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Programs offered in this calendar are free to staff of Specialist Homelessness and Domestic and Aboriginal Violence Services funded by the SA Housing Authority through the National Housing Homelessness Agreement (NHHA)*. This calendar is provided as part of a wider commitment to build Sector capacity.

* In some cases, other non-Homelessness/DV staff may be waitlisted for training in the event that training does not fill with Homelessness/DV staff participants. Regional training may also be opened for non-NHHA participants in some cases.
# Calendar: January – June 2019

Click on the course name to link through to the course detail

<table>
<thead>
<tr>
<th>Date</th>
<th>Course</th>
<th>Start</th>
<th>End</th>
<th>Location</th>
<th>Suburb</th>
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<tr>
<td>January</td>
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<tr>
<td>Thurs 31</td>
<td>Family Safety Framework</td>
<td>12:30pm</td>
<td>4:30pm</td>
<td>Metro</td>
<td>Adelaide</td>
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<tr>
<td>February</td>
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<tr>
<td>Tues 5</td>
<td>H2H Basic User Training</td>
<td>9:30am</td>
<td>4:30pm</td>
<td>Metro</td>
<td>Adelaide</td>
</tr>
<tr>
<td>Wed 13</td>
<td>Principles for Working with Men</td>
<td>9:00am</td>
<td>5:00pm</td>
<td>Metro</td>
<td>Goodwood</td>
</tr>
<tr>
<td>Thurs &amp; Fri 21-22</td>
<td>Trauma Informed Awareness</td>
<td>9:00am</td>
<td>5:00pm</td>
<td>Metro</td>
<td>Adelaide</td>
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<tr>
<td>Tues 26</td>
<td>H2H Basic User Training</td>
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<td>4:30pm</td>
<td>Metro</td>
<td>Adelaide</td>
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<td>March</td>
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<tr>
<td>Tues &amp; Wed 12-13</td>
<td>Trauma Informed Awareness</td>
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<td>5:00pm</td>
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<td>Adelaide</td>
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<td>Thurs 14</td>
<td>H2H Basic User Training</td>
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<tr>
<td>Thurs 21</td>
<td>H2H Super User Training</td>
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<td>4:30pm</td>
<td>Metro</td>
<td>Adelaide</td>
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<tr>
<td>Tues 26</td>
<td>Cultural Understandings, Better Engagement</td>
<td>9:00am</td>
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<td>Metro</td>
<td>Goodwood</td>
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<td>April</td>
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<td>Thurs 4</td>
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<td>Adelaide</td>
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<td>Tues 9</td>
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<tr>
<td>May</td>
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<td>Tues 7</td>
<td>H2H Basic User Training</td>
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<tr>
<td>Wed 15</td>
<td>Recognising and Responding to DV</td>
<td>9:00am</td>
<td>5:00pm</td>
<td>Metro</td>
<td>Goodwood</td>
</tr>
<tr>
<td>Mon &amp; Tues 20-21</td>
<td>Trauma Informed Awareness</td>
<td>9:00am</td>
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<tr>
<td>Tues 28</td>
<td>H2H Basic User Training</td>
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<td>June</td>
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<td>Tues 4</td>
<td>H2H Super User Training</td>
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<tr>
<td>Wed 5</td>
<td>Cultural Understandings, Better Engagement</td>
<td>9:00am</td>
<td>5:00pm</td>
<td>Metro</td>
<td>Goodwood</td>
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<tr>
<td>Thurs 13</td>
<td>H2H Basic User Training</td>
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<td>4:30pm</td>
<td>Metro</td>
<td>Adelaide</td>
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<tr>
<td>Thurs 27</td>
<td>Family Safety Framework</td>
<td>12:30pm</td>
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<td>Metro</td>
<td>Adelaide</td>
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About Homelessness Sector Training

Registering for Homelessness Sector Training

1. Complete the Training Registration form on page 9 and return form via email.

2. You will receive a response within one (1) week. If this does not occur, then please contact us.

Unable to attend the Training

If your circumstances have changed, and you are unable to attend, please speak to your manager to see if a colleague can attend in your place.

Email us to advise of any cancellations and name changes, providing around two (2) weeks’ notice where possible.

On the day

• Venue details are provided in your registration confirmation email.
• Metropolitan locations are accessible by public transport.
• Bring your registration confirmation email. Without this you may be unable to complete the training.
• Sign the attendance sheet.
• Tea and coffee is provided, however you will need to make your own arrangements for lunch.
• Please fill in your feedback form at the end of the workshop, this is a valuable indicator of the value and applicability of the training offered as well as assisting in the selection of future topics.

