased number and nature of claims requiring further Investigation.

³ The increased expenditure for Legal Expenses is associated with the number of judicial matters and increase in Redemption settlements. The department is liable for all legal costs associated with settlements and the cost of most actions initiated by appellants at the SA Employment Tribunal (formerly SA Workers Compensation Tribunal).

⁴ The increased expenditure for Legal Expenses is associated with the increased number of Redemption settlements. The department and all claimants must seek legal advice before a Redemption can be negotiated, which forms part of the prescribed workers compensation payments.

⁵ The reduction in Other expenditure is primarily due to the decrease in the number of medical reports requested.

Financial Performance

Contractual Arrangements

As required by DPC Circular PC027, *Disclosure of Government Contracts* the department's procurement contracts are disclosed on the South Australian Tenders and Contracts website at www.tenders.sa.gov.au.

Consultants

During 2015-16, there were seven consultancies undertaken with total expenditure of \$273 722. The Flinders University of South Australia consultancy is included in the 2015-16 Administered Financial Statements. All other consultancies are contained within the 2015-16 Controlled Financial Statements.

Consultant	Purpose of Consultancy	Number	Total (GST exclusive)
<u>Controlled Financial Statements</u>			
BDO Advisory (SA) Pty Ltd	The three consultancies involved the: <ul style="list-style-type: none"> Review of the service reform project and provision of expert advice on business structures, financial modelling, industrial relations and market sounding. Development of a business case for Domiciliary Equipment Services. Development of a business case for Community Support Services. 	3	\$97 357
Ernest & Young	Review and advise on the NDIS transition planning and development, current status of South Australia's processes and plans against other jurisdictions and opportunities and issues with the current arrangements.	1	\$82 500
Energy Project Pty Ltd	An independent strategic review of the Utilities Literacy Program to provide the department with recommendations for future budget allocations, undertaken in consultation with the sector.	1	\$18 000
Value below \$10 000		1	\$7 272
Sub-total		6	\$205 129
<u>Administered Financial Statements</u>			
Flinders University of South Australia	A literature review and a qualitative inquiry process to improve referral pathways to gambling help services for people affected by problem gambling.	1	\$68 593
Sub-total		1	\$68 593
Total		7	\$273 722

Fraud

During 2015-16, 33 incidents were referred to the department's Internal Audit for investigation, with 22 relating to potential fraud by employees and 11 to potential employee maladministration. A further three incidents of potential fraud against the department, perpetrated by external parties funded by the agency through brokerage or grant funding, are the subject of ongoing investigations.

Ongoing strategies to manage fraud include:

- fraud and corruption control policies, procedures and codes on ethical standards, conduct policies and procedures on information technology security;
- fraud and corruption control awareness materials and events;
- tendering procedures consistent with probity and transparency;
- routine inspection and verification of work performed by contractors;
- segregation of duties and applying limits of authority for approval of expenditure and other allocations of resources;
- monthly financial management reporting; and
- reports on internal audit activities, risk management and other corporate governance matters to the DCSI Risk Management and Audit Committee.

The *Fraud and Corruption Control Policy* identifies that the department has a zero tolerance to fraud and similar inappropriate behaviour. The policy also highlights that disclosures made in good faith and in accordance with the *Whistleblowers Protection Act 1993* will be protected under the Act. Given the fraud detection and prevention policies, procedures and controls in place within the department, it is unlikely that any undetected fraud would result in a material misstatement of the Financial Statements.

Overseas Travel

Information on overseas travel undertaken by staff, including the Chief Executive, is publicly available on the department's website at:

www.dcsi.sa.gov.au/about-us/freedom-of-information-open-government-and-privacy/open-government

Financial Statements

**Financial Statements for the year ended 30 June 2016 for the
Department for Communities and Social Inclusion**


Certified Statement by the Chief Executive and Principal Finance Officer

Certification of the Financial Statements

We certify that the:

- financial statements of the Department for Communities and Social Inclusion (DCSI):
 - are in accordance with the accounts and records of the authority; and
 - comply with relevant Treasurer's Instructions issued under Section 41 of the *Public Finance and Audit Act 1987*; and
 - comply with relevant accounting standards; and
 - present a true and fair view of the financial position of the authority as at 30 June 2016 and the result of its operations and cash flows for the financial year.
- internal controls employed by DCSI over its financial reporting and its preparation of the financial statements have been effective throughout the financial year.


Tony Harrison
CHIEF EXECUTIVE


Andrew Thompson
EXECUTIVE DIRECTOR
FINANCIAL AND BUSINESS
SERVICES

Date 15/9/2016



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**To the Chief Executive
Department for Communities and Social Inclusion**

As required by section 31(1)(b) of the *Public Finance and Audit Act 1987*, I have audited the accompanying financial report of the Department for Communities and Social Inclusion for the financial year ended 30 June 2016. The financial report comprises:

- a Statement of Comprehensive Income for the year ended 30 June 2016
- a Statement of Financial Position as at 30 June 2016
- a Statement of Changes in Equity for the year ended 30 June 2016
- a Statement of Cash Flows for the year ended 30 June 2016
- Disaggregated Disclosures - Expenses and Income for the year ended 30 June 2016
- notes, comprising a summary of significant accounting policies and other explanatory information
- a Statement of Administered Comprehensive Income for the year ended 30 June 2016
- a Statement of Administered Financial Position as at 30 June 2016
- a Statement of Administered Changes in Equity for the year ended 30 June 2016
- a Statement of Administered Cash Flows for the year ended 30 June 2016
- a Schedule of Expenses and Income attributable to administered activities for the year ended 30 June 2016
- notes, comprising a summary of significant accounting policies and other explanatory information for administered items
- a Certificate from the Chief Executive and the Executive Director Financial and Business Services.

The Chief Executive's responsibility for the financial report

The Chief Executive is responsible for the preparation of the financial report that gives a true and fair view in accordance with the Treasurer's Instructions promulgated under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards, and for such internal control as the Chief Executive determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility

My responsibility is to express an opinion on the financial report based on the audit. The audit was conducted in accordance with the requirements of the *Public Finance and Audit Act 1987* and Australian Auditing Standards. The auditing standards require that the auditor comply with relevant ethical requirements and that the auditor plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Chief Executive, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

My report refers only to the financial statements described above and does not provide assurance over the integrity of publication of the financial report on the Department for Communities and Social Inclusion's website nor does it provide an opinion on any other information which may have been hyperlinked to/from these statements.

Opinion

In my opinion, the financial report gives a true and fair view of the financial position of the Department for Communities and Social Inclusion as at 30 June 2016, its financial performance and its cash flows for the year then ended in accordance with the Treasurer's Instructions promulgated under the provisions of the *Public Finance and Audit Act 1987* and Australian Accounting Standards.



Andrew Richardson

Auditor-General

22 September 2016

Department for Communities and Social Inclusion

Financial Statements

For the year ended 30 June 2016

Department for Communities and Social Inclusion
Statement of Comprehensive Income
for the year ended 30 June 2016

	Note	2016 \$'000	2015 \$'000
Expenses			
Employee benefits	5	402 075	382 381
Supplies and services	6	273 484	266 663
Depreciation and amortisation	7	8 287	7 373
Grants, subsidies and client payments	8	534 887	554 001
Net loss from disposal of non-current assets	13	-	2 928
Other expenses	9	70 128	22 242
Total expenses		1 288 861	1 235 588
Income			
Revenue from rent, fees and charges	10	120 799	122 685
Commonwealth revenues	11	70 709	41 446
Interest revenues	12	1	2
Net gain from disposal of non-current assets	13	114	-
Other revenues	14	22 186	17 319
Total income		213 809	181 452
Net cost of providing services		(1 075 052)	(1 054 136)
Revenues from / payments to SA Government			
Revenues from SA Government	15	1 061 822	1 056 866
Payments to SA Government	15	-	(1 748)
Total net revenues from SA Government		1 061 822	1 055 118
Net result		(13 230)	982
Other comprehensive income			
Items that will not be reclassified to net result			
Changes in revaluation surplus		23 519	-
Total other comprehensive income		23 519	-
Total comprehensive result		10 289	982

The net result and total comprehensive result are attributable to the SA Government as owner

The above statement should be read in conjunction with the accompanying notes

Department for Communities and Social Inclusion
Statement of Financial Position
for the year ended 30 June 2016

	Note	2016 \$'000	2015 \$'000
Current assets			
Cash and cash equivalents	17	141 443	141 516
Receivables	18	22 795	18 334
Inventories	19	470	334
		164 708	160 184
Non-current assets classified as held for sale	20	33 069	18 000
Total current assets		197 777	178 184
Non-current assets			
Receivables	18	15 057	10 602
Property, plant and equipment	21	185 523	181 200
Capital works in progress	22	1 965	2 312
Intangible assets	23	2 568	972
Total non-current assets		205 113	195 086
Total assets		402 890	373 270
Current liabilities			
Payables	25	42 674	44 288
Employee benefits	26	68 572	49 707
Provisions	27	11 036	12 760
Other current liabilities	28	1 950	949
Total current liabilities		124 232	107 704
Non-current liabilities			
Payables	25	5 381	4 333
Employee benefits	26	57 173	52 755
Provisions	27	18 187	21 685
Other non-current liabilities	28	3 769	2 867
Total non-current liabilities		84 510	81 640
Total liabilities		208 742	189 344
Net assets		194 148	183 926
Equity			
Contributed capital	29	74 325	74 325
Retained earnings	29	73 051	86 348
Asset revaluation surplus	29	46 772	23 253
Total equity		194 148	183 926

The total equity is attributable to the SA Government as owner

Unexpended funding commitments	16
Unrecognised contractual commitments	31
Contingent assets and liabilities	33

The above statement should be read in conjunction with the accompanying notes

Department for Communities and Social Inclusion
Statement of Change in Equity
for the year ended 30 June 2016

		Contributed	Asset	Retained	
		Capital	Revaluation	Earnings	Total
	Note	\$'000	Surplus	\$'000	\$'000
Balance at 30 June 2014		74 325	28 740	79 879	182 944
Net result for 2014-15		-	-	982	982
Total comprehensive result for 2014-15		-	-	982	982
Transfer to retained earnings of net increment realised on sale of land and buildings		-	(5 487)	5 487	-
Balance at 30 June 2015		74 325	23 253	86 348	183 926
Prior period adjustments	2.5	-	-	(67)	(67)
Restated balance at 30 June 2015		74 325	23 253	86 281	183 859
Net result for 2015-16		-	-	(13 230)	(13 230)
Gain on revaluation of property, plant and equipment		-	23 519	-	23 519
Total comprehensive results for 2015-16		-	23 519	(13 230)	10 289
Balance at 30 June 2016	29	74 325	46 772	73 051	194 148

All changes in equity are attributable to the SA Government as owner

The above statement should be read in conjunction with the accompanying notes

Department for Communities and Social Inclusion
Statement of Cash Flows
for the year ended 30 June 2016

		2016 Inflows (Outflows) \$'000	2015 Inflows (Outflows) \$'000
Cash flows from operating activities	Note		
Cash outflows			
Employee benefits payments		(377 888)	(383 685)
Payments for supplies and services		(384 598)	(334 544)
Payments of grants and subsidies		(533 945)	(555 045)
Other payments		-	-
Cash provided by (used in) operations		(1 296 431)	(1 273 274)
Cash inflows			
Fees and charges		115 528	147 801
Receipts from commonwealth		48 309	41 444
Interest received		1	2
GST recovered from the ATO		55 429	50 289
Other receipts		25 132	17 342
Cash generated from operations		244 399	256 878
Cash flows from SA government			
Receipts from SA government		1 061 822	1 056 866
Payments to SA government		-	(1 748)
Cash generated from SA government		1 061 822	1 055 118
Net cash provided by (used in) operating activities	34	9 790	38 722
Cash flows from investing activities			
Cash outflows			
Purchase of property, plant and equipment (including work in progress)		(10 020)	(5 978)
Purchase of intangibles		-	(512)
Cash used in investing activities		(10 020)	(6 490)
Cash inflows			
Proceeds from sale of property, plant and equipment		157	1 748
Cash generated from investing activities		157	1 748
Net cash (used in) investing activities		(9 863)	(4 742)
Net increase/(decrease) in cash and cash equivalents		(73)	33 980
Cash and cash equivalents at the beginning of the period		141 516	107 536
Cash and cash equivalents at 30 June	17	141 443	141 516

Department for Communities and Social Inclusion
Disaggregated Disclosures – Expenses and Income
for the year ended 30 June 2016

Activities (refer note 4)	Status of Women		Disability SA		Disability Services	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Expenses						
Employee benefits	1 848	1 747	33 048	33 834	194 643	182 504
Supplies and services	422	596	165 243	158 863	64 134	63 447
Depreciation and amortisation	135	9	722	685	4 253	3 608
Grants, subsidies and client payments	650	298	257 681	227 091	196	176
Net loss from disposal of non-current assets	-	14	-	286	-	1 727
Other expenses	3	75	69 412	8 389	471	9 001
Total expenses	3 058	2 739	526 106	429 148	263 697	260 463
Income						
Revenues from rent, fees and charges	124	122	5 730	4 682	24 393	24 886
Commonwealth revenues	-	-	30 200	3 295	2 770	-
Interest revenues	-	-	-	-	1	1
Net gain from disposal of non-current assets	-	-	-	-	114	-
Other revenues	635	511	4 816	5 526	10 951	6 292
Total income	759	633	40 746	13 503	38 229	31 179
Net cost of providing services	(2 299)	(2 106)	(485 360)	(415 645)	(225 468)	(229 284)
Net result	(2 299)	(2 106)	(485 360)	(415 645)	(225 468)	(229 284)

Department for Communities and Social Inclusion
Disaggregated Disclosures – Expenses and Income
for the year ended 30 June 2016

Activities (refer note 4)	Domiciliary and Community Care Services		Social Housing		Communities and Partners	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Expenses						
Employee benefits	35 081	37 331	67 403	67 330	70 052	59 635
Supplies and services	18 400	20 506	4 244	112	21 041	23 139
Depreciation and amortisation	675	670	7	7	2 495	2 394
Grants, subsidies and client payments	36 655	33 901	214 366	270 959	25 339	21 576
Net loss from disposal of non-current assets	-	330	-	10	-	561
Other expenses	102	1 766	2	55	138	2 956
Total expenses	90 913	94 504	286 022	338 473	119 065	110 261
Income						
Revenues from rent, fees and charges	4 840	6 318	68 600	67 263	17 112	19 414
Commonwealth revenues	28 257	28 860	8 870	8 870	612	421
Interest revenues	-	1	-	-	-	-
Net gain from disposal of non-current assets	-	-	-	-	-	-
Other revenues	2 187	2 150	756	3	2 841	2 837
Total income	35 284	37 329	78 226	76 136	20 565	22 672
Net cost of providing services	(55 629)	(57 175)	(207 796)	(262 337)	(98 500)	(87 589)
Net result	(55 629)	(57 175)	(207 796)	(262 337)	(98 500)	(87 589)

Department for Communities and Social Inclusion
Disaggregated Disclosures – Expenses and Income
for the year ended 30 June 2016

Activities (refer note 4)	General/Not Attributable		Total	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Expenses				
Employee benefits	-	-	402 075	382 381
Supplies and services	-	-	273 484	266 663
Depreciation and amortisation	-	-	8 287	7 373
Grants, subsidies and client payments	-	-	534 887	554 001
Net loss from disposal of non-current assets	-	-	-	2 928
Other expenses	-	-	70 128	22 242
Total expenses	-	-	1 288 861	1 235 588
Income				
Revenues from rent, fees and charges	-	-	120 799	122 685
Commonwealth revenues	-	-	70 709	41 446
Interest revenues	-	-	1	2
Net gain from disposal of non-current assets	-	-	114	-
Other revenues	-	-	22 186	17 319
Total income	-	-	213 809	181 452
Net cost of providing services	-	-	(1 075 052)	(1 054 136)
Revenues from (payments to) SA Government				
Revenues from SA Government	1 061 822	1 056 866	1 061 822	1 056 866
Payments to SA Government	-	(1 748)	-	(1 748)
Total net revenues from SA Government	1 061 822	1 055 118	1 061 822	1 055 118
Net result	1 061 822	1 055 118	(13 230)	982

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

1. Objectives of the Department for Communities and Social Inclusion
2. Summary of significant accounting policies
3. New and revised accounting standards and policies
4. Activities of the Department
5. Employee benefits expenses
6. Supplies and services
7. Depreciation and amortisation expense
8. Grants, subsidies and client payments
9. Other expenses
10. Revenues from rent, fees and charges
11. Commonwealth revenues
12. Interest revenues
13. Net gain/(loss) from disposal of non-current assets
14. Other revenues
15. Revenue from / (payments to) SA Government
16. Unexpended funding commitments
17. Cash and cash equivalents
18. Receivables
19. Inventories
20. Non-current assets classified as held for sale
21. Property, plant and equipment
22. Capital works in progress
23. Intangible assets
24. Fair value measurements
25. Payables
26. Employee benefits
27. Provisions
28. Other liabilities
29. Equity
30. Financial instruments / Financial risk management
31. Unrecognised contractual commitments
32. Transferred functions
33. Contingent assets and liabilities
34. Cash flow reconciliation
35. Remuneration of board and committee members
36. Budgetary reporting and explanations of major variances between budget and actual amounts
37. Transactions with SA Government
38. Residential Aged Care sector reporting
39. Events after balance date

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

1. Objectives of the Department for Communities and Social Inclusion

The Department for Communities and Social Inclusion (the Department/DCSI) is committed to ensuring that all South Australians, particularly the most vulnerable and disadvantaged, have access to high quality services that protect and enhance the community's wellbeing and provide support to people when they need it. The Department has a commitment to delivering better and more connected services to the vulnerable and disadvantaged in our community, and to build engaged, socially inclusive, strong and vibrant communities.

The work of the Department supports the achievement of the South Australian Government Strategic Priorities. Following a number of machinery of government reforms which were announced by the Premier, Hon Jay Weatherill MP, on 22 October 2011, the Department serves the Minister for Communities and Social Inclusion, Minister for Social Housing, Minister for Disabilities, Minister for Youth, Minister for Volunteers, Minister for the Status of Women, and Minister for Multicultural Affairs.

The Department has responsibility for the delivery of specific programs to the public with respect to activities assigned to the Department under various Acts as delegated, by the respective Ministers, to the Chief Executive of the Department.

The Department also functions as a service provider to the South Australian Housing Trust (SAHT). The financial affairs of the South Australian Housing Trust do not form part of the Department's financial report.

1.1 Administered items

The Department administers certain revenues, expenses, assets and liabilities on behalf of SA Government. They are not controlled by the Department and are consequently not recognised in the Department's financial statements. They are regarded as significant and disclosed in a separate set of financial statements.

