



Our ref: DHS/20/06841
Your ref: 8353878

Ms Nat Cook MP
Member for Hurtle Vale
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Sent by email: shadowhumanservices@parliament.sa.gov.au

Dear Ms Cook

I refer to your application under the *Freedom of Information Act 1991* (the FOI Act), received by the Department of Human Services (DHS) on 24 June 2020 seeking access to:

Copies of any registers or lists of Critical Incident Reports from 17 March 2018 to 24 June 2020.

One document has been located that fits within the scope of your application and I have determined to partially release the document in accordance with section 20(4) of the FOI Act, after redacting information considered to be exempt. Please find a copy of the document enclosed.

The document contains the names of DHS and South Australian Housing Authority clients. I consider that it would be unreasonable to release these personal details and have therefore determined the information exempt pursuant to clauses 6(1) and 6(3a) of Schedule 1 of the FOI Act.

For clarification please note that the numbers appearing in brackets after several incidents in the document are not an indication of incident numbers. Additionally, please note that the information in red in the 'New incidents' column indicates the type of incident alleged to have occurred when reported; this does not mean the allegations were confirmed or proven.

Exemption clauses

Clause 6 – Documents affecting personal affairs

(1) *A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).*

(3a) *A document is an exempt document if it contains matter—*

- (a) *consisting of information concerning a person who is presently under the age of 18 years or suffering from mental illness, impairment or infirmity or concerning such a person's family or circumstances, or information of any kind*

- furnished by a person who was under that age or suffering from mental illness, impairment or infirmity when the information was furnished; and*
- (b) *the disclosure of which would be unreasonable having regard to the need to protect that person's welfare.*

If you are dissatisfied with my determination, you can seek an internal review by writing to the Chief Executive, DHS, as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely



Sally McInnes
ACCREDITED FOI OFFICER

27 / 7 / 2020

March 2018	Incidents as at 01/03/2018	New incidents 1 to 31/03/2018	Closed/ downgraded 1 to 31/03/2018	Incidents carried over to next reporting period
Housing SA				
Disability SA	CI 6(3a)		CI 6(3a)	
Disability Services				
Youth Justice				
Incident Mgmt on behalf of NDIA / NDIS		CI 6(3a) (5) Physical		CI 6(3a) (5)
Total	2	1	2	1

April 2018	Incidents as at 01/04/2018	New incidents 1 to 30/04/2018	Closed/ downgraded 1 to 30/04/2018	Incidents carried over to next reporting period
Housing SA				
Disability SA				
Disability Services				
Youth Justice				
Incident Mgmt on behalf of NDIA / NDIS	CI 6(3a) (5)	CI 6(3a) (5) Physical	CI 6(3a) (5) (5)	
Total	1	1	2	0

May 2018	Incidents as at 01/05/2018	New incidents 1 to 31/05/2018	Closed/ downgraded 1 to 31/05/2018	Incidents carried over to next reporting period
Housing SA		CI 6(1) [redacted] (5) Sexual CI 6(1) [redacted] (5) Sexual	CI 6(1) [redacted]	CI 6(1) [redacted] 1
Disability SA		CI 6(3a) [redacted] (5) Other		CI 6(3a) [redacted] 1
Disability Services				
Youth Justice				
Incident Mgmt on behalf of NDIA / NDIS				
Total	0	3	1	2

June 2018	Incidents as at 01/06/2018	New incidents 1 to 30/06/2018	Closed/ downgraded 1 to 30/06/2018	Incidents carried over to next reporting period
Housing SA	CI 6(1) [redacted] 1			CI 6(1) [redacted]
Disability SA	CI 6(3a) [redacted] 1		CI 6(3a) [redacted]	
Disability Services		CI 6(3a) [redacted] (5) Sexual	CI 6(3a) [redacted]	
Youth Justice				
Incident Mgmt on behalf of NDIA / NDIS				
Total	2	1	2	1

July 2018	Incidents as at 01/07/2018	New incidents 1 to 31/07/2018	Closed/ downgraded 1 to 31/07/2018	Incidents carried over to next reporting period
SA Housing Authority	CI 6(1)		CI 6(1)	
Disability and Reform		CI 6(3a) (5) Other CI 6(3a) (5) Sexual CI 6(3a) (5) Sexual	CI 6(3a) CI 6(3a)	CI 6(3a)
Disability Accommodation Services				
Youth Justice		CI 6(3a) (5) Physical	CI 6(3a)	
Total	1	4	4	1

August 2018	Incidents as at 01/08/2018	New incidents 1 to 31/08/2018	Closed/ downgraded 1 to 31/08/2018	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform	CI 6(3a)		CI 6(3a)	
Disability Accommodation Services				
Youth Justice				
Total	1	0	1	0

September 2018	Incidents as at 01/09/2018	New incidents 1 to 30/09/2018	Closed/ downgraded 1 to 30/09/2018	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform		Cl 6(3a) (5) Physical Cl 6(3a) (5) Sexual	Cl 6(3a)	Cl 6(3a)
Disability Accommodation Services				
Youth Justice				
Total	0	2	1	1

October 2018	Incidents as at 01/10/2018	New incidents 1 to 31/10/2018	Closed/ downgraded 1 to 31/10/2018	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform	Cl 6(3a)	Cl 6(3a) (5) Sexual Cl 6(3a) (5) Sexl/Assault Cl 6(3a) (5) Other	Cl 6(3a)	Cl 6(3a) C Cl 6(3a) Cl 6(3a)
Disability Accommodation Services		Cl 6(3a) (5) Death	Cl 6(3a)	
Youth Justice		Cl 6(3a) (5) Assault		Cl 6(3a)
Total	1	5	2	4

