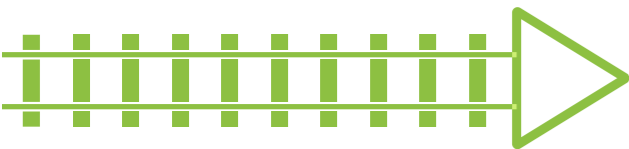
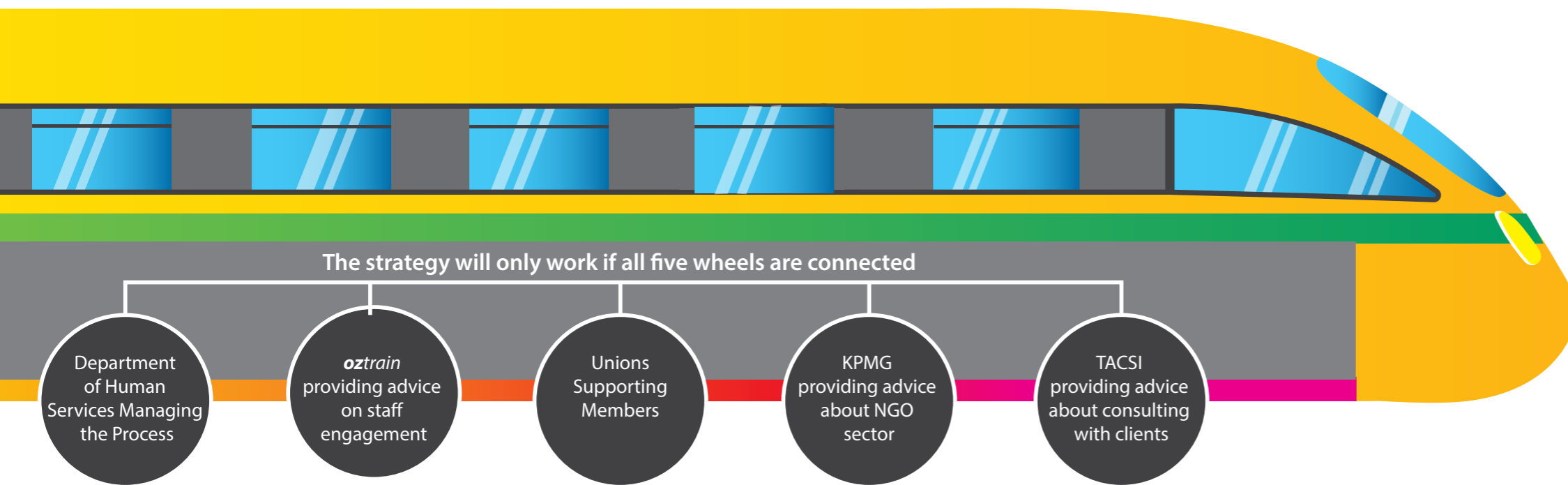


## How to get there.....



### Context and Terrain:

Staff are navigating the transition to the NDIS and supporting clients to have choice and control



### Stations in the engagement

August 2018	September	October	November	December	January 2019	February	March	April	May	June	July	August
oztrain staff information sessions	Phone interviews Listening posts	Workshops – metro and country  Workshops – supervisors and managers  Final report from oztrain	oztrain report and DHS response released  SDRO and vacancy improvements	Staff reference group – call for nominations	Launch new mobile devices trial and training  Establish internal change management team  Launch online communication platform  Redesign staff orientation information	Establish staff reference group  Launch staff development programs  Define working under the NDIS  Listening post	Launch Shift Supervisor programs  Launch leadership development programs  Supervisor forum	Evaluate mobile devices trial and design ICT skills training  Review staff reference group process	Supervisor forum  Repeat phone interviews temperature check	NDIS Awareness project starts  Listening posts	Information sessions for staff groups  Supervisor forum	Review all elements of the engagement strategy  Draft strategy for the next 12 months