



Our ref: DHS/19/02752
Your ref: 7254438

Ms Nat Cook MP
Member for Hurtle Vale
PO Box 158
WOODCROFT SA 5162

Office of the Chief Executive
Level 8 North
Riverside Building
North Terrace
Adelaide SA 5000

GPO Box 292
Adelaide SA 5001

DX115

Tel: 08 8413 9050
Fax: 08 8413 9002

ABN 11 525 031 744

Sent by email: tristan.rust@parliament.sa.gov.au

Dear Ms Cook

I refer to your application under the *Freedom of Information Act 1991* (the Act), received by the Department of Human Services (DHS) on 5 February 2019, seeking access to:

Copies of any and all documents (including but not limited to physical and electronic material) regarding DHS, SAHT, SAHA or Ministerial Paper 18MHS/0718.

Three documents were located that fits within the scope of your request and I have determined to release these documents in full. Please find enclosed a copy of the documents released, and a document schedule containing a brief description of the documents and determination in summary form.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may/will be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely

Matthew Schutz
ACCREDITED FOI OFFICER

4 / 03 / 2019

SCHEDULE OF DOCUMENTS – DHS/19/02752

Freedom of information application from Nat Cook MP seeking access to copies of any and all documents (including but not limited to physical and electronic material) regarding DHS, SAHT, SAHA or Ministerial Paper 18MHS/0718.

No	Author	Date	Description of document	Determination	Reason
1.	Silvia Fotinakis, Senior Project Officer, Contracting and Sector Liaison	06/09/2018	Briefing – 18MHS/0718 - Baptist Care SA Staff Conference on the 10th of September	Released in full	No exempt material
2.			Attachment 1 to Document 1 - Draft speech notes	Released in full	No exempt material
3.			Attachment 2 to Document 1 - BCSA 2018 Annual Conference program	Released in full	No exempt material

Reference Number: 18MHS/0718

**Government of South Australia**

Department of Human Services

TO MINISTER FOR HUMAN SERVICES**RE: BAPTIST CARE SA STAFF CONFERENCE ON THE 10TH OF SEPTEMBER****Decision/action required by: 10 / 09 / 2018****Reason: Date of event**

Recommendation	Response
1. That you note the information provided in the briefing regarding Baptist Care SA.	Approved / Not Approved / <u>Noted</u>
2. That you approve the draft speech notes.	<u>Approved</u> / Not Approved / Noted

Comments:

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Hon Michelle Lensink MLC**6 / 9 / 2018****PURPOSE**

Briefing and draft speech notes for the opening of Baptist Care SA's (BCSA) annual staff conference.

KEY POINTS

- You have been invited to open the Baptist Care SA staff conference, "From Adversity to Opportunity", at 9:15 am on Monday 10 September 2018.
- The conference will focus on BCSA services spanning over 100 years of supporting vulnerable and disadvantaged people to reconnect in the community.

RISKS/SENSITIVITIES

Nil

DISCUSSION**Conference**

The conference will be held on Monday 10 September 2018 at the Clovercrest Baptist Church from 9:00 a.m. to 5:00 p.m.

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You have been requested to speak for roughly 10 minutes. You will be introduced by BCSA's Chief Executive Officer, Mr Graham Brown at 9:15 am.

BCSA will provide information, including a Function Sheet, after the RSVP date of 5 September 2018.

The conference will include a number of workshops and information updates on topics that BCSA is currently involved in, such as:

- Indigenous cultural pre-engagement
- Leading change
- The challenges of the NDIS toward positive experiences
- Self-care and building resilience

As well as BCSA staff, speakers/presenters will include:

- Mr Paul Nixon, Deputy Chief Executive, Chief Social Worker and Director of Professional Practice, Oranga Tamariki – Ministry for Children, New Zealand. Mr Nixon will be the keynote speaker
- Ms Claire Langsford, social researcher and evaluation practitioner
- Mr Stewart Bogle and Mr Mark Yettica-Paulson, Australians Together.