1.2 Administrative Restructures

Transferred functions for 2015-2016

There were no functions transferred in the 2015-16 financial year.

Transferred functions for 2014-15

The Administrative Arrangements (Committal of Acts - Minister for Housing and Urban Development) Proclamation 2014, dated 11 December 2014, declared the transfer of administrative arrangements of the *South Australian Housing Trust Act 1995* from the Department to the Minister for Housing and Urban Development. The South Australian Housing Trust Board are the administrators of the *South Australian Housing Trust Act 1995*.

In accordance with Accounting Policy Framework (APF) II General Purpose Financial Statements Framework, Accounting Policy Statement (APS) 5.9, where the transfer date is other than at a month end, for practical purposes, financial statements of the transfer may be based on the nearest end of month date, adjusted for any material transactions that may have occurred in the time between the Gazette date and the end of month date.

Under Public Sector (Reorganisation of Public Sector Operations) Notice 2015, on 5 February 2015, the Department transferred responsibilities for specified employees only associated with the South Australian Housing Trust, to the Urban Renewal Authority trading as Renewal SA.

As per APF II, APS 5.9, the Department transferred 132 employees to Renewal SA as at 31 January 2015.

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

2. Summary of significant accounting policies

2.1 Statement of compliance

The financial statements have been prepared in compliance with section 23 of the *Public Finance and Audit Act 1987*.

The financial statements are general purpose financial statements. The accounts have been prepared in accordance with relevant Australian Accounting Standards (AAS) and comply with Treasurer's Instructions (TI) and Accounting Policy Statements promulgated under the provisions of the *Public Finance and Audit Act 1987*.

The Department has applied Australian Accounting Standards that are applicable to not-for-profit entities, as the Department is a not-for-profit entity.

Early adoption of accounting standards

Except for AASB 2015-7 Fair Value Disclosures of Not-For-Profit Public Sector Entities, which the Department has early adopted, AAS's and interpretations that have recently been issued or amended but are not yet effective have not been adopted by the Department for the reporting period ending 30 June 2016. Refer to note 3.

2.2 Basis of preparation

The preparation of the financial statements requires the use of certain accounting estimates, where management is required to exercise its judgement in the process of applying the Department's accounting policies. The areas involving a higher degree of judgement or where assumptions and estimates are significant to the financial statements are outlined in the applicable notes.

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events are reported.

The preparation of the financial statements also requires compliance with APSs issued pursuant to section 41 of the *Public Finance and Audit Act 1987*. In the interest of public accountability and transparency, the APS require the following note disclosures that have been included in this financial report:

- revenues, expenses, financial assets and financial liabilities where the counterparty/transaction is with an entity within the SA Government as at reporting date, classified according to their nature;
- expenses incurred as a result of engaging consultants;
- employee targeted voluntary separation package (TVSP) information;
- employees whose normal remuneration is equal to or greater than the base executive remuneration level (within \$0.01 million bandwidths) and the aggregate of the remuneration paid or payable or otherwise made available, directly or indirectly by the Department to those employees;
- board/committee member and remuneration information, where a board or committee member is entitled to receive income from membership other than direct out of pocket reimbursement.

The Statement of Comprehensive Income, Statement of Financial Position and Statement of Changes in Equity have been prepared on an accrual basis and are in accordance with the historic cost convention, except for certain assets that were valued in accordance with the valuation policy applicable.

The Statement of Cash Flows has been prepared on a cash basis.

The financial statements have been prepared based on a twelve month period and presented in Australian currency.

The existence of the Department and the ongoing delivery of current programs and services is dependent on government policy and on continuing appropriations by Parliament.

The accounting policies set out below have been applied in preparing the financial statements for the year ended 30 June 2016 and the comparative information presented.

Department for Communities and Social Inclusion
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2.3 Reporting entity

The Department is a government department of the State of South Australia, established pursuant to the *Public Sector Act 2009*. The Department is an administrative unit acting on behalf of the Crown. The financial statements and accompanying notes include all the controlled activities of the Department (refer to the disaggregated schedule for details of the Department's controlled activities).

The Department does not control any other entity and has no interests in unconsolidated structured entities. In forming this view, the Department considered its involvement with each administered item and determined that it does not have control.

In making this assessment, the Department considered its power over the entity, its exposure or rights (e.g. protective and substantive rights) to variable returns from its involvement with the entity and the ability to use its power to affect return amounts (e.g. ability to direct relevant major activities).

The Department has not entered into any contractual arrangements which involve the sharing of control or significant influence over another entity.

The Department's financial statements include both departmental and administered items. The financial statements include assets, liabilities, income and expenses controlled or incurred by the Department in its own right. The Administered financial statements include assets, liabilities, income and expenses which the Department administers on behalf of the SA Government, but does not control. A separate set of financial statements is produced as these administered items are regarded as significant in respect to the Department's operations. Except as otherwise disclosed, administered items are accounted for on the same basis, using the same accounting policies as departmental items.

2.4 Budgeted amounts

Budget information refers to the amounts presented to Parliament in the original budgeted financial statements in respect of the reporting period (2015-16 Budget, Budget Paper 4). Budget information has been included for the Statement of Comprehensive Income and for Investment Expenditure. Budget information has not been included for the Statement of Financial Position or Statement of Cash Flows as the information in these statements are not budgeted for on the same basis and/or determined in a different manner to financial statement information. These original budgeted amounts have been presented and classified on a basis that is consistent with line items in the financial statements. However, these amounts have not been adjusted to reflect revised budgets or administrative restructures/machinery of government changes. The budget process is not subject to audit.

2.5 Comparative information

The presentation and classification of items in the financial statements are consistent with prior periods except where specific accounting standards and/or accounting policy statements have required a change.

Where presentation or classification of items in the financial statements have been amended, comparative amounts have been adjusted to conform to changes in presentation or classification in these financial statements unless impracticable.

Where the Department has applied an accounting policy retrospectively, such items are reclassified retrospectively in the financial statements.

The restated comparative amounts do not replace the original financial statements for the preceding period.

Prior Period Adjustments

There were prior period adjustments made during the 2015-16 financial year.

The net adjustment of \$0.06 m mainly relates to fixed assets which were not accounted for or disposed of in the correct financial year. Adjustments to the fixed asset module, depreciation and amortisation have also been corrected in the 2015-16 financial year.

There is also a net adjustment of \$0.01 m transferred from controlled to the Donations and Bequests, which is an administered item.

Department for Communities and Social Inclusion
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2.6 Rounding

All amounts in the financial statements and accompanying notes have been rounded to the nearest thousand dollars (\$'000).

2.7 Taxation

DCSI is not subject to income tax. DCSI is liable for payroll tax, fringe benefits tax, goods and services tax (GST), and emergency services levy.

Income, expenses and assets are recognised net of the amount of GST except that:

- Where the GST incurred on a purchase of goods or services is not recoverable from the Australian Taxation Office (ATO), in which case GST is recognised as part of the cost of acquisition of the asset or is part of an item of expense.
- Where appropriate, receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Statement of Financial Position.

Cash flows are included in the Statement of Cash Flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO is classified as part of operating cash flows.

Unrecognised contractual commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to the ATO. If GST is not payable to, or recoverable from the ATO, the commitments and contingencies are disclosed on a gross basis.

2.8 Income

Income is recognised in the Statement of Comprehensive Income when and only when the flow of economic benefits has occurred and can be reliably measured. Income is comprised of revenue and gains.

Income has been aggregated according to its nature and has not been offset unless required or permitted by a specific accounting standard or where offsetting reflects the substance of the transaction or other event.

The following are specific recognition criteria:

Fees and charges

Revenues from fees and charges are derived from the provision of goods and services to other SA government agencies and to the public. This revenue is recognised upon delivery of the service to the clients or by reference to the stage of completion.

Resources received free of charge

Resources received free of charge are recorded as revenue in the Statement of Comprehensive Income at their fair value. Contributions of services are recognised only when a fair value can be determined reliably and the services would be purchased if they were not donated.

Revenues from SA Government

Appropriation is recognised as revenue when the Department obtains control over the funding. Control over appropriation is normally obtained upon receipt.

Where money has been appropriated in the form of an equity contribution, the Treasurer has acquired a financial interest in the net assets of the Department and the contribution is recorded as contributed equity.

Department for Communities and Social Inclusion
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Net gain/loss on disposal of non-current assets

Gain/loss from the disposal of non-current assets is recognised when control of the asset has passed to the buyer and determined by comparing proceeds with carrying amount. When revalued assets are sold, the revaluation surplus is transferred to retained earnings.

Other revenue

Other revenue consists of National Disability Insurance Scheme (NDIS) revenue, sale of minor equipment, grants, commission, hire charges and family maintenance.

2.9 Expenses

Expenses are recognised in the Statement of Comprehensive Income when and only when the flow or consumption or loss of future economic benefits has occurred and can be reliably measured.

Expenses have been aggregated according to their nature and have not been offset unless required or permitted by a specific accounting standard or where offsetting reflects the substance of the transaction or other event.

The following are specific recognition criteria:

Superannuation

The amount charged to the Statement of Comprehensive Income represents the contribution made by the Department to the superannuation plan in respect of current department staff. The Department of Treasury and Finance (DTF) centrally recognises the superannuation liability in the whole-of-government financial statements.

Employee benefit expenses

Employee benefit expenses include all costs related to employment including wages and salaries, non-monetary benefits and leave entitlements. These are recognised when incurred.

Depreciation and amortisation expense

All non-current assets, having a limited useful life, are systematically depreciated/amortised over their useful lives in a manner that reflects the consumption of their service potential. Amortisation is used in relation to intangible assets such as software, while depreciation is applied to tangible assets such as property, plant and equipment.

The useful lives, residual values and depreciation/amortisation method of all major assets are reassessed on an annual basis.

Changes in the expected useful life or the expected pattern of consumption of future economic benefit embodied in the asset are accounted for prospectively by changing the time period or method, as appropriate, which is a change in accounting estimate.

The value of leasehold improvements is amortised over the estimated useful life of each improvement, or the unexpired period of the relevant lease, whichever is shorter.

Land and non-current assets held for sale are not depreciated.

Department for Communities and Social Inclusion
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Depreciation/amortisation for non-current assets is determined as follows:

Class of asset	Depreciation Method	Useful Life
Buildings and improvements	Straight Line	40-50 years
Leasehold Improvements	Straight Line	Life of lease
Computing Equipment	Straight Line	3-5 years
Motor Vehicles	Straight Line	3-5 years
Other Plant and Equipment	Straight Line	5-10 years
Computer Software	Straight Line	3-5 years
Independent living equipment program (ILEP)	Straight Line	3-5 years

Grants, subsidies and client payments

Grants that are paid to other entities for general assistance or a particular purpose may be for capital or recurrent purposes and the name of the category reflects the use of the grant. These entities may be other SA Government agencies, Non-Government Organisations (NGOs) or the public. The grants given are usually subject to terms and conditions set out in the contract, correspondence, or by legislation. For contributions payable, the contribution will be recognised as a liability and expense when the Department has a present obligation to pay the contribution.

Resources provided free of charge

Resources provided free of charge are recorded as expenditure in the Statement of Comprehensive Income at their fair value and in the expense line items to which they relate.

Payments to SA Government

Payments to SA Government include the return of surplus cash pursuant to the cash alignment policy and proceeds from sale of assets which are paid directly to the consolidated account.

2.10 Current and non-current classification

Assets and liabilities are characterised as either current or non-current in nature. The Department has a clearly identifiable operating cycle of twelve months. Therefore assets and liabilities that will be realised as part of the normal operating cycle will be classified as current assets or current liabilities. All other assets and liabilities are classified as non-current.

2.11 Assets

Assets have been classified according to their nature and have not been offset unless required or permitted by a specific accounting standard, or where offsetting reflects the substance of the transaction or other event.

Where an asset line item combines amounts expected to be settled within twelve months and more than twelve months, the Department has separately disclosed the amounts expected to be recovered after more than twelve months.

Cash and cash equivalents

Cash and cash equivalents as reported in the Statement of Financial Position includes cash on hand and at bank, deposits held at call and other short-term, highly liquid investments with maturities of three months or less that are readily converted to cash and which are subject to insignificant risk of changes in value. Cash and cash equivalents in the Statement of Cash Flows comprise cash and cash equivalents as defined above. Cash is measured at nominal value.

In October 2003, the SA Government introduced a policy with respect to aligning agency cash balances with the appropriation and expenditure authority. During 2015-16, the Department had no cash swept under the cash alignment policy (2015: \$1.75m).

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Receivables

Receivables include amounts receivable from goods and services, prepayments and other accruals. Receivables arise in the normal course of selling goods and services to other government agencies and to the public.

Receivables are due within 30 days after the issue of an invoice or otherwise in accordance with relevant contractual arrangements.

Collectability of receivables is reviewed on an ongoing basis. An allowance for doubtful debts is raised when there is objective evidence that the Department will not be able to collect the debt. Bad debts are written off when identified.

Inventories

Inventories are stated at the lower of cost and their net realisable value. Inventories held for use by the Department are measured at cost, with cost being allocated in accordance with the first-in, first-out method.

Non-current assets held for sale

Non-current assets are classified as held for sale and stated at the lower of their carrying amount or fair value less costs to sell if their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is met only when the sale is highly probable and the asset's sale is expected to be completed one year from the date of classification.

Non-current assets classified as held for sale are presented separately from the other assets in the Statement of Financial Position.

Acquisition and recognition

Non-current assets are initially recorded at cost plus any incidental cost involved with the acquisition. Non-current assets are subsequently measured at fair value less accumulated depreciation.

Where assets are acquired at no value, or minimal value, they are recorded at fair value in the Statement of Financial Position. Where the assets are acquired at no or nominal value as part of a restructuring of administrative arrangements then the assets are recorded at the value recorded by the transferor immediately prior to the transfer.

The Department capitalises all non-current tangible assets with a value of \$0.01 million or greater.

Works in progress (WIP) are projects which are incomplete as at reporting date.

Revaluation of non-current assets

In accordance with APF III Asset Accounting Framework, all non-current tangible assets are valued at written down current cost (a proxy for fair value); and revaluation of non-current assets or groups of assets is performed when its fair value at the time of acquisition is greater than \$1 million and estimated useful life is equal to or greater than three years.

The Department revalues its land and buildings in accordance with APF III. However, if at any time management considers that the carrying amount of the asset materially differs from the fair value, then the asset will be revalued regardless of when the last valuation took place. Non-current tangible assets that are acquired between revaluations are held at cost until the next valuation, when they are revalued to fair value.

Any non-current assets that are acquired between a site revaluation are held at cost until the next site valuation takes place.

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Any revaluation increment is credited to the revaluation surplus, except to the extent that it reverses a revaluation decrease of the same asset class previously recognised as an expense, in which case the increase is recognised as income. Any revaluation decrease is recognised as an expense, except to the extent that it offsets a previous revaluation increase for the same asset class, in which case the decrease is debited directly to the asset revaluation surplus to the extent of the credit balance existing in the revaluation surplus for that asset class.

Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amounts of the assets and the net amounts are restated to the revalued amounts of the assets.

Upon disposal or derecognition, any revaluation surplus relating to that asset is transferred to retained earnings.

The Department's land and buildings were subject to a full site revaluation as at 30 June 2016. The professional valuer engaged to perform the independent valuations was Mrs Brooke Parish, API Certified Practising Valuer (Property), Australian Valuation Solutions Pty Ltd.

Desktop valuations were carried out by Mr Fred Taormina, B.App.Sc. (Val.), A.A.P.I. Certified Practising Valuer of Valcorp Pty Ltd, in 2013, 2014 and 2015 to assess if the carrying amount of land and building assets were impaired or materially different from fair value.

Fair Value measurement

AASB 13 Fair Value Measurement defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants, in the principal or most advantageous market, at the measurement date.

The Department classifies fair value measurement using the following fair value hierarchy that reflects the significance of the inputs used in making the measurement, based on the date and assumptions used in the most recent revaluation.

- Level 1 - traded in active markets and is based on unadjusted quoted prices in active markets for identical assets or liabilities that the entity can access at measurement date.
- Level 2 - not traded in an active market and are derived from inputs (inputs other than quoted prices included within level 1) that are observable for the asset, either directly or indirectly.
- Level 3 - not traded in an active market and are derived from unobservable inputs.

The Department has no assets categorised into level 1.

Assets deemed to be at fair value

For those classes of non-current assets where an independent revaluation has not been undertaken, the criteria which require revaluation within APF III have not been met. For these classes of non-current assets, written down cost is deemed to be at fair value as determined by APF III.

Asset classes where written down cost is deemed to be fair value include:

- Leasehold improvements
- Capital works in progress
- Computing equipment
- Motor vehicles
- Other plant and equipment
- Independent living equipment program (ILEP).

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Impairment

All non-current assets are tested for an indication of impairment at each reporting date. Where there is an indication of impairment, the recoverable amount is estimated. An amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss. An impairment loss is recognised immediately in the Statement of Comprehensive Income, unless the asset has been revalued. For revalued assets, an impairment loss is offset against the revaluation surplus for that same class of assets, to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that class of asset.

An impairment loss has been recognised in 2015-16, refer note 21.1.

Intangibles

An intangible asset is an identifiable non-monetary asset without physical substance. Intangible assets are measured at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses.

The useful lives of intangible assets are assessed to be either finite or indefinite. The Department only has intangible assets with finite lives. The amortisation period and the amortisation method for intangible assets are reviewed on an annual basis.

The acquisition or internal development of software is capitalised when the expenditure meets the asset definition criteria (identifiability, control, and the existence of future economic benefits), the asset recognition criteria (probability of future economic benefit and cost can be reliably measured) and is greater than or equal to \$0.01 m.

All research and development costs that do not meet the capitalisation criteria outlined in AASB 138 Intangible Assets are expensed.

Investment property

The investment properties are held to earn rentals and/or for capital appreciation. Investment properties are initially recognised at cost. Costs incurred subsequent to initial acquisition are capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the Department.

Subsequent to initial recognition at cost, investment properties are revalued to fair value with changes in the fair value recognised as income or expense in the period that they arise. The properties are not depreciated and are not tested for impairment.

Rental income from the leasing of investment properties is recognised in the Statement of Comprehensive Income as part of other income, on a straight line basis over the lease term.

At 30 June 2016, there was only one investment property reported in the Administered financial statements, refer note A9.2.

2.12 Liabilities

Liabilities have been classified according to their nature and have not been offset unless required or permitted by a specific accounting standard, or where offsetting reflects the substance of the transaction or other event.

Where a liability line item combines amounts expected to be settled within twelve months and more than twelve months, the Department has separately disclosed the amounts expected to be settled after more than twelve months.

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Payables

Payables include creditors, accrued expenses, employment on-costs and paid parental leave scheme payable.

