



Revised Disability Access and Inclusion Plan 2023





Department of Human Services

Revised Disability Access and Inclusion Plan (2023)

The Department of Human Services (DHS) has lead responsibility for administering the *Disability Inclusion Act 2018 (SA)* and implementing the State Disability Inclusion Plan 2019–23 (Inclusive SA), which aims to improve access and inclusion for South Australians living with disability.

Inclusive SA sets out whole of government actions and measures for 99 state authorities, made up of 31 government agencies and 68 local councils. All state authorities are required to develop and publish a Disability Access and Inclusion Plan (DAIP) that aligns with Inclusive SA's key priority areas.

The DHS inaugural DAIP 2020–24 was published in October 2020 and outlined how the department would support the implementation of Inclusive SA within our context. These actions demonstrated our ongoing commitment to driving continuous improvement to address the barriers faced by people living with disability who may otherwise be marginalised, disadvantaged or discriminated against.

On 3 December 2021, Australia's Disability Strategy 2021–31 (ADS) was launched to coincide with International Day of People with Disability. Subsequently, Inclusive SA was revised to reflect the shifting priorities of the ADS and to support the seven outcome areas and the associated Targeted Action Plans. The reviewed Inclusive SA was tabled in Parliament on 28 September 2022 and published on the [Inclusive SA website](#). The second iteration of Inclusive SA is planned to commence in 2024 following the expiry of the current plan.

DHS has responded to the changing environment by undertaking a review of their DAIP 2020–24, to align all 41 actions with the seven ADS outcome areas.

The revised DHS DAIP 2023 should not be read in isolation, but in conjunction with the inaugural DHS DAIP 2020–24.

Outcome Area 1: Employment and Financial Security

People with disability have economic security, enabling them to plan for the future, and exercise choice and control over their lives.

1.1

Continue to work collaboratively with the Commonwealth Government and the National Disability Insurance Agency to develop strategies to support a diverse disability workforce, including within regional South Australia.

Key deliverables and milestones

- Completion of National Disability Insurance Scheme (NDIS) workforce development project to increase the disability workforce in South Australia.
- Participate in the NDIS review of pricing, markets and compliance, and in the development of an NDIS Workforce Strategy to ensure the needs of South Australians with disability are represented.

Outcome measures

- Increase in disability workforce numbers.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- DHS DAIP Action 9.1
- Inclusive SA Action 4

1.2

Link with Commonwealth Government work to evaluate the Volunteer Management Activity (VMA) model and develop a Performance Management Framework to ensure access to volunteering opportunities.

Key deliverables and milestones

- DHS will continue to engage with the Commonwealth Government and states and territories on national volunteering objectives.
- DHS will contribute to the VMA review and Performance Management Framework, ensuring it represents the needs and interests of South Australia's volunteering community.
- Promote awareness of existing initiatives that support organisations to be more inclusive of volunteers with disability.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- DHS DAIP Action 11.1
- TAP action 2.2

1.3

Increase employment opportunities and improve access to workplace supports for people with disability.

Key deliverables and milestones

- Support the implementation of the South Australian Public Sector Disability Employment Strategy 2020–23 and develop new strategies to create a more inclusive, accessible, safe and informed public sector.
- Participate in work led by the Commonwealth Government to improve access to jobs, skills and meaningful careers for people with disability, including enhancing the supported employment sector.
- Work with the Commonwealth Government, states and territories to develop and implement a Disability Employment Centre of Excellence.
- Consider new work placement and mentorship opportunities for people with disability.

Outcome measures

- Disability employment targets are implemented.
- Diversity and Inclusion Strategy is launched.
- Increase number of people with disability who are employed in DHS.
- Participation in Commonwealth-led initiatives to ensure the needs and interests of South Australia are represented.

Lead directorate

- Organisational Development

Original DAIP action/strategic alignment

- DHS DAIP Action 12.2 and 12.3
- Inclusive SA Actions 1 and 2

Outcome Area 2: Inclusive Homes and Communities

People with disability live in inclusive, accessible, and well-designed homes and communities

2.1

Increase awareness of Inclusive SA through promotion and other communication methods.