Baptist Care SA

BCSA provides mental health, disability and National Disability Insurance Scheme (NDIS) services; Aboriginal services; camping and adventure programs; chaplaincy services; employment, education and training; homelessness services; out-of-home care; refugee services; welfare and youth services, which are provided from a number of sites in Adelaide metropolitan area and rural South Australia.

In 2018-19, BCSA will receive state funding of \$10.48 million, comprised of:

- South Australian Home and Community Care (SA HACC) funding, Specialist Homelessness Services funding and Office for Youth funding. The funding is used to support individual clients in supported accommodation settings (\$4.5 million), group homes (\$3.4 million);
- Administration of the Community Links and Karpandi Elder Women's Program (\$0.45 million);
- An outreach homelessness service, community transition worker and a youth and Aboriginal-specific homelessness service (\$2.1 million); and
- A youth mentoring program (\$0.25 million).

The majority of BCSA's disability clients commenced the transition to the NDIS on 1 July 2017 when people aged 18-64 years began the transition process. In 2017-18, nine clients transitioned, which resulted in a reduction of approximately \$1.6 million in state funding. To date, no clients have transitioned in 2018-2019.

BCSA was also awarded funding in Round 2 of the NDIS Information Linkages and Capacity (ILC) Building National Readiness Grants:

- \$560,351 over two years (2018-2020) for the Able & Deadly project for Aboriginal people and those with disability who are homeless, or who have psychosocial or cognitive disability, with the aim of removing barriers to accessing support from the NDIS or mainstream services providers; and

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- \$167,637 over two years (2018-2020) for the Connections project, working with people with disability and their families to co-design and jointly deliver community inclusion workshops across South Australia.

BCSA believes it is well positioned as an NDIS service provider with the development of an NDIS Project Team as part of the Future Jobs Fund to support a broad organisational transition to the NDIS, and procurement of a new Client Management System to support a mobile workforce in the delivery of services in metropolitan and regional South Australia.

BUDGET

Are there financial implications

No

Division	Disability and Reform		
Director	Joe Young	 signature	3/9/18
Group Executive Director	Gerrie Mitra	 signature	4/9/18
A/Deputy Chief Executive	Kim-Sherie Summers	 signature	5/9/18

ATTACHMENTS

1. Draft speech notes
2. BCSA 2018 Annual Conference program

Contact Officer:	Silvia Fotinakis, Senior Project Officer, Contracting and Sector Liaison 8415 4283 / silvia.fotinakis@sa.gov.au
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DRAFT

SPEECH NOTES

Hon Michelle Lensink MLC
MINISTER FOR HUMAN SERVICES



**Government
of South Australia**

**Baptist Care SA Staff Conference
Monday 10 September, 2018**

Acknowledgements:

Graham Brown – Chief Executive Officer, Baptist Care SA
(other acknowledgements)

Acknowledgement of Country

We acknowledge this land that we meet on today is the traditional land of the Kaurna People, and that we respect their spiritual relationship with their country. We also acknowledge the Kaurna People as the custodians of the Adelaide region, and that their cultural and heritage beliefs are still as important to the living Kaurna People today.

Speech

I'm delighted to join you today to open Baptist Care SA's annual staff conference – this year with the theme “From Adversity to Opportunity”.

It must be acknowledged at the start of today's conference that Baptist Care SA has been making a significant contribution to our state for more than 100 years.

From your creation in 1913, Baptist Care SA has grown to more than 1,200 dedicated and professional staff delivering vital services and programs in metropolitan Adelaide and across the state.

Those services and programs – including accommodation and homelessness services, programs for Aboriginal South Australians, refugee services, education and training, chaplaincy services, and NDIS services – provide hope and support for so many South Australians.

Your purpose statement says it all – “finding ways to make people's lives better”.

You should all be very proud of your status as a service provider of choice for vulnerable South Australians, and their families and carers, and an exemplar of values for the South Australian community.

As the Minister for Human Services, I am proud that the State Government makes an important financial contribution to enable Baptist Care to undertake its vital pastoral and support work.

