



Our ref: DHS/18/08811
Your ref: 7008826

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Ms Nat Cook MP
Member for Hurtle Vale
PO Box 158
WOODCROFT SA 5162

Sent by email: tristan.rust@parliament.sa.gov.au

Dear Ms Cook

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Department of Human Services (DHS) on 25 July 2018, seeking access to:

Since 17 March 2018, copies of all minutes, briefings, and any other correspondence, hard-copy or electronic, regarding the review into Concessions SA between/to the Chief Executive and/or the office of the Minister for Human Services and/or the Minister's office.

Unfortunately, DHS was unable to make a determination on your application within the 30 days, therefore it is considered to be a 'deemed refusal' under section 19(2)(b) of the Act. However, DHS has continued to process your application outside of this timeframe. Section 19(2)(a) of the Act provides that an agency can release documents outside of the thirty-day timeframe, and this is still taken to be a determination under the Act.

One document has been located containing some information that falls within the scope of your request. I have determined to release this document to you, with information not related to your request removed.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely



Matthew Schutz
ACCREDITED FOI OFFICER

4 / 12 / 2018



MINISTER FOR HUMAN SERVICES MEETING		
AGENDA ITEM 5: CONCESSIONS SA		
TITLE OF PAPER:	Concessions and Support Services	
MEETING DATE	18 / 4 / 2018	NOTING <input type="checkbox"/> DISCUSSION <input checked="" type="checkbox"/>
KEY POINTS	1. To provide an overview of Concessions and Support Services	

Minister's Comments:

