Our ref: DHS/24/04886





Office of the Chief Executive

Mr Andrew Hough
The Advertiser
31 Waymouth Street
ADELAIDE SA 5000

Emailed to:

Dear Mr Hough,

Level 8 North Riverside Building North Terrace Adelaide SA 5000

GPO Box 292 Adelaide SA 5001

DX115

Tel: 08 8413 9050 Fax: 08 8413 9002

ABN 11 525 031 744

#### Freedom of Information Determination

I refer to your application under the *Freedom of Information Act 1991* (the FOI Act), received by the Department of Human Services (DHS) on 12 June 2024, seeking access to:

Minutes of all meetings of the "Safety and Wellbeing Taskforce" and agendas of those meetings that occurred. Documents relating to annual, status reports, or Ministerial briefing papers detailing about or from the taskforce.

Date range: 13/06/2023-12/06/2024

Fifty-one documents were located that fit within the scope of your request and I have determined as follows:

- Twenty-two documents are to be released in full;
- Twenty-four documents are to be released in part, and;
- Access to five documents have been refused.

Please find enclosed a copy of the documents released, and a document schedule containing a brief description of each document and determination in summary form.

Thirteen documents contain information that, if released, would disclose details concerning deliberations or decisions of Cabinet. I have therefore determined this information exempt pursuant to clause 1(1)(e) of Schedule 1 to the FOI Act. In accordance with section 20(4) of the FOI Act, I consider that you would wish for access to the rest of the document after exempt information is removed, and I am therefore releasing this document to you in part except for 4 documents that have been refused in full.

One document contains information relating to police methodology and strategy. I consider that it would be unreasonable to disclose this information, and determine the information exempt pursuant to clause 4(2)(a)(vi) of Schedule 1 of the Act. The document contains matters that may be prejudicial to South Australia Police's methodology for assessing, allocating a risk level and implementing an appropriate strategy for the resolution of incidents to ensure the protection of persons or property and instilling public safety generally.

The public have an expectation of transparency of an agency's functions. An applicant has a right to information relating to themselves or in this case government functions or incidents they have an involvement or interest in. Police make operational decisions based on individual situations and generalised crime trends reliant on specialist training in order to protect people and property. The release of this methodology and decision making could lead to manipulation of situations and information to intentionally mislead the Police in their decision making or unnecessary public fear. On balance it is not in the public interest to release this information.

Thirteen documents contain information relating to the personal affairs of third parties. I consider that it would be unreasonable to disclose this information, and determine the information exempt pursuant to clause 6(1) of Schedule 1 of the FOI Act. In accordance with section 20(4) of the FOI Act, I consider that you would wish for access to the rest of the documents after exempt information is removed, and I am therefore releasing these documents to you in part.

Twelve documents contain information relating to the business affairs of third parties. I consider that it would be unreasonable to disclose this information, and determine the information exempt pursuant to clause 7(1) of Schedule 1 of the Act. The documents contain matters of contractual and funding matters, the disclosure of which could reasonably be expected to destroy or diminish the commercial value of the information and would, on balance, be contrary to the public interest. The contractual and funding for third party agencies with DHS is competitive, and their disclosure could impact the ability for DHS to effectively engage such services in the future. In accordance with section 20(4) of the FOI Act, I consider that you would wish for access to the rest of the documents after exempt information is removed and am therefore releasing these documents to you in part except for 1 document that has been refused in full.

One document contains information relating to internal working documents. The information is draft minutes that contains opinion, advice and recommendations prepared or recorded and any consultation or deliberation that has taken place for the purposes of the decision-making functions of the Safety and Wellbeing Taskforce. I consider that it would be unreasonable to disclose this information, and determine the information exempt pursuant to clause 9(1) of Schedule 1 of the FOI Act. In accordance with section 20(4) of the FOI Act, I consider that you would wish for access to the rest of the documents after exempt information is removed and am therefore releasing these documents to you in part.

A public interest test has been applied balancing the reasons for and against release of this material. This information reflects on the Safety and Wellbeing Taskforce internal processes and decision making in relation to matters that require a discussion and varies aspects that need to be considered so a decision can be made. In such circumstances, disclosure of such information could reduce the effectiveness of the Safety and Wellbeing Taskforce's processes and methodology. With the above considerations in mind, I have formed the view that disclosure of such information would, on balance, be contrary to the public interest.

Twelve documents contain exempt matter subject to legislative secrecy provisions, the disclosure of which would constitute an offence against an Act. I consider that it would be

unreasonable to disclose this information, and determine the information exempt pursuant to clause 12 of Schedule 1 of the FOI Act. In accordance with section 20(4) of the FOI Act, I consider that you would wish for access to the rest of the document after exempt information is removed, and I am therefore releasing this document to you in part.

If you are dissatisfied with this determination, you can seek an internal review by writing to the Chief Executive, DHS, as the Principal Officer of the agency within 30 days of receipt of this letter. A copy of the FOI Review Rights and Appeals is attached to this determination.

Pursuant to Premier and Cabinet Circular PC045, agencies receiving non-personal FOI applications may publish the document in the agency disclosure log if access is provided. If you disagree with publication, you will need to advise the FOI Team within two weeks of the date of this determination.

If you have any questions in relation to this matter, please contact the FOI Team on telephone 8413 9094 or by email at <a href="mailto:DHSFreedomofInformation@sa.gov.au">DHSFreedomofInformation@sa.gov.au</a>.

Yours sincerely,

Shantrel Eldred

**ACCREDITED FREEDOM OF INFORMATION OFFICER** 

20 / 08 / 2024

Encl: Schedule of Documents

FOI Review Rights and Appeals
Documents for release

## **DOCUMENT SCHEDULE**

## DHS/24/04886 - Andrew Hough, The Advertiser

Document number	Date	Document description	Exemption clauses	Released (part/full/ refused)
1	12/06/2024	Agenda	Clause 12	Partial Release
2	Undated	DASSA AOD Mobile Van Clinic	Clause 6(1)	Partial Release
3	Undated	Agenda Item 8 - Brief	Clause 6(1) Clause 7(1)(b) Clause 7(1)(c)	Partial Release
4	Various Dates	Agenda Item 8 - Data Updates	-	Full Release
5	20/02/2024	Agenda	Clause 6(1) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
6	Undated	Agenda Item 5 - Brief	Clause 1(e) Clause 6(1) Clause 7(1)(b) Clause 7(1)(c)	Partial Release
7	Various Dates	Agenda Item 5 - Data Updates	-	Full Release
8	Undated	Terms of Reference	-	Full Release
9	Undated	Agenda Item 10 - Brief	-	Full Release
10	20/02/2024	Minutes	Clause 1(e) Clause 6(1) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
11	05/12/2023	Agenda	Clause 1(e) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
12	Undated	Brief	Clause 1(e)	Refused in Full
13	Undated	Brief	Clause 1(e)	Refused in Full
14	Various Dates	Attachment 1 - Data Updates	-	Full Release
15	Undated	Brief	-	Full Release
16	Undated	Agenda Item	Clause 7(1)(b) Clause 7(1)(c)	Partial Release
17	Undated	Attachment A - Coober Pedy Summer Service Response Plan 2023/2024	Clause 6(1)	Partial Release
18	Undated	Attachment B	Clause 7(1)(b) Clause 7(1)(c)	Refused in Full
19	Undated	Agenda Item - Brief	-	Full Release

20	Undated	Safety and Wellbeing Plan	-	Full Release
21	Undated	Governance Model	-	Full Release
22	05/12/2023	Minutes	Clause 1(e) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
23	17/10/2023	Agenda	Clause 1(e) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
24	Undated	Brief	-	Full Release
25	Undated	Agenda Item 3 - Brief	-	Full Release
26	Various	Data Updates	-	Full Release
27	12/10/2023	Brief	Clause 1(e)	Refused in Full
28	Undated	Agenda Item X - Brief	-	Full Release
29	Undated	Terms of Reference	Clause 7(1)(b) Clause 7(1)(c)	Partial Release
30	17/10/2023	Minutes	Clause 7(1)(b) Clause 7(1)(b) Clause 7(1)(c) Clause 12	Partial Release
31	26/06/2023	Agenda	Clause 1(e) Clause 12	Partial Release
32	26/06/2023	Minutes	Clause 1(e) Clause 4(2)(a)(vi) Clause 12	Partial Release
33	05/04/2024	Email - Out of Session	Clause 6(1) Clause 12	Partial Release
34	Undated	Terms of Reference	-	Full Release
35	Undated	Agenda Item 10 - Brief	-	Full Release
36	Undated	Data Monitoring Summary Update	-	Full Release
37	03/05/2024	Agenda with draft Minutes	Clause 9(1) Clause 12	Partial Release
38	03/05/2024	Minutes	-	Full Release
39	Various Dates	Brief	Clause 1(e)	Refused in Full
40	Various Dates	Brief	Clause 6(1) Clause 12	Partial Release
41	13/03/2024	Letter	-	Full Release
42	Various Dated	Brief	Clause 1(e) Clause 6(1)	Partial Release
43	Undated	Minutes forming Enclosure	-	Full Release
44	Various Dates	Brief	Clause 6(1)	Partial Release

45	30/09/2023	Minutes forming Enclosure	Clause 7(1)(b) Clause 7(1)(c)	Partial Release
46	Various Dates	Brief	Clause 6(1)	Partial Release
47	18/06/2023	Letter	Clause 6(1)	Partial Release
48	Various Dates	Brief	Clause 6(1)	Partial Release
49	Undated	Port Augusta Community Safety and Wellbeing Plan	-	Full Release
50	Undated	Port Augusta Safety and Wellbeing Community Governance Model	-	Full Release
51	Undated	Safety and Wellbeing Plan notes	-	Full Release

# Agenda





Meeting:	Safety and Wellbeing Taskforce	
When:	Wednesday 12 June 2024, 2pm – 4pm	
Where:	Boardroom, Level 8, Riverside Building, North T MS Teams	errace
Attending:	Sandy Pitcher (Chair/DHS) Jacky Costanzo (DHS) Arrin Hazelbane (DHS) Nick Cowling (DHS) Yvette Clark (SAPOL) Graham Goodwin (SAPOL) Fraser Stroud (AGD) Zoe Thomas (AGD) Craig Macauley (AGD-AAR) Melana Virgo (CAA) Kurt Towers (Health – Aboriginal Health) Angela McLachlan (Health-FUNLHN) James Blewitt (EFNLHN) Vicky Cock (Health – DASSA) Mark Thompson (Health – DASSA)	Trish Laccos (CALHN) Scharlene Lamont (DCS) Kimberley Humphrey (Public Health) Nicola Spurrier (Public Health) Alex McKenzie (SAAS) Colin Nielson (SAHA) Craig Hendry (NIAA) Rohan Bennett (DCP) Clause 12 (DSS) Penny Baldock (DHS) Michael Sedgman (CoA) Leanne Davis-King (City of Pt Adelaide/Enfield) Tim Coote (Ceduna Council) John Banks (Pt Augusta Council)
Apologies	Darren Humphrys (DfE) Alex Reid (DHS) Cheryl Axleby (SAHA) proxy Colin Nielson Fiona Curnow (SAHA) Craig Packard (Health-FUNLHN) proxy Angela McLachlan Julie Marron (EFNLHN) proxy James Blewitt Nerida Saunders (AGD-AAR) proxy Craig Macauley	lan Parrott (SAPOL) proxy Yvette Clark Rachel Emmott (CPAE) proxy Leanne Davis-King Scott Duval (SAPOL) proxy Graham Goodwin Hayley Mills (DCS) Jackie Bray (DCP) proxy Rohan Bennett Deb O'Neill (DfE) Rob Tolson (SAAS) proxy Alex McKenzie
Guest/s	Emily Humphreys – Systems Change   For Good	17

## Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Items for discussion			
No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	2pm (5 mins)

	Actions from previous Minutes (Action register) - APY Lands Minutes and Actions	Chair (DHS)	2:05pm (5 mins)
3,	Update from the Chair  - Machinery of Government changes - 2024-25 State Budget measures relevant for the Taskforce	Chair	2.10pm (5 mins)
4.	Developing a Systems Theory of Change (PPT)	Emily Humphreys	2:15pm (15 mins)
5.	SAPOL Update  - Metropolitan - Operation Paragon/CBD Trends, other relevant metro updates - Regional operational updates/trends	Graham Goodwin Yvette Clark	2:30pm (10 mins)
5.	DASSA- Supervised Alcohol Provision Program (SAPP) Evaluation and Mobile Van AOD Clinic (PAPER/PPT)	Vicky Cock Mark Thompson	2:40pm (20 mins)
7.	Place Based Responses - All Agencies - Adelaide - Ceduna - Port Augusta - Coober Pedy DHS Update (PAPER)	Chair (DHS)	3.00pm (30 mins)
8.	Service Mapping Data (PAPER)  Data sharing discussion	Penny Baldock	3:30pm (10 mins)
9.	Other Business: - Proposal for Out of session Ceduna Taskforce visit - Other business	Chair	3:40pm (5 min)
10.	- Close Meeting	Chair	4pm

## **DASSA AOD Mobile Van Clinic**

Summary prepared by Doctor Vicky Cock, Clinical Director DASSA and Mark Thompson, Director Aboriginal Clinical Services and Strategy, DASSA

Drug and Alcohol Services SA commenced an AOD Mobile Outreach Clinic on Friday, February 16th, in the Adelaide CBD. This was originally intended to be an unfunded 12-week pilot initiative.

The aim of the initiative was, and continues to be, to provide specialised AOD support to individuals experiencing homelessness and those facing challenges with substance use, particularly those who may have difficulty accessing and navigating conventional health and substance use care services. The Aboriginal Clinical Services team manages the service, with the support of a DASSA Medical Officer and Registered Nurse, ensuring targeted, compassionate care for those in need.

#### Key Features of the AOD Mobile Van Clinic:

- Accessibility: The service will offer an accessible service model that requires no appointments or waitlists, welcoming everyone through a walk-up approach.
- Engagement: Services are delivered in a community-focused outdoor setting, utilising a
  conversational yarning style to foster participation and support among clients and their
  families.
- Consistency: During the pilot phase, the service will operate weekly in the Adelaide CBD; the clinic will maintain a regular schedule to become a resource to extend services as needs are identified in other areas.
- Community Building: Our approach is to create a welcoming space for all to build trust and strengthen community connections.
- Holistic Care: Beyond addressing substance use, we're committed to supporting overall well-being, including social, emotional, and community health, through referrals and existing partnerships.

#### Services Provided:

- Harm Reduction: Access to needle exchange and take-home naloxone.
- Education & Group Support: discussions on health, substance use education, and relapse prevention.
- Individualised Care: Tailored support, including pharmacotherapy and follow-up services directly from the clinic.
- Health Care: POC testing for testing and vaccinations for conditions like Hepatitis C and B, screening for TB disease; alongside low barrier Primary Health Care support – with direct provision of onsite wound care; medication provision etc.
- Vaccinations: Access to vaccinations for flu, COVID-19, and Hep B.
- Contraceptive Services: Access to provision of contraceptives and educational resources on a needs basis.
- Referrals: Assistance with navigating health care needs and making appointments.
- Social Support: This involves working in with existing partnerships with the Department of Human Services (DHS), Housing and Homelessness Services, Family Reunification Services, and other relevant agencies as needed.

It is worth noting that because this is a cost neutral pilot DASSA have not been able to secure their own purpose-built clinic vehicle. Hence, we would also like to acknowledge Watto Purrunna Aboriginal Primary Health Care Service (NALHN) for their support in providing access to their Primary Health Care Van for this pilot.

Due to the success of engagement in this pilot, the pilot was extended in consultation with Watto Purrunna Aboriginal Primary Health Care Service beyond the initial 12-week period and continues to support this vulnerable cohort in partnership with the DHS RVOT up to the 28th of June.

Our commitment is to offer a service that is easily accessible, respectful and attentive to the needs of our community. We value your involvement and support for this initiative.

Aboriginal Connection Program
Pool Phone: Clause 6(1)

Mark Thompson
Mobile: Clause 6(1)

Mobile: Clause 6(1)

## DATA to date: 14 clinics have occurred. 930-1230 on a Friday.

- Number of client interactions: 101
- Number of unique clients: 72
- Number of hospital avoidances approximately: 45 (based on a cohort of clients with minimal engagement with a primary health care provider and multiple episodes of trauma / acute illness.)
- Number of WSG referrals facilitated: 15
- Number of acutely unwell clients referred to hospital: 4
- Number of onsite interventions including wound care and provision of medications: 197
- Number of external referrals: 33
- Number of Education sessions provided: 15

## For more information

Alcohol and Drug Information Service (ADIS)

Phone: 1300 13 1340

Confidential telephone counselling and information available between 8.30am and 10pm every day

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#### TO SAFETY AND WELLBEING TASKFORCE

RE: REMOTE VISITOR RESPONSE – ADELAIDE, PORT AUGUSTA, CEDUNA, COOBER PEDY

#### 1. PURPOSE

1.1. To provide the Taskforce with an update on programs and services coordinated by DHS across Adelaide, Port Augusta, Ceduna and Coober Pedy, and upcoming priorities in these regions.

#### 2. DISCUSSION

#### **Adelaide and Port Adelaide**

- 2.1. Safer Place To Gather (SPTG) The SPTG initiative at Edwards Park has been extended up to 12 months, to 28 February 2025. The number of remote Aboriginal visitors utilising the SPTG has been relatively stable, however has been trending upwards in recent months in line with seasonal trends. The average daily numbers for August 2023 to May 2024 are 12 (morning), 15 (afternoon) and 20 (evening). The largest group recorded is 56.
- 2.2. In May 2024 DHS reduced its SPTG security presence from 24 hours to overnight. This decision was made in consultation with SAPOL. From 25 May 2024, security will be present between 5pm and 5am. DHS RVOT staff will maintain a presence at the SPTG between 10am 12pm to provide a primary health service, along with regular RVOT outreach visits. DHS will monitor the situation and can reinstate a daytime security presence if required.
- 2.3. Adelaide CBD and Port Adelaide Sub-Group DHS coordinates the Safety and Wellbeing Taskforce North Terrace Sub-Group meetings fortnightly to enable a coordinated and rapid response to high-risk behaviour of remote Aboriginal visitors. In March 2024, the scope of this Group was expanded to include the Adelaide CBD and Port Adelaide, to reflect the higher numbers of remote Aboriginal visitors gathering in these places.
- 2.4. DHS Remote Visitor Outreach Team has been working closely with the City of Port Adelaide Enfield (CPAE), City of Charles Sturt (CCS), SAPOL and SAHA to support large groups of remote Aboriginal visitors gathering in Western District parklands, particularly the Port Canal and Joyce Snadden Reserves and West Lake. Recent reports show a decrease in remote visitors in these places, however outreach visits and tenancy support are still required at this stage to support those still present.
- 2.5. Adelaide CBD throughout summer and into April 2024 there was an increase in remote Aboriginal visitors congregating in the Parklands along South Terrace and West Terrace, and in Whitmore Square. The Remote Visitor Outreach Team continues to work proactively with SAPOL to encourage visitors to utilise Edwards Park or the Return to Country Program.
- 2.6. Remote Visitor Outreach Team (RVOT) Outreach work in over 25 tenancies per week (on average) continues in partnership with SAHA and targeted work with young

people engaging in high-risk behaviour in the CBD is being triaged to other DHS programs such as MAYFS and the Child Diversion Program. Considerable collaboration with SAPOL via Operation Paragon is informing this work.

#### **Port Augusta**

- 2.7. Funding of up to \$2 million provided by the National Indigenous Australians Agency (NIAA) through a mix of existing grants to providers and via DHS has been used to strengthen existing services and allow for a flexible and responsive approach.
- 2.8. The DHS Youth Outreach Service continues to engage with young people during their assertive outreach hours and support community diversionary activities. A DHS Port Augusta Youth Outreach App dashboard has been developed, showing live data from information collected in the app.
- 2.9. DHS facilitated a workshop for the Supporting Youth Collective with youth service providers in the region. This was an opportunity to review the work that has been done by the Collective and plan for the next 12 months of activities and support within the community.
- 2.10. Port Augusta Community Safety and Wellbeing Plan DHS has facilitated the development of a draft Port Augusta Community Safety and Wellbeing Plan, which was co-designed with the community, service providers, local, federal and state government to support safety and wellbeing in the region and ensure a sustainable and culturally appropriate service response for the next four years.
- 2.11. We envision that this Plan will be foundational for the Community Leadership Group with participation from all levels of government alongside nominees from advisory groups representing the Aboriginal community, young people, service providers, and local businesses and community. Work to establish these groups has already commenced.
- 2.12. DHS has recruited an ASO8 Executive officer position that will start at the beginning of July and be responsible for providing executive coordination and support the establishment of the Port Augusta Advisory Groups. They will provide professional support to the Port Augusta Community Leadership Group, including managing a diverse range of critical issues, services and projects relating to key strategic objectives in the Port Augusta Community Safety and Wellbeing Plan.
- 2.13. Separately, DHS has been in discussions with the NIAA around a potential longer-term partnership between governments to support safety and wellbeing in Port Augusta. The proposed partnership will prioritise local decision making and enable community ownership, authority and flexibility to deliver place-and-person-based solutions. The Community Plan and community governance model will inform and be an integral part of the design of the proposed partnership.

#### Ceduna

2.14. Eleven State Government agencies have committed a further five years funding to 30 June 2029 for the Ceduna Services Collaboration (CSC). This funding is coordinated by DHS and provided to the CSC to improve the safety and wellbeing of transient Aboriginal people in and around Ceduna who are affected by drug and alcohol use.

- 2.15. Following the recent re-commitment of funding, the CSC and local leaders will meet to review current strategies and undertake forward planning to identify key areas for collaborative action.
- 2.16. Service providers meet regularly for coordination and monitoring of service responses. Through these meetings, rapid service responses are identified and rolled out to address risky and anti-social behaviour.

#### **Coober Pedy**

- 2.17. Commencing 12 January 2024, DHS funded Umoona Community Council (UCC) to trial the delivery of a Return to Country (RtC) service and assertive outreach program. Clause 7(1)(b), Clause 7(1)(c)
- 2.18. Between 12 January 2024 and 31 May 2024, 63 people Clause 6(1) have been supported in Coober Pedy to return to their home communities through the RtC Program. This includes the UCC bus transporting people to the APY Lands.
- 2.19. Outreach services commenced on 1 February 2024 and has seen UCC working with a range of other service providers such as Centacare, Centrelink, St Vincent de Paul and Umoona Tjuta Health to provide support.

#### Return to Country

- 2.20. DHS coordinates a Return to Country (RtC) program throughout South Australia that enables Aboriginal and Torres Strait Islander people whose primary place of residence is a remote or regional community, to return home.
- 2.21. Eligibility requirements are in place for people accessing this service, including people aged 18 years and over are required to contribute 30% to the cost of the fare through a Centrepay agreement.
- 2.22. In Port Augusta, the Salvation Army is funded by DHS to facilitate people obtaining tickets, providing safe transport to the bus and providing a safe and culturally appropriate space for people to wait until the bus service leaves.
- 2.23. In January 2024, Umoona Community Council was engaged to provide a Return to Country service in Coober Pedy.
- 2.24. DHS works with SAPOL, Department for Education, SAHA and DCP and service providers to ensure RtC is part of a coordinated and joined up service approach this can help agencies manage issues such as tenancy overcrowding, school enrolment and bail conditions.
- 2.25. Between April 2022 and May 2024, 4,384 people (including 1,365 minors) were supported state-wide to return to their home communities through the RtC Program. The 2023-24 year to date figure is 2,560.

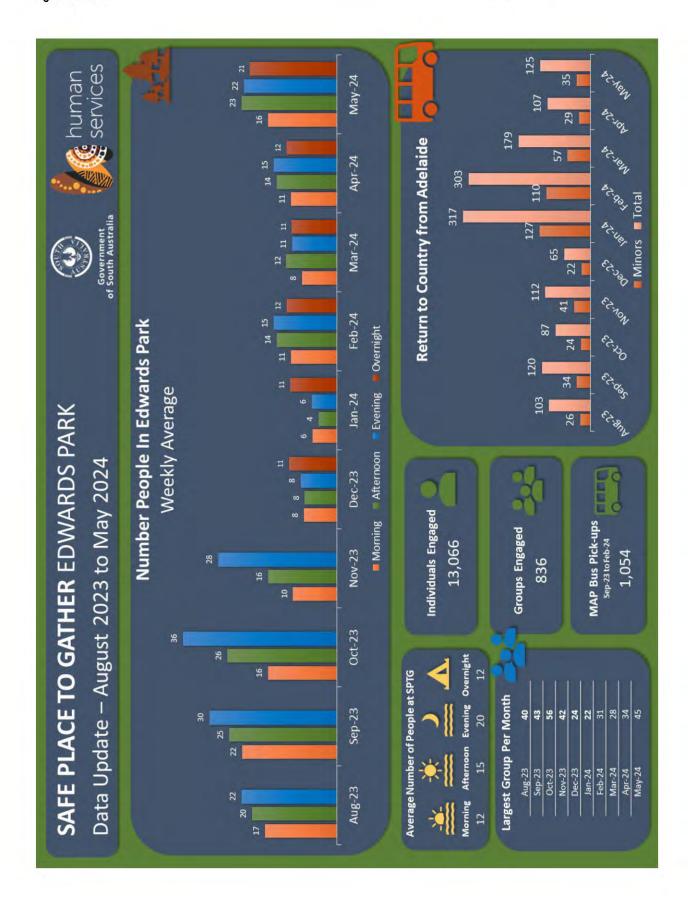
#### RECOMMENDATION

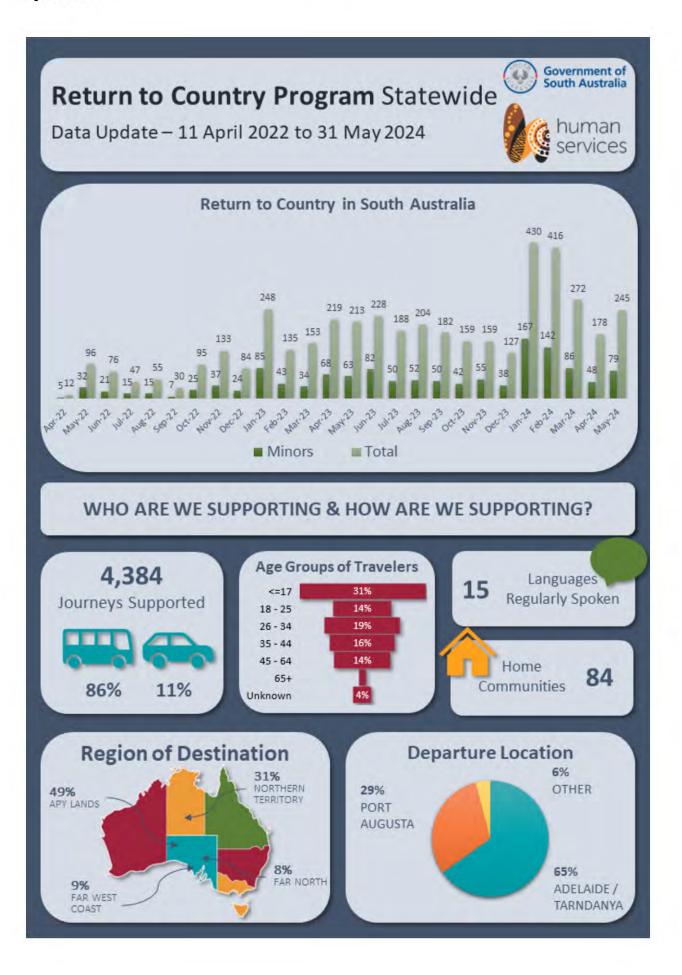
It is recommended that the Taskforce note this briefing.

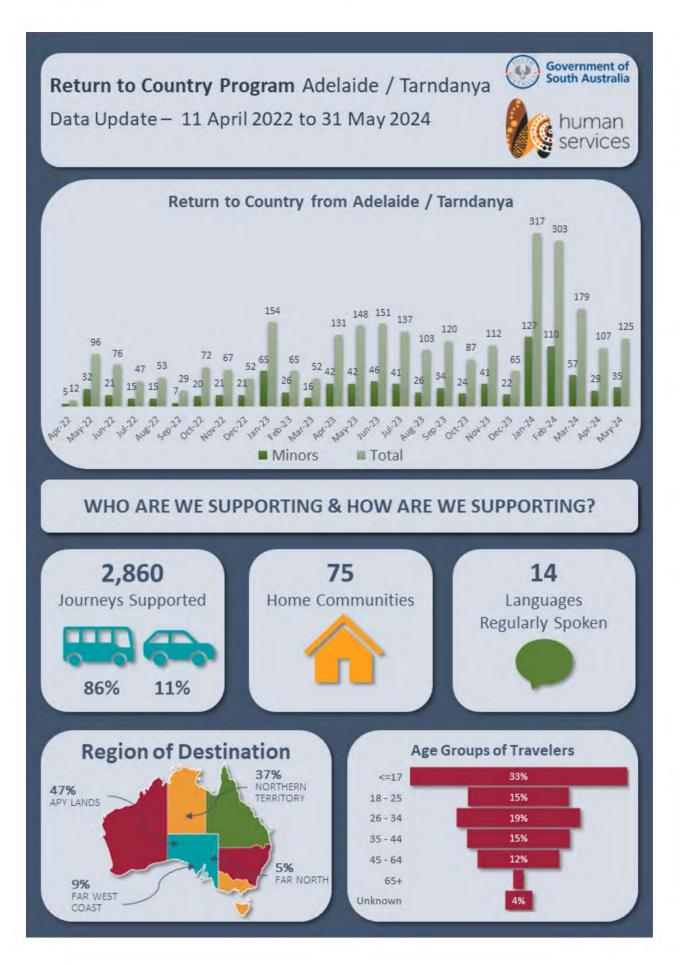
## **ATTACHMENTS**

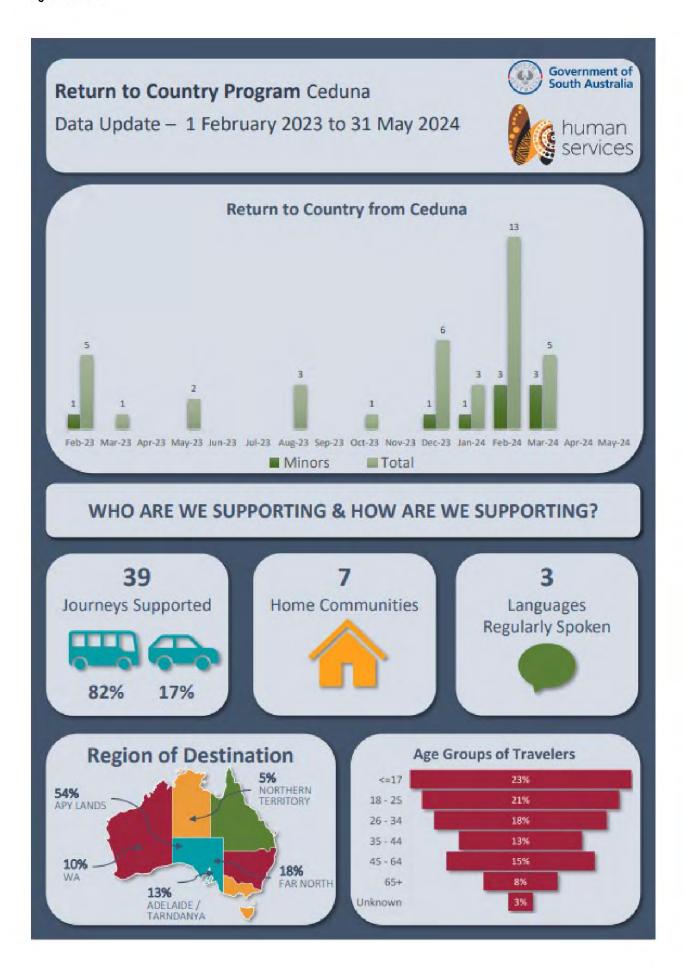
- Safer Place to Gather Edwards Park August 2023 May2024 Return to Country Program Data Update 1.
- 2.

