



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

Our ref: 19MCOR/0054/0055

Your ref: 7290392/7290430

Ms Nat Cook
Member for Hurtle Vale
PO Box 158
WOODCROFT SA 5162

Sent by email: Tristan.rust@parliament.sa.gov.au

Dear Ms Cook

Freedom of information application

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 22 February 2019 seeking access to:

Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letters, emails, diary entries and any other correspondence) to the Member for Stuart, Dan van Holst Pellekaan MP.

Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letters, emails, diary entries and any other correspondence) from the Member for Stuart, Dan van Holst Pellekaan MP..

After consultation with your office on the 8 March 2019, it was agreed to combine two of the freedom of information requests as referenced above, into one response.

Unfortunately, a determination was unable to be made within the 30 days, therefore it is considered to be a 'deemed refusal' under section 19(2)(b) of the Act. However, our office has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

Seven documents have been identified as falling within the scope of your application and I have determined to release six documents in part and one document in full.

Documents 1-2 and 4-7 contain personal details of a third party and I consider that the release of this information would be an unreasonable disclosure of information related to the third party's personal affairs and have determined it to be exempt pursuant to clause 6(1) of Schedule 1 of the Act.

Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

If you are dissatisfied with my determination, you can seek an internal review by writing to the Minister for Human Services as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at amanda.hockings2@sa.gov.au. If you are dissatisfied with the outcome of your FOI application, you have the right to complain to the Ombudsman SA. Please contact the Ombudsman directly on (08) 8226 8699.

Yours sincerely



Amanda Hockings
ACCREDITED FOI OFFICER

30 / 5 / 2019

SCHEDULE OF DOCUMENTS – 19MCOR/0054

Freedom of information application from the Ms Nat Cook MP seeking access to *Since 17 March 2018, copies of all correspondence (including but not limited to hardcopy or electronic letters, emails, diary entries and any other correspondence) to the Member for Stuart, Dan van Holst Pellekaan MP.*

No	Author	Addressee	Date	Description of document	Determination	Reason
1.	Hon Dan van Holst Pellekaan MP – Member for Stuart	Minister for Human Services	10/04/2018	Letter on behalf of a constituent regarding a Housing SA property in Kapunda	Released in Part	Exempt – Clause 6(1) – personal affairs
2.	Minister for Human Services	Hon Dan van Holst Pellekaan MP – Member for Stuart	11/06/2018	Letter of Response – Housing SA tenancy at 3/11 Coghill Street, Kapunda	Released in Part	Exempt – Clause 6(1) – personal affairs
3.	Hon Dan van Holst Pellekaan MP – Member for Stuart	Minister for Human Services	27/06/2018	Support Letter regarding funding for the establishment of a Community Passenger Network in Port Augusta	Released in Full	
4.	Minister for Human Services	Hon Dan van Holst Pellekaan MP – Member for Stuart	11/06/2018	Letter of Response – respite funding for a constituent	Released in Part	Exempt – Clause 6(1) – personal affairs
5.	Hon Dan van Holst Pellekaan MP – Member for Stuart	Minister for Human Services	28/03/2018	Letter on behalf of a constituent regarding the replacement of a wheelchair	Released in Part	Exempt – Clause 6(1) – personal affairs
6.	Minister for Human Services	Hon Dan van Holst Pellekaan MP – Member for Stuart	15/05/2018	Letter of Response - on behalf of a constituent regarding the replacement of a wheelchair	Released in Part	Exempt – Clause 6(1) – personal affairs
7.	Hon Dan van Holst Pellekaan MP – Member for Stuart	Minister for Human Services	30/06/2018	Letter on behalf of a constituent regarding a child care rebate and DCP	Released in Part	Exempt – Clause 6(1) – personal affairs



Dan
VAN HOLST PELLEKAAN MP
MEMBER FOR STUART



PORT AUGUSTA
Shop 2, 5 Young Street
(PO Box 350)
PORT AUGUSTA SA 5700
TEL: 08/8642 3633
FAX: 08/8642 6402
stuart.portaugusta@parliament.sa.gov.au

KAPUNDA
44 Main Street
(PO Box 345)
KAPUNDA SA 5373
TEL: 08/8566 2099
FAX: 08/8566 2077
stuart.kapunda@parliament.sa.gov.au

PARLIAMENT HOUSE
GPO Box 572
ADELAIDE SA 5001
TEL: 08/8237 9100
FAX: 08/8410 1089
TOLL FREE: 1800 182 097
stuart.parliamenthouse@parliament.sa.gov.au

Please respond to Kapunda

10 April 2018

Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Dear Minister

RE: [REDACTED]

I have been contacted by a constituent who has raised concerns on behalf of himself and other members of the community about a Housing SA property in Kapunda. They are concerned the tenant of [REDACTED] does not reside in the unit. Their understanding is she lives with a family member in another town.

I ask this be investigated and, as appropriate, consideration be given to making this unit available to someone else.

