



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

Our ref: 19MCOR/0083

Mr Kyam Maher MP
Parliament House
North Terrace
ADELAIDE SA 5000

Sent by email: maher.office@parliament.sa.gov.au

Dear Mr Maher

Freedom of information application

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Office of the Minister for Human Services on 17 July 2019 seeking access to:

Copies of any and all documents (including but not limited to physical, electronic, or handwritten correspondence, letters, emails, briefs, minutes, diary entries and any other correspondence) between the Minister and/or the Minister's staff and Ms Nicole Flint and/or the Liberal for Boothby campaign.

The purpose of this letter is to advise you of my determination.

Nineteen documents have been identified and I have determined to release eighteen of the documents that fall within the scope of your application in part, and one document in full.

Section 20(4) of the Act provides that if it is practicable to give access to a copy of a document with exempt matter deleted, and it appears that the applicant would wish to be given such a copy, the agency must give access to a copy of the document to this limited extent. Documents 1-18 contain personal information of a third party and I consider that the release of this information would be an unreasonable disclosure of information related to the third party's personal affairs and have determined it to be exempt pursuant to clause 6(1) of Schedule 1 of the Act.

Information has been removed that is not relevant to your request. Please find enclosed a copy of the documents, and a document schedule containing a brief description of the documents.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Amanda Hockings, Office Manager, on telephone 8463 3388 or by email at amanda.hockings2@sa.gov.au. If you disagree with publication, you will need to advise the Office Manager within two weeks of the date of this determination.

Yours sincerely



Amanda Hockings
ACCREDITED FOI OFFICER

15 / 8 / 2019

SCHEDULE OF DOCUMENTS – 19MCOR/0083

Freedom of information application from the Hon Kyam Maher MLC seeking access to *Copies of any and all documents (including but not limited to physical, electronic, or handwritten correspondence, letters, emails, briefs, minutes, diary entries and any other correspondence) between the Minister and/or the Minister's staff and Ms Nicole Flint and/or the Liberal for Boothby campaign.*

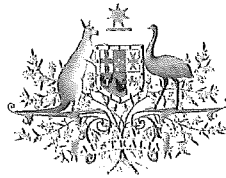
No	Author	Addressee	Date	Description of document	Determination	Reason
1.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	27/03/2019	Letter on behalf of a constituent regarding assistance with security issues at their Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information Out of Scope information removed
2.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	05/06/2019	Letter of Response – Letter on behalf of a constituent regarding assistance with security issues at their Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information
3.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	30/06/2019	Letter on behalf of constituents regarding concerns for the safety of children playing unsupervised at Brolga Place Reserve	Released in Part	Exempt – Clause 6(1) – personal information Out of Scope information removed
4.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	04/07/2019	Referral Email – Letter on behalf of constituents regarding concerns for the safety of children playing unsupervised at Brolga Place Reserve	Released in Part	Exempt – Clause 6(1) – personal information
5.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	23/06/2019	Letter on behalf of a constituent regarding accommodation for patients and their carers travelling from rural areas for medical treatment	Released in Part	Exempt – Clause 6(1) – personal information Out of Scope information removed
6.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	28/06/2019	Referral Email - Letter on behalf of a constituent regarding accommodation for patients and their carers travelling from rural areas for medical treatment	Released in Part	Exempt – Clause 6(1) – personal information
7.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	01/05/2019	Letter on behalf of a constituent regarding concerns for funding for senior Australians who do not qualify for NDIS	Released in Part	Exempt – Clause 6(1) – personal information
8.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	17/05/2019	Referral Email - Letter on behalf of a constituent regarding concerns for funding for senior Australians who do not qualify for NDIS	Released in Part	Exempt – Clause 6(1) – personal information