Contact Housing SA – Learning and Development

Email: DHSNAHATraining@sa.gov.au

Phone: 8207 0879
Current Courses

Cultural Understandings, Better Engagement (CUBE)

One day 9:00am–5:00pm

Trainer: Kornar Winmil Yunti (KWY)

CUBE training will provide participants with:

- Insight into Aboriginal culture
- A drive for positive change and outcomes regarding Aboriginal engagement
- An overview of the nature and scope of lateral violence in Aboriginal society
- Skills and knowledge to better recognise and understand participation rates and outcomes for Aboriginal specific programs.

The training offers the opportunity for participants to:

- Increase their cultural understandings
- Discuss strategies for the implementation of their new learnings
- Embed these learnings into service delivery
- Improve relationships between Aboriginal staff/volunteers and community
- Improve awareness and understanding of organisational cultural competency.

Family Safety Framework

Half Day Workshop 9:15am–1:15pm or 12:30pm–4:30pm

Trainers: Women’s Safety Services SA (WSSSA) and Victim Support Services (VSS)

This four hour interactive workshop will equip participants with the knowledge and skills required to assess and respond to risk where women are experiencing domestic and family violence.

This workshop is tailored for workers who have a basic understanding of domestic and family violence.

Topics include:

- How to screen for risk and how to undertake a risk assessment
- Responding to risk and safety planning
- How agencies can work together to keep women and children safe
- Family safety meetings – how they work, how to refer in and how to understand the outcomes.

Prerequisite: Watch the Jackson Katz: Violence against women—it’s a men’s issue video (run time: approximately 20 minutes; subtitle and transcript also available).
H2H Basic User Training

One day 9:30am–4:30pm
Back to Basics – This program is aimed at all staff (new and existing) using the H2H Case Management System and provides an overview of the system from entry to exit. In order to get the most out of the basic training, we recommend that new staff spend a few weeks working in their agency before attending the program. This gives staff the background knowledge of how their agency and the specialist homelessness sector operate, and the context to be able to apply H2H. Agencies are encouraged to utilise their super users and other confident system users to induct new staff in the use of H2H until they can attend the program.

Topics Include:
• Add Client
• Intake
• Assessment
• Case Plan
• Client/Service Referrals

Note: You must book your place for this course. Once your booking form has been received and registered you will receive a confirmation email which you must bring to training. If you have not received confirmation of your booking then a computer has not been reserved for you.

H2H Super User Training

One day 9:30am–4:30pm
A more advanced program, aimed at up-skilling confident users of the system so that they can provide coaching and support to their colleagues both in their own workplace, and in other agencies. Super users are those who make regular use of the system in their day-to-day work, such as caseworkers or case managers. Super users are also called upon for assistance with testing new H2H functions prior to their release.

Topics Include:
• Known system issues
• Common user issues/queries
• KPI’s and reporting
• Under-utilised system functions and their importance
• Future development

Note: You must book your place for this course. Once your booking form has been received and registered you will receive a confirmation email which you must bring to training. If you have not received confirmation of your booking then a computer has not been reserved for you.
**Principles for Working with Men**

**One day 9:00am – 4:00pm**  
Trainer: Kornar Winmil Yunti (KWY)

Designed for all SHS staff, this course by Kornar Winmil Yunti will enhance your professional practice by incorporating essential principles into your work with men.

Participants will gain a greater understanding of:

- Working safely and ethically with men around issues of gendered violence, power and control
- Responding sensitively and safely to the needs of women and children affected by male domestic violence
- Essential theoretical and practice-based expertise and
- Conceptual and therapeutic skills in facilitating men’s behaviour change processes and responding to the needs of women and children

**Recognising and Responding to DV**

**One day 9:00am – 4:00pm**  
Trainer: Kornar Winmil Yunti (KWY)

This training provides participants with the knowledge and skills to recognise and understand the indicators of serious risk of domestic and family violence. The training provides specific information on working with Aboriginal families experiencing domestic and family violence.

The training discusses practical strategies for responding to domestic and family violence within the context of your agency. The program also provides you with strategies and how to embed these strategies into your everyday practice. The program will focus on the importance of how to respond in ways that support the client’s needs, particularly their need for safety.
Trauma Informed Awareness Training

Two days 9:00am – 5:00pm  Trainer: Blue Knot Foundation

This two-day interactive professional development training provides the information and skills needed by the homelessness sector to better assist the large number of clients impacted by diverse traumas who are also experiencing homelessness and/or seeking housing assistance, options and support.

