

# Managing Complexities Eating, Nutrition and Meal-time Risk

Ensuring safe, appropriate, and individualised food, fluid, and care practices



**Peta Cullis**

Senior APD and Managing Director

# Today's Agenda

## What we'll cover today

- Introduction
- Key concepts
- Strategies & interventions
- Case studies / scenarios



# About Me



## Senior Dietitian and Director

- Working with clients for 17 years
- Managing Clinical Teams for last 12 years
- Working in people with Disabilities for 16 years
- Adults, Children and Families
- Clinical Strengths - managing complexities across teams
- Enhanced Clinical Training in Behavioural Therapy, Feeding & Swallowing and Incontinence
- Education, Training and Advocacy - Committees & Reference Groups

**Managing Nutritional Complexities**

# INTRODUCTION TO FEEDING, EATING AND MEALTIMES

- Eating, feeding, and mealtime routines are fundamental human rights, central to dignity and autonomy.
- Individuals should have the freedom to choose what, how, and when they eat.
- Dietitians traditional role – support people to modify these choices to achieve a goal.
- This role encompasses biopsychosocial model – acknowledging the factors influencing eating behaviour.



# INTRODUCTION TO FEEDING, EATING AND MEALTIMES

- In the disability and ageing sectors, reduced understanding, awareness, or capacity can impair self-management of these rights.
- The complexity of these choices – personal/familial biases, multiple agendas of teams, prioritisation/deprioritisation of goals, skills-capacity.
- Without appropriate support, these situations can pose safety and health risks, requiring professional oversight that balances autonomy with duty of care.



# How do we navigate this?

Under NDIS, people with disability have rights to dignity, choice, independence, participation, and freedom from abuse.

## *Key Principles*

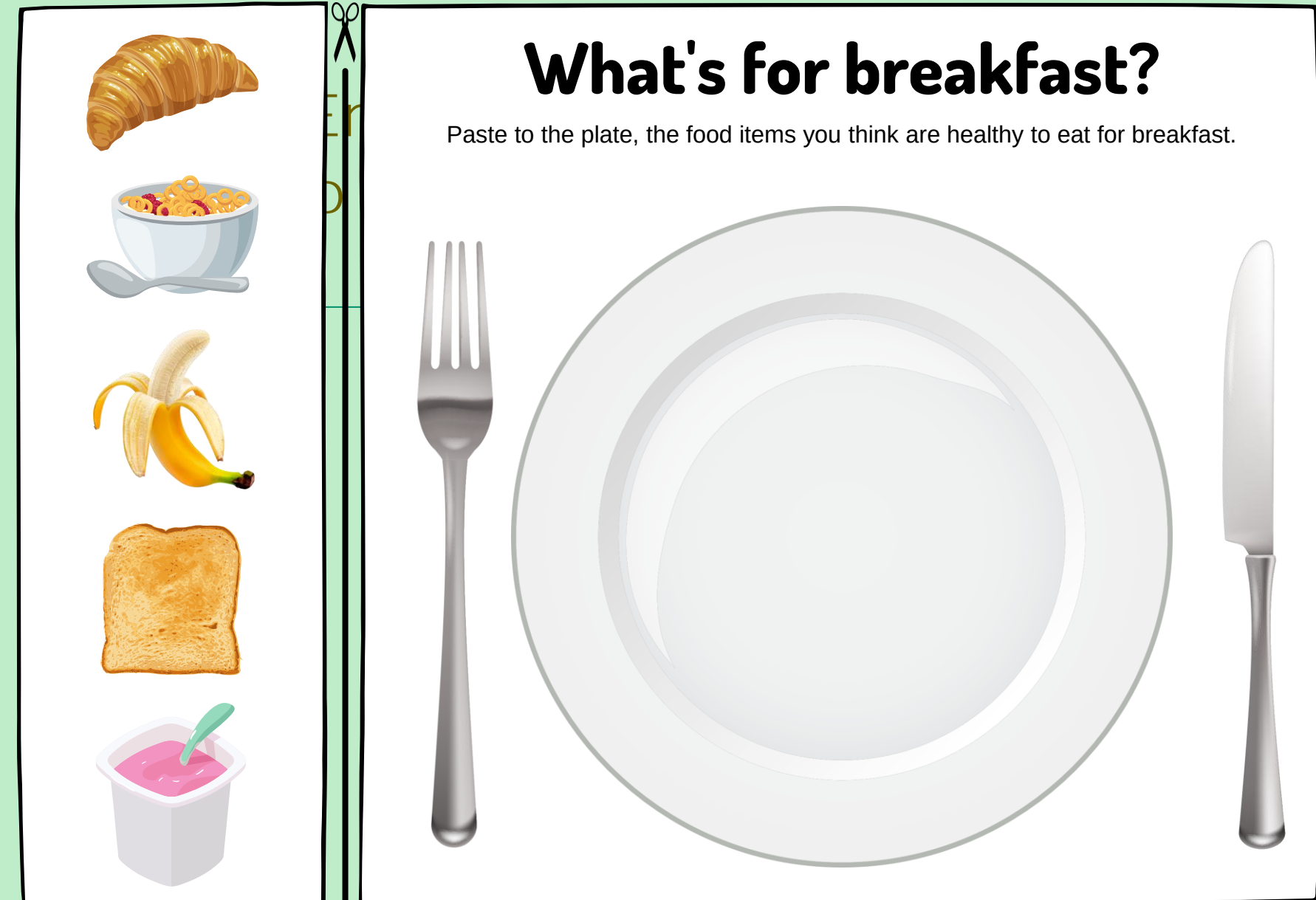
- Rights-based approach to mealtimes
- Distinguish between support vs restriction
- Manage high-risk food situations under “least restrictive” principles