This financial year the government is investing almost \$10.5 million in disability funding, specialist homelessness services funding, and youth funding to support Baptist Care to deliver the services and programs your clients need and rely on.

As we all know, the NDIS has brought about generational change in how we fund disability services in this country – with Australians living with disability now having much greater choice and control over the services and supports they need to live a fulfilling life.

Your foresight in responding to the NDIS transition, as well as the introduction of your new Client Management System to support your staff in delivering services, has put your organisation at the forefront of the NDIS evolution in our state.

The Marshall Government is also committed to supporting the NDIS and its benefits for South Australians with disability.

Recently we became only the second State behind New South Wales to sign an historic agreement with the Commonwealth which guarantees funding for the full NDIS in South Australia.

Under the Bilateral Agreement, South Australia will contribute more than \$720 million a year to the NDIS. We will increase that commitment by four percent every year, while the Commonwealth will fund remaining NDIS costs.

Our history with the NDIS goes back to 2013 when we signed up for a three-year trial focussed on children with disability. Our state has always been a national leader in delivering services and supports for people living with disability.

The Marshall Government is committed to supporting South Australians with a disability. I was proud to introduce the Disability Inclusion Act as the very first piece of legislation passed by Parliament under the new government.

The Act sets a new legal framework to support equal access for people with disability to community services and activities such as education, public transport, and health.

We will do this by developing and implementing a new State Disability Inclusion Plan. State government agencies and local councils will need to develop and implement Disability Access and Inclusion Plans.

Without equal access to everyday activities such as education and public transport, South Australians with disability may not be able to fully participate in their community, despite the benefits of the NDIS.

Ladies and gentlemen, you're about to discuss and debate a fascinating range of topics presented by some experienced and dedicated practitioners.

I wish you all the best for your deliberations, and I'm delighted to declare open today's Baptist Care SA annual staff conference.

Thank you.

ENDS



**baptist
care sa**

Annual Conference

Monday 10 September 2018

9am – 5pm

Clovercrest Baptist Church

**“From Adversity to
Opportunity”**

Supported by:

Statewide
Your local industry fund **Super**

Workshops

A1

Snapshot of Hope, Support and Belonging

Anne Van Loon, Ellen Beasy and Richard Hawke

Baptist Care SA is working with churches to provide opportunities to their communities to move from hopeless to hopeful, helpless to empowered and enabled, and disconnected to belonging.

Snapshot 1: Belonging – intentional and informed friendship and community inclusion for people living with severe and persistent mental illness.

Snapshot 2: Thriving Communities – How Baptist Care SA and Baptist Churches of SA can work together through strengths based community development projects.

Snapshot 3: Breaking Free – mentoring and wider support through the local church community for those coming out of the prison system.



Anne has a background in health and community care, working as an Emergency nurse, teaching nursing at Uni SA and Flinders Uni, undertaking research with vulnerable people at RDNS (SA), and now working with Baptist Care SA in the Church Support Team which seeks to support churches to effectively work with our community's most vulnerable people.



Ellen has a Bachelor of Ministry and has worked with churches and NGO's for the past twelve years. She is the project officer for the Collaborative Community Projects, an initiative that supports churches to create and outwork strengths based community development projects in their local communities.



Richard has an extensive ministry history as a pastor in single and team ministries (11 years), various roles in the homelessness sector at WestCare (11 years) and more recently as a prison chaplain (5 years). He loves what he does, but also enjoys spending time with family and as an occasional beekeeper.

A2

Indigenous Cultural Pre-Engagement

C1

Stewart Bogle, Executive Director, Mark Yettica-Paulson, Workplace Relationship Manager
Australians Together

What if all Baptist Care SA staff could strengthen their empathy and connection with Indigenous Australia? Mark Yettica-Paulson, Australians Together

This workshop is the first step to help Baptist Care SA staff:

- Develop a greater understanding of our shared history
- Gain a better appreciation of the impact of intergenerational trauma on Indigenous communities
- Navigate the many complex challenges facing Indigenous communities
- Realise the steps they can take to make a difference
- Understand how they can learn more

Mark, an Indigenous leader from the South East Queensland and North East NSW regions, will introduce Australians Together's pre-engagement training, which is currently being run with Baptist Care SA staff across the state. Pre-engagement sessions prepare staff for cultural training and working with Indigenous people. Participants will have an opportunity to understand the purpose, goals and outcomes of ***the pre-engagement training throughout the organisation.***

This interactive workshop will demonstrate how participants can deepen their understanding of cultures and identities.