The training fosters collaborative practice, client and staff safety, a strength-based approach and trauma-informed practice approaches. It delineates the prevalence, dynamics, impacts of and coping strategies related to the intersection of traumatic stress and homelessness/housing needs. It also workshops the principles of trauma-informed practice across different case scenarios and populations.

Participants will gain a greater understanding of:

- Key components of Trauma Informed Awareness
- Neurobiology of trauma: how the brain and body responds to threat environments
- Trauma Informed Practice approaches
- Principles to utilise when working with clients who have a complex trauma history
- Types of trauma and the impacts
- Understanding the impact of trauma experienced by Aboriginal and Torres Strait Islander People
- Recognising dissociation in your clients
- Recognising when clients need to be referred

The training provides participants with insights and tools to take back to their workplace to enhance client outcomes, staff wellbeing and minimise the risks of re-traumatisation.
About the Trainers

Kornar Winmil Yunti

Kornar Winmil Yunti (KWY) is a not-for-profit organisation delivering a range of specialist services across South Australia. KWY’s aim is to improve the levels of engagement and positive outcomes for men, Aboriginal people and community to improve the safety of women and children.

Victim Support Services

Victim Support Service (VSS) is an independent South Australian service that provides support to people affected by crime and family/domestic abuse. Our specialist teams provide practical and therapeutic support to help people to cope and recover from the effects of crime. Our services are free and available to any adult in South Australia, whether or not the crime has been reported and regardless of when it happened.

VSS offers women who have experienced, or are currently experiencing, domestic and family violence a range of services including counselling, home security upgrades through the ‘Staying Home Staying Safe’ program, legal advice and support through the Women’s DV Court Assistance Service, and administration of the Family Safety Framework.

With almost 40 years’ experience, we know the impact that crime has on people’s lives and what it takes to help them get their lives back on track. We’re proud to serve victims and witnesses in South Australia by campaigning for their rights and helping to improve their experiences of the criminal justice system.

Women’s Safety Services SA

Women’s Safety Services SA (WSSSA) has a range of programs for women and children experiencing domestic and family violence, including Eastern Adelaide Domestic Violence Service, Western Adelaide Domestic Violence Service, Migrant Women’s Support Program, the Domestic Violence Crisis Line and the Women’s Safety Contact Program.

The service has extensive experience in developing and working with models of practice that seek to increase the safety of women and children affected by domestic and family violence. WSSSA has been involved with the Family Safety Framework since its inception.

Blue Knot Foundation

Blue Knot Foundation supports the recovery of adult survivors of all forms of childhood trauma, not only those who have experienced childhood abuse. The organisation encompasses a broad range of services including a specialist Blue Knot Helpline, educational workshops, professional development training, supervision, consultancy and other services. Blue Knot Foundation is driven by the needs of the people they serve and are committed to enabling people affected by childhood trauma to live lives they want to lead, lives which are satisfying, meaningful and connected with their communities.
# Training Registration

One form per person required. Please complete all fields then email to:  
**DHSNAHATraining@sa.gov.au**

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<tr>
<th><strong>Name</strong> (in full)</th>
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<tbody>
<tr>
<td><strong>Agency Name</strong></td>
<td>(as per service agreement, for example, Northern Generic Homelessness Service)</td>
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<tr>
<td><strong>Organisation Name</strong></td>
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<td><strong>Position Title</strong></td>
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<td><strong>Contact Work Phone Number</strong></td>
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<td><strong>Manager’s Name</strong></td>
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<td><strong>Manager’s Email</strong></td>
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<td><strong>Manager’s Signature</strong></td>
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<tr>
<td><strong>Special Requirements</strong></td>
<td>(such as building access, access to disabled facilities, learning needs, adjusted training materials, etc)</td>
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**Workshop details (add all workshops you wish to register in)**

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<thead>
<tr>
<th>Workshop date(s)</th>
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**Booking confirmation:** You will receive a booking confirmation email within one week of receiving your completed registration form. Ensure you bring your booking confirmation email to training.

**Cancellations:** If your circumstances have changed, and you are unable to attend, let us know as soon as possible. Cancellations without notice have significant implications upon venue and training costs, which therefore limits training opportunities for the homelessness sector offered in the future.
Helpful Online Courses
At the time of preparing this publication these courses were available and free to NHHA service providers.

