

# Worried about someone experiencing homelessness? Or someone at risk of being homeless?

## Homelessness can happen to anyone.

A person may be homeless if they do not have a safe and steady place to call home. There are many reasons why someone might become homeless including a lack of housing options, money problems, health issues or other sudden, unplanned life events.

**They are not alone.  
Help is available now.**

Encourage them to call  
**Homeless Connect SA**

 **1800 003 308**  
(24 hours, 7 days)

You can't call on someone's behalf.  
The person must make the call themselves.  
Telstra payphones offer **free** standard national calls and Wi-Fi Australia-wide.

### ➔ **They'll ask about their situation**

They'll ask them a few questions such as their full name, date of birth, housing history, income and medical history.

### ➔ **They'll assess their needs**

They'll listen, provide free advice, identify what support may be available for them.

### ➔ **They'll connect them with local homelessness services**

If they are eligible, they'll refer them to specialist homelessness services near them. Homeless Connect SA cannot provide housing directly.



homeless  
connectsa.org

## Recognise the signs

?

### They may be homeless if they are:



having to sleep outside, in a car, tent or temporary shelter



couch surfing or staying with friends with no stable place of their own



living somewhere that is considered to be crowded, unsafe or unstable. Or if they have nowhere to go tonight.

### They may be at risk of homelessness if they:



are behind on rent, mortgage or bills



have received an eviction notice



are experiencing or escaping domestic or family violence



have left hospital, prison, or another institution with nowhere to go



have lost their job



have separated from a partner and have nowhere to stay.

### Useful contacts (24 hours, 7 days)

 Emergency - **000**

 Homeless Connect SA - **1800 003 308**

 Domestic Violence Crisis Line - **1800 800 098**

 Mental Health Triage SA - **13 14 65**

 Police - **131 444**

 Ask Izzy - <https://askizzy.org.au>



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human  
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