## 1

## RIGHTS BASED APPROACH TO MEALTIMES

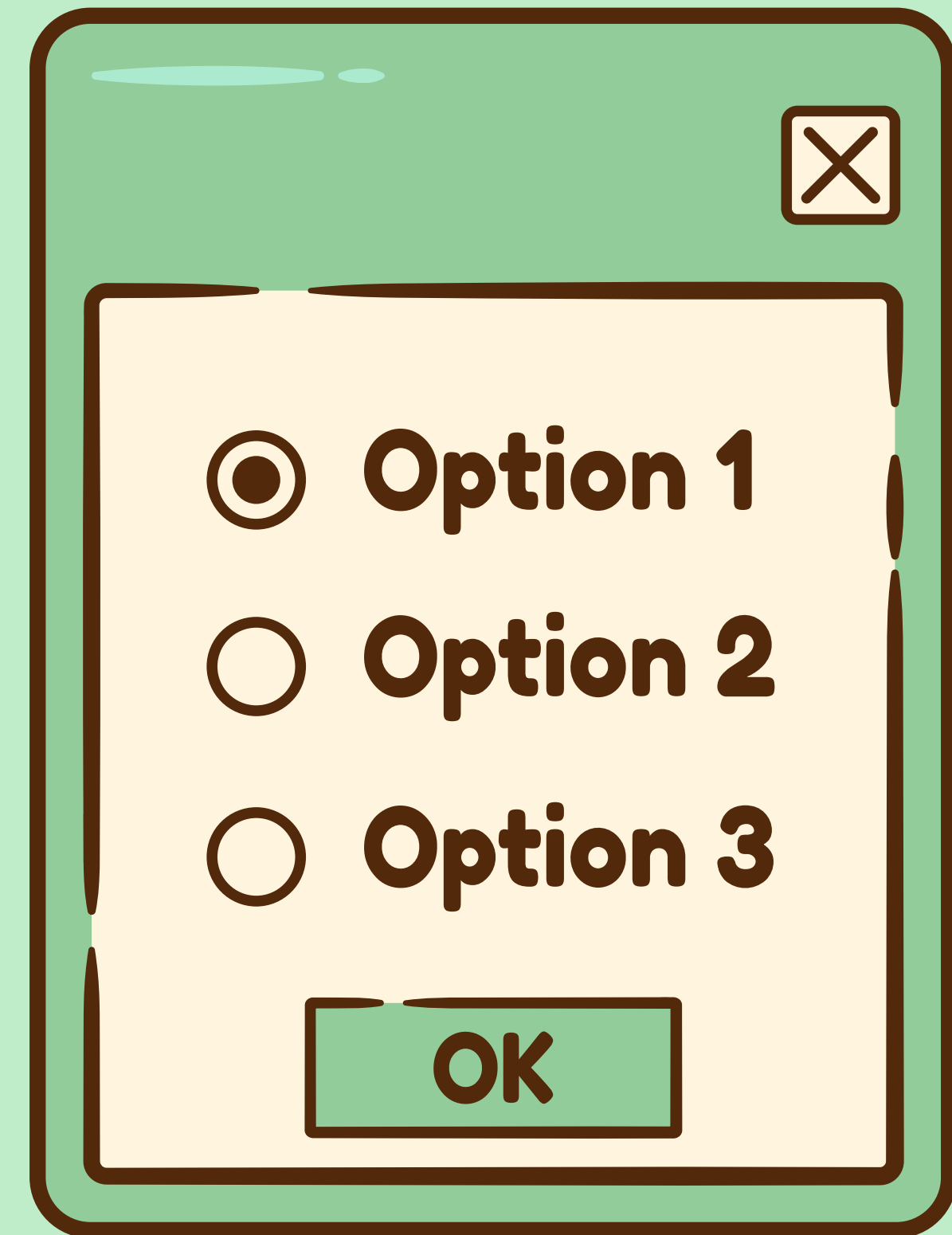
- Recognise that food, eating, mealtimes are part of human dignity. Choices about “what, when, how” are core rights unless overridden for safety.
- Ensure choice and control as much as possible: offer options, permit preferred foods safe for their condition, allow pacing, etc.
- Use supported decision-making, communication aids, visual cues so the person can express preferences to the best of their ability.
- Inform the person (in accessible language) and family or guardians about the supports, risks, and reasons for modifications.