AVERT Family Violence Screening and Safety Planning
Course duration: Self-paced online program (5 main topics; 20-30min per topic).
Course description: The AVERT Family Violence Screening and Safety Planning course introduces universal holistic screening as the first and critical step in developing effective responses to family violence.
Target audience: No pre-knowledge or work experience in family violence is required. The course has been specifically designed for those working within the community services, health, family law and human services sectors. However, this introductory course is accessible to anyone with an interest in the area of family violence.
Training provider: AVERT Family Violence
Other: Course Information and Registration

Child Focused Practice
Course duration: Self-paced online program (7.5 hours estimated total to complete all learning and activities).
Course description: This course explores the impact of homelessness and trauma on children and provides practical information about how to support children and their parents. This training offers knowledge and skills to respond effectively to children in age appropriate ways and is equivalent to 7.5 hours of professional development.
Target audience: Anyone who works with children in the course of their work.
Training provider: Australian Institute of Social Relations
Other: Course Information and Registration

Information Sharing Guidelines – ISG Induction
Course duration: 15-30 minutes (approximately – depending on learner ability).
Course description: Information Sharing Guidelines (ISG) training is now available. The ISG provide a consistent and clear approach to the appropriate sharing of personal information where there are threats to a client’s safety and wellbeing.
Target audience: Anyone who works with customers who may experience risk and vulnerability
Training provider: Ombudsman SA
Other: Ombudsman SA Information Sharing Guidelines webpage
Information Sharing Guidelines – for Staff and Supervisors

Course duration: 45-60 minutes (approximately – depending on learner ability).

Course description: Information Sharing Guidelines (ISG) training is now available for all staff. The ISG provide a consistent and clear approach to the appropriate sharing of personal information where there are threats to a client’s safety and wellbeing.

Target audience: Frontline staff, supervisors, policy officers and managers who provide direct services to clients, or develop policy and practices that affect clients.

Training provider: Ombudsman SA

Other: Ombudsman SA Information Sharing Guidelines webpage

Understanding Men's Violence Against Women

Course description: An e-learning course on the causes, impact and prevention of men’s violence against women

Target audience: White Ribbon Australia encourages all Australian men and women to undertake this free online course.

Training provider: White Ribbon

Other: Course Information and Registration

Other Programs and Links

The following organisations offer learning and development opportunities for NHHA service providers. Enquiries and registrations must be made directly with the organisations listed below.

Emerging Minds – National Workforce Centre for Child Mental Health

The Emerging Minds, National Workforce Centre for Child Mental Health is a new workforce development initiative funded by the Australian Government and focuses on building workforce capacity to better support children and parents/carers and improve the mental health outcomes of children aged 0 – 12 years. Clinical and non-clinical professionals have free access to:

- a national web hub providing innovative online training, implementation and practice support tools and information, webinars, events and the latest evidence and news about infant and child mental health.
- regional support where local leaders in child, parent and family wellbeing can become part of a network of infant and child mental health champions. Local champions will be supported by the Centre’s regional workforce consultants to facilitate local training, practice support and implementation strategies.

To find out more visit the Centre’s national web hub today at www.emergingminds.com.au
**Women’s Safety Services SA**

The Migrant Women’s Support Program provides programs and sessions for NHHA-funded organisations working with culturally and linguistically diverse women and children experiencing domestic violence. View the calendar: [Cultural Competence Training and Workshops](#)

**Relationships Australia**

Together 4 Kids provides therapeutic programs aimed at helping children process the uncertainty and distress of homelessness. T4K offers several one-day professional development courses free for NHHA funded services, including ‘Trauma Informed Practice for Frontline Workers. View the calendar: [Together 4 Kids](#)

**Office of the Independent Commissioner Against Corruption**

The Office of the Independent Commissioner Against Corruption (ICAC), Office for Public Integrity provides educational resources that can be accessed through ICAC Educational Resources or contact Donna Newbound, Educational Officer:

Email: newbound.donna@icac.sa.gov.au or Phone: 8463 5099

**Anglicare SA**

Anglicare is able to provide two financial literacy workshops to people who are working or volunteering in Community Services. The facilitation workshops are designed to support community workers working with people who have issues with financial literacy by giving them the opportunity to develop new money management skills, knowledge and confidence to help support clients to improve their financial wellbeing.

**Enquiries to:** Anna O’Loughlin 8186 8910 or 0478 485 697

Email: aoloughlin@anglicaresa.com.au