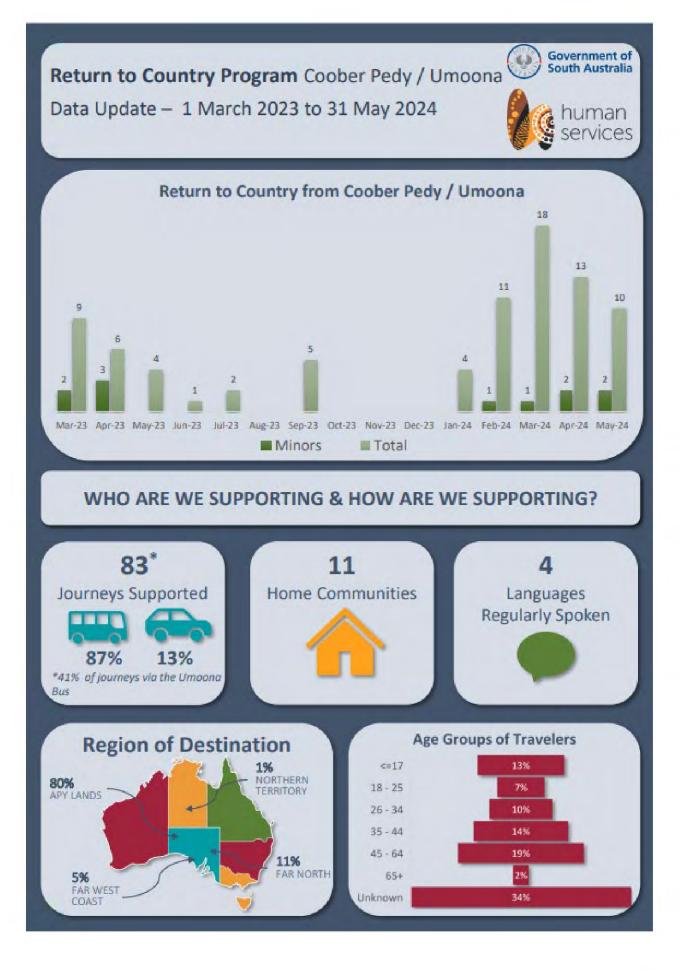
**APPROVED BY** Alex Reid, Executive Director, Community and Aboriginal Partnerships

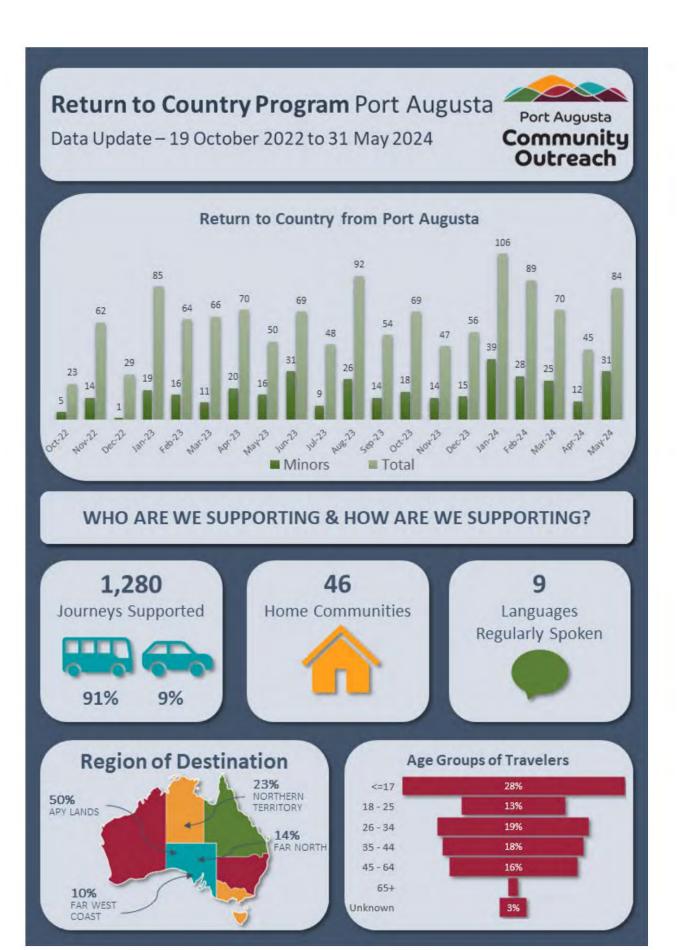












# Agenda





Meeting:	Safety and Wellbeing Taskforce		
When:	Tuesday 20 February 2024, 10am – 12pm		
	All welcome to join Sandy at 9.30am for morni	ng tea and a chat with the DHS Remote	
	Visitor Outreach Team at their new premises, 2	50 Wright Street, Adelaide	
Where:	Baptist Care Conference Room, 11-13 Millers Court, Adelaide (just off Wright Street and a 200 metre walk from the DHS Remote Visitor Outreach Service Hub)  MS Teams		
	Sandy Pitcher (Chair/DHS)	Sharon Bilney (Health- NAHLN)	
	Alex Reid (DHS)	James Blewitt (EFNLHN)	
	Jacky Costanzo (DHS)	Kimberley Humphrey (Public Health)	
	Scott Duval (SAPOL)	Nicola Spurrier (Public Health)	
	Ian Parrott (SAPOL)	Jackie Bray (DCP)	
	Dini Soulio (AGD)	Hayley Mills (DCS)	
	Fraser Stroud (AGD)	Scharlene Lamont (DCS)	
Attending:	Cheryl Axleby (SAHA)	clause 12 (DSS)	
	Melana Virgo (CAA)	Kurt Towers (Health - DASSA)	
	Tanya McGregor (Health-Aboriginal)	Vicky Cock (Health - DASSA)	
	Darren Humphrys (DfE)	James Armitage (NIAA)	
	Tim Coote (Ceduna Council)	Colleen McDonnell (CoA)	
	John Banks (Pt Augusta Council)	Rachel Emmott (City of Pt Adelaide/Enfield)	
	Craig Macauley (AGD-AAR)	Terrance Wilson (DHS)	
	Rob Tolson (SAAS)		
	Michael Sedgman (CoA) proxy Colleen	Deb O'Neill (DfE)	
	McDonnell	Nerida Saunders (AGD-AAR) – proxy Craig Macauley	
Apologies	clause 12 (DSS) proxyclause 12	Fiona Curnow (SAHA)	
	Karyn Douglas (NIAA) proxy James Armitage	Arrin Hazelbane (DHS) proxy Terrance Wilson	
	Craig Packard (Health-FUNLHN)	Julie Marron (EFNLHN) proxy James Blewitt	
Guests	Iwiri Aboriginal Corporation	Penny Baldock (DHS)	

## Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Items for discussion			
No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	10.00am 5 mins

2.	Actions from previous Minutes (Action register)	Chair (DHS)	10.05am 5 mins
3.	Clause 7(1)(b), Clause 7(1)(c)	Clause 6(1)	10:10am 20 mins
<b>1.</b>	APY Lands Community Safety concerns	James Armitage Craig Macaulay /	10:30am 10 mins
5.	Place Based Responses – All Agencies  - Adelaide - Ceduna - Coober Pedy - Port Augusta  DHS Update (PAPER)	Chair All	10:40am 20 mins
5.	SAPOL Update  - Metropolitan - Operation Paragon/CBD Trends, other relevant metro updates  - Regional operational updates/trends	Scott Duval	11:00am 10 mins
ý	Young People in Port Augusta- Report by CCYP (PAPER)	John Banks	11:10am 10 mins
3.	Liquor Restrictions update	Dini Soulio / Fraser Stroud	11:15am 10 mins
9.	Supervised Alcohol Provision Program evaluation and pilot Mobile AOD Clinic (PAPERS)	Kurt Towers Victoria Cock	11:25am 15 mins
10.	Data and Evaluation Steering Committee (PAPER)	Penny Baldock	11:40am 10 mins
11	Other Business: - Update on new DSS funding	Chair DSS	11.50am 5 mins
12.	Close Meeting		

#### TO SAFETY AND WELLBEING TASKFORCE

RE: REMOTE VISITOR RESPONSE – ADELAIDE, PORT AUGUSTA, CEDUNA, COOBER PEDY

#### 1. PURPOSE

1.1. To provide the Taskforce with an update on programs and services coordinated by DHS across Adelaide, Port Augusta, Ceduna and Coober Pedy over the busy December and January period, and upcoming priorities in these regions.

#### 2. DISCUSSION

#### <u>Adelaide</u>

## 2.1. Clause 1(e)

- 2.2. DHS coordinates the Safety and Wellbeing Taskforce North Terrace Sub-Group meetings weekly or fortnightly (as needed) to enable a coordinated and rapid response to high-risk behaviour of remote Aboriginal visitors.
- 2.3. DHS continues to provide assertive outreach and Return to Country support via its Remote Visitor Outreach Team (RVOT), based at 250 Wright Street in the CBD. The RVOT work closely with other service providers, such as DASSA and Towards Home Alliance, to provide coordinated, wrap around support.
- 2.4. The DHS RVOT has supported remote Aboriginal visitors to access existing diversionary programs, such as ceramics and arts provided by Tiraapendi Wodli Hub. DHS has also led diversionary activities, including an art program, men's music program and men's health and fitness program.
- 2.5. Outreach work in over 25 tenancies per week continues in partnership with SAHA and targeted work with young people engaging in high-risk behaviour in the CBD is being triaged to other DHS programs such as MAYFS and the Child Diversion Program. Considerable collaboration with SAPOL via Operation Paragon is informing this work.

#### Port Augusta

- 2.6. <u>Summer Response</u> The Port Augusta Summer Response has been supported by funding of up to \$2 million from 1 December 2023 to 30 June 2024 from the National Indigenous Australians Agency (NIAA) under the Indigenous Advancement Strategy to complement State Government effort. This is provided through a mix of existing grants to providers and via DHS.
- 2.7. Strategies and measures (previously reported to the Taskforce) are in place to strengthen existing services and allow for a flexible and responsive approach.
- 2.8. The DHS Youth Outreach Service commenced in October 2023, comprising a team of six including a Youth Outreach Coordinator. Staff are recognisable in their branded

- purple vests and play a vital role in connecting young people with support. A DHS Port Augusta Youth Outreach App dashboard has been developed, showing live data from information collected in the app.
- 2.9. This program has been quite successful in supporting young people to access recreational and diversion activities. Since the beginning of the program, there has been the largest participation from Davenport children and families in community events such as the Blue Light Disco and Council run events. This is largely contributed to the Youth Outreach team members who do assertive outreach to families in Davenport and support the transportation of families from Davenport to events, and home.
- 2.10. Port Augusta Community Safety and Wellbeing Plan Over the past six months, DHS has conducted co-design workshops with a range of stakeholders to develop a plan to support safety and wellbeing in the region. The Port Augusta Safety and Wellbeing Plan has since been finalised, pending final approval. It is intended that this Plan will be released publicly soon.
- 2.11. Implementation of the Plan will be supported by a Leadership Group with participation from all levels of government alongside nominees from advisory groups representing the Aboriginal community, young people, service providers, and local businesses and community. Work to establish these groups has already commenced.
- 2.12. DHS has begun the process of recruiting for an ASO8 Executive officer position that will be responsible for providing executive coordination and support the establishment of the Port Augusta Advisory Groups. They will provide professional support to the Port Augusta Community Leadership Group, including managing a diverse range of critical issues, services and projects relating to key strategic objectives in the Prot Augusta Community Safety and Wellbeing Plan.
- 2.13. Separately, DHS has been in discussions with the NIAA around a potential longer term partnership between governments to support safety and wellbeing in Port Augusta. The proposed partnership will prioritise local decision making and enable community ownership, authority and flexibility to deliver place-and-person-based solutions. The Community Plan and community governance model will inform and be an integral part of the design of the proposed partnership.

#### Ceduna

- 2.14. <u>Summer Response</u> The Far West Community Partnership (FWCP) led the development and implementation of the Ceduna summer response. It forms part of the regions *Far West Coast Collaborative Plan: Flexible Service Response*.
- 2.15. A 'Summer Service Hub' was established between 27 29 December 2023 to provide a place for service providers to work from instead of opening their individual offices. This Hub was well utilised by staff from the FWCP, Centacare and Community Paramedics.
- 2.16. Service providers meet twice weekly for coordination and monitoring of service responses. Through these meetings rapid service responses have been identified and rolled out to address the surge of visitors and increase in risky and anti-social behaviour in the area.

- 2.17. There have been 3 significant funerals in Ceduna and Yalata (over a 4-week period, with the last funeral on 6 February 2024), resulting in an influx of visitors to the region, a majority of whom are from interstate (NT and WA) or outside the Ceduna region.
- 2.18. Agencies and service providers in Ceduna reported increased levels of high risk and sometimes antisocial behaviour, violence, or criminal activity.
- 2.19. Notably, hospital staff reported an increase in the number and injury severity of presentations to the Emergency Department because of intoxication and/or other drugs. They also reported groups of people congregating and camping around the hospital grounds and former Sobering Up Unit (now vacant).
- 2.20. To address this, the Ceduna Service Collaboration identified several targeted responses:
  - Increase frequency and size of bus taking people from Ceduna to Yalata to support people getting to Sorry Camps, as required
  - Establishment of Safety and Wellbeing night patrols at the hospital site until the funerals are over
  - SAPOL are increasing their patrols to the hospital and other sites to support the night patrols as required
  - Agencies and service providers, including the DHS and SAPOL, continue to meet at least twice weekly to monitor the immediate needs and respond as required.
- 2.21. There have been positive reports from service providers and other stakeholders about the de-escalation of anti-social and violent behaviour following the implementation of the targeted responses. The FWCP has received positive community feedback on the high level of collaboration between service providers.

#### **Coober Pedy**

- 2.22. Summer response measures include a new Return to Country (RtC) service and assertive outreach program. Clause 7(1)(b), Clause 7(1)(c)
- 2.23. Since January 2024, 10 people Clause 6(1) have been supported in Coober Pedy to return to their home communities through the RtC Program. This includes the UCC bus transporting people to the APY Lands.
- 2.24. Outreach services commenced on 1 February 2024 and has seen UCC working with a range of other service providers such as Centacare, Centrelink, St Vincent de Paul and Umoona Tjuta Health to provide support.

#### **Return to Country**

- 2.25. DHS coordinates a Return to Country (RtC) program throughout South Australia that enables Aboriginal and Torres Strait Islander people whose primary place of residence is a remote or regional community, to return home.
- 2.26. Eligibility requirements are in place for people accessing this service. One requirement is that people aged 18 years and over will be required to contribute 30% to the cost of the fare through a Centrepay agreement.

- 2.27. In Port Augusta, the Salvation Army is funded by DHS to facilitate people obtaining tickets, providing safe transport to the bus and providing a safe and culturally appropriate space for people to wait until the bus service leaves.
- 2.28. In January 2024, Umoona Community Council was engaged to provide a Return to Country service in Coober Pedy.
- 2.29. DHS works with SAPOL, Department for Education, SAHA and DCP and service providers to ensure RtC is part of a coordinated and joined up service approach this can help agencies manage issues such as tenancy overcrowding, school enrolment and bail conditions.
- 2.30. Between April 2022 and January 2024, 3,274 people (including 1,015 minors) were supported state-wide to return to their home communities through the RtC Program. The 2023-24 year to date figure is 1456.

#### RECOMMENDATION

It is recommended that the Taskforce note this briefing.

#### **ATTACHMENTS**

- 1. Safer Place to Gather Edwards Park August 2023 January 2024
- 2. Return to Country Program Data Update

APPROVED BY

Alex Reid, Executive Director, Community and Aboriginal Partnerships



#### Government of South Australia Return to Country Program Statewide human Data Update - 11 April 2022 to 31 January 2024 services **Return to Country in South Australia** 435 248 217 213 229 188 207 179 159 168 165 135 143 133 125 96 95 66 63 82 84 85 76 47 55 730 25 50 52 512 32 21 15 15 Apr-22 Jun-22 Jun-22 Aug-22 Sep-22 Oct-22 Dec-22 Jan-23 Apr-23 Apr-23 Apr-23 Aug-23 Aug-23 Oct-23 Oct-23 Oct-23 Oct-23 ■ Minors ■ Total WHO ARE WE SUPPORTING & HOW ARE WE SUPPORTING? Age Groups of Travelers 3,274 Languages 31% <=17 10 Regularly Spoken Journeys Supported 15% 18 - 25 26 - 34 19% 35 - 44 16% 45 - 64 14% Home 82 Communities 91% 7% Unknown 4% **Region of Destination Departure Location** NORTHERN OTHER 46% 30% TERRITORY APY LANDS PORT **AUGUSTA** FAR NORTH 66% 3% ADELAIDE FAR WEST MID NORTH COAST

## Return to Country Program Adelaide

Data Update - 11 April 2022 to 31 January 2024



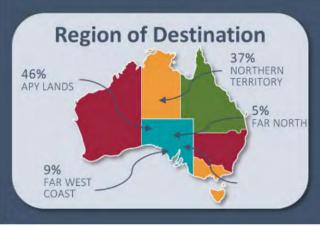


## WHO ARE WE SUPPORTING & HOW ARE WE SUPPORTING?







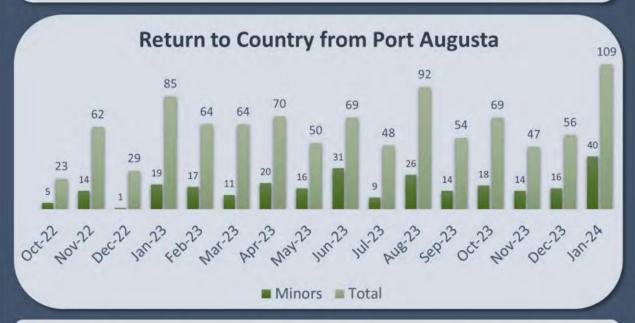




## Return to Country Program Port Augusta

Data Update - 19 October 2022 to 31 January 2024





## WHO ARE WE SUPPORTING & HOW ARE WE SUPPORTING?















# Safety and Wellbeing Taskforce Evaluation Steering Committee

## **Terms of Reference**

## Purpose

The Safety and Wellbeing Taskforce Evaluation Steering Committee (the Committee) provides oversight of the evaluation and monitoring activities of the Safety and Wellbeing Taskforce (the Taskforce). This document sets out the objectives, responsibilities, structure, and processes of the Committee.

### Scope

The Committee covers all activities of the Taskforce across all regions, including Metropolitan Adelaide, Port Augusta, Ceduna and Coober Pedy, and any future areas that emerge.

## Objectives

The Committee will work towards the following principles and objectives:

- Transparent processes relating to data collection, interpretation and use
- Consistency in evaluation approaches across the different sites and related interventions (Adelaide, Port Augusta, Coober Pedy)
- Better and consistent understanding of outcomes for Aboriginal clients and communities
- Wherever possible, focus on outcomes, indicators, and measures that are strengthbased.

## Responsibilities

#### The Committee will:

- Define the scope and focus of evaluation for Taskforce activities
- Seek cultural guidance on evaluation activities where appropriate
- Proactively share, advocate for, and incorporate community input to data collection, design and interpretation
- Ensure appropriate approvals from their agency, maintain accountability, confidentiality and manage any conflict of interest
- Set the ethical framework and principles of evaluation activities and ensure adherence to them
- Facilitate access to accurate, consistent and timely data and data interpretation from representative agencies

- Ensure alignment and sharing of insights from evaluations undertaken independently by Taskforce members
- Disseminate findings to the Taskforce and other stakeholders to facilitate learning and development
- Initiate analysis and research to provide expert advice to the Taskforce on all activities related to data and evaluation
- Systematising an evidence base

## Closing the Gap Alignment and Research Principles

The Committee will be bound by our shared commitments under Closing the Gap Priority Reform 4:

- To partner with Aboriginal and Torres Strait Islander representatives to guide and improve data use and management
- To provide access to the same data and information on which decisions are made
- To collect and report data at sufficient levels of disaggregation to empower Aboriginal communities
- To support capacity building of Aboriginal communities and organisations to collect, use and interpret data

In our research activities the Committee will follow the AIATSIS Aboriginal Principles (2020):

Page 2 of 4

- Indigenous self-determination
- Indigenous leadership
- Impact and value
- Sustainability and accountability

Our work will also be bound by the NHMRC Aboriginal Values (2018):



## Membership

- Penny Baldock, Manager Evaluation Management Office, Department of Human Services (DHS) (Chair)
- Nicholas Cowling, Clinical Lead, Regional and Remote Services, Central Adelaide Local Health Network (CALHN) / DHS
- Lachlan Mason, Quality Coordinator, Acute and Urgent Care, Central Adelaide Local Health Network (CALHN), SA Health
- Susan Dieu, Policy Officer, System Strategy & Analysis, South Australia Housing Authority
- Glen Michels, Manager Aboriginal Housing Strategy, South Australia Housing Authority
- Nathan Broadbent, Intelligence Supervisor, South Australia Police
- Sandra Daly, Intelligence Coordinator, South Australia Police
- Steven Lennard, Senior Intelligence Analyst, South Australia Police
- Richard Cooke, Manager Planning and Performance, Drug and Alcohol Services South Australia (DASSA), SA Health
- Gayle Tourish, Courts Administration Authority
- TBC- Northern Adelaide Local Health Network (NALHN), SA Health
- Annette Doonan, Senior Project Officer, Evaluation Management Office, DHS
- Lucienne O'Grady, Senior Project Officer, Evaluation Management Office, DHS
- Michelle Sampson, Senior Policy Officer Regional and Remote Services, DHS
- Dr Celina Valente, Senior Project Officer, Evaluation Management Office, DHS

Members may send a proxy to meetings.

Committee membership may be expanded on the recommendation of members.

#### Meetings

- Meetings will be approximately every two months or as needed according to agreed evaluation milestones and Taskforce requirements
- EMO will provide secretariat support to the Committee
- Meetings will be held online and meeting dates will be notified a minimum of 2 weeks in advance
- A quorum will be reached if all agency members of the Committee are represented by either the nominated member or a proxy
- Meeting agenda and papers will be distributed no later than 4 working days before a meeting.

## Reporting

- The Committee will provide regular updates on activities and findings to the Taskforce, which will be coordinated through the Chair
- While the Committee ultimately reports to the Taskforce, updates and requests for advice may be agreed and prepared for the following audiences as required:
  - o Minister for Human Services or other relevant Ministers
  - o Taskforce member agencies

## **Timeframe**

- This ToR will be reviewed annually, with the first review to be December 2024
- Committee membership will be reviewed annually, with the first review to be December 2024.



TO: SAFETY AND WELLBEING TASKFORCE

**RE: EVALUATION STEERING COMMITTEE – UPDATE ON ACTIVITIES** 

#### 1. PURPOSE

- 1.1 To inform the Taskforce about the activities of the Evaluation Steering Committee and the progress of the Data Monitoring Plan.
- 1.2 To seek endorsement from the Taskforce on the Evaluation Steering Committee's Terms of Reference and recommendation regarding the engagement of an Aboriginal researcher/academic.

#### 2. DISCUSSION

- 2.1 The Evaluation Steering Committee met in December 2023 and February 2024. The objective of this Committee is to assess and decide on all matters related to data collection, analysis and reporting for the activities undertaken by the Taskforce.
- 2.2 The Committee has established its Terms of Reference (ToR), which describe the purpose, scope, objectives, and responsibilities of the Committee. The ToR are attached for approval.
- 2.3 At its last meeting the Committee discussed the alignment of its work with Closing the Gap priority reforms and with Aboriginal Ethical principles.
- 2.4 DHS notes the existence of a multi-agency Data Sharing Agreement (DSA) with the Far West Coast Partnership (FWCP) to support the local Aboriginal leadership group as the data custodian for the Ceduna Service Collaboration (subject to final execution).
- 2.5 The Office of Data Analytics has informed DHS this is the first multi-agency DSA executed with an Aboriginal Community Controlled Organisation. This may provide a model for locally based agreements in other communities.
- 2.6 The Committee agreed to strengthen Aboriginal voice and leadership to inform its work in monitoring and evaluating Taskforce responses.
- 2.7 The following action was proposed and is shared for the consideration and approval of the Taskforce:
  - 2.7.1 To extend the Evaluation Steering Committee membership to include an Aboriginal researcher/academic.
- 2.8 The Committee has progressed with identifying appropriate indicators against the approved Data Monitoring Plan. An update on the proposed Monitoring Plan is attached. The following needs to be accounted for regarding the Monitoring Plan:

- 2.8.1 The Monitoring Plan has been shaped to reflect the current available data and is intended to work as an interim tool, while a more comprehensive Evaluation Plan is developed. The design of an Evaluation Plan is dependent upon a Theory of Change that outlines the intended client outcomes and causally links them with the Taskforce strategies and activities.
- 2.8.2 The Evaluation Committee is working on amending the Monitoring Plan to present a more balanced view of strength-based measures and will present a revised version to the Taskforce at the next meeting.

#### RECOMMENDATION

It is recommended that the Taskforce:

- Approve the Terms of Reference for the Evaluation Steering Committee.
- Approve the membership of the Committee be amended to include an Aboriginal researcher/academic.
- Note progress on the Data Monitoring Plan.

#### **ATTACHMENTS**

- Evaluation Steering Committee Terms of Reference
- 2. Proposed Data Monitoring Plan

APPROVED BY	Penny Baldock, Manager, Evaluation Office, Department of Human Services

## Minutes





Meeting:	Safety and Wellbeing Taskforce	
When:	Tuesday 20 February 2024, 10am-12pm	
Where:	Baptist Care Conference Room, 11-13 M MS Teams	illers Court, Adelaide
Attending:	Sandy Pitcher (Chair/DHS) Alex Reid (DHS) Jacky Costanzo (DHS) Scott Duval (SAPOL) Ian Parrott (SAPOL) Dini Soulio (AGD) Fraser Stroud (AGD) Melana Virgo (CAA) Tanya McGregor (Health-Aboriginal) Darren Humphrys (DfE) Tim Coote (Ceduna Council) John Banks (Pt Augusta Council)	Rob Tolson (SAAS)  James Blewitt (EFNLHN)  Kimberley Humphrey (Public Health)  Nicola Spurrier (Public Health)  Scharlene Lamont (DCS)  Clause 12 (DSS)  Kurt Towers (Health - DASSA)  Vicky Cock (Health - DASSA)  James Armitage (NIAA)  Lisa Loveday (CoA)  Rachel Emmott (City of Pt Adelaide/Enfield)  Terrance Wilson (DHS)
Apologies	Craig Macauley (AGD-AAR)  Michael Sedgman (CoA) proxy Lisa Loveday  Clause 12 (DSS) proxy Clause 12  Karyn Douglas (NIAA) proxy James Armitage  Craig Packard (Health-FUNLHN)	Deb O'Neill (DfE)  Hayley Mills (DCS)  Cheryl Axleby (SAHA)  Fiona Curnow (SAHA)  Jackie Bray (DCP) proxy Rohan Bennet  Nerida Saunders (AGD-AAR) – proxy Craig Macauley  Arrin Hazelbane (DHS) proxy Terrance Wilson  Julie Marron (EFNLHN) proxy James Blewitt
Guests	Iwiri Aboriginal Corporation - Rebekha C Andrew Groome (General Manager).	Sborne (Anangu Services Coordinator) and

#### Acknowledgement

Deb Buckskin, Baptist Care provided a formal Welcome to Country (as a Kaurna community member).