Yours sincerely

Hon Dan van Holst Pellekaan MP
Member for Stuart

Ref: Kapunda/Ministerial/2018/SD



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

18MHS/0166

Hon Dan Van Holst Pellekaan MP
Member for Stuart
44 Main Street
KAPUNDA SA 5373

Dear Mr Van Holst Pellekaan

Thank you for your letter regarding the Housing SA tenancy at [REDACTED]

I am advised that Housing SA is currently investigating the allegation that the tenant is not residing at this property. Should evidence of non-residing be established, Housing SA will then proceed with appropriate action in line with the Abandoned Premises policy.

I hope this information is of assistance. If you have any further questions, please contact Mr Fraser Thompson, Housing SA Operations Manager on (08) 8115 4027.

Yours sincerely

A handwritten signature in cursive script, appearing to read "Michelle Lensink".

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

11/16 /2018





Dan
VAN HOLST PELLEKAAN MP
MEMBER FOR STUART



PORT AUGUSTA
Shop 2, 5 Young Street
(PO Box 350)
PORT AUGUSTA SA 5700
TEL: 08/8642 3633
FAX: 08/8642 6402
stuart.portaugusta@parliament.sa.gov.au

KAPUNDA
44 Main Street
(PO Box 345)
KAPUNDA SA 5373
TEL: 08/8566 2099
FAX: 08/8566 2077
stuart.kapunda@parliament.sa.gov.au

PARLIAMENT HOUSE
GPO Box 572
ADELAIDE SA 5001
TEL: 08/8237 9100
TOLL FREE: 1800 182 097
stuart.parliamenthouse@parliament.sa.gov.au

Please respond to Port Augusta

27 June 2018

Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Michelle
Dear Minister

I write to support the attached letter sent by the Port Augusta, Roxby Downs & Woomera Health Advisory Council requesting funding for the establishment of a Community Passenger Network in Port Augusta.

Community Passenger Networks (CPN) have been operating in South Australia for a number of years however, and to the best of my knowledge, Port Augusta is not in any of the approved CPN areas covered.

I ask that your Department investigate the proposal outlined by the Health Advisory Council so as to improve transport options for those disadvantaged people in our community.

Yours sincerely

Dan van Holst Pellekaan MP
MEMBER FOR STUART

Ref: PA/Minister/2018
cc: Hon Stephen Wade MLC, Minister for Health and Wellbeing
cc: Hon Tim Whetstone MP, Minister for Primary Industries and Regional Development



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

18MDIS/0369

Hon Dan van Holst Pellekaan MP
Member for Stuart
Stuart Electorate Office
44 Main Street (PO Box 345)
KAPUNDA SA 5373

Dear Mr van Holst Pellekaan,

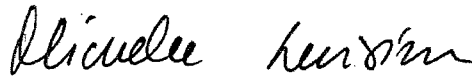
Thank you for your email regarding [REDACTED] in which you explained that [REDACTED] who is supported by carer agency [REDACTED] was unable to stay in a [REDACTED] operated respite house in Tasmania because accommodation was no longer available. [REDACTED] was told by [REDACTED] that if she wanted to proceed with the respite holiday, she would need to pay for her own accommodation.

The Department of Human Services does not have discretionary funding available to assist [REDACTED]. However, I have been advised that [REDACTED] is eligible for the National Disability Insurance Scheme (NDIS) and that the planning process has commenced. Although the NDIS will not pay for a holiday, or the holiday accommodation, the NDIS funding attached to the participant's plan could be used for reasonable and necessary disability supports while [REDACTED] is on holiday. [REDACTED] should discuss this matter directly with the NDIA prior to confirming any travel plans.

There are a number of organisations that provide holiday packages for people with lived experience of disability. Some of these, such as Holiday Explorers (www.holidayexplorers.com.au), Leisure Options (www.leisureoptions.com.au) and Club Mates Travel (www.clubmatestravel.com), offer short excursions within South Australia and interstate. The South Australian Tourism Commission (www.tourism.sa.gov.au) is able to provide more information about disability-friendly holiday options. The NDIA is also able to provide information about other social and recreational activities that may provide the same outcome as respite.

Thank you again for your email regarding [REDACTED] I trust this information will assist you.

Yours sincerely

A handwritten signature in cursive script, appearing to read "Michelle Lensink".

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

11 / 6 / 2018



Dan
VAN HOLST PELLEKAAN MP
MEMBER FOR STUART



PORT AUGUSTA
Shop 2, 5 Young Street
(PO Box 350)
PORT AUGUSTA SA 5700
TEL: 08/8642 3633
FAX: 08/8642 6402
stuart.portaugusta@parliament.sa.gov.au

KAPUNDA
44 Main Street
(PO Box 345)
KAPUNDA SA 5373
TEL: 08/8566 2099
FAX: 08/8566 2077
stuart.kapunda@parliament.sa.gov.au

PARLIAMENT HOUSE
GPO Box 572
ADELAIDE SA 5001
TEL: 08/8237 9100
TOLL FREE: 1800 182 097
stuart.parliamenthouse@parliament.sa.gov.au

Please respond to Port Augusta

28 March 2018



Hon Michelle Lensink MLC
Minister for Human Services
PO Box 70, Rundle Mall
ADELAIDE SA 5000

Michelle

Dear Minister

I write on behalf of [REDACTED] of Port Augusta regarding the replacement of a wheelchair for her son [REDACTED] a Disability SA client who has complex needs and limited mobility.

