

ARE YOU CONCERNED ABOUT HOW YOU OR SOMEONE YOU KNOW IS BEING TREATED?

If your situation is an emergency, call triple 000 to speak with police or ambulance services.
For non-urgent police matters call 131 444.

Complaints about the quality and safety of supports and services

If it relates to NDIS supports and services

NDIS Quality and Safeguards Commission

☎ 1800 035 544

www.ndiscommission.gov.au

If it relates to an aged care provider

Aged Care Quality and Safety Commission

☎ 1800 951 822

www.agedcarequality.gov.au

If it relates to a hospital or health care service

Health and Community Services Complaints Commissioner

☎ 1800 232 007

www.hcsc.sa.gov.au

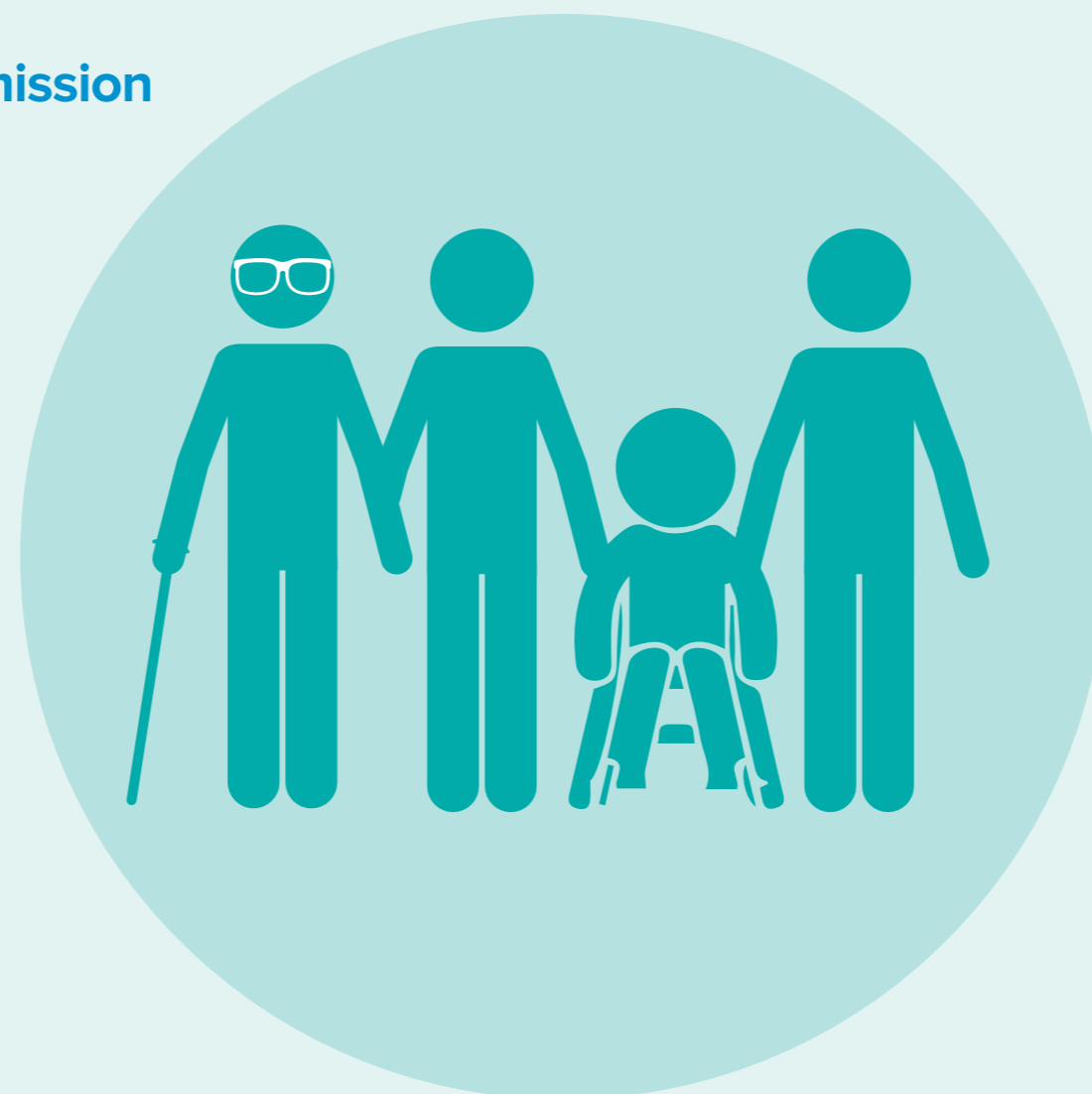


National Relay Service

www.relayservice.gov.au

Translating and Interpreting Service

☎ 131 450



To discuss concerns or to make a report about suspected or actual abuse or neglect of an adult

65 years and over, 50 years and over for Aboriginal and Torres Strait Islander people, and adults of any age living with a disability who may be vulnerable

SA Abuse Prevention Phone Line

☎ 1800 372 310

www.sahealth.sa.gov.au/adultsafeguardingunit

Assistance to address concerns or to make a complaint

Aged Rights Advocacy Service (ARAS)

☎ 1800 700 600

www.sa.agedrights.asn.au

Disability Advocacy and Complaints Service of South Australia (DACSSA)

☎ (08) 7122 6030

www.dacssa.org.au