No.	Discussion item	Action
1.	Welcome and Apologies The Chair welcomed Nicola Spurrier, Chief Public Health Officer, as a new member. The Chair acknowledged and thanked Dini Soulio for his work on the Taskforce.	
2.	Actions from Previous Minutes (Action Register)  The Taskforce NOTED the current status of Actions.	Executive Officer to update Action Register.
3.	Clause 7(1)(b), Clause 7(1)(c)	
4.	APY Lands Community Safety concerns  NIAA outlined their agency's concerns regarding the increase in anti-social behaviour on the APY Lands over the last few months, including violence, thefts, and staff housing break-ins. This has impacted the safety of service providers staff, and the ability to deliver services on the Lands. NIAA has provided significant investment into policing and correctional service responses, but this is a complex issue requiring a broader response.  AGD-AAR raised the recent violent activity in Mimili and Fregon and outlined the work they are doing in Mimili with the community to come up with a local solution. AAR and NIAA intend to convene a meeting with Chairs of Community Councils/ community leaders to discuss the affect community violence is having on service provision and determine ways that	AGD-AAR/NIAA to convene meeting with APY lands community/council leaders to discuss current community violence.  DHS to coordinate Taskforce discussions offline to determine the scope of the issue, impacts or service delivery, likely drivers/causes and potential service delivery solutions.  DHS to develop proposal to improve coordination and service provision on the APY Lands, including additional governance
	DfE, Health, SAAS and DASSA all shared issues affecting services on the Lands. There was discussion on data monitoring of drug usage trends, acknowledging drug use is often a system of a bigger, underlying problem.	and resourcing requirements if necessary.

Taskforce members noted the absence of any strategic approach to service funding, coordination, and provision across the APY and the need for more coordinated service responses.

Taskforce members agreed these issues also impact communities in Port Augusta, Ceduna, and Coober Pedy.

The Taskforce **AGREED** this issue requires further attention and a proposal be developed for consideration and potential resourcing.

#### Steps include:

- AGD-AAR (with support of NIAA) to convene meeting with APY lands community/council leaders to discuss current community violence.
- DHS to coordinate Taskforce discussions offline with key agencies to determine the scope of the issue, impacts on service delivery, likely drivers/causes, and potential service delivery solutions.
- DHS to develop proposal with various measures to improve coordination and service provision on the APY Lands, including additional governance and resourcing requirements if necessary.

Chair commented that proposal could be presented/escalated to other senior government decision makers for further consideration if necessary.

#### 5. Place Based Responses – All Agencies (Verbal and DHS Paper)

A range of issues/updates were provided for each priority region. Key points included:

#### **Adelaide**

DHS noted the North Terrace Sub Group's ability to quickly coordinate and respond to anti-social behaviour in the Adelaide CBD over the busy summer period.

#### Clause 1(e)

#### Ceduna

District Council of Ceduna (DCC) stated there has been an influx of remote visitors for various reasons, including significant funerals and sorry camps. Some visitors are from the Northern Territory and new to Ceduna. There was an increase in high risk and sometimes anti-social behaviour and some media attention, but things have settled down again. Council is exploring options for a SPTG.

SAPOL noted they had met with the Far West Coast Leadership Group who had expressed a desire to meet with the Taskforce.

SAAS noted that the Ceduna Community Paramedics Program has received funding to continue through to June 2025.

Chair highlighted important role Taskforce members play in collectively advocating/escalating initiatives to help influence policy/funding decisions at higher levels of government.

#### **Coober Pedy**

Umoona Community Council has started assertive outreach and Return to Country following funding support from DHS for a three-month trial.

A new Director of Nursing has commenced in Coober Pedy and a new CEO for the Ceduna Council is due to commence shortly.

Senior DHS staff will travel to Coober Pedy in late February to review measures and meet with community leaders.

#### **Port Augusta**

NIAA has provided significant funding to support the Port Augusta summer response, with funding going to DHS and service providers.

The Port Augusta Community Safety and Wellbeing Plan has been finalised. Implementation of this Plan will be supported by a Leadership Group and Advisory Groups. Work to establish these Groups has commenced.

DHS is recruiting at ASO8 Executive Officer to provide executive coordination and support the establishment of these Groups.

Port Augusta City Council (PACC) reported that a local business had raised community safety issues, but this incident was not reflective of the community as a whole.

The Taskforce NOTED the updates and the DHS paper.

#### 6. SAPOL Update

SAPOL provided an update covering Operation Paragon, responses in Adelaide, and regional operational updates.

Operation Paragon staffing had increased over summer period to respond to summer surge. Resourcing of the team will be reviewed in coming weeks.

SAPOL are working with Adelaide CBD and suburb liquor outlets with respect to high volume alcohol thefts.

Regionally, SAPOL have been moving staff across locations as needed.

Three new police stations are being built in the APY Lands this year to allow short stays as required.

SAPOL have commenced a youth boxing program in Port Augusta in partnership with the Port Augusta Youth Centre – high numbers of young people are already participating positively.

The Taskforce **NOTED** the update.

#### 7. Young People in Port Augusta- Report by CCYP (PAPER)

PACC noted the recent report by the Commissioner for Children and Young People. While it is not reflective of all young people in Port Augusta, it raised several concerns as expressed by the young people themselves.

DfE to arrange meeting between DfE, PACC and DHS to discuss local youth responses.

	DHS noted that some of the issues raised in the Report will be addressed through the implementation of the Port Augusta Community Safety and Wellbeing Plan.	
	DfE have engaged with the Commissioner, and Port Augusta Principals have received a copy of the report. DfE noted that just prior to the community engagement by the Commissioner, there had been some deaths in the community, which may have influenced the issues raised by young people in the Report.  PACC and DfE identified an opportunity to meet and discuss	
	local responses, including current youth reference groups.	
8.	Liquor Restrictions update  The Liquor and Gambling Commissioner provided an update on liquor restrictions across South Australia.  The Commissioner has formed an Alcohol Harms Reference Group and recommended it would be worthwhile to have this group present/brief the Taskforce. Commissioner to pass on group details to the Executive Officer.	Executive Officer to coordinate a presentation/briefing from the Alcohol Harms Reference Group to Taskforce.
	The Taskforce NOTED the update.	11.7%
9.	Supervised Alcohol Provision Program evaluation and pilot Mobile AOD Clinic (PAPERS)  Due to time constraints, this Agenda item was deferred to next meeting, with a note to place earlier on the agenda to allow discussion.	Deferred to next meeting
10.	Data and Evaluation Steering Committee (PAPER)  Due to time constraints, this Agenda item will be considered out of session.	Out of session — paper sent to Taskforce members seeking approval for recommendation.
11	Other Business:	Executive Officer to send
	<ul> <li>DSS provided an update of current funding announcements:         <ul> <li>In Ceduna, there is \$4.4 million committed through the Local Services Plans- Community-led Support Fund, extended to end of September 2024</li> <li>Announced 14th Feb. \$14.4m nationally in Emergency Relief and Food Relief. Money has been distributed to existing ER &amp; FR providers to extend service. SA received \$1.15m. \$647,445 of that went to providers with outlets across Ceduna, Pt Augusta, Whyalla, Coober Pedy, Pt Pirie. Please note this is not their only service area, but one of their listed service areas.</li> <li>This funding is in addition to and complements the \$114.8 million over four years for Financial Wellbeing and Capability Program announced in January 2024. The South Australian distribution of this Program is not yet known.</li> </ul> </li> </ul>	Taskforce members the AGD-AAF Clause 1(e)
	Clause 1(e)	

	Clause 1(e)	
	The Taskforce <b>NOTED</b> the updates.	
12.	Close Meeting Meeting closed at 12:10pm.	

ACTION REGISTER			
Meeting Date	Action	Responsible	Status
20 Feb 2024	AGD-AAR/NIAA to convene meeting with APY lands community/council leaders to discuss current community violence.	Craig Macauley/ James Armitage	
20 Feb 2024	DHS to develop proposal for a collaborative service delivery response on the APY Lands	Alex Reid	
20 Feb 2024	Executive Officer to send the Data and Evaluation Steering Committee paper out-of-session for Taskforce approval.	Catherine Kleinitz	
20 Feb 2024	Deb O'Neill (DfE) to arrange meeting between DfE, John Banks (PACC) and Jacky Costanzo (DHS) to discuss local youth responses.	Deb O'Neill	b
20 Feb 2024	Coordinate a briefing/presentation from the Alcohol Harms Reference Group to the Taskforce.	Catherine Kleinitz Fraser Stroud	
20 Feb 2024	Provide Taskforce members the contact details of the AGD-AAR Clause 1(e)	Catherine Kleinitz	







Meeting:	Safety and Wellbeing Taskforce		
When:	Tuesday 5 December 2023, 2.00-4.00pm		
Where:	Boardroom, Level 8, Riverside Building, North Terrace MS Teams		
	Sandy Pitcher (Chair/DHS)	Rob Tolson (SAAS)	
	Alex Reid (DHS)	Sharon Bilney (Health- NAHLN)	
	Arrin Hazelbane (DHS)	Craig Packard (Health-FUNLHN)	
	Scott Duval (SAPOL)	Eugene Warrior (Health-FUNLHN)	
	lan Parrott (SAPOL)	Julie Maron (EFNLHN)	
	Dini Soulio (AGD)	Kimberley Humphrey (Public Health)	
Addression	Nerida Saunders (AGD-AAR)	Adam Reilly (DCP)	
Attending:	Fiona Curnow (SAHA)	Hayley Mills (DCS)	
	Cheryl Axleby (SAHA)	Scharlene Lamont (DCS)	
	Melana Virgo (CAA)	clause 12 (DSS)	
	Tanya McGregor (Health-Aboriginal)	Karyl Douglas (NIAA)	
	Darren Humphrys (DfE)	Ilia Houridis (CoA)	
	Deb O'Neill (DfE)	Jacqui Garcia (DASSA)	
	Tim Coote (Ceduna Council)	Melissa Kretschmer (Pt Aug Council)	
	Kurt Towers (Health-DASSA) proxy Jacqui Garcia		
	Jackie Bray (DCP) <i>proxy Adam Reilly</i>		
Apologies	Clare Mockler (CoA) proxy Ilia Houridis		
	John Banks (Pt Aug Council) proxy Melis.	sa Kretschmer	
	Jacky Costanzo (DHS)		

#### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

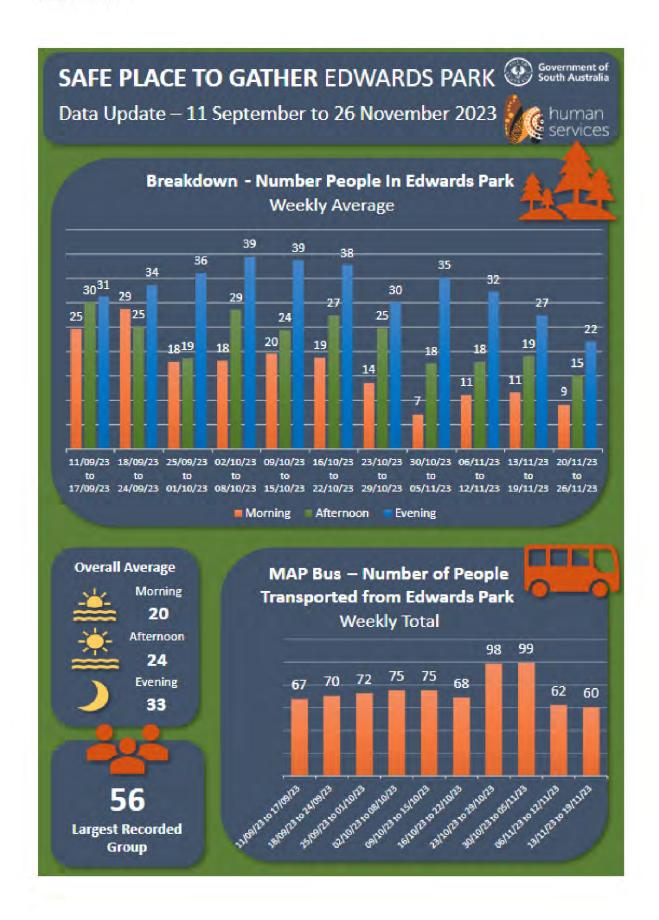
	Items for discussion		
No.	Discussion item	Who	Time
1.	Welcome and apologies  - Note: Port Augusta City Council and District Council of Ceduna are now represented on the Taskforce	Chair (DHS)	2.00pm 5 mins
2.	Actions from previous Minutes (Action register)	Chair (DHS) All	2.05pm 5 mins

3.	SAPOL Update  - Metropolitan - Operation Paragon/CBD Trends, other relevant metro updates,  - Regional operational updates/trends	Scott Duval	2.10pm 10 mins
4	Adelaide - Clause 1(e)	Ilia Houridis	2.20pm 5 mins
5.	Adelaide - Clause 1(e)	Chair	2.25pm 20 mins
6.	Ceduna  - Update on Community Paramedic Program funding	Rob Tolson	2.45pm 5 mins
7.	Ceduna  Ceduna Summer Response Plan and multi-agency funding request for continued Ceduna partnership work (Paper)  Ceduna Liquor restriction updates  Other relevant agency updates	Alex Reid  Dini Soulio All	2.50pm 10 mins
3.	Coober Pedy  - Summer Service Response Plan  (Paper)  - Coober Pedy liquor restriction updates  - Other relevant agency updates	Alex Reid  Dini Soulio All	3.00pm 15 mins
9.	Port Augusta  Port Augusta Summer Response, Port Augusta Community Safety and Wellbeing Plan and update on longer term Commonwealth Government partnership (Paper/presentation) Port Augusta liquor restriction updates Other relevant agency updates	Alex Reid  Dini Soulio All	3.15pm 15 mins
10.	SAHA Mobility Supply and Demand Assessment Project Update	Fiona Curnow/ Cheryl Axleby	3.30pm 10 mins
11.	Other Business:  - 2024 meeting dates - Feedback on future Anangu culture workshops - Evaluation Steering Group next steps -	Chair	3.40pm 10 mins
	Close Meeting		4.00pm

Next meeting-2024 meeting dates/times to be scheduled shortly



#### **Attachment 1**



#### TO SAFETY AND WELLBEING TASKFORCE

RE: CEDUNA

#### 1. PURPOSE

- 1.1. To advise the Safety & Wellbeing Taskforce (the Taskforce) DHS will approach State Government agencies to seek a further five-year funding contribution towards the Ceduna Service Collaboration (CSC) from 1 July 2024 to 30 June 2029. This will align with Commonwealth Government's funding commitment for the Stronger Place, Stronger People initiative.
- 1.2. To provide the Taskforce with an update on the Ceduna summer response.

#### 2. DISCUSSION

Continued funding arrangements for Ceduna partnership work

- 2.1. Commencing in 2014, the CSC is a multi-sector collaboration between government, non-government and community that aims to improve the safety and wellbeing outcomes for vulnerable Aboriginal people in and around Ceduna. It is a locally driven, pro-active, and culturally safe response that involves the coordination of a number of services including Aboriginal organisations who work together to find local, culturally appropriate solutions, with the support of the three levels of government. The work of the CSC is overseen by the Taskforce.
- 2.2. Initially known as the Ceduna Services Reform, the CSC group expanded its role in the community and undertook further development under two Commonwealth Government initiatives, 'Stronger Places, Stronger People' (SPSP) and Empowered Communities. The State Government is now part of this partnership which is called the Far West Community Partnerships (FWCP). In 2021, DHS transitioned the lead of CSC to FWCP.
- 2.3. Currently, costs for the partnership are shared with 11 state government departments through to 30 June 2024. Each department has contributed \$28,000 per year. The agencies are:
  - Department for Education
  - Department for Environment and Water
  - Department of Human Services
  - Department of Industry, Innovation and Science
  - Department for Health and Wellbeing
  - Attorney-General's Department
  - Department of Primary Industries and Regions
  - Department of Infrastructure and Transport
  - South Australia Police
  - Department for Child Protection
  - Department for Correctional Services
  - SA Housing Authority (in-kind support for office space)

In addition, DHS provide in-kind support for the collection, monitoring and evaluation of data.

- 2.4. In August 2023, the Commonwealth Government wrote to the South Australian Government seeking support to continue the second five-year phase of the SPSP initiative to 30 June 2029, with a minimum contribution of \$1.5 million.
- 2.5. DHS Chief Executive, Sandy Pitcher, will approach the State Government departments listed above for agreement to continue funding to 30 June 2029. The funding contribution for each agency will be \$30,000 per year for the five-year period.
- 2.6. A letter of support is currently being prepared by the five Far West communities of Ceduna, Koonibba, Scotdesco, Yalata and Oak Valley, advocating the State Government to continue funding this vital partnership work for a further five years.
- 2.7. The partnership work in Ceduna supports the state's ability to meet Closing the Gap commitments including:
  - Priority Reform 1: Formal partnerships and shared decision making
  - Priority Reform 2: Building the community-controlled sector
  - Priority Reform 3: Transforming government organisations
  - Priority Reform 4: Shared access to data and information at the regional level

#### Summer response

- 2.8. FWCP is leading the development and implementation of the Ceduna summer response. It forms part of the regions broader Far West Coast Collaborative Plan: Flexible Service Response. Service providers and community leaders are meeting regularly to determine arrangements for the response. FWCP expect to finalise arrangements in the coming week and will then distribute a document to the relevant stakeholders with information about the response.
- 2.9. Central to the summer response is the pop-up 'Summer Service Hub' (the Hub). The Hub will operate between the Christmas/New Year period (27 29 December 2023) when services are limited or not operating at all. The Hub will provide a base for service providers to work from during this period rather than open their individual offices. The proposed location for the Hub is the Red Cross Community Hub. FWCP is developing a roster to outline the availability of service staff operating from the Hub during this time. The Hub will operate from 10am 2pm with staff from the following service providers FWCP, Red Cross, Centacare and Community Paramedics.

#### RECOMMENDATION

It is recommended that the Taskforce:

- Note DHS will approach State Government agencies to seek a further five-year funding contribution towards the Ceduna Service Collaboration from 1 July 2024 to 30 June 2029
- Note the update on the Ceduna summer response.

APPROVED BY

Alex Reid, Executive Director, Community & Family Services

#### TO SAFETY AND WELLBEING TASKFORCE

**RE: COOBER PEDY** 

#### 1. PURPOSE

- 1.1. To provide the Safety and Wellbeing Taskforce (the Taskforce) with an update on the Coober Pedy summer response.
- 1.2. To update the Taskforce on Clause 7(1)(b), Clause 7(1)(c)

#### 2. DISCUSSION

- 2.1. Coober Pedy is a priority location for the Taskforce given concerns raised by the local community, Council and various stakeholders about high risk and sometimes antisocial behaviour in the town.
- 2.2. DHS represents the Taskforce on the Coober Pedy Alcohol Management Committee, which is led by SA Health and meets monthly. Service providers last met in late November to discuss the summer response. The draft Coober Pedy Summer Service Response Plan is attached (Attachment A).
- 2.3. Summer response measures are still to be confirmed but include an increased Return To Country (RTC) service and assertive outreach. There has also been discussion about the implementation of a Safer Place to Gather (SPTG); however, this is yet to be progressed.
- 2.4. On 1 December 2023, strengthened liquor licensing requirements came into effect. These include a limit on the number or purchases per day, as well as adjusted opening hours. The impact of these new requirements will be monitored over the summer period and will inform planning regarding a SPTG in the township.
- 2.5. Umoona has prepared a proposal for the delivery of a Safety, Wellbeing and RTC Program (Program). This proposal includes the provision of community and tenancy outreach by male and female staff, and supporting people to return to their home community, where they have expressed a desire to do so. Umoona will partner with SA Housing Authority and private rental agencies to provide the tenancy outreach.
- 2.6. Clause 7(1)(b), Clause 7(1)(c)
- 2.7. Clause 7(1)(b), Clause 7(1)(c)
- 2.8. Clause 7(1)(b), Clause 7(1)(c)

#### **RECOMMENDATION**

It is recommended that the Taskforce:

- note the proposed summer response in Coober Pedy. Clause 7(1)(b), Clause 7(1)(c)

#### **ATTACHMENTS**

- Coober Pedy Summer Service Response Plan Clause 7(1)(b), Clause 7(1)(c) A.
- В.

**APPROVED BY** Alex Reid, Executive Director, Community & Family Services

#### Coober Pedy Summer Service Response Plan 2023/2024

This is to support to the Coober Pedy Alcohol Management plan and that there is a prediction of extreme heat this Spring and Summer. This plan will provide a collaborative and coordinated response to support those in need of hep during the Summer period.

#### Collaboration Hub:

The Collaboration Hub will be the Members of the CP Alcohol Management Group. The Collaboration Hub will collaborate, coordinate, and implement the summer response plan, raise issues, share local intel, provide leadership and support the monitoring of the Alcohol Management Plan.

#### Crisis Lead Hub:

(SAPOL; CPHHS; UTHS; DCCP; FNRG; UCC; UCSA)
The Crisis lead hub will be the central point of contact, provide leadership and provide direction and guidance to the collaboration as part of the crisis response.

**Transport:** Who is able to transport people if needed. (MAPS; CPHHS)

First Responders

Approach: What does this
look like? What support
are needed? (SAPOL;

SAAS; MAPS)

Food: Emergency Relief. (UCSA; CC; AFSS;)

#### **Humanitarian Needs:**

Water; safe place; shelter; camping equipment; food; welfare checks;

#### First Nations Reference Group:

Will be the first point of contact regarding cultural safety, cultural responsiveness and any issues/concerns relating to First Nations peoples. To cater for the cultural needs of community and provide cultural support, oversight and provide advise, guidance and awareness of local First Nations concerns and issues.

#### Harm minimization and sosical and emotional wellbeing:

- RTC
- Breakfast program
- Wellbeing packs
- Welfare Checks

(CPHHS; SAPOL; UCC; UTHS; UCSA; CC; AFSS)

Welfare checks rotational basis for services:

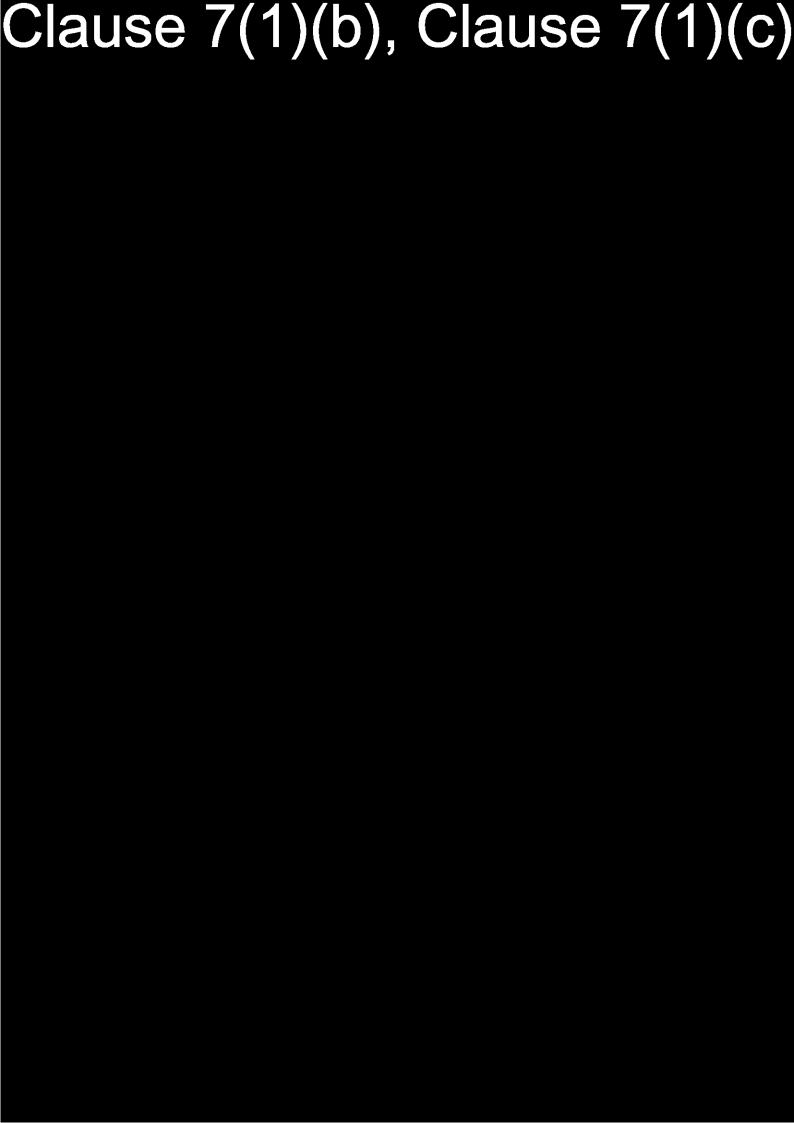
Code Red: Emergency response to heat wave. (SAHA) If a Code Red isn't activated, but is still over 38 for more than 3 consecutive days what is our response? Shelter with air condition relief?

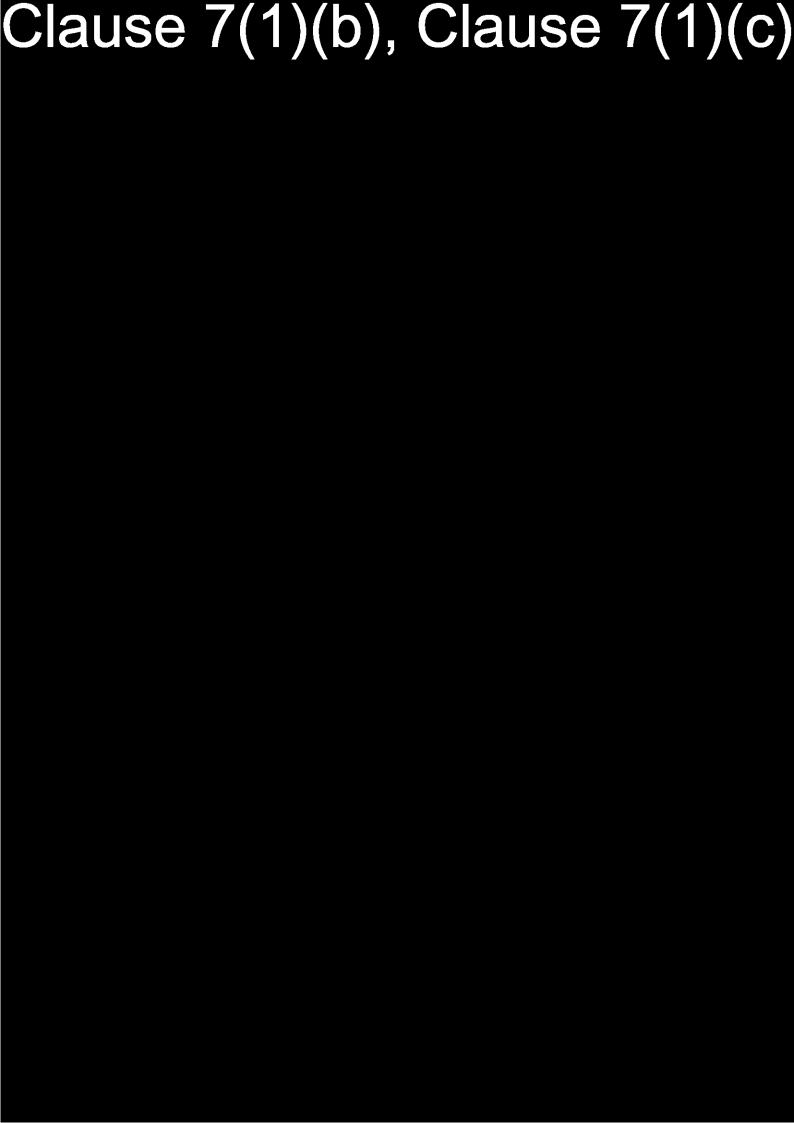
#### Emergency Assemmeda

Accommodaiton: As part of the code red emergency accommodation to be provided for the homeless.

#### This plan to be shared with all services and community

If you have any question regarding this plan your first point of contact is the lead coordinator Gwen Martin Clause 6(1)





Agenda Item

#### TO SAFETY AND WELLBEING TASKFORCE

#### RE: UPDATE ON PORT AUGUSTA COMMUNITY SAFETY AND WELLBEING

#### 1. PURPOSE

- 1.1. To provide the Safety and Wellbeing Taskforce (the Taskforce) with an update on:
  - 1.1.1. preparations for the summer season in Port Augusta (Summer Response), in anticipation of a seasonal increase in demand for services; and
  - 1.1.2. the development of the Port Augusta Community Safety and Wellbeing Plan and governance model as well as longer term partnership opportunities with the Commonwealth Government.

#### 2. DISCUSSION

#### **Summer Response**

- 2.1. In anticipation of a potential summer surge in anti-social behaviour due to increased visitor activity as well as school holidays, the Department of Human Services has been working with SA Police and the National Indigenous Australians Agency (NIAA) to develop the Summer Response.
- 2.2. A number of strategies and measures have been put in place to strengthen existing services and allow for a flexible and responsive approach. These include:
  - Continuation of liquor restrictions
  - Active SAPOL bike patrol in and around the CBD
  - Active Return to County response, including providing a culturally-safe place where people can wait for the bus and support getting to the bus
  - The Stepping Stones Day Centre will now open on weekends in addition to their existing weekday hours, providing breakfast and lunch and a place for people to connect with each other and services.
  - Extension of the Mobile Assistance program to provide transport for people at risk to safe places.
  - A newly established youth outreach in Port Augusta and Davenport
  - Extension of the Port Augusta Youth Centre opening hours
  - Increase in youth bus hours to match the Youth Centre opening hours.
  - Assertive outreach
  - Service providers meeting twice a week for coordination and monitoring meetings.
- 2.3. The DHS Youth Outreach Service commenced in October 2023, comprising a team of six including a Youth Outreach Coordinator. Staff will be recognisable in their branded purple vests and play a vital role in connecting young people with support. A DHS Port Augusta Youth Outreach App dashboard has been developed, showing live data from information collected in the app.

#### Agenda Item

- 2.4. Preparations are also underway to be able to set up a Safer Place to Gather in Port Augusta, if required. Potential sites have been identified but not confirmed.
- 2.5. The Summer Response will be supported by funding of up to \$2 million from the NIAA under the Indigenous Advancement Strategy to complement State Government effort. This will be provided through a mix of existing grants to providers and via DHS.

