



Government
of South Australia

Dignity in Care

High-quality services that respect people's dignity follow these principles

1. Zero tolerance of all forms of abuse.
2. Support people with the same respect you would want for yourself or a member of your family.
3. Treat each person as an individual by offering a personalised service.
4. Enable people to maintain the maximum possible level of independence, choice and control.
5. Listen to and support people to express their needs and wants.
6. Respect people's privacy.
7. Ensure people feel able to complain without fear of retribution.
8. Engage with family members and carers as care partners.
9. Assist people to maintain confidence and positive self-esteem.
10. Act to alleviate people's loneliness and isolation.



Become a Dignity Champion today

Sign up online at

<https://dhs.sa.gov.au/services/disability-services/dignity-in-care-principles-home>

September 2018