All payables are measured at their nominal amount and are unsecured. Invoices are normally settled promptly in accordance with TI 11 Payment of Creditors' Accounts after the Department receives an invoice.

Creditors represent the amounts owing for goods and services received prior to the end of the reporting period that are unpaid at the end of the reporting period. Creditors include all unpaid invoices received relating to normal operations of the Department.

Accrued expenses represent goods and services provided by other parties during the period that are unpaid at the end of the reporting period and/or where an invoice has not been received.

The paid parental leave scheme payable represents amounts which the Department has received from the Commonwealth Government to forward onto eligible employees via the Department's standard payroll processes. That is, the Department is acting as a conduit through which the payment to eligible employees is made on behalf of the Family Assistance Office.

Employee benefits on-costs include superannuation contributions, Return to Work SA levies and payroll tax with respect to the outstanding liabilities for salaries and wages, long service leave, annual leave and skills and experience retention leave.

The Department makes contributions to several State Government and externally managed superannuation schemes. These contributions are treated as an expense when they occur. There is no liability for payments to beneficiaries as they are assumed by the respective superannuation schemes. The only liability outstanding at reporting date relates to any contributions due but not yet paid to the superannuation schemes.

Leases

The Department has not entered into any finance leases. The Department has entered into operating leases.

- *Operating Leases*

The lessor retains substantially the entire risks and benefits incidental to the ownership of the leased items. Operating lease payments are recognised as an expense in the Statement of Comprehensive Income on a straight line basis which is representative of the pattern of benefits derived from the leased assets.

- *Lease Incentives*

All incentives for the agreement of a new or renewed operating lease are recognised as an integral part of the net consideration agreed for the use of the leased asset. Incentives received to enter into operating leases are recognised as a liability.

The aggregate benefits of lease incentives received by the Department in respect of operating leases have been recorded as a reduction of rental expenses over the lease term, on a straight line basis.

Lease incentives in the form of leasehold improvements are capitalised as an asset and depreciated over the remaining term of the lease or estimated useful life of the improvement, whichever is shorter.

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Employee benefits

These benefits accrue for employees as a result of services provided up to the reporting date and remain unpaid. Long-term employee benefits are measured at present value and short-term employee benefits are measured at nominal amounts.

- *Salary and wages, annual leave, skills and experience retention leave and sick leave*

The liability for salary and wages is measured as the amount unpaid at the reporting date at remuneration rates current at reporting date.

The annual leave liability and the skills and experience retention leave liability is expected to be payable within twelve months and is measured at the undiscounted amount expected to be paid.

No provision has been made for sick leave as all sick leave is non-vesting and the average sick leave taken in future years is estimated to be less than the annual entitlement for sick leave.

Where the Department has substantial excess leave balances (to be paid later than 12 months after reporting date), the annual leave liability and the skills and experience retention leave liability will be measured at present value rather than nominal value.

- *Long Service Leave*

The liability for long service leave is measured as the present value of expected future payments to be made in respect of services provided by employees up to the end of the reporting period using the projected unit credit method.

The estimated liability for long service leave is based on actuarial assumptions over expected future salary and wage levels, experience of employee departures and periods of service. These assumptions are based on employee data over SA Government entities.

Expected future payments are discounted using market yields at the end of the reporting period on government bonds with durations that match, as closely as possible, the estimated future cash outflows.

The unconditional portion of the long service leave provision is classified as current as the Department does not have an unconditional right to defer settlement of the liability for at least 12 months after reporting date. The unconditional portion of long service leave relates to an unconditional legal entitlement to payment arising after 10 years of service.

The liability for long service leave was previously determined through an actuarial assessment undertaken by Mercer (Australia) Pty Ltd. In 2015-16 the Department moved to the DTF methodology of preparing the long service leave actuarial assessment to be consistent with the whole of government approach, refer to note 26.

Provisions

- *Insurance*

The Department is a participant in the State Government's Insurance Program. The Department pays a premium to the South Australian Government Financing Authority (SAFA) for professional indemnity insurance and general public liability insurance and is responsible for the payment of claim amounts up to an agreed amount (the deductible). SAICORP, a division of SAFA provides the balance of funding for claims in excess of the deductible.

The provision for Public Liability and Professional Indemnity Insurance represents liabilities for outstanding claims in respect of incidents that have occurred. The liabilities include claims incurred and reported but not paid, claims incurred but not reported (IBNR), claims incurred but not enough reserve (IBNER) and the anticipated costs of settling those claims. The claims liabilities are measured as the present values of the expected future payments. Claims incurred but not paid and claim settlement costs that can be directly attributed to particular claims are assessed by reviewing individual claim files.

Department for Communities and Social Inclusion
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In respect of IBNR and IBNER claims, an amount of \$0.05 m has been set aside for both the Public Liability Claims and Professional Indemnity Claims. These amounts are based upon historical claims activity, with allowance for prudential margins and are reviewed annually. Public Liability and Professional Indemnity Claims relating to periods prior to the restructuring of the former Department of Human Services, effective 1 July 2004, are the responsibility of the Department of Health and Ageing.

The provision for property claims represents outstanding payments for incurred damage to property. An allowance is also included for IBNER claims. This provision is based upon historical claims activity and with allowance for prudential margins and is reviewed annually.

- *Workers compensation*

The Department is an exempt employer under the *Return to Work Act 2014*. Under a scheme arrangement, the Department is responsible for the management of workers rehabilitation and compensation.

The workers compensation provision recognised for the employees of the Department is based on an apportionment of an actuarial assessment of the whole-of-government workers compensation liability conducted by Taylor Fry Consulting Actuaries based on 30 April 2016 data. Taylor Fry Consulting Actuaries extrapolate this data to 30 June 2016. For the 2015-16 financial year, the Department has reflected a workers compensation provision of \$28.89 m (2015: \$30.83 m), refer note 27.2.

The actuarial assessment conducted by Taylor Fry Consulting Actuaries is based on the payment per claim incurred (PPCI) valuation method. The assessment has been conducted in accordance with AASB 137 Provisions, Contingent Liabilities and Contingent Assets and the Guidelines for Actuarial Assessments. The liability covers claims incurred but not yet paid, incurred but not reported and the anticipated direct and indirect costs of settling those claims. The liability for outstanding claims is measured as the present value of the expected future payments reflecting the fact that all the claims do not have to be paid out in the immediate future.

- *Other provisions*

Other provisions for 2015-16 relate to back payments of salaries and wages for 1 (2015: 3) payroll group.

Night Shift Officers at Adelaide Youth Training Centre

With effect from 29 December 2014, 17 Night Shift Officers from the Adelaide Youth Training Centre had been reclassified from OPS1 to OPS2. The estimated back payment is approximately \$0.14 m. These back payments will be made to employees once the calculations are finalised.

In 2014-15, other provisions were made for 3 payroll groups:

- South Australian Public Sector Wages Parity Enterprise Agreement: Weekly Paid 2015
- Hotel and Ancillary Services (laundry workers)
- Health Ancillary Employees Award

These have now been finalised, except for the Hotel and Ancillary Services (laundry workers). As at 30 June 2016, a total of \$1.09 m was calculated for the 28 employees affected, of which \$1.03 m was paid to 25 employees. The final 3 employees or their beneficiaries were paid by 29 July 2016. The provision for the remaining 3 employees were accrued to salaries and wages in 2015-16.

Department for Communities and Social Inclusion
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2.13 Unrecognised contractual commitments and contingent assets and liabilities

Commitments include operating, capital and outsourcing arrangements arising from contractual or statutory sources and are disclosed at their nominal value.

Contingent assets and contingent liabilities are not recognised in the Statement of Financial Position, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. At 30 June 2016, the Department recognised a contingent asset in note 33.

Unrecognised contractual commitments (refer to note 31), and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the ATO. If GST is not recoverable from, or payable to, the ATO, the commitments or contingencies are disclosed on a gross basis.

3. New and revised accounting standards and policies

The Department did not voluntarily change any of its accounting policies during 2015-16.

Department for Communities and Social Inclusion
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4. Activities of the Department

In achieving its objectives, the Department provides a range of services classified into the following activities for 2015-16 Agency Statements, Budget Paper 4 /Volume 1.

4.1 Activities for 2015-16

Activity 1: Status of Women

The Office for Women's role is the pursuit of the full and equal participation of women in the social and economic life of the state by providing innovative and balanced public policy advice to government. It also provides high quality statewide information and referral services through the Women's Information Service and executive support to the Premier's Council for Women. A continuing priority is addressing violence against women, improving women's participation in leadership and decision making and women's economic independence.

Activity 2: Disability SA

The role of Disability SA is to lead disability policy development and planning in South Australia, provide a single access point for people with disability that provides clear and easy access from intake through to service delivery and arrange for funding to go to individuals and service providers through the most effective and transparent means.

Activity 3: Disability Services

Disability Services is the Government of South Australia's service provider for people with disabilities.

Activity 4: Domiciliary and Community Care Services

The role of the Domiciliary and Community Care Services program is to provide community care services, increasing people's ability to care for themselves and assisting them to stay living in their homes, South Australian Home and Community Care (HACC) services as well as assistance to people in supported residential facilities.

Activity 5: Social Housing

The focus of this program is to develop, implement and provide housing service responses for people who are at risk or in high need and to work with government and non-government agencies to improve the standard of existing affordable social housing across the state.

This program encompasses the management of grants for housing services to low income households, people who are at risk or in high need and supported accommodation assistance for people in crisis. This includes grants for the provision of private rental assistance, public housing, Aboriginal and Anangu Pitjantjatjara Yankunytjatjara (APY) Lands managed housing, the regulation of community housing and homelessness and support services. The program also provides social housing strategy, policy development and advice to government.

Activity 6: Communities and Partners

Through this program a range of services are provided to support and strengthen South Australian families and communities. Many of these services are provided in partnership with the non-government sector. The program includes strategies to help people meet the cost of living, including through administering state concessions; youth justice programs; grants to support disadvantaged South Australians and build community capacity; place-based initiatives to help communities prosper; and the coordination of state recovery efforts in response to natural disasters. High-level strategic and policy advice is provided across government in areas including volunteering, carers, multicultural affairs and youth.

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5. Employee benefits expenses

	2016	2015
	\$'000	\$'000
Salaries and wages	282 348	283 068
TVSPs	2 796	206
Long service leave	21 408	15 534
Annual leave	29 196	27 466
Skills and experience retention leave	1 516	1 398
Superannuation	33 361	32 202
Workers compensation	12 675	3 368
Payroll tax	17 686	18 118
Other employee related expenses	1 089	1 021
Total employee benefits expenses	402 075	382 381

Targeted voluntary separation packages (TVSPs)

	2016	2015
	\$'000	\$'000
Amounts paid to these employees:		
TVSPs	2 796	206
Annual leave (AL), long service leave (LSL) and skills and experience retention leave (SERL) paid to those employees *	332	27
Recovery from the Department of Treasury and Finance **	-	(8 540)
Net cost to the Department	3 128	(8 307)

* Accrued AL, LSL & SERL for TVSPs that were paid out in 2015-16 only.

** 2015-16 TVSPs were not funded by DTF. Recoveries from DTF for TVSPs are paid to the Department after the TVSPs have been made. The recovery for 2014-15 mainly relates to TVSPs paid by SAHT in 2013-14. The recovery was received by the Department and where applicable forwarded to SAHT.

Number of employees that were paid or had payable TVSPs during the reporting period was 49 (2015: 3).

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Remuneration of employees

The number of employees whose remuneration received or receivable falls within the following bands:

	2016 Number	2015 Number
\$141,500 - 145,000 *	-	1
\$145,001 - 155,000	7	11
\$155,001 - 165,000	9	3
\$165,001 - 175,000	2	5
\$175,001 - 185,000	4	5
\$185,001 - 195,000	5	7
\$195,001 - 205,000	5	3
\$205,001 - 215,000	4	2
\$215,001 - 225,000	1	1
\$225,001 - 235,000	1	1
\$235,001 - 245,000	-	2
\$245,001 - 255,000	1	1
\$255,001 - 265,000	1	1
\$265,001 - 275,000	2	2
\$275,001 - 285,000	1	-
\$285,001 - 295,000	1	-
\$375,001 - 385,000	1	1
Total	45	46

* This band has been included for the purposes of reporting comparative figures based on the executive base level remuneration rate for 2014-15.

The table includes all employees who received remuneration equal to or greater than the base executive remuneration level during the year. Remuneration of employees reflects all costs of employment including salaries and wages, payments in lieu of leave, superannuation contributions, fringe benefits tax, any other salary sacrifice benefits and termination payments. The total remuneration received by these employees for the year was \$8.77 m (2015: \$8.74 m).

Department for Communities and Social Inclusion
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6. Supplies and services

	2016	2015
	\$'000	\$'000
Accommodation and property related	26 568	25 323
Advertising and promotions	325	341
Brokerage care services	168 143	163 860
Business services	6 246	5 995
Client related expenses	5 927	6 014
Communication and computing	15 253	14 260
Contractors and agency staff	9 376	12 034
Consultants	205	70
Drugs and medical supplies	1 787	1 901
Homelessness Services	4 125	-
Insurance	769	1 777
Interpreter and translator fees	74	86
Managed payments	1 246	1 218
Minor equipment	9 700	9 054
Motor vehicles	6 337	7 025
Printing, stationery, postage and periodicals	2 309	1 923
Repairs and maintenance	4 254	4 524
Seminars, courses and training	765	756
Travel and accommodation	1 174	1 352
Other	8 564	8 810
Total supplies and services (excluding audit fees)	273 147	266 323
Audit fees paid/payable to the Auditor-General's Department relating to the audit of financial statements *	337	340
Total audit fees	337	340
Total supplies and services (including audit fees)	273 484	266 663

* No other services were provided by the Auditor-General's Department.

The number and dollar amount of consultancies paid/payable (included in supplies and services expenses) fell within the following bands:

	2016	2016	2015	2015
	Number	\$'000	Number	\$'000
Below \$10 000	1	7	3	16
Above \$10 000	5	198	2	54
Total paid/payable to consultants engaged	6	205	5	70

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7. Depreciation and amortisation expense

	2016	2015
	\$'000	\$'000
Depreciation		
Buildings and improvements	3 001	3 356
Computing equipment	1	-
Motor vehicles	37	32
Independent living equipment program (ILEP) equipment	1 932	1 682
Other plant and equipment	334	319
Total depreciation	5 305	5 389
Amortisation		
Leasehold improvements	1 980	1 434
Computer software	1 002	550
Total amortisation	2 982	1 984
Total depreciation and amortisation	8 287	7 373

Change in depreciation due to a revaluation

The Department revalued its buildings as at 30 June 2016. Due to the timing of the valuation, there was no depreciation impact for 2015-16.

Revision of accounting estimates

The Department reassessed the useful lives of the buildings, resulting in a change of the estimated useful life. Due to the timing of the revaluation there was no change in the 2015-16 financial year relative to the amount of depreciation that would have been expensed based on the previous estimate of the useful life. The changes to depreciation expense will be reflected in future years.

8. Grants, subsidies and client payments

Grants, subsidies and client payments by program	2016	2015
	\$'000	\$'000
Disability Grants	257 648	223 801
Grants to SAHT (State Contribution including Tax Equivalents Regime)	81 368	178 560
Grants to SAHT (Commonwealth Contribution)	73 477	92 398
Specialist Homelessness Services	59 520	-
Home and Community Care	30 852	30 078
Family and Community Development	10 690	10 096
Supported Residential Facility	5 820	7 103
Financial Hardship Programs (formerly Affordable Living Programs)	4 540	3 976
Aboriginal Community Benefit Grants	1 841	1 875
Office for Youth	1 777	1 377
Other	7 354	4 737
Total grants and subsidies and client payments	534 887	554 001

Department for Communities and Social Inclusion
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Grants, subsidies and client payments by recipient type			
Non-Government Organisations (NGOs)	8.1	340 553	249 861
SAHT		154 845	270 958
Individualised Funding		15 128	12 642
SA Health Units		11 716	10 712
Local Government		7 334	6 670
SA Government Entities - Other		2 659	780
Commonwealth & Other State/Territory Governments		1 344	954
Spectacles scheme		502	545
Universities		314	497
Other		492	382
Total grants and subsidies - SA Government entities		534 887	554 001

8.1 Funding to Non-Government Organisations

	2016	2015
	\$'000	\$'000
Minda Incorporated	50 443	47 043
Community Accommodation and Respite Agency Inc (CARA)	29 921	25 123
Anglicare SA Inc	14 487	11 424
Lighthouse Disability (formerly Leveda Inc)	13 835	13 100
Community Living Australia (formerly Community Living and Support Services (CLASS) Inc & Community Lifestyles Inc)	13 756	12 010
Novita Children's Services Inc	13 251	12 623
Centacare Catholic Family Services	11 826	5 746
Orana Inc	10 011	7 916
Uniting Communities	9 318	2 924
Spastic Centres of South Australia (SCOSA) Inc	7 997	8 525
Community Living Options Inc	7 254	5 845
Royal District Nursing Service of SA Inc	5 852	5 805
EBL Disability Services Inc	5 665	4 418
Life Without Barriers	5 625	2 955
Autism Association of SA Inc	5 419	3 635
Uniting Care Wesley Port Adelaide Inc	5 254	2 368
Disability Living Inc	4 811	3 882
UnitingCare Wesley Country SA (formerly UnitingCare Wesley Port Pirie)	4 632	817
The Salvation Army	3 691	677
Hills Community Options Inc	3 657	3 446
Endeavour Foundation	3 577	2 029
Homecare Plus (formerly Paraplegic & Quadriplegic Association of SA Inc)	3 455	3 225
Anglican Community Care Inc	3 144	652
Royal Society for the Blind of SA Inc	3 040	2 910
Community Living Project Inc	2 889	2 365
Comrec Australia Pty Ltd	2 631	2 154
St John's Youth Services Inc	2 605	-
Central Eastern Domestic Violence Service	2 523	-
Baptist Care SA Inc	2 471	509
Barkuma Inc	2 461	2 222
Guide Dogs Association of SA and NT Inc	2 459	2 350
Bedford Phoenix Inc (formerly Bedford Group Inc)	2 440	2 200
Uniting Care Wesley Adelaide Inc (formerly Uniting Care Wesley Bowden Inc)	2 415	1 023
Individual Supported Accommodation Services Inc	2 039	1 681
Amandus Lutheran Disability Services Inc	2 013	1 524

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SYC Ltd. (formerly Service to Youth Council Inc)	1 942	115
Offenders Aid and Rehabilitation Services of SA Inc	1 917	-
Calvary Home Care Services	1 874	1 266
Lutheran Community Care	1 758	577
Kincare Homecare SA	1 728	731
Southern Junction Community Services Inc	1 723	87
Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council	1 714	1 156
Catholic Diocese of Port Pirie	1 681	443
Southern Adelaide Domestic Violence Service	1 662	-
Sorento Care Ltd	1 606	1 845
Barossa Enterprises	1 507	1 448
Lifestyle Assistance and Accommodation Service Inc	1 475	1 319
Hutt Street Centre	1 421	353
Northern Domestic Violence Service Inc	1 406	-
Windamere Park	1 213	982
Enhanced Lifestyles Inc	1 164	923
Relationships Australia SA	1 162	96
Xlent Disability Services	1 160	1 120
Helping Hand Aged Care Inc	1 134	1 059
Good Shepherd Microfinance	1 113	668
Community Bridging Services	1 059	1 012
Aboriginal Family Support	1 031	-
St Vincent De Paul Society SA Inc	1 009	3
Other	40 227	29 532
Total funding to Non-Government Organisations	340 553	249 861

Payments to Non-Government Organisations greater than \$1.0m are individually disclosed above. Payments less than \$1.0 m are included in Other.