#### Port Augusta Community Safety and Wellbeing Plan

- 2.6. Over the past six months, DHS has conducted co-design workshops with a range of stakeholders to develop a plan to support safety and wellbeing in the region. A Community Safety and Wellbeing Plan has since been finalised (Attachment 1). It is intended that this Plan will be released publicly soon.
- 2.7. Implementation of the Plan will be supported by a Community Leadership Group with participation from all levels of government alongside nominees from advisory groups representing the Aboriginal community, young people, service providers, and local businesses and community. Work to establish these groups will commence in 2024. See Attachment 2 for the Community Governance Model.
- 2.8. Separately, DHS has been in discussions with the NIAA around a potential longer term partnership between governments to support safety and wellbeing in Port Augusta. The proposed partnership will prioritise local decision making and enable community ownership, authority and flexibility to deliver place-and-person-based solutions. The Community Plan and community governance model will inform the design of the proposed partnership.

#### RECOMMENDATION

It is recommended that the Taskforce:

- 1. Note the Summer Response
- 2. Note the finalisation of the Community Plan and community Governance Model

Alex Reid

Executive Director, Community & Aboriginal Partnerships, DHS 1/12/2023

#### **ATTACHMENTS**

- Port Augusta Community Safety and Wellbeing Plan (draft subject to design)
- 2. Port Augusta Community Governance Model (draft subject to design

**APPROVED BY** 

Alex Reid, Executive Director, Community & Family Services

# Port Augusta Community Safety and Wellbeing Plan

### **Vision**

Port Augusta is a city of beauty with a thriving, engaged, inclusive, diverse and vibrant community

#### Call to action

To maintain and grow these strengths requires a stronger community and service response to support the safety and wellbeing of residents and those who visit.

Through **caring**, **safety** and **partnership** we will ensure a genuine celebration of all peoples and cultures in the community. A genuine respect for Aboriginal people and culture on this land through celebration and challenging racism. And we will give status and voice to children and young people.

This will be a community that brings people together, empowers and gives everyone a voice, and holds each other accountable to this vision.

This Plan includes indicative actions for the next 6-18 months. These are subject to further discussion, including on timeframes and funding considerations. It is intended that the Community Leadership Group will develop a business and implementation plan to clarify priorities, timeframes and available resources.

# Strategies and actions for achieving our vision

### What's already happening?

- Extending the operating hours of the Port Augusta Youth Centre
- Expanding the Salvation Army youth bus service
- Assertive Outreach Youth Response across Port Augusta and Davenport
- Expanding the existing Port Augusta Outreach Program with a focus on visitors and young people
- Expanding Mobile Assistance Program and alcohol and other drug (AOD) assertive outreach program
- Extending the opening hours for ADAC Port Augusta Day Centre
- Providing transport and support for Return to Country/Community
- A clinical Child and Adolescent Mental Health Consultant to provide clinical support for high-risk young people
- Supporting establishment of the Community Leadership Group, including monitoring and evaluation framework
- Preparations to respond quickly to increased need / increase in anti-social behaviour over summer
- Supporting young people's voices to be heard

#### What else could we do?

#### **Community caring**

Listen to the voices of children and young people and support their hopes and dreams.

**Action:** Hold youth forums across Port Augusta and Davenport to enable young people to share their views and aspirations for the future.

Walk alongside families as they face the challenges of everyday life, supporting their children to thrive in education, culture and community.

**Action:** Actively engage young people at risk of or currently excluded from the school environment through a specialised case management approach to work with students to identify barriers to learning and set clear and achievable goals.

**Action:** Develop a mobile music education and diversion program in partnership with local Aboriginal led media organisations.

**Action:** Develop and implement a community strategy to educate families, children and young people on positive and safe practices on social media and technology.

**Action:** Consider establishing culturally appropriate parenting programs for parents of young children (e.g. Circle of Security program to enhance attachment security between parents/care givers and children) or for expectant mothers.

#### Community caring

Strengthen the relationship between schools and families to grow school engagement and the value it can offer to families and communities.

**Action:** Develop a family engagement strategy in partnership with the Department for Education, family services and local community.

Support community through a 'hub' of services that provides access and referral pathways for local residents, remote visitors and young people.

**Action:** Establish a community service hub in Port Augusta where people can connect with each other and services to provide practical support for families.

**Action:** Fund enhanced diversion and recreation programs to support safety and wellbeing across the community.

Recognise and respond to trauma in all its forms through holistic programs.

**Action:** Develop and implement a trauma responsive program that includes training service providers and community in trauma and restorative practices.

**Action:** Continue providing training and support for restorative practices across Port Augusta.

**Action:** Provide training for staff working with children and young people with Foetal Alcohol Spectrum Disorder and other neuro-disabilities to appropriately recognise and understand neuro-disability in young people, reframe behaviours and respond appropriately to their needs.

**Action:** Investigate ways to increase local access to mental health professionals, especially for children and young people.

#### Community caring

Provide information to the community about available services and resources that is easy to understand and access.

**Action:** Develop and distribute a service directory on available services and resources, including exploring an online version.

**Action:** Ensure community and service activities are promoted on the council website, in the newspaper and in newsletters.

**Action:** Continue to produce a 'calendar of events' for young people over the school holidays.

Work with industry and community on gambling help strategies.

**Action:** Implement an industry and community working group to explore additional or re-focussed gambling help strategies which build on existing supports.

Respond to workforce and recruitment issues in service areas supporting community safety and wellbeing.

**Action:** Bring together a working group to develop an innovative and local workforce strategy to support staff recruitment and retention in the human services and safety and wellbeing sector.

Community safety

#### **Community safety**

Work with children and young people with disruptive and risky behaviour with increased 'out-of-hours' programs, restorative justice programs, and mentoring (including by Elders)

**Action:** Increase 'out-of-hours' programs and cultural mentoring for children and young people with risky behaviours – including increased hours for the Youth Centre and Youth Bus, implementing assertive youth outreach in Port Augusta and Davenport, and developing Aboriginal-led on-country experiences.

**Action:** Re-establish youth program in Davenport including access to transport (bus).

**Action:** Continue multi-agency, intensive youth response, with access to specialised clinical support for high risk young people.

**Action:** Continue and expand Child Diversion Program supports in Port Augusta and Davenport.

**Action:** Strengthen role of community constables in helping young people understand consequences of their risky behaviours.

Work with and respond to remote visitors exhibiting risky behaviours.

**Action:** Support remote visitors who engage in risky behaviours through: a coordinated active outreach response; improving access to services, basic necessities, suitable spaces and accommodation that are culturally safe and appropriate; and a means to return home.

**Action:** Continue existing programs that support Aboriginal tenancies with overcrowding, disruption, property condition and tenancy sustainment.

Increase access to appropriate accommodation in Port Augusta and Davenport.

**Action:** Convene working groups to examine and recommend appropriate accommodation for remote visitors, young people and others experiencing homelessness or unstable accommodation.

Increase efforts to reduce alcohol and other drug (AOD) related harm.

**Action:** Work with DASSA and key service providers to examine ways of establishing a culturally appropriate alcohol and other drugs management program and other enhanced services.

**Action:** Partner with local alcohol retailers and the Liquor Licencing Commissioner on additional strategies to increase responsible drinking behaviour.

Develop crime prevention strategies to underpin immediate responses.

**Action:** Expand prisoner release supports and develop new approaches to prisoner release, including transport to community.

Support victims of crime by walking alongside victims, and supporting wherever possible, including exploring restorative processes.

**Action:** Establish a working group (including members with lived experience) to develop a victims of crime response that includes restorative practices.

Reduce family and interpersonal violence through culturally responsive services for men and women, including men's behaviour change programs.

**Action:** Enhance and expand local and culturally appropriate responses to family and interpersonal violence for women, men and families.

**Action:** Expansion of the KIND program to the Port Augusta region with a dedicated family therapist to work with young people.

#### Partnership: working together to achieve positive outcomes

Build and implement a robust governance model.

**Action:** Develop and implement a governance and communication model that brings together Aboriginal leaders, young people, local community and service providers.

Ensure community know what is planned, what is happening, and how we're measuring outcomes.

**Action:** Use multiple communication methods to keep the community up to date including online forums, newspapers, radio and other media.

**Action:** Develop measurement tools to know that we're making a difference.



# How we will work together

To ensure our efforts are sustainable, the following principles will guide how we work together to turn our special efforts into 'business as usual'.

- We will support each other's efforts to ensure people are at the center of their own development.
- We will develop agreed practices and indicators across agencies to support intentional service coordination, collaboration and integration.

To support this, we will promote and prioritise the following:



- Ensure governance structures enable shared decisionmaking and leadership across the community.
- Develop shared language. Embed a collaborative integrated culture.
- Work in partnership to implement the identified actions and strategies of the Community Safety and Wellbeing Plan.



#### Open and transparent partnership

- Conduct ourselves with integrity and be transparent in our actions and decisions.
- Have frank and honest discussions with each other.
- Ensure regular reporting on actions and outcomes.

#### How we will work together



#### Share and use data to make better decisions

- Ensure integrity of the data we use, to better plan responses across all services.
- Recognise and respect the sovereignty of Aboriginal-owned data.



#### **Reduce systemic discrimination**

- Focus on the ways service systems advantage/ disadvantage the people we seek to support.
- Build cultural capabilities in partner agencies by identifying and building best practice.



#### **Build effective communication**

 To enable information and knowledge sharing between all stakeholders.



#### **Grow and support an Aboriginal workforce**

 Build continuity, local leadership, and enable community involvement in service design, provision and evaluation.



### Grow our emphasis on prevention and early intervention

- Focus on changing behaviours, engagement in learning and positive participation.
- Build responsive services and community ownership.

# How will we know we're making a difference?

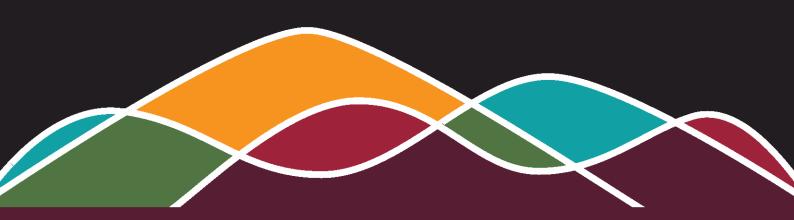
Metrics and evaluation methodology is to be agreed by the Community Leadership Group.

Preliminary metrics could include such measures as reduction in Emergency Department presentations for trauma and/or intoxication, reduction in specific offences, increase in school attendance, reduction in presentation to Sobering Up Unit and improvements in community sentiment and positive media and other reporting.

Measuring and evaluating approaches and outcomes will be developed by the Community Leadership Group and could include community-based surveys including for young people and formal evaluation of key programs or initiatives.

A shared data platform including data sovereignty for Aboriginal people, ACCOs and the broad community is a priority.

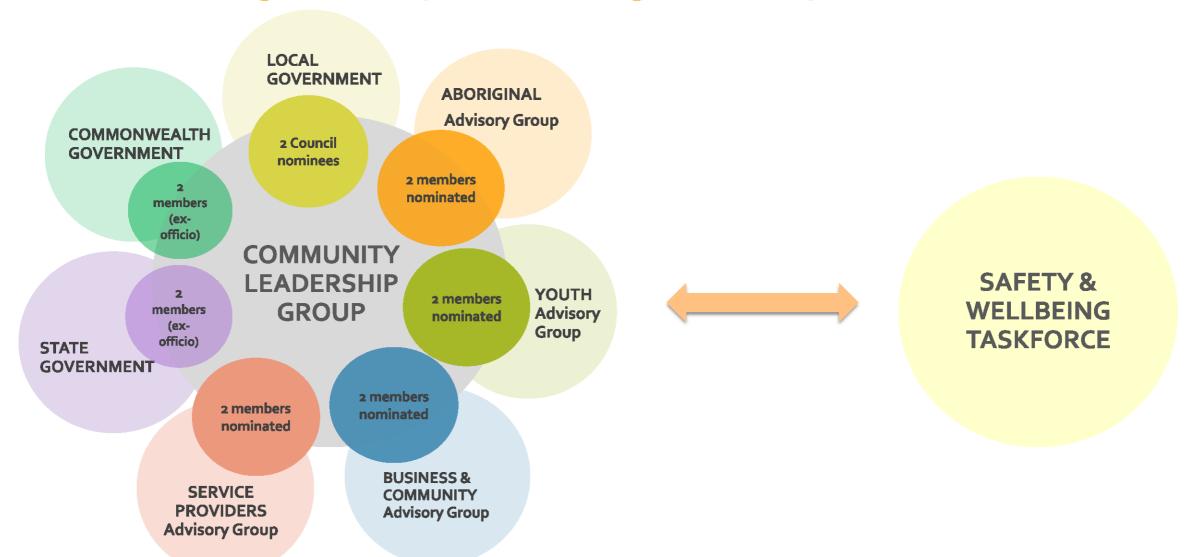
Evaluation should include measures associated with service delivery, e.g. are services well linked – people should only need to tell their story once.







### Port Augusta Safety and Wellbeing Community Governance Model



### **Minutes**





Meeting:	Safety and Wellbeing Taskforce		
When:	Tuesday 5 December 2023, 2.00-4.00pm		
Where:	Boardroom, Level 8, Riverside Building, MS Teams	North Terrace	
Attending:	Sandy Pitcher (Chair/DHS) Alex Reid (DHS) Arrin Hazelbane (DHS) Scott Duval (SAPOL) Mark Syrus (SAPOL) Dini Soulio (AGD) Nerida Saunders (AGD-AAR) Fiona Curnow (SAHA) Cheryl Axleby (SAHA) Melana Virgo (CAA) Tanya McGregor (Health-Aboriginal) Darren Humphrys (DfE) Deb O'Neill (DfE) Tim Coote (Ceduna Council)	Sharon Bilney (Health-NAHLN) Craig Packard (Health-FUNLHN) Eugene Warrior (Health-FUNLHN) Julie Marron (EFNLHN) Kimberley Humphrey (Public Health) Adam Reilly (DCP) — proxy for Jackie Bray Rohan Bennett (DCP) Hayley Mills (DCS) Clause 12 (DSS) Ilia Houridis (CoA) — proxy for Clare Mockler Jacqui Garcia (DASSA) — proxy for Kurt Towers Melissa Kretschmer (Pt Aug Council) — proxy for John Banks James Blewit (Health-Aboriginal) Paul Zimny (City of Pt Adelaide/Enfield)	
Apologies	Rob Tolson (SAAS)  Kurt Towers (Health-DASSA)  Jackie Bray (DCP)  Clare Mockler (CoA)  John Banks (Pt Aug Council)  Ian Parrott (SAPOL)	Jacky Costanzo (DHS)  Karyn Douglas (NIAA)  Scharlene Lamont (DCS)	

#### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

No.	Discussion item	Action/Decision
1.	Welcome and Apologies The Chair welcomed Port Augusta City Council and District Council of Ceduna as new Taskforce members.	
2.	Actions from Previous Minutes (Action Register)  The Taskforce NOTED the current status of Actions.	DHS to update Action Register
3.	SAPOL Update (Verbal) SAPOL provided an update covering Operational Paragon, remote Aboriginal visitors in Adelaide and regional centres, and regional operational updates.  The Taskforce NOTED the update.	
4.	Clause 1(e)	Clause 1(e)
5.	Clause 1(e)	Clause 1(a)
6.	Ceduna – Community Paramedic Program funding (Verbal) SAAS provided an update on the current funding arrangement and funding options post 30 June 2024.  The Taskforce NOTED the update.	

7. Ceduna – Summer Response Plan and multi-agency funding request for continued Ceduna partnership work (Paper)

DHS updated the Taskforce on the summer response activities in Ceduna.

DHS outlined the long-standing work done of the Ceduna Service Collaboration (CSC) funded by 11 State Government agencies, with a twelfth agency providing in-kind support. The current funding arrangement is due to expire 30 June 2024.

DHS intends to approach the 11 State Government agencies requesting a further five-year funding commitment:

DHS Chief Executive to write to 11 identified State Government agencies seeking a further five year funding contribution towards the Ceduna Service Collaboration (CSC).

#### The Taskforce NOTED:

- the summer response to date
- DHS will approach 11 agencies to seek a further five-year funding contribution towards the FWCP from 1 July 2024 to 30 June 2029.

#### Ceduna - Liquor restriction update (Verbal)

The Liquor and Gambling Commissioner provided an update on the Ceduna liquor restrictions and noted the reaction so far has been positive.

The Taskforce NOTED the update.

#### Other relevant agency updates (Verbal)

Ceduna District Council provided an update covering the work it is undertaking and Council's willingness to engage proactively in this space.

The Taskforce NOTED the update.

8.

Coober Pedy Summer Service Response Plan

(Paper)

DHS updated the Taskforce on the Coober Pedy summer response and acknowledged the work that SA Health has undertaken to coordinate the Summer Response Plan.

#### The Taskforce NOTED:

- the Coober Pedy Summer Response Plan; and
- Clause 7(1)(b), Clause 7(1)(c)

#### Coober Pedy – Liquor restriction update (Verbal)

The Liquor and Gambling Commissioner provided an update on the liquor restrictions that came into effect 1 December 2023.

The Taskforce NOTED the update.

Clause 7(1)(b), Clause 7(1)(c)

#### Other relevant agency updates

- SA Health advised that early next year (Jan/Feb) it will undertake community consultation regarding the Sobering Up Unit (SUU) and Mobile Assistance Patrol (MAP) services, before putting them to tender. SA Health aim to finalise this process by the end of March 2024.
- SA Health advised that it may not be able to continue to chair the Coober Pedy Alcohol Management Plan meetings.
   Alternative arrangements will need to be made.
- DfE noted they have had some incidents on school grounds that may require additional security measures in Term 1, 2024. DfE have improved security measures over the school holiday period and will keep SAPOL updated.

SA Health to update Taskforce on SUU and MAPS community consultation and tender process.

DHS and SA Health to resolve responsibility for ongoing coordination of Coober Pedy Alcohol Management Plan meetings.

The Taskforce **NOTED** the updates from SA Health and DfE.

## 9. Port Augusta – Summer Response, Community Safety and Wellbeing Plan and update on longer term Commonwealth Government partnership (Paper)

DHS provided an update on the work being undertaken and funding arrangements, to 30 June 2024, support a summer response in Port Augusta. DHS will work with the community to establish a governance model to support the Community Safety and Wellbeing Plan.

The Taskforce NOTED the update.

#### Port Augusta liquor restriction update (Verbal)

A recent review found liquor restrictions in Port Augusta have resulted in marked improvement. The Liquor and Gambling Commissioner is aware of an emerging pattern of excessive drinking on licensed premises early in the day and an increase in new and heavily intoxicated clients at the Day Centre. The Commissioner is in discussions with SAPOL and relevant parties to address this issue.

The Taskforce NOTED the update.

#### Other relevant agency updates (Verbal)

 SAPOL updated the Taskforce on mediation undertaken to address ongoing anti-social behaviour in a small group of people. This work is ongoing.

The Taskforce NOTED the update.

### 10. SAHA Mobility Supply and Demand Assessment Project Update (Verbal)

SAHA has recently received the final report on the Transitional Accommodation Supply and provided the Taskforce a brief overview of key findings and recommendations. SAHA will schedule a presentation to the Taskforce once SAHA has had a chance to review it.

CoA informed the Taskforce that it is also looking at transitional accommodation solutions through its draft Housing Strategy

SAHA to present on the report at the next Taskforce meeting.

	and draft Homelessness Strategy, which are open for public consultation until 10 January 2024.	
	The Taskforce NOTED the update.	
11.	Other Business: 2024 meeting dates DHS will send out meeting dates soon.	DHS to forward 2024 meeting dates.
	Clause 7(1)(b), Clause 7(1)(c)	Clause 7(1)(b), Clause 7(1)(c)
	Evaluation Steering Group next steps  DHS thanked agencies that have nominated staff for the Data Evaluation Steering Committee. DHS will schedule the first Steering Committee meeting shortly to establish the data measures and data sharing requirements.	DHS to schedule the first Data Evaluation Steering Committee meeting.
	The Taskforce NOTED the updates.	
	Close Meeting Meeting closed at 4:25pm.	

	ACTION REGISTER		
Meeting Date	Action	Responsible	Status
17 Oct 2023	Rob to provide Jacky Costanzo SAAS Metro Director contact re Edwards Park.	Rob Tolson	
17 Oct 2023	Update Taskforce on final SAPP outcomes, evaluation findings, and future planning for culturally appropriate supervised alcohol withdrawal program.	Kurt Towers	Review underway
17 Oct 2023	Present paper on Transitional Accommodation Centre review and co-design process at next meeting.	Fiona Curnow	SAHA to present to Taskforce Feb. 2024
17 Oct 2023	Provide update on progress of Adelaide Anangu Advisory Committee at next meeting.	Alex Reid	Update Taskforce a next meeting.
5 Dec 2023	DHS to establish a monitoring and evaluation process to review the data and outcomes Clause 1(e)	Executive Officer Penny Baldock	
5 Dec 2023	Clause 1(e)	Alex Reid	Update Taskforce a next meeting.
Dec 2023	Clause 1(e)	Alex Reid / Executive Officer	Update Taskforce a next meeting.
5 Dec 2023	SA Health to update Taskforce on SUU and MAPS community consultation and tender process.	Julie Marron	Update Taskforce a next meeting.
5 Dec 2023	DHS and SA Health to resolve responsibility for coordination of Coober Pedy Alcohol Management Plan meetings.	Alex Reid / Julie Marron	
5 Dec 2023	SAHA to present on the Transitional Accommodation Supply Report at the next taskforce meeting.	Fiona Curnow / Cheryl Axelby	
5 Dec 2023	DHS to forward Taskforce meeting dates for 2024.	Executive Officer	First meeting scheduled.
	ACTIONS COMPLETED (SINCE LAST M	EETING)	*
Meeting Date	Action	Responsible	Status
17 Oct 2023	Update ToR based on final feedback. Include reference to Closing the Gap priorities. Send with minutes.	Executive Officer	Completed
17 Oct 2023	Provide update summer surge responses across each priority region, Clause 1(e)	Alex Reid / Jacky Costanzo	Completed
17 Oct 2023	Explore Ceduna CPP being raised/escalated to Social Officials Committee for cross-government consideration.	Rob Tolson	Completed
17 Oct 2023	Discuss SAPP closure and alternative plans to support high risk individuals.	Jacky Costanzo / Mark Thompson	Completed
17 Oct 2023	Update Taskforce on Clause 1(e)	CoA	Completed
17 Oct 2023	Seek nominees from key agencies to join Evaluation Steering Committee. Convene first meeting (ideally prior to next meeting).	Executive Officer Penny Baldock	Completed
17 Oct 2023	Send workshop invitations to Taskforce members (30 November 9am-12.30pm).	Chair/Executive Officer	Completed
5 Dec 2023	DHS to approach 11 identified State Government agencies to seek a further five-year funding contribution towards the FWCP from 1 July 2024 to 30 June 2029	Alex Reid	Completed
5 Dec 2023	Clause 7(1)(b), Clause 7(1)(c)	Jacky Costanzo	Completed

# Agenda





Meeting:	Safety and Wellbeing Taskforce		
When:	Tuesday 17 October 2023, 2.00-4.00pm		
Where:	Boardroom, Level 8, Riverside Building, N MS Teams	lorth Terrace	
Attending:	Sandy Pitcher (Chair/DHS) Alex Reid (DHS) Scott Duval (SAPOL) John De Candia (SAPOL) - proxy for Ian Parrott Dini Soulio (AGD) Fiona Curnow (SAHA) Cheryl Axleby (SAHA) Craig Macauley (AGD-AAR)- Proxy for Nerida Saunders Melana Virgo (CAA) Tanya McGregor (Health-Aboriginal) Kurt Towers (Health-DASSA) Mark Thompson (Health-DASSA) Darren Humphrys (DfE) Samantha Webster (DHS) Jacky Costanzo (DHS)	Rob Tolson (SAAS)  Toni Shearing (Health- NAHLN)  Craig Packard (Health-FUNLHN)  Eugene Warrior (Health-FUNLHN)  Julie Maron (EFNLHN)  Kimberley Humphrey (Public Health)  Jackie Bray (DCP)  Hayley Mills (DCS)  Clause 12 (DSS)  Tara Liddy (DCS)- proxy for Scharlene Lamont  Karyn Douglas (NIAA)- proxy for Shane Dexter  Bev O'Brien (City PAE)  Ilia Houridis (ACC)- Proxy for Clare Mockler  Sarah Gilmour (ACC)- Proxy for Clare Mockler	
Guests (presenting)	Penny Baldock- DHS Evaluation Management Office		
Apologies	Scharlene Lamont (DCS), Ian Parrott (SAPOL), Clare Mockler (ACC) Shane Dexter (NIAA), Nerida Saunders (AGD-AAR)		

#### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respec their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

	Items for discussion		
No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	2.00pm 5 mins
2.	Updated Taskforce Terms of Reference (Paper) - For discussion	Chair (DHS) All	2.05pm 25 mins
3.	DHS Remote Visitor Response update (Paper):	Alex Reid	2.30pm

	<ul> <li>Adelaide/ Safer Place to Gather (Edwards Park)</li> <li>Port Augusta</li> <li>Ceduna</li> <li>Coober Pedy</li> </ul>		15 mins
	Summer Surge Responses	Jacky Costanzo	
4.	DASSA- Supported Alcohol Provision Program - Summary of service model, demand, next steps	Kurt Towers Mark Thompson	2.45pm 10 mins
5.	SAPOL Update - Operation Paragon/CBD Trends/data - Alcohol restrictions - Declared Public Precinct extension - Regional operational updates/trends	Scott Duval John De Candia	2.55pm 10 mins
6.	Ceduna Community Paramedic Program (Presentation)  - Urgency to secure funding to continue service after December 2023	Rob Tolson	3.05pm 15 mins
7.	Clause 1(e)	Ilia Houridis	3.20pm 10 mins
8.	Taskforce Monitoring, Evaluation & Reporting Plan (Presentation)	Penny Baldock	3.30pm 15 mins
9.	Transitional Accommodation Centres	Fiona Curnow	3.45pm 5 mins
10.	Other Business: - Clause 7(1)(b), Clause 7(1)(c)	Alex Reid	3.50pm 10 mins
	Close Meeting		4.00pm
	Next meeting	V	4

Dago	2	of	2	

Where

DHS, Riverside Building

**OFFICIAL: Sensitive** 

#### TO: SAFETY AND WELLBEING TASKFORCE

RE: Revised Terms of Reference for Taskforce endorsement

\_\_\_\_\_\_

#### 1. PURPOSE

1.1. To provide the Taskforce with an updated Terms for Reference (ToR) that reflects the feedback from the half day planning workshop (and subsequent follow-up discussions).

#### 2. DISCUSSION

- 2.1. Over the past two years, intensive and innovative responses have been successfully trialled and tested by the Taskforce, achieving reductions in anti-social behaviour in residential and public settings, reductions in hospital ED presentations and admissions, improved health treatment, improved outcomes in tenancies, and significant improvements in service coordination.
- 2.2. The half day planning workshop in August provided Taskforce members the opportunity to reflect on the work to date, review the current ToR, scope, objectives, and strategies, share insights into strengthening cultural and regional governance, and importantly, progress a shared vision and commitment to improving community safety and wellbeing.
- 2.3. The following amendments to the ToR reflect changes in the Taskforce's role since its inception, evolving from its initial focus on operational responses, extending its influence into broader strategic guidance and advice to government.

#### **Amendments:**

- 2.4. *Target group:* Updated to include those individuals who are directly impacted by high risk/antisocial behaviour, specifically vulnerable tenancies, family members, young people and children.
- 2.5. *Purpose:* Updated with more detail on the mechanisms for Taskforce decision-making and implementation. Consideration is needed on whether the Taskforce has a broader responsibility to influence systems and policies that can better respond to Aboriginal mobility.
- 2.6. Scope: Updated to include a diagram outlining the scope of Taskforce responses on a service system continuum. Consideration is needed as to whether the Taskforce has responsibility to address service system gaps in remote communities (particularly in the APY Lands) that may be a negative driver for displacement of some remote Aboriginal community members.
- 2.7. Functions and responsibilities: Updated with more detail on its core duties.
- 2.8. Principles: These are not new principles but were not previously included in the ToR.
- 2.9. *Membership:* Updated to reflect the state-wide remit of the Taskforce, with most recent inclusion of Ceduna and Port Augusta Council representatives.
- 2.10. Cultural governance: Continued commitment and value placed on Taskforce responses being informed by Aboriginal leadership and community voice, including from ACCOs, Native Title groups, and service users. Focus is on seeking cultural advice and knowledge for each location/place-based response. Updated ToR now includes a list of key Aboriginal stakeholders/bodies for engagement.
- 2.11. Regional governance and escalation: Updated to reflect key regional leadership groups (existing and emerging) that can escalate matters to the Taskforce for high level consideration/resolution.

**OFFICIAL: Sensitive** 

2.12. Accountability and Reporting: Updated to reflect the Chair is responsible for reporting to Cabinet as required. This may include issues such as complex/high risk service planning, wider policy development, or for increase/reallocation of resources. Consideration is needed as to whether the Taskforce would benefit from reporting to any other state government committee.

#### **RECOMMENDATION**

It is recommended that the Taskforce note this briefing, discuss the updated Terms of Reference, and approve or make final recommendations for future approval.

16/10/2023

APPROVED BY	Alex Reid, Executive Director, Community & Family Services





TO: SAFETY AND WELLBEING TASKFORCE

RE: Remote Visitor Response- Adelaide, Port Augusta, Ceduna, Coober Pedy

#### 1. PURPOSE

1.1 To provide the Taskforce with an update on the DHS Remote and Regional Responses and summer surge planning.

#### 2. DISCUSSION

#### Adelaide:

- 2.1 Between 11 April 2022 and 12 October 2023, the DHS Assertive Outreach Team has been supporting Aboriginal visitors in Adelaide from remote or regional communities. 2,384 individual services provided by the Assertive Outreach Team have been recorded. 20.8% (496) of those services related to return to country support and 14.0% (334) were to support medical interventions and appointments.
- 2.2 Between 11 April and 11 October 2023, the DHS Assertive Outreach Team supported 1597 people to return to Country or community, with 503 of these being minors.
- 2.3 Of the 95 different tenancies the DHS Assertive Outreach Team engaged with, 55 are SA Housing Authority (SAHA) properties. The DHS Assertive Outreach team meet fortnightly with SAHA's Wali Wiru team to help support the success of remote visitor tenancies.
- 2.4 The Outreach team have recently established a men's fitness program at the Aboriginal Sobriety Group gym for men who are visiting Adelaide from remote communities. The aim of the program is to promote healthy decision making and support people to access health supports such as adult health checks, AOD support or other NGO services if needed.