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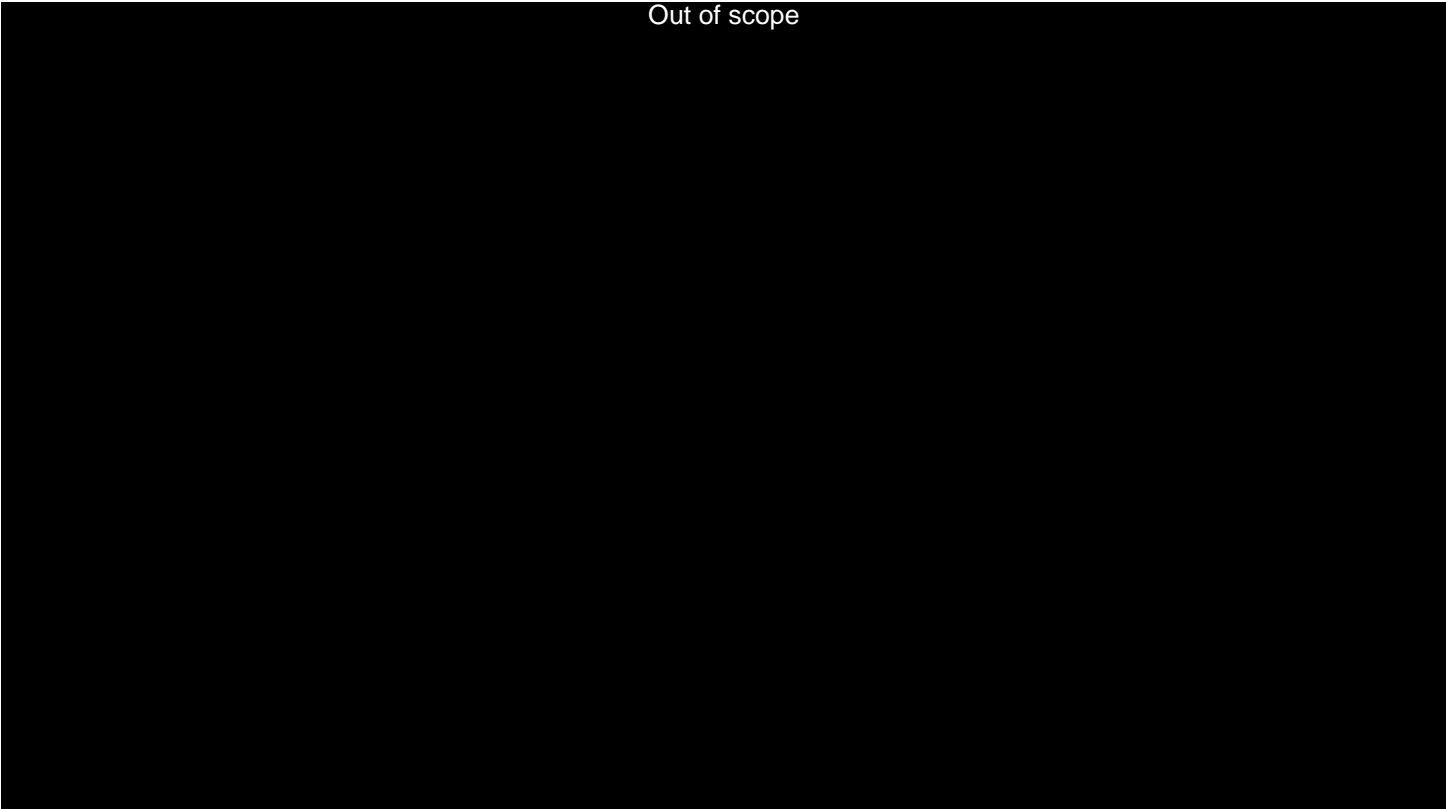
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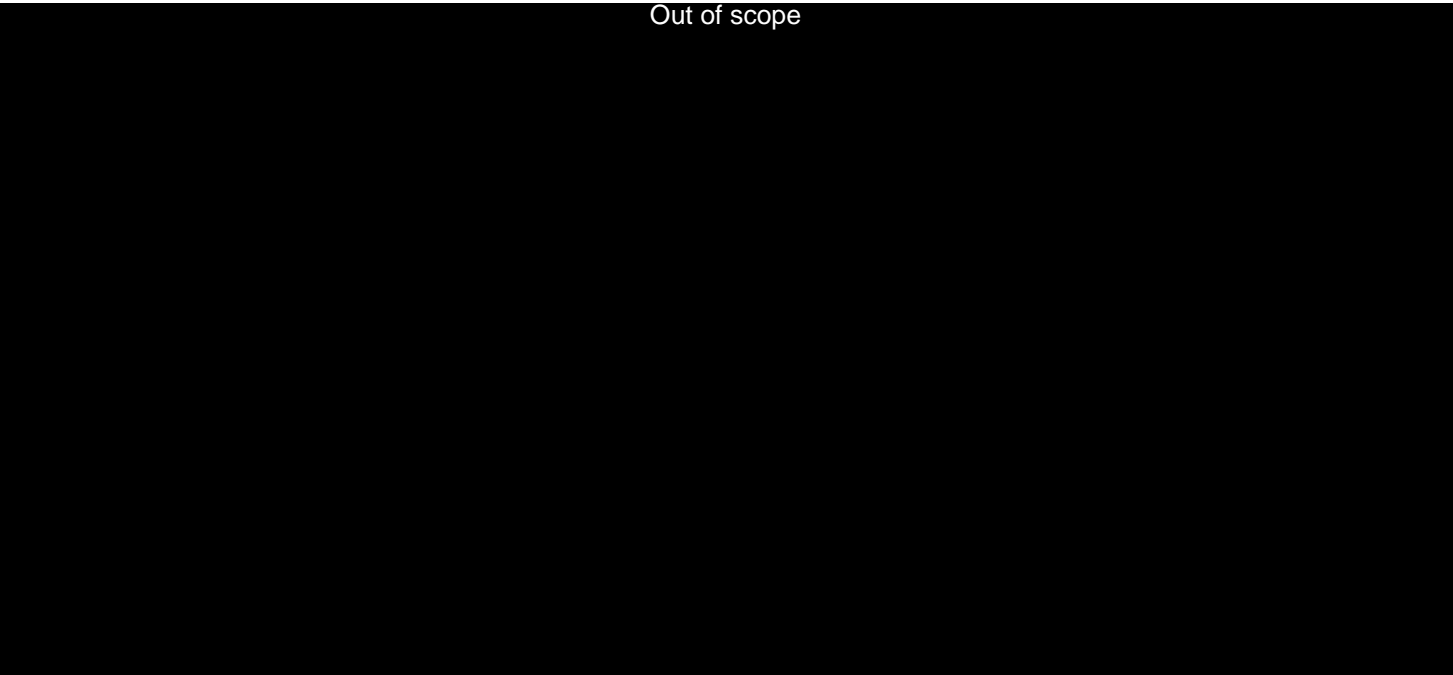
CONCESSIONSSA REVIEW

A review of ConcessionsSA was announced in the 2017/18 budget.

The review of the 'application, verification, payment, audit and reconciliation of major household concessions' will be undertaken within the government's current policy commitments. It will examine what process efficiencies and cost savings may be available, what alternative, innovative approaches may be available to deliver the services, or what cost effective investment in staff or IT infrastructure may achieve longer-term efficiency in concessions administration, assuming there are no changes to the nature of the concessions or assistance schemes themselves.

The procurement evaluation committee has completed their evaluation following an Invitation to Supply being issued, and it is currently with the Project Steering Committee to endorse the recommended provider. The review is expected to be completed by the 30 June 2018.



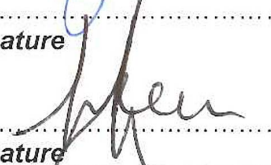
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Division			
Executive Director, Corporate Services	Peter Bull	 <i>signature</i>	16 / 4 / 2018
Director, Office of the Chief Executive	Nancy Rogers	 <i>signature</i>	16.4.18
Chief Executive	Tony Harrison	 <i>signature</i>	16.4.18

Contact Officer:	Peter Bull, Executive Director, Corporate Services 841 39054/peter.bull@sa.gov.au
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