2015-16 figures include Specialist Homelessness Services grants, previously paid directly by SAHT.

Department for Communities and Social Inclusion
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9. Other expenses

	2016	2015
	\$'000	\$'000
Aged Care and Disability Services Reform – payment to the Commonwealth **	57 400	-
Bad and doubtful debts	-	159
Assets transferred at nil consideration*	-	8 578
WIP adjustments	-	2 923
Impairment Loss	1 006	3 700
NDIS payments	11 698	6 882
Other	24	-
Total other expenses	70 128	22 242

* Transfer of assets to the Office for Recreation and Sport in 2014-15.

** From 1 July 2011, as part of the National Health Reform Agreement, funding and program responsibility for basic community care services and packaged community care and residential care delivered through the Commonwealth aged care program, for people under the age of 65 years (under the age of 50 for Indigenous Australians) was assumed by the South Australian Government. The State reflects these changed responsibilities through a payment to the Commonwealth for the services it provides to clients that are the responsibility of the State under the terms of the agreement. During 2015-16, these arrangements were incorporated in the 'Transition to a National Disability Insurance Scheme' bilateral agreement. Settlement of the amounts for the 2013-14 and 2014-15 financial years was recorded by DTF. The Department made the payment for services along with an agreed amount to compensate the Commonwealth any budget impact from the changes in roles for the 2015-16 period. This compensation amount was previously administered by DTF.

10. Revenues from rent, fees and charges

	2016	2015
	\$'000	\$'000
Employee services*	69 832	68 512
Insurance recoveries	23	1 444
Recoveries	9 239	8 519
Business services	15 620	15 428
Fees, fines and penalties	16 326	18 490
Rent	190	194
Patient and client fees	9 569	10 098
Total revenues from fees and charges	120 799	122 685

* Represents the recovery of costs for the provision of employee related services to SAHT.

Department for Communities and Social Inclusion
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11. Commonwealth revenues

	2016	2015
	\$'000	\$'000
National Partnership Payments - Homelessness	8 870	8 870
Commonwealth Home Support Programme	28 257	28 861
Aged Care and Disability Services Reform – Specialist Disability Services *	30 200	-
Residential Aged Care	2 770	3 295
Other	612	420
Total Commonwealth revenues	70 709	41 446

* From 1 July 2011, as part of the National Health Reform Agreement, funding and policy responsibility for basic community care services and specialist disability services delivered by the States in accordance with their responsibilities under the National Disability Agreement for people aged 65 years and over (50 years and over for Indigenous Australians) was assumed by the Commonwealth Government. These changed responsibilities are reflected through a contribution from the Commonwealth for services provided to clients which are the responsibility of the Commonwealth under the terms of the agreement. During 2015–16, these arrangements were incorporated in the 'Transition to a National Disability Insurance Scheme' bilateral agreement. Settlement of the amounts for the 2013–14 and 2014–15 financial years was recorded by DTF. The Department recognised the revenue from the Commonwealth for the 2015–16 period.

12. Interest revenues

	2016	2015
	\$'000	\$'000
Interest on funds held	1	2
Total interest revenues	1	2

13. Net gain/(loss) from disposal of non-current assets

	2016	2015
	\$'000	\$'000
Land and buildings		
Proceeds from disposal	-	1 748
Less net book value of assets disposed	(24)	(4 657)
Net gain/(loss) from disposal of land and buildings	(24)	(2 909)
Plant and equipment		
Proceeds from disposal	157	-
Less net book value of assets disposed	(19)	(19)
Net gain/(loss) from disposal of plant and equipment	138	(19)
Total assets		
Proceeds from disposal	157	1 748
Less net book value of assets disposed	(43)	(4 676)
Total net gain/(loss) from disposal of total assets	114	(2 928)

Department for Communities and Social Inclusion
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14. Other revenues

	2016	2015
	\$'000	\$'000
NDIS revenue	5 261	3 555
Minor equipment	2 345	943
Hire charges	1 250	910
State capital grants	-	57
Other grants from SA Government agencies	9 151	8 503
Community Development Fund	3 000	3 000
Other	1 179	351
Total other revenues	22 186	17 319

15. Revenue from / (payments to) SA Government

	2016	2015
	\$'000	\$'000
15.1 Revenues from SA Government		
Appropriations from Consolidated Account pursuant to the Appropriation Act	1 050 235	1 046 238
Department of Treasury and Finance - Contingency Funds	11 587	10 628
Total revenue from SA Government	1 061 822	1 056 866
15.2 Payments to SA Government		
Other payments to the Consolidated Account	-	(1 748)
Total payments to SA Government	-	(1 748)
Total revenues from / (payments to) SA Government	1 061 822	1 055 118

Department for Communities and Social Inclusion
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16. Unexpended funding commitments

The Department is engaged in a variety of funding programs involving State and Commonwealth sources who provide monies to the Department on the premise that these funds are expended in a manner consistent with the terms of the program.

As at 30 June 2016, the Department had outstanding funding commitments to the following programs:

Operating funding commitments	2016	2015
	\$'000	\$'000
Disability Reform Consultancy	618	-
Parks Community Centre Redevelopment	600	600
National Affordable Housing Agreement (NAHA) and National Partnership Agreement on Homelessness (NPAH)	551	-
Living Safe Together Intervention Program - Countering Violent Extremism	135	-
Pinery Bushfire	109	-
Community Development and Employment Program	100	67
Magill Decommissioning and Demolition	84	120
Community Visitors Scheme - Mental Health	58	-
Strathmont Devolution and Community Living Program Stage 3	49	75
24/7 Street Beat Co-ordinator	48	-
Intervention Orders	44	44
Home and Community Care Program	30	893
Disability Care Management System	-	507
Cost of Living Concessions	-	348
Sampson Flat Bushfire Grants	-	100
Thriving Communities Initiative	-	70
NDIS Sector Development Funding	-	38
Total operating funding commitments	2 426	2 862
Capital funding commitments		
Continuous Monitoring of Screening	1 930	-
Adelaide Youth Training Centre - Major Security Works	838	-
Adelaide Youth Training Centre — New Centre at Goldsbrough Road	783	137
Cost of Living Information System	256	-
DCSI Minor Projects - Screening Unit System	234	243
Domiciliary Care SA — Office Accommodation	-	939
Total capital funding commitments	4 041	1 319
Total unexpended funding commitments	6 467	4 181

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17. Cash and cash equivalents

	2016	2015
	\$'000	\$'000
Special Deposit Account with the Treasurer *	141 021	141 201
Advance Accounts	100	100
Other Deposits	322	215
Total cash and cash equivalents	141 443	141 516

Deposits with the Treasurer

* This includes \$125.99 m (2015: \$113.66 m) held within the Accrual Appropriation Excess Funds Account. The balance of these funds is not available for general use and can only be used in accordance with the Treasurer's or Under-Treasurer's approval.

18. Receivables

	2016	2015
	\$'000	\$'000
Current		
Debtors	8 204	8 597
Less allowance for doubtful debts	(614)	(935)
Employee related services recoverable	11 478	7 587
Overpaid salaries	510	304
Prepayments	712	614
Goods and Services Tax receivable	2 505	2 167
Total current receivables	22 795	18 334
Non-current		
Debtors	510	385
Employee related services recoverable	14 547	10 217
Total non-current receivables	15 057	10 602
Total receivables	37 852	28 936

Department for Communities and Social Inclusion
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18.1 Movement in the allowance for doubtful debts

The allowance for doubtful debts (allowance for impairment loss) is recognised when there is objective evidence that a receivable is impaired.

An allowance for impairment loss has been recognised in note 9 for specific debtors and debtors assessed on a collective basis for which such evidence exists.

	2016 \$'000	2015 \$'000
Movements in the allowance for doubtful debts (impairment loss)		
Carrying amount at the beginning of the period	935	817
Increase/(decrease) in the allowance	(239)	159
Amounts written off	(82)	(41)
Carrying amount at the end of the period	614	935

In 2015-16 the Department has recognised a bad and doubtful debt recovery of \$0.239 m, in 2014-15 the Department recognised a bad and doubtful debt expense of \$0.159 m in the Statement of Comprehensive Income.

Interest rate and credit risk

Receivables are raised for all goods and services provided for which payment has not been received. Receivables are normally settled within 30 days. Trade receivables, prepayments and accrued revenues are non-interest bearing.

Other than recognised in the allowance for doubtful debts, it is not anticipated that counterparties will fail to discharge their obligations. The carrying amount of receivables approximates net fair value due to being receivable on demand.

There is no concentration of credit risk to non-public sector debtors.

Maturity analysis of receivables - refer to note 30.6

Categorisation of financial instruments and risk exposure information - refer to note 30.

19. Inventories

	2016 \$'000	2015 \$'000
Current		
Inventories held for distribution at cost		
Stores	470	334
Total current inventories	470	334
Total inventories	470	334

Department for Communities and Social Inclusion
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20. Non-current assets classified as held for sale

	2016	2015
	\$'000	\$'000
Land	33 069	18 000
Total non-current assets held for sale	33 069	18 000

Non-current assets classified as held for sale represents land and buildings which are surplus to the Department's requirements.

20.1 Reconciliation of non-current assets held for sale movement

Carrying amount at 1 July	18 000	24 298
Impairment loss	(1 006)	(3 700)
Transfers from property, plant and equipment	10 065	21 700
Revaluation increment	6 010	-
Assets sold	-	(24 298)
Total non-current assets held for sale	33 069	18 000

21. Property, plant and equipment

	2016	2015
	\$'000	\$'000
Land and buildings		
Site land at valuation (fair value)	67 325	71 347
Buildings and improvements at valuation (fair value)	101 833	100 371
Less accumulated depreciation - buildings and improvements	-	(7 001)
Total land and buildings	169 158	164 717
Leasehold improvements		
Leasehold improvements at cost (deemed fair value)	16 746	14 994
Less accumulated amortisation - leasehold improvements	(8 398)	(6 675)
Total leasehold improvements	8 348	8 319
Plant and equipment		
Computing equipment at cost (deemed fair value)	450	689
Less accumulated depreciation - computing equipment at cost	(431)	(689)
Motor vehicles at cost (deemed fair value)	219	252
Less accumulated depreciation - motor vehicles at cost	(195)	(190)
ILEP equipment at cost (deemed fair value)	14 216	13 090
Less accumulated depreciation - ILEP equipment at cost	(9 150)	(7 703)
Other plant and equipment at cost (deemed fair value)	5 069	5 021
Less accumulated depreciation - other plant and equipment at cost	(2 161)	(2 306)
Total plant and equipment	8 017	8 164
Total property, plant and equipment	185 523	181 200

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21.1 Impairment

	2016 \$'000	2015 \$'000
Impairment of non-financial assets		
Impairment loss	1 006	3 700
Total impairment of non-financial assets	1 006	3 700

An impairment loss for land has been recognised in other expenses in the Statement of Comprehensive Income for the year ending 30 June 2016 resulting from \$1.01 m remediation costs being identified for phase 1 and 2 of the Magill land. In 2014-15, the impairment loss was due to the Magill land market value being lower than carrying value in 2013-14.

21.2 Reconciliation of land, buildings and leasehold improvements

The following table shows the movement of land, buildings and improvements, and leasehold improvements during 2015-16.

	Site land \$'000	Buildings and improvements \$'000	Leasehold improvements \$'000	Total land, buildings and leasehold imp. \$'000
Carrying amount at the beginning of the year	71 347	93 370	8 319	173 036
Purchases	-	-	1 779	1 779
Prior period adjustments	-	-	(27)	(27)
Disposals	-	-	(23)	(23)
Revaluation increment	5 012	12 497	-	17 509
Depreciation and amortisation for the year	-	(3 001)	(1 980)	(4 981)
Transfers between other classes	-	(288)	267	(21)
Transfers from works in progress	-	286	13	299
Transferred to assets held for sale	(9 034)	(1 031)	-	(10 065)
Carrying amount at 30 June 2016	67 325	101 833	8 348	177 506

The following table shows the movement of land, buildings and improvements, and leasehold improvements during 2014-15.

	Site land \$'000	Buildings and improvements \$'000	Leasehold improvements \$'000	Total land, buildings and leasehold imp. \$'000
Carrying amount at the beginning of the year	77 827	97 622	6 663	182 112
Disposals - sales/write-offs	(231)	(1 907)	-	(2 138)
Depreciation and amortisation for the year	-	(3 356)	(1 434)	(4 790)
Assets transfer out at nil consideration	(6 414)	(2 164)	-	(8 578)
Transfers from non-current assets held for sale	165	-	-	165
Transfers from works in progress	-	3 175	3 090	6 265
Carrying amount at 30 June 2015	71 347	93 370	8 319	173 036

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21.3 Reconciliation of plant and equipment

The following table shows the movement of plant and equipment during 2015-16.

	Computing equipment \$'000	Motor vehicles \$'000	ILEP equipment \$'000	Other plant and equipment	Total plant and equipment \$'000
Carrying amount at the beginning of the year	-	62	5 387	2 715	8 164
Purchases	-	-	1 410	33	1 443
Prior period adjustments	-	(9)	(13)	(9)	(31)
Disposals	-	-	-	(24)	(24)
Depreciation and amortisation for the year	(1)	(37)	(1 932)	(334)	(2 304)
Transfers between other classes	-	-	-	21	21
Transfers from works in progress	20	4	214	506	744
Other movement	-	4	-	-	4
Carrying amount at 30 June 2016	19	24	5 066	2 908	8 017

The following table shows the movement of plant and equipment during 2014-15.

	Computing equipment \$'000	Motor vehicles \$'000	ILEP equipment \$'000	Other plant and equipment	Total plant and equipment \$'000
Carrying amount at the beginning of the year	-	70	4 451	2 357	6 878
Purchases	-	-	2 357	54	2 411
Disposals	-	-	(14)	(5)	(19)
Depreciation and amortisation for the year	-	(32)	(1 682)	(319)	(2 033)
Transfers from works in progress	-	24	275	628	927
Carrying amount at 30 June 2015	-	62	5 387	2 715	8 164

Department for Communities and Social Inclusion
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22. Capital works in progress

	2016	2015
	\$'000	\$'000
Property, plant and equipment in progress at cost (deemed fair value)	1 965	2 312
Total capital works in progress	1 965	2 312

Reconciliation of capital works in progress

The following table shows the movement of capital works in progress

	2016	2015
	\$'000	\$'000
Carrying amount at the beginning of the year	2 312	9 893
Purchases	3 294	3 596
Transfers to completed works	(3 641)	(8 254)
WIP adjustments	-	(2 923)
Carrying amount of capital work in progress	1 965	2 312

23. Intangible assets

	2016	2015
	\$'000	\$'000
Internally developed intangible assets		
Computer software at cost (deemed fair value)	4 504	1 906
Less accumulated amortisation - computer software	(1 936)	(934)
Total intangible assets	2 568	972

The following table shows the movement of intangible assets

	2016	2015
	\$'000	\$'000
Carrying amount at the start of the period	972	460
Transfers from works in progress	2 598	1 062
Amortisation for the year	(1 002)	(550)
Carrying amount at the end of the period	2 568	972

Impairment

There were no indications of impairment on intangible assets for 2015-16 and 2014-15.

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24. Fair value measurements

Fair value hierarchy

The fair value of non-financial assets must be estimated for recognition and measurement or for disclosure purposes. DCSI categorises non-financial assets measured at fair value into hierarchy based on the level of inputs used in measurement.

Fair value measurements recognised in the Statement of Financial Position are categorised into the following levels at 30 June 2016.

DCSI had no valuations categorised into level 1.

Fair value measurements at 30 June 2016

	Note	Level 2 \$'000	Level 3 \$'000	2016 \$'000
Recurring fair value measurements				
Land	21	67 325	-	67 325
Buildings	21	33 063	68 770	101 833
Leasehold improvements	21	-	8 348	8 348
Plant and equipment	21	-	8 017	8 017
Total recurring fair value measurements		100 388	85 135	185 523
Non-recurring fair value measurements				
Land held for sale	20	33 069	-	33 069
Total non-recurring fair value measurements		33 069	-	33 069
Total		133 457	85 135	218 592

Fair value measurements recognised in the balance sheet are categorised into the following levels at 30 June 2015.

The Department had no valuations categorised into level 1.

Fair value measurements at 30 June 2015

	Note	Level 2 \$'000	Level 3 \$'000	2015 \$'000
Recurring fair value measurements				
Land	21	71 347	-	71 347
Buildings	21	26 759	66 611	93 370
Leasehold improvements	21	-	8 319	8 319
Plant and equipment	21	-	8 164	8 164
Total recurring fair value measurements		98 106	83 094	181 200
Non-recurring fair value measurements				
Land held for sale	20	18 000	-	18 000
Total non-recurring fair value measurements		18 000	-	18 000
Total		116 106	83 094	199 200

Valuation techniques and inputs

Valuation techniques used to derive level 3 fair values together with the reconciliation of level 3 fair value measurements are detailed at note 24. There were no changes in valuation techniques during 2015-16 and 2014-15.

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The following table is a reconciliation of fair value measurements using significant unobservable inputs (level 3).

