



DHS Strategic Plan 2019-22

Vision

Fairness, opportunity and choice for all South Australians

Purpose

The Department of Human Services delivers strategies, programs and services that improve the wellbeing and safety of South Australians.

Strategic goals

- Better services and programs that make a lasting difference for individuals, families and communities
- A customer-focused organisation that puts people first
- Accountable, efficient, open and collaborative government
- A motivated, skilled, safe and inclusive workforce.

Our approach

- We focus on prevention, early intervention and connected services
- We champion collaboration and engagement to get results
- We reduce red tape
- We prioritise agile and proactive design and delivery
- We use data and evidence to plan and improve.

The department

- Commissions human services across the not for profit sector
- Invests in the community through grants and funding
- Provides core services in areas including:
 - youth justice
 - disability accommodation
 - concessions and rebates
 - employment-related screening
 - family safety and support
- Leads government reform agendas, including disability inclusion and the transition to the National Disability Insurance Scheme, intensive family support services and women's equality and safety.