#### Adelaide: Safer Place to Gather (Edwards Park)

- 2.5 A Safer Place to Gather at Edwards Park has been successfully in operation since early August 2023.
- 2.6 Cultural advisors and outreach staff including social workers are providing services at the site multiple times daily along with Drug and Alcohol Services SA (direct referral pathways into their new Supported Alcohol Provision Program) and other NGOs.
- 2.7 SAPOL is a key partner at both the strategic and operational levels and have appropriate authority to deal with potential incidents involving violence, intoxication and non-compliance with police orders. Operation Paragon attend throughout the day and when specifically tasked to an incident.
- 2.8 ACCOs, and other Aboriginal organisations continue to be consulted as appropriate.
- 2.9 DHS is funding security personnel to be onsite between 7:00 pm and 7:00 am, seven days a week and will surge staffing as required.
- 2.10 The site is a temporary arrangement until February 2024 and will be reviewed periodically depending on usage and demand.
- 2.11 From 11 September to 1 October 2023 there have been on average:





- 24 people at Edwards Park in the morning
- 25 people at Edwards Park in the afternoon
- 34 people at Edwards Park in the evening
- 10 people transported to from Edwards Park to tenancies by the Mobile Assistance Patrol (MAP) bus each night.
- 2.2 From 11 September 2023 to 8 October 2023, the MAP transported 284 people from Edwards Park to tenancies or other safe places.

#### Port Augusta:

- 2.12 DHS recently completed the third round of consultation on the Port Augusta Safety and Wellbeing Plan and Governance framework with community and services in Port Augusta. The plan and governance framework are currently being review by the Port Augusta Council for community release in the next month.
- 2.13 DHS has launched a Youth Outreach program, consisting of 4 outreach workers and a Youth Outreach coordinator. The program is designed to support at-risk young people who are unsupervised in public places, 6 days a week (Tuesday Friday 4pm-8pm and Saturday 2pm-10pm). Outreach workers will drive and walk around Port Augusta and Davenport engaging with young people, holding BBQ's and providing transportation if needed. DHS has funded the Port Augusta Youth Centre to employ an additional youth worker to work with the Outreach team.
- 2.14 The Outreach team have been collaborating with other youth services and the Council over the school holiday period, to be out in community and promote the program.
- 2.15 Between 18 October 2022 and 12 October 2023, the Port Augusta Community Outreach Team supported 742 people to Return to Country, with 193 of these being minors. Most people returned to the APY Lands.

#### Ceduna:

2.16 The State Government commitment to the Stronger Places, Stronger People (SPSP) initiative in the Far West Coast Region is coming to completion in June 2024. The Commonwealth Government is seeking continued funding from the State Government for a further five-year period. The current State Government funding commitment is shared with 11 departments. A paper on the outcomes of the current SPSP initiative and proposal to continue investment in this initiative will be presented for Taskforce consideration at the next meeting.

#### 2.17 Coober Pedy:

DHS is in discussion with other services on a summer response for Coober Pedy.

#### Summer surge response

2.18 During the 'summer months' (typically November to March), Adelaide and key regional communities including Port Augusta, Coober Pedy and Ceduna, experience an influx of people from remote Aboriginal communities. Whilst this is something remote community members have done for years, the increase in population for regional towns and Adelaide, puts pressure on services.







- 2.19 An additional challenge faced is the number of key organisations that close over the Christmas period, resulting in fewer services available, despite an increased need present.
- 2.20 DHS are currently reviewing the summer responses required in Adelaide, Port Augusta, Ceduna and Coober Pedy. In the first instance DHS has developed a matrix to identify what response are required and where the gaps are in services for each community (see matrix below).
- 2.21 Part of this summer response will be a requirement from agencies and funding bodies to reflect a flexible approach in their service agreements.
- 2.22 DHS met with SAPOL and NIAA during their last visit to Port Augusta to discuss a Summer Surge response for the region, including the possibility of establishing a Safer Place to Gather site.
- 2.23 Specific measures in Port Augusta will include:
  - Liquor restrictions timing and quantity
  - Increased Assertive Outreach presence hours, outreach staff, coordination
  - Increased Return to Community program new night coordination and support
  - Increased funding for existing services, inc day centre, outreach, community feeds
  - Increased MAP hours additional hours as required
  - SAPOL response including bike patrols and other measures
  - Youth Patrol commencement Port Augusta and Davenport
  - Youth Centre and youth bus increased hours continue
  - Safer Place to Gather develop and plan for implementation subject to Council support

2.24

#### RECOMMENDATION

It is recommended that the Taskforce note this briefing.

13/10/2023

APPROVED BY Jacky Costanzo, General Manager, Remote and Regional Service Development Community & Family Services, DHS

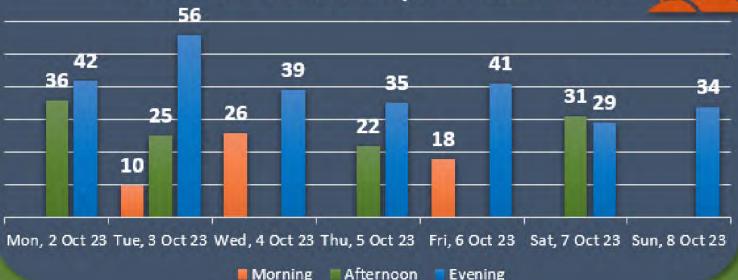


# SAFE PLACE TO GATHER EDWARDS PARK

Data Update – 2 to 8 October 2023



# Breakdown - Number People In Edwards Park



# **Outreach Teams** Visits per Day

	M-F	S-S
DHS - RVO	4	3
THA - Resolve	-	1
DASSA - ACP	1	•
SAPOL	As ne	eded

# Average - Number People In Edwards Park



16

9

Supported **Alcohol Provision** Program

> **TBC** New

Exited

MAP Bus - Number of People Transported from Edwards Park



5

Flexible Summe	er Surge F	Responses		
RESPONSES	Regions			
	Adelaide	Port Augusta	Ceduna	Coober Pedy
Liquor restrictions - Quantity of purchase - Establishment opening hours	0	•	•	9
SAPOL response				
Bike Patrol (BP)		0	0	0
Paragon (PA) or other specific policing response	0	0		
Declared Public Precinct (DPP)	0			
Increase in Return to Country program available 5-days per week	0	0	0	0
Increase Assertive Outreach presence - Additional days, and/or hours - Increase DHS outreach support	0	0	<b>Ø</b>	0
Increase in funding for exsisting services, including				
Day Centre		0	0	
Drug and Alcohol support	0	0	0	0
Outreach services	0	<b>Ø</b>	<b>②</b>	0
Community feeds		0	0	0
Increase MAP Bus hours	0	<b>Ø</b>	9	0
Health Response  - Designated hospital clincian and/or  - Community Paramedic	0	<b>Ø</b>	<b>Ø</b>	0
Regular Outreach meetings with service providers including representatives from  - DHS  - SAPOL  - Health  - Housing  - NGOs funded for outreach  - Council	•	•	0	0
Youth Response  - Increase funding for youth services to provide more recreation and diversion activities		0	0	0

	KEY
	Green highlighted cells in the 'Response' Column indicated elements that are important for any flexible response
0	Green ticks respresent when a response was implemented in each region or camp setting
0	This represents a service gap in current responses, where services do not receive additional funding <u>OR</u> do not exsist

# Clause 1(e)





#### TO SAFETY AND WELLBEING TASKFORCE

RE: MONITORING AND EVALUATION PLAN

#### 1. PURPOSE

The purpose of this brief is for the Safety and Wellbeing Taskforce to consider and approve the implementation of a Monitoring and Evaluation Plan for all the strategies implemented by the Taskforce to respond to concerns around safety, vulnerability and anti-social behaviour in different locations across South Australians.

#### 2. DISCUSSION

#### 2.1 Background

Since 2021, DHS Evaluation Management Office (EMO) has been supporting the monitoring and evaluation of some of the strategies implemented by the Safety and Wellbeing Taskforce (SWTF) to respond to concerns around safety, vulnerability, and an increase in anti-social behaviour in different South Australian locations associated with visitors from remote Aboriginal communities.

The evaluations done so far have demonstrated that the SWTF strategies deliver positive outcomes for their target group, by improving their safety and wellbeing. They have also proven to be beneficial to the service system, as they generate synergies and new relations amongst service providers, cultural leaders and government agencies.

However, at a methodological level, key learnings emerging from previous evaluations point to the need for better planning around data. Those learnings highlighted the importance of cultural guidance to move away from deficit discourses and to make sound decisions about data collection and analysis. They also stressed the necessity to have mechanisms in place that allow evaluators to access data that is timely, consistent, relevant, and disaggregated to the correct level.

The development of a SWTF 4-year plan, presents an opportunity to proactively plan and implement a monitoring and evaluation system that aims to overcome the limitations described above, and puts in place a mechanism for ongoing learning as the activities of the Taskforce develop. With that objective in mind, the EMO has prepared this Monitoring and Evaluation plan proposal. In what follows, a brief description of the plan is put forward for the Taskforce's consideration and approval.

#### 2.2 Purpose and Scope

The purpose of the proposed Monitoring and Evaluation plan is to establish a consistent and culturally safe approach to the collection, analysis and use of data for the SWTF. The data collected in this way will allow the SWTF to continuously learn about the impact of the strategies implemented and to inform strategic decision making.

In terms of scope, this plan involves all activities of the Taskforce in the different regions, as of September 2023 limited to:

- Adelaide city
- Port Augusta
- Ceduna
- Coober Pedy

and attends to the following 3 levels of data:





- Population level data What does the data tell us about any changes in the communities we are working with?
- Specific interventions data How effective are the strategies implemented for the service population and as part of the overall service system?
- Strategic research agenda and ongoing learning What do we need to know that we don't know now and how do we build evidence?

#### 2.3 Evaluation Approach

The Taskforce implements strategies that are continually changing and evolving to adapt to varied, complex, and unpredictable environments. Developmental evaluation is an approach that supports innovation and social change in complex and uncertain environments by analysing real-time data and providing feedback to inform and improve the design and development of the system. A developmental evaluation is proposed as the most suitable option, as it offers the flexibility to develop measures and tracking mechanisms quickly as outcomes emerge, and to utilise findings in real time to inform continuous improvement.

The Developmental Evaluation approach will be supported by a Theory of Change and a Program Logic codesigned between the Taskforce and key stakeholders, with the support of the EMO. An ongoing monitoring of data, covering all activities and sites (i.e. Youth program in Port Augusta, Return to Country, Managed Alcohol Program, Assertive Outreach Program in Adelaide) is suggested and will be informed by the Theory of Change and Program Logic. In addition to the monitoring data, further research and data collection may be undertaken to address questions arising from the evaluation.

#### 2.4 Accountability and Governance

A governance structure around data sharing and evidence building is key to achieving a successful evaluation, which includes the following objectives:

- Accountability and transparency about the decision-making process relating to data
- Consistency in evaluation approaches across the different sites and related interventions (Adelaide, Port Augusta, Coober Pedy)
- Clarity around parameters for data collection and interpretation between the various agencies and organisations that take part in evaluation activities for the Taskforce
- Better and consistent understanding of outcomes for Aboriginal clients (i.e. what does good look like for Aboriginal and Torres Strait Islander communities?)
- Linking of outcomes to indicators and measures that are not deficit based
- Timely provision of data from multiple stakeholders to inform monitoring and learning
- Streamlined communication channels between multiple stakeholders for data provision and dissemination

The EMO recommends the implementation of a governance structure that takes the form of an 'evaluation steering group' reporting to the SWTF and supported by the EMO. This steering group would, ideally, be comprised of evaluators from different government agencies and cultural leaders from ACCOS and meet regularly to assess and decide on all matters related to data collection, analysis and reporting for the activities undertaken by the SWBT.

#### 2.5 Resourcing

DHS will contribute the following resources to support the proposed Evaluation Plan:

ASO5 (1 FTE) - Steering group support, monitoring data oversight, reporting duties







- ASO6 (0.3 FTE) Evaluation plan development, strategic alignment, oversight of qualitative data collection and analysis, support to write and execute Data Sharing Agreements, oversight of reporting duties
- ASO6 (0.2 FTE) Site specific quantitative data collection
- ASO8 (0.2 FTE) Strategic oversight of evaluation and future planning
- ASO8 (0.2 FTE) Project Management support

The steering group will require participation from up to 3 additional resources from other departmental stakeholders to undertake evaluation tasks as prioritised by the steering group and the Taskforce. It is also requested that the Taskforce identify ACCO representatives to participate on the evaluation steering group.

#### 2.6 Proposed Timeline

- October 2023 Evaluation Plan approved by the Taskforce
- End October 2023 nominations for Evaluation Steering Group finalised
- November 2023 first meeting of the Evaluation Steering Group
- December 2023 Theory of Change established
- February 2024 Monitoring data protocols established and operational

#### RECOMMENDATION

It is recommended that the Taskforce:

- Approves the proposal to establish an evaluation and monitoring plan to encompass all the activities
  of the SWTF
- · Approves the proposal to establish an evaluation steering committee
- Nominates evaluation steering committee members to the EMO by 31 October 2023



# Safety & Wellbeing Taskforce

# Terms of Reference (ToR) For discussion - October 2023

#### **Background**

The Taskforce was established in March 2021 following a request from Adelaide City Council to respond to issues associated with an increase in high-risk and anti-social behaviour associated with visitors from remote Aboriginal communities.

In early 2022, the Taskforce increased its remit to include a state-wide scope, with place-based approaches in Adelaide, Port Augusta, Ceduna/Far West Coast, APY Lands and a targeted approach in Coober Pedy.

#### **Headline outcomes**

- Improved safety and wellbeing of at-risk visitors (and those around them)
- A reduction in anti-social behaviour by remote Aboriginal visitors

(Note: An Evaluation and Monitoring Plan is being presented for Taskforce endorsement)

#### Target group:

The primary cohort are people from remote Aboriginal communities experiencing multiple issues including, drug and alcohol addictions, chronic and complex health needs, poor mental health, violence (including family and inter-group violence), disability, housing (nowhere to stay, or staying in unstable/unsafe arrangements) poverty and limited access to food and basic resources.

The Taskforce must also direct responses to those directly impacted by these high-risk behaviours, including vulnerable tenancies, families, young people and children.

#### Purpose:

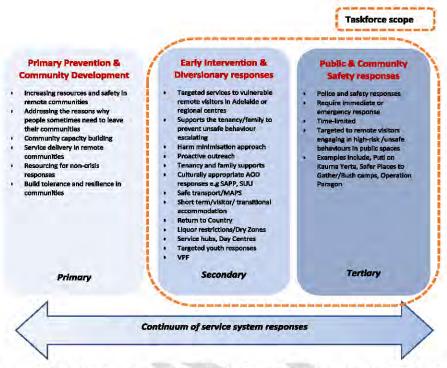
The Taskforce is the lead mechanism and accountable body to develop strategies and sustainable, place-based responses that ensure the safety and wellbeing of remote Aboriginal visitors (and those around them) in Adelaide and other regional centres.

The Taskforce is a forum in which decision-makers consult, review, advise and implement key operational priorities, opportunities and issues that address anti-social behaviour.

The Taskforce is responsible for identifying service delivery, capability, resource funding gaps and ensuring these are escalated within the acknowledged reporting structures.

Question: Does the Taskforce have a broader responsibility to influence systems and policies that better respond to Aboriginal mobility?

#### Scope



Question: Does the Taskforce have responsibility for addressing service systems gaps in remote communities that are a causal factor for people leaving communities?

#### Functions and responsibilities

To fulfil its responsibilities and duties, the Taskforce will:

- Develop and prioritise responses to high-risk behaviour by remote Aboriginal visitors for direct remedial action in identified hotspots.
- Consider drivers for high-risk behaviour associated with remote Aboriginal visitors.
- Gather and review information relating to prevalence and potential causes.
- Develop options for short, medium and long-term strategies and planning.
- Utilise cross-Government resources to develop and implement responses to the needs of communities.
- Execute collaborative decision making to determine authority, responsibility and lead agency accountability.
- Monitor the implementation and outcomes of activities and address any issues requiring collaboration between government and communities.
- Report regularly through updates on outcomes such as successes, opportunities, progress across key milestones, and potential risks.

#### **Principles**

- Responses must embed Aboriginal community leadership, cultural authority and voices of lived experience.
- Responses must be multi-agency, collaborative, coordinated, flexible, person-centred and assertive.

#### **OFFICIAL**

- There are no 'quick fixes': we must embed governance, planning and collaboration, at both the operational and strategic level, for short, medium and longer-term outcomes.
- Responses must include locally based as well as broader (population-wide) strategies.

#### **Membership**

Membership of the Taskforce will include Chief Executives or delegate representation from the following organisations:

- Chief Executive, Department of Human Services (Chair)
- Department of Human Services representatives
- SA Police
- Attorney General's Department, Aboriginal Affairs and Reconciliation
- Liquor Licencing Commissioner
- Courts Administration Authority
- South Australian Housing Authority
- Department for Correctional Services
- SA Health Drug and Alcohol Services SA
- SA Health NALHN, CALHN, EFNLHN, FUNLHN
- SA Health- Public Health
- SA Ambulance Service
- Department for Child Protection
- Department for Education
- National Indigenous Australians Agency
- Department of Social Services
- City of Adelaide
- City of Port Adelaide and Enfield
- Ceduna District Council
- Port Augusta City Council

Note: Ceduna and Port Augusta Council are now members to reflect the state-wide remit of the Taskforce.

#### Cultural governance and advice

Aboriginal leaders, community members and organisations will be invited to advise and present information and provide cultural advice to the Taskforce as appropriate. Key stakeholders the Taskforce will seek cultural and other advice from may include:

- Clause 7(1)(b), Clause 7(1)(c)
- Far West Coast Aboriginal Leadership Group (established)
- Far North Aboriginal Leadership Group (currently being established by NIAA)
- Native Title Groups i.e. Kaurna Yerta Aboriginal Corporation
- SAACCON
- ACCOs, groups and Aboriginal community members

#### **Regional Governance and Escalation**

Regional leadership groups can raise matters with the Taskforce for high level consideration/resolution. For matters to be addressed, a summary detailing the issue,

#### OFFICIAL

relevant actions taken to date, likely resources required, timeframes, lead responsibility and a risk assessment will be required.

Escalated matters can also be dealt with Out of Session and reported on at the next meeting.

These groups include:

- Far West Coast Leadership Group
- Port Augusta governance group (emerging)
- Coober Pedy Alcohol Management Group
- APY Lands (tbc)

#### **Accountability and reporting**

The Chair of the Taskforce is responsible to the Minister for Human Services.

Members are responsible for keeping their relevant Minister or elected officials briefed on matters relating to the Taskforce as required.

Where requested, the Chair is responsible for reporting to Cabinet on issues requiring a greater strategic focus. These may include wider policy development, complex/high risk service planning, or increases or reallocation of resources.

Standing agenda items include, but are not limited to:

- Acknowledgment of Country
- Agency updates as appropriate- trends/issues/initiatives/achievements/intelligence sharing
- Regional updates, including issues escalated for the Taskforce's consideration/action
- Cultural engagement and advice
- Status reports on identified Taskforce strategies from lead agencies.
- Actions Register update
- Monitoring and reporting- relevant data updates

#### **Meeting arrangements**

- Executive Officer and project management support will be provided by the Department of Human Services.
- Meetings will be held every two months for 2 hours unless otherwise agreed by the group.
- All meetings will be chaired by the Chief Executive, Department of Human Services or a nominated person.
- Additional stakeholders may be invited to the meeting as required to discuss relevant topics, projects or programs.
- A standing agenda template will be used to guide all meetings.

# **Terms of Reference (ToR)**

# Safety & Wellbeing Taskforce

## Adopted June 2022

#### Governance

The multi-agency Taskforce was established in 2021 following a request from Adelaide City Council to respond to issues associated with an increase in anti-social behaviour associated with visitors from remote Aboriginal communities.

#### **Cultural Leadership**

Cultural leadership and authority for the work of the Taskforce is informed by the Cultural Leadership and Governance Executive which comprises Aboriginal leaders representing Adelaide and metropolitan areas, Port Augusta, the Far West Coast and APY Lands.

#### **System Reform Committee**

The System Reform Committee reports to the Remote & Regional Safety & Wellbeing Taskforce, with membership comprising of senior officials from the agencies represented on the Taskforce. The purpose of the Committee is to develop and implement recommendations and outcomes resolved by the Taskforce.

#### **Purpose**

To develop strategies and sustainable, place-based responses that ensure the safety and wellbeing of remote Aboriginal visitors, and of local communities and residents.

## Scope

The scope of the Taskforce is Statewide, with place-based approaches in Adelaide and metropolitan areas, Port Augusta, the Far West Coast and APY Lands.

The target group are people from remote Aboriginal communities experiencing multiple issues including drug and alcohol addictions, chronic and complex health needs, poor mental health, violence (including family and inter-group violence), disability, housing (nowhere to stay in the city, or staying in unstable/unsafe arrangements) poverty and limited access to food and basic resources

#### Term

Current Taskforce programs are funded to 30 September 2022. The ToR will be reviewed following any extension of the Taskforce's work.

#### **Members**

Membership of the Taskforce will include Chief Executive or delegate representation from the following organisations:

Chief Executive, Department of Human Services (Chair)

#### **OFFICIAL**

- Department of Human Services representatives
- Department of the Premier and Cabinet (Aboriginal Affairs and Reconciliation)
- South Australian Housing Authority
- Department for Correctional Services
- Department for Child Protection
- SA Police
- SA Health Drug and Alcohol Services SA
- SA Health Aboriginal Health
- SA Health NALHN and Eyre & Far North LHN
- SA Ambulance Service
- Attorney-General's Department Liquor Licencing Commissioner
- Courts Administration Authority
- National Indigenous Australians Agency
- City of Adelaide
- City of Port Adelaide and Enfield
- Australian Government Department of Social Services

## **Taskforce Objectives**

- 1. Consider drivers for anti-social behaviour associated with remote Aboriginal visitors.
- 2. Gather and review information relating to prevalence and potential causes.
- 3. Develop options for short, medium and long-term strategies and planning.
- 4. Utilise cross-Government resources to develop and implement responses to the needs of communities.

## **Accountability and reporting**

The Chair of the Taskforce will provide a summary briefing to the Minister for Human Services and to the Cultural Leadership and Governance Executive following each meeting of the Taskforce.

The Taskforce will provide a six-monthly summary report (in June and December) to the Minister for Human Services and the Cultural Leadership and Governance Executive on progress against each of the current strategies of the Taskforce.

Members are responsible for keeping their relevant Minister or elected officials briefed on matters relating to the Taskforce as required.

## Meeting arrangements

- Executive Officer and administrative support will be provided by the Department of Human Services.
- Meetings will be held every two months for 2 hours unless otherwise agreed by the group.
- All meetings will be chaired by the Chief Executive, Department of Human Services or a nominated person.
- Additional stakeholders may be invited to the meeting as required.
- All agenda items must be forwarded to the Executive Officer by close of business two weeks prior to the next scheduled meeting.

#### **OFFICIAL**

- The Cultural Leadership and Governance Executive will meet every two months, in the month prior to the Taskforce meetings.
- The Chair of the Taskforce will meet with a representative of the Cultural Leadership and Governance Executive following their meeting to receive advice and recommendations to inform the work of the Taskforce.

#### **Endorsed**

June 2022



# Agenda





Meeting:	Safety and Wellbeing Taskforce		
When:	Tuesday 17 October 2023, 2.00-4.00pm  Boardroom, Level 8, Riverside Building, North Terrace  MS Teams		
Where:			
Attending:	Sandy Pitcher (Chair/DHS) Alex Reid (DHS) Scott Duval (SAPOL) John De Candia (SAPOL) - proxy for lan Parrott Dini Soulio (AGD) Craig Macauley (AGD-AAR)- Proxy for Nerida Saunders Dominic Jacob (SAHA)- proxy for Fiona Curnow Kurt Towers (Health-DASSA) Mark Thompson (Health-DASSA) Samantha Webster (DHS) Jacky Costanzo (DHS)	Melana Virgo (CAA)  Darren Humphrys (DfE)  Rob Tolson (SAAS)  Toni Shearing (Health- NAHLN)  Craig Packard (Health-FUNLHN)  Eugene Warrior (Health-FUNLHN)  Michael Wright (EFNLHN)- proxy for Julie Maron  Kimberley Humphrey (Public Health)  Jackie Bray (DCP)  Hayley Mills (DCS)  Clause 12 (DSS)  Tara Liddy (DCS)- proxy for Scharlene Lamont  Karyn Douglas (NIAA)- proxy for Shane Dexter  Ilia Houridis (CoA)- Proxy for Clare Mockler	
Guests (presenting)	Penny Baldock- DHS Evaluation Management Office		
Apologies	Scharlene Lamont (DCS), Ian Parrott (SAPOL), Clare Mockler (CoA) Shane Dexter (NIAA), Nerida Saunders (AGD-AAR), Fiona Curnow (SAHA) Cheryl Axleby (SAHA), Julie Maron (EFNLHN), Tanya McGregor (Health-Aboriginal) Paul Zimny (City PAE)		

#### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respec their spiritual relationship with their country. We also acknowledge the Kaurna people as the custadians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

No.	Discussion item	Action/Decision
1.	Welcome and apologies	
2.	Updated Taskforce Terms of Reference (ToR)  The Taskforce <b>NOTED</b> the paper and update from Sandy Pitcher.  TF members reviewed the updated ToR and commented on the following:	Executive Officer- update ToR based on final feedback. Liaise with Sam Webster on including reference to Closing the Gap priorities. Send with minutes for final endorsement.

- Noted the minor revisions to the target group, purpose, scope, functions, principles, cultural governance, regional escalation, and reporting.
- Noted the membership to be extended to Ceduna and Port Augusta Council representatives.
- Some discussion on the scope of Taskforce responses on a service system continuum, particularly the limitations on Taskforce to address service system gaps in remote communities.
- Importance of ensuring Taskforce provides a feedback loop to those it has engaged/consulted, particularly Aboriginal communities.
- Need to include references to Closing the Gap.
- Acknowledgement that ToR can be updated in future to reflect changing needs and priorities.

The revised Terms of Reference for the Taskforce were **ACCEPTED** with minor changes.

3. DHS Remote Visitor Response update

The Taskforce **NOTED** the paper and update from Alex Reid on Adelaide (including Edwards Park), Port Augusta, Ceduna/Far West and Coober Pedy.

The Taskforce **NOTED** the paper and update from Jacky Costanzo on the summer surge planning underway across the regions in preparation for increasing numbers of people from remote Aboriginal communities.

4. DASSA- Supervised Alcohol Provision Program (SAPP)

Kurt Towers and Mark Thompson provided presentation on the 12-week DASSA Supervised Alcohol Provision Program (SAPP) at Glenside Withdrawal Services.

- Presentation highlighted unique culturally appropriate service model, particularly for remote Aboriginal people rough sleeping with a significant alcohol use disorder.
- Program has improved client's physical health and nutrition status, as well as their engagement in longer term health, alcohol, and other drug services outcomes.
- Flinders University currently undertaking evaluation.
- SAPP closes on 8 November. No further funding/resource identified to continue.
- Discussion centred on the continuing need for a culturally appropriate service that holistically supports remote Aboriginal visitors with alcohol use disorders.
- Would require additional funding and alternative site.

Alex/Jacky- provide update next meeting on plans for summer surge responses across each priority region, Clause 1(e)

**Rob Tolson**- provide Jacky Costanzo SAAS Metro Director contact re proactive approach to supporting Edwards Park.

Kurt- update Taskforce on final SAPP outcomes, evaluation findings, and future planning for culturally appropriate supervised alcohol withdrawal program.

Jacky/Mark- discuss SAPP closure and alternative plans to support high risk individuals.

**Executive Officer** – send copy of the PowerPoint presentation to the Taskforce with the minutes

#### 5. SAPOL Update SAPOL Operation Paragon continuing to operate and support high risk population in CBD/parklands, including working in close partnership with DHS at Edwards Park. Less police taskings in CBD by remote visitors as a result of combined multiagency Taskforce measures. Declared Public Precinct extension has been extended for a further 6 months. SAPOL raised need for Taskforce agencies to plan for summer surge in CBD/parklands. Regional operational updates, including issues on APY Lands. 6. Ceduna Community Paramedic Program (CPP) Rob Tolson - explore opportunity to have the Ceduna Rob Tolson provided a presentation on the service model and CPP raised/escalated to Social patient outcomes of the Ceduna CPP. Officials Committee for cross-High praise and support from local community and government consideration. service providers on the positive impact and unique Discuss with SA Health approach of the CPP in supporting highly vulnerable Executives on approach. and transient Aboriginal populations. Clause 7(1)(b), Clause 7(1)(c) SAAS urgently need to identify funding to continue service. Discussion focussed on role of Taskforce and Chair in elevating/advocating for the Ceduna CPP funding to the other senior government/CE forums, including the Social Officials Committee. 7. Clause 1(e) Clause 1(e) 8. Taskforce Monitoring, Evaluation & Reporting Plan Executive Officer - approach Taskforce members directly for Penny Baldock provided a presentation on a proposed their agency nominees to join the Monitoring, Evaluation & Reporting Plan for the Taskforce. **Evaluation Steering Committee.** The Taskforce NOTED the paper. The Taskforce APPROVED the establishment of a Penny Baldock- once data Monitoring, Evaluation & Reporting Plan. nominees identified, convene The Taskforce APPROVED the establishment of a first meeting (ideally prior to next Steering Committee, made up of relevant agency Taskforce meeting). representatives progress Evaluation Plan. Executive Officer – send PowerPoint presentation to the Taskforce with the minutes. 9. Transitional Accommodation Centres (TAC) Review Update SAHA- present paper on TAC review and co-design process at Dominic provided verbal update on tender process next meeting for the Port Augusta and Ceduna TACs. Recent public tender outcome was unsuccessful.