Reconciliation of Level 3 recurring fair value measurements at 30 June 2016

	Buildings	Plant & Equipment	Leasehold Improvements
	\$'000	\$'000	\$'000
Opening balance at the beginning of the year	66 611	8 164	8 319
Acquisition	-	1 442	1 779
Prior period adjustments	-	(31)	(27)
Transfer out of level 3	(2 063)	-	-
Disposals	-	(23)	(23)
Transfer between asset classes	-	21	267
Transfer from work in progress	149	744	13
Other movement	-	4	-
Closing balance at the end of period	64 697	10 321	10 328
Gains/(losses) for the period recognised in net result			
Depreciation/Amortisation	(1 369)	(2 304)	(1 980)
Subtotal	(1 369)	(2 304)	(1 980)
Gains/(losses) for the period recognised in other comprehensive result			
Revaluation increment/(decrement)	5 442	-	-
Subtotal	5 442	-	-
Carrying amount at 30 June 2016	68 770	8 017	8 348

Reconciliation of Level 3 recurring fair value measurements at 30 June 2015

	Buildings	Plant & Equipment	Leasehold Improvements
	\$'000	\$'000	\$'000
Opening balance at the beginning of the year	67 197	6 878	6 663
Acquisition	-	2 411	-
Capitalised subsequent expenditure	3 142	927	3 090
Disposals	-	(19)	-
Closing balance at the end of period	70 339	10 197	9 753
Gains/(losses) for the period recognised in net result			
Depreciation/Amortisation	(3 728)	(2 033)	(1 434)
Subtotal	(3 728)	(2 033)	(1 434)
Carrying amount at 30 June	66 611	8 164	8 319

There have been no transfers of assets between level 2 and 3 fair value hierarchy levels in 2015-16 and 2014-15. The Department's policy is to recognise transfers into and out of fair value hierarchy levels as at the end of the reporting period.

Department for Communities and Social Inclusion
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25. Payables

	2016	2015
	\$'000	\$'000
Current		
Creditors	16 979	35 337
Accrued expenses	15 933	1 291
Employee benefit on-costs	9 550	7 423
Other	212	237
Total current payables	42 674	44 288
Non-current		
Employee benefit on-costs	5 381	4 333
Total non-current payables	5 381	4 333
Total payables	48 055	48 621

Interest rate and credit risk

Creditors and accruals are raised for all amounts billed but unpaid. Sundry creditors are normally settled within 30 days. Employment on-costs are settled when the respective employee benefit that they relate to is discharged. All payables are non-interest bearing. The carrying amount of payables approximates net fair value due to the amounts being payable on demand.

Maturity analysis of payables - refer to note 30.6

Categorisation of financial instruments and risk exposure information - refer to note 30

26. Employee benefits

	2016	2015
	\$'000	\$'000
Current		
Annual leave	32 169	29 982
Long service leave	20 420	8 830
Skills and experience retention leave	2 156	2 065
Accrued salaries and wages	13 827	8 830
Total current employee benefits	68 572	49 707
Non-current		
Long service leave	57 173	52 755
Total non-current employee benefits	57 173	52 755
Total employee benefits	125 745	102 462

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AASB 119 contains the calculation methodology for long service leave liability. DCSI previously engaged Mercer (Australia) Pty Ltd, to undertake an actuarial assessment in the determination of the liability for long service leave under the guidance of AASB 119.

DTF use the Budget Management System (BMS) to perform an actuarial valuation of long service leave for the whole of government. With the advent of CHRIS 21 during 2015-16, the Department has transitioned to the BMS process to be consistent with the whole of government method.

The transition to the BMS has resulted in a change to assumptions used in valuing the long service leave liability.

The actuarial valuation, which is essentially a net present value calculation, is heavily influenced by inputs:

- the long term salary inflation rate which was 3% for the first 2 years and then 4% with Mercer and is now 4% in the BMS from Year 1.
- the discount rate which has decreased from 2.7% to 2% which has caused the liability to increase.
- the duration over which the liability is to be paid which has increased from 6 years under the Mercer assumptions to 9 years in the BMS. This has the impact of increasing the long service leave liability.

The valuation of the long service liability has increased due to changes in assumptions in calculating the actuarial valuation and the decrease in interest rates.

27. Provisions

		2016 \$'000	2015 \$'000
Current	Note		
Insurance	27.1	110	89
Workers compensation	27.2	10 781	9 269
Other provisions	27.3	145	3 402
Total current provisions		11 036	12 760
Non-current			
Insurance	27.1	80	126
Workers compensation	27.2	18 107	21 559
Total non-current provisions		18 187	21 685
Total provisions		29 223	34 445

A liability has been reported to reflect unsettled workers compensation claims. The workers compensation provision is based on an actuarial assessment performed by the Office for the Public Sector.

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27.1 Reconciliation of insurance

The following table shows the movement of insurance during 2015-16.

	Public liability \$'000	Property \$'000	Total \$'000
Carrying amount at beginning of financial year	180	35	215
Increase to provision due to new claims	17	2	19
Reduction due to payments	(10)	-	(10)
Net revision of estimates	(37)	3	(34)
Carrying amount at the end of the period	150	40	190

The following table shows the movement of insurance during 2014-15.

	Public liability \$'000	Property \$'000	Total \$'000
Carrying amount at beginning of financial year	180	35	215
Increase to provision due to new claims	25	8	33
Reduction due to payments	(20)	(28)	(48)
Net revision of estimates	(5)	20	15
Carrying amount at the end of the period	180	35	215

27.2 Reconciliation of workers compensation

	2016 \$'000	2015 \$'000
Carrying amount at beginning of financial year	30 828	38 844
Increase to provision due to revision of estimates	8 235	1 371
Reduction due to payments	(10 175)	(9 387)
Carrying amount at the end of the period	28 888	30 828

27.3 Reconciliation of other provisions

	2016 \$'000	2015 \$'000
Carrying amount at beginning of financial year	3 402	64
Increase to provision due to revision of estimates	145	3 338
Reduction due to payments	(3 402)	-
Carrying amount at the end of the period	145	3 402

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28. Other liabilities

	2016	2015
	\$'000	\$'000
Current		
Unclaimed monies	177	159
Unearned revenue	989	153
Lease incentive	784	637
Total current other liabilities	1 950	949
Non-current		
Lease incentive	3 769	2 867
Total non-current other liabilities	3 769	2 867
Total other liabilities	5 719	3 816

29. Equity

	2016	2015
	\$'000	\$'000
Contributed capital	74 325	74 325
Retained earnings	73 051	86 348
Asset revaluation surplus	46 772	23 253
Total equity	194 148	183 926

The asset revaluation surplus is used to record increments and decrements in the fair value of land, buildings and plant and equipment to the extent that they offset one another. Relevant amounts are transferred to retained earnings when an asset is derecognised.

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30. Financial instruments / Financial risk management

30.1 Financial risk management

Departmental risk management policies are in accordance with the *Risk Management Policy Statement* issued by the Premier and Treasurer and the principles established in the Australian Standard *Risk Management Principles and Guidelines*.

The Department is exposed to financial risk - liquidity risk, credit risk and market risk. There have been no changes in risk exposure since the last reporting period.

30.2 Categorisation of financial instruments

Details of the significant accounting policies and methods adopted including the criteria for recognition, the basis of measurement, and the basis on which income and expenses are recognised with respect to each class of financial asset, financial liability and equity instrument are disclosed in note 2.

Refer note 30.6 for the carrying amounts of each of the following categories of financial assets and liabilities: Held-to-maturity investments; receivables; and payables measured at cost.

DCSI does not recognise any financial assets or financial liabilities at fair value, but does disclose fair value in the notes. All of the resulting fair value estimates are included in level 2 as all significant inputs required are observable. The carrying value less impairment provisions of receivables and payables is a reasonable approximation of their fair values due to the short-term nature of these (refer notes 2, 18 and 25).

30.3 Fair Value

The Department does not recognise any financial assets or financial liabilities at fair value, but does disclose fair value in the notes. All of the resulting fair value estimates are included in level 2 as all significant inputs required are observable.

30.4 Credit risk

Credit risk arises when there is the possibility of the Department's debtors defaulting on their contractual obligations resulting in financial loss to the Department.

The Department has minimal concentration of credit risk to the non public sector. The Department does not engage in high risk hedging for its financial assets.

Allowances for impairment of financial assets are calculated on past experience and current and expected changes in client credit rating. Other than receivables, there is no evidence to indicate that financial assets are impaired. Refer note 18 for information on the allowance for impairment in relation to receivables.

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Table 30.5 Ageing analysis of financial assets

The following table discloses the ageing of financial assets, past due including impaired assets

	Current \$'000	Past due but not impaired			Total \$'000
		Overdue for < 30 days \$'000	Overdue for 30 - 60 days \$'000	Overdue for > 60 days \$'000	
2016					
Not Impaired					
Receivables	3 507	636	96	627	4 866
Impaired					
Receivables	-	-	-	(614)	(614)
	3 507	636	96	13	4 252
2015					
Not Impaired					
Receivables	24 814	1 246	47	983	27 090
Impaired					
Receivables	-	-	-	(935)	(935)
	24 814	1 246	47	48	26 155

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Table 30.6 Maturity analysis of financial assets and liabilities

The value of receivables and payables disclosed below excludes prepayments, employee on-costs, statutory receivables and payables such as GST input tax credit payable and recoverable.

Prepayments are presented in note 18 as trade and other receivables in accordance with paragraph 78(b) of AASB 101 Presentation of Financial Statements. However, prepayments are not financial assets as defined in AASB 132 Financial Instruments: Presentation as the future economic benefit of these assets is the receipt of goods and services rather than the right to receive cash or another financial asset.

Category of financial asset and financial liability	Notes	2016 Carrying amount \$'000	2016 Contractual maturities		
			Within 1 year \$'000	1-5 years \$'000	More than 5 years \$'000
Financial assets					
Cash and cash equivalents	17, 34	141 443	141 443	-	-
Receivables ⁽¹⁾⁽²⁾	18	34 898	19 841	7 056	8 001
Total financial assets		176 341	161 284	7 056	8 001
Financial liabilities					
Payables	25	33 124	33 124	-	-
Total financial liabilities		33 124	33 124	-	-
Category of financial asset and financial liability	Notes	2015 Carrying amount \$'000	2015 Contractual maturities		
			Within 1 year \$'000	1-5 years \$'000	More than 5 years \$'000
Financial assets					
Cash and cash equivalents	17, 34	141 516	141 516	-	-
Receivables ⁽¹⁾⁽²⁾	18	26 155	15 553	4 983	5 619
Total financial assets		167 671	157 069	4 983	5 619
Financial liabilities					
Payables	25	36 865	36 865	-	-
Total financial liabilities		36 865	36 865	-	-

⁽¹⁾ Receivable and payable amounts disclosed here exclude amounts relating to statutory receivables and payables (e.g. Commonwealth, State and Local Government taxes, fees and charges; Auditor-General's Department audit fees. In government, certain rights to receive or pay cash may not be contractual and therefore in these situations, the requirements will not apply. Where rights or obligations have their source in legislation such as levies, tax and equivalents etc. they would be excluded from the disclosure. The standard defines contract as enforceable by law. All amounts recorded are carried at cost (not materially different from amortised cost).

⁽²⁾ Receivables amount disclosed here excludes prepayments. Prepayments are presented in note 18 as prepaid supplies and services in accordance with paragraph 78(b) of AASB 101. However, prepayments are not financial assets as defined in AASB 132 as the future economic benefit of these assets is the receipt of goods and services rather than the right to receive cash or another financial asset.

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30.7 Liquidity risk

Liquidity risk arises where the Department is unable to meet its financial obligations as they are due to be settled. The Department is funded principally from appropriation by the SA Government. The Department works with DTF to determine the cash flows associated with its government approved program of work and to ensure funding is provided through the SA Government budgetary process to meet the expected cash flows. The Department settles undisputed accounts within 30 days from the date of the invoice or the date the invoice is first received.

The Department considers its liquidity risk is minimal based on past experience and current assessment of risk.

The carrying amount of financial liabilities shown at note 30.6 represent the Department's maximum exposure to financial liabilities.

30.8 Market risk

Market risk for the Department is primarily through interest rate risk. Exposure to interest rate risk may arise through interest bearing liabilities, including borrowings. The Department's interest bearing liabilities are managed through SAFA and any movement in interest rates are monitored on a daily basis. Any exposure to foreign currency risks is managed by SAFA.

30.9 Sensitivity disclosure analysis

A sensitivity analysis has not been undertaken for the interest rate risk of DCSI as it has been determined that the possible impact on profit and loss or total equity from fluctuations in interest rates is immaterial.

31. Unrecognised contractual commitments

Capital commitments

	2016 \$'000	2015 \$'000
Within one year	262	74
Total capital commitments	262	74

Operating lease commitments

Commitments in relation to operating leases contracted for at the reporting date but not recognised as liabilities in the financial report, are payable as follows:

	2016 \$'000	2015 \$'000
Within one year	12 452	10 627
Later than one year but not longer than five years	35 568	35 296
Later than five years	5 062	3 503
Total operating lease commitments	53 082	49 426

The Department has many lease agreements. These leases are for administrative purposes and vary in length. Lease payments are monthly and predominantly paid in advance. Some lease agreements have renewal options for a determined period, exercisable by both the lessor and lessee.

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32. Transferred functions

There were no transfer functions during the 2015-16 financial year.

Note 1.2 Administrative Restructures details the transfers out of the Department during 2014-15 financial year. Employees were transferred to Renewal SA, effective 31 January 2015.

The following assets and liabilities were transferred out of the Department during 2014-15

	Employees \$'000
Current assets	
Receivables	1 036
Total current assets	1 036
Non-current assets	
Receivables	3 126
Total non-current assets	3 126
Total assets	4 162
Current liabilities	
Payables	143
Employee benefits	893
Total current liabilities	1 036
Non-current liabilities	
Payables	283
Employee benefits	2 843
Total non-current liabilities	3 126
Total liabilities	4 162
Total net assets transferred in	-

33. Contingent assets and liabilities

Contingent assets

The Department has a contingent asset for 2015-16. DCSI has a potential contractual claim with a service provider that may have been overpaid relative to services provided that may result in a recovery. DCSI is currently not in a position to determine if recovery is possible or for how much.

Contingent liabilities

The Department is not aware of any contingent liabilities.

Department for Communities and Social Inclusion
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34. Cash flow reconciliation

	2016 \$'000	2015 \$'000
Reconciliation of cash and cash equivalents at the end of the reporting period		
Cash and cash equivalents disclosed in the Statement of Financial Position	141 443	141 516
Balance as per the Statement of Cash Flows	141 443	141 516
Reconciliation of net cash provided by (used in) operating activities to net cost of providing services		
Net cash provided by (used in) operating activities	9 790	38 722
Less SA Government appropriation	(1 061 822)	(1 056 866)
Payments to SA Government	-	1 748
	(1 052 032)	(1 016 396)
Add/less non-cash Items		
Depreciation and amortisation	(8 287)	(7 373)
Lease Incentive amortisation	(4 553)	637
Assets transferred out at nil consideration	-	(8 578)
Impairment of non-current assets	(1 006)	(3 700)
Gain/(loss) from disposal of non-current assets	114	(2 928)
Bad and doubtful debts	-	(159)
WIP adjustment	-	(2 923)
Movements in assets and liabilities		
Increase/(decrease) in receivables	8 916	(24 462)
Increase/(decrease) in inventories	136	19
(Increase)/decrease in payables and provisions	5 797	17 864
(Increase)/decrease in employee benefits	(23 283)	(6 530)
(Increase)/decrease in other liabilities	(854)	393
Net cost of providing services	(1 075 052)	(1 054 136)

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35. Remuneration of board and committee members

There are various committees, forums, groups, panels and councils that have been created to assist the Department in meeting its objectives. In addition, there are committees that have been created by the Minister. Where any of the members are remunerated, certain disclosures are required under the Accounting Policy Frameworks issued by the Department of Treasury and Finance.

All members of the Board/Committees, including those who may have resigned or their term had expired during the financial year, are listed below:

Risk and Management Audit Committee

Bull, Peter	Member		
Patetso, Mary*	Chairperson		
Sneddon, Yvonne*	Member		
Young, Lynn	Member		
Holdich, Geoff*	Member	appointed	19/6/2015

*External members (including the Chair).

The Risk Management and Audit Committee is responsible for overseeing risk management, internal controls, financial reporting, auditing and monitoring compliance with laws, policies and relevant codes of conduct, and reports to the Chief Executive.

Gambling Advisory Committee

Cross, Judith Margaret	Member	appointed	10/11/2014
Guppy, Warren John	Member	appointed	10/11/2014
Penfold, Mike	Member	appointed	10/11/2014
Woehlert, Wally	Chair	appointed	10/11/2014

Premier's Council for Women

Adair, Alison Frances	Member	ceased	31/01/2016
Blair, Amanda Dianne	Co-Chair	ceased	30/06/2016
Duthie, Amanda Jane	Member	ceased	30/06/2016
Hagias-Tramontin, Maria	Member	reappointed	01/02/2016
Hallahan, Lorna Elizabeth	Member	appointed	01/02/2015
Mathias, Kaylene (Kay)	Member	appointed	01/02/2015
Mundkur, Anuradha (Anu)	Member	reappointed	01/02/2016
Saunders, Nerida Michelle	Member	reappointed	01/02/2016
Silva, Miriam Amena	Member	reappointed	01/02/2016
Zeitz, Christine	Co-Chair	ceased	30/06/2016

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South Australian Multicultural and Ethnic Affairs Commission

Conesa, Daniela Valentina	Member	resigned	02/09/2015
Dieu, Michelle (Swee Ming)	Member	reappointed	01/07/2015
King, Branka	Member	ceased	30/06/2015
Madan, Vikram	Member	reappointed	01/07/2015
Masika, Joseph Julius	Member	reappointed	01/07/2015
Nowak, Teresa	Member	reappointed	01/07/2015
Portolesi, Grace	Chair	reappointed	01/03/2015
Ppiros, Peter	Member	reappointed	01/07/2015
Schueler, Norman Anthony	Deputy Chairperson	reappointed	01/07/2015
Silva, Miriam Amena	Member	reappointed	01/07/2015
Skaka, Sumeja	Member	reappointed	01/07/2015
Skalban, Malgorzata (Gosia)	Member	reappointed	01/07/2015
Totino, Domenico (Don)	Member	ceased	30/06/2015
Nguyen, Hiep Quoc	Member	appointed	01/07/2015
Marial, Madok Deng	Member	appointed	01/07/2015
Chen, Yu	Member	appointed	01/07/2015
Fantasia, Angelo	Member	appointed	01/07/2015

State Emergency Relief Fund Committee

Chooi, Angela	Member	reappointed	16/05/2016
Faggotter, Veronica Margaret (Ronnie)	Member	reappointed	29/11/2015
Grear, Barry Joseph	Chair	ceased	28/11/2015
Baker, Lisa Marie	Member	ceased	26/08/2015
Nechvoglod, Raina Nella	Member	ceased	28/11/2015
Leversedge, Carla Samantha	Member	ceased	26/08/2015
Pelton, Grant Anthony	Member	appointed	05/01/2015
Ross, Justin David	Member	appointed	05/01/2015
Shepherd, Rebecca Louise	Member	ceased	26/08/2015
Ullianich, Joseph John (Joe)	Chair (formerly Member)	appointed	29/11/2015
Bayley, Lorinda	Member	appointed	01/01/2016
Kunoth, Leanne Rose	Member	appointed	01/01/2016
Parish, Christopher William	Member	appointed	01/01/2016
Harding, Janine Maree	Member	appointed	12/01/2016

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Deputies listed may or may not have attended a committee meeting during the financial year.