SCHEDULE OF DOCUMENTS – 19MCOR/0083

No	Author	Addressee	Date	Description of document	Determination	Reason
9.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	03/01/2019	Letter on behalf of a constituent regarding the wait for public housing accommodation	Released in Part	Exempt – Clause 6(1) – personal information Out of Scope information removed
10.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	15/02/2019	Letter of Response - Letter on behalf of a constituent regarding the wait for public housing accommodation	Released in Part	Exempt – Clause 6(1) – personal information
11.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	14/01/2019	Letter on behalf of a constituent regarding concerns for a Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information
12.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	28/02/2019	Letter of Response - Letter on behalf of a constituent regarding concerns for a Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information
13.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	04/09/2018	Email on behalf of constituents regarding the wait for completion of a house	Released in Part	Exempt – Clause 6(1) – personal information
14.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	07/01/2019	Letter of Response - Email on behalf of constituents regarding the wait for completion of a house	Released in Part	Exempt – Clause 6(1) – personal information
15.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	08/01/2019	Letter of Response – Letter on behalf of a constituent regarding an offering of an innovative walling system	Released in Part	Exempt – Clause 6(1) – personal information Out of Scope information removed
16.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	04/02/2019	Letter on behalf of a constituent regarding a mould problem at a Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information
17.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	18/03/2019	Letter of Response - Letter on behalf of a constituent regarding a mould problem at a Housing SA property	Released in Part	Exempt – Clause 6(1) – personal information
18.	Nicole Flint MP – Federal Member for Boothby	Minister for Human Services	26/02/2019	Letter on behalf of constituents regarding changes to the Taxi Fare Subsidy Scheme	Released in Part	Exempt – Clause 6(1) – personal information

SCHEDULE OF DOCUMENTS – 19MCOR/0083

No	Author	Addressee	Date	Description of document	Determination	Reason
19.	Minister for Human Services	Nicole Flint MP – Federal Member for Boothby	04/03/2019	Referral Email - Letter on behalf of constituents regarding changes to the Taxi Fare Subsidy Scheme	Released in Full	



NICOLLE FLINT MP

Federal Member for Boothby



Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
Adelaide SA 5000

Ref: 7421CD

Dear Minister

I was recently contacted by my constituent, [REDACTED] seeking urgent assistance with security issues at his Housing SA residence at [REDACTED]

[REDACTED] outlined to me that he feels increasingly anxious about his personal safety at his current Housing SA residence because of the intimidating and harassing conduct of his neighbour, [REDACTED] states that [REDACTED] is verbally abusive towards him, has climbed on to his roof, and has attempted to break in to his residence.

[REDACTED]

I am advised by [REDACTED] that despite repeatedly contacting Housing SA regarding the above issues, the SAPOL safety recommendations have yet to be acted on by Housing SA.

Please find attached, for your information and attention, a copy of the SAPOL report. I would be grateful if you could please look into this matter and ensure that this issue is resolved as a matter of urgency, without further distress.

Please liaise with [REDACTED] and advise him when the SAPOL safety recommendations will be actioned. [REDACTED] is contactable on [REDACTED]



NICOLLE FLINT MP

Federal Member for Boothby

Alternatively, [REDACTED] mother is contactable on [REDACTED] is [REDACTED]
[REDACTED] carer and she assists him with correspondence.

Thank you for your consideration and assistance with this important matter.

Yours sincerely

A handwritten signature in dark ink, appearing to be 'Nicole Flint', with a long, sweeping horizontal line extending to the right.

Nicolle Flint MP
Member for Boothby

27/3/2019

Encl. [REDACTED]

Out of Scope

Out of Scope





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of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
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Tel 08 8463 6560
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19MHA/0255

Ms Nicolle Flint MP
Federal Member for Boothby
Level 1, 724 Marion Road
MARION SA 5043

Dear Ms Flint

Niccole

Thank you for your letter on behalf of [REDACTED] of [REDACTED]
[REDACTED] regarding his request for security items at his Housing SA (HSA)
property.

HSA advise that installation of the security upgrades recommended by the South
Australia Police have mostly been approved at no cost to [REDACTED]
wishes to install padlocks to the gates and deadlocks for the garage, this will need
to be at his own cost. I understand the work has not yet been completed due to
[REDACTED] being interstate. However, it is anticipated the work will be completed
soon.

I'm informed HSA staff are working with [REDACTED] around strategies for his own
safety and encouraging him to report any incidents to SAPOL and HSA as they
occur. Currently [REDACTED] has requested SAHA not address his concerns with
his neighbour.