## 2

## DISTINGUISH BETWEEN SUPPORT VS RESTRICTION

- A meal plan, texture modification, or food substitution is a clinical support tool, not inherently a restrictive practice (so long as choice remains).
- It becomes a restrictive practice if it is forced, coercive, limiting access without consent or options, or removing autonomy.
- E.g. locking a fridge to prevent access to dangerous foods could be an environmental restraint, a regulated restrictive practice, unless clearly authorised



## 3

## LEAST RESTRICTIVE APPROACH TO CHALLENGES &gt; STRATEGIES

Challenge	Least Restrictive Strategies (Dietitian)
<b>Poor food choices despite risk (e.g. diabetes, dysphagia)</b>	Use visual cues (safe vs risky foods), offer alternatives, schedule supervised eating windows, reinforce safe choices, collaborate with behaviour support to develop understanding of cause-effect
<b>Nonverbal / limited comprehension</b>	Use picture menus, social stories, youtube videos, communication aids, consistent mealtime and shopping routines, redirection
<b>Food hoarding / unsupervised intake</b>	Reorganise environment (safe storage, visibility), reduce access to high-risk foods, only supervise during high-risk times, gradually reduce supervision
<b>Weight gain from excessive intake</b>	Low energy fillers - front loading, swaps and alternatives, consistent structured eating schedule, positive reinforcement for any habit, swap or edit to food intake
<b>Food refusal / minimal intake</b>	Gradual exposure, sensory desensitisation, flexibility in preferred textures / flavors, work with behaviour support to reduce extinction of eating
<b>Texture-modified / swallowing risk diets</b>	Collaborate with speech pathologist, clearly communicate to staff, use consistent measurement tools, train staff, monitor compliance and safety

# Case Studies



## Real-World Cases

- Background
- Problem & risk
- What was assessed
- Strategies implemented
- How restrictive practices were considered and how these were managed
- Outcomes and lessons

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## Background (Diagnosis, Context, Environment)

- Diagnosis: Avoidant/Restrictive Food Intake Disorder (ARFID), with comorbid ADHD, OCD, and dyspraxia
- Environment: Lives at home with parents; supportive family, studying criminology/psychology at university; occasionally lives independently
- History: Lifelong picky eating and strong aversions (texture, smell, contamination fears). Limited to <20 foods. Underweight ?disordered eating and dizziness due to poor OI.
- Medications: Vyvanse 40 mg (previously ceased then restarted); Ritalin 10 mg TID; supports focus but can suppress appetite

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## Problem & Risk

- Nutritional Risks: Energy deficiency, low food variety, inconsistent meal timing, reliance on Ensure supplements
- Behavioural Risks: Extreme avoidance of food textures, rigid rituals around food cleanliness, distrust of food freshness
- Physical Symptoms: Historical dizziness and fatigue; now resolved with partial improvement in intake
- Functional Risks: Skipping meals, reduced participation in social eating, and limited ability to self-prepare meals at university