Total income received, or due to be receivable by Members was \$0.12 m (2015: \$0.16 m)

The number of members whose remuneration received/receivable falls within the following bands:

	2016 Number of members	2015 Number of members
\$nil	24	41
\$1 - \$9 999	25	53
\$10 000 - \$19 999	-	2
\$20 000 - \$29 999	-	1
\$30,000 - \$39,999	1	-
Total number of members	50	97

In accordance with the Premier and Cabinet's Circular Number 16, government employees did not receive any remuneration for board/committee duties during the financial year.

Benefits given by the Department to superannuation funds or otherwise in connection with the retirement of members were \$0.01 m (2015: \$0.01 m).

During the financial year, no loans were made to Members. At the reporting date, no outstanding loans exist with Members.

Unless otherwise disclosed, transactions between related parties are on conditions no more favourable than those which it is reasonable to expect the entity would have adopted if dealing with the related party at arm's length in the same circumstances.

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36. Budgetary reporting and explanations of major variances between budget and actual amounts

The following are brief explanations of variances between original budget and actual amounts. Explanations are provided for variances where the variance exceeds the greater of 10% of the original budgeted amount and 5% of original budgeted total expenses.

	Variance note	Budget 2016 \$'000	Actual 2016 \$'000	Variance \$'000
Statement of Comprehensive Income				
Expenses				
Employee benefits		388 037	402 075	(14 038)
Supplies and services		265 973	273 484	(7 511)
Depreciation and amortisation		7 781	8 287	(506)
Grants, subsidies and client payments		513 024	534 887	(21 863)
Other expenses	a	42 525	70 128	(27 603)
Total expenses		1 217 340	1 288 861	(71 521)
Income				
Revenue from rent, fees and charges		114 002	120 799	(6 797)
Commonwealth revenues		67 422	70 709	(3 287)
Interest revenues		-	1	(1)
Net gain from disposal of non-current assets		-	114	(114)
Other revenues		21 164	22 186	(1 022)
Total income		202 588	213 809	(11 221)
Net cost of providing services		1 014 752	1 075 052	(60 300)
Revenues from / payments to SA Government				
Revenues from SA Government		994 546	1061 822	(67 276)
Payments to SA Government		-	-	-
Total net revenues from SA Government		994 546	1 061 822	(67 276)
Net result		(20 206)	(13 230)	(6 976)
Other comprehensive income				
Items that will not be reclassified to net result				
Changes in revaluation surplus	b	-	23 519	(23 519)
Total other comprehensive income		-	23 519	(23 519)
Total comprehensive result		(20 206)	10 289	30 495

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Investing expenditure

	Variance note	Budget 2016 \$'000	Actual 2016 \$'000	Variance \$'000
Investing expenditure summary				
Total new projects	c	-	739	(739)
Total existing projects	d	6 252	2 283	3 969
Total annual program		2 605	1 831	774
Total investing expenditure		8 857	4 853	4 004

Variance explanation

- a) Other expenses was higher than original budget primarily due to the payment to the Commonwealth government associated with the change of roles and responsibilities under the National Health Reform Agreement for aged care and specialist disability services (\$22.4 m).
- b) There is no original budget provided for revaluation of land and buildings.
- c) Total new projects expenditure was higher than original budget due to the Cabinet approved reclassification from operating to investing expenditure in 2015-16 for the Cost of Living Information (COLIN) system.
- d) Total project expenditure was lower than original budget primarily due to the change in scope of security works associated with the Adelaide Youth Training Centre.

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37. Transactions with SA Government

		SA Government		Non-SA Government		Total	
		2016	2015	2016	2015	2016	2015
	Note	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses							
<i>Supplies and services</i>	6						
Accommodation and property related		17 652	17 506	8 916	7 817	26 568	25 323
Advertising and promotions		35	30	290	311	325	341
Brokerage care services		552	525	167 591	163 335	168 143	163 860
Business services		6 219	5 978	27	17	6 246	5 995
Client related expenses		61	44	5 866	5 970	5 927	6 014
Communication and computing		4 265	4 080	10 988	10 180	15 253	14 260
Contractors and agency staff		584	1 033	8 792	11 001	9 376	12 034
Consultants		-	-	205	70	205	70
Homelessness services		4 125	-	-	-	4 125	-
Drugs and medical supplies		4	5	1 783	1 896	1 787	1 901
Insurance		-	-	769	1 777	769	1 777
Interpreter and translator fees		-	-	74	86	74	86
Managed payments		1 193	1 169	53	49	1 246	1 218
Minor equipment		1 482	1 070	8 218	7 984	9 700	9 054
Motor vehicles		6 467	5 905	(130)	1 120	6 337	7 025
Printing, stationery, postage and periodicals		23	13	2 286	1 910	2 309	1 923
Repairs and maintenance		624	587	3 630	3 937	4 254	4 524
Seminars, courses and training		84	81	681	675	765	756
Travel and accommodation		-	4	1 174	1 348	1 174	1 352
Other administration		1 364	1 468	7 200	7 342	8 564	8 810
Audit fees paid / payable to the Auditor-General's Department		337	340	-	-	337	340
<i>Grants, subsidies and client payments</i>	8	169 271	282 450	365 616	271 551	534 887	554 001
<i>Other expenses</i>	9						
Aged Care and Disability Services Reform – payment to the Commonwealth		-	-	57 400	-	57 400	-
Bad and doubtful debts		-	(39)	-	198	-	159
Assets transferred at nil consideration		-	-	-	8 578	-	8 578
WIP adjustments		-	-	-	2 923	-	2 923
Impairment Loss		-	-	1 006	3 700	1 006	3 700
NDIS payments		-	-	11 698	6 882	11 698	6 882
Other		5	-	19	-	24	-
Total expenses		214 347	322 249	664 152	520 657	878 499	842 906

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		SA Government		Non-SA Government		Total	
	Note	2016	2015	2016	2015	2016	2015
		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Income							
<i>Revenue from rent fees and charges</i>	10						
Employee services		69 832	68 512	-	-	69 832	68 512
Insurance recoveries		23	95	-	1 349	23	1 444
Recoveries		4 894	6 018	4 345	2 501	9 239	8 519
Business services		15 620	15 426	-	2	15 620	15 428
Fees, fines and penalties		10 704	11 875	5 622	6 615	16 326	18 490
Rent		150	156	40	38	190	194
Patient and client fees		-	-	9 569	10 098	9 569	10 098
<i>Other revenue</i>	14						
NDIS revenue		-	-	5 261	3 555	5 261	3 555
Minor equipment		-	89	2 345	854	2 345	943
Hire charges		-	524	1 250	386	1 250	910
Community development fund		3 000	3 000	-	-	3 000	3 000
State capital grants		-	57	-	-	-	57
Other grants from SA Government agencies		9 151	8 503	-	-	9 151	8 503
Other		727	224	452	127	1 179	351
Total income		114 101	114 479	28 884	25 525	142 985	140 004
Financial assets							
<i>Receivables</i>	18						
Debtors		5 120	4 380	3 594	3 667	8 714	8 047
Employee related services recoverable		26 025	17 804	-	-	26 025	17 804
Overpaid salaries		-	-	510	304	510	304
Prepayments		209	-	503	614	712	614
Total financial assets		31 354	22 184	4 607	4 585	35 961	26 769
Financial liabilities							
<i>Payables</i>	25						
Creditors		16 452	8 787	527	26 550	16 979	35 337
Accrued expenses		223	309	15 710	982	15 933	1 291
Employee benefit on-costs		6 576	5 203	8 355	6 553	14 931	11 756
Other		-	16	212	221	212	237
<i>Other liabilities</i>	28						
Unclaimed monies		-	-	177	159	177	159
Unearned revenue		-	8	989	145	989	153
Lease incentive		-	-	4 553	3 504	4 553	3 504
Total financial liabilities		23 251	14 323	30 523	38 114	53 774	52 437

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

38. Residential Aged Care sector reporting

The *Aged Care Act 1997* (the Act) provides for the regulation and funding of aged care services. Persons who are approved under the Act to provide aged care services (approved providers) can be eligible to receive subsidy payments in respect of the care they provide to approved care recipients.

In accordance with the Act, the Department must prepare an audited General Purpose Financial Report (GPFR) for the residential aged care facilities provided at Highgate and Northgate.

The financial statements for the regulated aged care services reflect an allocation of the Department's income, expenses, assets and liabilities, as recorded in the Department's financial records, to the regulated activities. The financial statements have been prepared using the Department's accounting policies described in note 2.

The former Julia Farr Services (JFS) was an approved provider of residential aged care (RAC) with 32 places licensed by the Commonwealth Department of Health and Ageing. Effective 1 July 2007, the Governor proclaimed the dissolution of JFS and all assets and liabilities vested in or held by JFS were transferred, assigned to or vested in the Minister for Disabilities. Certain assets held by the former JFS are subject to the terms and conditions of the Home for Incurables Trust and the Minister for Disabilities has been appointed as trustee. The trust assets are administered but not controlled by the Department, hence they are not included in the accounts of the Department.

The former Intellectual Disability Services Council (IDSC) was also an approved provider of residential aged care with 32 places licensed by the Commonwealth Department of Health and Ageing. On 29 June 2006, the Governor proclaimed to dissolve IDSC in association with reforms to the governance arrangements within the South Australian Government with respect to the management of the provision of disability services.

Statement of Comprehensive Income
for the Year Ended 30 June 2016

	Highgate	Northgate
NAPS ID*	1021	3051
RACS ID**	6402	6203
	\$'000	\$'000
Expenses		
Employee benefit expenses	4 019	3 709
Supplies and services	1 297	810
Depreciation and amortisation	11	143
Total expenses	5 327	4 662
Income		
Rent, fees and charges	903	719
Commonwealth revenues	1 278	1 492
Total income	2 181	2 211
Net cost of providing services	(3 146)	(2 451)
Net result	(3 146)	(2 451)

*National Approved Provider System (NAPS)

** Residential Aged Care Service (RACS)

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

Statement of Financial Position
for the year ended 30 June 2016

	Highgate	Northgate
NAPS ID:	1021	3051
RACS ID:	6402	6203
	\$'000	\$'000
Current assets		
Receivables	57	31
	<u>57</u>	<u>31</u>
Non-current assets classified as held for sale	-	-
Total current assets	<u>57</u>	<u>31</u>
Non-current assets		
Receivables	10	8
Property, plant and equipment	-	9 815
Total non-current assets	<u>10</u>	<u>9 823</u>
Total assets	<u>67</u>	<u>9 854</u>
Current liabilities		
Payables	182	251
Employee benefits	799	661
Provisions	184	155
	<u>1 165</u>	<u>1 067</u>
Liabilities directly associated with non-current assets held for sale	-	-
Total current liabilities	<u>1 165</u>	<u>1 067</u>
Non-current liabilities		
Payables	58	56
Employee benefits	648	625
Provisions	316	266
Total non-current liabilities	<u>1 022</u>	<u>947</u>
Total liabilities	<u>2 187</u>	<u>2 014</u>
Net assets	<u>(2 120)</u>	<u>7 840</u>

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

Statement of Comprehensive Income
for the Year Ended 30 June 2015

	Highgate	Northgate
NAPS ID:	1021	3051
RACS ID:	6402	6203
	\$'000	\$'000
Expenses		
Employee benefit expenses	5 090	3 870
Supplies and services	1 944	959
Depreciation and amortisation	6	143
Total expenses	7 040	4 972
Income		
Rent, fees and charges	899	798
Commonwealth revenues	1 489	1 807
Total income	2 388	2 605
Net cost of providing services	(4 652)	(2 367)
Net result	(4 652)	(2 367)

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
for the period ended 30 June 2016

Statement of Financial Position
for the year ended 30 June 2015

	Highgate	Northgate
NAPS ID:	1021	3051
RACS ID:	6402	6203
	\$'000	\$'000
Current assets		
Receivables	22	27
Total current assets	22	27
Non-current assets		
Receivables	7	5
Property, plant and equipment	-	8 673
Total non-current assets	7	8 678
Total assets	29	8 705
Current liabilities		
Payables	488	411
Employee benefits	885	612
Provisions	153	111
Total current liabilities	1 526	1 134
Non-current liabilities		
Payables	51	39
Employee benefits	569	441
Provisions	361	263
Total non-current liabilities	981	743
Total liabilities	2 507	1 877
Net assets	(2 478)	6 828

39. Events after balance date

There are no known events after balance date that affect this general purpose financial report in a material manner.

Department for Communities and Social Inclusion

Administered Financial Statements

For the year ended 30 June 2016

Department for Communities and Social Inclusion
Statement of Administered Comprehensive Income
For the year ended 30 June 2016

	Note	2016 \$'000	2015 \$'000
Administered expenses			
Employee benefits		474	288
Supplies and services		3 992	3 008
Depreciation and amortisation		1 887	1 724
Grants, subsidies and client payments	A5	196 080	191 117
Client Trust Fund payments	A15	14 005	13 971
Total administered expenses		216 438	210 108
Administered income			
Grants and contributions		10 185	11 762
Rent, fees and charges		2 688	655
Interest		500	591
Client Trust Fund receipts	A15	14 337	14 218
Net gain on revaluation of investment property		114	-
Other		1 559	2 021
Total administered income		29 383	29 247
Net cost of providing services		(187 055)	(180 861)
Revenues from / (payments to) SA Government			
Revenues from SA Government		188 085	185 196
Total revenues from / (payments to) SA Government		188 085	185 196
Net result		1 030	4 335
Other comprehensive income			
Net gain/(loss) on revaluation of property, plant and equipment		(885)	1 716
Total other comprehensive income		(885)	1 716
Total comprehensive result		145	6 051

The above statement should be read in conjunction with the accompanying notes.

Department for Communities and Social Inclusion
Statement of Administered Financial Position
for the year ended 30 June 2016

		2016	2015
	Note	\$'000	\$'000
Administered current assets			
Cash and cash equivalents	A8	61 937	48 239
Receivables		873	1 265
Total current assets		62 810	49 504
Administered non-current assets			
Property, plant and equipment	A9.1	27 429	30 188
Investment property	A9.2	1 400	1 286
Capital works in progress	A9.3	1 499	-
Intangibles	A9.4	15	28
Total non-current assets		30 343	31 502
Total assets		93 153	81 006
Administered current liabilities			
Payables		19 785	8 119
Total current liabilities		19 785	8 119
Total liabilities		19 785	8 119
Net assets		73 368	72 887
Administered equity			
Retained earnings		45 885	44 519
Asset revaluation surplus		27 483	28 368
Total equity		73 368	72 887

Department for Communities and Social Inclusion
Statement of Administered Changes in Equity
for the year ended 30 June 2016

	Asset revaluation Surplus \$'000	Retained Earnings \$'000	Total \$'000
Balance at 30 June 2014	26 652	40 184	66 836
Net result for 2014-15	-	4 335	4 335
Gain/(loss) on revaluation of property, plant and equipment	1 716	-	1 716
Total comprehensive result for 2014-15	1 716	4 335	6 051
Balance at 30 June 2015	28 368	44 519	72 887
Prior period adjustments*	-	336	336
Restated balance at 30 June 2015	28 368	44 855	73 223
Net result for 2015-16	-	1 030	1 030
Gain/(loss) on revaluation of property, plant and equipment	(885)	-	(885)
Total comprehensive results for 2015-16	(885)	1 030	145
Balance at 30 June 2016	27 483	45 885	73 368

*Prior period adjustments relate to Client Trust receipts (\$0.31m), Minister's salary receivable (\$0.02m) and Domiciliary Care donations (\$0.01m).

Department for Communities and Social Inclusion
Statement of Administered Cash Flows
as at 30 June 2016

		2016	2015
	Note	\$'000	\$'000
Cash flows from operating activities			
Cash outflows			
Employee benefits payments		(440)	(290)
Concessions		(151 204)	(162 311)
Payments of grants, subsidies and client payments		(34 996)	(29 543)
Payments for supplies and services		(1 767)	(3 055)
Client Trust Fund payments		(14 006)	(13 971)
Cash (used in) operations		(202 413)	(209 170)
Cash inflows			
Rent, fees and charges		2 631	655
Grants and contributions		10 185	10 801
Interest received		500	591
Client Trust Fund receipts		14 643	14 218
Other receipts		1 566	2 021
Cash generated from operations		29 525	28 286
Cash flows from SA government			
Receipts from SA government		188 085	184 930
Cash generated from SA government		188 085	184 930
Net cash provided by (used in) operating activities	A12	15 197	4 046
Cash flows from investing activities			
Cash outflows			
Purchase of property, plant and equipment		(1 499)	(72)
Cash used in investing activities		(1 499)	(72)
Cash provided by (used in) investing activities		(1 499)	(72)
Net increase/(decrease) in cash and cash equivalents		13 698	3 974
Cash and cash equivalents at the beginning of the period		48 239	44 265
Cash and cash equivalents at 30 June	A8	61 937	48 239

Department for Communities and Social Inclusion
Schedule of Administered Expenses and Income attributable to Administered Activities
For the year ended 30 June 2016

	Gamblers Rehabilitation		Community Benefit SA Program		Home for Incurables Trust		Disability Services Donations and Bequests	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Administered expenses								
Supplies and services	909	869	200	200	169	318	8	-
Depreciation and amortisation expenses	13	12	-	-	1 874	1 712	-	-
Grants, subsidies and client payments	6 162	5 581	7 382	4 447	460	449	-	-
Total administered expenses	7 084	6 462	7 582	4 647	2 503	2 479	8	-
Administered income								
Grants and contributions	5 864	5 874	4 000	4 000	-	-	-	-
Revenue from rent, fees and charges	-	-	22	32	401	517	-	-
Interest revenues	31	43	-	-	143	158	7	15
Net gain on revaluation of investment property	-	-	-	-	114	-	-	-
Other income	362	359	-	-	-	-	2	-
Total administered income	6 257	6 276	4 022	4 032	658	675	9	15
Net cost of providing services	(827)	(186)	(3 560)	(615)	(1 845)	(1 804)	1	15
Revenues from / (payments to) SA Government								
SA Government appropriation	253	183	-	-	-	-	-	-
Total revenues from / (payments to) SA Government	253	183	-	-	-	-	-	-
Net result	(574)	(3)	(3 560)	(615)	(1 845)	(1 804)	1	15

Department for Communities and Social Inclusion
Schedule of Administered Expenses and Income attributable to Administered Activities
For the year ended 30 June 2016