I hope this information will assist you to respond to [REDACTED] Should you have
any further queries, please contact [REDACTED] on phone
[REDACTED]

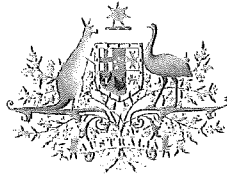
Yours sincerely

Michelle Lensink

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

5/6 /2019





NICOLLE FLINT MP

Federal Member for Boothby



Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5000

Ref: 7800CD

Dear Minister

At a recent street corner meeting that I held in Sturt, I met with local residents at the [REDACTED]

These residents voiced their concern regarding the number of children that often play at the reserve unsupervised; often also playing on the street. There was a general concern regarding the safety of these children and in particular the danger of them being involved in an accident whilst playing on the road.

I would be grateful if you could please advise whether you are aware of these concerns? Additionally, I would be grateful if you could please monitor this situation and assess if there are any measures that can be taken to improve the overall safety of park users?

Thank you for your consideration and assistance with this matter.

Yours sincerely

Nicolle Flint MP
Member for Boothby

30/6/2019

[REDACTED]

Out of Scope

Out of Scope

 Level 1, 724 Marion Road, Marion SA 5043

 (08) 8374 0511  nicolle.flint.mp@aph.gov.au

 nicolleflint.com  [NicolleFlintLiberal](https://www.facebook.com/NicolleFlintLiberal)

From: [DHS:Minister for Human Services](#)
To: ["nicolle.flint.mp@aph.gov.au"](mailto:nicolle.flint.mp@aph.gov.au)
Subject: Referral of Correspondence
Date: Thursday, 4 July 2019 2:28:00 PM
Attachments: [Letter from Nicole Flint MP regarding the safety of children at the Brolga Place Reserve.pdf](#)
[image001.png](#)

Dear Ms Flint

On behalf of Hon Michelle Lensink MLC, Minister for Human Services, thank you for your letter dated 30 June 2019 regarding the safety of children at the [REDACTED]
[REDACTED]

While the Minister appreciates receiving your letter, I advise that this matter falls within the portfolio responsibility of the Hon Rachel Sanderson MP, Minister for Child Protection and your correspondence has been forwarded to that office for consideration.

Should you have any further queries in relation to your correspondence, please contact the office of the Minister for Child Protection on 08 8303 2926 or Minister.Sanderson@sa.gov.au.

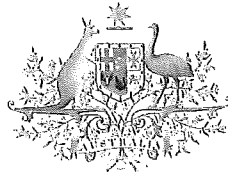
Kind regards

Correspondence Team
Minister for Human Services
Department of Human Services

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NICOLLE FLINT MP

Federal Member for Boothby



Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5000

Ref: 7751CD

Dear Minister *Michelle*

I write on behalf of my constituent [REDACTED] who has raised concerns regarding accommodation for patients and their carers travelling from rural areas for medical treatment in Adelaide.

Please find enclosed, for your information and attention, a copy of the correspondence received from [REDACTED]

I would be grateful if you could please provide a response to the concerns raised.

Thank you for your assistance and consideration of this matter.

Yours sincerely

Nicolle Flint MP
Member for Boothby

23/6 /2019

[REDACTED]

Out of Scope

From: DHS:Minister for Human Services
To: "nicolle.flint.mp@aph.gov.au"
Subject: Referral of Correspondence
Date: [REDACTED]

Dear Ms Flint

On behalf of Hon Michelle Lensink MLC, Minister for Human Services, thank you for your letter dated 23 June 2019 regarding [REDACTED].

While the Minister appreciates receiving your letter, I advise that this matter falls within the portfolio responsibility of the Hon Stephen Wade MLC, Minister for Health and Wellbeing and your correspondence has been forwarded to that office for consideration.

Should you have any further queries in relation to your correspondence, please contact the office of the Minister for Health and Wellbeing on 08 8463 6270 or MinisterforHealth@sa.gov.au.

