Youth Justice Programs Framework 2016–2019 ‘Fact Sheet H’

Program Review

## Program Completion Review

Following the completion of a program a brief, informal review process will take place. Information will be gathered from:

* Program Provider Summary reports.
* Participant feedback forms.
* Informal feedback from young people and Youth Justice staff.

For ‘rolling’ programs, which do not have a defined start and/or end date; feedback information will be collected by participants and staff and Program Provider Summary reports will be completed half-yearly.

This information will be analysed by the Program Review Panel to monitor:

* Program effectiveness in meeting stated goals.
* Young person participation, retention and completion rates.
* Provider/Facilitator feedback.

The information will also be used to inform discussions between Youth Justice and program providers as part of the Program Review Meeting process described below.

## Program Review Meeting

Program Review Meetings provide opportunities for program providers and Youth Justice representatives to communicate regarding the successes, challenges and potential minor adaptations to facilitating programs with young people.

The purpose of these meetings is to:

* Acknowledge successes and positive outcomes for young people who have participated in a particular program.
* Provide an opportunity for providers and facilitators to feed information back to Youth Justice regarding challenges or hurdles throughout the program provision process.
* Provide feedback information regarding perceptions of young people towards a program.
* Reflect on lessons learned from program facilitation and consideration of how these can be translated into opportunities to influence future programs.

Due to the fact Youth Justice has existing partnerships with organisations that provide multiple programs; these providers are not expected to participate in review meetings following every program. Instead, it expected that all providers will meet with Youth Justice approximately twice per year.

For more information regarding the Program Review process, contact:

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