Stewart's background in education and theology underpins a career spent providing leadership to schools, organisations and churches. In 2010, he began a journey of listening and learning from inspiring Indigenous Australians.

Through their stories, he became aware of 'a wound in the spirit of our nation' that began with colonisation and continues today. He founded Australians Together to address this wound and change the narrative of our country.



Mark, an Indigenous leader from the South East Queensland and North East NSW regions, brings decades of wisdom from his career in leadership development and community education across the corporate and government sectors.

Mark has one goal in mind: changing the hearts and perspectives of all Australians, so we can find ways to live together more respectfully.

A3

Leading Change

B3

Stefano Tocci

- Perspectives on Change
- Change and it's issues
- Leading Change (Leading myself – I am the change agent)
- Practical Stories
- Concluding thoughts/Q&A



Stefano has a MA in Leadership and Management. He has worked in leadership roles for more than 17 years, with a particular focus on community and people management. He has been 'hands on' in the transition of several teams/ departments at both local and state level, mainly within the community and Church sectors. This workshop will draw on his experience and expertise to provide practical examples of positively embracing change. Stef's passion is to see everyone achieve their full potential.

B4

The Challenges of the NDIS – How can we make it a Positive Experience?

C3

Garry Peschel

Every day we see stories about the challenges faced by clients, families and carers under the NDIS. The process can be overwhelming along with much of the documentation required. The Pre-Planning Guide is a vital tool which is used to identify a client's goals and the services they require. Baptist Care SA has just developed their own unique Pre-Planning Guide. During the workshop, staff will be asked to work through this Guide and identify any enhancements which could be made. As an organisation, we need to ensure the NDIS process is a positive experience for our clients and allows them to live the life they deserve.



Garry has been with Baptist Care SA as the NDIS Project Manager since February 2018. Prior to that he held the role of Executive Manager Service Development & Operations with Guide Dogs SA / NT. Garry has more than 20 years' experience in senior leadership roles in the Acute and Community Health and Disabilities Service sectors.

With the NDIS being the greatest social change since Medicare, he is proud and extremely passionate about being part of the Baptist Care SA team that is working hard to support and improve the lives of people and their families living with disability to achieve their personal goals and ambitions, now and into the future.

A4

The Wheel, the Rock and the Chocolate: Taking a fresh look at your self-care and how you build resilience.

C2

Ian Warner, Staff Chaplain

If you have worked with Baptist Care SA for any length of time, you may have noticed that the work can take a toll on your wellbeing. Critical to our ability to thrive in this tough work environment are our self-care strategies and the resilience they provide. Over the last few years, several recurring themes in the issues challenging staff resilience have emerged. In response to these, a new training course aimed at supporting staff to develop their resilience has been developed. Come along and discover how the wheel, the rock and the chocolate can contribute to your well-being.



Ian is an accredited Baptist Minister, Chaplain and Youth Worker with over 20 years' experience. Through his work with at risk youth and in aged care, health, disability, and education Ian has been confronted with the difficult journey of care providers which

has led to a deep passion to "Care for the Carers." In his current role as Coordinating Chaplain, Ian provides support to the over 1000 staff of Baptist Care SA. A key aspect of this support is proactively working with staff to develop healthy and robust approaches to their Self-Care.

B1

Beyond Outcomes Measurement: Evaluation approaches that engage and empower marginalised people

C4

Claire Langsford

In the community services sector evaluation is often seen as a necessary evil – time consuming data collection activities that must be undertaken to satisfy the reporting requirements of the funder. Drawing on Australian and international examples of contemporary practice, Claire will introduce a variety of evaluation approaches that aim to empower clients rather simply record or measure them. As we plan for the future of Baptist Care SA we need to consider how we can use evaluation to not only build an evidence base but to include client voices in our service design and continuous improvement.