SAHA have engaged Aboriginal consultant, Gary Goldsmith, to work with community/stakeholders to co-design operational model at both sites. Clause 7(1)(b), Clause 7(1)(c) 10. Other Business: Clause 7(1)(b), Clause 7(1)(c) Half day (3 hour) Anangu culture workshop for Taskforce, 30 Chair/Executive Officer- send November workshop invitations to Taskforce members (30 November 9am-Workshop planned specifically for Taskforce 12.30pm). members to explore system barriers and challenges Anangu experience when they leave remote communities. To be facilitated by experienced Anangu cultural trainers. Further details to be sent. **Close Meeting** 

Next meeting: Tuesday 5 December, 2.00-4.00pm

ACTIONS REGISTER			
Date	Action	Responsible	Status
17 Oct 2023	Update ToR based on final feedback. Include reference to Closing the Gap priorities. Send with minutes.	Executive Officer	
17 Oct 2023	Clause 1(e)	Alex Reid / Jacky Costanzo	
17 Oct 2023	Rob to provide Jacky Costanzo SAAS Metro Director contact re Edwards Park.	Rob Tolson	
17 Oct 2023	Explore Ceduna CPP being raised/escalated to Social Officials Committee for cross-government consideration.	Rob Tolson	
17 Oct 2023	Update Taskforce on final SAPP outcomes, evaluation findings, and future planning for culturally appropriate supervised alcohol withdrawal program.	Kurt Towers	
17 Oct 2023	Discuss SAPP closure and alternative plans to support high risk individuals.	Jacky Costanzo / Mark Thompson	
17 Oct 2023	Clause 1(e)	CoA	
17 Oct 2023	Seek nominees from key agencies to join Evaluation Steering Committee. Convene first meeting (ideally prior to next meeting).	Executive Officer Penny Baldock	
17 Oct 2023	Present paper on Transitional Accommodation Centre review and co-design process at next meeting.	Fiona Curnow	
17 Oct 2023	Send workshop invitations to Taskforce members (30 November 9am-12.30pm).	Chair/Executive Officer	
17 Oct 2023	Clause 7(1)(b), Clause 7(1)(c)	Alex Reid	

# Agenda





Meeting:	Safety and Wellbeing Taskford	ce
When:	Monday 26 June 2023, 10.00am – 11.00am	
Where:	MS Teams	
Attending:	Sandy Pitcher (Chair/DHS) Nerida Saunders (AGD-AAR) Clare Mockler (City Adel) Melana Virgo (CAA) Alex Reid (DHS) Samantha Webster (DHS) Scott Duval (SAPOL) lan Parrott (SAPOL) Fiona Curnow (SAHA) lan Cox (SAHA) Dini Soulio (AGD) Rob Tolson (SAAS) Darren Humphrys (DfE) Deb O'Neill (DfE) Tanya McGregor (Health-Aboriginal) Kurt Towers (Health-NALHN)	Jackie Bray (DCP)  Clause 12 (DSS)  Hayley Mills (DCS)  Bev O'Brien (City PAE)  Shane Dexter (NIAA)  Tara Liddy (DCS)  Craig Packard (Health-FUNLHN)  Verity Paterson (Health-EFNLHN)  Jacky Costanzo (DHS)  Catherine Kleinitz (DHS)  Tiffany Davies (Executive Officer/ DHS)  Shelaye Boothey (Communications and Engagement/DHS)
Guests (presenting)	n/a	
Apologies	Penny Croser (CAA) – proxy Melo Marina Bowshall (Health-DASSA) Eugene Warrior (Health – FUNLH	) – proxy Mark Thompson

## **Acknowledgement**

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Items for discussion			
No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	11.00am 5 mins
2.	SAHA SUPPLY AND DEMAND ASSESSMENT PROJECT (paper)     Review Data Matrix in the Transitional Accommodation Supply and Demand Analysis Methodology and identify quantitative data gaps.      Access to Key Data Sets within departments.	Fiona Curnow (SAHA) Mel McLeod (PIC)	11.05am 20 mins
3.	Clause 1(e)	Nerida Saunders & Joann Fleer (AGD-AAR)	11.25am 20 mins
4.	North Terrace Subgroup update	lan Parrott (SAPOL)	11.45am 10 mins
5.	Next Taskforce meeting will be a facilitated workshop for a long-term plan for the Taskforce based on scope of current ToR and CtG structure.	Chair (DHS)	11.55am 5 minutes
	Close Meeting		12.00pm

	and the second second
MI	meeting
NOXT	meering

Date and time 9 August 2023

Where DHS, Riverside Building

# Minutes





Meeting:	Safety and Wellbeing Taskforce	
When:	Monday 26 June 2023, 10.00am	– 11.00am
Where:	MS Teams	
Attending:	Sandy Pitcher (Chair/DHS) Nerida Saunders (AGD-AAR) Clare Mockler (City Adel) Melana Virgo (CAA) Alex Reid (DHS) Scott Duval (SAPOL) Ian Parrott (SAPOL) Fiona Curnow (SAHA) Ian Cox (SAHA) Fraser Stroud (AGD) Rob Tolson (SAAS) Deb O'Neill (DfE) Kurt Towers (Health-NALHN) Mark Thompson (Health — DASSA) Sophie Takmakis (DfE)	Jackie Bray (DCP)  Clause 12 (DSS)  Bev O'Brien (City PAE)  Ilia Houridis (City Adel)  Shane Dexter (NIAA)  Eugene Warrior (Health – FUNLHN)  Tara Liddy (DCS)  Craig Packard (Health-FUNLHN)  Verity Paterson (Health-EFNLHN)  Jacky Costanzo (DHS)  Catherine Kleinitz (DHS)  Tiffany Davies (Executive Officer/ DHS)  Shelaye Boothey (Communications and Engagement/DHS)
Guests (presenting)	Davenport Dry Area Regulations - Joanne Fleer (AGD-AAR)  SAHA Supply and Demand Assessm - Glen Michels (SAHA) - Melanie McLeod (Pricewaterhou	n <b>ent Project</b> useCoopers' Indigenous Consulting - PiC)
Apologies	Dini Soulio (AGD) – proxy Fraser Stroud Penny Croser (CAA) – proxy Melana Virgo Marina Bowshall (Health-DASSA) – proxy Mark Thompson Hayley Mills (DCS) Scharlene Lamont (DCS) – proxy Tara Liddy Darren Humphrys (DfE) Tanya McGregor (Health-Aboriginal) Samantha Webster (DHS)	

## **Acknowledgement**

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

	Items for discussion		
No.	Discussion item	Actions	
1,	Welcome and apologies  Welcome new members Jackie Bray (DCP), Rob Tolson (SAAS), Darren Humphrys (DfE), Deb O'Neill (DfE), Craig Packard (FUNLHN), Eugene Warrior (FUNLHN)		
2.	Clause 1(e)	Nerida Saunders: Clause 1(e)	
2.	SAHA SUPPLY AND DEMAND ASSESSMENT PROJECT (paper)  Glen Michels (DHS)/ Melanie McLeod (PIC):  - The Taskforce NOTED the paper.	Cheryl Axleby/ Glen Michels:  - Arrange meetings with relevant agencies to receive feedback and key advice on any proposed Transitional Accommodation Centres (TAC's).  - Inform Taskforce of next steps of the project in the short and longer-term and share short-term data sets.  - Confirm for the Taskforce if ODA will be used as the data sharing methodology.  Jacky Costanzo:  - Arrange a meeting with SAHA to discuss and provide data related to RTC.	
4.	North Terrace Subgroup update  Ian Parrott (SAPOL):  - Clause 4(2)(a)(vi)  The North Tce Subgroup has been established to respond to this. This is a short-term response with a need to plan a medium to long-term approach.  - The Attorney General is determining if North Tce will be a declared public precinct.	Noted the North Terrace Subgroup will be meeting weekly to review and adapt responses.	
5.	Other Business  - Next Taskforce meeting will be a facilitated workshop to identify short-medium term priorities, review outcomes	and Market	

Next meeting		
Close Meeting	12.00pm	
and data measures, and develop a longer-term state-wide plan to guide the future work of the Taskforce.		

DHS, Riverside Building

Where

#### **Rivett, Charisse (DHS)**

From: DHS:Safety And Wellbeing Taskforce Sent: Tuesday, 5 March 2024 5:38 PM

**To:** DHS:Safety And Wellbeing Taskforce; Pitcher, Sandy (DHS); Reid, Alex (DHS);

Costanzo, Jacqueline (DHS); Saunders, Nerida (AAR); Duval, Scott (SAPOL); Ian PARROTT; Curnow, Fiona (Housing); Axleby, Cheryl (Housing); Towers, Kurt (Health);

Tolson, Rob (Health); McGregor, Tanya (Health); Mills, Hayley (DCS); Lamont, Scharlene (DCS); Bray, Jackie (DCP); 'm.sedgman@cityofadelaide.com.au'; Douglas, Karyn; Clause 12; Marron, Julie (Health); Packard, Craig (Health); Humphrys,

Darren (Education); ONeill, Deb (Education); Humphrey, Kimberly (Health); 'John.banks@portaugusta.sa.gov.au'; 'Tcoote@ceduna.sa.gov.au'; Virgo, Melana

(CAA); Spurrier, Nicola (Health); Cock, Victoria (Health)

Cc: Baldock, Penny (DHS); Galloway-Warren, Ella (DHS); Robinson, Maija (DHS);

Sampson, Michelle (DHS); O'Grady, Lucienne (DHS); Macauley, Craig (AAR); Kleinitz,

Catherine (DHS)

**Subject:** Out of Session- Taskforce Evaluation Steering Committee Paper requiring your

endorsement

Attachments: Agenda Item 10 - Evaluation Steering Group 200224 (A28950389).docx; Agenda

Item 10 - Evaluation Steering Group 200224 - Attachment 1 - Draft Terms of Reference (A28950398).docx; Agenda Item 10 - Evaluation Steering Group 200224 -

Attachment 2 - Data Monitoring Indicators - Update (A28950399).docx

Follow Up Flag: Follow up Flag Status: Completed

#### **OFFICIAL**

Dear Safety & Wellbeing Taskforce members,

#### Out of Session – Evaluation Steering Committee Agenda Paper

Give there was insufficient time to consider this Paper at the last Taskforce meeting, we are requesting Taskforce members to consider this paper out of session and provide a response to the recommendations by Tuesday 12 March COB. The Agenda Paper and two Attachments are attached.

In summary, the Evaluation Committee has now met twice and has made good progress on the development of a proposed Data Monitoring Plan (attached) for the Taskforce. The Committee has also established its Terms of Reference which describe the purpose, scope, objectives, and responsibilities of the Committee (attached). At their last meeting, the Committee discussed the alignment of its work with Closing the Gap priority reforms and agreed to strengthen Aboriginal voice and leadership to inform its work in monitoring and evaluating Taskforce responses. It has proposed extending the Evaluation Steering Committee membership to include an independent Aboriginal researcher/academic.

On behalf of the Chair/Sandy, I am seeking your endorsement of the following recommendations by Tuesday 12 March COB:

- Approve the Terms of Reference for the Taskforce Evaluation Steering Committee.
- Approve the membership of the Committee be amended to include an Aboriginal researcher/academic.

The Evaluation Committee is scheduled to meet again on 18 March. At the next Taskforce meeting, we will ensure Penny Baldock, Manager, DHS Evaluation Office (and Chair, Evaluation Committee) is able to attend and update the Taskforce on this work and respond to any questions or feedback you may have on data collection, analysis and reporting activities undertaken by the Taskforce.

Appreciate your assistance with this item. If you have further questions, please contact Penny Baldock, Penny.Baldock@sa.gov.au clause 6(1)

#### Kind regards,

#### Catherine



#### Catherine Kleinitz

Manager, Strategic Engagement, Safety & Wellbeing Taskforce Regional and Remote Services | Community and Aboriginal Partnerships

clause 6(1) E: catherine.kleinitz@sa.gov.au

Level 8 Riverside Centre, North Terrace, Adelaide SA 5000

I work Monday to Thursday













I acknowledge Traditional Owners of Country throughout Australia and recognise the continuing connection to lands, waters and communitie





# Safety and Wellbeing Taskforce Evaluation Steering Committee

#### **Terms of Reference**

#### Purpose

The Safety and Wellbeing Taskforce Evaluation Steering Committee (the Committee) provides oversight of the evaluation and monitoring activities of the Safety and Wellbeing Taskforce (the Taskforce). This document sets out the objectives, responsibilities, structure, and processes of the Committee.

#### Scope

The Committee covers all activities of the Taskforce across all regions, including Metropolitan Adelaide, Port Augusta, Ceduna and Coober Pedy, and any future areas that emerge.

#### **Objectives**

The Committee will work towards the following principles and objectives:

- Transparent processes relating to data collection, interpretation and use
- Consistency in evaluation approaches across the different sites and related interventions (Adelaide, Port Augusta, Coober Pedy)
- Better and consistent understanding of outcomes for Aboriginal clients and communities
- Wherever possible, focus on outcomes, indicators, and measures that are strengthbased.

#### Responsibilities

#### The Committee will:

- Define the scope and focus of evaluation for Taskforce activities
- Seek cultural guidance on evaluation activities where appropriate
- Proactively share, advocate for, and incorporate community input to data collection, design and interpretation
- Ensure appropriate approvals from their agency, maintain accountability, confidentiality and manage any conflict of interest
- Set the ethical framework and principles of evaluation activities and ensure adherence to them
- Facilitate access to accurate, consistent and timely data and data interpretation from representative agencies

- Ensure alignment and sharing of insights from evaluations undertaken independently by Taskforce members
- Disseminate findings to the Taskforce and other stakeholders to facilitate learning and development
- Initiate analysis and research to provide expert advice to the Taskforce on all activities related to data and evaluation
- Systematising an evidence base

#### Closing the Gap Alignment and Research Principles

The Committee will be bound by our shared commitments under Closing the Gap Priority Reform 4:

- To partner with Aboriginal and Torres Strait Islander representatives to guide and improve data use and management
- To provide access to the same data and information on which decisions are made
- To collect and report data at sufficient levels of disaggregation to empower Aboriginal communities
- To support capacity building of Aboriginal communities and organisations to collect, use and interpret data

In our research activities the Committee will follow the AIATSIS Aboriginal Principles (2020):

Page 2 of 4

- Indigenous self-determination
- Indigenous leadership
- Impact and value
- Sustainability and accountability

Our work will also be bound by the NHMRC Aboriginal Values (2018):



### Membership

- Penny Baldock, Manager Evaluation Management Office, Department of Human Services (DHS) (Chair)
- Nicholas Cowling, Clinical Lead, Regional and Remote Services, Central Adelaide Local Health Network (CALHN) / DHS
- Lachlan Mason, Quality Coordinator, Acute and Urgent Care, Central Adelaide Local Health Network (CALHN), SA Health
- Susan Dieu, Policy Officer, System Strategy & Analysis, South Australia Housing Authority
- Glen Michels, Manager Aboriginal Housing Strategy, South Australia Housing Authority
- Nathan Broadbent, Intelligence Supervisor, South Australia Police
- Sandra Daly, Intelligence Coordinator, South Australia Police
- Steven Lennard, Senior Intelligence Analyst, South Australia Police
- Richard Cooke, Manager Planning and Performance, Drug and Alcohol Services South Australia (DASSA), SA Health
- Gayle Tourish, Courts Administration Authority
- TBC- Northern Adelaide Local Health Network (NALHN), SA Health
- Annette Doonan, Senior Project Officer, Evaluation Management Office, DHS
- Lucienne O'Grady, Senior Project Officer, Evaluation Management Office, DHS
- Michelle Sampson, Senior Policy Officer Regional and Remote Services, DHS
- Dr Celina Valente, Senior Project Officer, Evaluation Management Office, DHS

Members may send a proxy to meetings.

Committee membership may be expanded on the recommendation of members.

### Meetings

- Meetings will be approximately every two months or as needed according to agreed evaluation milestones and Taskforce requirements
- EMO will provide secretariat support to the Committee
- Meetings will be held online and meeting dates will be notified a minimum of 2 weeks in advance
- A quorum will be reached if all agency members of the Committee are represented by either the nominated member or a proxy
- Meeting agenda and papers will be distributed no later than 4 working days before a meeting.

### Reporting

- The Committee will provide regular updates on activities and findings to the Taskforce, which will be coordinated through the Chair
- While the Committee ultimately reports to the Taskforce, updates and requests for advice may be agreed and prepared for the following audiences as required:
  - o Minister for Human Services or other relevant Ministers
  - o Taskforce member agencies

### **Timeframe**

- This ToR will be reviewed annually, with the first review to be December 2024
- Committee membership will be reviewed annually, with the first review to be December 2024.



#### TO: SAFETY AND WELLBEING TASKFORCE

### **RE: EVALUATION STEERING COMMITTEE – UPDATE ON ACTIVITIES**

#### 1. PURPOSE

- 1.1 To inform the Taskforce about the activities of the Evaluation Steering Committee and the progress of the Data Monitoring Plan.
- 1.2 To seek endorsement from the Taskforce on the Evaluation Steering Committee's Terms of Reference and recommendation regarding the engagement of an Aboriginal researcher/academic.

### 2. DISCUSSION

- 2.1 The Evaluation Steering Committee met in December 2023 and February 2024. The objective of this Committee is to assess and decide on all matters related to data collection, analysis and reporting for the activities undertaken by the Taskforce.
- 2.2 The Committee has established its Terms of Reference (ToR), which describe the purpose, scope, objectives, and responsibilities of the Committee. The ToR are attached for approval.
- 2.3 At its last meeting the Committee discussed the alignment of its work with Closing the Gap priority reforms and with Aboriginal Ethical principles.
- 2.4 DHS notes the existence of a multi-agency Data Sharing Agreement (DSA) with the Far West Coast Partnership (FWCP) to support the local Aboriginal leadership group as the data custodian for the Ceduna Service Collaboration (subject to final execution).
- 2.5 The Office of Data Analytics has informed DHS this is the first multi-agency DSA executed with an Aboriginal Community Controlled Organisation. This may provide a model for locally based agreements in other communities.
- 2.6 The Committee agreed to strengthen Aboriginal voice and leadership to inform its work in monitoring and evaluating Taskforce responses.
- 2.7 The following action was proposed and is shared for the consideration and approval of the Taskforce:
  - 2.7.1 To extend the Evaluation Steering Committee membership to include an Aboriginal researcher/academic.
- 2.8 The Committee has progressed with identifying appropriate indicators against the approved Data Monitoring Plan. An update on the proposed Monitoring Plan is attached. The following needs to be accounted for regarding the Monitoring Plan:

- 2.8.1 The Monitoring Plan has been shaped to reflect the current available data and is intended to work as an interim tool, while a more comprehensive Evaluation Plan is developed. The design of an Evaluation Plan is dependent upon a Theory of Change that outlines the intended client outcomes and causally links them with the Taskforce strategies and activities.
- 2.8.2 The Evaluation Committee is working on amending the Monitoring Plan to present a more balanced view of strength-based measures and will present a revised version to the Taskforce at the next meeting.

### RECOMMENDATION

It is recommended that the Taskforce:

- Approve the Terms of Reference for the Evaluation Steering Committee.
- Approve the membership of the Committee be amended to include an Aboriginal researcher/academic.
- Note progress on the Data Monitoring Plan.

### **ATTACHMENTS**

- Evaluation Steering Committee Terms of Reference
- 2. Proposed Data Monitoring Plan

APPROVED BY	Penny Baldock, Manager, Evaluation Office, Department of Human Services

### Safety & Wellbeing Taskforce Data Monitoring Summary – Update

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
Increase Safety	Have AOD related incidents decreased?	Emergency Department presentations	Total # of ED presentations	SA Health	<ul> <li>Patients identifying as Aboriginal and/or Torres Strait Islanders</li> <li>Age</li> <li>Gender</li> <li>Language spoken (if available)</li> <li>Suburb (if available)</li> <li>Date and time of presentation.</li> <li>Length of stay (correlate this data with Did Not Wait to Be Seen numbers)</li> </ul>	
	Have AOD related incidents decreased?	AOD related ED presentations – in regional areas only – to be established with regional hospitals	Total # of AOD related ED presentations	SA Health	This measure will be in place for regional hospitals only.  For Adelaide hospitals, we could collect time and date of presentation and correlate that with AOD as a secondary presentation cause	

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
Increase Safety	Have AOD related incidents decreased?	Patients with multiple presentations to ED	Total # of patients with multiple presentations to ED	SA Health	<ul> <li>Patients identifying as Aboriginal and/or Torres Strait Islanders</li> <li>Age</li> <li>Gender</li> <li>Language spoken (if available)</li> <li>Suburb (if available)</li> <li>Date and time of presentation</li> </ul>	
Inci	Are more people completing	Aboriginal people not completing	Rate of Aboriginal patients discharging at risk from the Hospital	SA Health	It can be broken down by patients identifying as Aboriginal and/or Torres Strait Islanders.	
	treatment?	treatment	Rate of Aboriginal patients that did not wait to be seen	SA Health	It can be broken down by patients identifying as Aboriginal and/or Torres Strait Islanders.	

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
Increase Safety	Are more people completing	Aboriginal people not completing	Total # of Aboriginal patients discharging at risk from the SUU	DASSA to Help Facilitate DHS accessing the data from Adelaide - Salvation Army Port Augusta - Port Augusta City Council Ceduna - Yalata Anangu Aboriginal Corporation		Data comes from the funded SUU  - Will need to confirm if organisations will provide the data to DHS  • Adelaide - Salvation Army  • Port Augusta - Port Augusta City Council  • Ceduna - Yalata Anangu Aboriginal Corporation
Increas	treatment?	treatment	Total # of Aboriginal patients not completing inpatient withdrawal service.	DASSA	Glenside is the only location for inpatient withdrawal in South Australia. Patients are referred from across the state.	

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
		Public Intoxication Acts	Total # of Public Intoxication Acts Apprehensions	SAPOL	Broken down by demographics (Aboriginal and/or Torres Strait Islanders)	
ي		Expiation notices in	Total # of Expiation Notices in breach of dry zone	SAPOL	Broken down by location of incident	
behaviou	Have AOD related incidents decreased?	breach of dry zone	Total # of Failure to Comply with Barring order	SAPOL	Broken down by location of incident	
ti-social			Total # of Failure to Comply with Barring order	SAPOL	Broken down by location of incident	
Reduce anti-social behaviour		Barring Orders	Total # of Barring Orders	SAPOL		
	Has safety been improved?	Number of offences	Total # of offences against the person	SA Government Data Directory	Broken down by location.  No demographic information / sometimes the offender is not known to the police	
			Total # of offences against the property	SA Government Data Directory	Broken down by location	

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
	Has safety been improved?	Anti-social behaviour (ASB) events in tenancies (CTG Target 9)		SAHA		Total # of ASB events and ASB events for Aboriginal households, broken down by location.  Total # of referrals broken down by type of service.  Move SAHA's indicators under "increase connection and wellbeing" goal
	Has safety been improved?	Anti-social behaviour incidents in public places	Total # of Expiation Notices for disorderly conduct and related offences	SAPOL	Broken down by location	
Increase connection and	Have people connected with services?	Aboriginal people admitted to the SUU	Total # of admissions to the SUU	DASSA	<ul> <li>Clients identifying as         Aboriginal and/or Torres         Strait Islanders</li> <li>DASSA only receive the data         quarterly.</li> </ul>	

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
		Aboriginal people connecting with AOD Service.	# of referrals to DASSA outpatient services from SA Hospitals	DASSA	<ul> <li>Clients identifying as         Aboriginal and/or Torres         Strait Islanders         Cannot be broken down by         specific hospitals in the         State.</li> </ul>	
and wellbeing	Have people connected with services?	Aboriginal people opting to Return to Country	Total # of clients returning to Country	DHS	Data can be broken down by:  Departure location  Destination  Age	
Increase connection and wellbeing	Have people connected with services?	Aboriginal people engaged with Aboriginal Specific services (CTG Targets 1 and 13)	Total # of clients connected to Aboriginal Specific Health Services	SA Health		New proposed measures:  # of consult orders (referrals) for Aboriginal Liaison Officer (ALO)  # of management plans (this could indicate engagement with services and specifically with Aboriginal workers)

Goal	<b>Evaluation Question</b>	Indicator	Measure(s)	Data provider	Confirmed	To Be Confirmed
			Total # of clients, referred to Aboriginal Specific Residential Rehabilitations programs	DASSA		
Increase connection and wellbeing	Have people connected with services?	Aboriginal people engaged with Aboriginal Specific services (CTG Targets 1 and 13)	Total # of clients connected to Aboriginal Specific Domestic Violence Services	SWTF		







Meeting:	Safety and Wellbeing Taskforce	
When:	Friday, 3 May 2024, 10am – 11:30am	
Where:	Boardroom, Level 8, Riverside Building, MS Teams	North Terrace
	Sandy Pitcher (DHS – Chair)	Darren Humphrys (DfE)
	Alex Reid (DHS)	Mark Thompson (DASSA)
	Jacky Costanzo (DHS)	Elena Anear (Health)
	lan Parrott (SAPOL)	Kimberly Humphrey (Health)
	Scott Duval (SAPOL)	Fiona Curnow (SAHA)
	Arrin Hazelbane (DHS)	Glen Michels (SAHA)
Attending:	Craig Hendry (NIAA)	Nick Cowling (DHS)
	Nerida Saunders (AGD-AAR)	clause 12 (DSS)
	Yolonde Tregenza (AAR)	James Armitage (NIAA)
	Craig Macauley (AGD-AAR)	Craig Hendry (NIAA)
	Melana Virgo (CAA)	
	Heidi Roche (CAA)	

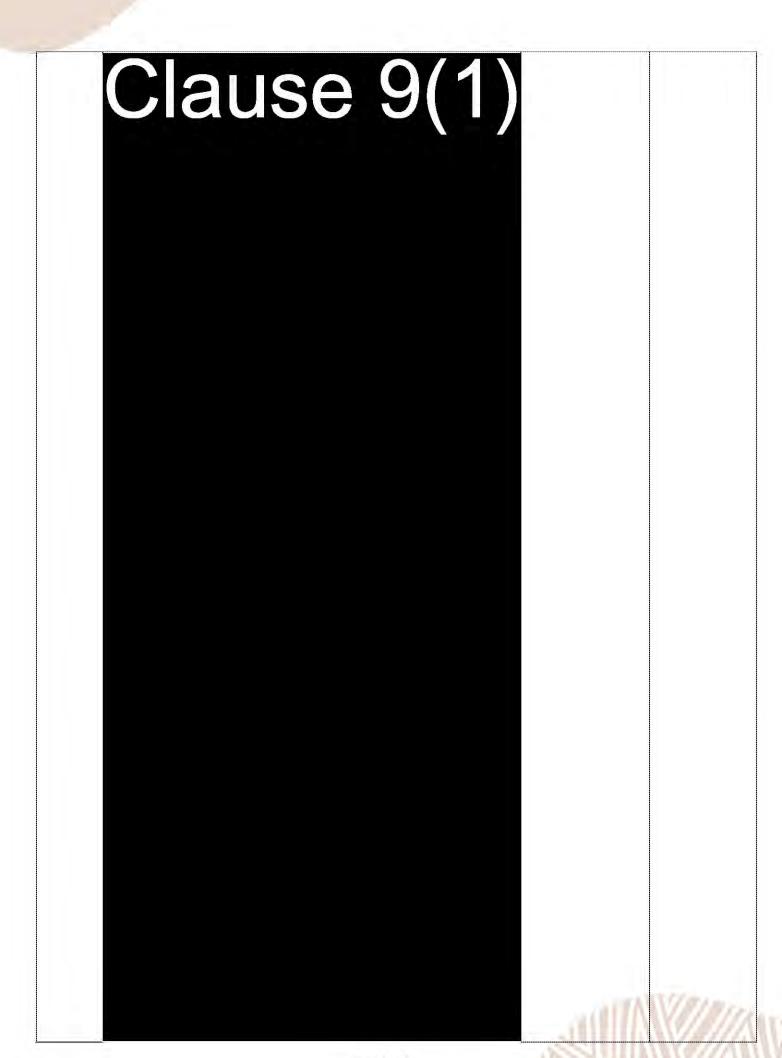
### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

Items	for discussion		
No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	10.00am
2.	Purpose of meeting and key objectives	Chair Alex Reid	10 mins
3.	Reforming the APY Lands Community Council Governance Model  Background and purpose to this foundational reform work  Benefits and outcomes for strengthened community leadership.  Key stakeholders - NIAA, Empowered Communities, Anangu organisations, Community Councils etc  Leveraging new Remote Jobs and Economic Development Program  Alignment to AGD- AAR council funding review  Key milestones and next steps	James Armitage  Nerida Saunders	20 mins
	Discuss opportunities for how the Taskforce and State Government can contribute and support this work in the coming months.	All	

	Close Meeting	İ	11.30am
	Other Business:	Chair	5 mins
	<ul> <li>Lore and culture, on-country activities for young people (particularly young men)</li> <li>Targeted youth responses for high-risk young people</li> <li>Activating the Family Wellbeing Centres in Mimili and Amata</li> <li>Supporting emerging Kungka groups</li> <li>Co-located staffing and service models</li> <li>Explore models for community conflict resolution, peacemaking programs and restorative justice</li> </ul>		
7.	Consider additional responses to increase community safety  Discuss additional responses, programs, resources that could be delivered/trialled in communities to reduce conflict and increase community and family safety.  Some examples to consider:	Chair	10 mins
5.	<ul> <li>Targeted place-based crisis response in Mimili</li> <li>Outline current context of inter-family violence in Mimili</li> <li>Purpose, rationale, benefits for immediate multiagency response</li> <li>Current conflict resolution measures led by AGD-AAR</li> <li>Community engagement and cultural authority</li> <li>Establish working group, lead agency, local coordination.</li> <li>Identify additional resources (staffing, programs etc) that agencies could be provide/activate in Mimili in short term</li> <li>Explore value in establishing a Community Safety Plan</li> <li>Identify and agree on timeframe, next steps</li> </ul>	Nerida Saunders  Craig Macauley  Jacky Costanzo  All	20 mins
	Operational update on current community safety issues     SAPOL update on recent community safety trends and priority policy responses in specific communities.     Other relevant agency updates on high-risk community safety and staff security issues	lan Parrot	10 mins
•	Strategic APY Lands Interagency Service Coordination gaps and opportunity.  Discuss value in DHS developing some options for an APY Lands Interagency Service Coordination governance model for Taskforce consideration.	Jacky Costanzo	5 mins

No.	Discussion item	Who	Time
1.	Welcome and apologies	Chair (DHS)	10.00am
2.	Purpose of meeting (actions from last meeting)		
	<ol> <li>AGD-AAR (with support of NIAA) to convene meeting with APY lands community/council leaders to discuss current community violence.</li> </ol>		
	<ul> <li>DHS to coordinate Taskforce discussions offline with key agencies to determine the scope of the issue, impacts on service delivery, likely drivers/causes, and potential service delivery solutions.</li> <li>DHS to develop proposal with various measures to improve coordination and service provision on the APY Lands, including additional governance and resourcing requirements if necessary.</li> </ul>		
	Determine the scope of work and prioritise actions (immediate actions vs longer term strategies)		
	3. To date, have been holding discussions with different stakeholders and gathering information		
	6. All agencies have been asked to come with ideas or		
	Clause 9(1)		
3.	strategies they can commit to	Paper?	
3.	Understanding the problem and key issues  Increasing levels of anti-social behaviour on the APY Lands, including violence, thefts, housing break-ins and criminal activity is directly impacting on the health, safety, and wellbeing of Anangu people their communities. In addition, it is impacting of the safety and security of local staff and service providers, and regularly disrupting the delivery of essential services in communities.	Paper?	



