

OFFICIAL



Government of South Australia

Department of Human Services

Our ref: DHS/20/06841
Your ref: 8353878

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Ms Nat Cook MP
Member for Hurtle Vale
PO Box 158
WOODCROFT SA 5162

Sent by email: shadowhumanservices@parliament.sa.gov.au

Dear Ms Cook

I refer to your application under the *Freedom of Information Act 1991* (the FOI Act), received by the Department of Human Services (DHS) on 21 January 2021 seeking access to:

An up-to-date copy of the 'Managing Critical Client Incidents - Monthly Summary Tables' document from 17 March 2018 to 31 December 2020.

One document has been located that fits within the scope of your application and I have determined to partially release the document in accordance with section 20(4) of the FOI Act, after redacting information considered to be exempt.

On 20 July 2020 I provided you FOI application DHS/20/06841 which covers the date range to 24 June 2020. I have subsequently determined to provide you the report for the remainder of the period requested in this FOI. Please find a copy of the document enclosed.

The document contains the names of DHS clients. I consider that it would be unreasonable to release these personal details and have therefore determined the information exempt pursuant to clauses 6(1) and 6(3a) of Schedule 1 of the FOI Act. I also consider that it would be unreasonable to disclose the names of two staff members alleged to have behaved improperly as the truth of these allegations have not been established by a judicial process. On this basis, I have determined the information exempt under clause 6(2) of the Schedule 1 of the FOI Act.

For clarification, please note that the numbers appearing in brackets after several incidents in the document are not an indication of incident numbers. Additionally, the description of incidents in brackets indicates the type of incident alleged to have occurred when reported; this does not mean the allegations were confirmed or proven. References to incidents may also appear more than once when carried forward to next reporting period.

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Exemption clauses

Clause 6 – Documents affecting personal affairs

- (1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).*
- (2) A document is an exempt document if it contains allegations or suggestions of criminal or other improper conduct on the part of a person (living or dead) the truth of which has not been established by judicial process and the disclosure of which would be unreasonable.*
- (3a) A document is an exempt document if it contains matter—*
 - (a) consisting of information concerning a person who is presently under the age of 18 years or suffering from mental illness, impairment or infirmity or concerning such a person's family or circumstances, or information of any kind furnished by a person who was under that age or suffering from mental illness, impairment or infirmity when the information was furnished; and*
 - (b) the disclosure of which would be unreasonable having regard to the need to protect that person's welfare.*

If you are dissatisfied with my determination, you can seek an internal review by writing to the Chief Executive, DHS, as the Principal Officer of the agency. Your request should be sent within 30 days of your receipt of this letter.

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your FOI application, and the documents to which you are given access, may be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any questions in relation to this matter, please contact Fiona Braendler, Senior FOI Officer, on telephone 8413 9094 or by email at DHSFreedomofInformation@sa.gov.au. If you disagree with publication, you will need to advise the Senior FOI Officer within two weeks of the date of this determination.

Yours sincerely



Sally McInnes
ACCREDITED FOI OFFICER

22/04/2021

Information provided previously reference DHS/20/06841

Jun-20	Incidents as at 01/06/2020	New incidents 1 to 30/06/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
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Information provided previously reference DHS/20/06841

Youth Justice					(Dec 2019 update)
Total	0	5	5		6

Jul-20	Incidents as at 01/07/2020	New incidents to 31/07/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services		1	(other assault on DHS Staff)		
		1	(assault on client)		
Youth Justice		1	-YJstaff (inappropriate behaviour)		
Total	6	3	3		9

Aug-20	Incidents as at 01/08/2020	New incidents to 31/08/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services	[REDACTED]	1	[REDACTED] (sexual assault)	[REDACTED]	[REDACTED]
	[REDACTED] [REDACTED] [REDACTED]	1	[REDACTED] (care concern)	[REDACTED]	[REDACTED]
	[REDACTED] [REDACTED]	1	[REDACTED] (assault)		[REDACTED] [REDACTED]
	(assault on DHS Staff) [REDACTED] (assault on client)				[REDACTED] (sexual assault) [REDACTED] (care concern)
Youth Justice	[REDACTED] [REDACTED] YJstaff (inappropriate behaviour)				[REDACTED] (assault) [REDACTED]-YJstaff
Total	9	3	3	2	10