Key deliverables and milestones

- Inclusive SA, DAIPs and related resources are available on Inclusive SA website.
- Inclusive SA posts around inclusivity and accessibility are in social media activity calendar.

Outcome measures

- Increased traffic to the Inclusive SA website.
- Minimum two posts per month.
- Ensure Inclusive SA materials are available at events and conferences.

Lead directorate

- Communications and Engagement
- Social Inclusion

Original DAIP action/strategic alignment

- Refinement of DHS DAIP action 8.1

2.2

Promote the Disability Inclusion Act, the regulations and related resources.

Key deliverables and milestones

- Inclusive SA website, Inclusive SA Community of Practice, DHS and sector bulletins include information about the Disability Inclusion Act, the regulations and related resources and are in easy read and accessible formats.
- Include Inclusive SA and/or posts around inclusivity and accessibility in social media activity calendar.

Outcome measures

- Minimum two posts per month.

Lead directorate

- Communications and Engagement
- Social Inclusion

Original DAIP action/strategic alignment

- Disability Legislation review recommendation

2.3

Improve the quality and delivery of Services to Aboriginal South Australians.

New Disability Accommodation Aboriginal Service Model.

Key deliverables and milestones

- A co-designed culturally appropriate accommodation service model is developed for Aboriginal people.
- Continue working with the Commonwealth Government to address issues relating to Aboriginal participants on the APY lands including consideration of service models that will best provide appropriate services.

Outcome measures

- People with lived experience consulted.
- Aboriginal people consulted.

Lead directorate

- Disability Services

Original DAIP action/strategic alignment

- Target Outcome 9 Closing the Gap
- Government of South Australia Aboriginal Affairs Action Plan

Outcome Area 3: Safety, Rights and Justice

The rights of people with disability are promoted, upheld and protected, and people with disability feel safe and enjoy equality before the law.

3.1

Improve accessibility for people with disability to connect to existing safeguarding agencies in South Australia.

Key deliverables and milestones

- DHS will support safeguarding measures through the expansion of the State Disability Community Visitor Scheme (CVS); supporting the expansion of the Adult Safeguarding Unit, submissions to the Disability Royal Commission; and engagement in the Commonwealth Government NDIS review, which has a focus on quality and safeguarding.

Outcome measures

- Expanded CVS.
- DHS input into the expanded Adult Safeguarding Unit.
- Participation in submissions to the Disability Royal Commission.
- Engagement in the NDIS Review ensuring South Australia's needs and interests are represented.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- Inclusive SA Action 18

3.2

Work collaboratively with government agencies, the sector and autistic people to improve the inclusion, acceptance and appreciation of autistic people in South Australia by developing the State's first Autism Strategy and developing an Autism Charter which all public sector agencies will sign up to.

Key deliverables and milestones

- Stakeholders (including autistic people from priority groups. LGBTIQ+ people, carers and volunteers) are involved in the development of the Autism Strategy.
- A State Autism Strategy is developed through co-design and consultation with the autistic and autism communities.
- An Autism Charter is developed through co-design and consultation with the autistic and autism communities.

Outcome measures

- All public sector agencies signed up to the State Autism Charter.
- Discussion paper is released for public consultation period of 12 weeks.
- Opportunities provided to autistic children and young people to contribute to the consultation process.

Lead directorate

- Social Inclusion

3.3

Implement relevant actions to ensure children and young people in the youth justice system who have a disability can access the services they require including:

- Accessible culturally appropriate supports
- Child friendly feedback and complaint mechanisms.

Key deliverables and milestones

- Enhanced staff training implemented.

Outcome measures

- Increased accessibility of education at Kurlana Tapa Youth Justice Centre.

Lead directorate

- Communities and Justice

Original DAIP action/strategic alignment

- DHS DAIP Action 9.5

3.4

Implement relevant actions in the *Young People Connected, Communities Protected South Australia's Youth Justice State Plan 2020-23* to ensure children and young people in the youth justice system who have a disability can access the services they require.

Key deliverables and milestones

- Enhanced staff training implemented.

Outcome measures

- Increased access to services.
- Increased accessibility of education at Kurlana Tapa Youth Justice Centre.