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## What the Dietitian Assesses

- Dietary diversity and food exposure hierarchy (safe vs challenge foods vs safety behaviours)
- Nutritional adequacy (Overall energy status, micronutrients (excess and deficiencies, hydration)
- Weight stability and medical parameters (affected or affecting intake)
- Psychological barriers: anxiety, OCD triggers, ADHD-related forgetfulness, food hierarchy
- Environmental barriers (food access at uni, cooking confidence)
- Motivation, readiness for change (intrinsic & extrinsic motivators, antecedents) and social supports

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## Strategies Implemented

- **CBT-AR therapy:** Structured exposure to new foods through sensory sessions (taste, texture, temp)
- **Incremental food trials:**
  - Early: chicken nuggets, sausages, spinach, croissant, shortbread, noodles
  - Later: snow peas, grapes, orange/apple juice, salami
- **Nutrition education:** Food safety, use-by vs best-before, storage hygiene, flavour pairing, and portion scheduling (alarms at 12-3-7 pm)
- **Meal structure:** Regular breakfast, snack introduction and dinner
- **Positive reinforcement:** Celebrating progress, increasing autonomy, encouraging cooking and tasting sessions with peers and sister
- **Appetite & mood:** Encouraged gym activity for appetite stimulation and mental health

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## Restrictive Practice Considerations

- Potential Restrictive Risks: Forcing exposure to aversive foods, controlling food environment, or removing safe foods.
- Mitigation:
  - Adopted choice-based exposure hierarchy guided by CBT-AR principles.
  - Used motivational interviewing and neutral environments to promote autonomy.
  - Avoided coercion; instead fostered confidence, education, and social support.
  - Expanded support network; language redirections to encourage, not pressure, food experimentation

# CASE 1 -ARFID IN A TEENAGER WITH ADHD, OCD, DYSPRAXIA AND LOW BMI

## **Outcomes & Lessons**

- Expanded food repertoire > 50 foods over 8 months (small – rapid change)
- Improved medical, psychological and relationships
- Increased self-efficacy in meal prep and social eating contexts
- Improved psychological flexibility—less distress during exposure tasks
- Habit stacking behaviours in meals – planning intergrated with other life activities
- Reinforces the importance of consistent, non-restrictive, exposure-based support integrated with behavioural support.

## CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

### **Background (Diagnosis, Context, Environment)**

- *Diagnosis:* Kleefstra Syndrome; Severe Intellectual Disability; Autism Spectrum Disorder (Level 3); Dysphagia; Bipolar Disorder; Anxiety Disorder; Epilepsy (in remission), Incontinence
- *Living Situation:* Shared supported accommodation with three other residents. Requires full assistance with activities of daily living including meals, toileting, and hygiene
- *Support Team:* GP, Behaviour Support Practitioner, Speech Pathologist, Occupational Therapist, Support Coordinator, and support workers.
- *MTMP and Fluid Restrictions in Place:* Minced and Moist (IDDSI Level 5) diet, FR 1.5 L/day (heart failure)

# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

## Problem & Risk

- Constipation and Faecal Incontinence
  - Chronic use of osmotic and stimulant laxatives (Movicol, Lactulose, Coloxyl/Senna).
  - Previously on clearance therapy → Type 6-7 stools, electrolyte imbalance, dehydration risk
- Urinary Incontinence:
  - High frequency ( $\approx 20$  pad changes/day) and urge pattern due to frequent sipping and poor bladder control
- Fluid-Seeking Behaviour:
  - Excessive thirst leading to overconsumption and ingestion of unsafe fluids;
  - Fluid restriction implemented as a restrictive practice

# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

## ⚠️ Problem & Risk

- Hospitalisation:
  - Admitted for leg swelling, electrolyte losses, and toxic fluid ingestion due to polydipsia.
  - Faecal Impaction and hysteria; resulting in further exacerbation electrolytes +/-
- Behavioural/Medical Risks:
  - Refusal to toilet;
  - Anxiety/fear-related night time waking
  - Withholding behaviour after hospital trauma



# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

## What the Dietitian Assesses

- Adequacy of bowel management regimen: frequency, stool consistency, and hydration balance.
- Risk of electrolyte imbalance from fluids and laxative overuse and diarrhoea.
- Urinary output patterns and continence aid usage.
- Weight trends and signs of dehydration or oedema.
- Mealtime safety: supervision level, IDDSI compliance, swallowing issues, and texture tolerance.
- Communication and behavioural responses related to mealtime or toileting routines.
- Coordination with GP, nursing, and behaviour support regarding medication titration and restrictive practice governance

# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

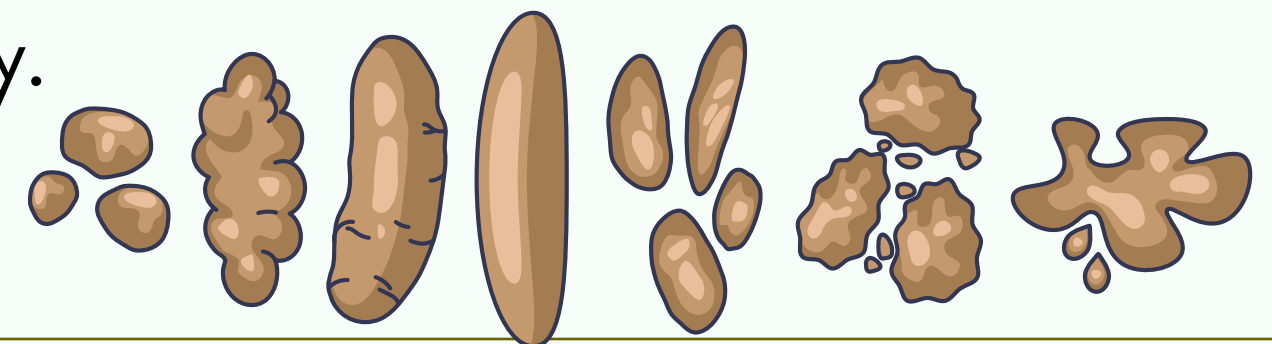
## Strategies Implemented

### • **Medical & Nutritional Management**

- Revised bowel management plan: ongoing revision of BM Plan with GP
- Implemented PRN protocol: Movicol and Enemas only if no bowel motion for 4-5 days.
- Encouraged GP review for glucose testing, urinalysis, and electrolyte monitoring.

### • **Education for Support Staff**

- Training in bowel chart recording, stool classification (Bristol Scale), and hydration cues.
- Education on osmotic laxative effects and fluid balance.
- Practical guidance on fluid timing to reduce urinary urgency.



# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

## Strategies Implemented

- **Behavioural & Environmental Supports**

- Adjusted fluid access to ensure safety while maintaining autonomy (monitored access rather than deprivation).
- Use of night lights, calming sensory tools, and bedtime adjustments to improve sleep and reduce anxiety

- **Multidisciplinary Coordination**

- Collaboration with GP, Behaviour Support, and Speech Pathology.
- Discouraged unnecessary medical procedures (e.g., stoma insertion, unnecessary inpatient monitoring).
- Ongoing reviews and written communication to all stakeholder

# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP

## Restrictive Practice Considerations

- **Restrictive Practice In Place as Per BSP:** Removal of unsafe fluids and supervised bathroom access to prevent overconsumption of unsafe/excess fluid intake.
- **Risks Considered:** Safety vs dignity, risk of dehydration vs fluid intoxication, autonomy vs supervision
- **Dietitian's Mitigation Strategies:**
  - Promoted capacity-building: educating staff on gradual reintroduction monitored access.
  - Reinforced positive hydration (e.g., measured bottles, supervised refills, limited tap drinking).
  - Ongoing review of MTMP: document acceptance, refusal or behaviours of concern
  - Supported non-restrictive environmental strategies (education, positive reinforcement, structured fluid and food routines).