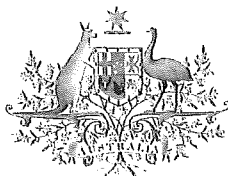
Kind regards

Correspondence Team
Minister for Human Services
Department of Human Services

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NICOLLE FLINT MP

Federal Member for Boothby



Hon Michelle Lensink MLC
Minister for Human Services
GPO BOX 2832
ADELAIDE SA 5000

Ref: 7600CD

Dear Minister

I write on behalf of my constituent [REDACTED] who is the carer for [REDACTED]
[REDACTED] reside together in [REDACTED]
[REDACTED] has raised her concerns regarding funding for senior Australians who do not
qualify for the National Disability Insurance Scheme (NDIS).
[REDACTED] and requires
ongoing assistance with general activities of daily living. [REDACTED] has a [REDACTED]
[REDACTED] states that the [REDACTED] fails to
adequately support [REDACTED] acute care needs.

Please be advised that I have written to the responsible Federal Ministers to raise the
above concerns. However, could you please advise about any additional community or
State Government support services which may be available to assist [REDACTED] to
maintain independence at home?

Thank you for your consideration and assistance with this matter.

Yours sincerely

Nicolle Flint MP
Member for Boothby

1 / 5 2019

cc. [REDACTED]

From: DHS:Minister for Human Services
To: "nicolle.flint.mp@aph.gov.au"
Subject: Referral of Correspondence
Date: Friday, 17 May 2019 10:39:00 AM
Attachments: [REDACTED]

Dear Ms Flint

On behalf of Hon Michelle Lensink MLC, Minister for Human Services, thank you for your letter dated 1 May 2019 regarding [REDACTED].

While the Minister appreciates receiving your letter, I advise that this matter falls within the portfolio responsibility of the Hon Stephen Wade MLC, Minister for Health and Wellbeing and your correspondence has been forwarded to that office for consideration.

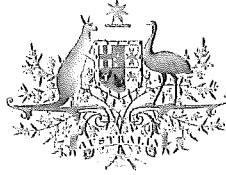
Should you have any further queries in relation to your correspondence, please contact the office of the Minister for Health and Wellbeing on 08 8463 6270 or ministerforhealth@sa.gov.au.

Kind regards

Correspondence Team
Minister for Human Services
Department of Human Services

cid:image003.png@01D3C28B.7E417CA0


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NICOLLE FLINT MP

Federal Member for Boothby



The Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Ref: 7002UH

Dear Minister

Michelle

I write to you on behalf of [REDACTED] who has written to me with concerns regarding the wait for public housing accommodation.

[REDACTED] has a son, [REDACTED] who has been waiting for Category One housing, for over two years. [REDACTED] and lives in an environment that he considers to be unsafe. [REDACTED] has been the victim of violence that [REDACTED] believes is related to drug and alcohol abuse.

[REDACTED] believes that there is not sufficient public housing to protect vulnerable members of the community. I have enclosed for your consideration a copy of the email received from [REDACTED] that provides more details on the matter.

Could you please assist with providing a response to [REDACTED] by outlining how the State Government, through Housing SA, is assisting and also investigate the progress of her son's priority listing?

Thank you for your assistance with this matter.

Yours sincerely

Nicolle Flint MP
Federal Member for Boothby

3 / 1 /2019

Encl.
cc.

[REDACTED]

Out of Scope



**Government
of South Australia**

Minister for Human Services

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19MHA/0007

Ms Nicolle Flint MP
Federal Member for Boothby
Level 1, 724 Marion Road
MARION SA 5043

Nicolas
Dear Ms Flint

Thank you for your letter on behalf of your constituent, [REDACTED]
regarding her son's request for a housing transfer.

Housing SA (HSA) have advised that they are prioritising [REDACTED]
transfer request due to the risks identified with his current tenancy. However, due
to the low vacancy rates of public housing, it is not possible to predict when an
offer will next be made.

[REDACTED] transfer request has been updated to reflect his request to only be
offered properties that are different from his current unit; that is, in smaller, more
settled complexes that are less densely-populated.

I ask that you advise [REDACTED] that should her son's circumstances change, to
contact Ms Karen Jenkins, Operations Manager on [REDACTED] so that her son's
transfer application can be updated to reflect his housing needs.

I trust this information is of assistance in responding to your constituent.

