

DHS Disability Services Client Fees: Schedule

March 2022

Client Fees	Cost	Eligible Participants	Items and services included in fee	Items and services <i>not</i> included in fee	Provided by DHS
DHS Managed	47.5% of DSP or DSP equivalent + 100% Energy Supplement	NDIS DSOA LSS	Food or Non-NDIS funded HEN formula and products (DHS Managed only) Furniture, soft furnishings and lounge in communal areas	Air conditioning unit Bath towels and accessories Bedding Bedroom furniture Entertainment and sports streaming services Client owned mobile phone Contents insurance for client's personal items Garden landscaping and tools Holiday costs Meals out, takeaways, entertainment fees and items	Annual tag and testing Camera security system Insurance/replacement for DHS owned items Fire extinguishers, alarms, blankets Household First Aid kit Household telephone Internet establishment and wireless internet service Staff office security Window coverings in staff bedroom and office
DHS Managed – HEN	27.5% of DSP or DSP equivalent + 100% Energy Supplement	NDIS	Garden maintenance Cleaning tools General cleaning products Utilities Whitegoods, small appliances and kitchenware	Non-program approved items Personal toiletries Personal TV in bedroom Pet supplies and vet Pharmaceuticals / Medications Property damage Property modification Pura Tap installation and filters Rent Window and door security Window coverings (all areas) above those provided by Housing Provider	
Individually Managed	N/A	NDIS DSOA LSS	N/A	N/A	
Transition Support	<i>DHS Managed</i> + 25% base DSP for accommodation costs	T2H	As per DHS Managed	As per DHS Managed	
Aged Care	A percentage rate determined after completion of the Aged Care Asset Assessment	MyAgedCare	Items and services include meals, cleaning and laundry. See the Australian Government's Department of Health Schedule of Fees for Residential and Home Care , for more information.	See the Australian Government's Department of Health Schedule of Fees for Residential and Home Care , for more information.	

Items and services included in the DHS Managed arrangement:

Paid for by clients through the DHS Managed fee and organised by DHS Disability Services

Item	Description
Cleaning tools	Mops, brooms, sponges, cloth dusters, microfiber cloths (excluding Enjo products), scrubbing brushes, dust pans, window squeegee
Food (standard)	Fresh fruit and vegetables Meat Pantry and fridge staples Thickener and standard supplements (where not quoted and prescribed by assessment from Allied Health Professional) Special dietary requirements (gluten free, Phenylketonuria (PKU), lactose intolerance etc)
Furniture, soft furnishings and lounge in communal areas	Lounge suite, dining room table and chairs, lounge TV and cabinet, ornament or bookshelf cabinet, coffee table
Garden maintenance	Up to two hours of lawn mowing and pruning services per fortnight per household
General cleaning products	Standard household disinfectant and surface cleaning products, dishwashing liquid, dishwasher tablets, garbage bags, compost bags, furniture polish
Utilities	Electricity, gas and water
Whitegoods, small appliances and kitchenware	Washing machine, tumble dryer, kettle, fridge/freezer, vacuum cleaner, rubbish bin, compost bin, Robo Coup (high needs clients only), hand mixer, toaster, dinner set, utensils, crockery

Items and services **not** included in the DHS Managed arrangement:

Examples of items and services that clients need to pay for themselves (or by a trusted representative on their behalf), in addition to paying the DHS Managed fee

Item	Description	Responsible
Air conditioning units	Installation, repairs, maintenance and replacement	As agreed - client, SDA and/or Housing Provider
Bath towels and accessories	Towels, facecloths, bathmats etc	Client
Bedding	Mattress, ensemble/bed frame, mattress protector, sheet sets, quilt and quilt cover and pillows	Client
Bedroom furniture	Chest of drawers, bedside table(s), free standing wardrobes, lamps, mirrors	Client
Entertainment and sports streaming services	Installation and/or ongoing subscriptions e.g. Foxtel, Netflix, Binge, Stan, Kayo etc	Client
Client owned mobile phone		Client
Contents insurance for client's personal items		Client
Garden landscaping and tools	Installation of raised flower/vegetable beds, paving, plants, flowers, soil, stones, mulch, woodchips, handheld gardening tools, powered gardening tools	As agreed - client, SDA and/or Housing Provider
Holiday costs		Client
Meals out, takeaways, entertainment fees and items		Client
Non-program approved items	E.g. Client specific Emergency Call System	Client
Continence Aids and Consumables		Check with funding provider
Manual handling/mobility equipment and maintenance		Check with funding provider
Pet supplies and vet		Client
Pharmaceuticals / Medications	Prescribed and over the counter.	Client
Property damage		Client or Housing Provider
Property modification	Non-Specialist Disability Accommodation (SDA) funded	Client
Pura Tap installation and filters		As agreed - client, SDA and/or Housing Provider
Rent		Client
Window and door security	Security doors, window locks, bedroom door lock	As agreed - client, SDA and/or Housing Provider
Window coverings (all areas) above those provided by the Housing Provider	Curtains, blinds (all types), netting etc	As agreed - client, SDA and/or Housing Provider

Items and services potentially available from funding programs:

Clients to confirm information with their funding provider

Item	Description
HEN formula and products	Quoted and prescribed by assessment from Allied Health Professional
Program approved items	<p>Quoted and prescribed by assessment from Nurse or Allied Health Professional, including, but not limited to:</p> <ul style="list-style-type: none"> • Client specific Emergency Call System • Continance Aids and Consumables • Individualised specialty crockery • Manual handling/mobility equipment and maintenance • Specialised bed • Supplies for disability related health support needs and/or non-disability supplies • Transport • Window and door security
Property modification	Specialist Disability Accommodation (SDA) funded

Items and services provided by DHS:

Provided at no cost to clients

Item	Description
Annual tag and testing	High use electrical products
Camera security system	Installation and maintenance (pending outcome of pilot project)
Insurance/replacement for DHS owned items	All items listed in DHS Managed inclusions under:
Furniture, soft furnishings and lounge in communal areas	
Whitegoods, small appliances and kitchenware	
Fire extinguishers, alarms, blankets	Installation and maintenance
Household First Aid kit	Basic first aid supplies
Household telephone	Handset and cost of calls
Internet establishment and wireless internet service	Refer to Group Homes Client Internet End User Terms and Conditions
Staff office security	Office door lock, cabinet installation (for medication, cash on premises, keys etc) and locks
Window coverings in staff bedroom and office	Curtains, blinds (all types), netting etc