November 2018	Incidents as at 01/11/2018	New incidents 1 to 30/11/2018	Closed/ downgraded 1 to 30/11/2018	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform	CI 6(3a)		CI 6(3a)	
Disability Accommodation Services				
Youth Justice	CI 6(3a)		CI 6(3a)	
Total	4	0	4	0

December 2018	Incidents as at 01/12/2018	New incidents 1 to 31/12/2018	Closed/ downgraded 1 to 31/12/2018	Incidents carried over to next reporting period
SA Housing Authority		CI 6(1) Death CI 6(1) Death CI 6(1) Assault	CI 6(1) CI 6(1)	CI 6(1)
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0	3	2	1

DHS No of Incidents for 2018 = 18

Type of Incident (1 matter with 2 categories)

- Physical 6
- Sexual 7
- Inapp Beh 1
- Death 2
- Other

SAHA No of Incidents for 2018 = 5

Type of Incident

- Physical 1
- Sexual 2
- Death 2

January 2019	Incidents as at 01/01/2019	New incidents 1 to 31/01/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority	CI 6(1)	CI 6(1) (5) Assault	CI 6(1) CI 6(1)	0
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	1	1	2	0

February 2019	Incidents as at 01/01/2019	New incidents 1 to 31/01/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform		CI 6(3a) (5) Assault	CI 6(3a)	
Disability Accommodation Services		CI 6(3a) (5) Other Unexp Bruising		CI 6(3a)
Youth Justice				
Total	0	2	1	1

March 2019	Incidents as at 01/01/2019	New incidents 1 to 31/01/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority		CI 6(1) (5) Death CI 6(1) (5) Fire	CI 6(1)	CI 6(1)
Disability and Reform		CI 6(3a) (5) Physical	CI 6(3a)	
Disability Accommodation Services	CI 6(3a)	CI 6(3a) (5) Other Unexp fracture CI 6(3a) (5) Assault	CI 6(3a)	CI 6(3a)
Youth Justice				
Total	1	5	4	2

April 2019	Incidents as at 01/04/2019	New incidents 1 to 31/04/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority	CI 6(1)			CI 6(1)
Disability and Reform				
Disability Accommodation Services	CI 6(3a)			CI 6(3a)
Youth Justice				
Total	2	0	0	2

May 2019	Incidents as at 01/05/2019	New incidents 1 to 31/05/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority	Cl 6(1)		Cl 6(1) (5/5)	
Disability and Reform				
Disability Accommodation Services	Cl 6(3a)	Cl 6(3a) sexual assault		Cl 6(3a)
Youth Justice				
Total				

June 2019	Incidents as at 01/01/2019	New incidents 1 to 31/01/2019	Closed/ downgraded 1 to 31/01/2019	Incidents carried over to next reporting period
SA Housing Authority				
Disability and Reform				
Disability Accommodation Services	Cl 6(3a)			Cl 6(3a)
Youth Justice				
Total				

July 2019	Incidents as at 01/07/2019	New incidents 1 to 31/07/2019	Closed/ downgraded 1 to 31/07/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services	Cl 6(3a) ██████████		Cl 6(3a) ██████████	
Youth Justice				
Total	2		2	0

August 2019	Incidents as at 01/08/2019	New incidents 1 to 31/08/2019	Closed/ downgraded 1 to 31/08/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0		0	0



September 2019	Incidents as at 01/09/2019	New incidents 1 to 30/09/2019	Closed/ downgraded 1 to 30/09/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0		0	0

October 2019	Incidents as at 01/10/2019	New incidents 1 to 31/10/2019	Closed/ downgraded 1 to 31/10/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services		Cl 6(3a) sexual assault	Cl 6(3a)	
Youth Justice				
Total	0	1	1	0

November 2019	Incidents as at 01/11/2019	New incidents 1 to 30/11/2019	Closed/ downgraded 1 to 30/11/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice		CI 6(3a) (attempt self harm 20/11/19) CI 6(3a) (serious assault 26/11/19)		CI 6(3a) █
Total	0	2	0	0

December 2019	Incidents as at 01/12/2019	New incidents 1 to 31/12/2019	Closed/ downgraded 1 to 31/12/2019	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice	CI 6(3a) █		CI 6(3a) █	
Total	2	0	2	0

January 2020	Incidents as at 01/01/2020	New incidents 1 to 31/01/2020	Closed/ downgraded 1 to 31/01/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0	0	0	0

February 2020	Incidents as at 01/02/2020	New incidents 1 to 28/02/2020	Closed/ downgraded 1 to 28/02/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice		CI 6(3a) (Assault on Staff 20/2/20)		1
Total	0	1	0	1

March 2020	Incidents as at 01/03/2020	New incidents 1 to 31/03/2020	Closed/ downgraded 1 to 31/03/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice	Cl 6(3a)		Cl 6(3a)	
Total	1	0	1	0

April 2020	Incidents as at 01/04/2020	New incidents 1 to 30/04/2020	Closed/ downgraded 1 to 30/04/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0	0	0	0

May 2020	Incidents as at 01/05/2020	New incidents 1 to 31/05/2020	Closed/ downgraded 1 to 31/05/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services				
Youth Justice				
Total	0	0	0	0

June 2020	Incidents as at 01/06/2020	New incidents 1 to 30/06/2020	Closed/ downgraded 1 to 30/06/2020	Incidents carried over to next reporting period
Disability and Reform				
Disability Accommodation Services		Cl 6(3a) (assault in Feb 2020) Cl 6(3a) (assault in Dec 2019) Cl 6(3a) (unexplained injury in May 2020) Cl 6(3a) (assault of 2 staff) Cl 6(3a) (rape by boyfriend -Not DHS employee)		Cl 6(3a) [Redacted] [Redacted] [Redacted]
Youth Justice				
Total	0	5	0	5