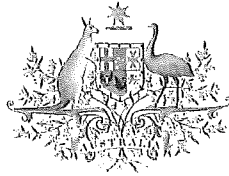
Yours sincerely

Michelle Lensink

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

15/2/2019





NICOLLE FLINT MP

Federal Member for Boothby



The Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Ref: 7053UH

Dear Minister

Michelle

I write to you on behalf of [REDACTED] who has raised concerns regarding her mother's Housing SA accommodation.

[REDACTED] mother, [REDACTED]
[REDACTED] states that a large protrusion has appeared on the concrete floor of her mother's hallway that could be related either to mould or asbestos and therefore potentially poses a serious health risk. At the very least, it is a tripping hazard for her [REDACTED] mother who is [REDACTED]

[REDACTED] states that she has tried on several occasions to resolve this matter with Housing SA without success. Could you please investigate this matter and action accordingly?

Thank you for your assistance with this matter.

Yours sincerely

Nicolle Flint MP
Federal Member for Boothby

1/7 /2019
[REDACTED]



Government
of South Australia

Minister for Human Services

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19MHA/0046

Ms Nicolle Flint MP
Federal Member for Boothby
Level 1, 724 Marion Road
MARION SA 5043

Dear Ms ~~Flint~~ *Nicolle*

Thank you for your letter regarding [REDACTED]
[REDACTED] and the protrusion from the flooring in the passage of her Housing SA home.

I am advised the Multi-Trade Contractor (MTC) attended [REDACTED] property and tested a sample of the flooring for asbestos, prior to arranging further work. It was established the protrusion was due to water damage from a previous flooding from the laundry. I understand the sample of flooring was returned as negative for asbestos.

Subsequent work orders were arranged and the repair works were completed on 21 January 2018.

On 7 February 2019, the MTC Manager spoke to members of [REDACTED] family who confirmed the repair was resolved and they were satisfied there was no longer a trip hazard at the property.

Should you or [REDACTED] have any further concerns, please contact the Maintenance Inspector, Paul Brophy on (08) 8208 6282.

I trust this information will enable you to respond to your constituent.

Yours sincerely

Michelle Lensink

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

28/2/2019



From: [Lensink, Michelle \(DHS\)](#)
To: [DHS:Minister for Human Services](#)
Cc: [Hancock, Janette \(DHS\)](#); [Darling, Zoe \(DHS\)](#)
Subject: FW: Thomas Matter
Date: Tuesday, 4 September 2018 5:42:14 PM
Attachments: [image001.jpg](#)
Importance: High

Hi Team, would you mind following up on this matter please?

From: Flint, Nicolle (Private) <flinty@aph.gov.au>
Sent: Tuesday, 4 September 2018 4:26 PM
To: Lensink, Michelle (DHS) <Michelle.Lensink@sa.gov.au>
Cc: 'elder@parliament.sa.gov.au' <elder@parliament.sa.gov.au>; Flint, Nicolle (MP) <Nicolle.Flint.MP@aph.gov.au>; Henderson, Ursula (N. Flint, MP) <Ursula.Henderson@aph.gov.au>
Subject: [REDACTED]
Importance: High

Dear Minister

Thank you so much for making the time to discuss the [REDACTED] matter with me on 23 August 2018.

My office was assured that the handover of the property to [REDACTED] the property managers, would occur on 3 September. This has not occurred and we have been advised the landscaping has still not been finished and SA Water has not installed a water meter.

I must reiterate my deep disappointment with the Department on this matter; it is unacceptable that the [REDACTED] have been waiting months for completion of the house. It is even more unacceptable that they have been continually told that it is 'two weeks away'. [REDACTED] [REDACTED] are elderly [REDACTED] respectively) and have not had respite care since April.

Can you PLEASE have your Department resolve this matter immediately.

Thank you, once again for your assistance.