	Supported Residential Facility Fund		Client Trust Accounts		Minister's Salary*		Domiciliary Care Donations and Bequests	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Administered expenses								
Employee benefits	-	-	-	-	474	288	-	-
Supplies and services	-	-	-	-	-	-	3	-
Client Trust Fund payments	-	-	14 005	13 971	-	-	-	-
Total administered expenses	-	-	14 005	13 971	474	288	3	-
Administered income								
Interest revenues	1	1	287	336	-	-	11	21
Client Trust Fund receipts	-	-	14 337	14 218	-	-	-	-
Other income	2	2	-	-	-	-	-	-
Total administered income	3	3	14 624	14 554	-	-	11	21
Net cost of providing services	3	3	619	583	(474)	(288)	8	21
Revenues from / (payments to) SA Government								
Revenues from SA Government	-	-	-	-	474	266	-	-
Total revenues from / (payments to) SA Government	-	-	-	-	474	266	-	-
Net result	3	3	619	583	-	(22)	8	21

*Hon. Zoe Lee Bettison, MP appointed as at 26 March 2014

*Hon. Leesa Anne Vlahos MP appointed as at 19 January 2016

Department for Communities and Social Inclusion
Schedule of Administered Expenses and Income attributable to Administered Activities
For the year ended 30 June 2016

	Concessions		Community Service Obligations		State Emergency Relief Fund		Duke of Edinburgh Trust	
	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000	2016 \$'000	2015 \$'000
Administered expenses								
Supplies and services	-	-	-	-	2 526	1 380	177	5
Grants, subsidies and client payments	161 047	160 376	19 130	18 810	-	-	50	105
Total administered expenses	161 047	160 376	19 130	18 810	2 526	1 380	227	110
Administered income								
Grants and contributions	49	1 375	-	-	-	250	-	-
Revenue from rent, fees and charges	2 179	106	-	-	-	-	-	-
Interest revenues	-	-	-	-	18	12	2	5
Other income	-	-	-	-	1 193	1 660	-	-
Total administered income	2 228	1 481	-	-	1 211	1 922	2	5
Net cost of providing services	(158 819)	(158 895)	(19 130)	(18 810)	(1 315)	542	(225)	(105)
Revenues from / (payments to) SA Government								
Revenues from SA Government	164 478	163 246	19 130	18 811	1 000	-	-	-
Total revenues from / (payments to) SA Government	164 478	163 246	19 130	18 811	1 000	-	-	-
Net result	5 659	4 351	-	1	(315)	542	(225)	(105)

Department for Communities and Social Inclusion
Schedule of Administered Expenses and Income attributable to Administered Activities
For the year ended 30 June 2016

	Personal Alert Rebate Scheme		Consumer Advocacy & Research		Total	
	2016	2015	2016	2015	2016	2015
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Administered expenses						
Employee benefits	-	-	-	-	474	288
Supplies and services	-	-	-	236	3 992	3 008
Depreciation and amortisation expenses	-	-	-	-	1 887	1 724
Grants, subsidies and client payments	1 690	1 198	159	151	196 080	191 117
Client Trust Fund payments	-	-	-	-	14 005	13 971
Total administered expenses	1 690	1 198	159	387	216 438	210 108
Administered income						
Grants and contributions	-	-	272	263	10 185	11 762
Revenue from rent, fees and charges	-	-	86	-	2 688	655
Interest revenues	-	-	-	-	500	591
Client Trust Fund receipts	-	-	-	-	14 337	14 218
Net gain on revaluation of investment property	-	-	-	-	114	-
Other income	-	-	-	-	1 559	2 021
Total administered income	-	-	358	263	29 383	29 247
Net cost of providing services	(1 690)	(1 198)	199	(124)	(187 055)	(180 861)
Revenues from / (payments to) SA Government						
Revenues from SA Government	2 750	2 690	-	-	188 085	185 196
Total revenues from / (payments to) SA Government	2 750	2 690	-	-	188 085	185 196
Net result	1 060	1 492	199	(124)	1 030	4 335

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the Year Ended 30 June 2016

A1	Background
A2	Accounting policies
A3	Programs of Administered Items
A4	Consultants
A5	Grants, subsidies and client payments
A6	Concessions
A7	Unexpended funding commitments
A8	Cash and cash equivalents
A9	Property, plant and equipment
A10	Fair Value Measurement
A11	Unrecognised contractual commitments
A12	Cash flow reconciliation
A13	Contingent assets and liabilities
A14	Budgetary reporting and explanations of major variances
A15	Client Trust Accounts
A16	Disability Services Donations and Bequests
A17	Domiciliary Care Donations and Bequests
A18	Duke of Edinburgh
A19	Consumer Advocacy & Research Fund
A20	State Emergency Relief Fund
A21	Supported Residential Facilities and Indemnity Fund
A22	Home for Incurables Trust

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

Administered items of the Department for Communities and Social Inclusion

A1 Background

The revenues, expenditures, assets and liabilities that were administered but not controlled by the Department have not been included in the financial statements of the Department. These administered transactions and balances are regarded as significant in relation to the Department's overall financial performance and in accordance with APF II General Purpose Financial Reporting Framework, separate consolidated administered financial statements and notes to the accounts have been prepared.

A2 Accounting policies

The accounting policies pertaining to the administered items for the Department are contained in Note 2 Summary of Significant Accounting Policies for the Department.

A3 Programs of Administered Items

Client Trust Accounts

Disability Services Donations and Bequests

Domiciliary Care Donations and Bequests

Duke of Edinburgh Trust

Consumer Advocacy & Research Fund

State Emergency Relief Fund

Home for Incurables Trust*

Gamblers Rehabilitation

Charitable and Social Welfare Fund (Community Benefit SA Program)

Supported Residential Facilities Indemnity Fund

Minister's Salary

Concessions

Community Service Obligations

Personal Alert Rebate Scheme

* Effective 1 July 2007, the Minister for Disabilities became the trustee of the Home for Incurables Trust by virtue of the vesting of assets and liabilities of the former Julia Farr Services (JFS). Separate financial information pertaining to the Home for Incurables Trust is in note A22.

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

A4 Consultants

	2016 Number	2016 \$'000	2015 Number	2015 \$'000
Above \$10 000	1	69	-	-
Total paid/payable to consultants engaged	1	69	-	-

A5 Grants, subsidies and client payments

	2016 \$'000	2015 \$'000
Gamblers Rehabilitation	6 162	5 581
Community Benefit SA Program	7 382	4 447
Home for Incurables Trust	460	449
Duke of Edinburgh Trust	50	105
Concessions	A6 161 047	160 376
Community Service Obligations	19 130	18 810
Personal Alert Rebate Scheme	1 690	1 198
Consumer Advocacy & Research	159	151
Total grants, subsidies and client payments	196 080	191 117

A6 Concessions

In March 2014, the Federal Government ceased the National Partnership Agreement on certain concessions for Pensioner Concession Card and Seniors Card Holders. On 14 May 2015, the Premier announced that South Australians on low or fixed incomes may be eligible for a new Cost of Living Concession (COLC) to be implemented on 1 July 2015 to replace council rates concessions. The concession was expanded to include eligible tenants. COLC payments are made directly to concession recipients, rather than it being tied to a specific bill or levy.

Council rates concessions were administered under the *Rates and Land Tax Remission Act 1986* (the Act) and associated Regulations. The Act and Regulations have subsequently been amended to the *Cost of Living Concessions Act 1986* and *Cost of Living Concession Regulations 2009*.

	2016 \$'000	2015 \$'000
Water and sewerage rates	49 485	47 652
Energy	39 016	38 047
Council rates	220	33 602
Transport	31 398	32 887
Emergency services levy	6 436	6 571
Cost of Living	32 827	-
Other	1 665	1 617
Total concessions	161 047	160 376

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

A7 Unexpended funding commitments

The Department is engaged in a variety of funding programs involving State and Commonwealth sources who provide monies to the Department on the premise that these funds are expended in a manner consistent with the terms of the program.

As at 30 June 2016, the Department had outstanding funding commitments to the following programs:

	2016	2015
	\$'000	\$'000
Personal Alert Rebate Scheme	809	-
Gambler's Rehabilitation Fund	335	942
State Emergency Relief Fund	138	541
Community Benefit SA Program	13	1 861
Consumer Advocacy and Research Fund	-	112
Total operating funding commitments	1 295	3 456
Highgate Park - Upgrade of critical infrastructure	874	1 061
Highgate Park facilities works	160	160
Total capital funding commitments	1 034	1 221
Total unexpended funding commitments	2 329	4 677

A8 Cash and cash equivalents

	2016	2015
	\$'000	\$'000
Special deposit account with the Treasurer	44 149	29 767
Special deposit account with SAFA	16 936	17 768
Other deposits	852	704
Total cash and cash equivalents	61 937	48 239

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

A9 Property, plant and equipment

A9.1 Property, plant and equipment

	2016 \$'000	2015 \$'000
Land and buildings		
Site land (fair value)	11 250	15 160
Buildings and improvements (fair value)	15 732	17 907
Less: accumulated depreciation - buildings and improvements	(12)	(3 373)
Total land and buildings	26 970	29 694
Other plant and equipment		
Other plant and equipment at cost (deemed fair value)	520	520
Less: accumulated depreciation - other plant and equipment at cost	(61)	(26)
Total other plant and equipment	459	494
Total property, plant and equipment	27 429	30 188

The following table shows the movement of land, buildings and improvements and plant and equipment during 2015-16

	Site land \$'000	Buildings and improvements \$'000	Plant and equipment \$'000	Total \$'000
2016				
Carrying amount at the start of period	15 160	14 534	494	30 188
Depreciation	-	(1 839)	(35)	(1 874)
Net revaluation (decrement)/increment	(3 910)	3 025	-	(885)
Carrying amount at the end of period	11 250	15 720	459	27 429

The following table shows the movement of land, buildings and improvements and plant and equipment during 2014-15

	Site land \$'000	Buildings and improvements \$'000	Plant and equipment \$'000	Total \$'000
2015				
Carrying amount at the start of period	13 510	14 953	-	28 463
Depreciation	-	(1 686)	(26)	(1 712)
Net revaluation (decrement)/increment	1 650	-	-	1 650
Transfers to/(from) capital works in progress	-	1 267	520	1 787
Carrying amount at the end of period	15 160	14 534	494	30 188

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

A9.2 Investment property

	2016	2015
	\$'000	\$'000
Investment building	786	786
Revaluation increment/(decrement)	(186)	-
Fair value at 30 June	600	786

	2016	2015
	\$'000	\$'000
Investment land	500	434
Revaluation increment/(decrement)	300	66
Fair value at 30 June	800	500

Total investment property at 30 June	1 400	1 286
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The following table shows the movement of investment property during 2015-16

	Investment land	Investment building	Total
	\$'000	\$'000	\$'000
2016			
Carrying amount at the start of period	500	786	1 286
Net revaluation (decrement)/increment	300	(186)	114
Carrying amount at the end of period	800	600	1 400

The following table shows the movement of investment property during 2014-15

	Investment land	Investment building	Total
	\$'000	\$'000	\$'000
2015			
Carrying amount at the start of period	434	786	1 220
Net revaluation (decrement)/increment	66	-	66
Carrying amount at the end of period	500	786	1 286

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

A9.3 Capital works in progress

	2016	2015
	\$'000	\$'000
Property, plant and equipment	1 499	-
Total capital works in progress	1 499	-

The following table shows the movement of capital works in progress for 2015-16

	Software application \$'000	Property, plant and equipment \$'000	Total \$'000
2016			
Carrying amount at the start of period	-	-	-
Purchases	-	1 499	1 499
Carrying amount at the end of period	-	1 499	1 499

The following table shows the movement of capital works in progress for 2014-15

	Software application \$'000	Property, plant and equipment \$'000	Total \$'000
2015			
Carrying amount at the start of period	39	1 715	1 754
Purchases	-	72	72
Transfers to/(from) capital works in progress	(39)	(1 787)	(1 826)
Carrying amount at the end of period	-	-	-

A9.4 Intangible assets

	2016	2015
	\$'000	\$'000
Computer software - at cost (deemed fair value)	40	40
Less accumulated amortisation	(25)	(12)
Total intangible assets	15	28

The following table shows the movement in intangible assets

	2016	2015
	\$'000	\$'000
Carrying amount at the start of period	28	-
Amortisation	(13)	(12)
Transfers to/(from) capital works in progress	-	40
Carrying amount at the end of period	15	28

Department for Communities and Social Inclusion
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A10 Fair Value Measurement

The fair value of non-financial assets must be estimated for recognition and measurement or for disclosure purposes. The Department categorises non-financial assets measured at fair value into hierarchy based on the level of inputs used in measurement.

Fair value measurements recognised in the balance sheet are categorised into the following levels at 30 June 2016.

The Department had no valuations categorised into level 1.

Fair Value measurement as at 30 June 2016

	Level 2	Level 3	Total
	\$'000	\$'000	\$'000
Recurring fair value measurements			
Land	11 250	-	11 250
Buildings	15 719	-	15 719
Plant and equipment	-	459	459
Investment property	1 400	-	1 400
Total recurring fair value measurements	28 369	459	28 828

Fair Value measurement as at 30 June 2015

	Level 2	Level 3	Total
	\$'000	\$'000	\$'000
Recurring fair value measurements			
Land	15 160	-	15 160
Buildings	14 534	-	14 534
Plant and equipment	-	494	494
Investment property	1 286	-	1 286
Total recurring fair value measurements	30 980	494	31 474
Total	30 980	494	31 474

There have been no transfers of assets between level 2 and 3 fair value hierarchy levels in 2016. The Department's policy is to recognise transfers into and out of fair value hierarchy levels as at the end of the reporting period.

Valuation techniques and inputs

There were no changes in valuation techniques during 2015-16.

Department for Communities and Social Inclusion
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The following table is a reconciliation of fair value measurements using significant unobservable inputs (level 3).

Reconciliation of Level 3 recurring fair value measurements at 30 June 2016

	Plant and equipment \$'000
Opening balance at the beginning of the year	494
Carrying amount at the end of the year	<u>494</u>
Gains / (losses) for the year recognised in net result	
Depreciation	(35)
Subtotal	<u>(35)</u>
Carrying amount at the end of the year	<u>459</u>

Reconciliation of Level 3 recurring fair value measurements at 30 June 2015

	Plant and equipment \$'000
Opening balance at the beginning of the year	-
Capitalised subsequent expenditure	520
Carrying amount at the end of the year	<u>520</u>
Gains / (losses) for the year recognised in net result	
Depreciation	(26)
Subtotal	<u>(26)</u>
Carrying amount at the end of the year	<u>494</u>

Department for Communities and Social Inclusion
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A11 Unrecognised contractual commitments

Capital commitments

	2016 \$'000	2015 \$'000
Within one year	804	-
Total capital commitments	804	-

A12 Cash flow reconciliation

	2016 \$'000	2015 \$'000
Reconciliation of cash and cash equivalents at the end of the reporting period		
Cash and cash equivalents disclosed in the Statement of Financial Position	61 937	48 239
Balance as per the Statement of Cash Flows	61 937	48 239
Reconciliation of net cash provided by (used in) operating activities to net cost of providing services		
Net cash provided by operating activities	15 197	4 046
Less revenues from SA Government	(188 085)	(185 196)
Add/less non-cash items		
Depreciation and amortisation	(1 887)	(1 724)
Net gain from revaluation of investment property	114	-
Movements in assets and liabilities		
Increase/(decrease) in receivables	(704)	1 227
(Increase)/decrease in payables	(11 690)	784
(Increase)/decrease in employee benefits	-	2
Net cost of providing services	(187 055)	(180 861)

A13 Contingent assets and liabilities

Contingent assets

The Department is not aware of any contingent assets.

Contingent liabilities

The Department is not aware of any contingent liabilities.

Department for Communities and Social Inclusion
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For the year ended 30 June 2016

A14 Budgetary reporting and explanations of major variances

The following are brief explanations of variances between original budget and actual amounts. Explanations are provided for variances where the variance exceeds the greater of 10% of the original budgeted amount and 5% of original budgeted total expenses.

		Original budget 2016 \$'000	Actual 2016 \$'000	Variance \$'000
Statement of Comprehensive Income	Note			
Administered expenses				
Employee benefits	a	296	474	(178)
Supplies and services	b	1 124	3 992	(2 868)
Depreciation and amortisation		1 777	1 887	(110)
Grants, subsidies and client payments		202 215	196 080	6 135
Client Trust Fund payments		14 701	14 005	696
Total administered expenses		220 113	216 438	3 675
Administered income				
Grants and contributions		10 117	10 185	(68)
Rent, fees and charges	c	460	2 688	(2 228)
Interest		416	500	(84)
Client Trust Fund receipts		14 382	14 337	45
Net gain on revaluation of investment property	d	-	114	(114)
Other		372	1 559	(1 187)
Total administered income		25 747	29 383	(3 636)
Net cost of providing services		194 366	187 055	7 311
Revenues from / payments to SA government				
Revenues from SA government		190 669	188 085	2 584
Total net revenues from SA Government		190 669	188 085	2 584
Net result		(3 697)	1 030	(4 727)
		Original budget 2016 \$'000	Actual 2016 \$'000	Variance \$'000
Investing expenditure summary	Note			
Total existing projects		1 465	1 499	(34)
Total investing expenditure		1 465	1 499	(34)

Department for Communities and Social Inclusion
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For the year ended 30 June 2016

Variance explanation

- a) Total employee benefit expenditure was higher than original budget recognising the commencement of the Minister for Disabilities, Hon. Leesa Vlahos MP in January 2016. Ministerial expenditure for the previous Minister for Disabilities was recognised by the Department for Correctional Services.
- b) Total supplies and services expenditure was higher than original budget due to the distribution of unbudgeted donations and funds received towards the Pinery Fire and Sampson Flat Bushfires to eligible recipients.
- c) Total rent, fees and charges income was higher than original budget due to Energy Concessions recoveries.
- d) There is no original budget provided for revaluation of investment property.

A15 Client Trust Accounts

The Department acts as trustee of client trust accounts, including clients of the former Intellectual Disability Services Council Incorporated (IDSC) and the former JFS. These amounts cannot be used by the Department to achieve its own objectives, and accordingly are not included in the controlled financial statements. Client Trust receipts include interest revenue of \$0.29m (2015: \$0.34m).

	2016	2015
	\$'000	\$'000
Opening balance 1 July	12 850	12 267
Prior Period Adjustments*	272	-
Add receipts	14 624	14 554
Less expenses	(14 005)	(13 971)
Closing balance 30 June	13 741	12 850

*Prior period adjustments relate to movement in Client Trust receipts & expenses (\$0.31m) and to the transfer of donated funds to Disability Services Donations and Bequests (\$0.03).

A16 Disability Services Donations and Bequests

The Department receives and administers donations and bequests held by Disability Services. Both donations and bequests must be used to benefit the community and public and cannot be used by the Department to achieve its own objectives.

