

Media release

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Government
of South Australia

Department for Communities
and Social Inclusion

RDNS SA to manage Domiciliary Care

A leading provider of home-based care services for older South Australians has been selected to manage the State's Domiciliary Care Services.

The not-for-profit Royal District Nursing Service (RDNS SA), part of the national Silver Chain Group, will take over as the new provider of Domiciliary Care Services by June next year.

Lois Boswell, Deputy Chief Executive of the Department for Communities and Social Inclusion, said the move follows national changes to the aged care system, which means the Commonwealth Government now funds aged care.

"We've undertaken a comprehensive process to select the new provider, with tenders assessed against criteria that had significant input from Domiciliary Care's clients and staff," Ms Boswell said.

"During its 40 years of operations, Domiciliary Care has built a reputation for delivering high quality services that help clients to live an independent and fulfilling life.

"It's critical that the new provider of Domiciliary Care Services preserves this reputation, and I have every confidence that RDNS will continue to deliver reliable, quality services for our clients well into the future.

"Our highest priorities are continuity of services for our clients, and making sure our staff are well looked after."

Under the agreement with RDNS SA, all Domiciliary Care staff will be offered the opportunity to transfer to the new provider, along with their current terms and conditions.

Dr Christopher McGowan, Chief Executive Officer, Silver Chain Group, said RDNS SA was delighted to have been recommended and approved to take over the future management of Domiciliary Care Services.

"RDNS SA looks forward to providing safe, high quality community and home care services that meet the current and future needs of Domiciliary Care clients," he said.

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“We are committed to ensuring continuous excellence in care for Domiciliary Care clients and will work closely with the Department for Communities and Social Inclusion to ensure continuity for clients, as their services are transferred.

“RDNS SA also looks forward to welcoming Domiciliary Care Services staff who will play an integral role in ensuring continuity of client care.

“We recognise how important it is for people to remain living independently at home, connected to their neighbourhoods and communities, and the range of services we already provide both in South Australia and nationally help people to do just that.

“In becoming the new provider of Domiciliary Care Services, we are pleased to have the opportunity to grow our presence in the State and build on our 120-year long history of providing in-home health care services for South Australians.

“We are committed to investing in South Australia through technology, innovation and job creation as we expand our services in pursuit of our vision to provide world’s best health and aged care in the home so Australians can confidently live their lives as they choose.”

Domiciliary Care Services is one of the state’s largest providers of in-home care services for older South Australians, with around 6,000 clients across metropolitan Adelaide.

RDNS SA is a highly-regarded not-for-profit community health and care services provider that has served the South Australian community for more than 120 years.

Nationally, the Silver Chain Group’s 3,500 staff deliver services and support to more than 98,000 people of all ages.

Domiciliary Care Services will continue to operate as normal until the transfer is completed.

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