Lead directorate

- Communities and Justice

Original DAIP action/strategic alignment

- TAP Action 3.12

3.6

Ensure an effective interface between the Disability Engagement Group (DEG) and the Ministerial Advisory Councils – Disability, Youth and LGBTIQ+ (MACs).

Key deliverables and milestones

- Agenda and minutes will include Ministerial Advisory Councils and Disability Engagement Group updates.

Outcome measures

- Information is shared.

3.5

Implement improvements identified in the Youth Justice Assessment and Intervention Services Disability Screening project, such as:

- screening assessment for disability related needs for children and young people engaged in youth justice services.
- improved training regarding awareness of neuro-developmental disability and identifying and understanding how disability-related needs may impact a child or young person's behaviour.

Key deliverables and milestones

- Improvements implemented, including improved disability needs assessment.

Lead directorate

- Communities and Justice

Original DAIP action/strategic alignment

- DHS DAIP Action 9.7



3.7

Actively work to increase women's knowledge about their rights by creating accessible information for women with disability about family, domestic and sexual violence (FDSV), as well as maintaining up to date online resources about support services for women with disabilities and their families.

Key deliverables and milestones

- Updates to Office for Women/ Women's Information Service website.
- Create a new Women's Information Service webpage for women with disability experiencing FDSV.

Outcome measures

- Number of promotional activities for new Women's Information Service webpage.

Lead directorate

- Office for Women

Original DAIP action/strategic alignment

- TAP Action 3.11
- Supports Inclusive SA Action 33

3.8

Safety Hubs are inclusive of women with disability, and we will engage with women with disabilities in the future design and delivery of the hubs.

Key deliverables and milestones

- People with experience of disability are included in the design and delivery of the hubs.

Outcome measures

- Number of lived experience people consulted.

Lead directorate

- Office for Women

Original DAIP action/strategic alignment

- Supports Inclusive SA Action 33

3.9

Include actions focussed on responding to the experience of women with disability in the new FDSV strategy for SA.

Key deliverables and milestones

- People with experience of disability are included in consultation on the new strategy.
- Actions focused on responding to women with disability experiencing FDSV.

Outcome measures

- Number of lived experience people consulted.

Lead directorate

- Office for Women

Original DAIP action/strategic alignment

- Supports Inclusive SA Action 33

3.10

Actively encourage women with disability to register on the Premier's Women's Directory (PWD) for opportunities to become members of Government boards and committees.

Key deliverables and milestones

- An increase in the number of women with disability registering for the PWD is recorded.

Lead directorate

- Office for Women

3.11

Lead the next iteration of Inclusive SA.

Key deliverables and milestones

- Stakeholders (including priority groups, LGBTIQ+ people, carers and volunteers with disability) are involved in the development of the Inclusive SA Plan.

Outcome measures

- Number of consultation, activities held.
- Number of responses received to discussion paper from people from regional areas.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- Target Outcome 13 Closing the Gap

3.12

Develop an outcomes framework for DAIPs.

Key deliverables and milestones

- New DAIPs replicate the ADS outcomes framework.

Outcome measures

- Number of DAIPs aligned to the seven ADS outcome areas.

Lead directorate

- Social Inclusion

3.13

Ensure all DAIPs have specific actions to include priority groups.

Key deliverables and milestones

- Audit authorities DAIPs to ensure priority groups are included.

Outcome measures

- Number of DAIP actions.

Lead directorate

- Social Inclusion



Outcome Area 4: Personal and Community Support

People with disability have access to a range of supports to assist them to live independently and engage in their communities.

4.1

Support people with disability and their carers to be involved in their communities by promoting the Companion Card SA program to increase the number of affiliate organisations and new customers.

Key deliverables and milestones

- Concessions and Support Services attendance at sector events (e.g. Disability Ageing and Lifestyle Expo).
- Reviewed and updated application forms to promote consistency and accessibility.
- Maintaining contact with networks in the disability sector for dissemination of Companion Card information.
- A formal appeals process is introduced and available to the public.
- Rebranding (led by Victoria and Queensland).