Best regards

Nicolle

Nicolle Flint MP
Federal Member for Boothby

Standing Committee on Tax and Revenue
Standing Committee on Public Accounts and Audits

Level 1, 724 Marion Road, MARION SA 5043
Phone: (08) 8374 0511 | Fax: (08) 8374 3071



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Minister for Human Services

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18MHA/0149.1

Ms Nicolle Flint MP
Federal Member for Boothby
Email: nicolle.flint.mp@aph.gov.au

Dear Ms Flint

Nicdle,

I refer to your letter of 1 November 2018 regarding your constituents, [REDACTED] and the late [REDACTED] and the delays experienced during the completion of a new home for their daughter, [REDACTED]

I am advised that these delays were outside the control of Disability SA, being associated with the installation of a gas meter, fittings and fixtures, and household items such as whitegoods, furniture and window treatments and the purchase of items such as crockery and cutlery. The delayed delivery and installation of some of these items necessitated the hand-over date being rescheduled several times. I understand that your office was informed of this on 3 October 2018.

I am told that [REDACTED] was allocated her new property on 24 October 2018. I have been assured that [REDACTED] and her co-tenant are now well-settled into their new home. Despite their grief at the recent loss of their [REDACTED] and her mother are both very happy and content with her new living arrangements.

Thank you for following up this matter.

Yours sincerely

Michelle Lensink

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

7/1/2019





**Government
of South Australia**

Minister for Human Services

Level 12 South
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Fax 08 8463 4480

18MHA/0327

Ms Nicolle Flint MP
Federal Member for Boothby
Level 1, 724 Marion Road
MARION SA 5043

Dear Ms Flint

Nicolle,

Thank you for your letter on behalf of your constituent, [REDACTED] who, according to his brochure titled [REDACTED] is offering an innovative walling system.

The SA Housing Authority (SAHA) has responsibility for the South Australian Housing Trust (SAHT) Act 1995 and manages the State Government's social housing portfolio. It also plays a key role in enabling and supporting the State's multi-provider housing system.

SAHA is committed to providing housing that is socially and environmentally affordable and sustainable. Newly constructed dwellings are delivered through a number of programs and projects.

For the majority of its new house construction, SAHT has a minimum design and construction specification (MDCS) that includes various external wall cladding options. The MDCS is available to the public via the website below; <https://dhs.sa.gov.au/services/sa-housing-authority/housing-design-guidelines> Clause 3.7 specifies the external wall cladding that can be used including insulated structural panels.

For SAHA's design and construction program, builders can tender for new building work utilising a structural system that complies with the relevant Australian Standard and will achieve building rules consent from the approving authority. For your information, attached is a list of builders who provide house construction services to SAHT.

There may be an opportunity offered by a builder to your constituent to trial this product on a new building.

I trust this information assists you in responding to your constituent.

Yours sincerely

A handwritten signature in cursive script, appearing to read "Michelle Lensink".

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

8/1 /2018

Encl: List of SAHT builders.

SA Housing Authority



**Government of
South Australia**

Pre-Qualified Builders Panel (Active) for New Construction for SAHT

At 14 November 2018

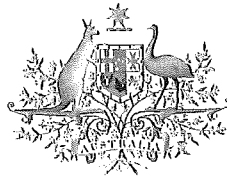
Regional / Country Based Operations & Tenders ONLY

Regional Based Operations, will consider Metro tenders

Metro Based, will consider select Regional Areas

Out of Scope

Out of Scope



NICOLLE FLINT MP

Federal Member for Boothby



The Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Ref: 7108UH

Dear Minister

Michelle
I write to you again on behalf of [REDACTED]
who is continuing to experience a mould problem at her Housing SA residence.

[REDACTED] has become increasingly distressed by the mould situation and the associated potential risks to her health, safety and overall wellbeing. [REDACTED] does not wish to move to another property but instead would like the residence and furnishings to be appropriately cleaned so that she can continue living at the residence.

Could you please investigate [REDACTED] concerns and action accordingly?

Thank you for your assistance

Yours sincerely

Nicolle Flint MP
Federal Member for Boothby

4/2/2019

cc. [REDACTED]



**Government
of South Australia**

Minister for Human Services

Level 12 South
1 King William Street
Adelaide SA 5000
GPO Box 2832
Adelaide SA 5001
DX 115
Tel 08 8463 6560
Fax 08 8463 4480

18MHA/0088.1

Ms Nicolle Flint MP
Federal Member for Boothby
Level 1, 724 Marion Road
MARION SA 5043

Dear Ms Flint

Nicolle

Thank you for your letter regarding your constituent, [REDACTED] of [REDACTED]. I understand from your letter [REDACTED] has significant concerns about the mould in her property and the potential risk to her health, safety and wellbeing.