# CASE 2 - 40 YR OLD LADY WITH ID, AUTISM, DYSPHAGIA - PICA + COMPULSIVE DRINKING + HYPER-HYPONATREMIA + ADHERENCE TO MTMP



## Outcomes & Lessons

- Clinical Improvements:
  - Bowel function stabilised (Type 5, 1-2 times daily), no documented hysteria.
  - Sleep and anxiety improved with environmental and sensory supports.
  - Fluid-seeking behaviour reduced; safe fluid intake achieved.
- Team Outcomes:
  - Enhanced staff knowledge and coordination.
  - Reduction in unnecessary medical interventions.
  - Improved use of data (bowel & bladder charts, hydration monitoring) for decision-making.
- Key Lessons:
  - Restrictive practices must always be clinically justified, time-limited, capacity-building focused.
  - Dietitians play a pivotal role- safeguarding safety and dignity through education, collaboration, and data-led monitoring

## CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

### Background (Diagnosis, Context, Environment)

- Diagnosis: Type 2 Diabetes Mellitus (insulin-dependent), secondary brain injury post-brain cancer (in remission), toe amputation, hyperlipidaemia, depression, nerve pain, No -Teeth
- Living Environment: SIL environment with daily support workers assisting with meals, medications, and daily routines
- Cognitive/Behavioural Profile: Mild cognitive impairment, trauma-related anxiety, emotional lability, low motivation, regular verbal aggression, strong-overt traits of racism and sexism 2\* TBI.

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## Problem & Risk

- Clinical Risks:
  - Persistent hyperglycaemia (BGLs often >10-18 mmol/L).
  - Weight gain with increased visceral adiposity.
  - Elevated cardiovascular risk (waist circumference 120-123 cm).
  - Nocturia (3-4 × nightly) impacting sleep
- Behavioural Risks:
  - Impulse control difficulties and verbal aggression re food
  - Forgetfulness and reduced short term memory - affects recall
  - Skipping walks due to mood and support staff inconsistency

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## Problem & Risk

- Environmental/Social Risks:
  - Limited support-worker consistency in meal prompting and physical activity engagement.
  - Mid Meal snacking, compulsive eating and forgetfulness <sup>^^^</sup> BGL
  - Emotional stressors—financial frustration, change of living circumstance and trauma memories (triggering cortisol >insulin > glucose )

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## What the Dietitian Assesses

- Medical and Clinical parameters – Blood glucose tracking with meals and snacks.
- Weight and waist trends for cardiometabolic risk tracking.
- Eating habits & patterns, meal time behaviours (hoarding, overeating), behaviour change w hypo/hypers
- Psychosocial readiness and motivations towards positive change or maintainence
- Support worker engagement and adherence to meal planning.
- Literacy and comprehension of diabetes self-management tools (Libre/Dexcom).
- Emotional drivers of overeating and low activity (stress, isolation, trauma).

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## Strategies Implemented

- **Medical Nutrition Therapy**

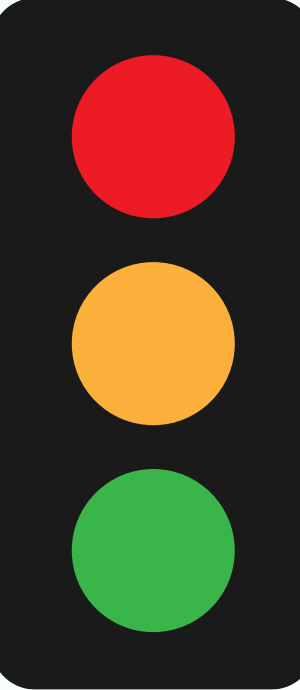
- Replace/exchange alternatives with protein-based options and low GL meals
- Reduce Red Traffic light foods and replacing with Low Energy Fillers and Protein Rich Snacks
- Food and BGL data - accurately adjust Diabetes Mgt plan with informed consent and shared decision making.
- Adjust food textures in conjunction with food acceptability / preferences
- Shopping List developed in positive moods to support improved food choice

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## Strategies Implemented

### • Behavioural & Environmental Supports

- Cooking Demonstrations and Meal Prep Days to support positive food experience.
- Visual Aids: Picture menus, traffic-light systems, visual recipes, food safety cue cards.
- Easy Materials: Short sentences, one idea per line, simple fonts, large print on resources
- Routine-Based Support: Consistent meal times, familiar environments and positive redirection
- Reinforced peer modelling with social stories of friends and story telling of positive change.
- Environmental and Kitchen redesign: placing healthy snacks at eye level, and clear containers for food storage.



# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

## Strategies Implemented

- **Psychosocial & Emotional Strategies**

- Encouraged journaling as a self-regulation tool and weekly social worker engagement
- Promoted the goal of dog ownership to encourage walking and companionship.
- Use of CBT- techniques to explore beliefs and values relating to health, relationship with food and others, to explore change resistance and stress-eating triggers

- **Multidisciplinary Coordination**

- Weekly Updates to all stakeholders informing data and reviewing behaviour management

## CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING

### Restrictive Practice Considerations

- Limiting access to discretionary foods could risk autonomy or create food control.
- Creating meal plans, and strict Diabetes Protocol could risk the right to choose to be “treated”
- Mitigation Strategies:
  - Implemented structured choice approach in collaboration: suggest and offer planned healthy snack first, redirect if wanting to choose alternative, but allow right to choose.
  - Educated staff on positive reinforcement over negative reinforcement; to encourage healthy behaviours
  - Ongoing data monitoring (food, BGL, Insulin) - client centred choices.
  - Aligned with positive behaviour support framework – used routine, visual prompts, and self-monitoring to build intrinsic control.

# CASE 3 - 55 YEAR OLD - 2\*TBI, INSULIN D. DIABETES WITH MEMORY LOSS, BLUNTED INTEROCEPTION AND OVEREATING



## Outcomes & Lessons

- Clinical Improvements:
  - Improved meal structure and less hypos (less insulin correction)
  - Weight stability and waist circ losses
  - Consistent engagement with Diabetes – enhanced monitoring and self-management
- Behavioural Outcomes:
  - Increased food awareness and mindfulness
  - Shift from reactive insulin correction to proactive meal planning.
  - Improved emotional regulation and self-reflection through journaling and reflections.
- Key Lessons:
  - Nutrition education for clients with cognitive and psychosocial complexity must emphasise autonomy, reinforcement, and practicality.
  - CB activities and consistency across teams minimises RP risk and collaboration.

# Positive Client Outcomes



- Customised client plans with autonomy and independence at forefront
- Safe and supportive food environments result in least restrictions
- Education & training - consistent communication b/n teams
- DATA + DATA = accurate interventions
- Supported decisions with BSP, Client and Teams
- Document + communicate and rinse repeat

## REFERENCES

- Kambanis PE, Thomas JJ. Assessment and treatment of avoidant/restrictive food intake disorder. *Curr Psychiatry Rep.* 2023;25(2):65–75.
- Antunes C, Costa J, Carapeto S, et al. Avoidant restrictive food intake disorder: recent advances in clinical features and treatment. *J Eat Disord.* 2024;12(1):41.
- British Dietetic Association (BDA). *Dietetics in Avoidant Restrictive Food Intake Disorder (ARFID): Position Statement.* Birmingham: BDA; 2023.
- Office of the Public Advocate (Queensland). *Restrictive practices in disability services.* Brisbane: Queensland Government; 2024.
- British Dietetic Association (BDA). *Dietetics in Mental Health, Eating Disorders and Learning Disabilities: Practice Guidance.* Birmingham: BDA; 2023.
- Scottish Learning Disability Dietetic Clinical Network. *The Nutritional Care of Adults with a Learning Disability in Care Settings.* Edinburgh: NHS Scotland; 2022.
- British Dietetic Association (BDA). *Guidance for catering in mental health and learning disability settings.* Birmingham: BDA; 2023.
- MacDonald DE, Liebman R, Trottier K. Clinical characteristics, treatment course and outcome of adults treated for avoidant/restrictive food intake disorder (ARFID). *J Eat Disord.* 2024;12(1):22.
- Bryant-Waugh R, Loomes R. Towards an evidence-based outpatient care pathway for children and young people with avoidant restrictive food intake disorder. *J Behav Cogn Ther.* 2020;30(4):289–297.
- National Diabetes Services Scheme (NDSS). *Type 2 Diabetes: Food and Nutrition Guidelines for People with Diabetes.* Canberra: Diabetes Australia; 2023.
- Diabetes Australia. *Diabetes Management in Residential and Supported Settings: Best Practice Guidelines.* Canberra: Diabetes Australia; 2024.
- Dietitians Australia. *Nutrition and Dietetic Practice in Disability and Aged Care: Clinical Governance and Restrictive Practice Framework.* Canberra: Dietitians Australia; 2024.
- National Disability Insurance Scheme (NDIS). *Practice Standards – Restrictive Practices and Behaviour Support.* Canberra: NDIS Quality and Safeguards Commission; 2023.