



# Seeking SA Lived Experience Advisors

The Department of Human Services (DHS) is working on changes to services, to support more children to be safe and well living in their families, communities and culture.

To make sure we get these changes right, we need to listen to the knowledge and experiences of people who have had family challenges and understand what services need to do to be helpful.

DHS are looking for parents and/or carers from Adelaide and/or South Australian country areas, including remote areas to join the Lived Experience Network. People with lived experiences of:

- being a parent/grandparent or carer to children under 18 years old
- significant family stress that make it harder for children and families to feel safe, secure and nurtured
- supporting family who have been living with family stress
- seeking and/or receiving help from child and family support services, or helping others to do so
- cultural knowledge about what services need to be and do to be truly helpful.

The Lived Experience Network (LEN) members are called System Advisors. They provide advice on a range of projects happening to improve the Child and Family Support System. Some examples include:

- the design of a website to provide helpful information for families going through tough times, [adultssupportingkids.com.au](http://adultssupportingkids.com.au)
- advice to service providers about how best to work with families
- the development of practice guides and training for practitioners
- sharing the perspectives of diverse communities - Aboriginal and Torres Strait Islander, culturally and linguistically diverse, LGBTQIA+, regional and remote families or families with additional needs.



The Lived Experience Network meets in Adelaide, but **regional families can join online**.



We meet **fortnightly** for 2 to 3 hours.



System Advisors are **reimbursed \$30** per hour for their time and contribution.

**Learn how to get involved by contacting:**

[paula.mckenzie-brown2@sa.gov.au](mailto:paula.mckenzie-brown2@sa.gov.au) 0435 366 394