### Who has responsibility to address this?

 Community, APY Executive, Council Chairs/deputies, Senior Anangu men/women

Clause 9(1)

4. Take a targeted, place-based approach – Mimili

Community mediation

support community mediation and healing, - AGD-AAR

-Church group

Using APY community members-Clause 9(1)

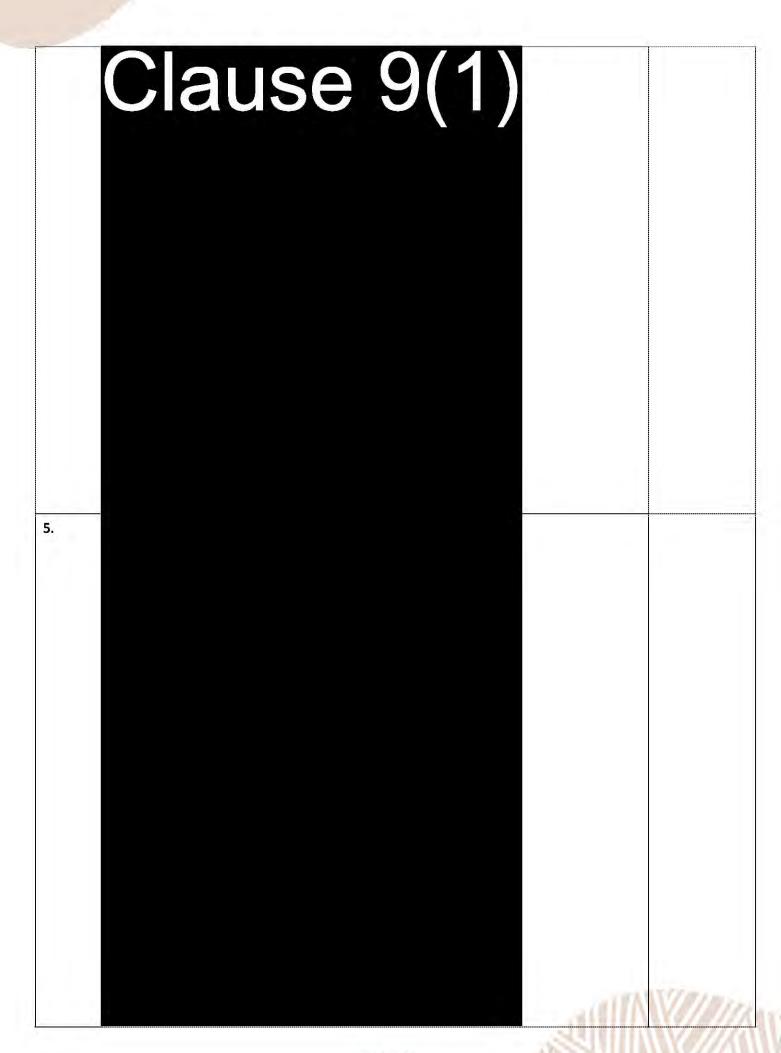
Violent activity has escalated recently Clause 9(1)

### Clause 9(1)

structural reform- establish new governance structures that are representative of community voice, support local decision-making, streamline coordination, and support community-led service delivery that addresses the needs and priorities of community and result in improved outcomes; and

### service delivery reform

understanding of the current situation, to inform service planning. Clause 9(1)



> Partner with the community Clause 9(1)

Clause 9(1)

> Empower people in community Clause 9(1)

Clause 9(1)

Purpose, rationale for Mimili

Demonstration of govt community to community safety and increase public safety

Clause 9(1)

### Governance

1. Cultural - Mimili Council, APY Council, Clause 9(1)

Community engagement and cultural authority

### Clause 9

Mimili Council

The involvement of the Directors of community based APY Lands organisations

Clause 9(1)

### Next steps:

- Enbgage Mimili community eladers/council, other
- Idenitfy Agency elad
- Identisy releant agey reps top form steering/working group

### Clause 9(1) 6. 7. Other considerations for further discussion: engage with new elected Far North SA Voice to Parliament body/reps? How do we work with APY Executive? **Empowered Communities- NPY Region** Does this require the attention of senior decision makers (ie. CE/SLC, Cabinet, Ministers etc) to ensure support/leadership and resource allocation? Or at later point? 1. What should we do next to develop proposals? Do we need short-term action groups in key areas? If so, what? 2. What governance and planning arrangements should we propose going forward? (operationally and strategically)? 3. Are there existing governance mechanisms that can be built on? 4. What should be the next steps in consultation and engagement with communities? How do we build in cultural governance and advice Clause 9(1) 11 Other Business: Chair Developing a strategic framework and Theory of Change for the Safety & Wellbeing Taskforce

	- Clause 9(1)	
12.	Close Meeting	11.30am

### Minutes





Meeting:	Safety and Wellbeing Taskforce – Special Meeting on APY Lands community safety concerns and future strategies  Friday 3 May 2024, 10.00 – 11:30am	
When:		
Where:	8 <sup>th</sup> Floor Boardroom, Riverside Centr MS Teams	e, Adelaide
	Sandy Pitcher (Chair/DHS)	James Blewitt (EFNLHN)
	Alex Reid (DHS)	Craig Hendry (NIAA)
	Jacky Costanzo (DHS)	James Armitage (NIAA)
	Arrin Hazelbane (DHS)	Cerise Cambell (NIAA)
	Catherine Maczkowiack (DHS)	Cheryl Axleby (SAHA)
***	Scott Duval (SAPOL)	Fiona Curnow (SAHA)
Attending:	Ian Parrott (SAPOL)	Heidi Roche (CAA)
	Melana Virgo (CAA)	Damien Shen (Health)
	Nerida Saunders (AGD-AAR)	Mark Ames (DfE)
	Yolonde Tregenza (AGD-AAR)	Jenny Philip-Harbutt (Dfe)
	Craig Macauley (AGD-AAR)	Susi Beinke (DfE)
	Mark Thompson (Health - DASSA)	

### Acknowledgement

"We would like to acknowledge this land that we meet on today is the traditional lands for the Kaurna people and we respect their spiritual relationship with their country. We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today."

No.	Discussion item	Action / Decision
•	Welcome and Apologies Welcomed/noted:  Craig Hendry, new SA Regional Manager, NIAA  Yolonde Tregenza, new Director, AGD-AAR	
2.	Purpose of Meeting, Objectives, and Key Issues  Chair acknowledged this was a special meeting convened by the Taskforce for a specific purpose and only relevant Taskforce member agencies were invited. Summary of discussions between agencies and key stakeholders since the last meeting identified:  There are varying levels of anti-social behaviour, occasional criminal offending and family based violence in some communities on the APY lands. Some incidents are long running interfamily conflicts, some relate to young people engaging in high risk behaviour/localised offending.	

- Both Anangu and local staff are impacted by this anti-social behaviour i.e., recent school closures, bush bus cancellations, store closures etc.
- Govt agencies and Anangu led organisations report widespread staff retention and recruitment gaps, often as a result of either real or perceived community safety and security concerns.
- Diminished resourcing and subsequent effectiveness of the Community Council governance structure to support good local decision making.
- Noted the need to balance authority of community/cultural leaders without abrogating government's responsibility to ensure Anangu feel safe.

### 3. Reforming the APY Lands Community Council Governance Model

- NIAA outlined plans to consult and engage with Anangu to reform Community Council governance model following a recent visit by NIAA CE. Builds on earlier work prior to COVID, between state and commonwealth government, communities, key stakeholders and Empowered Communities (EC) on building capacity of councils.
- CE NIAA recently facilitated a round table with Anangu based organisations. Five key issues raised: governance and support to councils, service coordination, community safety, infrastructure and workforce attraction/retention.
- From this round table, NIAA have charged EC, with support from NIAA, to coordinate and convene a two-day workshop with community council chairs/deputies, Anangu orgs and other key stakeholders. Facilitator yet to be identified. Likely workshops will be held 30-31 July 2024 in Yulara, with engagement work to be undertaken prior.
- NIAA indicated support from state government is required to progress this work. This may include reps to join small working group to organise workshop.
- Taskforce NOTED this update and AGREED it was in the interest of the Taskforce / state govt so support this work.
- AGD-AAR outlined their plans to review the Community Administrative Service Officer (CASO) funding model to align with this reform work.
- AGD-ARR highlighted the importance of engaging with the APY Executive (including new GM when appointed) over the coming months to ensure commitment and support for the community governance reforms.
- Consideration should be given to what the state government can offer the Community Council leaders as part of this reform process. Further discussions required with NIAA, AGD-AAR and EC in coming months to inform any such proposal.
- DHS proposed undertaking a service demand and funding investment mapping process to inform this work. Modelled on same exercise undertaken for Port Augusta last year.
- Taskforce ENDORSED this proposal.

James/Craig: advise on whether additional TF reps are needed to join small working to support EC coordinate the 30-31 July community governance workshops.

### DHS: coordinate and develop:

- APY Lands Service Demand Report (key government data metrics)
- APY Lands Funding and Service Mapping Report (broken down to community)

4.	Strategic APY Lands Interagency Service Coordination Gaps and Opportunity	
	<ul> <li>Limited discussion due to time but Taskforce NOTED the fragmented service coordination across the Lands was impacting on the quality and consistency of services provided to community.</li> <li>Taskforce AGREED that the community council governance workshops and reforms in the coming months could inform options for a new/improved interagency service coordination model.</li> </ul>	
5.	SAPOL advised that it is not seeing extremely high levels of crime across the Lands. SAPOL are supportive of the principles of better coordination and review of governance and are happy to be involved in those discussions.      DfE highlighted safety and security issues, including breakins and the increased need for mental health support for educators on the Lands.	
6.	<ul> <li>Target Place-Based Crisis Response in Mimili</li> <li>AGD-AAR acknowledged that all communities experience different levels of unrest at different times. Government needs to be seen to be acting now, have a visible presence on the ground, and help relieve the pressure in community.</li> <li>AGD-AAR has coordinated some mediation in Mimili, including engaging church groups to work with different family groups. There are some other plans to coordinate further restorative/mediation processes.</li> <li>In part, much of this will be driven by Mimili Council and leadership.</li> <li>Taskforce NOTED AGD-AAR would attend next Mimili Council meeting to outline Taskforce support for their community and seek feedback on key ideas/actions needed to reduce community violence in the future.</li> <li>DHS proposed establishing a time-limited Mimili response action group to coordinate/activate local resources, staffing and services that address current community safety, wellbeing and security concerns.</li> <li>Taskforce ENDORSED established of this group.</li> </ul>	Craig: attend next Mimili Council meeting to outline Taskforce commitment to work with community on current crisis  Jacky: Establish small response group with relevant local service providers/govt reps to address current community safety issues.
	Close Meeting Meeting closed at 11:40am.	

# Clause 1(e)

# Clause 1(e)

# Clause 1(e)

24MHA/0468





TO: MINISTER FOR HUMAN SERVICES

RE: MEETING WITH PORT ADELAIDE ENFIELD MAYOR CLAIRE BOAN – THURSDAY 21 MARCH 2024

> Decision/action required by:20/03/2024 Reason:Meeting is 8am, Thursday 21 March 2024

Recommendation	Response
Note this briefing prior to your meeting on Thursday 21 March 2024 with Port Adelaide Enfield Mayor Claire Boan.	Approved / Not Approved / Noted

Comments:	
	Hon Nat Cook MP
	/ / 2024

#### PURPOSE

The Mayor of Port Adelaide Enfield Council, Claire Boan, invited you to meet with her onsite at the Port Canal Reserve to observe and discuss alleged challenges that Council and the community face due to disruptive public behaviour and empty SAHA properties. This meeting has been scheduled for 8am on Thursday 21 March 2024.

#### **KEY POINTS**

- Local residents have raised concerns with the City of Port Adelaide Enfield (CPAE)
  regarding high-risk and sometimes anti-social behaviour in the Port Adelaide parklands
  and the impact of this behaviour on residents' ability to utilise these spaces.
- You are meeting with Mayor Boan at 8am on Thursday 21 March 2024, at the Port Canal Reserve.
- This will be an opportunity to share ideas and ways to work in partnership to support the community.
- Nick Cowling and Geoff Pryor from the DHS Remote Visitor Outreach Team will also attend this meeting and be able to address questions around outreach support provided in the Port Adelaide Enfield region. SAHA representatives will also join you.

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- There will also be a Street Corner Meeting at 4pm, Friday 22 March 2024 at the Joyce Snadden Reserve for local residents around homelessness and remote visitors, particularly in the Port Canal and Joyce Snadden Reserves.
- DHS, SAHA and SAPOL will be represented at the Street Corner meeting.

#### RISKS/SENSITIVITIES



In the Adelaide CBD, SAPOL's Operation Paragon provides a dedicated response focused on addressing alcohol related high-risk and sometimes anti-social behaviour. This approach is extremely valuable in complementing the work of the DHS RVOT, and the RVOT would welcome a designated SAPOL team in the western suburbs.

### **DISCUSSION**

The CPAE has been a member of the Safety and Wellbeing Taskforce (Taskforce) since it commenced in March 2021 and is one of only two metropolitan Councils on the Taskforce. The CPAE has actively partnered with DHS and Taskforce agencies over the past three years to support and enhance the safety of remote people visiting, living and rough sleeping in the area. CPAE were a key partner in some of the early Taskforce responses, including the Flour Shed, Harts Mills emergency accommodation response during the July 2021 Covid-19 lockdown that provided a safe place to shelter for a large group of vulnerable remote visitors.

Residents have raised concerns with the CPAE regarding disruptive public behaviour by remote visitors in the Port Canal and Joyce Snadden Reserves and its impact on residents being able to feel safe and use these spaces. DHS is aware of the remote visitors congregating in these parklands, and our Remote Visitor Outreach Team has been working closely with the CPAE and the South Australia Housing Authority (SAHA) to support these individuals.

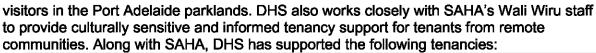
#### Remote Visitor Outreach Team (RVOT)

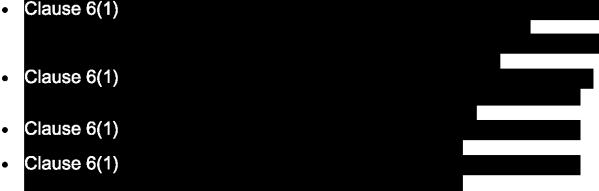
The multidisciplinary DHS Remote Visitor Outreach Team consists of cultural advisors, community engagement and outreach officers, social workers, Aboriginal Health Practitioners, a Nursing Director, and a Program Manager.

The RVOT conduct daily visits to the Port Adelaide parklands to provide assertive outreach and the Return to Country program. The Team also conducts targeted visits to individuals to address specific concerns or needs, such as tenancy support, rapid hospital discharge and primary health service coordination, intensive case management through the Vulnerable Person's Framework, and assistance with welfare, accommodation, justice, and other matters.

The DHS RVOT are regularly in contact with the CPAE Homelessness Connections Officer, Nathan March, and Leanne Davis-King, Community Services Leader, with regards to remote

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There are a large number of SAHA tenancies in the western suburbs, with visitors to those tenancies generally choosing to congregate in the city or Port Canal Reserve and the adjacent Joyce Snadden Reserve. Potentially, when there are few remote visitors in the Adelaide CBD, they can be found at Port Canal Reserve. These parks are popular points for remote visitors to congregate, being close to shops, transport, aboriginal health services and water.

However, this can lead to perceived or actual high-risk and sometimes anti-social behaviour and rough sleeping, particularly where alcohol misuse is present. During outreach visits, the RVOT may engage with between 5-15 remote visitors in the parklands, generally from the West Coast and the APY Lands and predominantly Pukutja and Amata, some frequently with varying levels of intoxication.

The RVOT also visit the EP Nazer Reserve, Semaphore daily, where visitors have been staying for approximately 3-4 weeks on public land not owned by CPAE.

In the 12-month period between 1 March 2023 to 29 February 2024, the RVOT supported 376 people through the Return to Country Program from tenancies within CPAE.

### Street Corner Meeting – Friday 22<sup>nd</sup> March 2024, 4.00pm

CPAE has organised a Street Corner meeting to provide local residents and the general public information on rough sleepers and remote visitors in the Port Canal and Joyce Snadden Reserves. SAPOL, CPAE and DHS will all be present to discuss their involvement and roles. SAHA has also been invited.

### DHS staff attending include:

- Jacky Costanzo General Manager, Regional and Remote Services
- Nick Cowling Nursing Director, Regional and Remote / Safety and Wellbeing Taskforce

Attached is the letter that CPAE has sent to residents advising them of the street corner meeting (attachment 1).

### **HOW DOES THIS CONTRIBUTE TO CLOSING THE GAP?**

The broader work of the RVOT and Taskforce contributes to a range of Closing the Gap targets, including socio-economic targets 1 and 13 by contributing to the safety and wellbeing of Aboriginal people from remote communities visiting Adelaide. This work indirectly

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contributes to further socio-economic outcomes by reducing anti-social and high-risk behaviour that could result in interactions with the criminal justice system.

### **BUDGET**

Are there financial considerations

No

Division	Community and Aboriginal Partnerships		
Executive Director	Alex Reid	Approved via workflow signature	19/03/2024

### **ATTACHMENTS**

1. Port Adelaide Enfield Letter to residents regarding Street Corner Meeting

Contact Officer:	Catherine Kleinitz, Manager Strategic Engagement, Safety and Wellbeing Taskforce
	clause 6(1) / catherine.kleinitz@sa.gov.au

13 March 2024

### Dear Port Adelaide Resident

We would like to invite you to attend a street corner meeting around the issues of Homelessness and Remote Visitors that have been affecting the local community, particularly in the Port Canal and Joyce Snadden Reserves.

The meeting will provide an opportunity for Council, SAPOL and the DHS Remote Visitor Taskforce to communicate information on the actions that have been undertaken over the last few months and the future directions for the reserves. The meeting will also provide an opportunity to inform residents who to contact, how to contact and when to contact for concerns in the area and what actions may occur following their report. We will provide an information sheet with this information following the meeting.

The Mayor and Executive Leadership staff will be in attendance.

The Meeting will be held:

When: Friday 22 March 2024 at 4pm

Where: Gazebo area in Joyce Snadden Reserve

The QR code (below) is available for RSVP's and for questions to be raised prior to the meeting; our Community Engagement team will also be present at the meeting to record your questions. We will endeavour to answer all if questions if time permits.

If you are unable to attend and would like to ask a question, please forward your question to our Community Engagement team by email <a href="mailto:consultation@cityofpae.sa.gov.au">consultation@cityofpae.sa.gov.au</a>

If you require further information or would like to discuss this matter, please contact me on telephone 08 8405 6705.

Yours faithfully

Leanne Davis-King

**Community Services Leader** 

23MHS/1176





TO: MINISTER FOR HUMAN SERVICES

RE: REMOTE ABORIGINAL VISITORS – EXTENDED SERVICE RESPONSE –
TRANSFER OF FUNDS TO DRUG AND ALCOHOL SERVICES SOUTH
AUSTRALIA

Decision/action required by: ...../......

Recommendation	Response
<ol> <li>Note the transfer of \$398,000 from the 2023-24 DHS operating budget to DASSA for the provision of a 12-week Supervised Alcohol Provision Program (SAPP).</li> </ol>	Approved / Not Approved / Noted
<ol> <li>Note the positive outcomes of the SAPP to date and the continued need for a culturally appropriate and holistic alcohol withdrawal service for remote Aboriginal visitors with alcohol dependence.</li> </ol>	Approved / Not Approved / Noted
<ol> <li>Approve and sign the attached Minute to the Treasurer advising of the budget transfer from DHS to DASSA.</li> </ol>	Approved / Not Approved / Noted

Comments:	
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	***************************************
	Hon Nat Cook MP
	8 111 / 2023
************************	A. 11-11-11-11-11-11-11-11-11-11-11-11-11-

### **PURPOSE**

To inform you of the transfer of \$398,000 from the Department of Human Services (DHS) operating budget 2023-24 to Drug and Alcohol Services South Australia (DASSA) for the reimbursement of the 12-week culturally appropriate Supervised Alcohol Provision Program (SAPP) located at Withdrawal Services Glenside (WSG).

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## **KEY POINTS**

- clause 1(e)
- This service has complemented the DHS-led 'Safer Place to Gather' initiative at Edwards Park
- The Treasurer has recently written to you requesting the transfer of \$398,000 to DASSA in 2023-24 as soon as possible.
- The DHS Chief Financial Officer has been liaising with Department of Treasury and Finance officers and will shortly execute the budget transfer.
- The 12-week SAPP will cease on 8 November. However, there is a genuine need for an ongoing culturally appropriate alcohol treatment program for remote Aboriginal visitors.

#### RISKS/SENSITIVITIES

This is an unfunded cost pressure for DHS that will be assigned to the Remote Visitor budget.

There is also a risk that when the current SAPP program ceases on 8 November, a small number of remote visitors may re-engage in high-risk alcohol consumption. This risk will be mitigated by key outreach services, including DASSA's Aboriginal Connection Program and the DHS Remote Visitor Outreach Team, which continues to provide assertive outreach to Edwards Park and known vulnerable tenancies.

#### DISCUSSION

Following an escalation of high-risk and criminal behaviour in the Adelaide CBD and in the North Terrace precinct, the Safety and Wellbeing Taskforce (Taskforce) established the North Terrace sub-group in June 2023 to coordinate, implement and support a range of measures to reduce these behaviours. These responses included increasing SAPOL operations (Operation Paragon), expanding the Declared Public Precinct, and strengthening the liquor licencing restrictions. To complement these responses, a temporary service site in the parklands at Edwards Park, known as a 'Safer Place to Gather', was established to support highly vulnerable remote Aboriginal visitors.

Taskforce members identified a need to connect the 'Safer Place to Gather' site with a culturally appropriate supervised alcohol withdrawal and care program for remote Aboriginal visitors with alcohol dependence. Funding for this program was approved from within existing DHS resources, with DASSA tasked with delivering the service.

DASSA re-allocated a dedicated pod of ten beds within WSG for a period of 12 weeks to offer culturally appropriate alternative alcohol and other drug treatment measures. Additionally, DASSA appointed two new Cultural Navigators to enhance its Aboriginal Clinical Services. The program assists clients to build their capacity and connection with existing services, while stabilising or ceasing alcohol intake and providing holistic health care treatment.

Since DASSA commenced the SAPP in August 2023, there have been 21 admissions, with the average length of stay 10.9 days (range 0-35 days). The program has resulted in positive improvements to clients' physical health and nutrition status, as well as their engagement in longer term health, alcohol, and other drug services. The program has also facilitated long-

term sustainable strategies to address homelessness and substance use (including securing permanent housing); reconnection with family; return to country as requested, and enrolment in education and training courses.

Consequently, the Treasurer, the Hon Stephen Mullighan MP, has requested the transfer of an amount of \$398,000 from the DHS operating budget to DASSA in 2023-24 as soon as possible. Officers from the Department of Treasury and Finance will work with DHS to execute the budget transfers.

While the program will cease soon on 8 November 2023, there is an ongoing need for this type of service that supports remote Aboriginal visitors who engage in high risk and unsafe alcohol consumption. DASSA has commissioned a formal qualitative evaluation of the program through Flinders University.

Future resourcing for this type of program will need to be identified along with a site and a long-term model.

A Minute has been prepared (Attachment 1) from you to the Treasurer advising of the budget transfer from DHS to DASSA.

#### BUDGET

Are there financial considerations

Yes

	<b>2022-23</b> \$000	<b>2023-24</b> \$000	<b>2024-25</b> \$000	<b>2025-26</b> \$000	<b>2026-27</b> \$000
Operating Expenses <sup>(1)(3)</sup>		398			
Operating Revenue <sup>(2)(3)</sup>		0			
Net Operating Cost <sup>(3)</sup>		398			-
Capital Expenditure(3)		N/A			
FTE Impact <sup>(4)</sup>		N/A			

- (1) Increases in expenditure should be entered as positive numbers, decreases as negative
- (2) Increases in revenue should be entered as negative numbers, decreases as positive
- (3) Amounts should be in thousands with no decimal places
- (4) FTEs values should be expressed to 1 decimal point accuracy

# Chief Financial Officer noted: Noted via workflow 31/10/2023.

Division	Community and Family Services		
General Manager Remote and Regional Service Development	Jacqueline Costanzo	Approved via workflow signature	30/10/2023
Executive Director Community and Family Services	Alex Reid	Approved via workflow signature	31/10/2023
Chief Executive	Sandy Pitcher	Swally Filly	06/11/2023 date

## **ATTACHMENTS**

1. Minute to the Treasurer regarding DHS budget transfer to DASSA for the SAPP.

Contact Officer:	Catherine Kleinitz, Manager, Strategic Engagement, Safety & Wellbeing Taskforce
	clause 6(1) / Catherine.kleinitz@sa.gov.au

## MINISTER FOR HUMAN SERVICES



Minister for Human Services

MINUTES forming ENCLOSURE

23MHS/1176

TO Hon Stephen Mullighan MP, Treasurer

RE Remote Aboriginal Visitors – Extended Service Response – Transfer of Funds to Drug and Alcohol Services South Australia

#### Discussion:

The Department of Human Services (DHS) is the lead agency on the Government's Safety and Wellbeing Taskforce (Taskforce), which was established in March 2021 to respond to an increase in high-risk and anti-social behaviour associated with visitors from remote Aboriginal communities.

Following an escalation of high-risk alcohol-related behaviour in the Adelaide CBD and North Terrace precinct in June 2023, the Taskforce coordinated and implemented a range of measures, in partnership with key agencies, to collectively address these community safety concerns. These responses included increasing SAPOL operations through Operation Paragon, expanding the Declared Public Precinct, strengthening liquor licencing restrictions, and establishing a temporary site at Edwards Park known as a 'Safer Place to Gather' to support highly vulnerable remote Aboriginal visitors. Taskforce agencies further identified the need to develop a clinical referral pathway to a culturally appropriate supervised alcohol withdrawal program for remote Aboriginal visitors with alcohol dependence.

Funding for this 12-week program was approved from within existing DHS resources, with Drug and Alcohol Services South Australia (DASSA) tasked to deliver the service.

Since DASSA commenced the Supervised Alcohol Provision Program (SAPP) in August at Glenside Withdrawal Services, there have been 21 admissions, with the average length of stay 10.9 days (range 0-35 days). The program has resulted in positive improvements to client's physical health and nutrition status, as well as their engagement in longer term health, alcohol, and other drug services. The program has also facilitated long-term sustainable strategies to address homelessness and substance use (including securing permanent housing); reconnection with family; return to country as requested, and enrolment in education and training courses. DASSA has commissioned Flinders University to undertake a formal qualitative evaluation of the program to determine its success and longer-term impact.

While the current program will cease on 8 November 2023, there is an ongoing need for culturally appropriate services that holistically support remote Aboriginal visitors with significant alcohol use disorders. An appropriate site and resourcing will need to be sourced in the future, consistent with the evaluation and outcomes from this pilot.



# **OFFICIAL**

# **MINISTER FOR HUMAN SERVICES**

Officers from DHS are working with the Department of Treasury and Finance to execute the budget transfer of \$398,000 as required.

Yours sincerely

Hon Nat Cook MP
MINISTER FOR HUMAN SERVICES

/ / 2023



#### OFFICIAL

23MHS/0968





TO: MINISTER FOR HUMAN SERVICES

RE: MINISTER FOR POLICE VISIT TO SAFER PLACE TO GATHER SITE AT

**EDWARDS PARK - TUESDAY 10 OCTOBER 2023** 

	Decision/action required by:// Reason:
Recommendation /	Response
To note and approve the attached minute to Hon Joe Szakacs, Minister for Police, regarding his upcoming visit to the Safer Places to Gather site at Edwards Park	Approved / Noted
Comments:	
Minute approved	N(004
	Hon Nat Cook MP 30 / 4 / 2023

#### **PURPOSE**

To provide a briefing to you for the Hon Joe Szakacs, Minister for Police, who is visiting the Safer Place to Gather (SPTG) site at Edwards Park on Tuesday 10 October 2023 at 2.00pm.

## **KEY POINTS**

- Minister Szakacs and you are visiting Edwards Park on Tuesday 10 October from 2.00pm to 3.00pm.
- A Minute to the Minister for Police has been prepared for your consideration (Attachment
   1).

