



Our ref: DHS/20/07991
Your ref: 8474930

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Sent by email: shadowhumanservices@parliament.sa.gov.au

Dear Ms Cook

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Department of Human Services (DHS) on 24 July 2020, seeking access to:

Copy of the 'Progress Report', including the data report and advice on any challenges or difficulties which was required under Schedule Item B of the Contract for Services between the Commonwealth of Australia and the Department of Human Services in relation to Services for Personal Alert Systems Rebate Scheme (PARS) [(the PARS contract)] in South Australia, signed by Minister Lensink on 18 July 2019.

TIMEFRAME: 1/11/2019 – 31/01/2020

Schedule Item B of the PARS contract, between the Commonwealth of Australia (as represented by the Commonwealth Department of Health (DOH)) and DHS, states that:

The Contractor will be required to provide the following to the Department:

Progress Report

A mid-year progress update will be provided to the Department via email in December 2019 and will include:

- *A data report on the number of clients waiting for a HCP [Home Care Package] who have accessed the scheme;*
- *Advice on any challenges or difficulties encountered and the action taken (or proposed to be taken) in overcoming these.*

I can advise that, to date, a specific written 'progress report' has not been provided to DOH. DHS therefore holds no documents relevant to this FOI application. However, in the spirit of transparency, I can advise that DOH was informed that 122 clients awaiting HCPs had accessed the scheme during the period July – December 2019; this information was provided in two quarterly invoices.

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au.

Yours sincerely

Sally McInnes
ACCREDITED FOI OFFICER

24 / 8 / 2020