Outcome measures

- Campaign continues to build awareness of the Companion Card via DHS social media, information sessions.
- Increase to Companion Card holders and affiliates each financial year.

Lead directorate

- Concessions and Support Services

Original DAIP action/strategic alignment

- DHS DAIP Action 1.3

4.2

Web content is aligned to Web Content Accessibility Guidelines 2.1 AA.

Review and overhaul of concessions information to produce material that caters for a wide variety of needs.

Explore more flexible options for people with disability to provide evidence to support concessions applications.

Develop Concession SA advertising campaigns using inclusive formats.

Key deliverables and milestones

- Web templates meet default level of compliance.
- New suite of concessions material developed with assistance from Communications and Engagement and approved by Concessions leadership.
- Proposal paper submitted to Concessions leadership (due to costing factors and potential need for third party services).
- Issues paper drafted and submitted to Concessions leadership for consideration.
- Policies are amended to allow for more flexible approaches to providing evidence of disability in application processes.

Outcome measures

- New DHS website launched.
- All DHS websites are in the new web format.

Lead directorate

- Communications and Engagement
- Concessions and Support Services

Original DAIP action/strategic alignment

- DHS DAIP Action 4.8

4.3

Explore tailored concessions for people with disability who live in shared supported accommodation.

Key deliverables and milestones

- An implementation plan is developed that details clients fee structure and NDIS-Supported Disability Accommodation property.
- Plan is considered and approved by Concessions leadership.

Lead directorate

- Concessions and Support Services

Original DAIP action/strategic alignment

- DHS DAIP Action 9.4

4.4

Ensure our publications will display inclusive imagery and be available in accessible formats.

Key deliverables and milestones

- DHS main branding elements, templates, paragraph styles, colours, fonts and paper stock are selected in accordance with accessibility guidelines.
- DHS corporate publications are designed by staff who have knowledge of accessible and inclusive formats (including colour, text and imagery) and liaise with subject experts as necessary.
- Increase the use of inclusive imagery (photography in particular) and conduct a photoshoot.
- Provide a library of images that represents diversity of disabilities, and includes people of different ages, genders, relationship statuses, etc. for use across all DHS materials.

Lead directorate

- Communications and Engagement

Original DAIP action/strategic alignment

- DHS DAIP Action 8.10

4.5

Explore options to develop a face-to-face workshop based on Parent Easy Guides that are relevant to parents and carers of children with disability.

Key deliverables and milestones

- Face-to-face workshops are piloted for parents/carers with disability.
- Following the evaluation of the pilot workshop/s, if identified as successful, a workshop implementation plan is developed and approved.

Lead directorate

- Safer Family Services

Original DAIP action/strategic alignment

- DHS DAIP Action 8.14

4.6

Promote the Parenting and Family Support teams workshops and webinars that empower parents/ caregivers to understand child development and recognise developmental delay.

Outcome measures

- Number of promotions.

Lead directorate

- Safer Family Services

Original DAIP action/strategic alignment

- TAP Action 2.7

4.7

Progress the development of a workshop specifically for parents/ caregivers living with a child with a disability – ‘Developing Differently’.

- Pilot with parents/caregivers with lived experience.

Key deliverables and milestones

- Workshop completed and approved.
- Pilot completed and report submitted.

Lead directorate

- Safer Family Services

Original DAIP action/strategic alignment

- TAP Action 2.8

4.8

Include the voice of parents and caregivers living with a child with a disability in the development of the Parenting and Family Support program’s workshop - ‘Developing Differently’.

Key deliverables and milestones

- Lived experience input included in final workshop.

Lead directorate

- Safer Family Services

Original DAIP action/strategic alignment

- TAP Action 2.9

4.9

Undertake analysis of the prevalence of young children with a disability in the Child and Family Support System (CFSS) population.

Key deliverables and milestones

- Data can be provided from September 2021 onwards.

Lead directorate

- Safer Family Services
- EIRD

Outcome measures

- Percentage of children who present to the CFSS system through the Pathways referral service who had an identified disability is determined.

Original DAIP action/strategic alignment

- TAP Action 1.6

4.10

Increase Adults Supporting Kids (ASK) website resources for disability and early childhood services and resources.