## RISKS/SENSITIVITIES

There are no immediate risks, however the Department of Human Services (DHS) are continually monitoring risks at and around the site and amending security and staffing arrangements accordingly.

## **OFFICIAL**

#### DISCUSSION

Following an escalation of high-risk behaviour in the CBD and in the North Terrace precinct, the Safety and Wellbeing Taskforce established a North Terrace sub-group in June 2023 to coordinate, implement and support a range of measures to reduce antisocial behaviour. These responses included increasing SAPOL operations (including Operation Paragon), expanding the Declared Public Precinct and strengthening liquor licencing restrictions. To complement these responses, a temporary service site in the parklands at Edwards Park called a 'Safer Place to Gather' (Attachment 3 - Site map) was established to support highly vulnerable remote aboriginal visitors.

Minister Szakacs has requested to visit the Safer Places to Gather site at Edwards Park alongside staff from DHS and other outreach services. The Minister will meet with DHS Executive Director, Community and Family Services, Ms Alex Reid along with Outreach workers and Cultural Advisors from the DHS Remote Visitor Outreach Team, SAPOL's Operation Paragon and Drug and Alcohol Services South Australia.

Minister Szakacs will have the opportunity to walk around the site and learn more about the multi-agency outreach model, including the visiting services, diversionary activities, referral and exit pathways. There may also be the opportunity to interact with those camping and congregating at the site.

A minute has been prepared (Attachment 1), for Minister Szakacs providing an overview of the Safer Places to Gather initiative.

#### BUDGET

Are there financial considerations

No

Division	Community and Family Services		
Executive Director Community and Family Services	Alex Reid	Approved via workflow signature	24/09/2023
Chief Executive	Sandy Pitcher	Savoly Atthor signature	28/09/2023

#### **ATTACHMENTS**

- 1. Minute to Minister for Police
- 2. Risk Plan
- Site Map

Contact Officer: Catherine Kleinitz, Strategic Engagement Manager, Safety & Wellbeing Taskforce

Clause 6(1) / catherine.kleinitz@sa.gov.au

#### Document 45



MINUTES forming ENCLOSURE

Ref: 23MHS/0968

Hon Nat Cook MP

To:

MINISTER FOR POLICE, EMERGENCY SERVICES AND CORRECTIONAL

SERVICES

Re: Visit to Safer Place to Gather site at Edwards Park

To provide you with background information on the establishment of the Safer Places to Gather initiative in Edwards Park for your upcoming visit.

#### DISCUSSION

The Department of Human Services (DHS) leads the cross-government Safety and Wellbeing Taskforce (Taskforce) which was established in March 2021. The Taskforce is a multi-agency government response made up of senior officials from State, Commonwealth and Local Governments. Ms Sandy Pitcher, Chief Executive, DHS is the Chair of the Taskforce. SAPOL representatives on the Taskforce include Assistant Commissioner (Metropolitan Operations), Scott Duval, and Assistant Commissioner (State Operations), Ian Parrot.

Following an escalation of high-risk and criminal behaviour in the Adelaide CBD and in the North Terrace precinct, the Taskforce established the North Terrace sub-group in June 2023 to coordinate, implement and support a range of measures to reduce these behaviours. These responses included increasing SAPOL operations (Operation Paragon), expanding the Declared Public Precinct and strengthening the liquor licencing restrictions. To complement these responses, a temporary service site in the parklands at Edwards Park known as a 'Safer Place to Gather' (Attachment 1 - Site map) was established to support highly vulnerable remote Aboriginal visitors.

The North Terrace sub-group meets weekly to discuss operational matters, identify strategies for improvement, raise concerns and/or priorities, and highlight any gaps in service delivery.

## Site information

Safer Places to Gather (SPTG) is a temporary, multi-agency, remote visitor outreach service operating until at least February 2024. The primary cohort using the site are remote Aboriginal visitors who are rough sleeping, highly vulnerable, and often impacted by alcohol misuse and chronic health conditions.

SPTG provides an opportunity for services to engage with remote Aboriginal visitors who either do not have a safe place to stay, and/or are engaging in risky behaviour.



#### **OFFICIAL**



SPTG is culturally inclusive space where remote visitors can congregate, seek shelter, and be encouraged to access support from existing services, including Return to Community, assistance with health, accommodation, court matters, or other support. A key priority is encouraging and supporting individuals to maintain or reconnect with social connections from their home communities, and where safe to do so, plan to return to their communities.

Additional infrastructure has been provided at the site, including marquees for shelter, tents and bedding, a temporary portable building for outreach providers, and provisions for safe comfort fires.

Security is provided overnight, and outreach workers and Operation Paragon officers visit multiple times throughout the day.

The City of Adelaide has executed a Park Lands Licence Agreement for DHS to use a portion of Edwards Park for SPTG. The Council will continue to service the parklands and amenities under their normal service provisions, while DHS occupies the Licence.

Edwards Park was chosen as the most appropriate site for SPTG as it does not immediately impact regular Park Land users such as sporting groups, residents, or businesses, and there is already a hard surface to house temporary buildings, along with existing toilets, power and phone charging points, thus limiting the environmental impact on the Park Lands. It is also within proximity to health and other services, and easily accessible for staff and emergency services.



## **Outreach Services:**

Various outreach services visit the site daily to check on people's safety and wellbeing and provide support and access to services. These include staff from the DHS Remote Visitor Outreach team, the Drug and Alcohol Services SA (DASSA) Aboriginal Connections Program, and Towards Home homelessness services. The Mobile Assistance Patrol bus transports people to and from Edwards Park (as required) from 6pm – 12pm.

A primary referral pathway from the site is to the recently established DASSA Supported Alcohol Provision Program (available until November 2023). This program assists clients to build their capacity and connection with existing services, while stabilising or ceasing alcohol intake and ensuring a comprehensive and holistic approach is taken.

SAPOL is a key partner at both the strategic and operational levels and have appropriate authority to deal with incidents involving violence, intoxication and non-compliance with police orders. Operation Paragon undertake regular patrols and respond when contacted by outreach providers and/or security.





# Risk Management

The safety of all persons at the site (and those around them) is paramount and a strong partnership between DHS, SAPOL, onsite security and other first responders is in place, and will continue throughout the duration of the initiative. DHS have developed a Risk Plan (Attachment 2) and an Operational Framework for the site with clear protocols and procedures for staff to follow.

Fields Security have been contracted by DHS to provide security personnel onsite between 7:00 pm and 7:00 am, 7 days a week. The requirement for ongoing or increased security will be reviewed depending on demand, activity, and the level of risk.

## Average statistics for SPTG:

# of people in the afternoon and overnight	Approx. 35
# of people in the morning	Approx. 15
# of Mobile Assistance Patrol (MAP) Transport services from Edwards Park	67 (between 11–17 September)

N(004

Hon Nat Cook MP
MINISTER FOR HUMAN SERVICES

30 19 12023

# **Attachments**

- 1. Edwards Park site map
- 2. DHS Risk Plan



## **OFFICIAL**

23MHS/0512

Recommendation





TO: MINISTER FOR HUMAN SERVICES

RE: PREM - FB331493 - Gause 6(1) - SANDAS

Decision/action required by:....

1. Approve and sign the attached letter to SA (SANDAS).	Approved / Not Approved / Noted
Comments:	
***************************************	5.17
	Nooh
	Hon Nat Cook MP
	10.0.20

Response

## **PURPOSE**

To provide a response to clause of to the Premier concerning Australia.

SANDAS, to correspondence ms in rural and remote South

#### **KEY POINTS**

- wrote to the Premier on 8 February 2023 regarding alcohol and other drug arms in rural and remote South Australia and requested a meeting to discuss member organisation concerns.
- The request has since been referred to you and Hon Andrea Michaels MP, Minister for Consumer and Business Services, for response.
- The Minister for Consumer and Business Services will be providing a separate response.

## **OFFICIAL**

#### RISKS/SENSITIVITIES

There is continued public and media interest regarding anti-social behaviour in Coober Pedy (rural and remote northern South Australia). Following the Department of Human Services' (DHS) key stakeholder and community consultations in Coober Pedy (in early February 2023), there will be continued interest and scrutiny. Where possible, it is important to emphasise that DHS is not solely responsible for addressing these complex issues.

#### DISCUSSION

clause 6(1) request was sent to the Premier on 8 February 2023, the Minister for Aboriginal Affairs on 4 May 2023, and the Minister for Health and Wellbeing on 12 May 2023 and declined by all Ministers. It was determined the Minister for Human Services and the Minister for Consumer and Business Services are best placed to respond to Mr White. Minister Michael's office will be providing a separate response.



A draft response has been prepared for your consideration (Attachment 1). It outlines the representatives and cultural authority of the Safety and Wellbeing Taskforce (Taskforce) and invites clause 6(1) member organisations to meet with the Chair of the Taskforce, Chief Executive DHS, to discuss the work of the Taskforce, and to seek their contribution to this complex policy area.

#### BUDGET

Are there financial considerations

No

Division	Community and Family Services		
Executive Director Community and Family Services	Alex Reid	Approved via workflow signature	09/06/2023
Chief Executive	Sandy Pitcher	Sandy Athy	13/06/2023 date

#### **ATTACHMENTS**

Draft letter from Minister Cook clause 6(1)

Contact Officer: Tiffany Davies, Principal Project Officer
8413 8116/ tiffany.davies2@sa.gov.au

## **OFFICIAL**

23MHS/0512





Hon Nat Cook MP

Thank-you for your recent email to the Premier relating to alcohol and other drug related harms that impact communities in rural and remote northern South Australia. In my capacity as Minister for Human Services, I have been asked to provide you with a response.

I acknowledge and share your concerns about the impact of alcohol and other drug related harms that affect both individuals and communities. The State Government established a multi-agency Safety and Wellbeing Taskforce (Taskforce) in 2021 in response to escalated levels of high-risk behaviour by remote Aboriginal visitors in Adelaide and other communities.

Over the past two years, intensive and innovative responses have been successfully trialled and tested, achieving improvements in the health, safety, and wellbeing of this highly vulnerable mobile population, while simultaneously improving the safety of residents, businesses, and the broader community.

The Taskforce is chaired by Sandy Pitcher, Chief Executive of the Department of Human Services (DHS) and includes Executive representatives from both State and Commonwealth departments, as well as local government.

The Cultural leadership and authority of the Taskforce is informed by various Aboriginal leaders and First Nations groups representing Adelaide, Port Augusta, the Far West Coast and the APY Lands.

We welcome the opportunity to meet with you and your member organisations to discuss the work of the Taskforce, and to seek your contributions to this complex policy area.

To arrange a meeting, please contact Ms Ella Galloway-Warren, Executive Assistant to the Chief Executive, Department of Human Services. Ms Galloway-Warren's email is ella.galloway-warren@sa.gov.au.

Again, I thank-you for your email and reiterate the State Government's commitment to working collaboratively to improve outcomes for individuals, families and communities.

Yours sincerely

Nooh

Hon Nat Cook MP MINISTER FOR HUMAN SERVICES

18/6/2023







TO: MINISTER FOR HUMAN SERVICES

RE:	PORT AUGUSTA	COMMUNITY SAI	FETY AND WELLBEING PLAN
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	Decision/action required by:/
Recommendation	Response
<ol> <li>Note that the Department of Human Services, as the chair of the Safety and Wellbeing Taskforce, has led the development of a community safety and wellbeing plan for the Port Augusta region.</li> </ol>	Approved / Not Approved / Noted
Approve the Port Augusta Community     Safety and Wellbeing Plan (Attachment 1).	Approved / Not Approved / Noted
3. Approve the establishment of a Community Leadership Group and advisory groups based on the indicative governance model set out in Attachment 2.	Approved / Not Approved / Noted
Approve the public release of the Port Augusta Community Safety and Wellbeing Plan and associated governance model.	Approved / Noted
Comments:	
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	14 1000
	Hon Nat Cook MP
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7/1// / 2023

## **PURPOSE**

To provide you with an update on the development of a community safety and wellbeing plan for the Port Augusta region, and to seek your endorsement of the finalised Port Augusta Community Safety and Wellbeing Plan ('the Plan') and the Port Augusta community leadership and governance model ('Governance Model').

#### **KEY POINTS**

- The Plan has been developed through co-design workshops with Aboriginal leaders, local community members, businesses, service providers, and local government.
- A Governance Model to oversee the Plan has also been developed, which strongly
  prioritises community participation and elevation of the voices of young people and
  Aboriginal people.
- The Plan and Governance Model will inform and be an integral part of the proposed regional partnership between the Commonwealth and the State Government that is currently being negotiated.

#### RISKS/SENSITIVITIES

There has been ongoing media interest about high-risk behaviour by young people in Port Augusta and remote visitors to Port Augusta. The release of the Plan will go some way towards addressing community concerns around these matters.

There is widespread community expectation that a Plan will be finalised and implemented in the near future, along with associated funding for the identified actions. At this stage, the strategies and actions in the Plan have not yet been resourced. It is intended that a multiagency budget bid to support a longer-term regional partnership model in Port Augusta will be made, which, if successful, will provide the required funding for the Plan. Should the budget bid fail, alternative measures may need to be developed to address community need.

The Governance Model represents a new approach to community leadership in Port Augusta and will require careful implementation to support its success. A dedicated Executive Officer will be appointed to manage this process.

#### **DISCUSSION**

Over the past six months, the Department of Human Services (DHS), as chair of the Safety and Wellbeing Taskforce, has conducted co-design workshops in Port Augusta with Aboriginal elders, local community members, businesses, service providers, local government, and senior National Indigenous Australians Agency (NIAA) and State Government officials to develop the Plan and community leadership model for the safety and wellbeing of Port Augusta residents and visitors.

See Attachment 1 for a copy of the Plan. The Plan sets out strategies and proposed actions based on key themes of community safety, community caring, and partnership. It envisages that a leadership group will be formed to operationalise the Plan.

The workshops identified a leadership and governance model that prioritises the voices of local community members, young people, Aboriginal people, and service providers. An indicative Governance Model is set out in Attachment 2. All levels of government will participate in a Community Leadership Group to be established, alongside nominees from a range of advisory groups representing the Aboriginal community, young people, service providers, businesses, and local community members.

This model is aligned to the related negotiations between DHS and the NIAA to explore a new partnership that prioritises Aboriginal-led local decision making and enables community ownership, authority, and flexibility to deliver place-and-person-based solutions.

There is a likelihood that the model will adapt over time based on community need. It is proposed that DHS will be an ex-officio member of the Community Leadership Group and will be able to maintain visibility over any developments.

DHS has also engaged with the Port Augusta City Council on the Plan and the Governance Model. While no formal approval or endorsement has been provided, the Council has been supportive in recent interactions and the Mayor has publicly supported the Plan.

Subject to your endorsement, the Plan will be prepared for publication. A 1-page poster format of the Plan will also be designed (contents per Attachment 3). Following the public release of the Plan and the Governance Model, DHS will commence the process of establishing the various advisory groups and Community Leadership Group. An executive officer will be engaged to support this process and to oversee implementation of the Plan.

As a related measure and to address current and pressing service needs over the summer period, the NIAA is approving funding of up to \$2 million as part of the Indigenous Advancement Strategy to complement current State Government efforts. This funding is for the expansion or extension of existing services as well as provision for a Safer Place to Gather in Port Augusta, if required, but also includes support for the establishment of the Community Leadership Group (an estimated \$80,000 to fund an Executive Officer and \$40,000 for capability building for leadership group members as required).

The release of the Plan and the Governance Model will support and strengthen current negotiations with the NIAA to establish a new way of working in partnership with community to strengthen safety and wellbeing in Port Augusta and its surrounds.

## BUDGET

Are there financial considerations

No

Although the Plan identifies potential strategies and actions to promote safety and wellbeing, there is no funding associated with the Plan at this stage.

Division	Community & Family Services		
Executive Director Community & Family Services	Alex Reid	Approved via workflow signature	03/11/2023
Chief Executive	Sandy Pitcher	Sandy Billy	15/11/2023 date

## **ATTACHMENTS**

- 1. Port Augusta Community Safety and Wellbeing Plan
- 2. Indicative Port Augusta Community Governance Model
- 3. Contents for Port Augusta Community Safety and Wellbeing Plan poster

Contact Officer: Karen Chee, Principal Advisor to the ED, Community & Family Services

Clause 6(1) karen.chee@sa.gov.au

Document 49 OFFICIAL

23BDHS/1754

## PORT AUGUSTA COMMUNITY SAFETY AND WELLBEING PLAN

## VISION

Port Augusta is a city of beauty with a thriving, engaged, inclusive, diverse, and vibrant community

## Call to action

- To maintain and grow these strengths requires a stronger community and service response to support the safety and wellbeing
  of residents and those who visit.
- Through caring, safety and partnership, we will ensure a genuine celebration of all peoples and cultures in the community. A
  genuine respect for Aboriginal people and culture on this land through celebration and challenging racism. And we will give
  status and voice to children and young people.
- This will be a community that brings people together, empowers, and gives everyone a voice, and holds each other accountable to this vision.

This Plan includes indicative actions for the next 6-18 months. These are subject to further discussion, including on timeframes and funding considerations. It is intended that the Community Leadership Group will develop a business and implementation plan to clarify priorities, timeframes, and available resources.

## STRATEGIES AND ACTIONS FOR ACHIEVING OUR VISION

## WHAT'S ALREADY HAPPENING?

- Extending the operating hours of the Port Augusta Youth Centre
- · Expanding the Salvation Army youth bus service
- Assertive Outreach Youth Response across Port Augusta and Davenport
- Expanding the existing Port Augusta Outreach Program with a focus on visitors and young people
- Expanding Mobile Assistance Program and alcohol and other drug (AOD) assertive outreach program
- Extending the opening hours for ADAC Port Augusta Day Centre
- Providing transport and support for Return to Country/Community
- A clinical Child and Adolescent Mental Health Consultant to provide clinical support for high-risk young people
- Supporting establishment of the Community Leadership Group, including monitoring and evaluation framework
- Preparations to respond quickly to increased need/increase in anti-social behaviour over summer
- Supporting young people's voices to be heard

## WHAT ELSE COULD WE DO?

# **Community caring**

- · Listen to the voices of children and young people and support their hopes and dreams.
  - Action: Hold youth forums across Port Augusta and Davenport to enable young people to share their views and aspirations for the future.
- Walk alongside families as they face the challenges of everyday life, supporting their children to thrive in education, culture, and community.

- Action: Actively engage young people at risk of or currently excluded from the school environment through a specialised case management approach to work with students to identify barriers to learning and set clear and achievable goals.
- Actions: Develop a mobile music education and diversion program in partnership with local Aboriginal led media organisations.
- Action: Develop and implement a community strategy to educate families, children, and young people on positive and safe practices on social media and technology.
- Action: Consider establishing culturally appropriate parenting programs for parents of young children (e.g., Circle of Security program to enhance attachment security between parents/care givers and children) or for expectant mothers.
- Strengthen the relationship between schools and families to grow school engagement and the value it can offer to families and communities.
  - Action: Develop a family engagement strategy in partnership with the Department for Education, family services, and the local community.
- Support community through a 'hub' of services that provides access and referral pathways for local residents, remote visitors, and young people.
  - Action: Establish a community service hub in Port Augusta where people can connect with each other and services to provide practical support for families.
  - Action: Fund enhanced diversion and recreation programs to support safety and wellbeing across the community.
- Recognise and respond to trauma in all its forms through holistic programs.
  - Action: Develop and implement a trauma responsive program that includes training service providers and community in trauma and restorative practices.
  - Action: Continue providing training and support for restorative practices across Port Augusta.
  - Action: Provide training for staff working with children and young people with Foetal Alcohol Spectrum Disorder and other
    neuro-disabilities to appropriately recognise and understand neuro-disability in young people, reframe behaviours, and
    respond appropriately to their needs.
  - Action: Investigate ways to increase local access to mental health professionals, especially for children and young people.

- Provide information to the community about available services and resources that is easy to understand and access.
  - Action: Develop and distribute a service directory on available services and resources, including exploring an online version.
  - Action: Ensure community and service activities are promoted on the council website, in the newspaper, and in community newsletters.
  - Action: Continue to produce a 'calendar of events' for young people over the school holidays.
- Work with industry and community on gambling help strategies.
  - Action: Implement an industry and community working group to explore additional or re-focussed gambling help strategies which build on existing supports.
- · Respond to workforce and recruitment issues in service areas supporting community safety and wellbeing.
  - Action: Bring together a working group to develop an innovative and local workforce strategy to support staff recruitment and retention in the human services and safety and wellbeing sector.

# **Community Safety**

- Work with children and young people with disruptive and risky behaviour by providing increased 'out-of-hours' programs, restorative justice programs, and mentoring (including by Elders)
  - Action: Increase 'out-of-hours' programs and cultural mentoring for children and young people with risky behaviours

     including increased hours for the Youth Centre and Youth Bus, implementing assertive youth outreach in Port Augusta and Davenport, and developing Aboriginal-led on-country experiences.
  - Action: Re-establish youth program in Davenport including access to transport (bus).
  - Action: Continue multi-agency, intensive youth response, with access to specialised clinical support for high risk young people.
  - Action: Continue and expand Child Diversion Program supports in Port Augusta and Davenport.
  - Action: Strengthen role of community constables in helping young people understand consequences of their risky behaviours.
- · Work with and respond to remote visitors exhibiting risky behaviours.

- Action: Support remote visitors who engage in risky behaviours through: a coordinated active outreach response; improving
  access to services, basic necessities, suitable spaces and accommodation that are culturally safe and appropriate; and a
  means to return home.
- Action: Continue existing programs that support Aboriginal tenancies with overcrowding, disruption, property condition, and tenancy sustainment.
- Increase access to appropriate accommodation in Port Augusta and Davenport.
  - Action: Convene working groups to examine and recommend appropriate accommodation for remote visitors, young people, and others experiencing homelessness or unstable accommodation.
- Increase efforts to reduce alcohol and other drug (AOD) related harm.
  - Action: Work with DASSA and key service providers to examine ways of establishing a culturally appropriate alcohol and other drugs management program and other enhanced services.
  - Action: Partner with local alcohol retailers and the Liquor Licencing Commissioner on additional strategies to increase responsible drinking behaviour.
- Develop crime prevention strategies to underpin immediate responses.
  - Action: Expand prisoner release supports and develop new approaches to prisoner release, including transport to community.
- Support victims of crime by walking alongside victims, and supporting wherever possible, including exploring restorative processes.
  - Action: Establish a working group (including members with lived experience) to develop a victims of crime response that includes restorative practices.
- Reduce family and interpersonal violence through culturally responsive services for men and women, including men's behaviour change programs.
  - Action: Enhance and expand local and culturally appropriate responses to family and interpersonal violence for women, men, and families.
  - Action: Expansion of the KIND program to the Port Augusta region with a dedicated family therapist to work with young people.

# **Partnership: Working Together to Achieve Positive Outcomes**

- Build and implement a robust governance model.
  - Action: Develop and implement a governance and communication model that brings together Aboriginal leaders, young people, local community members, businesses, and service providers.
- Ensure community know what is planned, what is happening, and how we're measuring outcomes.
  - Action: Use multiple communication methods to keep the community up to date including online forums, newspapers, radio, and other media.
  - Action: Develop measurement tools to know that we're making a difference.

## **HOW WE WILL WORK TOGETHER**

To ensure our efforts are sustainable, the following principles will guide how we work together to turn our special efforts into 'business as usual'.

- We will support each other's efforts to ensure people are at the centre of their own development.
- We will develop agreed practices and indicators across agencies to support intentional service coordination, collaboration, and integration.

To support this, we will promote and prioritise the following:

## **Share leadership**

- > Ensure governance structures enable shared decision-making and leadership across the community.
- > Develop shared language. Embed a collaborative integrated culture.
- > Work in partnership to implement the identified actions and strategies of the Community Safety and Wellbeing Plan.

# Open and transparent partnership

- > Conduct ourselves with integrity and be transparent in our actions and decisions.
- > Have frank and honest discussions with each other.
- > Ensure regular reporting on actions and outcomes.

## Share and use data to make better decisions

- > Ensure integrity of the data we use to better plan responses across all services.
- > Recognise and respect the sovereignty of Aboriginal-owned data.

## **Reduce systemic discrimination**

- > Focus on the ways service systems advantage/disadvantage the people we seek to support.
- > Build cultural capabilities in partner agencies by identifying and building best practice.

## **Build effective communication**

> To enable information and knowledge sharing between all stakeholders.

## **Grow and support an Aboriginal workforce**

> Build continuity and local leadership and enable community involvement in service design, provision, and evaluation.

## Grow our emphasis on prevention and early intervention

- > Focus on changing behaviours, engagement in learning, and positive participation.
- > Build responsive services and community ownership.

# How will we know we're making a difference?

Metrics and evaluation methodology is to be agreed by the Community Leadership Group

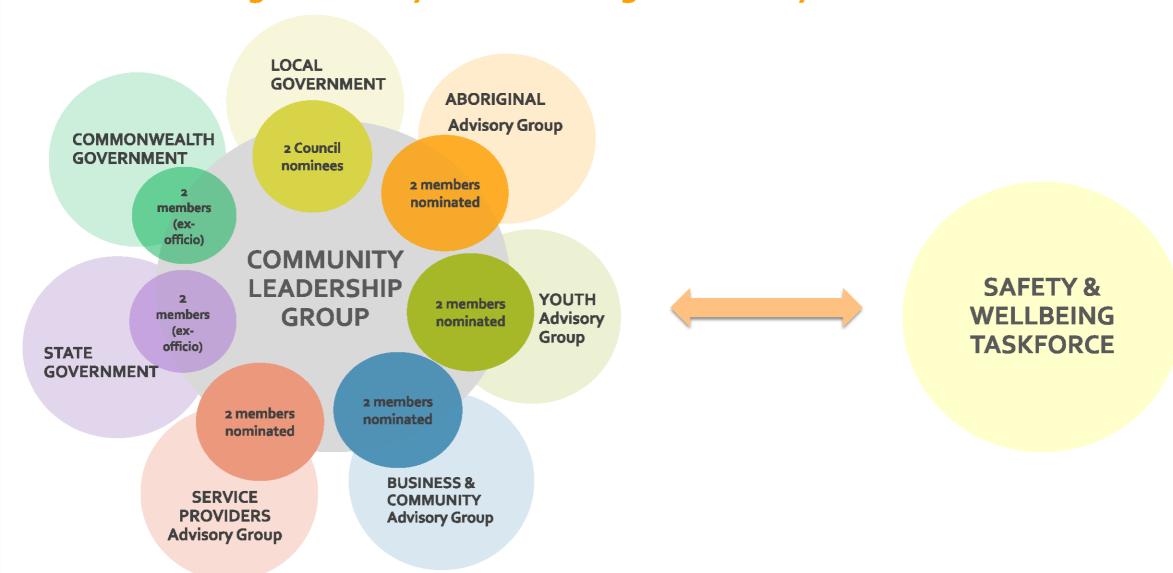
Preliminary metrics could include such measures as reduction in Emergency Department presentations for trauma and/or intoxication, reduction in specific offences, increase in school attendance, reduction in presentation to Sobering Up Unit, and improvements in community sentiment and positive media and other reporting.

Measuring and evaluating approaches and outcomes will be developed by the Community Leadership Group and could include community-based surveys, including for young people, and formal evaluation of key programs or initiatives.

A shared data platform including data sovereignty for Aboriginal people, ACCOs and the broad community is a priority.

Evaluation should include measures associated with service delivery, e.g., are services well linked? People should only need to tell their story once.

# Port Augusta Safety and Wellbeing Community Governance Model



## [to be designed into a 1-page poster]

#### PORT AUGUSTA COMMUNITY SAFETY AND WELLBEING PLAN

The Port Augusta community has come together to develop this plan to celebrate all peoples and cultures in the community, support the safety and wellbeing of our residents and those who visit, and give everyone a voice.

Vision: Port Augusta is a city of beauty with a thriving, engaged, inclusive, diverse, and vibrant community

#### WHAT'S ALREADY HAPPENING?

- Extending Youth Centre opening hours
- Expanding youth bus service
- Assertive Outreach Youth Response across Port Augusta and Davenport
- Expanding Port Augusta Outreach Program with a focus on visitors and young people
- Longer ADAC Port Augusta Day Centre hours
- Expanding Mobile Assistance Program and alcohol and other drug (AOD) assertive outreach
- Supporting Return to Country/Community
- Child and Adolescent Mental Health Consultant for high risk young people
- Establishing the Community Safety and Wellbeing Leadership Group
- Summer response actions and program
- Supporting young people's voices to be heard

#### WHAT ELSE COULD WE DO?

## STRATEGIES AND ACTIONS FOR ACHIEVING OUR VISION

## Caring

- Listen to voices of children and young people
- Walk alongside families and supporting them face their challenges through case management, diversion programs and parenting programs
- Grow school engagement through a family engagement strategy
- Connect people and services through a community service hub
- Trauma responsive and restorative practices, training, and programs
- Better community information on services and resources through an accessible service directory and calendar of events
- Gambling help strategies
- A local workforce strategy to support recruitment and retention of workers in the human services and safety and wellbeing sector.

#### Safety

- Work with children and young people engaging in risky behaviours through cultural mentoring, increased diversionary activities and specialised clinical support
- Support remote visitors through culturally safe coordinated active outreach responses, tenancy sustainment, and return to Country

- Increase access to appropriate accommodation
- Establish culturally appropriate alcohol and other drugs management programs and other enhanced services to reduce alcohol and other drug related harm
- Develop crime prevention strategies and expand prisoner release supports
- Support victims of crime
- Enhance and expand local and culturally responsive services to reduce family and interpersonal violence

## Partnership

- Implement a robust governance model that brings together Aboriginal leaders, young people, local community members, businesses, and service providers through the Community Leadership Group [background graphic of the Community governance model here]
- Measure outcomes
- Keep the community up to date

#### **HOW WE WILL WORK TOGETHER**

- Share leadership
- Open and transparent partnership
- Share and use data for better decisions
- Reduce systemic discrimination
- Communicate information and share knowledge
- Build local leadership and community involvement
- Emphasise prevention and early intervention