	2016	2015
	\$'000	\$'000
Opening balance 1 July	354	339
Prior Period Adjustments*	33	-
Add receipts	9	15
Less expenses	(8)	-
Closing balance 30 June	388	354

*Prior period adjustment relates to the transfer of donated funds from Client Trust Accounts.

Department for Communities and Social Inclusion
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A17 Domiciliary Care Donations and Bequests

The Department receives and administers donations and bequests held by Domiciliary Care. Both donations and bequests must be used to benefit the community and public and cannot be used by the Department to achieve its own objectives.

	2016	2015
	\$'000	\$'000
Opening balance 1 July	580	559
Prior Period Adjustments*	7	-
Add receipts	11	21
Less expenses	(3)	-
Closing balance 30 June	595	580

*Prior period adjustment relates to the transfer of donated assets for policy compliance.

A18 Duke of Edinburgh

This account was established to support the delivery of the Duke of Edinburgh Award. The Department no longer manages the delivery of the Award and will transfer the remaining administration of funds to a non-Government organisation to support disadvantaged South Australians to participate in the Duke of Edinburgh's Award program.

	2016	2015
	\$'000	\$'000
Opening balance 1 July	248	353
Add receipts	2	5
Less expenses	(227)	(110)
Closing balance 30 June	23	248

A19 Consumer Advocacy & Research Fund

This fund was established under the *Water Industry Act 2012* part 10, section 87. The fund commenced on 1 July 2012 and supports research or advocacy that promotes the interests of consumers with a disability, on a low income or located in a regional area of the state.

	2016	2015
	\$'000	\$'000
Opening balance 1 July	348	472
Add: receipts	358	263
Less: expenses	(159)	(387)
Closing balance 30 June	547	348

Department for Communities and Social Inclusion
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A20 State Emergency Relief Fund

The State Emergency Relief Fund (the Fund) is established as part of the *Emergency Management Act 2004*. The Fund's main purpose is to provide financial support for the relief of persons who suffer injury, loss or damage as a result of a declared emergency within South Australia. As at 30 June 2016, the fund held \$0.31m (2015: \$0.62m) in cash and these funds earned interest of \$0.02m (2015: \$0.01m). During 2015-16, the balance of the Sampson Flat Bushfire Appeal of \$0.59m was paid to eligible recipients.

The South Australian Pinery Fire Appeal commenced in 2015-16 as a result of fires causing major damage in Owen, Hamley Bridge, Wasley, Kapunda, Freeling, Tarlee and Greenock. Collections for the SA Pinery Fire Appeal officially closed on 30 June 2016. The total donations received for the year was \$2.19m. As at 30 June 2016, the total disbursed to SA Pinery Fire victims was \$1.94m with the remainder to be paid during 2016-17.

	2016	2015
	\$'000	\$'000
Opening balance 1 July	622	80
Add: receipts	2 211	1 922
Less: expenses	(2 526)	(1 380)
Closing balance 30 June	307	622

A21 Supported Residential Facilities and Indemnity Fund

	2016	2015
	\$'000	\$'000
Opening balance 1 July	44	41
Fees - councils*	2	2
Interest	1	1
Closing balance at 30 June	47	44

This note has been prepared to meet the requirements of section 56 (11) of the *Supported Residential Facilities Act 1992* in reporting upon the operations of the Supported Residential Facilities Indemnity Fund (the Fund).

*Under the *Supported Residential Facilities Act 1992*, certain premises which provide residential accommodation are required to be licensed. That licence fee is payable to the local councils who monitor the residential accommodation. The Act requires the councils to remit 10% of fees collected for deposit in the Fund within 28 days after the end of the financial year in which the fees are received.

Department for Communities and Social Inclusion
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A22 Home for Incurables Trust

As part of wide ranging reforms relating to the delivery of disability services by the Department, effective 1 July 2007, JFS was dissolved and all assets and liabilities vested in or held by JFS were transferred or assigned or vested with the Minister for Disabilities. Certain assets held by the former JFS are subject to the terms and conditions of the Home for Incurables Trust. The original Trust was established in June 1879 and was varied by the Supreme Court on 7 November 1997.

The former Board of JFS was trustee of the Home for Incurables Trust and on dissolution, the Board of JFS resolved to resign as trustee of the Home for Incurables Trust. The Minister for Disabilities is the trustee for the Home for Incurables Trust.

The role of the Trust is " ... to apply property vested in it for the purpose of providing for persons whose ability to live independently is temporarily or permanently impaired or in jeopardy as a consequence of an acquired brain injury or degenerative neurological condition or a physical condition resulting in disability including but not limiting the foregoing in any way whatsoever, the following services and facilities;

(a) by providing for them, in a variety of residential, centre and community based settings

- (i) accommodation
- (ii) nursing, medical, allied health and attendant care service
- (iii) personal and community support services
- (iv) technical and personal support aids
- (v) rehabilitation, respite and recreational services
- (vi) out patient and day care services
- (vii) measures and services to enhance their quality of life

(b) by providing facilities for education research with respect to such persons

(c) by providing any services and facilities ancillary or in relation to the foregoing or by providing additional services and facilities that may be appropriate from time to time."

Department for Communities and Social Inclusion
Notes to and forming part of the financial statements
For the year ended 30 June 2016

The following income, expenses, assets and liabilities of the Home for Incurables Trust have been included in the administered items financial statements, but are separately disclosed in the following schedules in accordance with the governance requirements of the Trust.

Schedule of expenses and income - Home for Incurables Trust	2016	2015
for the year ended 30 June 2016	\$'000	\$'000
Expenses		
Supplies and services	169	318
Grants, subsidies and client payments	460	449
Depreciation and amortisation	1 874	1 712
Total expenses	2 503	2 479
Income		
Rental income	401	517
Interest	143	158
Net gain on revaluation of investment property	114	-
Total income	658	675
Net result	(1 845)	(1 804)
Other comprehensive income		
Revaluation surplus	(885)	1 716
Total comprehensive income	(885)	1 716
Total comprehensive result	(2 730)	(88)
 Schedule of Financial Position - Home for Incurables Trust	 2016	 2015
for the year ended 30 June 2016	\$'000	\$'000
Current assets		
Cash and cash equivalents		
Special deposits with the Treasurer	641	717
Deposits with SAFA	4 020	5 448
Total cash and cash equivalents	4 661	6 165
Total current assets	4 661	6 165
Non-current assets		
Property, plant and equipment	27 429	30 188
Investment property	1 400	1 286
Capital works in progress	1 499	-
Total non-current assets	30 328	31 474
Total assets	34 989	37 639
Current liabilities		
Payables	100	20
Total current liabilities	100	20
Total liabilities	100	20
Net assets	34 889	37 619

Department for Communities and Social Inclusion
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Schedule of Changes in Equity - Home for Incurables Trust
for the year ended 30 June 2016

	Asset Revaluation Surplus \$'000	Retained Earnings \$'000	Total \$'000
Balance at 30 June 2014	26 652	11 055	37 707
Net result for 2014-15	-	(1 804)	(1 804)
Net gain/(loss) on revaluation of property, plant and equipment	1 716	-	1 716
Total comprehensive result for 2014-15	1 716	(1 804)	(88)
Balance at 30 June 2015	28 368	9 251	37 619
Net result for 2015-16	-	(1 845)	(1 845)
Net gain/(loss) on revaluation of property, plant and equipment	(885)	-	(885)
Total comprehensive result for 2015-16	(885)	(1 845)	(2 730)
Balance at 30 June 2016	27 483	7 406	34 889

Schedule of Administered Cash Flows - Home for Incurables Trust
for the year ended 30 June 2016

	2016 Inflows (Outflows) \$'000	2015 Inflows (Outflows) \$'000
Cash flows from operating activities		
Cash outflows		
Supplies and services	(90)	(422)
Grants, subsidies and client payments	(460)	(449)
Cash used in operations	(550)	(871)
Cash inflows		
Interest revenue	143	158
Rental revenue	402	517
Cash generated from operations	545	675
Net cash (used in) / provided by operating activities	(5)	(196)
Cash flows from investing activities		
Cash outflows		
Payments for plant, equipment and investments	(1 499)	(72)
Cash used in investing activities	(1 499)	(72)
Net cash (used in) / provided by investing activities	(1 499)	(72)
Net increase / (decrease) in cash	(1 504)	(268)
Cash at the beginning of the period	6 165	6 433
Cash at the end of the period	4 661	6 165

Department for Communities and Social Inclusion
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Accounting Policies

Cash and cash equivalents

Cash and cash equivalents as reported in the Schedule of Assets and Liabilities - Home for Incurables Trust includes cash on hand, deposits held at call and other short-term, highly liquid investments with maturities of three months or less that are readily convertible to cash and which are subject to insignificant risk of changes in value. Cash is measured at nominal value.

Reconciliation of Property Plant and Equipment
- Home for Incurables Trust

Property, plant and equipment	2016 \$'000	2015 \$'000
Land and buildings		
Site land (fair value)	11 250	15 160
Buildings and improvements (fair value)	15 732	17 907
Less: accumulated depreciation - buildings and improvements	(12)	(3 373)
Total land and buildings	26 970	29 694
Property, plant and equipment		
Other plant and equipment at cost (deemed fair value)	520	520
Less: accumulated depreciation - other plant and equipment at cost	(61)	(26)
Total plant and equipment	459	494
Total property, plant and equipment	27 429	30 188

Reconciliation of Land, Buildings, Plant and Equipment - Home for Incurables Trust

The following table shows the movement of land, buildings and improvements and plant and equipment for the Home for Incurables Trust during 2015-16

	Site land \$'000	Buildings and improvements \$'000	Plant and equipment \$'000	Total \$'000
Carrying amount at 30 June 2015	15 160	14 534	494	30 188
Depreciation and amortisation for the year	-	(1 839)	(35)	(1 874)
Revaluation increment/(decrement)	(3 910)	3 025	-	(885)
Carrying amount at 30 June 2016	11 250	15 720	459	27 429

Department for Communities and Social Inclusion
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The following table shows the movement of land, buildings and improvements and plant and equipment for the Home for Incurables Trust during 2014-15

	Site land	Buildings and improvements	Plant and equipment	Total
	\$'000	\$'000	\$'000	\$'000
Carrying amount at 30 June 2014	13 510	14 953	-	28 463
Depreciation and amortisation for the year	-	(1 686)	(26)	(1 712)
Revaluation increment/(decrement)	1 650	-	-	1 650
Transfers from work in progress	-	1 267	520	1 787
Carrying amount at 30 June 2015	15 160	14 534	494	30 188

Reconciliation of capital work in progress - Home for Incurables Trust

The following table shows the movement of capital work in progress for the Home for Incurables Trust during 2015-16

	2016	2015
	\$'000	\$'000
Carrying amount at the beginning of the year	-	1 715
Purchases	1 499	72
Transfers to completed works	-	(1 787)
Total land and buildings	1 499	-

Investment property - Home for Incurables Trust

	2016	2015
	\$'000	\$'000
Investment building	786	786
Revaluation increment / (decrement)	(186)	-
Fair value at 30 June	600	786

	2016	2015
	\$'000	\$'000
Investment land	500	434
Revaluation increment / (decrement)	300	66
Fair value at 30 June	800	500
Total in investment property at 30 June	1 400	1 286

Locations and Contact Details

Housing SA

For general enquiries telephone 131 299

For maintenance enquiries telephone 131 288

Metropolitan Offices

120 Flinders Street, Adelaide

342-346 Torrens Road, Croydon Park

Level 1, Raleigh Chambers,
Elizabeth City Centre

Unit 1/4 Seventh Street, Gawler South

235 Sturt Road, Sturt

100 Reservoir Road, Modbury

First Floor, Noarlunga House, Ramsay Place,
Noarlunga Centre

296 St Vincent Street, Port Adelaide

1 Ann Street, Salisbury

Country Offices

29 Vaughan Terrace, Berri

22 McKenzie Street, Ceduna

Lot 334 Hutchinson Street, Coober Pedy

9 Elizabeth Street, Mount Gambier

Mobilong House, Seventh Street, Murray Bridge

13 Mackay Street, Port Augusta

10 Hallett Place, Port Lincoln

76 Florence Street, Port Pirie

173 Nicolson Avenue, Whyalla Norrie

APY Lands

Umuwa Office - PMB 227 Umuwa, via Alice Springs
Telephone: 8954 8188

Disability Offices

Disability SA

PO Box 70 Rundle Mall, Adelaide SA 5000
Telephone: 8415 4250

Disability Services Central Office

103 Fisher Street, Fullarton
Telephone: 8272 1988

Disability Information and Referrals

For information about disability services in South
Australia or to make a referral
Telephone: 1300 786 117
(9 am to 5 pm weekdays)

Independent Living Centre

11 Blacks Road, Gilles Plains
Telephone: 1300 885 886 (SA and NT callers only)
or 8266 5260

Intake, Assessment and Individualised Funding

103 Fisher Street, Fullarton
Telephone: 8372 1434

Metropolitan Offices - Central Adelaide

21 Blacks Road, Gilles Plains
Telephone: 8366 7333

23 Mann Street, Mount Barker
Telephone: 7424 7888

171 Days Road, Regency Park
Telephone: 8348 6000

Metropolitan Offices - Northern Adelaide

Corner Murray and Cowan Streets, Gawler
Telephone: 8521 4700

31 Blacks Road, Gilles Plains
Telephone: 8366 7300

46 Commercial Road, Salisbury
Telephone: 8282 5500

57 Park Terrace, Salisbury
Telephone: 8182 1560

Metropolitan Offices - Southern Adelaide

98 Beach Road, Christies Beach
Telephone: 8187 6200

180 Daws Road, Daw Park
Telephone: 8277 8566

10 Crozier Road, Victor Harbor
Telephone: 8555 8100

Country Offices - Country North

22 McKenzie Street, Ceduna (c/- Housing SA)
Telephone: 8625 2129

Office 1/17 Lennon Street, Clare
Telephone: 8841 2500

4a Draper Street, Kadina
Telephone: 8821 0200

40 Flinders Terrace, Port Augusta
Telephone: 8641 1600

Second Floor, 10 Hallett Place, Port Lincoln
Telephone: 8688 3564

76 Florence Street, Port Pirie
Telephone: 8638 4981

c/- Level 5, Whyalla Hospital,
20 Wood Terrace, Whyalla
Telephone: 8648 8686

Country Offices - Country South

28 Kay Avenue, Berri
Telephone: 8582 2400

9 Elizabeth Street, Mount Gambier
Telephone: 8735 1800

Level 2, Corner Seventh Street and South Terrace,
Murray Bridge
Telephone: 8535 6160

Residential Facilities

Highgate Park
103 Fisher Street, Fullarton
Telephone: 8272 1988

Northgate Aged Care Service
78-96 Dumfries Avenue, Northgate
Telephone: 8266 8000

Strathmont Centre
696-710 Grand Junction Road, Oakden
Telephone: 8266 8511

Domiciliary Care

Central Administration

Building 2, 300 Richmond Road, Netley
Telephone: 1300 295 673

Domiciliary Care Referrals

Domiciliary Care Access Service
Telephone: 1300 295 673 (9 am to 5 pm)

Domiciliary Equipment Service

Telephone: 1300 295 786 (9 am to 5 pm)

Therapy Solutions

Telephone: 1300 296 812 (9 am to 5 pm)

Client Service Offices

207-255 Hampstead Road, Lightview
Telephone: 8304 6200

First Floor, Innovation House, 1 First Avenue,
Mawson Lakes
Telephone: 8162 4000

3 James Clark Road, Noarlunga
Telephone: 8392 0000

696-710 Grand Junction Road, Oakden
Telephone: 8256 8500

670 Marion Road, Park Holme
Telephone: 8277 3366

19-21a Belmore Terrace, Woodville
Telephone: 8440 6700

Youth Justice

Youth Justice Directorate

Central Office, GPO Box 292, Adelaide SA 5001
Telephone: 1300 021 829

Community Youth Justice

Level 8, 101 Grenfell Street, Adelaide
PO Box 3502, Rundle Mall, Adelaide SA 5000
Telephone: 8463 6488

Psychological Services

108 Kermode Street, North Adelaide
Telephone: 8267 7101

Adelaide Youth Training Centre

Goldsborough Road Campus,
26-56 Goldsborough Road, Cavan

Jonah Drive Campus, 1 Jonah Drive, Cavan

PO Box 2616, Regency Park SA 5942
Telephone: 8169 1444

Other DCSI Services

Interpreting and Translating Centre

Telephone: 1800 280 203
Email: itc@sa.gov.au
Website: www.translate.sa.gov.au

Multicultural SA

Telephone: 8207 0751
Email: dcsimulticulturalsa@sa.gov.au
Website: www.multicultural.sa.gov.au

NDIS and Service Reform

Level 4, Riverside Centre, North Terrace
GPO Box 292, Adelaide SA 5001
Telephone: 8415 4245

Northern Connections

Telephone: 8252 0544
Email: DCSI.NorthernConnections@sa.gov.au
Website: www.dcsi.sa.gov.au/about-us/northern-connections

Office for Volunteers

Telephone: 1300 014 712
Email: ofv@sa.gov.au
Website: www.ofv.sa.gov.au

Office for Women

Telephone: 8303 0961
Email: officeforwomen@dcsl.sa.gov.au
Website: www.officeforwomen.sa.gov.au

Office for Youth

Telephone: 8413 8178
Email: OfficeforYouth@sa.gov.au
Website: www.officeforyouth.sa.gov.au

Southern Connections

Telephone: 8415 4164
Email: Christopher.Karvountzis2@sa.gov.au

State Recovery Office

Telephone: 8415 4302
Email: staterecoveryoffice@dcsl.sa.gov.au
Website: www.dcsi.sa.gov.au/services/disaster-recovery

Women's Information Service

Ground Floor, 101 Grenfell Street, Adelaide
(10 am to 4 pm, Monday to Friday)
Telephone: 8303 0590 or Toll free: 1800 188 158
(9 am to 5 pm, Monday to Friday)

Acronyms

CHSP	Commonwealth Home Support Programme
CYS	Child and Youth Services
DAIPs	Disability Access and Inclusion Plans
DCSI	Department for Communities and Social Inclusion
DPC	Department of the Premier and Cabinet
ELT	Executive Leadership Team
FTE	Full-Time Equivalent
GPS	Global Positioning System
ICT	Information and Communication Technology
NDIA	National Disability Insurance Agency
NDIS	National Disability Insurance Scheme
RBA	Results Based Accountability™
SA HACC	South Australian Home and Community Care
SASP	South Australia's Strategic Plan
SERF	State Emergency Relief Fund
SPGC	Strategic Procurement and Grants Committee
STEM	Science, Technology, Engineering and Mathematics