Since 2013 **Claire** has worked as a researcher and evaluation practitioner in a number of community services organisations in South Australia including COTA SA and Uniting

Communities. She completed a Ph.D in Anthropology at the University of Adelaide in 2015.

B2

Restorative and Relational Models

Paul Nixon

Deputy Chief Executive, Chief Social Worker/ Director of Professional Practice, Oranga Tamariki, Ministry for Children

This workshop will examine the theory, research and practice of restorative and relational ways to work with families and consider why these approaches work. It will draw on explicit practice examples and models from the UK and NZ to apply in our day to day work and be a mixture of interactive exercises, discussions and presentations. The workshop will give participants ideas about how to turn these theories into life in their day to day practice.



Paul is a qualified and registered Social worker with more than 28 years continuous service in government Child Protection, Care and Youth Justice Services in the UK and New Zealand. Paul started his career in statutory social work after qualifying from Nottingham University UK. He practiced for 6 years as a front line care and protection social worker for Durham and Hampshire County Councils before becoming a

Senior Manager in Hampshire and then West Berkshire Borough Council. In 2005 Paul became Head of Social Work for North Yorkshire County Council Directing all Child Protection, Care and Youth Justice Services. Paul came to New Zealand in February 2011 to be Chief Social Worker and has been in the job for more than 7 years. He is particularly interested in Family Group Conferences, Restorative Justice and Kinship Care. Paul has written and edited a number of books on social work, empowerment practice and social work with children and families alongside numerous published articles and chapters. He has provided training, practice and policy consultancy, research and evaluation on work in Care and Protection with children and families across the UK and Europe, and for many years in the USA and Canada and latterly in Australia, South America and around other parts the world.

Annual Conference 2018 - “From Adversity to Opportunity”

Monday 10 September, 9am - 5pm
Clovercrest Baptist Church

Time	Description	Details
8.30am	Arrival - Coffee/Tea	
9am	Welcome	Matt Adams
	Welcome to Country	
9.15am	Conference Opening	Introduction: Graham Brown, CEO, Baptist Care SA
		Michelle Lensink MLC, Minister for Human Services
9.25am	Keynote Presentation: Children and families are at the centre of everything we do: family decision making in action.	Introduction: Graham Brown
		Paul Nixon - Chief Social Worker, Oranga Tamariki Ministry for Children, Wellington, NZ
10.05am	“From Adversity to Opportunity”	
10.10am	CEO's Address	Graham Brown
10.30am	Morning Tea & Expo	
11am	Future Directions and Transition Pathways	Graham Brown Senior Managers
11.40am	Concurrent Workshops A	A1: Snapshots of Hope, Support and Belonging
		A2: Indigenous Cultural Pre-Engagement
		A3: Leading Change
		A4: The Wheel, the Rock and the Chocolate: Taking a fresh look at your self-care and how you build resilience
12.30pm	Lunch & Expo	
1.15pm	Staff Service Awards	
1.45pm	Plenary - Client Voice	
2.30pm	Concurrent Workshops B	B1: Beyond Outcomes Measurement: Evaluation approaches that engage and empower marginalised people
		B2: Restorative and Relational models
		B3: Leading Change
		B4: Disability/NDIS Update
3.20pm	Concurrent Workshops C	C1: Indigenous Cultural Pre-Engagement
		C2: The Wheel, the Rock and the Chocolate: Taking a fresh look at your self-care and how you build resilience
		C3: Disability/NDIS Update
		C4: Beyond Outcomes Measurement: Evaluation approaches that engage and empower marginalised people
4.10pm	Plenary - What's Happening at Baptist Care SA? Answering your Questions	Q & A to Senior Managers/CEO
4.45pm	Closing Prayer/Reflection	Ian Warner, Staff Chaplain