

**ORGANISATION OR BUSINESS DETAILS**

Organisation Name			
Business Address			
Suburb	State	Postcode	

Postal Address (if different from above)			
Suburb	State	Postcode	

**CONTACT PERSON FOR AFFILIATION RELATED ISSUES**

Title    Mr     Mrs     Ms     Miss

First Name

Surname

Position in Organisation

Phone

Email

**SERVICE PROFILE**

Please provide a brief description of the activities of your organisation/business

If your business/organisation has multiple venues/centres, please list below or attach separately.

## PROMOTIONAL MATERIAL

You will be sent promotional material for display at point-of-sale when you affiliate. Please indicate the size of promotional packs you require

- Small Pack (suitable for single locations)
- Medium Pack (suitable for 3-5 locations)      No. of Locations
- Large Pack (suitable for up to 10+ locations)      No. of Locations

## AFFILIATE STATEMENT

**I am** an authorised representative of \_\_\_\_\_  
(name of organisation/business)

**I understand and accept** the Companion Card Affiliate Terms and Conditions and agree to accept the Companion Card at all Australian outlets.

**I consent to** the organisation's/business' name, service description, list of services being published on the Companion Card websites and other promotional communication as a Companion Card affiliate.

Please tick  Yes  No

The organisation/business will **officially recognise the Companion Card** from

Date

Name of authorised representative

Position

Signature

Date

**Please return this form in the reply paid envelope or via email [DHSCompanionCard@sa.gov.au](mailto:DHSCompanionCard@sa.gov.au)**

The information provided in this affiliation form will be recorded and stored on the Companion Card database, and used solely for the purposes of administering the Companion Card Program.

### Companion Card SA

Post: Reply Paid 292 ADELAIDE SA 5001

Phone: 1800 667 110 (Freecall)

Email: [DHSCompanionCard@sa.gov.au](mailto:DHSCompanionCard@sa.gov.au)



**Government of South Australia**  
Department of Human Services



## 1. Affiliates understand that the

- Companion Card will only be used when the cardholder requires the assistance of a companion to participate at a particular venue/activity
- minimum expectation of Companion Card affiliates is that they will issue cardholders from any Australian state or territory with one Companion Ticket, or admission, at no extra charge. This ticket will be exempt from all booking fees.

## 2. The Companion Card can be used

- to obtain a Companion Ticket for any programs, services and sessions run by affiliated venue/activity operators. This will be subject to the usual admission availability and conditions
- in conjunction with any recognised concession cards
- to purchase a package deal for the cardholder that combines admission costs with ancillary components such as meals, etc. When taking a booking for a package deal, affiliates should provide details of what is included with the Companion Ticket. It is essential that the companion's support to the cardholder is not disrupted if the ancillary components are not included in the Companion Ticket (e.g., if meals are not included, the companion must be able to bring or access food in a manner that enables them to provide continual support to the cardholder).

3. Where a cardholder needs more than one companion to provide the attendant care support, the cardholder will negotiate this with the venue/activity operator at the time of booking.

4. Booking and ticket distribution practices for Companion Tickets should not be more difficult than the standard ticketing practices of the affiliated venue/activity.

## 5. The venue/activity

- must ensure cardholders are able to be seated or located physically close to their companions. Companions will remain close to cardholders to assist them as required. Cardholders with specific seating requirements will inform the venue/activity at the time of booking
- must agree to, where possible, display the Companion Card logo in a prominent position at their business premises or ticketing outlet, and in promotional material
- may charge for participation over and above general admission costs (e.g., a fee for rides in addition to an entry fee at a fun park). Affiliated venue/activity operators must issue a Companion Ticket for both admission, and for additional components such as rides if the cardholder requires assistance in order to participate.

7. Only the person whose photograph and details appear on the Companion Card can use the card.

8. Companion Tickets cannot be used without the Companion Card cardholder being present.