Housing SA (HSA) advise an independent assessment of [REDACTED] current home, conducted in late 2018 revealed the significant remediation required to address the mould issues.

The HSA Property Assessment Team have advised the property will need to be vacant in order to carry out this work. [REDACTED] is therefore required to relocate to another HSA property. [REDACTED] will be fully supported through the relocation process, with associated costs covered under the Relocation Policy.

I understand [REDACTED] reluctance to move from her home. However, given the amount of work required and the need for the property to be vacant while this work is undertaken; the current situation is no longer tenable.

In conjunction with the need to address the maintenance at the [REDACTED] property, it has also been identified for consideration under the Right Sizing Program.

[REDACTED] is a single person residing in a four bedroom property. As you would appreciate, four bedroom properties are in very high demand. The Right Sizing program was approved by the SA Housing Trust Board to address underutilisation of public housing properties. [REDACTED] is eligible for a two-bedroom property and will be able to discuss her preferences for areas with HSA staff, and negotiate a relocation agreement.

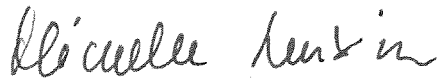
Unless final costings prove uneconomical, it is HSA's intention to remediate and renovate the [REDACTED] property for a larger family on the wait list. A full assessment will be undertaken when the property is vacant.

I encourage [REDACTED] to work with HSA for an outcome that will see her concerns about her health and wellbeing resolved in a property that better suits her circumstances.

If you or [REDACTED] have any further questions, please contact Mr Martin Rowe, Operations Manager on 8208 6228.

I trust this information assists you to respond to [REDACTED]

Yours sincerely



Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES

18/3 / 2019



NICOLLE FLINT MP

Federal Member for Boothby



The Hon Michelle Lensink MLC
Minister for Human Services
GPO Box 2832
ADELAIDE SA 5001

Ref: 7245UH

Dear Minister

Michelle

I write to you on behalf of the [REDACTED] family who have shared concerns with me regarding possible changes to the Taxi Fare Subsidy Scheme.

I recently met [REDACTED] while doorknocking in the [REDACTED] area. Their son, [REDACTED] is a regular access cab user with a permanent booking to take him to his job at [REDACTED]. He has developed a rapport with his usual driver and feels very comfortable and safe during his travels.

The family are concerned that the State Government may introduce changes to this scheme with an alteration from the current contractor, to one that does not support permanent regular bookings. If such a change occurs, the family would hold deep concerns over [REDACTED] safety, as previously he had a bad experience when he mistakenly got into the incorrect taxi and his parents thought that he was lost.

I urge the State Government to keep the Taxi Fare Subsidy Scheme in its current form, thereby allowing regularly permanent bookings to aid the safety and security of people living with a disability.

Thank you for your consideration of this matter.

Yours sincerely

Nicolle Flint MP
Federal Member for Boothby

26/2/2019

cc. [REDACTED]

From: [DHS:Minister for Human Services](#)
To: ["nicolle.flint.mp@aph.gov.au"](mailto:nicolle.flint.mp@aph.gov.au)
Subject: Referral of Correspondence to the Minister for Transport, Infrastructure and Local Government
Date: Monday, 4 March 2019 3:44:00 PM
Attachments: [image001.png](#)

Dear Ms Flint,

On behalf of Hon Michelle Lensink MLC, Minister for Human Services, thank you for your letter dated 26 February 2019 regarding possible changes to the Taxi Fare Subsidy Scheme.

While the Minister appreciates receiving your letter, I advise that this matter falls within the portfolio responsibility of the Hon Stephan Knoll MP, Minister for Transport, Infrastructure and Local Government and your correspondence has been forwarded to that office for consideration.

Should you have any further queries in relation to your correspondence, please contact the office of the Minister for Transport, Infrastructure and Local Government on 08 7109 8430 or MinisterKnoll@sa.gov.au.

Kind Regards,

Correspondence Team
Minister for Human Services
Department of Human Services



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