Include disability resources for professionals as part of the expansion of the ASK website content.

Key deliverables and milestones

- Dedicated disability resources and service providers are easily accessible through the ASK website.

Lead directorate

- EIRD

Original DAIP action/strategic alignment

- TAP Action 1.4 and 1.5

4.11

Increase access to assistance technology, including the implementation of the State Government Online Accessibility Policy and related guidelines, to address support.

Lead directorate

- Communications and Engagement

Original DAIP action/strategic alignment

- TAP Action 2.9
- Inclusive SA Action 20

4.12

Support the delivery of Outcome 1 in the Closing the Gap implementation plan next steps to remove barriers to access including for Aboriginal and Torres Strait Islander people with a disability.

Key deliverables and milestones

- Continue to progress work to improve services for NDIS participants in regional and remote areas through the Executive Steering Committee, including issues relating to assessments, planning and service provision.
- Participate in national work to develop/implement a Disability Sector Strengthening Plan (DSSP) to strengthen the disability community-controlled sector to enhance inclusivity and accessibility for First Nations people with a disability.

Outcome measures

- Delivery of the DSSP actions that South Australia contributes to.

Lead directorate

- Social Inclusion
- Aboriginal Practice and Partnerships

Original DAIP action/strategic alignment

- Outcome 1 Closing the Gap

4.13

Continue to meet regularly with our colleagues across public sector agencies that provide services or have an interface with people with disability to progress collaborative initiatives and address mainstream interface issues.

Key deliverables and milestones

- DHS will continue to lead the South Australian Disability Reform Interdepartmental Committee (SADRIC) and meet regularly with agencies where there is an interface with mainstream services (e.g. education, housing and health) and progress work with national colleagues where required.
- Participate in the interim governance arrangements of the enduring National Disability Data Asset.

Outcome measures

- SADRIC meetings will take place on a 6-weekly basis or as required.

Lead directorate

- Social Inclusion



Outcome Area 5: Education and Learning

The rights of people with disability are promoted, upheld and protected, and people with disability feel safe and enjoy equality before the law.

5.1

State authorities to facilitate meaningful volunteering opportunities for people with disability and identify clear pathways to enable the transition from volunteering to work placement.

Key deliverables and milestones

- Volunteer role descriptions are flexible and adaptable to support people with disability.
- Engage with the Australian Government Department of Social Services to evaluate the Volunteer Management Activity Model and develop a Performance Management Framework.

Outcome measures

- Departmental volunteer policy and procedure includes guidance on reasonable adjustments and modifications for people with disability.
- Increase in number of volunteers who successfully transition from volunteering to work placement.
- Participation in Commonwealth-led volunteering activity ensuring South Australia's needs and interests are represented.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- DHS DAIP Action 11.1
- Inclusive SA Action 27

5.2

Explore internal reporting mechanisms to identify funded programs that support the delivery of Inclusive SA.

Outcome measures

- Number of funded projects that support disability inclusion.

Lead directorate

- Community Investment and Support

5.3

Consider implementation of an Inclusive SA and DAIPs funding round which importantly includes the priority groups.

Key deliverables and milestones

- Funding to support disability access and inclusion is provided.

Lead directorate

- Community Investment and Support

5.4

Increase community knowledge and engage with the sector to increase understanding of Grants SA funding and application processes.

Key deliverables and milestones

- Community and sector knowledge about Grants SA is increased.

Lead directorate

- Community Investment and Support

5.5

When reviewing the Grant SA guidelines, strengthen the disability access and inclusion focus in line with Inclusive SA.

Key deliverables and milestones

- Grant SA guidelines include enabling access to programs and upgrades to community spaces to encourage participation especially in regional and remote areas.

Lead directorate

- Community Investment and Support

Outcome Area 6: Health and Wellbeing

People with disability attain the highest possible health and wellbeing outcomes throughout their lives.

6.1

Work with SA Health to roll out COVID-19 vaccines to DHS disability clients.

Outcome measures

- Number of vaccinations administered to DHS Accommodation Services clients.