Sep-20	Incidents as at 01/09/2020	New incidents to 31/09/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services	<div>1</div> <div>1</div> <div>(sexual assault)</div> <div>(care concern)</div> <div>(assault)</div>	<div>1</div> <div>1</div>	<div>(care concern)</div> <div>(client) (Sexual Assault)</div>		<div>(sexual assault)</div> <div>(sexual assault)</div> <div>(care concern)</div> <div>(assault)</div>
Youth Justice	<div>2019</div> <div>-YJstaff</div>	<div>1</div>	<div>(residents), (staff) (Assault)</div> <div>(resident) (other, client did the Assault)</div>		<div>(residents), (staff) (Assault)</div> <div>(resident) (staff) (other, client did the Assault)</div> <div>2019 -YJstaff</div>
Total	10	4	4	1	13

Oct-20	Incidents as at 01/10/2020	New incidents to 31/10/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services	██████████ (care concern)	1	██████████ (other, client did the assault)		██████████ (care concern)
	██████████ (client) (Sexual Assault)	1	██████████ (Assault)	██████████	██████████ (client) (Sexual Assault)
	██████████	1	██████████ (Assault)	██████████	██████████ (Assault)
	██████████	1	██████████ (other)	██████████	██████████ (Assault)
	██████████				██████████
	██████████				██████████
	██████████ (sexual assault)				██████████ (sexual assault)
	██████████ (care concern)				██████████ (care concern)
	██████████ (assault)				██████████ (assault)
Youth Justice	██████████ (residents), -			██████████ (Pills, 2019)	██████████ (residents), -
	██████████ (staff) (Assault)				██████████ (staff) (Assault)
	██████████ (resident) ██████████				██████████ (resident) ██████████
	██████████ (staff) (other, client did the Assault)				██████████ (staff) (other, client did the Assault)
	██████████ 2019				██████████ -YJstaff
	██████████ - YJstaff				
Total	13	4	4	5	12

Nov-20	Incidents as at 01/11/2020	New incidents to 31/11/2020	1 New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services	<div></div> (care concern) <div></div> (client) (Sexual Assault) <div></div> (Assault) <div></div> (Assault) <div></div> <div></div> (sexual assault) <div></div> (care concern) <div></div> (assault)				<div></div> (care concern) <div></div> (client) (Sexual Assault) <div></div> (Assault) <div></div> (Assault) <div></div> <div></div> (sexual assault) <div></div> (care concern) <div></div> (assault)
Youth Justice	<div></div> , (residents), - <div></div> (staff) (Assault) <div></div> (resident) <div></div> (staff) (other, client did the Assault) <div></div> <div></div> - YJstaff			<div></div> (residents), - <div></div> (staff) (Assault) <div></div> (resident) <div></div> (staff) (other, client did the Assault)	<div></div> -YJstaff
Total	12	0		2	10

Dec-20	Incidents as at 01/12/2020	New incidents to 31/12/2020	New Incidents by name	Closed/ downgraded	Incidents carried over to next reporting period
Disability and Reform					
Disability Accommodation Services	<div></div> <div>(care concern)</div> <div> <div>(client)</div> <div>(Sexual Assault)</div> </div> <div> <div></div> <div>(Assault)</div> </div> <div> <div></div> <div>(Assault)</div> </div> <div> <div></div> </div> <div> <div></div> <div>(sexual assault)</div> </div> <div> <div></div> <div>(care concern)</div> </div> <div> <div></div> <div>(assault)</div> </div>				<div> <div></div> <div>(care concern)</div> </div> <div> <div></div> <div>(client) (Sexual Assault)</div> </div> <div> <div></div> <div>(Assault)</div> </div> <div> <div></div> <div>(Assault)</div> </div> <div> <div></div> </div> <div> <div></div> <div>(sexual assault)</div> </div> <div> <div></div> <div>(care concern)</div> </div> <div> <div></div> <div>(assault)</div> </div>
Youth Justice	<div> <div></div> <div>&</div> <div>-</div> <div>YJstaff</div> </div>	1	<div> <div></div> <div>(sexual Assault)</div> </div>		<div> <div></div> <div>-YJstaff</div> </div> <div> <div></div> <div>(sexual Assault)</div> </div>
Total	10	1		0	11

Note:

Do not modify

Total		21		11	
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