

Co-Design

Competing definitions... but our approach includes:

- Emphasis on partnership & collaboration
- Building on what's working
- A person centred approach
- Innovation / responsive services
- Centrality of Aboriginal culture
- Centrality of lived experience



Key Points – Referral Pathways

- Early help & support
 - “Warm” referrals
 - Information sharing
 - Shared assessment
 - Infrastructure
 - Evidence based “elements” of promising service models
- * Need for an alternative “front door” (to CARL)



Key Points – Commissioning

- Outcomes focus
- Service spectrum based on client need
- ‘Commissioning’ vs ‘procurement’
- Partnership approach to contract management (SANFRAG)
- Effective reporting, monitoring & evaluation to support continuous improvement
- Evidence based “elements” of promising service models



Key Points – Trauma Informed Practice

- A common approach
- Connection to culture
- Structures to support practice & workforce development
- Evidence based “elements” of promising service models



Key Points – Monitoring & Evaluation

- Outcomes focus
- The voices of children and their families
- Working with and sharing data
- Feedback loops and using data in service improvement
- Evidence based “elements” of promising service models



Key Points – Workforce Development

- Cultural capability
- Trauma informed
- Understanding the current workforce
- Future workforce requirements
- Local recruitment in regions
- Strengthening clinical governance to support practice
- Working with families who have complex needs

***“Workers with experience ... They’ve lived life, they understand trauma. I want no sugar-coating. Tell me where I’m going wrong”
Dad in 40s with six kids (three removed)***



Key Points – Services for Aboriginal Families with Complex Needs

- The importance of healing & sacred spaces
- Holistic approaches
- Family and community led services & service design
- The central need for Elders in this work
- Co-design of services that support self determination



Key Points – Rural and Regional Service Delivery

- Murray Bridge, Kadina, Whyalla, Mount Gambier
- Geospatial planning of services
- Workforce considerations

“Here it is like we are all family. If you’re struggling someone is always available to help you out. You don’t have to wait a long time. You get a worker assigned and then they’ll do whatever they can to get you help...”

“I’ve come here in my pyjamas in the past!”

Two young mums using same service



Next: Potential Strands of Work

Early Help & Referral Pathways

Commissioning, Monitoring & Evaluation

Client Voice

Workforce
Development

Aboriginal Families
with Complex Needs

Rural & Remote