Lead directorate

- Disability Services

Original DAIP action/strategic alignment

- TAP Action 2.8

6.2

Support planning and strategies across South Australia to protect the safety and wellbeing of people with a disability through COVID-19.

Key deliverables and milestones

- Continue to contribute to discussions and develop new strategies and actions.
- Continue the SA Disability Sector reference group to resolve COVID-19 related issues and provide sector updates.

Outcome measures

- Number of guidance materials developed and policies.

Lead directorate

- Disability Services

Original DAIP action/strategic alignment

- TAP Action 2.7



Outcome Area 7: Community Attitudes

Community attitudes support equality, inclusion and participation in society for people with disability.

7.1

Provide opportunities for active participation in decision making for people with disability, with particular focus on priority groups and LGBTQIA+ people.

Key deliverables and milestones

- Disability Engagement Group (DEG) members effectively access and participate in decision making and leadership opportunities.
- People from priority groups and LGBTQIA+ people with lived experience of disability will be consulted in the development of the new Inclusive SA and DHS DAIP.

Outcome measures

- Number of promotional/leadership events attended by DEG members.
- Number of DEG meetings.

Lead directorate

- Social Inclusion

Original DAIP action/strategic alignment

- Expansion of Inclusive SA Action 15
- Inclusive SA Action 33

7.2

Continue to develop and improve community understanding and awareness of disability inclusion.

Key deliverables and milestones

- Promote the ADS Community Attitudes Survey findings.
- Pavely is promoted at events, public forums and via the Inclusive SA website.
- Inclusive SA and DAIPs are promoted at public forums and via Inclusive SA website and authorities' websites.
- International Day of People With Disability awareness campaign is undertaken.
- Complement and leverage the national effort under the ADS.
- Evaluation of 'See me for me' campaign and opportunities for expansion.

Outcome measures

- Pavely users increase.
- Increase in number of hits on Inclusive SA website.
- 'See me for me' campaign data indicators measure changes in community attitudes about the rights and needs of people living with disability.

Lead directorate

- Social Inclusion
- Communications and Engagement

Original DAIP action/strategic alignment

- DHS DAIP Action 1.2
- Expansion of Inclusive SA Action 19
- Inclusive SA Action 34
- Inclusive SA Action 22
- Inclusive SA Action 27

Summary of assigned actions

Each action within the DHS DAIP has been assigned to a lead directorate or division (or a combination thereof). Each directorate or division is required to monitor, implement and report on their assigned actions annually. The following provides a summary of each directorates/division's actions:

DHS Divisions							
Outcome Areas	Office of the Chief Executive and Governance	Inclusion and Reform	Community and Family services	Disability Services	Community Investment and Support	People and Performance	Finance and Business services
1: Employment and Financial Security 3 actions		Social Inclusion (2)		Disability Services (1)			
2: Inclusive Homes and Communities 4 actions		Social Inclusion (2)		Disability Services (1)		Communication and Engagement (2)	
3: Safety, Rights and Justice 13 actions		Social Inclusion (6)	Youth Justice (3) Office for Women (4)				
4: Personal and Community Support 13 actions		Aboriginal Practice and Partnerships (1) EIRD (2) Social Inclusion (2)	Safer Families Services (5)		Concessions and Support Services (3)	Communication and Engagement (3)	
5: Education and Learning 5 actions		Social Inclusion (1)			Community Investment and Support (4)		
6: Health and Wellbeing 2 actions				Disability Services (2)			
7: Community Attitudes 2 actions		Social Inclusion (2)				Communication and Engagement (1)	
Total actions: 41		17	12	4	7	6	

Glossary

Aboriginal

Within this document Aboriginal refers to Aboriginal and Torres Strait Islander people.

Accessible Formats

Accessible format is the term used to describe alternative communication formats for people who have difficulties accessing information. Sometimes the term 'alternative formats' is used.

Auslan

Australian Sign Language (AUSLAN) is the sign language of people in the Australian Deaf community.

Australia's Disability Strategy 2021–31

Australia's Disability Strategy 2021–31 outlines a vision for a more inclusive and accessible Australian society where all people with disability can fulfil their potential as equal members of the community. It sets out priorities and plans for all governments to work with the community, business, and people with disability to implement and realise its vision in a coordinated and targeted way.

