



Eligibility for Disability Services and Programs Policy Mud Map

United Nations Convention on the Rights of Persons with Disabilities (2008)

- National Disability Strategy (2011)
- National Disability Agreement (2012)
- Disability Discrimination Act (1992) (Commonwealth)
- National Disability Insurance Scheme Act (2013) (Commonwealth)
- National Partnership Agreement on Transitioning Responsibilities for Aged Care and Disability Services (2011)
- National Carers Strategy (2011)
- National Standards for Disability Services (2012)
- Community Care Common Standards (2011)
- The Better Practice Guidelines on Complaints Management for Health Care Services (2004)

- Disability Services Act (1993) (SA)
- Carers Recognition Act (2005) (SA)
- Strong Voices – A Blueprint to Enhance Life and Claim the Rights of People with Disability in South Australia (2012-2020)
- HCSCC Charter of Health and Community Services Rights (2011)
- HCSCC *Ever Felt Like Complaining?* Report Recommendations (2009)
- Department for Communities and Social Inclusion (DCSI) Client Feedback Policy

DCSI Eligibility for Disability Services and Programs Sector-Wide Policy
(completed January 2014)

DCSI Eligibility for Services Supporting Exceptional Circumstances Policy
(currently under development 2014)

Eligibility for Specialist Disability Services Guideline
(completed January 2014)

Eligibility for Basic Community Care Services Guideline
(completed March 2014)

Eligibility for Information Services, Referral, Advise and Brief Assistance Guideline
(currently under development 2014)

Legend

- International Supporting Documents**
- National Directive and Supporting Documents**
- State Directive and Supporting Documents**
- DCSI Sector-Wide Policy**
- DCSI Internal Policy**
- Disability Services Guidelines**