[REDACTED] current wheelchair is in need of urgent replacement from both a maintenance perspective and more importantly, he has outgrown it. This is a predictable and necessary purchase which should not be left until the wheelchair is worn out and/or outgrown.

Given the long lead time for this purchase due to the lack of available stock in Australia, please facilitate the appropriate funding immediately available to [REDACTED] to enable her to make this purchase.

Yours sincerely

Dan van Holst Pellekaan MP
MEMBER FOR STUART

Ref: PA/Minister/2018



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

18MDIS/0312

Hon Dan van Holst Pellekaan MP
Parliament House
GPO Box 572
ADELAIDE SA 5000

COPY

Dear Mr Dan van Holst Pellekaan

Thank you for your letter about the urgent need, raised by [REDACTED]
to replace her son [REDACTED] wheelchair.

While the National Disability Insurance Scheme (NDIS) is the responsibility of the Federal Government, my office is able to make enquiries on behalf of South Australian participants. Requests for reviews of NDIS decisions should be made to the National Disability Insurance Agency (NDIA) in the first instance as I am unable to direct them.

You can find more information about reviews on the agency's website at:
<https://ndis.gov.au/participants/reasonable-and-necessary-supports/decision-review>.

My Department has confirmed that [REDACTED] transitioned to the NDIS in June 2016. Since that time, all decisions to approve funding for equipment and other supports in [REDACTED] NDIS plan have rested with the NDIA.

A clinician from [REDACTED] has been working with [REDACTED] for some months to identify his specific needs for a very customised wheelchair. The quote to supply the new wheelchair, via DHS' Domiciliary Equipment Service (DES), was provided to the NDIA on 1 February 2018. Officers from DES continue to liaise with the NDIA to progress this approval and, on 26 April 2018, were advised that the NDIA have escalated the request for approval internally. The NDIA will advise [REDACTED] and DES once the approval has been given to supply the wheelchair.

Supply of highly customised items, such as this wheelchair, inevitably take 8-12 weeks from the time that an item is approved by the NDIA. These particular wheelchairs are manufactured overseas and once the wheelchair base arrives in South Australia, [REDACTED] will work closely, with [REDACTED] and his family, to manufacture the custom seating solution that he needs.



I have also been advised that there have been significant delays nationally for some participants to access equipment and home modification services under the NDIS. These delays are primarily due to the complex business processes required for participants to have equipment and home modification supports approved in their plans. This is compounded by the current NDIS Provider Portal not fully supporting these business processes.

In February 2018, the NDIA advised all providers that it is undertaking remediation work to address a national back log of existing approvals for equipment and home modifications. The NDIA also intends to pilot new, simpler pathways for participants needing to access these supports. Meanwhile, DES officers continue to work closely with the NDIA to ensure service provision can continue for participants, using interim work around business processes.

Please encourage [REDACTED] to keep contacting the NDIA on 1800 800 110 to progress her son's needs. Should she have any particular questions about the supply process itself then she may contact Ms Agnieszka Kuna at DES on 8193 1232.

Yours sincerely



Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

15/5/2018



Dan
VAN HOLST PELLEKAAN MP
MEMBER FOR STUART

Please respond to Port Augusta

30 June 2018



PORT AUGUSTA
Shop 2, 5 Young Street
(PO Box 350)
PORT AUGUSTA SA 5700
TEL: 08/8642 3633
FAX: 08/8642 6402
stuart.portaugusta@parliament.sa.gov.au

KAPUNDA
44 Main Street
(PO Box 345)
KAPUNDA SA 5373
TEL: 08/8566 2099
FAX: 08/8566 2077
stuart.kapunda@parliament.sa.gov.au

PARLIAMENT HOUSE
GPO Box 572
ADELAIDE SA 5001
TEL: 08/8237 9100
TOLL FREE: 1800 182 097
stuart.parliamenthouse@parliament.sa.gov.au

Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Michelle
Dear Minister

I write on behalf of [REDACTED] respite carer for [REDACTED]
[REDACTED] from 27 January to 22
February 2018.

[REDACTED] has told me that due to work commitments, [REDACTED] was enrolled for day care (by her foster mother, [REDACTED] at the [REDACTED]
[REDACTED] At the time it was arranged with the Social Worker for assistance to be provided to [REDACTED] to be set up to receive the Child Care Rebate and in addition, an agreement was reached that the Department of Child Protection would pay the rest of the fees not covered by the rebate.

[REDACTED] believes that this did not happen and [REDACTED] had to pay the full amount for day care.

I ask that your Department investigate if [REDACTED] did receive the Child Care Rebate and if she was reimbursed for any out of pocket expenses to have Denise in day care. If not, please explain why this did not occur and if [REDACTED] can receive payment.

Yours sincerely

Dan van Holst Pellekaan MP
MEMBER FOR STUART

Ref: PA/Minister/2018