Built environment

Human-made structures, features and facilities viewed collectively as an environment in which people live and work.

Carers

Carers provide unpaid ongoing support to family or friends with disability, age-related frailty or chronic illness. Carers can be partners, parents, children, friends, neighbours or colleagues who provide assistance with personal care, lifting, mobility, administering medication, banking, shopping or housework. One in eight South Australians are carers. They come from all walks of life, all cultures and all age groups.

Co-design

A range of activities and processes used in the design of services and products that involve people who use or are affected by that service or product.

Commonwealth

The government of the Commonwealth of Australia – commonly referred to as the Australian Government of the Federal Government.

Data Indicators

A specific, observable and measurable set of information that can be used to show changes and progress being made toward achieving a specific outcome.

DHS

The South Australian Department of Human Services.

Disability Engagement Group (DEG)

A group of people with lived experience of disability who provide feedback to DHS on issues that are important to people living with disability in South Australia. Members of the DEG provide advice to government on future directions of the State Disability Inclusion Plan, Inclusive SA and the trends in the disability sector and emerging issues.

Easy Read

Easy Read, or Easy English, is a simplified form of plain English that is used for written information, often using pictures and short sentences. It is helpful for people with a cognitive or an intellectual disability or low English language literacy levels.

Kurlana Tapa

The new name for the Adelaide Youth Training Centre, South Australia's only training centre, which provides a safe and secure environment for young people in custody. Kurlana Tapa means "New Path" in Kurna language.

LGBTIQA+

Lesbian, Gay, Bisexual, Transgender, Intersexual, Queer/Questioning, Asexual/Agender/Aromantic and other sexual orientations and gender identities.

Local councils

A system of government in South Australia under which elected local government bodies (councils) are established and empowered by the State Government under the *Local Government Act 1999 (SA)*.

Ministers Advisory Council (MAC)

A group of people with specific lived experience who provide advice to the Minister for Human Services on relevant issues. Members of the MACs provide advice to inform government strategies, policies, and legislative reform. There are three MACs: LGBTIQA+, Disability and Youth.

Priority Groups

The Disability Inclusion Act 2018 sets out principles to ensure the specific needs of people living with disability who are Aboriginal and Torres Strait Islander, from Culturally and Linguistically Diverse backgrounds, women and young people are considered when designing and delivering services and plans.

National Disability Insurance Agency (NDIA)

The NDIA is an independent statutory agency responsible for the implementation of the National Disability Insurance Scheme.

National Disability Insurance Scheme (NDIS)

The NDIS provides support to people with disability, their families and carers. It is jointly governed and funded by the Commonwealth and participating state and territory governments.

State authority

As defined in the *Disability Inclusion Act 2018 (SA)* to include a government department, an agency or instrumentality of the Crown, a local council constituted under the *Local Government Act 1999 (SA)* or any other person or body declared by regulations to be included.

State Disability Inclusion Plan: Inclusive SA

Inclusive SA is the Government of South Australia's disability inclusion plan. Inclusive SA sets out specific actions for State Government agencies and local councils (State authorities) to achieve. Inclusive SA also complements the NDIS, as it aims to address access and inclusion for all South Australians living with disability, including people who are not NDIS participants.

Toolkit

A toolkit is a curated resource or suite of information documents that provides practical advice, guidance and information on a particular subject or process. It may include guidelines, templates and procedures to assist in the completion of a task.

Universal Design

Universal Design involves creating facilities, built environments, products and services that can be used by people of all abilities, to the greatest extent possible, without adaptations.

Volunteers

Volunteering is time willingly given for the common good and without financial gain. Volunteering plays a valuable role in sustaining healthy, resilient communities and contributes significantly to the quality and vibrancy of our society. The volunteering effort is valued at \$5 billion annually in South Australia.

YourSAy

An online consultation hub where you can find and provide feedback on consultations open across the Government of South Australia. On YourSAy, you can take part in online discussions, complete a survey or vote in polls, depending on the topic.



